On this page:

- Data notes
- The NDIS market as at 31 December 2021
- Specialist disability accommodation (SDA) quarterly report
- Provider sentiment and satisfaction survey

The Market Dashboards are part of a series of publicly shared datasets released by the NDIA as part of the Agency's commitment to sharing more specialist in-depth data.

The dashboards explore the performance and opportunities across the market by comparing key market indicators by geographical regions and participant characteristics.

The latest market data is now available in the interactive explore data tool.

Data notes

- All data is de-identified and shared in CSV format, with data guidance in Microsoft Word documents.
- This release uses ABS classified Local Government Areas (LGA) 2011.

The NDIS market as at 31 December 2021

Guide to the NDIS Market dashboards:

- Guide to the NDIA Market Dashboards (PDF 249KB)
- Guide to the NDIA Market Dashboards - transcript (DOCX 71KB)

Dashboards

The Insights dashboard shows some key metrics on the NDIS market.

- 202112 01 The NDIS Market Insights Dashboard (PDF 1MB)
- 202112 01 The NDIS Market Insights Dashboard – data (CSV 16KB)
- 202112 01 The NDIS Market Insights Dashboard – transcript (DOCX 29KB)

The Summary dashboards summarise all the key market indicators at regional level along with data on number of participants, number of providers, plan budget and payments during the period of 1 April 2021 to 30 September 2021.

There are separate dashboards for 'participants receiving SIL/SDA', 'participants not receiving SIL/SDA' and a combined dashboard for 'all participants'.

All participants

- 202112 02 The NDIS Market Summary Dashboard all (PDF 4MB)
- 202112 02 The NDIS Market Summary Dashboard all - data (CSV 17KB)
- 202112 02 The NDIS Market Summary Dashboard all - transcript (DOCX 30KB)

Participants receiving SIL/SDA

- 202112 02 The NDIS Market Summary Dashboard SIL/SDA (PDF 3.8MB)
- 202112 02 The NDIS Market Summary Dashboard SIL/SDA - data (CSV 17KB)
- 202112 02 The NDIS Market Summary Dashboard SIL/SDA - transcript (DOCX 30KB)

Participants not receiving SIL/SDA

- 202112 02 The NDIS Market Summary Dashboard nonSIL/SDA (PDF 3.8MB)
- 202112 02 The NDIS Market Summary Dashboard nonSIL/SDA - data (CSV 17KB)
- 202112 02 The NDIS Market Summary Dashboard nonSIL/SDA - transcript (DOCX 30KB)

Regional dashboards (service district and LGA)

The regional dashboards provide detailed information on a specific service district or LGA. Dashboards for each of the 80 service districts and dashboards for 505 out of the 575 LGAs in Australia are available.

Note that we do not provide dashboards for 70 LGAs where the NDIA participant population of that LGA consists of 10 or fewer participants.

Please use the state and territory links below to access the links to the regional dashboards for that state or territory.

- New South Wales
- Victoria
- Queensland
- South Australia
- Western Australia
- Northern Territory
- Tasmania, the ACT and other territories

A summary of the market metrics for each LGA is provided here:

- 202112 LGA - The NDIS Market Summary Dashboard (PDF 1.5MB)
- 202112 LGA - The NDIS Market Summary Dashboard data (CSV 51KB)

Specialist disability accommodation (SDA) quarterly report

Information about specialist disability accommodation is now available on the SDA data page.

Provider sentiment and satisfaction survey

- Provider sentiment and satisfaction survey report (DOCX 2.5MB).

Previous market data

The NDIS market as at 30 June 2021

Guide to the NDIS Market dashboards:

- Guide to the NDIA Market Dashboards (PDF 362KB)
- Guide to the NDIA Market Dashboards - transcript (DOCX 71KB)

Dashboards

The Insights dashboard shows some key metrics on the NDIS market.

- 202106 01 The NDIS Market Insights Dashboard (PDF 946KB)
- 202106 01 The NDIS Market Insights Dashboard – data (CSV 13KB)
- 202106 01 The NDIS Market Insights Dashboard – transcript (DOCX 29KB)

The Summary dashboard summarises the market monitoring metrics at service district level.

Note that these are split into 'Both Supported Independent Living (SIL/SDA) and non-SIL/SDA', 'SIL/SDA only', 'Non-SIL/SDA only'.

All participants (both Supported Independent Living (SIL/SDA) and non-SIL/SDA)

- 202106 02 The NDIS Market Summary Dashboard all (PDF 1.5MB)
- 202106 02 The NDIS Market Summary Dashboard all - data (CSV 16KB)
- 202106 02 The NDIS Market Summary Dashboard all - transcript (DOCX 29KB)

SIL/SDA only

- 202106 02 The NDIS Market Summary Dashboard SIL/SDA (PDF 1.3MB)
- 202106 02 The NDIS Market Summary Dashboard SIL/SDA - data (CSV 15KB)
- 202106 02 The NDIS Market Summary Dashboard SIL/SDA - transcript (DOCX 29KB)

Non-SIL/SDA only

- 202106 02 The NDIS Market Summary Dashboard nonSIL/SDA (PDF 1.3MB)
- 202106 02 The NDIS Market Summary Dashboard nonSIL/SDA - data (CSV 16KB)
- 202106 02 The NDIS Market Summary Dashboard nonSIL/SDA - transcript (DOCX 29KB)

Regional and LGA-level dashboards

A summary of the market metrics for each LGA is provided here:

- 202106 LGA - The NDIS Market Summary Dashboard (PDF 1MB)

- 202106 LGA - The NDIS Market Summary Dashboard data (CSV 46KB)

The NDIS market as at 31 December 2020

The key indicators have been calculated over the period of 1 April 2020 to 30 September 2020, with a deep dive showing how these indicators differ by region, participant cohort and support category.

