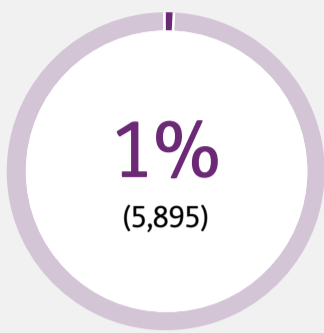


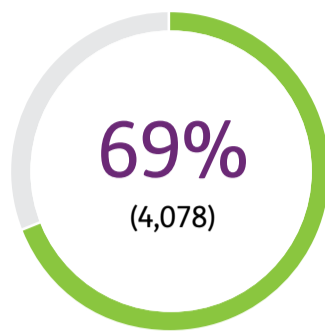


Insights

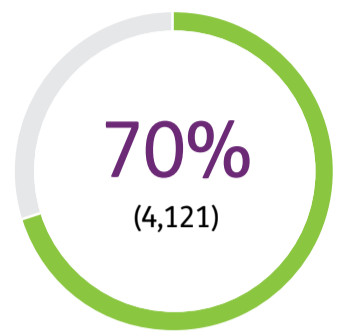
As at 30 June 2023:



of the **610,502** active participants in the NDIS have a **primary disability of a spinal cord injury**.

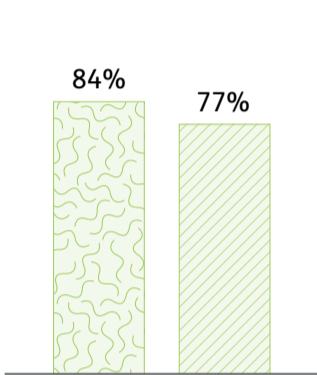


of participants with a spinal cord injury **are aged 45 years and over**.



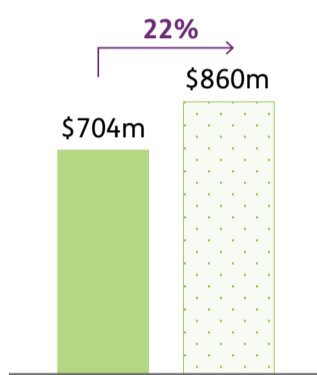
of participants with a spinal cord injury **are male**.

In the year ending 30 June 2023:



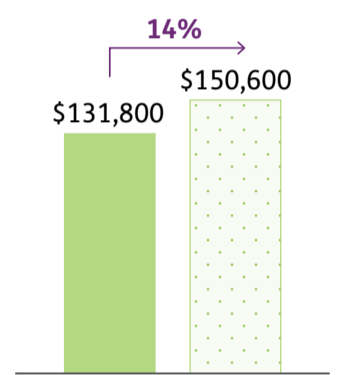
84%

of access decisions for applicants with a spinal cord injury **aged under 45 years** resulted in the applicant joining the Scheme, compared to 77% for those aged 45 years and over.



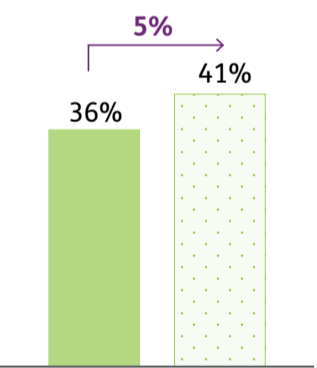
\$860 million

of paid supports were provided to participants with a spinal cord injury, compared to **\$704m** in the previous year, an increase of 22%.



\$150,600

was the average payment for a participant with a spinal cord injury, an increase of 14% compared to the previous year.



41%

of participants aged 15 and over with a spinal cord injury indicated they had engagement in social and community activities, which is a 5 percentage point increase from baseline at 36%.⁵



31%

of participants with a spinal cord injury aged 15 to 64 years indicated they had a paid job at their latest plan reassessment.⁵



66%

was the weighted average satisfaction rate for participants with a spinal cord injury over the 4 stages of the pathway.

‘The NDIS has changed my life and enabled me to be the best me I can be.’

