Supplement E:
National

Adapting to the new computer system and processes has impacted some data detailed in this supplement. This includes the proportion of active participant plans with not-stated culturally and linguistically diverse (CALD) status and missing data about reported level of function. There may be some minor instances of information being restated in this report as data is further refined.

When interpreting the results detailed in this supplement, please also consider the following:

Percentage figures have been rounded and may not always total to one hundred per cent.

Totals include participants with missing characteristics, where applicable.

Throughout this supplement, results are not adjusted for underlying differences in population characteristics, and hence comparisons of the results for subsections of the population should be interpreted with caution.

Results that cannot be measured are reported as “n/a”.

There are five parts to this supplement.

Part One: Participants and their plans

The number of participants residing in remote and very remote areas is based on the Modified Monash Model measure of remoteness (Tables E.10).

Table E.1 Active participants by quarter of entry, by service previously received and entry type - National

Participant breakdown	Prior Quarters	Quarter 1, 2026-27	Total
Access decisions	**1,050,105**	**22,816**	**1,072,921**
Currently Eligible - Total	**780,687**	**18,067**	**798,754**
Currently Eligible - New	569,078	17,865	586,943
Currently Eligible - State	171,043	140	171,183
Currently Eligible - Commonwealth	40,565	62	40,627
Active Participant Plans - Total	**774,481**	**17,823**	**792,304**
Active Participant Plans - New	563,600	17,651	581,251
Active Participant Plans - State	170,411	113	170,524
Active Participant Plans - Commonwealth	40,469	59	40,528
Active Participant Plans - Total	**774,481**	**17,823**	**792,304**
Active Participant Plans - Early Intervention (s25)	209,234	7,970	217,204
Active Participant Plans - Permanent Disability (s24)	510,654	4,965	515,619
Active Participant Plans - Both Early Intervention and Permanent Disability (s25 and s24)	54,593	4,888	59,481

Table E.2 People who have left the Scheme since 1 July 2013 as at 30 September 2026 - National[1]

People leaving the Scheme	Prior Quarters	Quarter 1, 2026-27	Total
Number of people who have left the Scheme	106,323	7,558	**113,881**

[1] The number of people who have left the Scheme is people leaving net of people returning to the Scheme.

Table E.3 Assessment of access by age group at access decision and gender - National

Age group at access decision	Number of access met - Male	Percentage of access met - Male	Number of access met - Female	Percentage of access met - Female	Number of access met - Other	Percentage of access met - Other	Number of access met - Total	Percentage of access met - Total
0 to 8	262,476	97%	116,030	96%	2,920	90%	381,426	97%
9 to 14	78,866	91%	46,684	92%	1,950	86%	127,500	92%
15 to 18	32,633	92%	22,728	90%	1,623	90%	56,984	91%
19 to 24	25,277	90%	17,907	85%	1,325	80%	44,509	88%
25 to 34	32,205	86%	27,157	80%	1,287	69%	60,649	83%
35 to 44	32,778	82%	30,577	75%	736	57%	64,091	78%
45 to 54	40,809	79%	38,420	70%	699	47%	79,928	74%
55 to 64	54,447	74%	48,617	63%	811	40%	103,875	68%
65+	<2,540	n/a	<2,320	n/a	<40	n/a	4,888	53%
Missing	<11	n/a	<11	n/a	<11	n/a	16	76%
Total	**562,035**	**90%**	**350,441**	**82%**	**11,390**	**72%**	**923,866**	**86%**

Table E.4 Assessment of access by primary disability group and gender - National

Primary disability group	Number of access met - Male	Percentage of access met - Male	Number of access met - Female	Percentage of access met - Female	Number of access met - Other	Percentage of access met - Other	Number of access met - Total	Percentage of access met - Total
Acquired brain injury	17,031	91%	8,761	90%	177	68%	25,969	90%
Autism	243,360	98%	121,652	98%	7,072	94%	372,084	98%
Cerebral palsy	11,394	97%	9,218	97%	119	88%	20,731	97%
Developmental delay	69,399	96%	30,373	95%	720	91%	100,492	95%
Down syndrome	7,083	100%	5,989	100%	73	96%	13,145	100%
Global developmental delay	17,898	99%	7,655	99%	190	97%	25,743	99%
Hearing impairment	15,800	89%	16,446	87%	288	76%	32,534	88%
Intellectual disability	63,131	95%	46,829	94%	644	77%	110,604	94%
Multiple sclerosis	3,567	92%	10,360	92%	92	72%	14,019	92%
Psychosocial disability	39,476	71%	35,867	61%	815	37%	76,158	65%
Spinal cord injury	5,640	93%	2,339	90%	72	81%	8,051	92%
Stroke	8,339	87%	5,871	84%	94	63%	14,304	86%
Visual impairment	6,626	87%	6,151	86%	97	61%	12,874	86%
Other neurological	20,894	83%	16,848	80%	289	60%	38,031	82%
Other physical	13,387	49%	13,836	38%	244	22%	27,467	43%
Other sensory/speech	2,554	49%	1,011	44%	23	21%	3,588	47%
Other	16,456	62%	11,235	45%	381	33%	28,072	53%
Total	**562,035**	**90%**	**350,441**	**82%**	**11,390**	**72%**	**923,866**	**86%**

Table E.5 Active participant profile per quarter of entry, by participants identifying as First Nations Peoples - National

Participant profile	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
First Nations Participants	67,388	9%	2,064	12%	69,452	9%
Non-First Nations Participants	640,628	83%	14,510	81%	655,138	83%
Not Stated	66,465	9%	1,249	7%	67,714	9%
Total	**774,481**	**100%**	**17,823**	**100%**	**792,304**	**100%**

Table E.6 Active participant profile per quarter of entry, by culturally and linguistically diverse (CALD) status - National

Participant profile	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
Culturally and linguistically diverse	67,794	9%	1,739	10%	69,533	9%
Not culturally and linguistically diverse	679,872	88%	16,063	90%	695,935	88%
Not stated	26,815	3%	21	0%	26,836	3%
Total	**774,481**	**100%**	**17,823**	**100%**	**792,304**	**100%**

Table E.7 Number of active participants with an approved plan who are identified as Younger People in Residential Aged Care (YPIRAC) as at 30 September 2026 - National[2] [3]

Age group	Total number of active participants
Under 45	<11
45 to 54	<60
55 to 64	364
Total YPIRAC (under 65)	**424**

[2] There are a further 1,372 active participants aged 65 years or over who are currently in residential aged care.
[3] The Younger People in Residential Aged Care (YPIRAC) figures excludes First Nations participants aged 50 to 64 years who meet the exceptional circumstances criteria for residential aged care.

Table E.8 Number of active participants under 65 in residential aged care with an approved plan over time incrementally and cumulatively - National[4]

Quarter ending	Incremental	Cumulative
Sep-23	-178	1,565
Dec-23	-132	1,433
Mar-24	-126	1,307
Jun-24	-258	1,049
Sep-24	-138	911
Dec-24	-100	811
Mar-25	-77	734
Jun-25	-64	670
Sep-25	-69	601
Dec-25	-55	546
Mar-26	-49	497
Jun-26	-38	459
Sep-26	-35	424

Table E.9 Participants aged under 65 who have left residential aged care with housing support, by housing support type - National[5] [6] [7]

Housing support type	Prior Quarters	Last 12 months	Total
Aboriginal or Torres Strait Community Residence	<11	<11	<11
Hospital/Rehab	<30	<11	29
Independent Living Options	<60	<11	55
Medium Term Accommodation	<20	<11	<20
Own/Family Home (rented and owned)	<170	<11	166
Specialist Disability Accommodation (SDA)	312	15	327
Other group residential setting	435	13	448
Other	<20	<11	20
Total	**1,034**	**30**	**1,064**

[4] The cumulative results are measured as the numbers of active participants in residential aged care at the end of each quarter. The incremental results are the change in cumulative number of active participants in residential aged care each quarter. Quarterly results are reported based on a rolling 3 year period.
[5] The number of participants who have left residential aged care excludes participants with missing housing support data, as well as those who are deceased or have left the NDIS.
[6] Other group residential setting relates to non-SDA registered properties, but where a participant is receiving Supported Independent Living supports.
[7] The Younger People in Residential Aged Care (YPIRAC) figures excludes First Nations participants aged 50 to 64 years who meet the exceptional circumstances criteria for residential aged care.

Table E.10 Active participant profile per quarter of entry, by remoteness - National

Participant profile	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
Major cities	530,149	68%	12,290	69%	542,439	68%
Population > 50,000	85,205	11%	1,869	10%	87,074	11%
Population between 15,000 and 50,000	63,529	8%	1,369	8%	64,898	8%
Population between 5,000 and 15,000	33,878	4%	739	4%	34,617	4%
Population less than 5,000	49,851	6%	1,138	6%	50,989	6%
Remote	7,136	1%	242	1%	7,378	1%
Very Remote	<4,710	n/a	<180	n/a	4,882	1%
Missing	<30	n/a	<11	n/a	27	0%
Total	**774,481**	**100%**	**17,823**	**100%**	**792,304**	**100%**

Table E.11 Active participant profile per quarter of entry, by primary disability group - National

Primary disability group	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
Autism	355,505	46%	7,626	43%	363,131	46%
Intellectual disability	100,696	13%	902	5%	101,598	13%
Psychosocial disability	65,736	8%	660	4%	66,396	8%
Developmental delay	49,732	6%	3,731	21%	53,463	7%
Hearing impairment	29,704	4%	361	2%	30,065	4%
Other neurological	26,370	3%	672	4%	27,042	3%
Acquired brain injury	20,311	3%	356	2%	20,667	3%
Other physical	20,147	3%	188	1%	20,335	3%
Global developmental delay	17,569	2%	1,743	10%	19,312	2%
Cerebral palsy	19,041	2%	137	1%	19,178	2%
Other	14,747	2%	637	4%	15,384	2%
Multiple sclerosis	12,481	2%	200	1%	12,681	2%
Down syndrome	<11,770	n/a	<70	n/a	11,829	1%
Visual impairment	11,262	1%	159	1%	11,421	1%
Stroke	11,084	1%	290	2%	11,374	1%
Spinal cord Injury	6,607	1%	97	1%	6,704	1%
Other sensory/speech	<1,730	n/a	<11	n/a	1,724	0%
Total	**774,481**	**100%**	**17,823**	**100%**	**792,304**	**100%**

Table E.12 Active participant profile per quarter of entry, by primary disability group and Supported Independent Living (SIL) status - National

Primary disability group	All participants - Count	All participants - Percentage	Participants in SIL - Count	Participants in SIL - Percentage	Participants not in SIL - Count	Participants not in SIL - Percentage
Autism	363,131	46%	4,720	13%	358,411	47%
Intellectual disability	101,598	13%	13,458	36%	88,140	12%
Psychosocial disability	66,396	8%	4,334	12%	62,062	8%
Developmental delay	53,463	7%	<11	n/a	<53,470	n/a
Hearing impairment	30,065	4%	17	0%	30,048	4%
Other neurological	27,042	3%	2,910	8%	24,132	3%
Acquired brain injury	20,667	3%	3,242	9%	17,425	2%
Other physical	20,335	3%	365	1%	19,970	3%
Global developmental delay	19,312	2%	<11	n/a	<19,320	n/a
Cerebral palsy	19,178	2%	2,733	7%	16,445	2%
Other	15,384	2%	791	2%	14,593	2%
Multiple sclerosis	12,681	2%	467	1%	12,214	2%
Down syndrome	11,829	1%	2,165	6%	9,664	1%
Visual impairment	11,421	1%	118	0%	11,303	1%
Stroke	11,374	1%	1,295	4%	10,079	1%
Spinal cord Injury	6,704	1%	320	1%	6,384	1%
Other sensory/speech	1,724	0%	<11	n/a	<1,720	n/a
Total	**792,304**	**100%**	**36,941**	**100%**	**755,363**	**100%**

Table E.13 Active participant profile per quarter of entry, by reported level of function - National

Reported level of function	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
1 (High Function)	94,096	12%	274	2%	94,370	12%
2 (High Function)	1,674	0%	25	0%	1,699	0%
3 (High Function)	39,203	5%	172	1%	39,375	5%
4 (High Function)	40,289	5%	297	2%	40,586	5%
5 (High Function)	49,715	6%	237	1%	49,952	6%
6 (Moderate Function)	203,323	26%	4,698	26%	208,021	26%
7 (Moderate Function)	36,710	5%	176	1%	36,886	5%
8 (Moderate Function)	39,717	5%	436	2%	40,153	5%
9 (Moderate Function)	3,450	0%	39	0%	3,489	0%
10 (Moderate Function)	64,882	8%	683	4%	65,565	8%
11 (Low Function)	18,596	2%	54	0%	18,650	2%
12 (Low Function)	86,382	11%	1,239	7%	87,621	11%
13 (Low Function)	48,053	6%	433	2%	48,486	6%
14 (Low Function)	<9,180	n/a	<30	n/a	9,193	1%
15 (Low Function)	<190	n/a	<11	n/a	183	0%
Missing	39,038	5%	9,037	51%	48,075	6%
Total	**774,481**	**100%**	**17,823**	**100%**	**792,304**	**100%**

Table E.14 Active participant profile per quarter of entry, by age group - National

Age Group	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
0 to 8	150,479	19%	8,991	50%	159,470	20%
9 to 14	159,345	21%	2,731	15%	162,076	20%
15 to 18	84,639	11%	986	6%	85,625	11%
19 to 24	76,582	10%	636	4%	77,218	10%
25 to 34	70,996	9%	882	5%	71,878	9%
35 to 44	55,962	7%	915	5%	56,877	7%
45 to 54	58,904	8%	964	5%	59,868	8%
55 to 64	71,122	9%	1,571	9%	72,693	9%
65+	46,452	6%	147	1%	46,599	6%
Total	**774,481**	**100%**	**17,823**	**100%**	**792,304**	**100%**

Table E.15 Number and proportion of active participants by gender and age group as at 30 September 2026 - National

Age Group	Male - Count	Male - Percentage	Female - Count	Female - Percentage	Other - Count	Other - Percentage	Total - Count	Total - Percentage	Male to Female ratio
0 to 8	107,932	14%	50,378	6%	1,160	0%	159,470	20%	2.1
9 to 14	107,729	14%	52,996	7%	1,351	0%	162,076	20%	2.0
15 to 18	53,434	7%	30,454	4%	1,737	0%	85,625	11%	1.8
19 to 24	47,275	6%	27,889	4%	2,054	0%	77,218	10%	1.7
25 to 34	41,424	5%	28,781	4%	1,673	0%	71,878	9%	1.4
35 to 44	29,694	4%	26,413	3%	770	0%	56,877	7%	1.1
45 to 54	30,597	4%	28,734	4%	537	0%	59,868	8%	1.1
55 to 64	36,940	5%	35,232	4%	521	0%	72,693	9%	1.0
65+	23,466	3%	22,876	3%	257	0%	46,599	6%	1.0
Total	**478,491**	**60%**	**303,753**	**38%**	**10,060**	**1%**	**792,304**	**100%**	**1.6**

Table E.16 Number and proportion of active participants by gender and primary disability group as at 30 September 2026 - National

Primary disability group	Male - Count	Male - Percentage	Female - Count	Female - Percentage	Other - Count	Other - Percentage	Total - Count	Total - Percentage	Male to Female ratio
Autism	237,297	30%	118,957	15%	6,877	1%	363,131	46%	2.0
Intellectual disability	57,967	7%	43,058	5%	573	0%	101,598	13%	1.3
Psychosocial disability	33,828	4%	31,832	4%	736	0%	66,396	8%	1.1
Developmental delay	36,494	5%	16,598	2%	371	0%	53,463	7%	2.2
Hearing impairment	14,628	2%	15,178	2%	259	0%	30,065	4%	1.0
Other neurological	14,647	2%	12,213	2%	182	0%	27,042	3%	1.2
Acquired brain injury	13,487	2%	7,067	1%	113	0%	20,667	3%	1.9
Other physical	9,586	1%	10,579	1%	170	0%	20,335	3%	0.9
Global developmental delay	13,214	2%	5,947	1%	151	0%	19,312	2%	2.2
Cerebral palsy	10,518	1%	8,556	1%	104	0%	19,178	2%	1.2
Other	9,024	1%	6,192	1%	168	0%	15,384	2%	1.5
Multiple sclerosis	3,116	0%	9,484	1%	81	0%	12,681	2%	0.3
Down syndrome	6,406	1%	5,361	1%	62	0%	11,829	1%	1.2
Visual impairment	5,824	1%	5,512	1%	85	0%	11,421	1%	1.1
Stroke	6,565	1%	4,749	1%	60	0%	11,374	1%	1.4
Spinal cord Injury	4,667	1%	1982	0%	55	0%	6,704	1%	2.4
Other sensory/speech	1,223	0%	488	0%	13	0%	1,724	0%	2.5
Total	**478,491**	**60%**	**303,753**	**38%**	**10,060**	**1%**	**792,304**	**100%**	**1.6**

Table E.17 Participation rates by age group and gender as at 30 September 2026 - National[8]

Age group	Participation Rate - Male	Participation Rate - Female	Participation Rate - Total
0 to 8	7.4%	3.6%	5.6%
9 to 14	10.3%	5.4%	8.0%
15 to 18	7.5%	4.5%	6.2%
19 to 24	4.2%	2.7%	3.6%
25 to 44	1.8%	1.4%	1.7%
45 to 64	2.1%	1.9%	2.0%
65+	1.0%	0.8%	0.9%
Total (0-64)	**4.0%**	**2.5%**	**3.3%**
Total (All ages)	**3.5%**	**2.2%**	**2.8%**

Table E.18 Proportion of active participants with approved plans accessing mainstream supports - National

Mainstream service	Prior Quarters	Quarter 1, 2026-27	Total
Choice and control over my life	4%	6%	4%
Daily life	18%	18%	18%
Health and wellbeing	79%	84%	79%
Learning	38%	36%	37%
Relationships	4%	4%	4%
Social and community activities	8%	7%	8%
Where I live	1%	2%	2%
Work	5%	4%	5%
Unknown	4%	0%	4%
Any mainstream service	**96%**	**96%**	**96%**

[8] Participation rate refers to the proportion of the general population that are NDIS participants. A small proportion of participants have a gender of ‘Other’. The participation rates for this group are included within the total rates.

