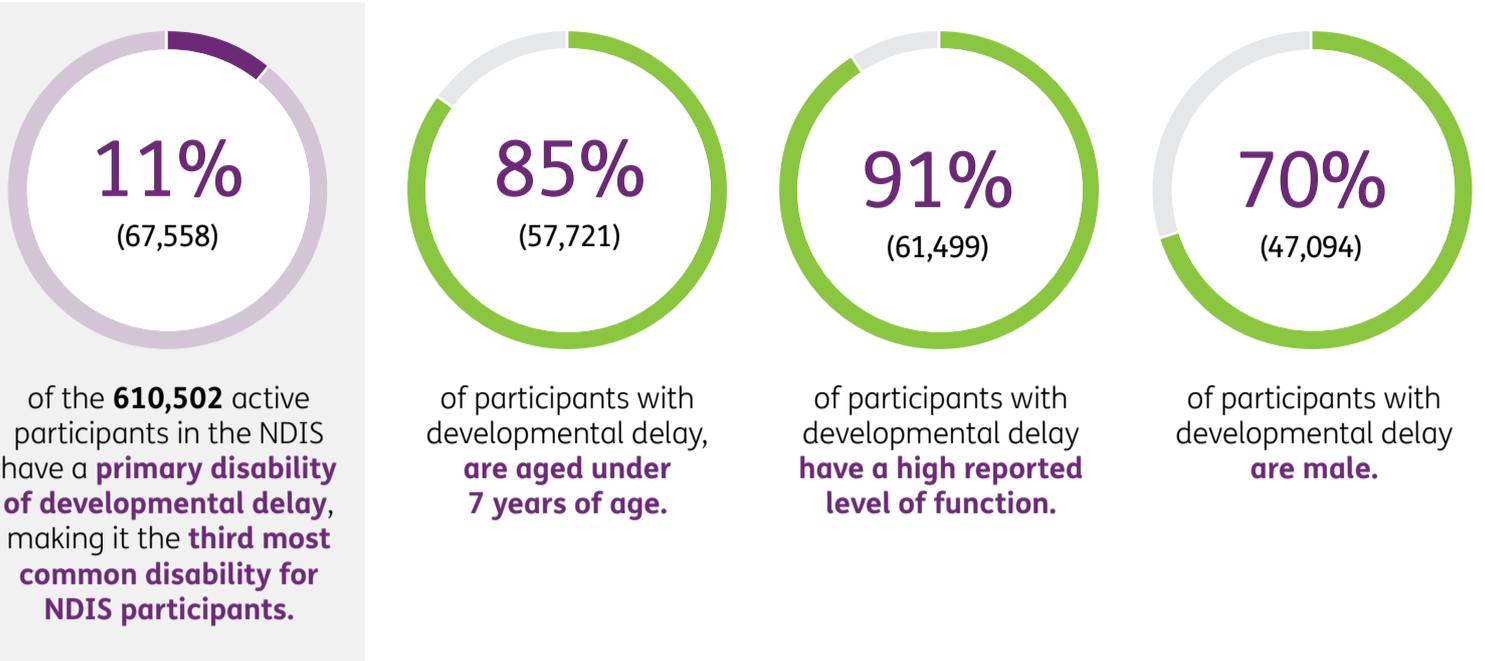


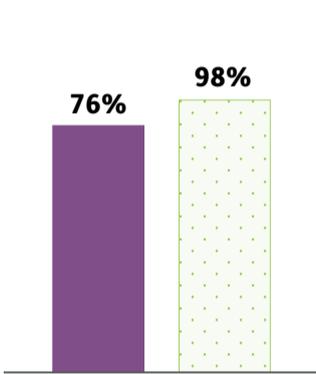


### Insights

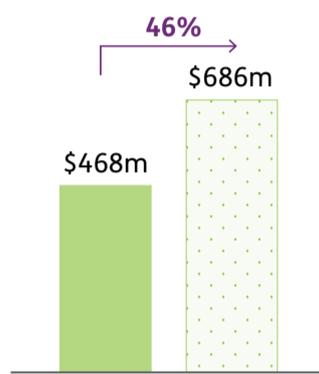
As at 30 June 2023:



In the year ending 30 June 2023:



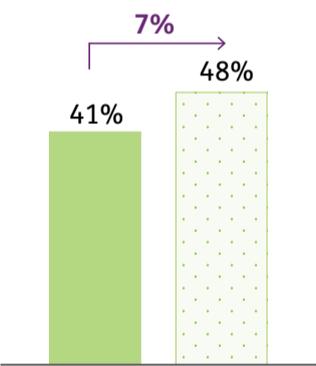
**98%** of applicants with developmental delay were eligible to join the Scheme, compared to **76%** for all applicants.