NDIS participant, Carol

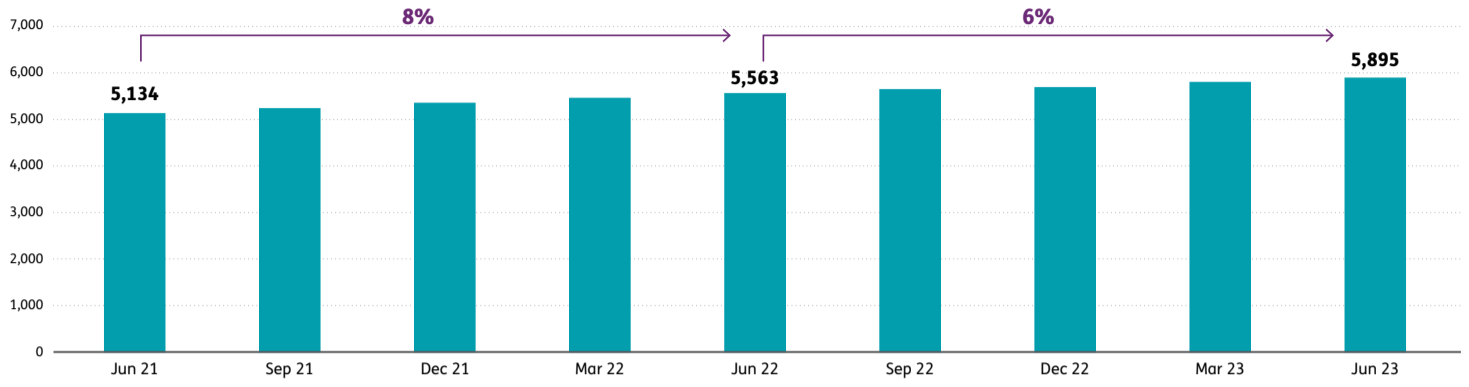


Section 1: Participants



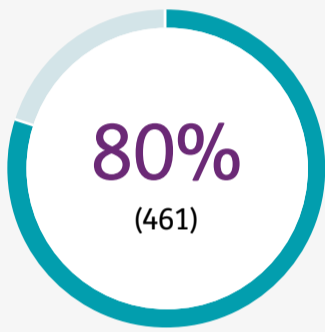
Active participant trend

The number of participants with a spinal cord injury has increased by **8%** and **6%** in the last two years.



Access

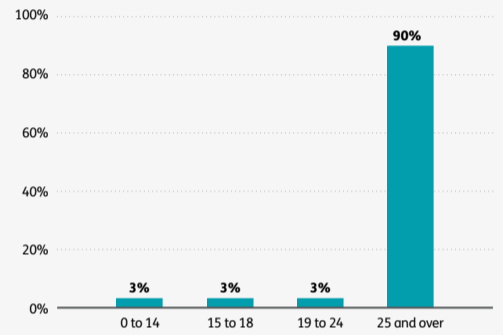
In the year ending 30 June 2023:



of access decisions for applicants with a spinal cord injury resulted in the applicant joining the Scheme, compared to 76% of access decisions for all applicants.



access decisions have been made for applicants with a spinal cord injury (461 participants met access and are still active).

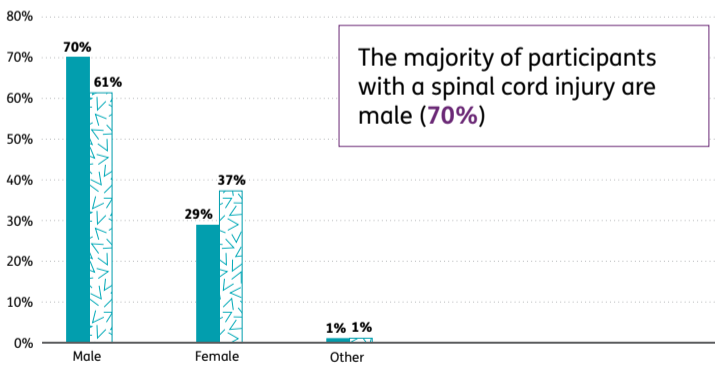


Of the 461 participants with a spinal cord injury who joined the Scheme in the year ending 30 June 2023, 416 (90%) were aged 25 years and over.

