



# Annual Financial Sustainability Report 2023–2024

Making sure the NDIS lasts a long time

Easy Read version



**ndis**

[ndis.gov.au](https://www.ndis.gov.au)

## How to use this report



The National Disability Insurance Agency (NDIA) wrote this report.

When you see the word 'we', it means the NDIA.



We wrote this report in an easy to read way.

We use pictures to explain some ideas.



We wrote some words in **bold**.

This means the letters are thicker and darker.



We explain what these words mean.

There is a list of these words on page 28.



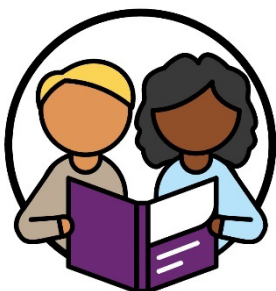
This is an Easy Read summary of another report.

This means it only includes the most important ideas.



You can find the other report on our website.

[www.ndis.gov.au/about-us/publications/annual-financial-sustainability-reports](http://www.ndis.gov.au/about-us/publications/annual-financial-sustainability-reports)



You can ask for help to read this report.

A friend, family member or support person may be able to help you.

## What's in this report?

What is this report about? 5

---

What's happened since our last AFSR? 9

---

What information do we look at? 13

---

How do we use this information? 15

---

The NDIS in 2023–24 17

---

How do we manage risks? 23

---

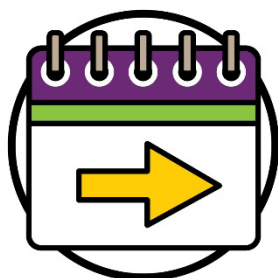
More information 26

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Word list 28

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## What is this report about?



We want to make sure the National Disability Insurance Scheme (NDIS) lasts a long time.



Each year we write a report.

It's called the Annual Financial Sustainability Report (AFSR).



The AFSR uses **data** from the past 11 years.

This is when the NDIS started.



When we talk about data, we mean:

- facts
- information
- records.

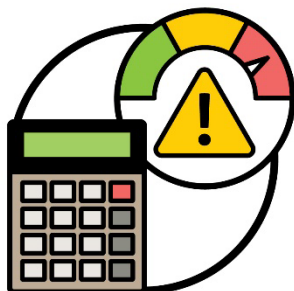


We use that data to work out how much the NDIS will cost in the future.

## Who writes the AFSR?



A team of experts who work for the NDIA wrote the AFSR.



They use maths to work out risk for a business.



They look at different types of **participants**.

Participants are people with disability who take part in the NDIS.



They also look at how much **funding** participants use.

Funding is the money from a participant's plan that pays for the supports and services they need.



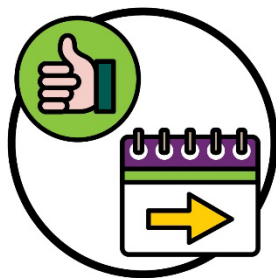
They use this information to work out how much funding the NDIS will use in the future.



## Making sure the NDIS lasts a long time



The AFSR helps us manage the funding we give to participants in their plans.



It also helps us make sure the NDIS:

- works well
- lasts a long time.

We want to support participants to:



- get the services they need



- work towards their goals



- do things for themselves.



We want to make sure participants have enough funding to pay for their services.

We also want to make sure the NDIS helps:



- families and carers



- the community.



We want to make sure services:

- meet the needs of participants
- help participants work towards their goals.



We also want to make sure services don't cost too much money.



## What's happened since our last AFSR?



The Australian Government checked the NDIS to find out what:

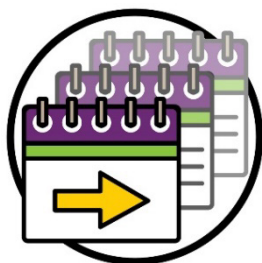
- works well
- could be better.

They called it the **NDIS Review**.



Some of the laws about the NDIS have changed because of the NDIS Review.

These changes are needed to improve:



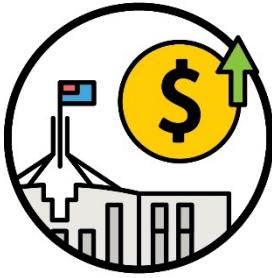
- how long the NDIS lasts



- participant **outcomes**.



Outcomes are important results we want participants to achieve.



The Australian Government will give us more funding to make some changes.

This includes changes to how we:



- make decisions about the supports and services a participant needs



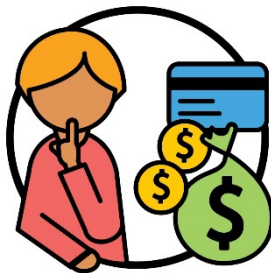
- make plans for participants



- help participants manage their plans.



We are also using a program called Crack Down on **Fraud**.