Part Two: Participant and family/carer outcomes

Results are drawn from participants' responses to Short Form (SF) questionnaires. Responses are collected at NDIS entry (baseline), at participants' first questionnaire reassessment, and at subsequent reassessments. Baseline responses have been collected for 98% of participants who have had their first plan approved since 1 July 2016 and have had a second Short Form (SF) questionnaire reassessment to date.

Table E.19 NDIA Metrics Progress: Participants, Families and Carers at entry, first (R1) and second (R2) Short Form (SF) questionnaires reassessment - National[9]

Metric by age group	Baseline	R1	R2
Participant employment rate - Aged 15 to 24 years	12%	16%	21%
Participant employment rate - Aged 25 to 34 years	28%	27%	29%
Participant employment rate - Aged 35 to 44 years	26%	24%	26%
Participant employment rate - Aged 45 to 54 years	22%	21%	21%
Participant employment rate - Aged 55 to 64 years	17%	16%	15%
Participant employment rate - Aged 65+ years	13%	12%	9%
Participant employment rate - Aged 25 to 64 years	23%	22%	22%
Participant employment rate - Aged 15 to 64 years	20%	20%	22%
Participant social and community engagement rate - Aged 15 to 24 years	31%	35%	34%
Participant social and community engagement rate - Aged 25 to 34 years	29%	37%	35%
Participant social and community engagement rate - Aged 35 to 44 years	29%	36%	34%
Participant social and community engagement rate - Aged 45 to 54 years	30%	36%	35%
Participant social and community engagement rate - Aged 55 to 64 years	31%	36%	36%
Participant social and community engagement rate - Aged 65+ years	33%	40%	40%
Participant social and community engagement rate - Aged 25+ years	30%	37%	35%
Participant social and community engagement rate - Aged 15+ years	30%	36%	35%
Family and carer employment rate - Aged 0 to 14 years	49%	51%	54%
Family and carer employment rate - Aged 15+ years	49%	49%	50%
Family and carer employment rate - All ages	49%	50%	53%
Participant Choice and Control - Aged 15 to 24 years	n/a	64%	72%
Participant Choice and Control - Aged 25+ years	n/a	72%	81%
Participant Choice and Control - Aged 15+ years	n/a	70%	79%

[9] Denominators for each metric are: 'participant employment rate' (n=43,677), 'participant social and community engagement rate' (n=43,801), 'family and carer employment rate' (n=50,264) and 'participant choice and control' (n=20,572). Participants who had their first plan approved since 1 July 2016 and have had a second SF survey reassessment to date.

Table E.20 NDIA Metrics Progress: Participants, Families and Carers at entry, first (R1), second (R2) and third (R3) Short Form (SF) questionnaires reassessment - National[10]

Metric by age group	Baseline	R1	R2	R3
Participant employment rate - Aged 15 to 24 years	10%	14%	16%	22%
Participant employment rate - Aged 25 to 34 years	27%	27%	24%	28%
Participant employment rate - Aged 35 to 44 years	27%	27%	24%	26%
Participant employment rate - Aged 45 to 54 years	23%	23%	21%	22%
Participant employment rate - Aged 55 to 64 years	18%	17%	15%	14%
Participant employment rate - Aged 65+ years	12%	11%	9%	8%
Participant employment rate - Aged 25 to 64 years	23%	23%	21%	22%
Participant employment rate - Aged 15 to 64 years	19%	21%	19%	22%
Participant social and community engagement rate - Aged 15 to 24 years	32%	35%	39%	37%
Participant social and community engagement rate - Aged 25 to 34 years	31%	39%	42%	40%
Participant social and community engagement rate - Aged 35 to 44 years	32%	38%	39%	39%
Participant social and community engagement rate - Aged 45 to 54 years	31%	36%	38%	37%
Participant social and community engagement rate - Aged 55 to 64 years	32%	37%	39%	38%
Participant social and community engagement rate - Aged 65+ years	34%	41%	40%	41%
Participant social and community engagement rate - Aged 25+ years	32%	38%	40%	39%
Participant social and community engagement rate - Aged 15+ years	32%	37%	40%	38%
Family and carer employment rate - Aged 0 to 14 years	47%	48%	51%	54%
Family and carer employment rate - Aged 15+ years	49%	51%	50%	50%
Family and carer employment rate - All ages	48%	49%	51%	53%
Participant Choice and Control - Aged 15 to 24 years	n/a	62%	67%	74%
Participant Choice and Control - Aged 25+ years	n/a	72%	77%	83%
Participant Choice and Control - Aged 15+ years	n/a	69%	74%	80%

[10] Denominators for each metric are: ‘participant employment rate’ (n=40,152), ‘participant social and community engagement rate’ (n=40,332), 'family and carer employment rate' (n=37,316) and 'participant choice and control' (n=24,273). Participants who had their first plan approved since 1 July 2016 and have had a third SF survey reassessment to date.

Table E.21 NDIA Metrics Progress: Participants, Families and Carers at entry, first (R1), second (R2), third (R3) and fourth (R4) Short Form (SF) questionnaires reassessment - National[11]

Metric by age group	Baseline	R1	R2	R3	R4
Participant employment rate - Aged 15 to 24 years	9%	13%	16%	18%	25%
Participant employment rate - Aged 25 to 34 years	27%	28%	28%	25%	30%
Participant employment rate - Aged 35 to 44 years	28%	28%	28%	25%	28%
Participant employment rate - Aged 45 to 54 years	24%	24%	23%	21%	22%
Participant employment rate - Aged 55 to 64 years	19%	19%	18%	16%	15%
Participant employment rate - Aged 65+ years	14%	13%	12%	10%	9%
Participant employment rate - Aged 25 to 64 years	24%	25%	24%	22%	24%
Participant employment rate - Aged 15 to 64 years	20%	21%	22%	21%	24%
Participant social and community engagement rate - Aged 15 to 24 years	33%	37%	39%	40%	40%
Participant social and community engagement rate - Aged 25 to 34 years	34%	41%	45%	45%	43%
Participant social and community engagement rate - Aged 35 to 44 years	33%	38%	39%	42%	41%
Participant social and community engagement rate - Aged 45 to 54 years	33%	37%	39%	43%	41%
Participant social and community engagement rate - Aged 55 to 64 years	34%	37%	40%	42%	40%
Participant social and community engagement rate - Aged 65+ years	34%	39%	39%	41%	43%
Participant social and community engagement rate - Aged 25+ years	33%	38%	41%	43%	41%
Participant social and community engagement rate - Aged 15+ years	33%	38%	40%	42%	41%
Family and carer employment rate - Aged 0 to 14 years	47%	48%	49%	53%	57%
Family and carer employment rate - Aged 15+ years	50%	51%	51%	51%	52%
Family and carer employment rate - All ages	48%	49%	50%	53%	55%
Participant Choice and Control - Aged 15 to 24 years	n/a	62%	68%	70%	76%
Participant Choice and Control - Aged 25+ years	n/a	71%	76%	79%	84%
Participant Choice and Control - Aged 15+ years	n/a	69%	73%	76%	82%

[11] Denominators for each metric are: ‘participant employment rate’ (n=33,349), ‘participant social and community engagement rate’ (n=33,531), 'family and carer employment rate' (n=27,133) and 'participant choice and control' (n=22,575). Participants who had their first plan approved since 1 July 2016 and have had a fourth SF survey reassessment to date.

Table E.22 NDIA Metrics Progress: Participants, Families and Carers at entry, first (R1), second (R2), third (R3), fourth (R4) and fifth (R5) Short Form (SF) questionnaires reassessment - National[12]

Metric by age group	Baseline	R1	R2	R3	R4	R5
Participant employment rate - Aged 15 to 24 years	8%	12%	13%	19%	23%	27%
Participant employment rate - Aged 25 to 34 years	26%	27%	28%	29%	26%	29%
Participant employment rate - Aged 35 to 44 years	28%	28%	25%	27%	25%	27%
Participant employment rate - Aged 45 to 54 years	26%	26%	24%	24%	23%	23%
Participant employment rate - Aged 55 to 64 years	21%	20%	18%	16%	15%	15%
Participant employment rate - Aged 65+ years	15%	14%	10%	11%	8%	8%
Participant employment rate - Aged 25 to 64 years	25%	25%	24%	24%	22%	23%
Participant employment rate - Aged 15 to 64 years	21%	22%	21%	23%	22%	24%
Participant social and community engagement rate - Aged 15 to 24 years	33%	36%	39%	40%	43%	41%
Participant social and community engagement rate - Aged 25 to 34 years	35%	41%	43%	44%	44%	45%
Participant social and community engagement rate - Aged 35 to 44 years	34%	40%	41%	44%	43%	43%
Participant social and community engagement rate - Aged 45 to 54 years	35%	40%	41%	41%	43%	42%
Participant social and community engagement rate - Aged 55 to 64 years	34%	38%	40%	41%	43%	43%
Participant social and community engagement rate - Aged 65+ years	36%	39%	40%	38%	42%	42%
Participant social and community engagement rate - Aged 25+ years	35%	40%	41%	42%	43%	43%
Participant social and community engagement rate - Aged 15+ years	34%	39%	41%	42%	43%	42%
Family and carer employment rate - Aged 0 to 14 years	44%	45%	48%	49%	53%	58%
Family and carer employment rate - Aged 15+ years	49%	50%	51%	53%	53%	53%
Family and carer employment rate - All ages	46%	47%	49%	51%	53%	56%
Participant Choice and Control - Aged 15 to 24 years	n/a	62%	66%	68%	71%	77%
Participant Choice and Control - Aged 25+ years	n/a	72%	77%	80%	82%	86%
Participant Choice and Control - Aged 15+ years	n/a	69%	73%	76%	77%	83%

[12] Denominators for each metric are: ‘participant employment rate’ (n=28,259), ‘participant social and community engagement rate’ (n=28,473), 'family and carer employment rate' (n=20,350) and 'participant choice and control' (n=20,821). Participants who had their first plan approved since 1 July 2016 and have had a fifth SF survey reassessment to date.

Table E.23 NDIA Metrics Progress: Participants, Families and Carers at entry, first (R1), second (R2), third (R3), fourth (R4), fifth (R5) and latest (R6+) Short Form (SF) questionnaires reassessment - National[13]

Metric by age group	Baseline	R1	R2	R3	R4	R5	R6+
Participant employment rate - Aged 15 to 24 years	6%	10%	13%	15%	20%	22%	28%
Participant employment rate - Aged 25 to 34 years	22%	24%	25%	26%	27%	26%	29%
Participant employment rate - Aged 35 to 44 years	31%	31%	30%	29%	30%	29%	30%
Participant employment rate - Aged 45 to 54 years	30%	30%	28%	28%	27%	27%	26%
Participant employment rate - Aged 55 to 64 years	25%	25%	22%	21%	19%	20%	18%
Participant employment rate - Aged 65+ years	17%	16%	13%	12%	10%	9%	8%
Participant employment rate - Aged 25 to 64 years	27%	27%	26%	26%	26%	25%	26%
Participant employment rate - Aged 15 to 64 years	24%	25%	24%	24%	25%	25%	26%
Participant social and community engagement rate - Aged 15 to 24 years	37%	41%	42%	43%	44%	44%	42%
Participant social and community engagement rate - Aged 25 to 34 years	35%	42%	46%	47%	47%	46%	46%
Participant social and community engagement rate - Aged 35 to 44 years	38%	43%	47%	47%	49%	50%	47%
Participant social and community engagement rate - Aged 45 to 54 years	38%	43%	45%	47%	48%	49%	47%
Participant social and community engagement rate - Aged 55 to 64 years	36%	40%	42%	42%	43%	44%	44%
Participant social and community engagement rate - Aged 65+ years	38%	42%	44%	44%	42%	44%	46%
Participant social and community engagement rate - Aged 25+ years	37%	42%	45%	46%	46%	46%	46%
Participant social and community engagement rate - Aged 15+ years	37%	42%	45%	45%	46%	46%	45%
Family and carer employment rate - Aged 0 to 14 years	44%	46%	47%	48%	52%	55%	59%
Family and carer employment rate - Aged 15+ years	49%	51%	51%	53%	55%	54%	53%
Family and carer employment rate - All ages	46%	49%	49%	50%	53%	55%	56%
Participant Choice and Control - Aged 15 to 24 years	n/a	62%	67%	69%	71%	73%	84%
Participant Choice and Control - Aged 25+ years	n/a	70%	76%	79%	81%	83%	91%
Participant Choice and Control - Aged 15+ years	n/a	68%	73%	76%	78%	80%	88%

[13] Denominators for each metric are: ‘participant employment rate’ (n=54,488), ‘participant social and community engagement rate’ (n=54,987), 'family and carer employment rate' (n=33,387) and 'participant choice and control' (n=45,605). Participants who had their first plan approved since 1 July 2016 and have had at least a sixth SF survey reassessment to date.

Part Three: Participant experience

From the September 2025 quarter, performance of most PSGs is measured from milestones built into the new computer system. PSGs 10 and 16 are captured within the same milestone. For PSGs 11, 14 and 18, performance is measured from available data on processes and dates in the new computer system.

On 27 August 2026, amendments to NDIS laws came into effect. Prior to the September 2026 quarter, the performance timeframes for access decisions (PSG 2) and plan reassessments (PSG 12) were 21 days. Following the legislative changes, both timeframes increased to 90 days. From the September 2026 quarter onwards, performance for PSGs 2 and 12 is measured against the 90-day timeframe for requests made on or after 27 August 2026.

Table E.24 PSG 1: Explanation of a previous decision within 28 days after a request for explanation is received - National

PSG 1	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	1,614	1,760	1,875	1,990	1,216
Within timeframe	1,540	1,682	1,794	1,901	1,139
Percentage within timeframe	95%	96%	96%	96%	94%

Table E.25 PSG 2: Make an access decision, or request for more information within 90 days after an access request has been received by quarter - National[14]

PSG 2	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	26,321	39,268	34,365	28,836	25,404	24,781	23,473	6,291
Within timeframe	3,840	3,701	16,230	26,137	23,404	20,365	22,473	6,291
Percentage within timeframe	15%	9%	47%	91%	92%	82%	96%	100%

Table E.26 PSG 4: Make an access decision within 14 days after more information has been provided by quarter - National

PSG 4	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	1,594	2,589	2,032	1,917	1,841	1,786	1,840	1,702
Within timeframe	411	345	933	1,047	1,279	1,212	1,458	1,348
Percentage within timeframe	26%	13%	46%	55%	69%	68%	79%	79%

[14] The performance timeframe for PSG 2 was 21 days prior to the September 2026 quarter and 90 days from the September 2026 quarter onwards.

Table E.27 PSG 6: Approve a participant's plan within 56 days after an access decision has been made (excludes those Early Childhood Approach (ECA) that have received initial supports) by quarter - National

PSG 6	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	9,700	11,823	14,081	10,379	9,697	8,947	8,886	9,052
Within timeframe	7,838	10,177	13,228	9,930	9,375	8,596	8,571	8,781
Percentage within timeframe	81%	86%	94%	96%	97%	96%	96%	97%

Table E.28 PSG 7: Approve a plan for Early Childhood Approach (ECA) participants, after an access decision has been made within 56 days timeframe by quarter - National

PSG 7	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	10,226	15,596	14,239	10,387	10,388	10,240	8,010	9,803
Within timeframe	10,176	15,511	14,161	10,349	10,328	10,193	7,990	9,741
Percentage within timeframe	100%	99%	99%	100%	99%	100%	100%	99%

Table E.29 PSG 8: Offer to hold a plan implementation meeting, after the plan is approved and proportion achieved within 7 days timeframe by quarter - National

PSG 8	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	84,192	82,277	84,762	81,771	72,645	71,237	69,168	73,279
Within timeframe	69,724	68,736	70,396	69,256	62,462	60,590	61,416	66,254
Percentage within timeframe	83%	84%	83%	85%	86%	85%	89%	90%

Table E.30 PSG 9: If the participant accepts the offer, hold a plan implementation meeting within 28 days - National

PSG 9	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	39,065	33,519	31,400	31,708	36,591
Within timeframe	38,357	32,941	30,695	31,063	36,047
Percentage within timeframe	98%	98%	98%	98%	99%

Table E.31 PSG 10 and 16: Provide a copy of the plan to a participant within 7 days after the plan is approved or amended - National

PSG 10	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	83,143	66,769	64,662	64,041	68,119
Within timeframe	82,422	66,224	64,186	63,673	67,779
Percentage within timeframe	99%	99%	99%	99%	100%

Table E.32 PSG 11: Commence facilitating a scheduled plan reassessment at least 56 days prior to the scheduled reassessment date by quarter - National[15]

PSG 11	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	21,246	25,347	20,321	15,776	11,079	11,012	9,558	8,006
Within timeframe	10,740	16,323	12,685	7,994	5,840	5,212	4,284	3,402
Percentage within timeframe	51%	64%	62%	51%	53%	47%	45%	42%

Table E.33 PSG 12: Decide whether to undertake a Participant Requested Plan Reassessment within 90 days after the request is received by quarter - National[16]

PSG 12	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	22,233	22,918	20,697	22,488	16,552	16,249	14,232	5,597
Within timeframe	5,184	5,054	5,439	5,919	5,089	4,662	4,566	5,597
Percentage within timeframe	23%	22%	26%	26%	31%	29%	32%	100%

Table E.34 PSG 13: Complete a reassessment within 28 days after the decision to accept the request was made by quarter - National

PSG 13	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	9,812	26,021	25,426	35,443	33,312	32,203	32,815	32,213
Within timeframe	8,831	21,838	20,630	29,320	27,748	27,946	28,165	26,520
Percentage within timeframe	90%	84%	81%	83%	83%	87%	86%	82%

Table E.35 PSG 14: Amend a plan within 28 days after the receipt of information that triggers the plan amendment process by quarter - National

PSG 14	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	14,692	17,121	17,349	22,280	23,540	28,483	29,309	30,750
Within timeframe	6,345	6,673	7,760	9,772	10,396	11,237	12,976	25,072
Percentage within timeframe	43%	39%	45%	44%	44%	39%	44%	82%

Table E.36 PSG 17a: Complete an Internal Review of a Reviewable Decision within 60 days after a request is received by quarter - National

PSG 17a	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	10,046	11,262	11,547	13,451	13,229	17,306	19,299	16,584
Within timeframe	6,615	5,489	8,689	9,371	5,804	5,798	9,352	10,956
Percentage within timeframe	66%	49%	75%	70%	44%	34%	48%	66%

[15] Note that plans are extended automatically if they have not been reassessed before expiry so participants have continuity of support.
[16] The performance timeframe for PSG 12 was 21 days prior to the September 2026 quarter and 90 days from the September 2026 quarter onwards.