■ Spinal cord injury ▨ All participants

Gender

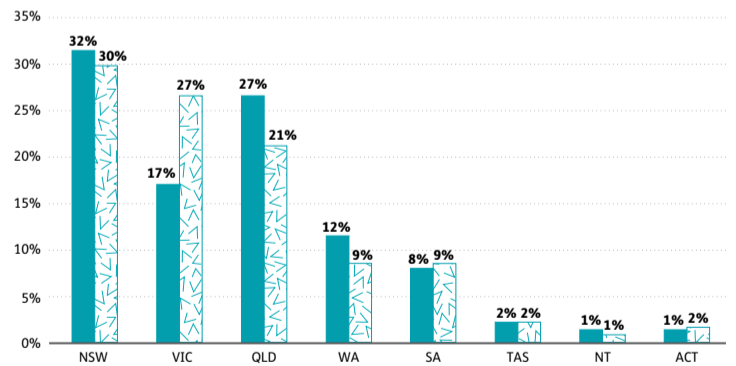
Distribution of active participants by gender



The majority of participants with a spinal cord injury are male (70%)

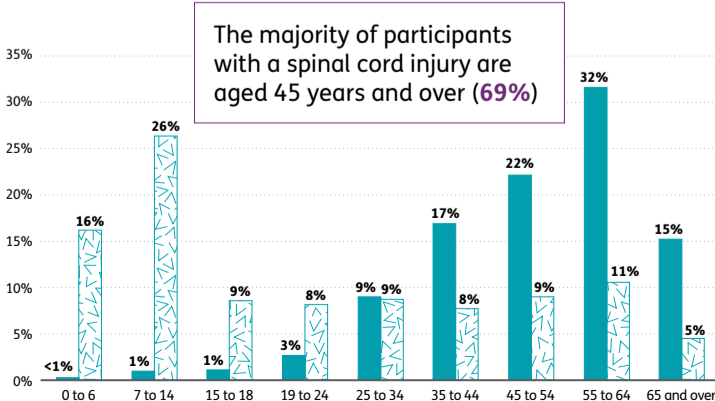
State/Territory

Distribution of active participants by State/Territory



Age band

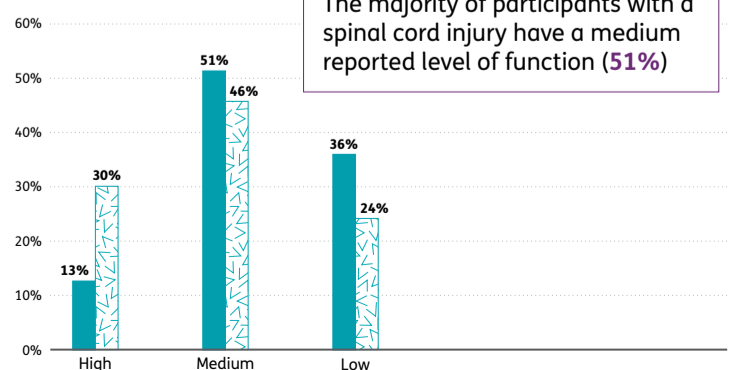
Distribution of active participants by age band



The majority of participants with a spinal cord injury are aged 45 years and over (69%)

Reported level of function

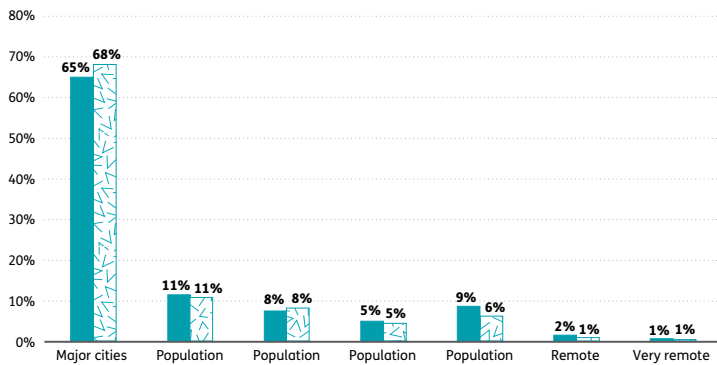
Distribution of active participants by reported level of function



The majority of participants with a spinal cord injury have a medium reported level of function (51%)