When someone commits fraud, they do something that is not honest on purpose.



The Crack Down on Fraud program helps us:

- stop fraud from happening
- keep participants safe
- make sure the NDIS lasts a long time.



The Crack Down on Fraud program also helps teach people to do the right thing.

This includes:



- participants



- providers.



Providers support people with disability by delivering a service.

## What information do we look at?



To make sure the NDIS lasts a long time, we must look at how many participants take part in the NDIS each year.



We must also look at how much funding participants receive.

And how much funding they use.

We look at how many participants:

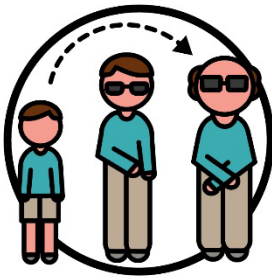


- join the NDIS

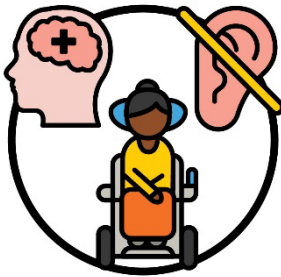


- leave the NDIS.

We also look at data we have about participants, such as their:



- age



- disability.

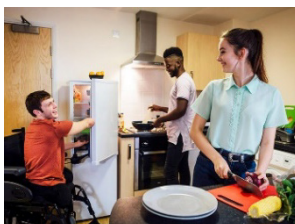


We look at data about if participants get funding for **supported independent living (SIL)**.



SIL is help with day-to-day tasks around a participant's home so they can:

- do things for themselves
- learn new skills.

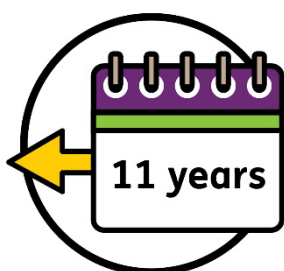


Most participants who get SIL funding live with housemates who also have SIL funding.

## How do we use this information?



We use the data about the NDIS to help us work out how much funding the NDIS will use in the future.



We looked at data about the NDIS over the past 11 years.



We use this data to work out how much funding the NDIS will use each year.



But there are lots of things we don't know about the future.

So we need to work out what we think will happen.



This includes:



- how many participants will join the NDIS



- how much funding we will need for new participants



- how many participants will leave the NDIS



- how much the cost of services participants get could change



- how many participants will use SIL.

# The NDIS in 2023–24



We focused on 3 areas.

## Participants



More participants join the NDIS each year.

At the end of June 2024, the NDIS had **661,267** participants.

We expect the NDIS to have more than:



- **763,000** participants by June 2026



- **816,000** participants by June 2028



- **1 million** participants by June 2034.



We expect less participants from 2024 to 2028 than the AFSR we wrote last year.



And we expect less participants by the end of 2034.



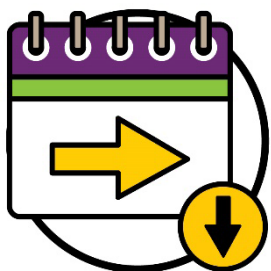
There are **3** reasons why we changed how many participants we expected since our last AFSR.



Less participants joined the NDIS in the last year.



More participants left the NDIS in the last year.



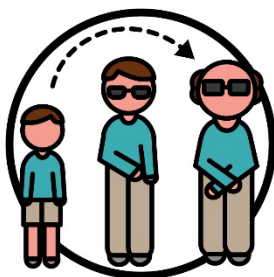
And we expect less participants will join the NDIS in the future.

## Funding

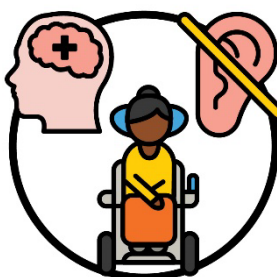


Over the last year, participants have used more funding than we expected.

When we look at how much funding participants received in the last year, we also look at:



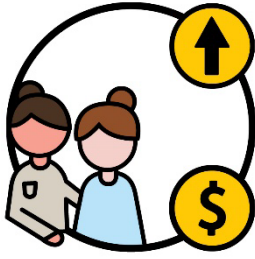
- their age



- what disability they have

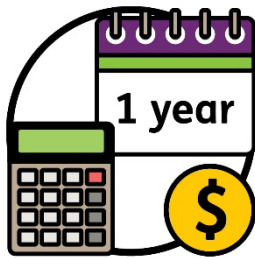


- what supports they need.

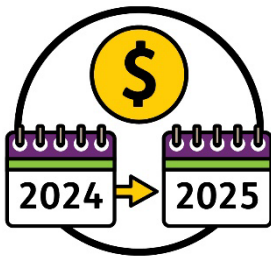


On average participants who use SIL received more funding.

This is because they receive more day-to-day support from the NDIS.