Presentation – Market Monitoring – The NDIS Market

- 202012 – The NDIS Market (PDF 734KB)
- 202012 – The NDIS Market – transcript (DOCX 82KB)
- 202012 – The NDIS Market – data (XLS 178KB)

Appendices to The NDIS Market report:

- The NDIS Market appendices (PDF 394KB)
- The NDIS Market appendices – transcript (DOCX 18KB)

Dashboards

The Insights dashboard shows some key metrics on the NDIS market.

- 202012 01 The NDIS Market Insights Dashboard (PDF 579KB)
- 202012 01 The NDIS Market Insights Dashboard – data (CSV 15KB)
- 202012 01 The NDIS Market Insights Dashboard – transcript (DOCX 25KB)

The Summary dashboard summarises the market monitoring metrics at service district level.

Note that these are split into ‘Both Supported Independent Living (SIL) and non-SIL’, ‘SIL only’, ‘Non-SIL only’.

All participants (both Supported Independent Living (SIL) and non-SIL)

- 202012 02 The NDIS Market Summary Dashboard all (PDF 355KB)
- 202012 02 The NDIS Market Summary Dashboard all - data (CSV 16KB)
- 202012 02 The NDIS Market Summary Dashboard all - transcript (DOCX 25KB)

SIL only

- 202012 02 The NDIS Market Summary Dashboard sil (PDF 375KB)
- 202012 02 The NDIS Market Summary Dashboard sil - data (CSV 16KB)
- 202012 02 The NDIS Market Summary Dashboard sil - transcript (DOCX 25KB)

Non-SIL only

- 202012 02 The NDIS Market Summary Dashboard nonsil (PDF 430KB)

- 202012 02 The NDIS Market Summary Dashboard nonsil - data (CSV 17KB)
- 202012 02 The NDIS Market Summary Dashboard nonsil - transcript (DOCX 28KB)

In addition, dashboards for the Local Government Areas (LGAs) within each State or Territory are available. Note that to meet data confidentiality requirements, dashboards for LGAs with 10 or fewer NDIS participants are not provided.

A guide to the Service District and LGA level dashboards is provided here:

- Guide to the NDIA Market Dashboards (PDF 245KB)
- Guide to the NDIA Market Dashboards - transcript (DOCX 63KB)

Regional and LGA-level dashboards

A summary of the market metrics for each LGA is provided here:

- 202012 LGA - The NDIS Market Summary Dashboard (PDF 1.4MB)
- 202012 LGA - The NDIS Market Summary Dashboard data (CSV 46KB)

The NDIS market as at 30 June 2020

The key indicators have been calculated over the period of 1 October 2019 to 31 March 2020, with a deep dive showing how these indicators differ by region, participant cohort and support category.

Downloads

Presentation – Market Monitoring – The NDIS Market

- 202006 – The NDIS Market (PDF 1.2MB)
- 202006 – The NDIS Market – transcript (DOCX 93KB)
- 202006 – The NDIS Market – data (XLS 255KB)

Appendices to The NDIS Market report:

- The NDIS Market appendices (PDF 394KB)
- The NDIS Market appendices – transcript (DOCX 18KB)

Dashboards

The Insights dashboard shows some key metrics on the NDIS market.

- 202006 01 The NDIS Market Insights Dashboard (PDF 851KB)
- 202006 01 The NDIS Market Insights Dashboard – data (CSV 16KB)
- 202006 01 The NDIS Market Insights Dashboard – transcript (DOCX 22KB)

The Summary dashboard summarises the market monitoring metrics at service district level.

Note that these are split into ‘Both Supported Independent Living (SIL) and non-SIL’, ‘SIL only’, ‘Non-SIL only’.