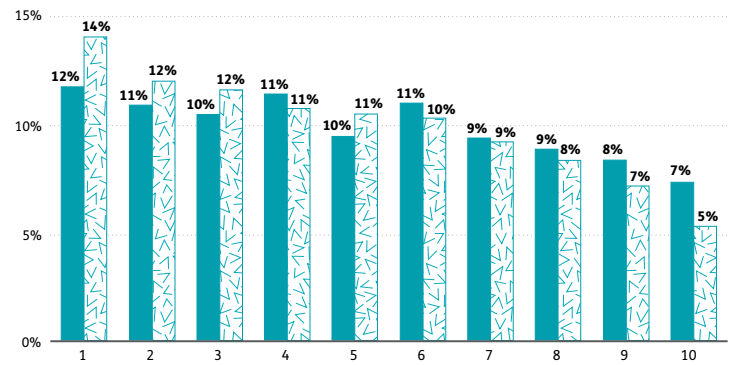
Remoteness

Distribution of active participants by remoteness



SEIFA score (using Index of Education and Occupation)

Distribution of active participants by SEIFA score¹



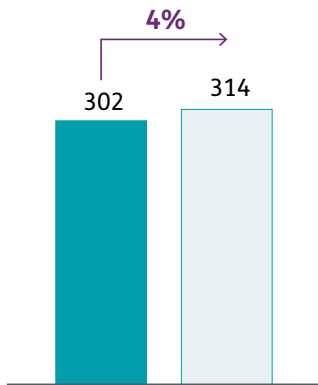
There is a greater proportion of participants with a spinal cord injury who reside in areas with a lower socioeconomic score

‘People with disabilities want to feel like everybody else, they don’t want to be singled out or made to feel like they’re excluded.’

NDIS participant, Carol

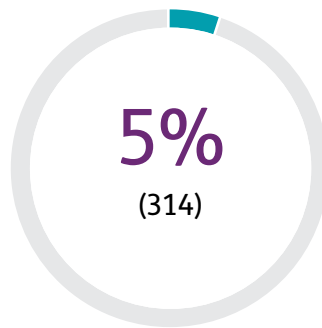
First Nations

In the year ending 30 June 2023:

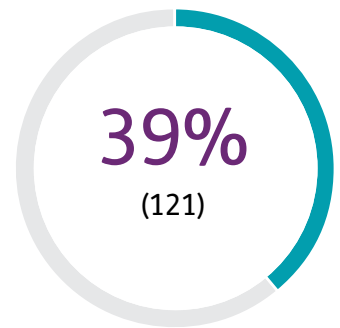


The number of participants with a spinal cord injury who identify as First Nations people has increased from 302 to 314, an increase of 4%.

At 30 June 2023:



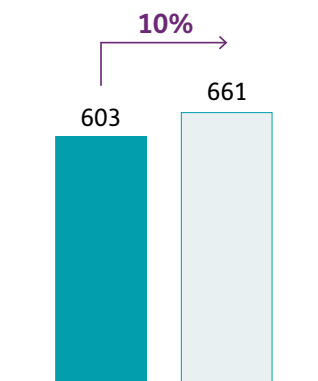
of participants with a spinal cord injury identified themselves as First Nations people, compared to 8% (46,694) for all participants.



of participants with a spinal cord injury who identify as First Nations people live in a major city, compared to 68% (417,206) for all participants.

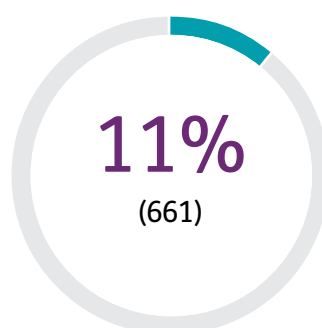
Culturally and Linguistically Diverse (CALD)

In the year ending 30 June 2023:

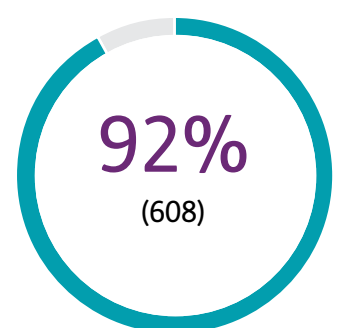


The number of participants with a spinal cord injury who identify as CALD has increased from 603 to 661, an increase of 10%.

At 30 June 2023:



of participants with a spinal cord injury identified as CALD, compared to 9% (55,751) for all participants.



of participants with a spinal cord injury who identify as CALD live in a major city, compared to 68% (417,206) for all participants.

Section 2: Payments



Total payments

In the year ending 30 June 2023:

the NDIS provided

\$860 million

of paid supports to participants with a spinal cord injury.