We also looked at how much funding we expect participants to use in the next year.



We expect the average funding participants use to be **\$67,200** in 2024–2025.



This is **\$900 more** than we expected in last year's AFSR.

## Total amount of funding

To work out the total amount of funding for all participants, we look at:

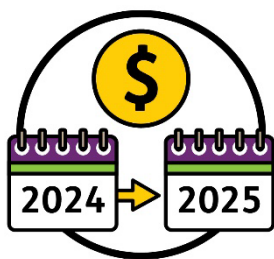


- how many participants take part in the NDIS

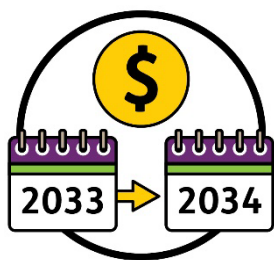


- how much funding participants use.

We expect the total amount of funding for all participants to be:



- about **\$47 billion** in 2024–2025



- about **\$93 billion** in 2033–2034.



We expect NDIS funding to be about **\$210 billion** over the next 4 years.



## How do we manage risks?



When we work out how much funding the NDIS will use in the future, we also need to work out if there are any risks.

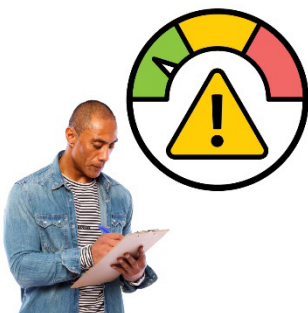


We have some ideas about how we can manage the risks that we found.

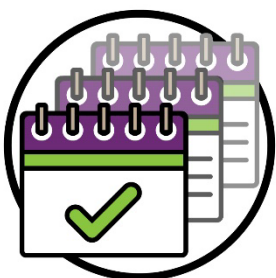


Last year we shared some ideas in our AFSR.  
And the NDIA worked on a lot of them.

This year we have **2** ideas about how to:



- manage risks



- make sure the NDIS lasts a long time.

1. We want to keep improving our data so we can:



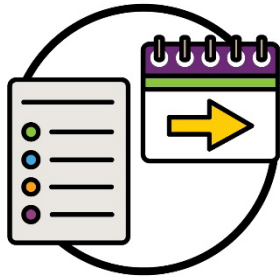
- keep track of the best ways to work



- understand what participants need at different times in their lives



- make sure we make decisions the same way every time.



2. We want to make a plan about the best ways to manage what might happen in the future.

This will help us:



- know what to expect



- support participants for a long time.

## More information

For more information about this report, please contact us.



You can visit our website.

[www.ndis.gov.au](http://www.ndis.gov.au)



You can call us.

**1800 800 110**



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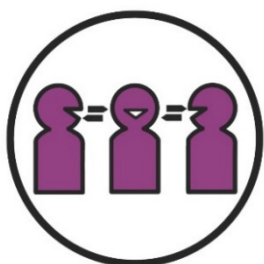
## Support to talk to us



You can talk to us online using our webchat feature at the top of our website.

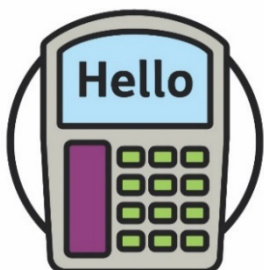
[www.ndis.gov.au](http://www.ndis.gov.au)

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Translating and Interpreting Service (TIS National)  
**131 450**

If you have a speech or hearing impairment, you can call:



TTY  
**1800 555 677**



Speak and Listen  
**1800 555 727**



National Relay Service  
**133 677**

[www.accesshub.gov.au/about-the-nrs](http://www.accesshub.gov.au/about-the-nrs)

# Word list

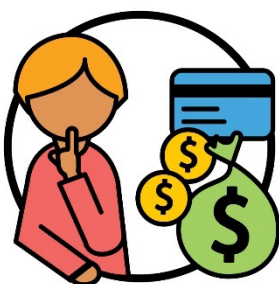
This list explains what the **bold** words in this report mean.

## Data



When we talk about data, we mean:

- facts
- information
- records.



## Fraud

When someone commits fraud, they do something that is not honest on purpose.



## Funding

Funding is the money from a participant's plan that pays for the supports and services they need.

## NDIS Review



The Australian Government checked the NDIS to find out what:

- works well
- could be better.

They called it the NDIS Review.



## Outcomes

Outcomes are important results we want participants to achieve.



## Participant

Participants are people with disability who take part in the NDIS.





## Providers

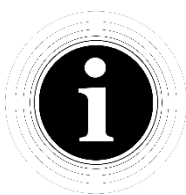
Providers support people with disability by delivering a service.

## Supported independent living (SIL)



SIL is help with day-to-day tasks around your home so you can:

- do things for yourself
- learn new skills.



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