Table E.37 PSG 17b: Enact outcome of a reviewable decision within 28 days once decision has been made - National

PSG 17b	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	2,331	2,658	3,249	3,082	3,419
Within timeframe	2,272	2,609	3,199	3,049	3,396
Percentage within timeframe	97%	98%	98%	99%	99%

Table E.38 PSG 18: Implement an Administrative Review Tribunal decision to amend a plan within 28 days after the Administrative Review Tribunal decision is made - National

PSG 18	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	823	900	936	1,073	1,399
Within timeframe	718	771	843	965	1,278
Percentage within timeframe	87%	86%	90%	90%	91%

Table E.39 PSG 19: Cancel participant requested nominee within 14 days - National

PSG 19	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	523	391	388	430	450
Within timeframe	476	382	385	425	450
Percentage within timeframe	91%	98%	99%	99%	100%

Table E.40 PSG 20: Cancel CEO initiated nominee within 14 days - National

PSG 20	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Number of tasks	710	707	637	1,462	903
Within timeframe	697	703	603	1,386	903
Percentage within timeframe	98%	99%	95%	95%	100%

Table E.41 Number and proportion of respondents who responded positively to questions about NDIA planning process per quarter - National[17] [18]

NDIA planning process	Prior Quarters	Quarter 1, 2026-27
Early Supports - Number of respondents	**1,551**	**231**
Early Supports - Were you treated with respect?	98%	100%
Early Supports - Were decisions and outcomes explained to you?	88%	93%
Early Supports - Were your questions and concerns acknowledged?	89%	94%
Early Supports - How well does your early supports plan meet your child's needs?	49%	53%
Community Connections - Number of respondents	**12,632**	**1,034**
Community Connections - Was information easy to understand?	84%	87%
Community Connections - Was communication in your preferred format?	94%	96%
Community Connections - To what extent did the person you spoke with understand how your disability, developmental concern or delay affects your day-to-day life?	77%	76%
Community Connections - To what extent were your circumstances and needs considered?	76%	76%
Community Connections - To what extent were you included in decisions that were made?	76%	78%
Community Connections - How confident are you in reaching out to community supports and other government services?	54%	60%
Apply for NDIS (overall) - Number of respondents	**12,180**	**1,001**
Apply for NDIS (overall) - Were you treated with respect?	94%	96%
Apply for NDIS (overall) - Were decisions and outcomes explained to you?	77%	87%
Apply for NDIS (overall) - Was information easy to understand?	71%	79%
Apply for NDIS (overall) - Was communication in your preferred format?	86%	92%
Apply for NDIS (overall) - To what extent did the person you spoke with understand how your disability affects your day-to-day life?	57%	67%
Apply for NDIS (overall) - To what extent were your circumstances and needs considered?	57%	68%
Plan Approval - Number of respondents	**34,684**	**3,873**
Plan Approval - Were you treated with respect?	90%	90%
Plan Approval - Were decisions and outcomes explained to you?	77%	79%
Plan Approval - Were your questions and concerns acknowledged?	74%	74%
Plan Approval - Do you know where to go for more help with using your plan?	85%	85%
Plan Approval - To what extent did the person you spoke with understand how your disability affects your day-to-day life?	53%	53%
Plan Approval - How well does your NDIS plan meet your needs?	56%	51%
Plan Implementation - Number of respondents	**26,201**	**2,197**
Plan Implementation - Do you know where to go for more help with using your plan?	84%	84%
Plan Implementation - To what extent did the person you spoke with understand how your disability affects your day-to-day life?	60%	61%
Plan Implementation - To what extent were your circumstances and needs considered?	61%	61%
Plan Implementation - Did you feel prepared for your plan implementation meeting?	60%	61%
Plan Implementation - Do you feel confident in using your plan?	63%	62%
Plan Implementation - Do you feel confident in accessing supports?	64%	62%
Plan Reassessment - Number of respondents	**79,614**	**8,033**
Plan Reassessment - Were you able to connect with the NDIS in your preferred way?	86%	88%
Plan Reassessment - To what extent did the person you spoke with understand how your disability affects your day-to-day life?	65%	67%

[17] Positively is defined as “Yes” for Yes/No questions, and “Mostly” or “Completely” for 5-point scale questions.
[18] Prior quarters include only data gathered since December 2023, when changes to the Participant Satisfaction Survey were implemented.

NDIA planning process	Prior Quarters	Quarter 1, 2026-27
Plan Reassessment - To what extent were your circumstances and needs considered?	67%	68%
Plan Reassessment - To what extent were you included in decisions that were made?	68%	69%
Plan Reassessment - Did you feel prepared for your check-in or plan reassessment?	63%	61%
Plan Reassessment - Do you feel confident in using your plan?	67%	67%
Plan Reassessment - To what extent is your NDIS plan helping you to meet your goals?	64%	64%
Plan Reassessment - Are you happy with the providers of services and supports under your NDIS plan?	78%	79%

Table E.42 Plan reassessments conducted per quarter - National

Entry type	Quarter 1, 2026-27	2026-27 to date
Early Intervention (s25)	11,020	11,020
Permanent Disability (s24)	36,675	36,675
Both Early Intervention and Permanent Disability (s25 and s24)	3,748	3,748
Total plan reassessments	**51,443**	**51,443**

Table E.43 Open and closed complaints over time - National

Quarter ending	Open complaints	Percentage open more than 21 days	Closed complaints	Percentage closed within 21 days
Sep-23	1,955	11%	9,279	60%
Dec-23	3,528	44%	9,732	69%
Mar-24	8,432	51%	14,286	39%
Jun-24	8,059	56%	21,733	36%
Sep-24	4,205	53%	22,844	54%
Dec-24	1,957	27%	19,560	74%
Mar-25	1,571	13%	15,448	86%
Jun-25	3,186	4%	13,397	90%
Sep-25	2,429	11%	17,181	80%
Dec-25	1,599	10%	15,835	82%
Mar-26	1,416	5%	14,254	86%
Jun-26	1,036	6%	12,812	96%
Sep-26	941	7%	12,302	96%

Table E.44 Number and proportion of participant complaints over time - National

Quarter ending	Incremental participant complaints	Incremental participant complaints as a percentage of active participants
Sep-23	9,061	6%
Dec-23	10,562	7%
Mar-24	17,980	11%
Jun-24	20,224	12%
Sep-24	17,933	11%
Dec-24	16,055	9%
Mar-25	13,776	8%
Jun-25	12,162	7%
Sep-25	14,109	8%
Dec-25	13,400	7%
Mar-26	12,442	6%
Jun-26	10,921	6%
Sep-26	10,807	5%

Table E.45 Number and proportion of provider complaints over time - National[19]

Quarter ending	Incremental provider complaints	Incremental provider complaints as a percentage of active providers
Sep-23	237	2%
Dec-23	468	4%
Mar-24	861	8%
Jun-24	798	7%
Sep-24	831	7%
Dec-24	973	8%
Mar-25	991	8%
Jun-25	2,525	20%
Sep-25	1,915	14%
Dec-25	1,261	9%
Mar-26	1,320	9%
Jun-26	1,206	8%
Sep-26	1,110	8%

[19] Complaints made by or on behalf of Providers refer to those submitted by registered providers. Complaints made by or on behalf of unregistered providers are not included.

Table E.46 Complaints by category - National[20] [21] [22]

Complaint about:	Participant - Current quarter	Participant - 2026-27 to date	Provider - Current quarter	Provider - 2026-27 to date	Other - Current quarter	Other - 2026-27 to date
Information Provision, Community Connectors and Pre-Access	148	148	14	14	13	13
Access, Eligibility and Transition	443	443	6	6	18	18
Creating Your Plan	368	368	11	11	5	5
Using Your Plan	1,491	1,491	117	117	16	16
Changing Your Plan	2,656	2,656	74	74	5	5
Policy, Legislation and Other Processes	568	568	81	81	41	41
Providers	714	714	347	347	77	77
Total	**6,388**	**6,388**	**650**	**650**	**175**	**175**

Table E.47 Unique complaints and complainants by category - National[23]

Complaint about:	Unique complaints - Current quarter	Unique complaints - 2026-27 to date	Unique complainants - Current quarter	Unique complainants - 2026-27 to date
Information Provision, Community Connectors and Pre-Access	175	175	167	167
Access, Eligibility and Transition	467	467	422	422
Creating Your Plan	384	384	372	372
Using Your Plan	1,624	1,624	1,482	1,482
Changing Your Plan	2,735	2,735	2,364	2,364
Policy, Legislation and Other Processes	690	690	654	654
Providers	1,138	1,138	1,040	1,040
Total	**7,213**	**7,213**	**6,501**	**6,501**

[20] In the current quarter, 82% of all complainants made only one complaint, 13% made two complaints, and 5% made three or more complaints.
[21] Complaints received from 10 August 2026 are shown in Tables E.46 using the improved categorisation of complaints and feedback in the NDIA business systems.
[22] Complaints made by or on behalf of Providers refer to those submitted by registered providers. Complaints made by or on behalf of unregistered providers are not included.
[23] Complaints received from 10 August 2026 are shown in Tables E.47 using the improved categorisation of complaints and feedback in the NDIA business systems.

Table E.48 Actual outcomes for complaints - National

Actual Outcome	Quarter 1, 2026-27	2026-27 year to date
Complaint	<11	<11
Compliment	0	0
Deleted - Duplicate	<11	<11
Desired Action Completed	9,881	9,881
Determined to not be a Complaint	<11	<11
Formal Reply Endorsed and Issued	522	522
General	0	0
Referred to NDIS Quality & Safeguards Commission	0	0
Referred to State/Territory Authority	0	0
Reassessment Completed	0	0
Reassessment Requested	0	0
Unable to contact - Record Closed	<11	<11
Withdrawn by Participant/Representative	0	0
Other	1,877	1,877
Total	**12,302**	**12,302**

Table E.49 Closed and open Participant Critical Incident (PCIs) cases over time - National[24]

Quarter ending	Closed PCIs	Percentage closed within 21 days	Open PCIs
Sep-23	3,889	99%	225
Dec-23	3,759	96%	391
Mar-24	4,038	88%	810
Jun-24	4,751	81%	606
Sep-24	4,594	89%	571
Dec-24	4,492	90%	491
Mar-25	4,573	90%	786
Jun-25	5,083	91%	800
Sep-25	6,119	91%	548
Dec-25	4,995	91%	580
Mar-26	5,396	89%	537
Jun-26	5,360	93%	407
Sep-26	4,578	94%	236

[24] Figures reported for participant critical incidents (PCIs) exclude counts of ‘withdrawn’ or ‘miscategorised’ PCIs.

Table E.50 Number and proportion of Participant Critical Incidents (PCIs) over time - National[25]

Quarter ending	Incremental PCIs	Incremental PCIs as a percentage of active participants	Incremental reportable PCIs	Incremental non-reportable PCIs
Sep-23	3,885	3%	740	3,145
Dec-23	3,925	2%	463	3,462
Mar-24	4,457	3%	538	3,919
Jun-24	4,547	3%	703	3,844
Sep-24	4,559	3%	810	3,749
Dec-24	4,412	3%	764	3,648
Mar-25	4,868	3%	978	3,890
Jun-25	5,097	3%	1,070	4,027
Sep-25	5,867	3%	976	4,891
Dec-25	5,027	3%	752	4,275
Mar-26	5,353	3%	927	4,426
Jun-26	5,230	3%	1,006	4,224
Sep-26	4,407	2%	624	3,783

Table E.51 Administrative Review Tribunal (ART) Cases by category as at 30 September 2026 - National

Category	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
Access	7,141	19%	450	17%	7,591	19%
Planning	28,124	76%	2,146	79%	30,270	76%
Compensation	<140	n/a	<11	n/a	142	0%
Jurisdiction	822	2%	0	0%	822	2%
Extension of Time	311	1%	0	0%	311	1%
Other	<500	n/a	<110	n/a	593	1%
Total cases	**37,027**	**100%**	**2,702**	**100%**	**39,729**	**100%**
Percentage of the number of active participants	**0.8%**	**n/a**	**1.4%**	**n/a**	**0.9%**	**n/a**

[25] Figures reported for participant critical incidents (PCIs) exclude counts of ‘withdrawn’ or ‘miscategorised’ PCIs.

Table E.52 Number and proportion of Administrative Review Tribunal (ART) cases over time, incrementally and cumulatively - National

Quarter ending	Incremental	Incremental as a percentage of active participants	Cumulative	Cumulative as a percentage of active participants
Sep-23	1,045	0.7%	17,370	0.7%
Dec-23	1,147	0.7%	18,517	0.7%
Mar-24	681	0.4%	19,198	0.7%
Jun-24	1,171	0.7%	20,369	0.7%
Sep-24	1,769	1.1%	22,138	0.7%
Dec-24	1,896	1.1%	24,034	0.7%
Mar-25	1,852	1.1%	25,886	0.8%
Jun-25	1,620	0.9%	27,506	0.8%
Sep-25	2,483	1.3%	29,989	0.8%
Dec-25	2,221	1.2%	32,210	0.8%
Mar-26	2,295	1.2%	34,505	0.8%
Jun-26	2,522	1.3%	37,027	0.8%
Sep-26	2,702	1.4%	39,729	0.9%

Table E.53 Administrative Review Tribunal (ART) cases by open/closed and decision - National[26]

ART cases by open/closed and decision	Number of cases	Number of unique active participants
ART Cases	**39,729**	**35,502**
Open ART Cases	**7,076**	**6,830**
Closed ART Cases	**32,653**	**29,340**
Resolved before hearing	31,672	28,530
Gone to hearing and received a substantive decision	981	810

[26] The Tribunal will affirm the decision under review if it finds that the NDIA has made the correct decision, or vary the decision under review if it finds the NDIA's decision should be altered in some way. The Tribunal will set aside the decision under review if it finds that the NDIA has made a wholly or partially incorrect decision. In this case they can replace the NDIA's decision, or send the case back to the NDIA with considerations to be taken when making a new decision.

Table E.54 Administrative Review Tribunal (ART) Supports in dispute - National[27] [28] [29]

Type of support	Prior Quarters	Quarter 1, 2026-27	Total
Plan Management Decision	1,104	146	1,250
Core (excluding Consumables and Transport)	8,120	971	9,091
Capacity Building	9,503	1,092	10,595
General Support	2,814	434	3,248
Assistive Technology	2,533	216	2,749
Specialist Disability Accommodation	897	77	974
Home Modifications	685	77	762
Supported Independent Living	2,459	241	2,700
Everyday Living Costs	742	64	806
Transport	1,624	246	1,870
Other	5,048	592	5,640
Total number of unique participants counted across disputed supports	**14,846**	**1,474**	**16,320**
Total number of instances of participants counted across disputed supports	**35,529**	**4,156**	**39,685**

Table E.55 Closed Administrative Review Tribunal (ART) cases by outcome - National

Outcome	Prior Quarters - Count	Prior Quarters - Percentage	Quarter 1, 2026-27 - Count	Quarter 1, 2026-27 - Percentage	Total - Count	Total - Percentage
Decided by Tribunal - Total	**891**	**3%**	**90**	**3%**	**981**	**3%**
Decided by Tribunal - Affirmed	452	2%	60	2%	512	2%
Decided by Tribunal - Varied	<140	n/a	<11	n/a	142	0%
Decided by Tribunal - Set Aside	<310	n/a	<30	n/a	327	1%
Not Decided by Tribunal - Total	**29,097**	**97%**	**2,575**	**97%**	**31,672**	**97%**
Not Decided by Tribunal - Resolved by consent	20,583	69%	1,991	75%	22,574	69%
Not Decided by Tribunal - Withdrawn	6,017	20%	431	16%	6,448	20%
Not Decided by Tribunal - No jurisdiction	<430	n/a	<11	n/a	427	1%
Not Decided by Tribunal - Extension of Time Declined	<80	n/a	<11	n/a	<80	n/a
Not Decided by Tribunal - Extension of Time Not opposed	<100	n/a	<11	n/a	91	0%
Not Decided by Tribunal - Dismissed	1,911	6%	142	5%	2,053	6%
Not Decided by Tribunal - Other	<11	n/a	<11	n/a	<11	n/a
Total	**29,988**	**100%**	**2,665**	**100%**	**32,653**	**100%**

[27] Supports in dispute data is only available for 2022-23 Q3 onwards.
[28] Data is reported with one month lag; therefore results for last month of the current quarter are not included.
[29] It is possible to record multiple supports in one ART, hence the sum of the individual type of supports exceeds the total in each period.