In the previous year:

the NDIS provided

\$704 million

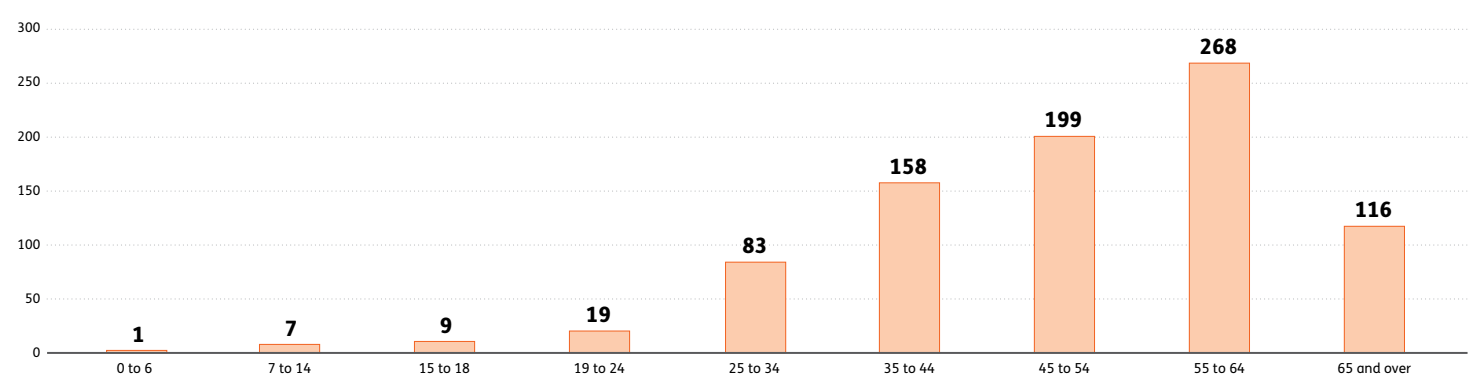
of paid supports to participants with a spinal cord injury.

↑ 22%

Total payments by support category (\$m)²

Support Category	Year ending 30 June 2023	Year ending 30 June 2022	% increase
Core – daily activities	583.0	478.0	22%
Core – community	77.0	55.4	39%
Core – consumables & transport	46.7	41.0	14%
Capacity building – daily activities	59.6	49.5	20%
Capacity building – other	23.0	20.9	10%
Capital	71.2	59.3	20%
Total	860.5	704.2	22%

Total payments by age band for the year ending 30 June 2023 (\$m)



Average payments

The average payment³ per participant with a spinal cord injury was

\$150,600

for the year ending 30 June 2023.

The average payment per participant with a spinal cord injury was

\$131,800

for the year ending 30 June 2022.

↑ 14%

Comparing average payments³ for the same group of participants with a spinal cord injury between this year and last year⁴:

	Year ending 30 June 2023	Year ending 30 June 2022	% increase
Aged 18 years and over not in SIL	\$133,300	\$119,300	12%
Aged 18 years and over in SIL	\$605,300	\$538,100	12%
All	\$151,700	\$131,800	15%

Participants in Supported Independent Living (SIL)

Total payments by support category for the year ending 30 June 2023 (\$m)

Support Category	Participants in SIL	Participants not in SIL	Total
Core – daily activities	110.5	472.5	583.0
Core – community	7.3	69.7	77.0
Core – consumables & transport	2.7	44.0	46.7
Capacity building – daily activities	4.9	54.7	59.6
Capacity building – other	2.6	20.4	23.0
Capital	7.2	64.1	71.2
Total	135.2	725.3	860.5

For participants aged 18 years and over with a spinal cord injury

In the year ending 30 June 2023:

4%

were participants in SIL.

16%

of payments were to participants in SIL.

A year ago:

3%

were participants in SIL.

13%

of payments were to participants in SIL.