All participants (both Supported Independent Living (SIL) and non-SIL)

- 202006 02 The NDIS Market Summary Dashboard all (PDF 2.6MB)
- 202006 02 The NDIS Market Summary Dashboard all - data (CSV 17KB)
- 202006 02 The NDIS Market Summary Dashboard all - transcript (DOCX 24KB)

SIL only

- 202006 02 The NDIS Market Summary Dashboard sil (PDF 363KB)
- 202006 02 The NDIS Market Summary Dashboard sil - data (CSV 16KB)
- 202006 02 The NDIS Market Summary Dashboard sil - transcript (DOCX 24KB)

Non-SIL only

- 202006 02 The NDIS Market Summary Dashboard nonsil (PDF 366KB)
- 202006 02 The NDIS Market Summary Dashboard nonsil - data (CSV 17KB)
- 202006 02 The NDIS Market Summary Dashboard nonsil - transcript (DOCX 26KB)

Regional and LGA-level dashboards

A summary of the market metrics for each LGA is provided here:

- 202006 LGA - The NDIS Market Summary Dashboard (PDF 1.3MB)
- 202006 LGA - The NDIS Market Summary Dashboard data (XLSX 105KB)

The NDIS market as at 31 December 2019

The key indicators have been calculated over the period of 1 April 2018 to 30 September 2019 , with a deep dive showing how these indicators differ by region, participant cohort and support category.

Downloads:

Presentation – Market Monitoring – The NDIS Market

- 201912 – The NDIS Market (PDF 1MB)
- 201912 – The NDIS Market – transcript (DOCX 86KB)
- 201912 – The NDIS Market – data (XLS 216KB)

Appendices to The NDIS Market report:

- The NDIS Market appendices (PDF 362KB)
- The NDIS Market appendices – transcript (DOCX 18KB)

Dashboards

The Insights dashboard shows some key metrics on the NDIS market.

- 201912 01 The NDIS Market Insights Dashboard (PDF 161KB)
- 201912 01 The NDIS Market Insights Dashboard – data (CSV 15KB)
- 201912 01 The NDIS Market Insights Dashboard – transcript (DOCX 22KB)

The Summary dashboard summarises the market monitoring metrics at regional level.

Note that these are split into 'Both Supported Independent Living (SIL) and non-SIL', 'SIL only', 'Non-SIL only'.

All participants (both Supported Independent Living (SIL) and non-SIL)

- 201912 02 The NDIS Market Summary Dashboard all (PDF 359KB)
- 201912 02 The NDIS Market Summary Dashboard all - data (CSV 18KB)
- 201912 02 The NDIS Market Summary Dashboard all - transcript (DOCX 24KB)

SIL only

- 201912 02 The NDIS Market Summary Dashboard sil (PDF 405KB)
- 201912 02 The NDIS Market Summary Dashboard sil - data (CSV 18KB)
- 201912 02 The NDIS Market Summary Dashboard sil - transcript (DOCX 25KB)

Non-SIL only

- 201912 02 The NDIS Market Summary Dashboard nonsil (PDF 428KB)
- 201912 02 The NDIS Market Summary Dashboard nonsil - data (CSV 19KB)
- 201912 02 The NDIS Market Summary Dashboard nonsil - transcript (DOCX 24KB)

In addition, dashboards for the Local Government Areas (LGAs) within each State or Territory are available. Note that to meet data confidentiality requirements, dashboards for LGAs with 10 or fewer NDIS participants or dashboards in regions that commenced after 1 Jan 2019 are not provided.

Regional and LGA-level dashboards

A summary of the market metrics for each LGA is provided here:

- 201912 LGA - The NDIS Market Summary Dashboard (PDF 1.3MB)
- 201912 LGA - The NDIS Market Summary Dashboard data (XLSX 93KB)

The NDIS market as at 30 June 2019

The key indicators have been calculated over the period of 1 October 2018 to 31 March 2019, with a deep dive showing how these indicators differ by region, participant cohort and support category.

Downloads:

Presentation – Market Monitoring – The NDIS Market

- 201906 – The NDIS Market (PDF 2MB)
- 201906 – The NDIS Market – transcript (DOCX 93KB)
- 201906 – The NDIS Market – data (XLS 736KB)

Dashboards

The Insights dashboard shows some key metrics on the NDIS Market:

- 201906 01 The NDIS Market Insights Dashboard (PDF 80KB)
- 201906 01 The NDIS Market Insights Dashboard – data (CSV 14KB)
- 201906 01 The NDIS Market Insights Dashboard – transcript (DOCX 21KB)

The Summary dashboard summarises the market monitoring metrics at regional level.

Note that these are split into ‘Both Supported Independent Living (SIL) and non-SIL’, ‘SIL only’, ‘Non-SIL only’.

All participants (both Supported Independent Living (SIL) and non-SIL)

- 201906 02 The NDIS Market Summary Dashboard All (PDF 1.57MB)
- 201906 02 The NDIS Market Summary Dashboard All - data (CSV 13KB)
- 201906 02 The NDIS Market Summary Dashboard All - transcript (DOCX 22KB)

SIL only

- 201906 02 The NDIS Market Summary Dashboard SIL (PDF 274KB)
- 201906 02 The NDIS Market Summary Dashboard SIL - data (CSV 13KB)
- 201906 02 The NDIS Market Summary Dashboard SIL - transcript (DOCX 23KB)

Non-SIL only

- 201906 02 The NDIS Market Summary Dashboard nonsil (PDF 287KB)
- 201906 02 The NDIS Market Summary Dashboard nonsil - data (CSV 14KB)
- 201906 02 The NDIS Market Summary Dashboard nonsil - transcript (DOCX 24KB)