**\$686 million** of paid supports were provided to participants with developmental delay, compared to **\$468m** in the previous year, an increase of **46%**.



**\$12,100** was the average payment for a participant with developmental delay, an increase of **9%** compared to the previous year.



**48%** of family and/or carers of participants aged 14 and under with developmental delay were employed, which is a **7 percentage point increase** compared to baseline at **41%**.<sup>5</sup>



**87%** of participants with developmental delay attending school are in a mainstream class.

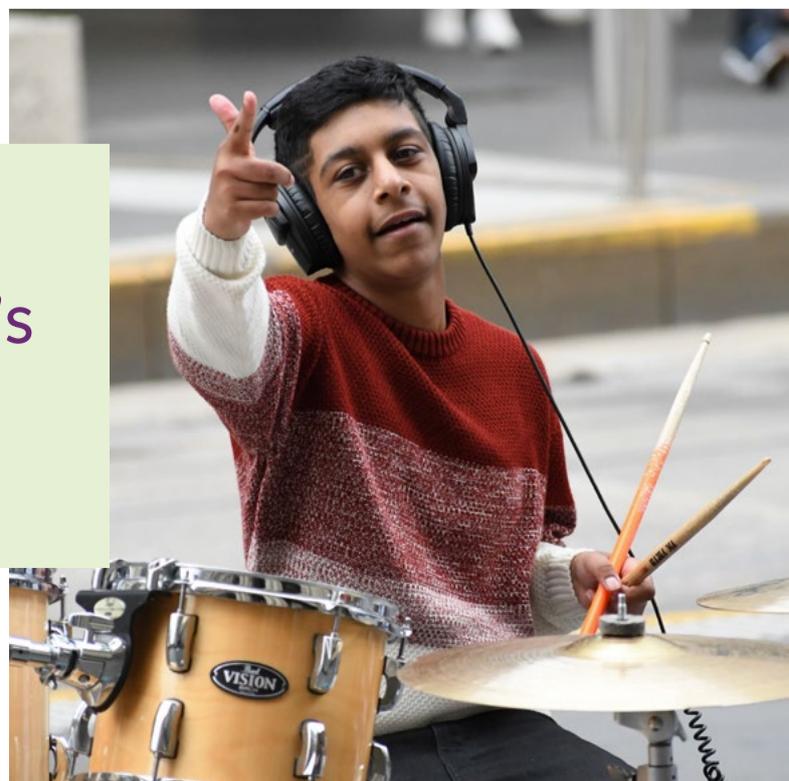


**88%** was the weighted average satisfaction rate for participants with developmental delay over the 4 stages of the pathway.