Section 3: Participant outcomes and satisfaction



Outcomes

The outcome results at 30 June 2023 compare baseline results to the latest results for participants with a spinal cord injury who have been in the Scheme for at least two years.⁵

Social and community participation

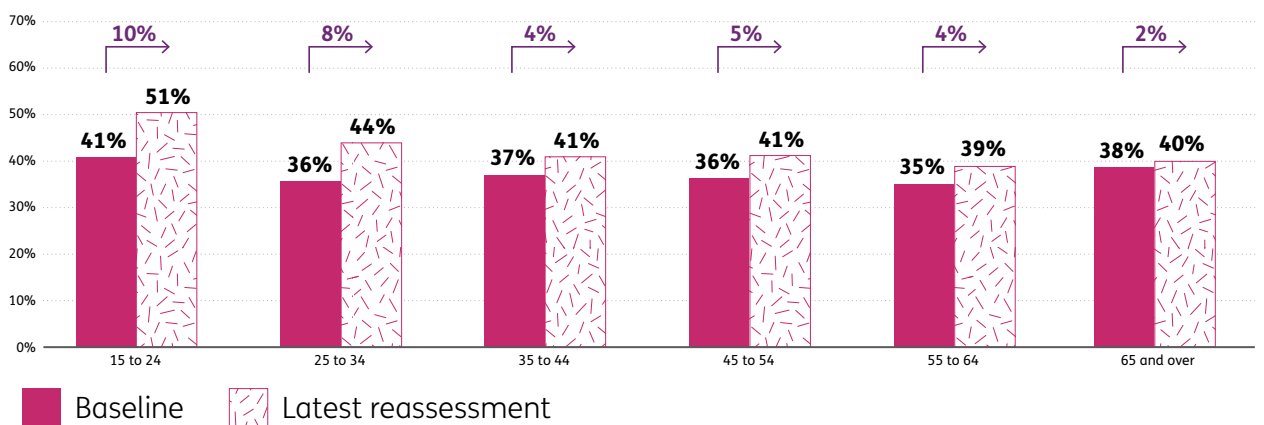


For participants aged 15 years and over with a spinal cord injury, **41%** said at their latest reassessment that they were actively involved in a community, cultural or religious group in the last 12 months. This compares to **42%** for the Scheme as a whole.

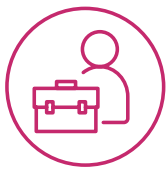
Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at Scheme entry (or baseline), there has been a:

- **5 percentage point increase** from **36%** to **41%** for participants aged 15 years and over
- **4 percentage point increase** from **36%** to **41%** for participants aged 25 years and over.

The chart below shows outcomes for different age groups.



Participant employment



For participants aged 15 to 64 years with a spinal cord injury, **31%** reported that they had a paid job at their latest reassessment. This compares to **23%** for the Scheme as a whole.

Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at Scheme entry, there has been a:

- **1 percentage point increase** from **30%** to **31%** for participants aged 15–64 years
- **1 percentage point increase** from **30%** to **31%** for participants aged 25–64 years.

The chart below shows outcomes for different age groups.



Family and carer employment



Family/carers of participants with a spinal cord injury reported an employment rate of **46%**. This compares to the Scheme average family/carers employment rate of **50%**.

Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at Scheme entry, there has been a:

- **10 percentage point increase** from **29%** to **38%** for participants aged 0–14 years
- **4 percentage point increase** from **43%** to **47%** for participants aged 15 years and over
- **4 percentage point increase** from **42%** to **46%** for participants across all ages.