Part Four: Providers and the growing market

Registration status is based on whether a provider was registered for a specific support on the support provision date. Providers claiming both registered and unregistered supports, or whose status changes during the quarter, are counted in both categories with payments reflected accordingly. This is a change introduced in the March 2025 quarter. Before then, providers were classified as registered if they were registered for at least one support, resulting in fewer registered and more unregistered providers for participants with self-managed funds management type (Tables E.56 to E.57).

The count of active providers excludes providers with a missing Australian Business Number (ABN) (Table E.56).

Plan management fees, which are payments from NDIA-managed funding, are reclassified as plan-managed funding payments for the purpose of counting providers. Therefore, the count of NDIA-managed providers excludes providers that only received plan management fees and no other NDIA-managed funding payments (Table E.57).

While self-managed participants are required to include the provider's Australian Business Number (ABN), or a reason where an ABN is not available. However, as entering a Support Item Number remains optional, most self-managed payments are recorded at the Support Category level only. As a result, it cannot be determined whether the provider was registered or unregistered for that specific support at the time. These providers and their associated payments are classified as having an unknown registration status and are not shown separately, but are included in 'all registration statuses' (Table E.56).

Total active provider payments are on a cash and in-kind basis. In-kind payments are included in the total NDIA-managed payments to registered providers (Table E.57).

Table E.56 Number of active providers in quarter 1, 2026-27 by registration status and funds management type - National

Funds management type	Registered	Unregistered	Total providers
NDIA-managed	11,083	n/a	11,083
Plan-managed	17,815	203,037	213,603
Self-managed	17	114,357	131,356
All funds management types	**18,566**	**267,077**	**280,228**

Table E.57 Total active provider payments in quarter 1, 2026-27 by registration status and funds management type ($m) - National[30]

Funds management type	Registered	Unregistered	All registration statuses
NDIA-managed	3,447	n/a	3,447
Plan-managed	5,437	3,509	8,978
Self-managed	0	611	1,235
All funds management types	**8,884**	**4,120**	**13,660**

[30] There were $656.3 million of payments associated with providers with an 'unknown' registration status which are not shown separately but are included under 'All registration statuses'.

Part Five: Financial sustainability

Average annualised committed supports (Tables E.58 to E.62) are derived from the total annualised committed supports in the current plans of active participants as at 30 September 2026. Average payments (Tables E.60 to E.62) are calculated as the sum of the payments in the 12-month period to 30 September 2026, divided by the average number of participants who are active per working day in each month over the same period. They have been rounded to the nearest hundred dollars. Figures are not shown if there is insufficient data in the group.

Total annualised committed supports are those in the current plans of active participants as at 30 September 2026. 'Total payments' refers to those paid over the 12 months to 30 September 2026 (Tables E.63 to E.65).

Table E.58 Distribution of participants by average annualised committed support band (active participants by initial plan approval quarter) - National

Average annualised committed support band	As at quarter 4, 2025-26 distribution of participants	As at quarter 1, 2026-27 distribution of participants
$0-$5,000	1.9%	1.9%
$5,001-$10,000	4.6%	4.5%
$10,001-$15,000	9.3%	9.2%
$15,001-$20,000	14.8%	14.7%
$20,001-$25,000	12.0%	11.8%
$25,001-$30,000	5.4%	5.3%
$30,001-$50,000	14.0%	13.9%
$50,001-$100,000	17.0%	17.1%
$100,001-$150,000	6.7%	6.8%
$150,001-$200,000	3.5%	3.6%
$200,001-$250,000	2.1%	2.2%
$250,001+	8.8%	9.0%

Table E.59 Distribution of participants by average annualised committed support band (active participants by initial plan approval quarter, excluding participants with Supported Independent Living (SIL) supports) - National

Average annualised committed support band	As at quarter 4, 2025-26 distribution of participants	As at quarter 1, 2026-27 distribution of participants
$0-$5,000	2.0%	2.0%
$5,001-$10,000	4.8%	4.7%
$10,001-$15,000	9.8%	9.7%
$15,001-$20,000	15.5%	15.4%
$20,001-$25,000	12.6%	12.4%
$25,001-$30,000	5.6%	5.6%
$30,001-$50,000	14.6%	14.6%
$50,001-$100,000	17.8%	17.9%
$100,001-$150,000	7.0%	7.1%
$150,001-$200,000	3.7%	3.7%
$200,001-$250,000	2.1%	2.2%
$250,001+	4.4%	4.7%

Table E.60 Average annualised committed supports as at 30 September 2026 and average payments for the year ending 30 September 2026 by age group and participants' Supported Independent Living (SIL) status - National

Age group	Average payments - All participants	Average annualised committed supports - All participants	Average payments - participants in SIL	Average annualised committed supports - participants in SIL	Average payments - participants not in SIL	Average annualised committed supports - participants not in SIL
0 to 8	$19,600	$28,700	n/a	n/a	$19,600	$28,700
9 to 14	$23,100	$32,100	n/a	n/a	$23,100	$32,100
15 to 18	$32,700	$46,500	$562,900	$682,400	$31,100	$45,200
19 to 24	$72,300	$97,900	$551,300	$622,800	$52,900	$78,700
25 to 34	$104,400	$131,900	$480,700	$535,700	$70,700	$97,200
35 to 44	$118,400	$147,100	$444,600	$491,300	$79,600	$107,500
45 to 54	$126,000	$156,300	$436,600	$479,200	$84,900	$114,400
55 to 64	$141,500	$173,600	$438,700	$478,100	$95,600	$127,800
65+	$149,800	$175,800	$439,800	$475,800	$106,100	$130,600
All	**$68,000**	**$87,500**	**$455,200**	**$500,600**	**$48,600**	**$67,300**

Table E.61 Average annualised committed supports as at 30 September 2026 and average payments for the year ending 30 September 2026 by primary disability group and participants' Supported Independent Living (SIL) status - National

Primary disability group	Average payments - All participants	Average annualised committed supports - All participants	Average payments - participants in SIL	Average annualised committed supports - participants in SIL	Average payments - participants not in SIL	Average annualised committed supports - participants not in SIL
Acquired brain injury	$180,600	$218,800	$489,600	$543,100	$121,600	$158,400
Autism	$34,500	$47,000	$514,300	$562,500	$27,800	$40,200
Cerebral palsy	$177,500	$215,300	$519,800	$573,200	$119,200	$155,800
Developmental delay	$13,800	$22,700	n/a	n/a	$13,800	$22,700
Global developmental delay	$18,800	$27,400	n/a	n/a	$18,800	$27,400
Hearing impairment	$10,100	$19,500	n/a	n/a	$9,900	$19,300
Intellectual disability	$117,100	$140,700	$412,700	$451,200	$70,900	$93,300
Multiple sclerosis	$107,600	$143,300	$562,300	$623,700	$89,700	$124,900
Psychosocial disability	$97,100	$122,200	$391,200	$441,200	$76,400	$99,900
Spinal cord injury	$184,200	$244,000	$663,100	$753,000	$159,000	$218,400
Stroke	$173,300	$215,800	$523,200	$568,400	$128,300	$170,500
Visual impairment	$48,200	$66,100	$374,700	$423,800	$44,700	$62,400
Other neurological	$172,500	$213,800	$530,100	$572,400	$129,100	$170,600
Other physical	$78,900	$111,900	$517,100	$571,900	$70,800	$103,500
Other sensory/speech	$12,600	$22,000	n/a	n/a	$11,600	$21,000
Other	$101,300	$137,200	$509,500	$559,600	$77,700	$114,200
Down Syndrome	$142,300	$168,500	$371,200	$406,200	$90,400	$115,200
All	**$68,000**	**$87,500**	**$455,200**	**$500,600**	**$48,600**	**$67,300**

Table E.62 Average annualised committed supports as at 30 September 2026 and average payments for the year ending 30 September 2026 by reported level of function and participants' Supported Independent Living (SIL) status - National

Reported level of function	Average payments - All participants	Average annualised committed supports - All participants	Average payments - participants in SIL	Average annualised committed supports - participants in SIL	Average payments - participants not in SIL	Average annualised committed supports - participants not in SIL
1 (High Function)	$15,100	$23,800	$417,100	$493,200	$15,000	$23,600
2 (High Function)	$21,100	$36,800	n/a	n/a	$20,500	$36,300
3 (High Function)	$24,500	$37,400	$393,600	$439,100	$22,100	$34,700
4 (High Function)	$19,200	$31,600	$415,200	$465,100	$17,400	$29,600
5 (High Function)	$33,400	$47,200	$389,400	$442,900	$28,900	$42,200
6 (Moderate Function)	$25,100	$39,300	$364,400	$421,800	$23,000	$37,100
7 (Moderate Function)	$56,400	$73,600	$403,300	$444,700	$40,900	$56,800
8 (Moderate Function)	$70,700	$98,000	$372,500	$421,600	$57,300	$83,300
9 (Moderate Function)	$86,900	$124,800	$441,900	$501,700	$77,300	$114,700
10 (Moderate Function)	$110,600	$143,900	$381,700	$429,000	$85,000	$117,100
11 (Low Function)	$117,300	$145,300	$463,200	$498,800	$76,900	$103,400
12 (Low Function)	$206,900	$241,600	$461,700	$503,000	$143,800	$178,500
13 (Low Function)	$113,100	$135,200	$581,700	$631,800	$80,600	$101,400
14 (Low Function)	$351,100	$419,200	$552,600	$612,600	$264,200	$336,500
15 (Low Function)	$442,200	$498,200	$738,300	$815,300	$387,600	$448,000
Total	**$68,000**	**$87,500**	**$455,200**	**$500,600**	**$48,600**	**$67,300**

Table E.63 Total annualised committed supports and total payments (participants in Supported Independent Living (SIL)) by support category as at 30 September 2026 ($m) - National[31]

Support Category	Total payments for the year ending 30 September 2026	Total annualised committed supports as at 30 September 2026
Core: Daily Activities	12,421.7	13,060.8
Core: Consumables	112.2	127.3
Core: Social and Civic	2,630.2	3,142.5
Core: Transport	62.0	84.9
Capacity Building: Choice and Control	37.2	41.2
Capacity Building: Daily Activities	340.9	482.1
Capacity Building: Employment	5.2	14.7
Capacity Building: Health and Wellbeing	2.2	3.7
Capacity Building: Home Living	0.1	0.0
Capacity Building: Lifelong learning	0.0	0.0
Capacity Building: Relationships	359.5	515.0
Capacity Building: Social and Civic	3.1	5.9
Capacity Building: Support Coordination	211.1	246.6
Capital: Assistive Technology	130.1	244.7
Capital: Home Modifications	435.0	521.5
All	**16,750.6**	**18,491.0**

[31] Total payments for home modifications were $435.0 million. Of which, $432.2 million (99.4%) has been paid for specialised disability accommodation (SDA) supports, and $2.8 million (0.6%) has been paid for non-SDA supports. Total annualised committed supports for home modifications were $521.5 million. Of which, $516.8 million (99%) has been allocated for specialised disability accommodation (SDA) supports, and $4.7 million (1%) has been allocated for non-SDA supports.

Table E.64 Total annualised committed supports and total payments (participants not in Supported Independent Living (SIL)) by support category as at 30 September 2026 ($m) - National[32]

Support Category	Total payments for the year ending 30 September 2026	Total annualised committed supports as at 30 September 2026
Core: Daily Activities	15,007.6	20,889.0
Core: Consumables	515.2	888.2
Core: Social and Civic	9,811.5	11,231.8
Core: Transport	823.7	460.7
Capacity Building: Choice and Control	621.6	738.0
Capacity Building: Daily Activities	5,681.4	9,972.8
Capacity Building: Employment	198.2	621.4
Capacity Building: Health and Wellbeing	21.3	46.9
Capacity Building: Home Living	1.5	6.1
Capacity Building: Lifelong learning	0.3	1.7
Capacity Building: Relationships	786.6	1,545.8
Capacity Building: Social and Civic	272.5	736.4
Capacity Building: Support Coordination	1,033.8	1,497.8
Capital: Assistive Technology	716.7	1,699.5
Capital: Home Modifications	294.0	493.2
All	**35,786.0**	**50,829.3**

[32] Total payments for home modifications were $294.0 million. Of which, $176.4 million (60.0%) has been paid for specialised disability accommodation (SDA) supports, and $117.6 million (40.0%) has been paid for non-SDA supports. Total annualised committed supports for home modifications were $493.2 million. Of which, $213.4 million (43%) has been allocated for specialised disability accommodation (SDA) supports, and $279.9 million (57%) has been allocated for non-SDA supports.

Table E.65 Payments by financial year in which support was provided, compared to committed supports - National[33]

Financial year	Total Committed ($m)	Total Paid ($m)	Percentage utilised to date
2013-14	134.0	85.8	64%
2014-15	497.2	370.9	75%
2015-16	942.4	704.3	75%
2016-17	3,243.4	2,187.0	67%
2017-18	7,772.9	5,443.1	70%
2018-19	14,566.7	10,404.6	71%
2019-20	24,373.9	17,312.8	71%
2020-21	32,355.5	23,543.5	73%
2021-22	37,203.3	28,471.6	77%
2022-23	46,242.9	35,268.3	76%
2023-24	54,124.1	42,076.6	78%
2024-25	60,968.9	46,237.8	76%
2025-26	68,116.7	50,463.6	74%
2026-27 to date (Experience still emerging)	17,955.6	11,010.5	61%

Table E.66 Percentage change in plan budgets for active participants per quarter - National[34]

Source	Sep-24	Dec-24	Mar-25	Jun-25	Sep-25	Dec-25	Mar-26	Jun-26	Sep-26
Scheduled Reassessment	1.1%	1.0%	1.0%	0.4%	0.3%	-0.2%	-0.5%	-1.2%	-0.9%
Unscheduled Reassessment	9.7%	10.0%	8.9%	8.2%	7.9%	6.5%	5.1%	4.6%	5.5%
Other Activities	2.1%	1.2%	1.1%	1.0%	2.7%	1.4%	1.3%	1.3%	3.9%
Total Inflation	**12.8%**	**12.1%**	**11.0%**	**9.7%**	**11.0%**	**7.6%**	**5.9%**	**4.7%**	**8.6%**

[33] The utilisation rate for 2026-27 to date will likely increase due to a lag between when support is provided and when it is paid for.

[34] The APR saw price limit increases in July 2026. Unspent portions of plan budgets were increased in line with new price limits to maintain the purchasing power of remaining plans. Due to this, there has been a one-off increase in Other Activities and Total Inflation during the month of July 2026.

Table E.67 Distribution of percentage change in plan budgets for plans reassessed - 1 July 2026 to 30 September 2026 by participants in Supported Independent Living (SIL) and not in SIL - National

Percentage change in plan budgets	Number of reassessments, participants in SIL	Percentage of reassessments, participants in SIL	Number of reassessments, participants not in SIL	Percentage of reassessments, participants not in SIL
Below -80%	<11	n/a	644	1%
-80% to -65%	<11	n/a	785	2%
-65% to -50%	<11	n/a	1,233	3%
-50% to -35%	39	1%	2,327	5%
-35% to -20%	290	6%	3,883	9%
-20% to -5%	885	19%	6,221	14%
Reassessments with 5%+ deflation	1,220	26%	15,093	34%
-5% to 0%	537	12%	3,186	7%
0% to 5%	824	18%	3,925	9%
Reassessments within 5% inflation and deflation	1,361	29%	7,111	16%
5% to 20%	1,224	26%	6,322	14%
20% to 35%	388	8%	2,963	7%
35% to 50%	151	3%	2,239	5%
50% to 65%	65	1%	1,793	4%
65% to 80%	45	1%	1,473	3%
Above 80%	167	4%	7,971	18%
Reassessments with 5%+ inflation	2,040	44%	22,761	51%

Supplement P:
Specialist Disability Accommodation

SA3 and SA4 regions are based on the 2016 boundaries.

The following are the SDA building types:

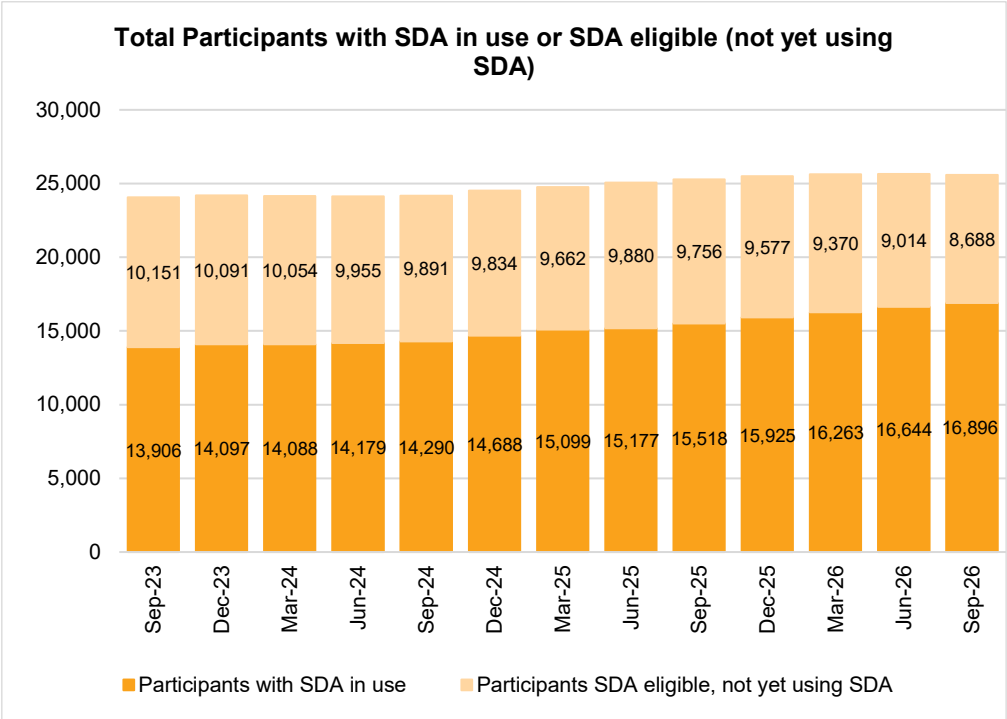
Existing: Dwellings built before 1 April 2016 that were used as disability related supported accommodation under a previous State, Territory or Commonwealth scheme. Existing dwellings must substantially comply with the requirements of a new build, and must meet the maximum resident requirement (5 residents or less).