■ All participants ■ Developmental delay

**‘The NDIS has played a crucial role in Eshan’s growth and success.’**

Mother of NDIS participant, Eshan



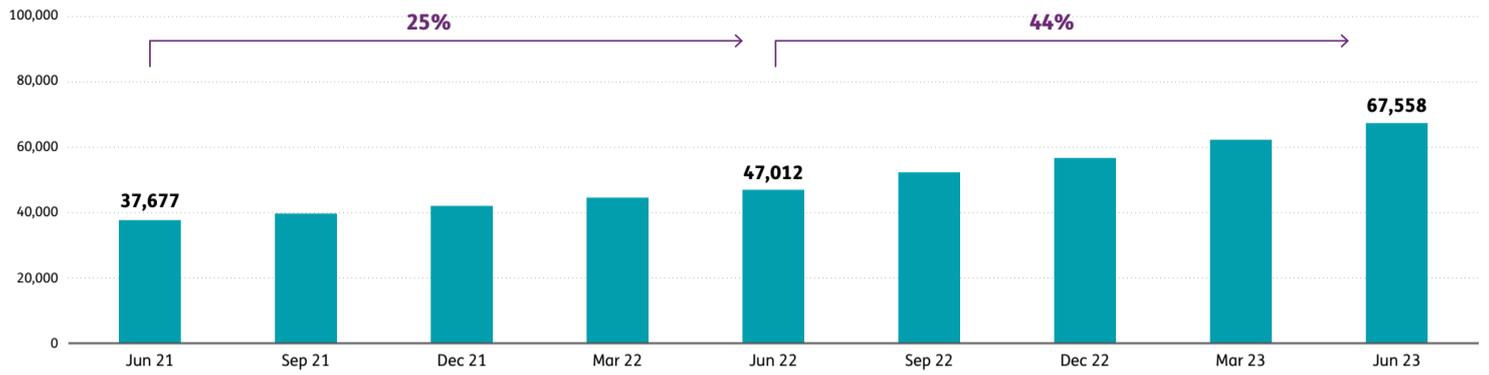
\*Participants with developmental delay should be younger than 6 years and have met the NDIS developmental delay criteria.

# Section 1: Participants



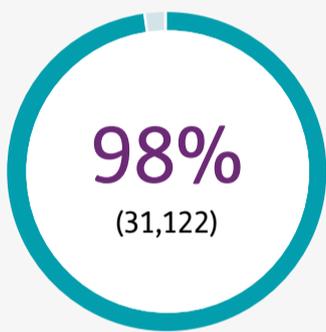
## Active participant trend

The number of participants with developmental delay has increased by **25%** and **44%** in the last two years.



## Access

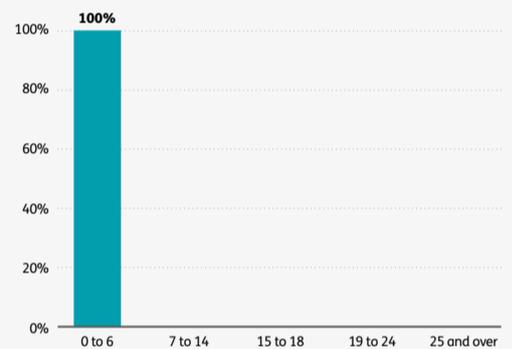
In the year ending 30 June 2023:



of access decisions for applicants with developmental delay resulted in the applicant joining the Scheme, compared to 76% of access decisions for all applicants.



access decisions have been made for applicants with developmental delay (31,122 participants met access and are still active).

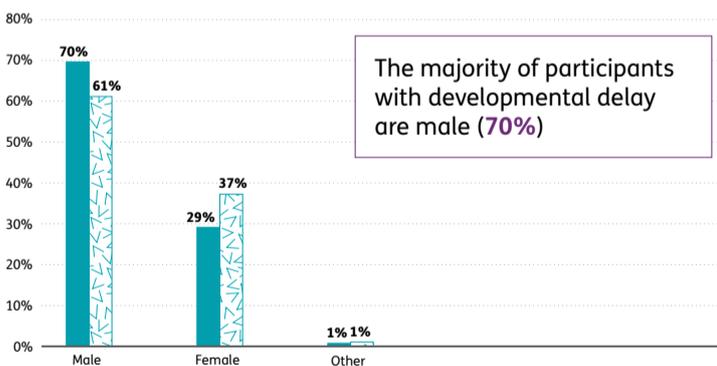


31,122 participants with developmental delay joined the Scheme in the year ending 30 June 2023.

