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We produce evidence that is used to support positive participant outcomes by ensuring policies, practices and priorities are informed by trustworthy and robust evidence.

Research and evaluation contributes to the discovery of new ways of working and innovation to improve the lives of people with disability.

This enables the NDIS to be effective, now and into the future.

Completed NDIA research in this area

Measure of wellbeing for people with disability

The NDIA is partnering with the Centre for Health Economics and Monash University to develop a wellbeing index for NDIS participants.

Find out more

The impact of COVID-19 on NDIS, allied healthcare services and consumer experiences transitioning to telehealth

In collaboration with the University of Melbourne, the NDIA conducted a national survey to investigate the experiences of NDIS participants, or their family members/carers, when accessing allied healthcare supports during the COVID-19 pandemic.

Find out more

Support coordination and LAC models to best implement plans

Support coordination and local area coordination (LAC) models can support plan implementation for people with disability.

The evidence also suggests that LAC interventions can be effective tools in reducing social isolation, enhance individual wellbeing and acting as a social glue for communities.

Read the evidence review

NDIS reform evaluation Summary reports

We're publishing 4 summary reports over 12 months. These reports will:

- show what is working well
- include stakeholder engagement

- highlight areas that need improvement
- share ideas to make the NDIS better for participant

Read the reports

Other research areas

- Early interventions and high volume cohorts
- Home and living supports
- Market stewardship and employment
- Improving outcomes for participants