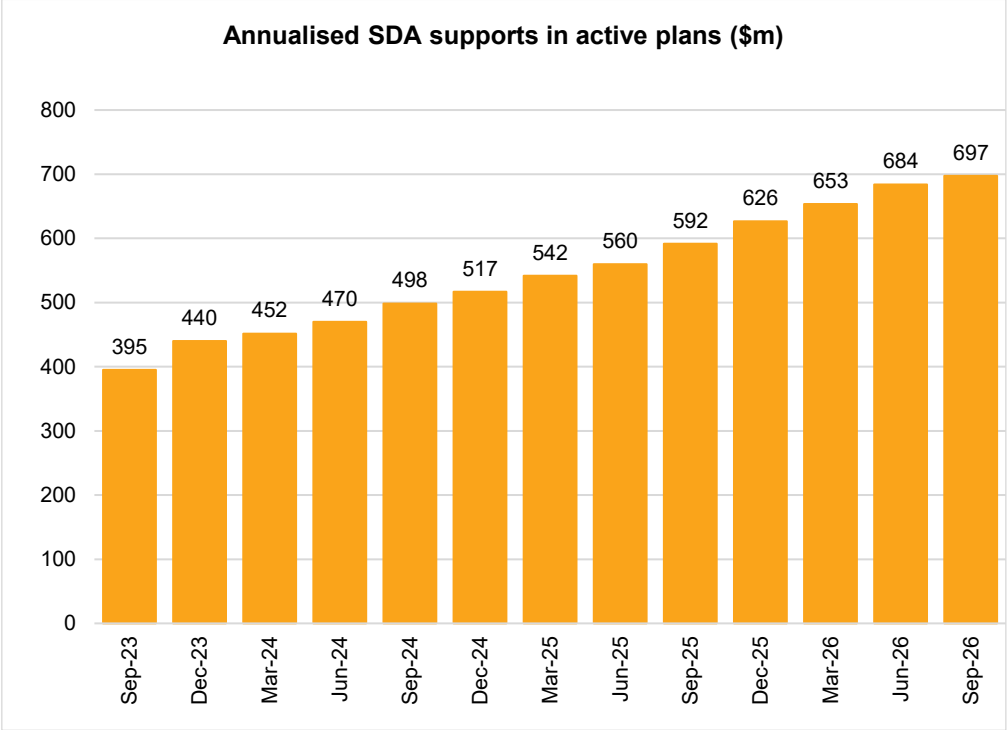
Legacy: Existing dwellings that do not meet the maximum resident requirement of 5 residents or less. Over time, the NDIA will stop making SDA payments towards Legacy dwellings.

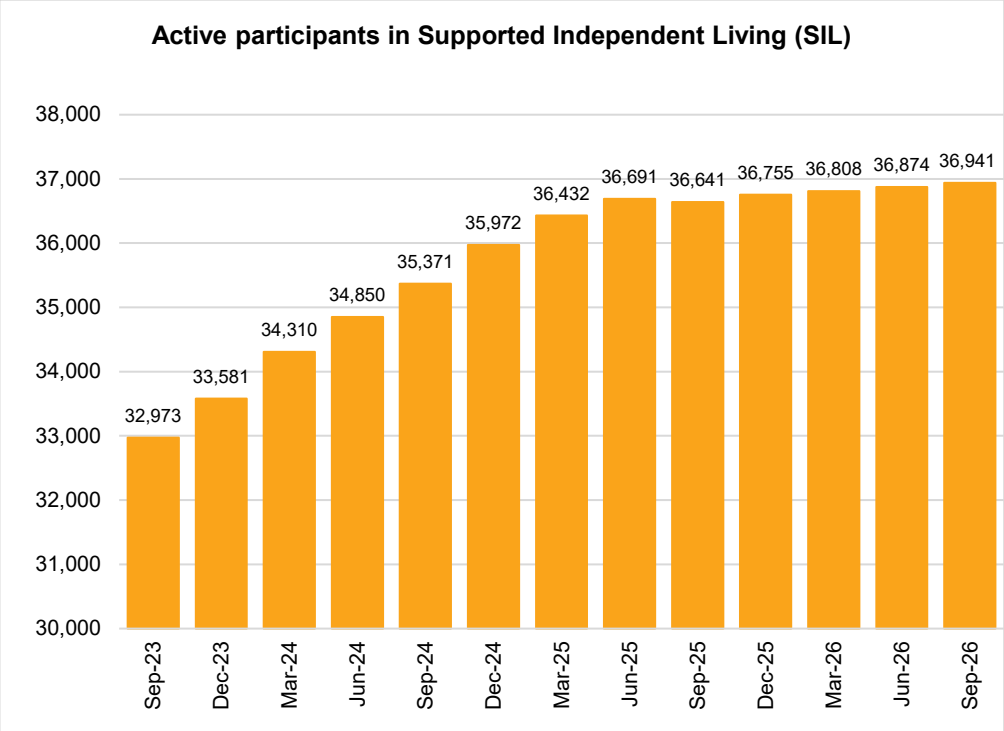
New Build: An SDA dwelling that was built (has a certificate of occupancy dated) after 1 April 2016 and meets all of the requirements under the SDA Rules and NDIS Price Guide.

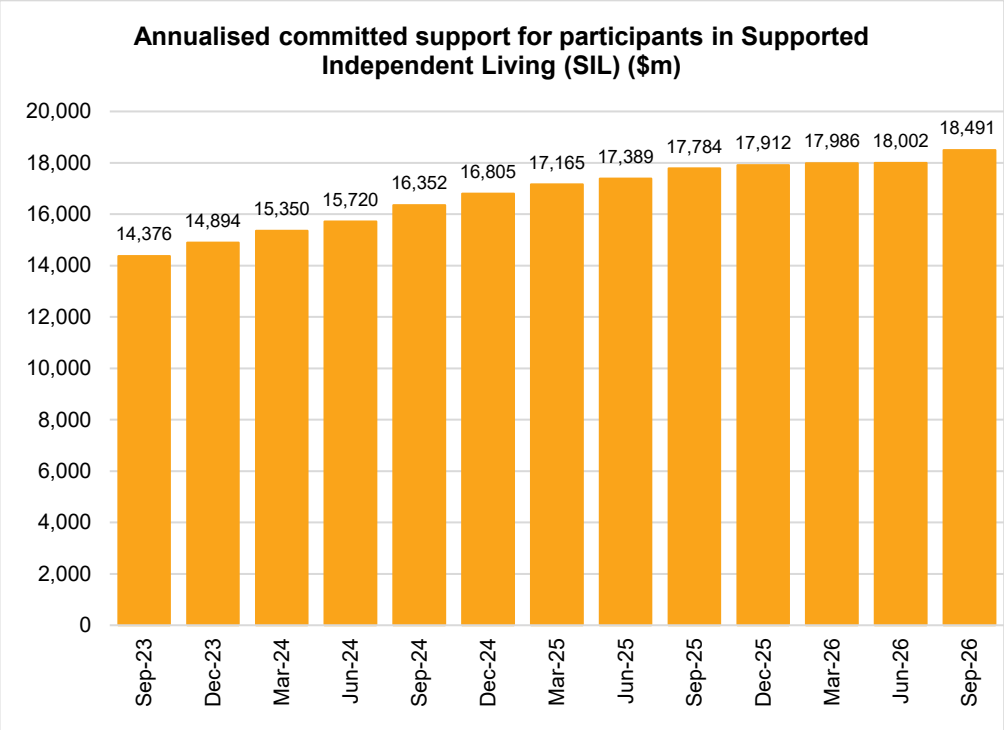
New Build (refurbished): A dwelling that was built before 1 April 2016 but has been significantly refurbished since and now meets all of the requirements for a new build in the SDA Rules and NDIS Price Guide. In order to qualify for as a New Build (refurbished) providers must spend a minimum amount. These minimum amounts are specified per dwelling type in the SDA Price Guide.

Figure P.1 Changes in Specialist Disability Accommodation (SDA) by quarter – National






Active participants in Supported Independent Living (SIL)
38,000
37,000
36,000
35,000
34,000
33,000
32,000
31,000
30,000
32,973
33,581
34,310
34,850
35,371
35,972
36,432
36,691
36,641
36,755
36,808
36,874
36,941
Sep-23
Dec-23
Mar-24
Jun-24
Sep-24
Dec-24
Mar-25
Jun-25
Sep-25
Dec-25
Mar-26
Jun-26
Sep-26


Annualised committed support for participants in Supported Independent Living (SIL) ($m)
20,000
18,000
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
14,376
14,894
15,350
15,720
16,352
16,805
17,165
17,389
17,784
17,912
17,986
18,002
18,491
Sep-23
Dec-23
Mar-24
Jun-24
Sep-24
Dec-24
Mar-25
Jun-25
Sep-25
Dec-25
Mar-26
Jun-26
Sep-26

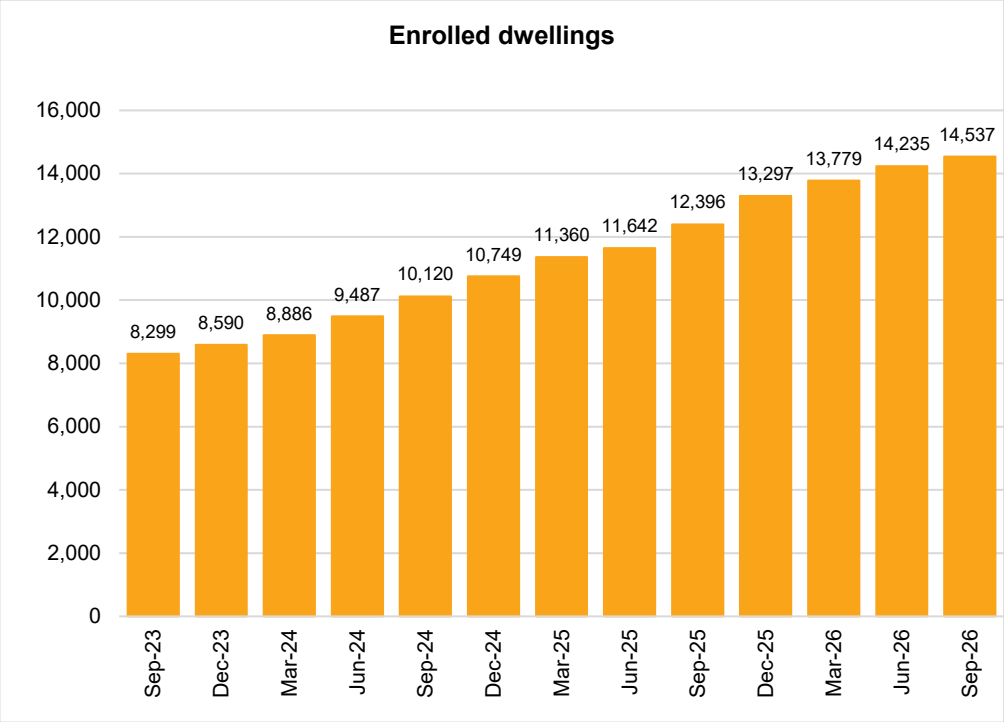

Enrolled dwellings
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
8,299
8,590
8,886
9,487
10,120
10,749
11,360
11,642
12,396
13,297
13,779
14,235
14,537
Sep-23
Dec-23
Mar-24
Jun-24
Sep-24
Dec-24
Mar-25
Jun-25
Sep-25
Dec-25
Mar-26
Jun-26
Sep-26

Table P.1 Active participants with Specialist Disability Accommodation (SDA) and Supported Independent Living (SIL) funding in current NDIS plan as at 30 September 2026[35] [36]

Service District	Participants with SDA in use	Participants SDA eligible, not yet using SDA	Percentage of SDA using participants	Active participants with SIL supports	Percentage of SIL participants	Number of active participants
NSW	**5,267**	**2,789**	**2.3%**	**12,298**	**5.3%**	**233,399**
NSW - Hunter New England	745	357	2.0%	2,176	5.8%	37,768
NSW - Central Coast	302	138	2.2%	683	5.1%	13,489
NSW - Far West	<11	<20	n/a	31	2.9%	1,056
NSW - Illawarra Shoalhaven	325	172	2.4%	756	5.5%	13,721
NSW - Mid North Coast	126	115	1.3%	360	3.8%	9,531
NSW - Murrumbidgee	253	133	2.5%	497	5.0%	10,014
NSW - Nepean Blue Mountains	410	147	2.8%	794	5.5%	14,439
NSW - North Sydney	635	231	4.1%	1,064	6.9%	15,334
NSW - Northern NSW	189	146	1.7%	456	4.0%	11,377
NSW - South Eastern Sydney	411	215	2.6%	835	5.2%	15,942
NSW - South Western Sydney	543	478	1.4%	1,719	4.6%	37,529
NSW - Southern NSW	98	59	1.5%	251	3.9%	6,434
NSW - Sydney	130	119	1.5%	450	5.1%	8,900
NSW - Western NSW	274	136	3.0%	632	6.8%	9,279
NSW - Western Sydney	816	332	2.9%	1,594	5.6%	28,563
NSW - Other	<11	<11	n/a	0	0.0%	23
VIC	**5,648**	**1,705**	**2.6%**	**7,967**	**3.7%**	**213,645**
VIC - Barwon	439	78	3.0%	580	4.0%	14,433
VIC - Central Highlands	332	63	3.9%	436	5.1%	8,605
VIC - Loddon	208	90	1.8%	346	3.1%	11,273
VIC - North East Melbourne	667	178	3.3%	897	4.4%	20,262
VIC - Inner Gippsland	141	57	1.7%	233	2.8%	8,179
VIC - Ovens Murray	120	46	2.3%	200	3.8%	5,251
VIC - Western District	230	56	4.3%	286	5.3%	5,404
VIC - Inner East Melbourne	599	136	4.3%	751	5.4%	13,834
VIC - Outer East Melbourne	417	139	2.8%	572	3.9%	14,774
VIC - Hume Moreland	244	103	1.6%	369	2.5%	14,855
VIC - Bayside Peninsula	753	194	3.0%	1,019	4.0%	25,453
VIC - Southern Melbourne	494	193	2.4%	815	3.9%	20,949
VIC - Brimbank Melton	318	87	2.1%	462	3.1%	14,837
VIC - Western Melbourne	430	153	2.0%	555	2.6%	21,382
VIC - Goulburn	114	70	1.6%	217	3.1%	6,999
VIC - Mallee	85	<30	2.3%	123	3.3%	3,701
VIC - Outer Gippsland	<60	39	1.7%	106	3.1%	3,441
VIC - Other	<11	<11	n/a	0	0.0%	13

[35] Other Territories includes Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.
[36] Service districts are defined by the current address the participant resides in. 'Other' includes participants where the service district information is missing.

