The National Disability Insurance Agency (NDIA) regularly shares reports and data aimed at improving knowledge and understanding of how people with disabilities are experiencing the Scheme.

The purpose of this dashboard is to understand the profile and experience of participants who are Culturally and Linguistically Diverse (CALD) people.

Using Scheme data, the dashboard summarises available information on:

- Participants – the profile of CALD participants, including characteristics such as primary disability, age, background, gender and demographic
- Payments – total and average payments for supports to CALD participants according to age and SIL (Supported Independent Living) arrangements
- Participant outcomes – various measures of outcomes achieved by CALD participants and their families and carers, including those recorded at Scheme entry and over time through longitudinal survey responses
- Participant experience – various measures of the Scheme as experienced by CALD participants, including the number of 'access met' decisions, participant satisfaction and complaints
- Providers – number of providers supporting CALD participants and payments to providers by type of plan management

Read the latest dashboard

- Culturally and Linguistically Diverse (CALD) data to 31 March 2026 (XLSX 85KB)