Developmental delay (solid teal) All participants (hatched teal)

## Gender

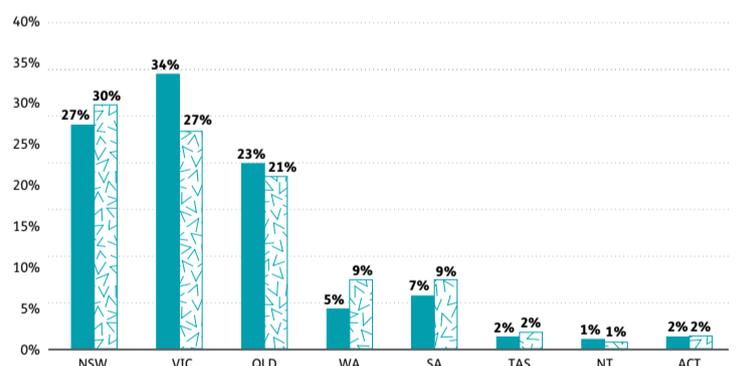
Distribution of active participants by gender



The majority of participants with developmental delay are male (70%)

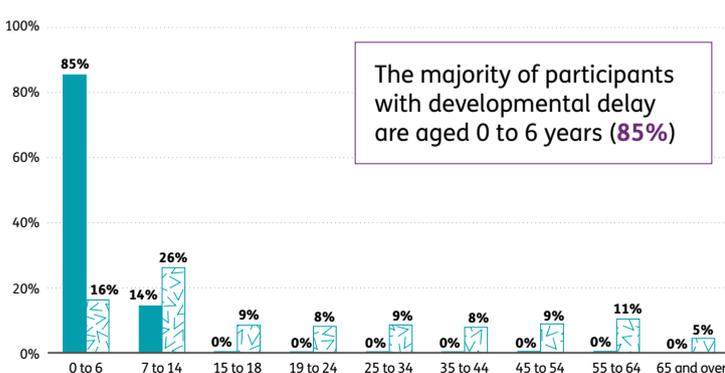
## State/Territory

Distribution of active participants by State/Territory



## Age band

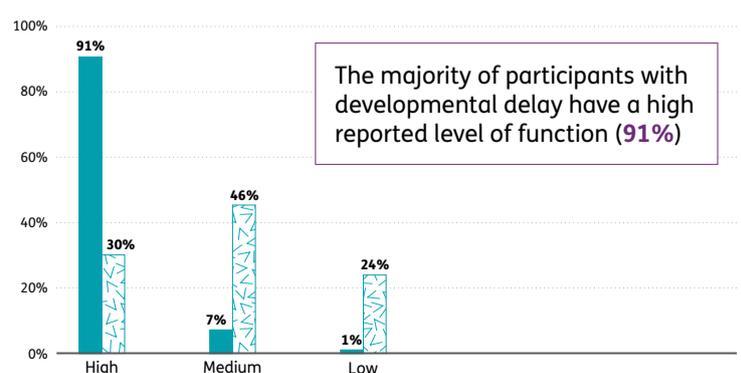
Distribution of active participants by age band



The majority of participants with developmental delay are aged 0 to 6 years (85%)

## Reported level of function

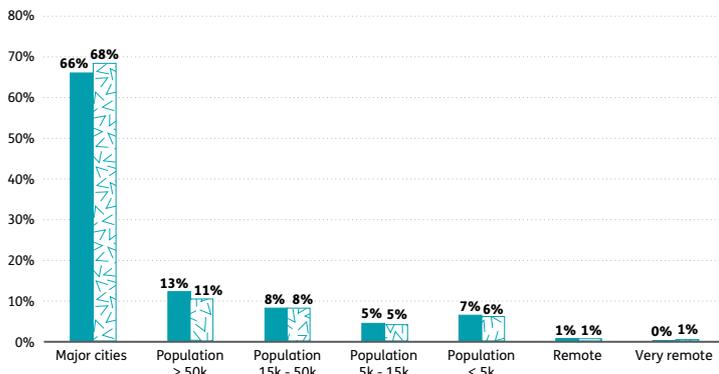
Distribution of active participants by reported level of function



The majority of participants with developmental delay have a high reported level of function (91%)