Choice and control

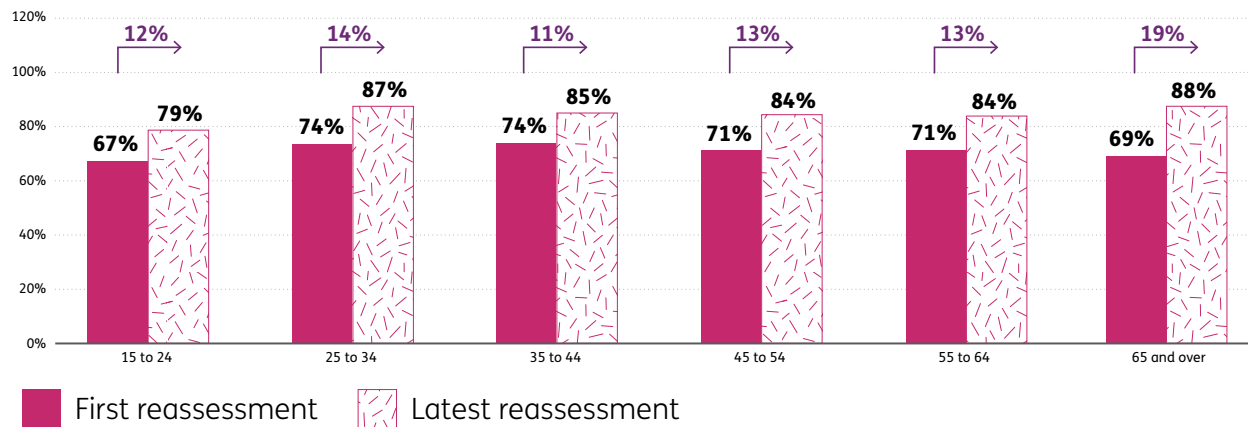


At 30 June 2023, **85%** of participants aged 15 years and over with a spinal cord injury said the NDIS has helped them have more choice and control over their life. This is **higher** than the Scheme average rate at **77%**.

Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at their first plan reassessment, there has been a:

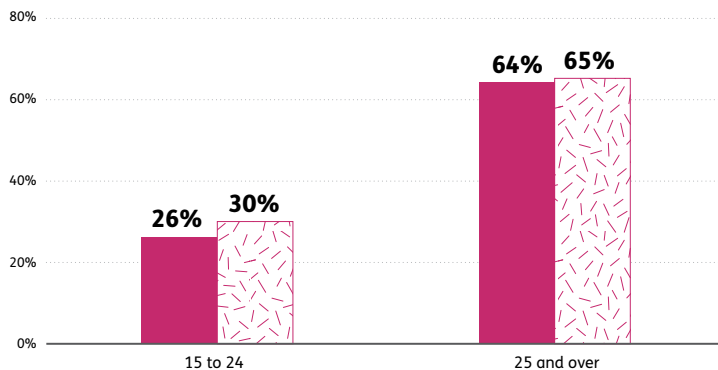
- **13 percentage point increase** from **72%** to **85%** for participants aged 15 years and over
- **13 percentage point increase** from **72%** to **85%** for participants aged 25 years and over.

The chart below shows outcomes for different age groups.

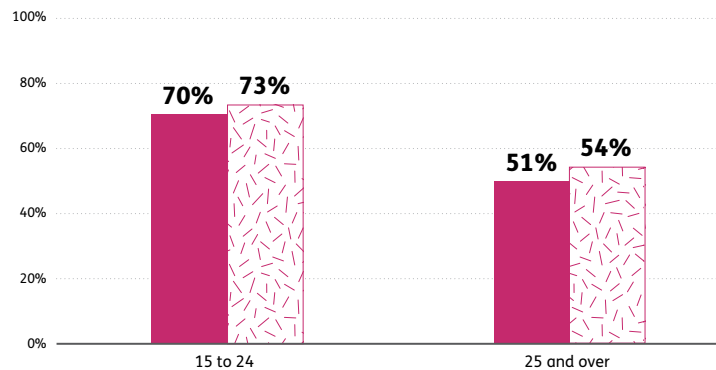


Education outcomes

% who have a post-school qualification



% who get opportunities to learn new things



■ Baseline ■ Latest reassessment

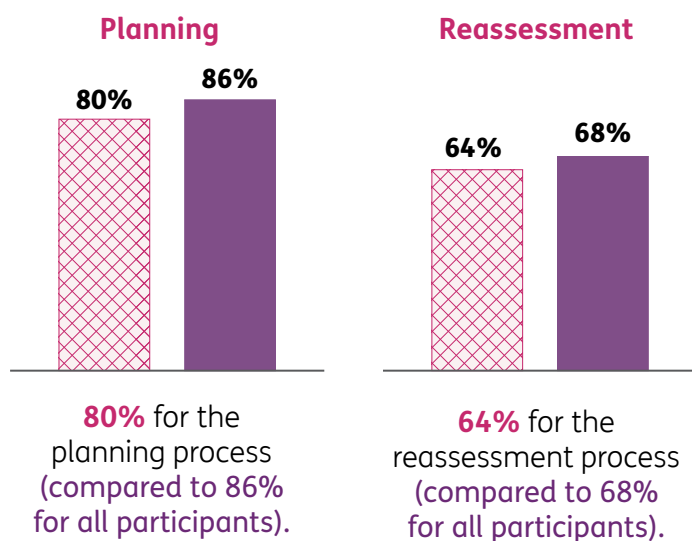
‘For me, it was a process of having to accept that yes, I have a disability, and that disability is not a bad word.’