Service District	Participants with SDA in use	Participants SDA eligible, not yet using SDA	Percentage of SDA using participants	Active participants with SIL supports	Percentage of SIL participants	Number of active participants
QLD	**2,938**	**1,636**	**1.7%**	**7,434**	**4.4%**	**167,942**
QLD - Bundaberg	94	35	2.2%	199	4.7%	4,218
QLD - Ipswich	228	145	1.6%	599	4.2%	14,287
QLD - Mackay	<80	<30	n/a	208	4.3%	4,802
QLD - Toowoomba	207	122	2.1%	571	5.9%	9,642
QLD - Townsville	141	95	1.5%	461	5.0%	9,161
QLD - Rockhampton	99	85	1.1%	292	3.2%	9,122
QLD - Beenleigh	371	151	1.8%	872	4.3%	20,383
QLD - Brisbane	548	359	1.8%	1,253	4.1%	30,398
QLD - Cairns	146	89	1.8%	438	5.4%	8,146
QLD - Maryborough	122	49	2.0%	266	4.3%	6,221
QLD - Robina	335	176	1.9%	777	4.5%	17,318
QLD - Caboolture/Strathpine	351	167	1.8%	852	4.4%	19,240
QLD - Maroochydore	220	141	1.5%	646	4.3%	15,001
QLD - Other	<11	<11	n/a	0	0.0%	<11
WA	**904**	**977**	**1.3%**	**3,574**	**5.0%**	**71,647**
WA - North East Metro	142	196	1.4%	722	7.0%	10,327
WA - Wheat Belt	<11	<11	n/a	29	1.7%	1,718
WA - South Metro	152	100	1.3%	534	4.4%	12,124
WA - Central South Metro	115	91	1.3%	373	4.1%	9,027
WA - South West	33	49	0.6%	201	3.5%	5,714
WA - Goldfields-Esperance	0	32	0.0%	53	4.4%	1,208
WA - North Metro	137	106	1.3%	409	4.0%	10,254
WA - Kimberley-Pilbara	<11	36	n/a	94	4.3%	2,190
WA - South East Metro	192	157	2.5%	579	7.4%	7,808
WA - Central North Metro	104	163	1.3%	454	5.8%	7,763
WA - Great Southern	<11	30	n/a	67	4.0%	1,673
WA - Midwest-Gascoyne	23	11	1.3%	57	3.2%	1,801
WA - Other	0	<11	0.0%	<11	n/a	40
SA	**1,704**	**838**	**2.5%**	**3,306**	**4.8%**	**68,551**
SA - Adelaide Hills	41	23	1.4%	97	3.3%	2,935
SA - Barossa, Light and Lower North	28	23	0.8%	69	1.9%	3,710
SA - Eastern Adelaide	195	80	3.5%	279	4.9%	5,647
SA - Eyre and Western	11	20	0.6%	69	3.5%	1,998
SA - Far North (SA)	<11	11	n/a	33	4.5%	731
SA - Fleurieu and Kangaroo Island	35	27	1.7%	67	3.2%	2,091
SA - Limestone Coast	33	32	1.5%	106	4.8%	2,197
SA - Murray and Mallee	50	24	1.8%	105	3.7%	2,846
SA - Northern Adelaide	660	282	2.9%	1,242	5.4%	23,140
SA - Southern Adelaide	475	226	3.2%	889	6.0%	14,858

Service District	Participants with SDA in use	Participants SDA eligible, not yet using SDA	Percentage of SDA using participants	Active participants with SIL supports	Percentage of SIL participants	Number of active participants
SA - Western Adelaide	146	72	2.5%	267	4.6%	5,802
SA - Yorke and Mid North	22	<30	0.9%	83	3.3%	2,534
SA - Other	0	<11	0.0%	0	0.0%	62
TAS	**159**	**356**	**0.9%**	**1,101**	**6.4%**	**17,178**
TAS - North	70	91	1.4%	251	5.2%	4,843
TAS - North West	42	80	1.1%	247	6.6%	3,768
TAS - South East	36	<80	0.9%	218	5.5%	3,943
TAS - South West	11	112	0.2%	385	8.3%	4,623
TAS - Other	<11	<11	n/a	0	0.0%	<11
ACT	**146**	**205**	**1.1%**	**637**	**5.0%**	**12,834**
ACT	146	205	1.1%	637	5.0%	12,833
ACT - Other	0	0	0.0%	0	0.0%	<11
NT	**130**	**182**	**1.9%**	**624**	**8.9%**	**7,000**
NT - Barkly	0	<11	0.0%	14	7.3%	193
NT - Central Australia	16	62	1.3%	176	14.4%	1,225
NT - Darwin Remote	0	<11	0.0%	<11	n/a	689
NT - Darwin Urban	94	87	2.4%	363	9.1%	3,978
NT - East Arnhem	<11	<11	n/a	<11	n/a	298
NT - Katherine	13	16	3.3%	50	12.5%	400
NT - Other	<11	<11	n/a	14	6.5%	217
OT	**0**	**0**	**0%**	**0**	**0.0%**	**96**
Missing	**0**	**0**	**0%**	**0**	**0.0%**	**12**
Total	**16,896**	**8,688**	**2.1%**	**36,941**	**4.7%**	**792,304**

Table P.2 Annualised committed supports in current NDIS plans as at 30 September 2026[37] [38] [39]

State/Territory	Annualised supports committed to SDA in current plans	Percentage of supports committed to SDA	Annualised committed supports for participants with SIL	Percentage of supports committed to participants with SIL	Total committed in supports in current plans
NSW	$192,467,090	0.94%	$5,856,971,291	29%	$20,550,152,887
VIC	$206,349,611	1.20%	$4,055,642,383	24%	$17,206,192,423
QLD	$169,754,478	1.12%	$3,747,038,029	25%	$15,224,120,992
WA	$64,288,442	0.97%	$1,785,436,126	27%	$6,616,467,374
SA	$71,141,538	1.18%	$1,768,811,470	29%	$6,049,373,448
TAS	$9,256,620	0.55%	$551,570,124	33%	$1,670,387,307
ACT	$8,110,954	0.81%	$302,021,461	30%	$1,003,052,325
NT	$8,789,662	0.89%	$423,518,254	43%	$990,162,911
Other Territories	n/a	n/a	n/a	n/a	$10,048,696
Missing	n/a	n/a	n/a	n/a	$364,724
Total	**$730,158,395**	**1.05%**	**$18,491,009,139**	**27%**	**$69,320,323,087**

Table P.3 Active providers of Specialist Disability Accommodation (SDA) supports by State/Territory in quarter 4, 2025-26[40] [41] [42]

State/Territory	Providers
NSW	223
VIC	210
QLD	119
WA	77
SA	90
TAS	17
ACT	9
NT	15
OT	<5
National	**614**

[37] Annualised supports committed to SDA in current plans refer to annualised supports committed for active participants who have SDA in their plans at 30 September 2026.
[38] Other Territories includes Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.
[39] State/Territory is defined by the current residing address of the participant.
[40] Providers can be registered in more than one jurisdiction. Therefore, the National Total of active providers is not equal to the respective sum across all states and territories.
[41] Other Territories includes Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.
[42] Active providers of SDA supports in this table refer to any provider that has received a payment for providing SDA supports to NDIA-managed participants residing in the given jurisdiction.

Table P.4 Number of Enrolled Specialist Disability Accommodation (SDA) Dwellings by SA4 Region and Building Type as at 30 September 2026

SA4 Region	Existing	Legacy	New Build	New Build (refurbished)	Total
ACT	**5**	**0**	**96**	**2**	**103**
ACT - Australian Capital Territory	5	0	96	2	103
NSW	**1,149**	**47**	**2,262**	**40**	**3,498**
NSW - Capital Region	48	0	16	0	64
NSW - Central Coast	60	2	143	1	206
NSW - Central West	44	2	71	2	119
NSW - Coffs Harbour - Grafton	21	4	4	0	29
NSW - Far West and Orana	42	4	31	0	77
NSW - Hunter Valley exc Newcastle	30	1	60	2	93
NSW - Illawarra	38	1	86	0	125
NSW - Mid North Coast	42	2	40	0	84
NSW - Murray	51	1	55	0	107
NSW - New England and North West	24	2	39	0	65
NSW - Newcastle and Lake Macquarie	68	1	176	2	247
NSW - Richmond - Tweed	31	1	35	3	70
NSW - Riverina	21	1	51	1	74
NSW - Southern Highlands and Shoalhaven	10	0	31	0	41
NSW - Sydney - Baulkham Hills and Hawkesbury	39	6	42	1	88
NSW - Sydney - Blacktown	63	4	149	2	218
NSW - Sydney - City and Inner South	14	2	36	6	58
NSW - Sydney - Eastern Suburbs	10	1	5	1	17
NSW - Sydney - Inner South West	68	2	94	3	167
NSW - Sydney - Inner West	15	1	59	0	75
NSW - Sydney - North Sydney and Hornsby	20	1	56	3	80
NSW - Sydney - Northern Beaches	28	1	52	0	81
NSW - Sydney - Outer South West	38	0	92	2	132
NSW - Sydney - Outer West and Blue Mountains	74	2	257	7	340
NSW - Sydney - Parramatta	95	0	249	2	346
NSW - Sydney - Ryde	66	1	98	0	165
NSW - Sydney - South West	38	0	169	2	209
NSW - Sydney - Sutherland	51	4	66	0	121
NT	**15**	**0**	**117**	**2**	**134**
NT - Darwin	10	0	94	2	106
NT - Northern Territory - Outback	5	0	23	0	28
QLD	**324**	**21**	**2,611**	**18**	**2,974**
QLD - Brisbane - East	11	0	164	1	176
QLD - Brisbane - North	17	0	95	1	113
QLD - Brisbane - South	4	2	107	0	113
QLD - Brisbane - West	43	2	16	1	62

SA4 Region	Existing	Legacy	New Build	New Build (refurbished)	Total
QLD - Brisbane Inner City	3	0	85	1	89
QLD - Cairns	9	1	150	0	160
QLD - Central Queensland	25	2	70	1	98
QLD - Darling Downs - Maranoa	2	1	24	1	28
QLD - Gold Coast	23	2	281	2	308
QLD - Ipswich	37	1	278	1	317
QLD - Logan - Beaudesert	16	0	314	0	330
QLD - Mackay - Isaac - Whitsunday	5	0	76	0	81
QLD - Moreton Bay - North	19	1	192	2	214
QLD - Moreton Bay - South	14	0	97	0	111
QLD - Queensland - Outback	0	0	0	0	0
QLD - Sunshine Coast	15	1	133	2	151
QLD - Toowoomba	10	4	160	0	174
QLD - Townsville	26	2	174	2	204
QLD - Wide Bay	45	2	195	3	245
SA	**862**	**4**	**1,062**	**7**	**1,935**
SA - Adelaide - Central and Hills	70	1	171	2	244
SA - Adelaide - North	288	1	433	3	725
SA - Adelaide - South	253	1	222	2	478
SA - Adelaide - West	139	0	133	0	272
SA - Barossa - Yorke - Mid North	8	1	15	0	24
SA - South Australia - Outback	17	0	13	0	30
SA - South Australia - South East	87	0	75	0	162
TAS	**13**	**3**	**166**	**4**	**186**
TAS - Hobart	4	0	82	0	86
TAS - Launceston and North East	5	2	50	4	61
TAS - South East	0	0	0	0	0
TAS - West and North West	4	1	34	0	39
VIC	**1,127**	**72**	**3,066**	**107**	**4,372**
VIC - Ballarat	43	2	243	6	294
VIC - Bendigo	30	0	68	0	98
VIC - Geelong	51	2	258	11	322
VIC - Hume	48	1	19	2	70
VIC - Latrobe - Gippsland	61	7	63	1	132
VIC - Melbourne - Inner	42	6	255	16	319
VIC - Melbourne - Inner East	78	9	65	0	152
VIC - Melbourne - Inner South	96	9	156	16	277
VIC - Melbourne - North East	144	4	274	16	438
VIC - Melbourne - North West	42	3	114	0	159
VIC - Melbourne - Outer East	122	3	89	7	221
VIC - Melbourne - South East	117	5	467	9	598

SA4 Region	Existing	Legacy	New Build	New Build (refurbished)	Total
VIC - Melbourne - West	69	7	733	9	818
VIC - Mornington Peninsula	53	4	108	7	172
VIC - North West	68	6	62	6	142
VIC - Shepparton	29	3	39	0	71
VIC - Warrnambool and South West	34	1	53	1	89
WA	**9**	**1**	**1,325**	**0**	**1,335**
WA - Bunbury	0	0	49	0	49
WA - Mandurah	0	0	117	0	117
WA - Perth - Inner	5	0	49	0	54
WA - Perth - North East	1	1	188	0	190
WA - Perth - North West	1	0	207	0	208
WA - Perth - South East	2	0	402	0	404
WA - Perth - South West	0	0	289	0	289
WA - Western Australia - Outback (North)	0	0	1	0	1
WA - Western Australia - Outback (South)	0	0	17	0	17
WA - Western Australia - Wheat Belt	0	0	6	0	6
Total	**3,504**	**148**	**10,705**	**180**	**14,537**

Table P.5 Number of Enrolled Specialist Disability Accommodation (SDA) Dwellings by SA4 Region and Design Category as at 30 September 2026

SA4 Region	Basic	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
ACT	**3**	**2**	**90**	**5**	**2**	**1**	**103**
ACT - Australian Capital Territory	3	2	90	5	2	1	103
NSW	**954**	**541**	**1,470**	**275**	**239**	**19**	**3,498**
NSW - Capital Region	46	0	10	3	5	0	64
NSW - Central Coast	54	14	115	8	15	0	206
NSW - Central West	32	15	33	26	12	1	119
NSW - Coffs Harbour - Grafton	16	3	6	2	2	0	29
NSW - Far West and Orana	39	9	12	9	5	3	77
NSW - Hunter Valley exc Newcastle	24	5	28	21	15	0	93
NSW - Illawarra	39	19	64	3	0	0	125
NSW - Mid North Coast	38	12	14	11	9	0	84
NSW - Murray	34	19	27	17	7	3	107
NSW - New England and North West	15	16	19	2	12	1	65
NSW - Newcastle and Lake Macquarie	60	16	143	13	11	4	247
NSW - Richmond - Tweed	25	15	14	8	8	0	70
NSW - Riverina	20	15	25	5	9	0	74
NSW - Southern Highlands and Shoalhaven	7	7	19	7	0	1	41
NSW - Sydney - Baulkham Hills and Hawkesbury	30	15	34	2	7	0	88
NSW - Sydney - Blacktown	56	16	117	16	13	0	218

SA4 Region	Basic	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
NSW - Sydney - City and Inner South	13	29	10	6	0	0	58
NSW - Sydney - Eastern Suburbs	10	0	1	5	0	1	17
NSW - Sydney - Inner South West	65	12	77	1	12	0	167
NSW - Sydney - Inner West	14	42	14	5	0	0	75
NSW - Sydney - North Sydney and Hornsby	19	9	36	9	5	2	80
NSW - Sydney - Northern Beaches	27	6	33	3	12	0	81
NSW - Sydney - Outer South West	32	14	67	17	1	1	132
NSW - Sydney - Outer West and Blue Mountains	53	92	145	22	28	0	340
NSW - Sydney - Parramatta	73	62	187	18	6	0	346
NSW - Sydney - Ryde	35	17	85	5	23	0	165
NSW - Sydney - South West	30	41	98	20	20	0	209
NSW - Sydney - Sutherland	48	21	37	11	2	2	121
NT	**5**	**4**	**82**	**20**	**17**	**6**	**134**
NT - Darwin	3	3	66	20	13	1	106
NT - Northern Territory - Outback	2	1	16	0	4	5	28
QLD	**95**	**313**	**1,887**	**439**	**231**	**9**	**2,974**
QLD - Brisbane - East	4	19	137	11	4	1	176
QLD - Brisbane - North	9	23	72	3	5	1	113
QLD - Brisbane - South	0	5	89	1	15	3	113
QLD - Brisbane - West	1	21	40	0	0	0	62
QLD - Brisbane Inner City	0	8	75	0	6	0	89
QLD - Cairns	1	5	103	31	20	0	160
QLD - Central Queensland	9	9	51	9	19	1	98
QLD - Darling Downs - Maranoa	1	7	13	4	3	0	28
QLD - Gold Coast	8	21	237	16	26	0	308
QLD - Ipswich	15	25	163	101	13	0	317
QLD - Logan - Beaudesert	8	35	213	66	8	0	330
QLD - Mackay - Isaac - Whitsunday	0	5	57	15	2	2	81
QLD - Moreton Bay - North	2	16	141	45	10	0	214
QLD - Moreton Bay - South	1	14	80	8	8	0	111
QLD - Queensland - Outback	0	0	0	0	0	0	0
QLD - Sunshine Coast	3	16	87	21	24	0	151
QLD - Toowoomba	8	22	91	38	15	0	174
QLD - Townsville	10	15	135	29	15	0	204
QLD - Wide Bay	15	47	103	41	38	1	245
SA	**442**	**389**	**743**	**176**	**178**	**7**	**1,935**
SA - Adelaide - Central and Hills	47	31	145	9	12	0	244
SA - Adelaide - North	105	172	297	84	64	3	725
SA - Adelaide - South	138	67	167	37	66	3	478
SA - Adelaide - West	87	73	76	16	19	1	272
SA - Barossa - Yorke - Mid North	7	2	9	6	0	0	24

SA4 Region	Basic	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
SA - South Australia - Outback	13	6	6	5	0	0	30
SA - South Australia - South East	45	38	43	19	17	0	162
TAS	**4**	**34**	**98**	**22**	**25**	**3**	**186**
TAS - Hobart	3	0	67	12	4	0	86
TAS - Launceston and North East	1	13	27	5	14	1	61
TAS - South East	0	0	0	0	0	0	0
TAS - West and North West	0	21	4	5	7	2	39
VIC	**271**	**670**	**2,076**	**912**	**431**	**12**	**4,372**
VIC - Ballarat	9	91	96	83	12	3	294
VIC - Bendigo	3	20	44	26	5	0	98
VIC - Geelong	11	40	189	73	8	1	322
VIC - Hume	20	12	19	8	9	2	70
VIC - Latrobe - Gippsland	16	38	44	25	9	0	132
VIC - Melbourne - Inner	18	42	249	4	6	0	319
VIC - Melbourne - Inner East	12	24	64	18	34	0	152
VIC - Melbourne - Inner South	32	39	143	12	50	1	277
VIC - Melbourne - North East	23	70	183	95	65	2	438
VIC - Melbourne - North West	5	19	76	38	21	0	159
VIC - Melbourne - Outer East	29	34	66	25	66	1	221
VIC - Melbourne - South East	31	79	299	160	29	0	598
VIC - Melbourne - West	6	61	428	275	47	1	818
VIC - Mornington Peninsula	11	32	74	28	26	1	172
VIC - North West	19	38	38	13	34	0	142
VIC - Shepparton	8	20	23	15	5	0	71
VIC - Warrnambool and South West	18	11	41	14	5	0	89
WA	**2**	**73**	**1,077**	**62**	**110**	**11**	**1,335**
WA - Bunbury	0	0	47	0	2	0	49
WA - Mandurah	0	5	93	3	13	3	117
WA - Perth - Inner	0	0	49	0	5	0	54
WA - Perth - North East	1	9	160	7	12	1	190
WA - Perth - North West	1	14	166	17	9	1	208
WA - Perth - South East	0	32	310	16	44	2	404
WA - Perth - South West	0	13	239	16	19	2	289
WA - Western Australia - Outback (North)	0	0	0	0	1	0	1
WA - Western Australia - Outback (South)	0	0	8	2	5	2	17
WA - Western Australia - Wheat Belt	0	0	5	1	0	0	6
Total	**1,776**	**2,026**	**7,523**	**1,911**	**1,233**	**68**	**14,537**