NDIS participant, Tamina

Satisfaction

In the year ending 30 June 2023:

the percentage of participants with a spinal cord injury who rated their experience with the NDIS⁶ as **good or very good** was:



Satisfaction results for access and pre-planning are not shown due to the small sample size of responses collected from participants with a spinal cord injury.



The weighted average satisfaction result for participants with a spinal cord injury who rated their experience as **good or very good** over the 4 stages of the pathway was **66%**.

- This rate was **69%** in the previous year.
- This compares to a satisfaction rate of **75%** for all participants.

Complaints



There were **769** complaints raised by participants with a spinal cord injury in the year ending 30 June 2023 (a complaint rate of **13%**⁷):

- The complaint rate 12 months ago for participants with a spinal cord injury was **15%**, **two percentage points higher** than the current year.
- This compares to a complaint rate of **6%** for all participants.

Section 4: Providers



In the year ending 30 June 2023:

For providers supporting participants with a spinal cord injury:



providers received a payment⁸.



of payments were received by the top 10 providers.

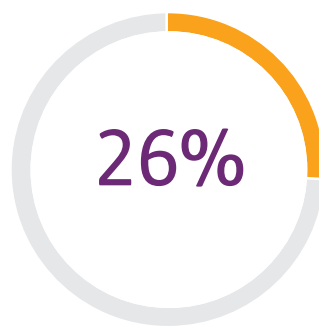


of these providers were companies or organisations and **45%** were individuals or sole traders.

For providers supporting participants with a spinal cord injury who **used a plan manager**:



providers received a payment⁹.



of providers were registered and **74%** were unregistered¹⁰.



was paid in the year ending 30 June 2023 (**62%** of payments to participants with a spinal cord injury).

For providers supporting **agency-managed** participants with a spinal cord injury:



providers received a payment.



of providers were registered.



was paid in the year ending 30 June 2023 (**18%** of payments to participants with a spinal cord injury).



For providers supporting **self-managed** participants with a spinal cord injury, **\$179m** was paid in the year ending 30 June 2023 (which is **21%** of all payments to participants with a spinal cord injury). At this time, for self-managed payments, the total number of providers and the registration status of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.

Key definitions

Definitions of terms used in this dashboard are consistent with those in Appendix A of the Quarterly Report to disability ministers published on the NDIS website.

SEIFA

1. The Australian Bureau of Statistics SEIFA Index of Education and Occupation (IEO) is used by NDIA to classify participants into socio-economic deciles, with decile one representing participants in the lowest socio-economic decile, and decile ten representing participants in the highest socio-economic decile. SEIFA deciles are allocated based on the Statistical Area 1 (SA1) that a participant lives in.

Payments

2. The sum of the payments by support category may not equal the total payments shown in the table since the total may include payments with a “missing” support category. Daily activity supports include therapies.
3. Average payments per participant are calculated using a 12 month period prior to the reporting date.
4. The average payment for the same group of participants is compared across two different time periods (12 months ending 30 June 2023 vs 12 months ending 30 June 2022). Payments for participants who had an initial plan approved after 30 June 2022 are not included.

Outcomes

5. The Participant Outcome section compares baseline results when participants entered the Scheme or at their first plan reassessment, with results measured at the most recent participant plan reassessment for each respondent. Results are for participants who have been in the Scheme for at least two years and NDIS trial participants are excluded. All outcome results are rounded to the nearest percentage but the percentage point increases or decreases are calculated based on the unrounded results.

Satisfaction

6. The NDIA gathers responses at the four primary stages of the participant pathway – access, pre-planning, planning and plan reassessment.

Complaints

7. The complaint rate is calculated as the number of complaints in the year divided by the active participant exposure in the year.

Providers

8. The count of providers is by ABN and includes registered and unregistered providers supporting agency-managed participants and participants who use a plan manager. Note that for self-managed payments, the total number of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.
9. For each plan management type, a single provider is counted if they received a payment in the year for that plan management type. Note that a single provider can receive payments across more than one plan management type so may be included in more than one count.
10. A registered provider is an approved person or provider of supports who is registered with the NDIS Quality and Safeguard Commission. While a registered provider can provide supports to all participants, an unregistered provider can only provide supports to participants who use a plan manager or who are self-managed.