Table P.6 Number of Enrolled Specialist Disability Accommodation (SDA) Dwellings by SA4 Region and Maximum number of residents as at 30 September 2026

SA4 Region	1 Resident	2 Residents	3 Residents	4 Residents	5 Residents	6+ Residents	Total
ACT	**75**	**17**	**4**	**4**	**3**	**0**	**103**
ACT - Australian Capital Territory	75	17	4	4	3	0	103
NSW	**1,727**	**500**	**343**	**296**	**585**	**47**	**3,498**
NSW - Capital Region	30	8	3	8	15	0	64
NSW - Central Coast	102	31	18	15	38	2	206
NSW - Central West	38	26	10	14	29	2	119
NSW - Coffs Harbour - Grafton	6	4	6	2	7	4	29
NSW - Far West and Orana	32	14	6	12	9	4	77
NSW - Hunter Valley exc Newcastle	30	19	16	11	16	1	93
NSW - Illawarra	59	7	23	9	26	1	125
NSW - Mid North Coast	23	24	19	1	15	2	84
NSW - Murray	51	19	13	7	16	1	107
NSW - New England and North West	19	18	7	2	17	2	65
NSW - Newcastle and Lake Macquarie	109	50	33	18	36	1	247
NSW - Richmond - Tweed	27	8	12	5	17	1	70
NSW - Riverina	26	15	12	11	9	1	74
NSW - Southern Highlands and Shoalhaven	4	9	15	3	10	0	41
NSW - Sydney - Baulkham Hills and Hawkesbury	33	4	3	16	26	6	88
NSW - Sydney - Blacktown	110	19	22	21	42	4	218
NSW - Sydney - City and Inner South	24	15	3	5	9	2	58
NSW - Sydney - Eastern Suburbs	3	0	1	4	8	1	17
NSW - Sydney - Inner South West	90	13	11	11	40	2	167
NSW - Sydney - Inner West	56	0	4	4	10	1	75
NSW - Sydney - North Sydney and Hornsby	48	9	4	6	12	1	80
NSW - Sydney - Northern Beaches	24	10	6	12	28	1	81
NSW - Sydney - Outer South West	66	20	13	18	15	0	132
NSW - Sydney - Outer West and Blue Mountains	195	43	44	25	31	2	340
NSW - Sydney - Parramatta	248	33	12	14	39	0	346
NSW - Sydney - Ryde	91	31	4	14	24	1	165
NSW - Sydney - South West	123	33	14	18	21	0	209
NSW - Sydney - Sutherland	60	18	9	10	20	4	121
NT	**28**	**74**	**22**	**3**	**7**	**0**	**134**
NT - Darwin	22	62	14	2	6	0	106
NT - Northern Territory - Outback	6	12	8	1	1	0	28
QLD	**1,405**	**858**	**547**	**104**	**39**	**21**	**2,974**
QLD - Brisbane - East	76	68	30	1	1	0	176
QLD - Brisbane - North	61	22	22	4	4	0	113
QLD - Brisbane - South	69	10	25	2	5	2	113
QLD - Brisbane - West	35	15	6	3	1	2	62

SA4 Region	1 Resident	2 Residents	3 Residents	4 Residents	5 Residents	6+ Residents	Total
QLD - Brisbane Inner City	81	3	3	1	1	0	89
QLD - Cairns	89	25	38	7	0	1	160
QLD - Central Queensland	49	26	10	10	1	2	98
QLD - Darling Downs - Maranoa	6	14	5	1	1	1	28
QLD - Gold Coast	219	37	45	3	2	2	308
QLD - Ipswich	104	124	79	9	0	1	317
QLD - Logan - Beaudesert	162	98	60	9	1	0	330
QLD - Mackay - Isaac - Whitsunday	28	39	6	7	1	0	81
QLD - Moreton Bay - North	70	76	51	9	7	1	214
QLD - Moreton Bay - South	59	32	13	5	2	0	111
QLD - Queensland - Outback	0	0	0	0	0	0	0
QLD - Sunshine Coast	79	32	30	5	4	1	151
QLD - Toowoomba	58	72	27	11	2	4	174
QLD - Townsville	76	74	41	9	2	2	204
QLD - Wide Bay	84	91	56	8	4	2	245
SA	**516**	**877**	**349**	**116**	**73**	**4**	**1,935**
SA - Adelaide - Central and Hills	127	63	31	16	6	1	244
SA - Adelaide - North	141	362	155	42	24	1	725
SA - Adelaide - South	134	215	69	26	33	1	478
SA - Adelaide - West	84	120	47	13	8	0	272
SA - Barossa - Yorke - Mid North	0	13	4	6	0	1	24
SA - South Australia - Outback	8	16	2	3	1	0	30
SA - South Australia - South East	22	88	41	10	1	0	162
TAS	**56**	**103**	**12**	**12**	**0**	**3**	**186**
TAS - Hobart	9	69	7	1	0	0	86
TAS - Launceston and North East	23	23	5	8	0	2	61
TAS - South East	0	0	0	0	0	0	0
TAS - West and North West	24	11	0	3	0	1	39
VIC	**1,468**	**1,378**	**680**	**182**	**592**	**72**	**4,372**
VIC - Ballarat	118	115	33	6	20	2	294
VIC - Bendigo	38	20	18	8	14	0	98
VIC - Geelong	99	148	38	7	28	2	322
VIC - Hume	10	28	12	3	16	1	70
VIC - Latrobe - Gippsland	43	38	18	3	23	7	132
VIC - Melbourne - Inner	235	44	13	5	16	6	319
VIC - Melbourne - Inner East	63	8	6	13	53	9	152
VIC - Melbourne - Inner South	138	41	30	10	49	9	277
VIC - Melbourne - North East	110	148	79	17	80	4	438
VIC - Melbourne - North West	23	68	33	7	25	3	159
VIC - Melbourne - Outer East	49	29	45	29	66	3	221
VIC - Melbourne - South East	178	215	116	24	60	5	598

SA4 Region	1 Resident	2 Residents	3 Residents	4 Residents	5 Residents	6+ Residents	Total
VIC - Melbourne - West	221	381	153	14	42	7	818
VIC - Mornington Peninsula	64	30	31	13	30	4	172
VIC - North West	26	41	27	11	31	6	142
VIC - Shepparton	29	5	14	5	15	3	71
VIC - Warrnambool and South West	24	19	14	7	24	1	89
WA	**588**	**425**	**293**	**22**	**6**	**1**	**1,335**
WA - Bunbury	5	35	9	0	0	0	49
WA - Mandurah	53	32	31	1	0	0	117
WA - Perth - Inner	42	11	1	0	0	0	54
WA - Perth - North East	88	55	41	3	2	1	190
WA - Perth - North West	82	67	47	10	2	0	208
WA - Perth - South East	173	121	102	6	2	0	404
WA - Perth - South West	137	96	54	2	0	0	289
WA - Western Australia - Outback (North)	0	0	1	0	0	0	1
WA - Western Australia - Outback (South)	5	5	7	0	0	0	17
WA - Western Australia - Wheat Belt	3	3	0	0	0	0	6
Total	**5,863**	**4,232**	**2,250**	**739**	**1,305**	**148**	**14,537**

Table P.7 New Build/New Build (Refurbished) Maximum Residents by Design Category by SA4 Region as at 30 September 2026

SA4 Region	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
ACT	**10**	**108**	**10**	**5**	**4**	**137**
ACT - Australian Capital Territory	10	108	10	5	4	137
NSW	**826**	**2,275**	**388**	**407**	**54**	**3,950**
NSW - Capital Region	0	20	7	4	0	31
NSW - Central Coast	24	188	8	41	0	261
NSW - Central West	22	58	39	7	4	130
NSW - Coffs Harbour - Grafton	5	6	2	0	0	13
NSW - Far West and Orana	24	21	6	6	6	63
NSW - Hunter Valley exc Newcastle	10	77	32	21	0	140
NSW - Illawarra	39	115	4	0	0	158
NSW - Mid North Coast	18	31	18	24	0	91
NSW - Murray	15	50	14	5	8	92
NSW - New England and North West	11	30	2	23	3	69
NSW - Newcastle and Lake Macquarie	41	281	21	17	9	369
NSW - Richmond - Tweed	19	34	8	14	0	75
NSW - Riverina	24	52	7	18	0	101
NSW - Southern Highlands and Shoalhaven	9	49	22	0	3	83
NSW - Sydney - Baulkham Hills and Hawkesbury	25	35	1	20	0	81
NSW - Sydney - Blacktown	24	175	24	35	0	258

SA4 Region	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
NSW - Sydney - City and Inner South	44	19	11	0	0	74
NSW - Sydney - Eastern Suburbs	0	1	12	0	3	16
NSW - Sydney - Inner South West	28	104	1	15	0	148
NSW - Sydney - Inner West	42	21	4	0	0	67
NSW - Sydney - North Sydney and Hornsby	7	51	14	5	4	81
NSW - Sydney - Northern Beaches	15	75	3	37	0	130
NSW - Sydney - Outer South West	20	110	26	0	4	160
NSW - Sydney - Outer West and Blue Mountains	154	172	35	43	0	404
NSW - Sydney - Parramatta	88	213	21	0	0	322
NSW - Sydney - Ryde	42	62	6	38	0	148
NSW - Sydney - South West	49	169	28	29	0	275
NSW - Sydney - Sutherland	27	56	12	5	10	110
NT	**3**	**153**	**38**	**19**	**18**	**231**
NT - Darwin	3	125	38	15	3	184
NT - Northern Territory - Outback	0	28	0	4	15	47
QLD	**354**	**3,222**	**599**	**334**	**33**	**4,542**
QLD - Brisbane - East	28	235	9	7	3	282
QLD - Brisbane - North	21	112	7	8	2	150
QLD - Brisbane - South	0	142	2	22	15	181
QLD - Brisbane - West	5	32	0	0	0	37
QLD - Brisbane Inner City	6	81	0	12	0	99
QLD - Cairns	4	197	32	20	0	253
QLD - Central Queensland	0	79	12	19	2	112
QLD - Darling Downs - Maranoa	9	30	8	4	0	51
QLD - Gold Coast	24	328	17	38	0	407
QLD - Ipswich	30	324	164	26	0	544
QLD - Logan - Beaudesert	54	363	98	15	0	530
QLD - Mackay - Isaac - Whitsunday	0	101	21	8	6	136
QLD - Moreton Bay - North	24	288	48	15	0	375
QLD - Moreton Bay - South	8	128	10	6	0	152
QLD - Queensland - Outback	0	0	0	0	0	0
QLD - Sunshine Coast	19	164	19	34	0	236
QLD - Toowoomba	35	163	58	42	0	298
QLD - Townsville	18	254	32	19	0	323
QLD - Wide Bay	69	201	62	39	5	376
SA	**360**	**1,312**	**328**	**105**	**16**	**2,121**
SA - Adelaide - Central and Hills	55	192	21	3	0	271
SA - Adelaide - North	146	593	143	38	8	928
SA - Adelaide - South	62	267	70	42	6	447
SA - Adelaide - West	72	125	37	12	2	248
SA - Barossa - Yorke - Mid North	0	27	14	0	0	41

SA4 Region	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
SA - South Australia - Outback	4	13	6	0	0	23
SA - South Australia - South East	21	95	37	10	0	163
TAS	**33**	**197**	**28**	**45**	**7**	**310**
TAS - Hobart	0	140	17	6	0	163
TAS - Launceston and North East	12	51	5	28	3	99
TAS - South East	0	0	0	0	0	0
TAS - West and North West	21	6	6	11	4	48
VIC	**632**	**3,509**	**1,374**	**198**	**29**	**5,742**
VIC - Ballarat	128	168	115	11	8	430
VIC - Bendigo	23	77	26	4	0	130
VIC - Geelong	39	346	118	6	2	511
VIC - Hume	7	26	7	0	5	45
VIC - Latrobe - Gippsland	15	94	20	4	0	133
VIC - Melbourne - Inner	28	290	3	4	0	325
VIC - Melbourne - Inner East	4	56	9	2	0	71
VIC - Melbourne - Inner South	27	189	16	8	2	242
VIC - Melbourne - North East	51	322	158	23	5	559
VIC - Melbourne - North West	15	160	58	5	0	238
VIC - Melbourne - Outer East	16	125	20	15	3	179
VIC - Melbourne - South East	101	565	220	18	0	904
VIC - Melbourne - West	99	752	526	37	2	1,416
VIC - Mornington Peninsula	20	143	33	19	2	217
VIC - North West	41	73	10	29	0	153
VIC - Shepparton	12	41	14	0	0	67
VIC - Warrnambool and South West	6	82	21	13	0	122
WA	**144**	**1,887**	**95**	**255**	**25**	**2,406**
WA - Bunbury	0	96	0	6	0	102
WA - Mandurah	12	156	4	36	6	214
WA - Perth - Inner	0	53	0	5	0	58
WA - Perth - North East	23	274	8	31	2	338
WA - Perth - North West	26	329	25	20	2	402
WA - Perth - South East	66	541	29	105	4	745
WA - Perth - South West	17	417	24	36	5	499
WA - Western Australia - Outback (North)	0	0	0	3	0	3
WA - Western Australia - Outback (South)	0	14	3	13	6	36
WA - Western Australia - Wheat Belt	0	7	2	0	0	9
Total	**2,362**	**12,663**	**2,860**	**1,368**	**186**	**19,439**

Table P.8 Number of Unfinished (Unenrolled) New Build SDA Dwellings by Design Category and SA4 Region as at 30 September 2026[43] [44] [45]

SA4 Region	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
ACT	**1**	**33**	**1**	**8**	**12**	**55**
ACT - Australian Capital Territory	1	33	1	8	12	55
NSW	**163**	**813**	**181**	**54**	**47**	**1,258**
NSW - Capital Region	0	3	4	2	0	9
NSW - Central Coast	3	46	2	0	15	66
NSW - Central West	1	5	9	0	0	15
NSW - Coffs Harbour - Grafton	10	0	1	9	0	20
NSW - Far West and Orana	2	11	7	6	2	28
NSW - Hunter Valley exc Newcastle	6	28	30	7	1	72
NSW - Illawarra	28	37	2	0	0	67
NSW - Mid North Coast	0	14	2	3	0	19
NSW - Murray	0	15	4	0	3	22
NSW - New England and North West	8	23	4	8	1	44
NSW - Newcastle and Lake Macquarie	1	63	5	0	7	76
NSW - Richmond - Tweed	3	21	1	1	0	26
NSW - Riverina	3	2	13	3	0	21
NSW - Southern Highlands and Shoalhaven	3	33	3	1	0	40
NSW - Sydney - Baulkham Hills and Hawkesbury	0	15	3	0	3	21
NSW - Sydney - Blacktown	9	123	8	0	0	140
NSW - Sydney - City and Inner South	0	4	7	0	3	14
NSW - Sydney - Eastern Suburbs	0	3	0	0	0	3
NSW - Sydney - Inner South West	0	38	1	0	2	41
NSW - Sydney - Inner West	14	0	0	0	0	14
NSW - Sydney - North Sydney and Hornsby	0	9	1	0	2	12
NSW - Sydney - Northern Beaches	5	16	6	0	0	27
NSW - Sydney - Outer South West	8	39	10	0	1	58
NSW - Sydney - Outer West and Blue Mountains	13	70	7	0	0	90
NSW - Sydney - Parramatta	14	126	33	1	7	181
NSW - Sydney - Ryde	0	8	6	0	0	14
NSW - Sydney - South West	32	57	5	13	0	107
NSW - Sydney - Sutherland	0	4	7	0	0	11

[43] SDA pipeline data may not include all dwellings under construction and in a small number of instances may temporarily include dwellings recently enrolled as SDA, they may be double counted in the enrolled and pipeline data. To improve data quality, the NDIA regularly updates pipeline records and, from 30 March 2026, removes dwellings that have not progressed to enrolment within 36 months of being added to the pipeline. As a result, pipeline figures may be overstated in some reporting periods.

[44] The NDIA assesses SDA enrolment only after a completed application is submitted for a constructed dwelling. A dwelling will not be enrolled unless the provider and dwelling meet all SDA Rules requirements at the time of the enrolment decision, regardless of any prior feedback, assessment or certification.

[45] SDA pipeline data is provided by SDA providers for market oversight purposes and includes dwellings intended for future SDA enrolment. Listing in the pipeline does not guarantee enrolment, nor enrolment under the same building type or design category. Pipeline dwellings are not confirmed future SDA supply.

SA4 Region	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
NT	**8**	**86**	**10**	**6**	**0**	**110**
NT - Darwin	8	67	10	5	0	90
NT - Northern Territory - Outback	0	19	0	1	0	20
QLD	**78**	**471**	**143**	**20**	**67**	**779**
QLD - Brisbane - East	8	58	1	3	6	76
QLD - Brisbane - North	2	46	4	0	2	54
QLD - Brisbane - South	0	25	0	0	6	31
QLD - Brisbane - West	0	0	0	0	0	0
QLD - Brisbane Inner City	1	20	1	0	2	24
QLD - Cairns	6	24	33	0	3	66
QLD - Central Queensland	1	35	10	1	4	51
QLD - Darling Downs - Maranoa	8	2	0	0	0	10
QLD - Gold Coast	1	58	11	3	3	76
QLD - Ipswich	6	36	22	2	9	75
QLD - Logan - Beaudesert	6	26	23	3	3	61
QLD - Mackay - Isaac - Whitsunday	0	40	5	0	1	46
QLD - Moreton Bay - North	11	14	16	5	2	48
QLD - Moreton Bay - South	1	4	1	0	1	7
QLD - Queensland - Outback	0	0	0	0	0	0
QLD - Sunshine Coast	3	26	2	2	7	40
QLD - Toowoomba	5	26	6	0	15	52
QLD - Townsville	2	5	4	0	0	11
QLD - Wide Bay	17	26	4	1	3	51
SA	**126**	**389**	**86**	**32**	**79**	**712**
SA - Adelaide - Central and Hills	27	26	5	1	15	74
SA - Adelaide - North	25	142	41	15	15	238
SA - Adelaide - South	15	105	27	6	22	175
SA - Adelaide - West	52	34	3	9	20	118
SA - Barossa - Yorke - Mid North	0	20	0	0	0	20
SA - South Australia - Outback	3	13	3	0	0	19
SA - South Australia - South East	4	49	7	1	7	68
TAS	**0**	**101**	**10**	**4**	**17**	**132**
TAS - Hobart	0	78	3	0	0	81
TAS - Launceston and North East	0	13	6	4	12	35
TAS - South East	0	8	0	0	1	9
TAS - West and North West	0	2	1	0	4	7
VIC	**148**	**1,268**	**289**	**31**	**66**	**1,802**
VIC - Ballarat	13	42	39	0	1	95
VIC - Bendigo	11	27	26	0	12	76
VIC - Geelong	3	92	23	0	4	122
VIC - Hume	0	8	0	0	3	11

SA4 Region	Improved Liveability	High Physical Support	Robust	Fully Accessible	Multi-Design Category	Total
VIC - Latrobe - Gippsland	5	43	11	1	4	64
VIC - Melbourne - Inner	7	143	0	4	4	158
VIC - Melbourne - Inner East	9	50	1	10	4	74
VIC - Melbourne - Inner South	3	124	0	2	5	134
VIC - Melbourne - North East	13	84	25	0	14	136
VIC - Melbourne - North West	2	39	9	0	0	50
VIC - Melbourne - Outer East	2	91	4	5	2	104
VIC - Melbourne - South East	35	196	33	3	0	267
VIC - Melbourne - West	30	218	72	4	3	327
VIC - Mornington Peninsula	0	61	13	0	3	77
VIC - North West	5	11	20	0	6	42
VIC - Shepparton	9	17	4	0	0	30
VIC - Warrnambool and South West	1	22	9	2	1	35
WA	**36**	**384**	**62**	**25**	**19**	**526**
WA - Bunbury	0	18	0	3	0	21
WA - Mandurah	1	36	7	0	0	44
WA - Perth - Inner	0	33	1	0	2	36
WA - Perth - North East	5	21	12	6	12	56
WA - Perth - North West	5	72	14	3	3	97
WA - Perth - South East	18	111	11	8	0	148
WA - Perth - South West	4	90	17	4	2	117
WA - Western Australia - Outback (North)	0	2	0	1	0	3
WA - Western Australia - Outback (South)	0	0	0	0	0	0
WA - Western Australia - Wheat Belt	3	1	0	0	0	4
Total	**560**	**3,545**	**782**	**180**	**307**	**5,374**

Table P.9 Number of Participants with identified Specialist Disability Accommodation (SDA) needs by status and SA4 Region as at 30 September 2026[46] [47] [48]

SA4 Region	Participants with SDA in use	Participants SDA eligible, not yet using SDA	Total Participants with SDA in use or SDA eligible (not yet using SDA)
ACT	**146**	**205**	**351**
ACT - Australian Capital Territory	146	205	351
ACT - Other	0	0	0
NSW	**5,267**	**2,789**	**8,056**
NSW - Capital Region	104	65	169
NSW - Central Coast	302	138	440

[46] Participants who are SDA eligible, not yet using SDA either have SDA funding in their latest plan but there is no evidence that they are using SDA, or, have been assessed as eligible for SDA through the Home and Living application process but SDA funding has not yet been added to their plan.
[47] Evidence of SDA use is estimated from SDA payments, SDA service bookings, and address matching to enrolled SDA dwellings. Future enhancements to the PACE system are expected to improve tracking of SDA use. A small number of participants assessed through the legacy CRM process are still being reviewed.
[48] Participants with SDA in use have SDA funding in their latest plan and evidence of SDA use.

SA4 Region	Participants with SDA in use	Participants SDA eligible, not yet using SDA	Total Participants with SDA in use or SDA eligible (not yet using SDA)
NSW - Central West	187	94	281
NSW - Coffs Harbour - Grafton	77	74	151
NSW - Far West and Orana	111	58	169
NSW - Hunter Valley exc Newcastle	160	104	264
NSW - Illawarra	248	120	368
NSW - Mid North Coast	148	100	248
NSW - Murray	132	57	189
NSW - New England and North West	108	57	165
NSW - Newcastle and Lake Macquarie	410	158	568
NSW - Richmond - Tweed	157	125	282
NSW - Riverina	113	71	184
NSW - Southern Highlands and Shoalhaven	89	73	162
NSW - Sydney - Baulkham Hills and Hawkesbury	206	41	247
NSW - Sydney - Blacktown	316	154	470
NSW - Sydney - City and Inner South	75	65	140
NSW - Sydney - Eastern Suburbs	44	44	88
NSW - Sydney - Inner South West	270	188	458
NSW - Sydney - Inner West	96	80	176
NSW - Sydney - North Sydney and Hornsby	126	102	228
NSW - Sydney - Northern Beaches	187	62	249
NSW - Sydney - Outer South West	162	121	283
NSW - Sydney - Outer West and Blue Mountains	388	138	526
NSW - Sydney - Parramatta	386	160	546
NSW - Sydney - Ryde	265	64	329
NSW - Sydney - South West	210	203	413
NSW - Sydney - Sutherland	190	73	263
NSW - Other	0	0	0
NT	**130**	**182**	**312**
NT - Darwin	101	87	188
NT - Northern Territory - Outback	29	95	124
NT - Other	0	0	0
QLD	**2,938**	**1,636**	**4,574**
QLD - Brisbane - East	168	70	238
QLD - Brisbane - North	134	86	220
QLD - Brisbane - South	135	97	232
QLD - Brisbane - West	82	40	122
QLD - Brisbane Inner City	87	39	126
QLD - Cairns	146	83	229
QLD - Central Queensland	99	83	182
QLD - Darling Downs - Maranoa	28	30	58
QLD - Gold Coast	335	177	512

SA4 Region	Participants with SDA in use	Participants SDA eligible, not yet using SDA	Total Participants with SDA in use or SDA eligible (not yet using SDA)
QLD - Ipswich	278	202	480
QLD - Logan - Beaudesert	259	111	370
QLD - Mackay - Isaac - Whitsunday	76	22	98
QLD - Moreton Bay - North	258	117	375
QLD - Moreton Bay - South	93	51	144
QLD - Queensland - Outback	0	19	19
QLD - Sunshine Coast	197	122	319
QLD - Toowoomba	183	98	281
QLD - Townsville	141	86	227
QLD - Wide Bay	239	103	342
QLD - Other	0	0	0
SA	**1,704**	**838**	**2,542**
SA - Adelaide - Central and Hills	236	103	339
SA - Adelaide - North	622	261	883
SA - Adelaide - South	475	226	701
SA - Adelaide - West	209	103	312
SA - Barossa - Yorke - Mid North	25	31	56
SA - South Australia - Outback	19	31	50
SA - South Australia - South East	118	83	201
SA - Other	0	0	0
TAS	**159**	**356**	**515**
TAS - Hobart	47	179	226
TAS - Launceston and North East	70	91	161
TAS - South East	0	6	6
TAS - West and North West	42	80	122
TAS - Other	0	0	0
VIC	**5,648**	**1,705**	**7,353**
VIC - Ballarat	280	49	329
VIC - Bendigo	149	60	209
VIC - Geelong	380	74	454
VIC - Hume	131	54	185
VIC - Latrobe - Gippsland	198	96	294
VIC - Melbourne - Inner	271	106	377
VIC - Melbourne - Inner East	353	75	428
VIC - Melbourne - Inner South	400	84	484
VIC - Melbourne - North East	615	157	772
VIC - Melbourne - North West	223	108	331
VIC - Melbourne - Outer East	495	155	650
VIC - Melbourne - South East	703	246	949
VIC - Melbourne - West	626	190	816
VIC - Mornington Peninsula	279	86	365

SA4 Region	Participants with SDA in use	Participants SDA eligible, not yet using SDA	Total Participants with SDA in use or SDA eligible (not yet using SDA)
VIC - North West	230	42	272
VIC - Shepparton	124	75	199
VIC - Warrnambool and South West	191	48	239
VIC - Other	0	0	0
WA	**904**	**977**	**1,881**
WA - Bunbury	33	49	82
WA - Mandurah	49	41	90
WA - Perth - Inner	33	51	84
WA - Perth - North East	115	172	287
WA - Perth - North West	210	221	431
WA - Perth - South East	267	217	484
WA - Perth - South West	168	111	279
WA - Western Australia - Outback (North)	1	36	37
WA - Western Australia - Outback (South)	23	43	66
WA - Western Australia - Wheat Belt	5	36	41
WA - Other	0	0	0
Missing	**0**	**0**	**0**
Total	**16,896**	**8,688**	**25,584**

Endnotes:

Appendix E:

1 The number of people who have left the Scheme is people leaving net of people returning to the Scheme.

2 There are a further 1,372 active participants aged 65 years or over who are currently in residential aged care.

3 The Younger People in Residential Aged Care (YPIRAC) figures excludes First Nations participants aged 50 to 64 years who meet the exceptional circumstances criteria for residential aged care.

4 The cumulative results are measured as the numbers of active participants in residential aged care at the end of each quarter. The incremental results are the change in cumulative number of active participants in residential aged care each quarter. Quarterly results are reported based on a rolling 3 year period.

5 The number of participants who have left residential aged care excludes participants with missing housing support data, as well as those who are deceased or have left the NDIS.

6 Other group residential setting relates to non-SDA registered properties, but where a participant is receiving Supported Independent Living supports.

7 The Younger People in Residential Aged Care (YPIRAC) figures excludes First Nations participants aged 50 to 64 years who meet the exceptional circumstances criteria for residential aged care.

8 Participation rate refers to the proportion of the general population that are NDIS participants. A small proportion of participants have a gender of ‘Other’. The participation rates for this group are included within the total rates.

9 Denominators for each metric are: ‘participant employment rate’ (n=43,677), ‘participant social and community engagement rate’ (n=43,801), 'family and carer employment rate' (n=50,264) and 'participant choice and control' (n=20,572). Participants who had their first plan approved since 1 July 2016 and have had a second SF survey reassessment to date.

10 Denominators for each metric are: ‘participant employment rate’ (n=40,152), ‘participant social and community engagement rate’ (n=40,332), 'family and carer employment rate' (n=37,316) and 'participant choice and control' (n=24,273). Participants who had their first plan approved since 1 July 2016 and have had a third SF survey reassessment to date.

11 Denominators for each metric are: ‘participant employment rate’ (n=33,349), ‘participant social and community engagement rate’ (n=33,531), 'family and carer employment rate' (n=27,133) and 'participant choice and control' (n=22,575). Participants who had their first plan approved since 1 July 2016 and have had a fourth SF survey reassessment to date.

12 Denominators for each metric are: ‘participant employment rate’ (n=28,259), ‘participant social and community engagement rate’ (n=28,473), 'family and carer employment rate' (n=20,350) and 'participant choice and control' (n=20,821). Participants who had their first plan approved since 1 July 2016 and have had a fifth SF survey reassessment to date.

13 Denominators for each metric are: ‘participant employment rate’ (n=54,488), ‘participant social and community engagement rate’ (n=54,987), 'family and carer employment rate' (n=33,387) and 'participant choice and control' (n=45,605). Participants who had their first plan approved since 1 July 2016 and have had at least a sixth SF survey reassessment to date.

14 The performance timeframe for PSG 2 was 21 days prior to the September 2026 quarter and 90 days from the September 2026 quarter onwards.

15 Note that plans are extended automatically if they have not been reassessed before expiry so participants have continuity of support.

16 The performance timeframe for PSG 12 was 21 days prior to the September 2026 quarter and 90 days from the September 2026 quarter onwards.

17 Positively is defined as “Yes” for Yes/No questions, and “Mostly” or “Completely” for 5-point scale questions.

18 Previous quarters include only data gathered since December 2023, when changes to the Participant Satisfaction Survey were implemented.

19 Complaints made by or on behalf of Providers refer to those submitted by registered providers. Complaints made by or on behalf of unregistered providers are not included.

20 In the current quarter, 82% of all complainants made only one complaint, 13% made two complaints, and 5% made three or more complaints.

21 Complaints received from 10 August 2026 are shown in Tables E.46 using the improved categorisation of complaints and feedback in the NDIA business systems.

22 Complaints made by or on behalf of Providers refer to those submitted by registered providers. Complaints made by or on behalf of unregistered providers are not included.

23 Complaints received from 10 August 2026 are shown in Tables E.47 using the improved categorisation of complaints and feedback in the NDIA business systems.

24 Figures reported for participant critical incidents (PCIs) exclude counts of ‘withdrawn’ or ‘miscategorised’ PCIs.

25 Figures reported for participant critical incidents (PCIs) exclude counts of ‘withdrawn’ or ‘miscategorised’ PCIs.

26 The Tribunal will affirm the decision under review if it finds that the NDIA has made the correct decision, or vary the decision under review if it finds the NDIA’s decision should be altered in some way. The Tribunal will set aside the decision under review if it finds that the NDIA has made a wholly or partially incorrect decision. In this case they can replace the NDIA’s decision, or send the case back to the NDIA with considerations to be taken when making a new decision.

27 Supports in dispute data is only available for 2022-23 Q3 onwards.

28 Data is reported with one month lag; therefore results for last month of the current quarter are not included.

29 It is possible to record multiple supports in one ART, hence the sum of the individual type of supports exceeds the total in each period.

30 There were $656.3 million of payments associated with providers with an 'unknown' registration status which are not shown separately but are included under 'All registration statuses'.

31 Total payments for home modifications were $435.0 million. Of which, $432.2 million (99.4%) has been paid for specialised disability accommodation (SDA) supports, and $2.8 million (0.6%) has been paid for non-SDA supports. Total annualised committed supports for home modifications were $521.5 million. Of which, $516.8 million (99%) has been allocated for specialised disability accommodation (SDA) supports, and $4.7 million (1%) has been allocated for non-SDA supports.

32 Total payments for home modifications were $294.0 million. Of which, $176.4 million (60.0%) has been paid for specialised disability accommodation (SDA) supports, and $117.6 million (40.0%) has been paid for non-SDA supports. Total annualised committed supports for home modifications were $493.2 million. Of which, $213.4 million (43%) has been allocated for specialised disability accommodation (SDA) supports, and $279.9 million (57%) has been allocated for non-SDA supports.

33 The utilisation rate for 2026-27 to date will likely increase due to a lag between when support is provided and when it is paid for.

34 The APR saw price limit increases in July 2026. Unspent portions of plan budgets were increased in line with new price limits to maintain the purchasing power of remaining plans. Due to this, there has been a one-off increase in Other Activities and Total Inflation during the month of July 2026.

Appendix P:

35 Other Territories includes Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.

36 Service districts are defined by the current address the participant resides in. ‘Other’ includes participants where the service district information is missing.

37 Annualised supports committed to SDA in current plans refer to annualised supports committed for active participants who have SDA in their plans at 30 September 2026.

38 Other Territories includes Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.

39 State/Territory is defined by the current residing address of the participant.

40 Providers can be registered in more than one jurisdiction. Therefore, the National Total of active providers is not equal to the respective sum across all states and territories.

41 Other Territories includes Norfolk Island, Christmas Island and the Cocos (Keeling) Islands.

42 Active providers of SDA supports in this table refer to any provider that has received a payment for providing SDA supports to NDIA-managed participants residing in the given jurisdiction.

43 SDA pipeline data may not include all dwellings under construction and in a small number of instances may temporarily include dwellings recently enrolled as SDA, they may be double counted in the enrolled and pipeline data. To improve data quality, the NDIA regularly updates pipeline records and, from 30 March 2026, removes dwellings that have not progressed to enrolment within 36 months of being added to the pipeline. As a result, pipeline figures may be overstated in some reporting periods.

44 The NDIA assesses SDA enrolment only after a completed application is submitted for a constructed dwelling. A dwelling will not be enrolled unless the provider and dwelling meet all SDA Rules requirements at the time of the enrolment decision, regardless of any prior feedback, assessment or certification.

45 SDA pipeline data is provided by SDA providers for market oversight purposes and includes dwellings intended for future SDA enrolment. Listing in the pipeline does not guarantee enrolment, nor enrolment under the same building type or design category. Pipeline dwellings are not confirmed future SDA supply.

46 Participants who are SDA eligible, not yet using SDA either have SDA funding in their latest plan but there is no evidence that they are using SDA, or, have been assessed as eligible for SDA through the Home and Living application process but SDA funding has not yet been added to their plan.

47 Evidence of SDA use is estimated from SDA payments, SDA service bookings, and address matching to enrolled SDA dwellings. Future enhancements to the PACE system are expected to improve tracking of SDA use. A small number of participants assessed through the legacy CRM process are still being reviewed.

48 Participants with SDA in use have SDA funding in their latest plan and evidence of SDA use.