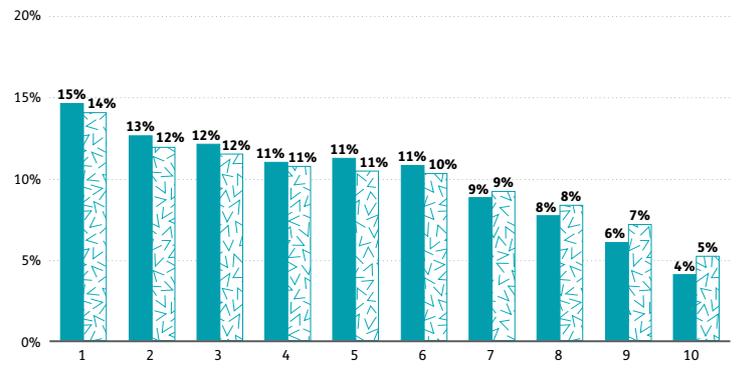
## Remoteness

Distribution of active participants by remoteness



## SEIFA score (using Index of Education and Occupation)

Distribution of active participants by SEIFA score<sup>1</sup>



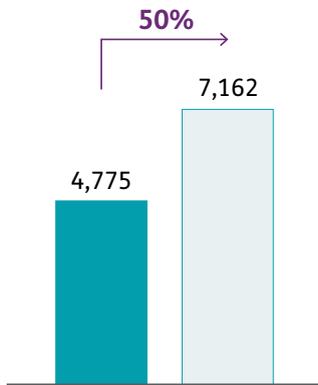
There is a greater proportion of participants with developmental delay who reside in areas with a lower socioeconomic score

‘With these supports, Eshan can improve his quality of life and do the things he loves. This wouldn’t be possible without the NDIS.’

Mother of NDIS participant, Eshan

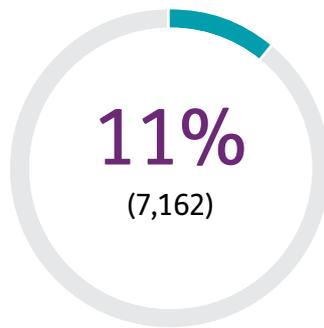
## First Nations

In the year ending 30 June 2023:

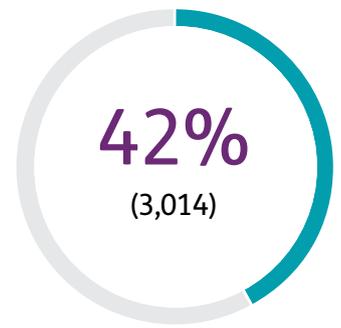


The number of participants with developmental delay who identify as First Nations people has increased from 4,775 to 7,162, an increase of 50%.

At 30 June 2023:



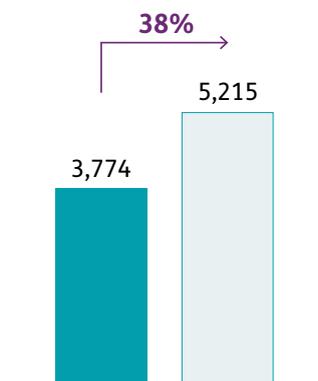
of participants with developmental delay identified themselves as First Nations people, compared to 8% (46,694) for all participants.



of participants with developmental delay who identify as First Nations people live in a major city, compared to 68% (417,206) for all participants.

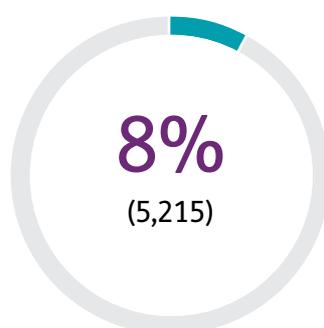
## Culturally and Linguistically Diverse (CALD)

In the year ending 30 June 2023:

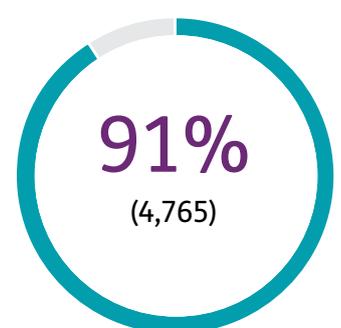


The number of participants with developmental delay who identify as CALD has increased from 3,774 to 5,215, an increase of 38%.

At 30 June 2023:



of participants with developmental delay identified as CALD, compared to 9% (55,751) for all participants.



of participants with developmental delay who identify as CALD live in a major city, compared to 68% (417,206) for all participants.

## Section 2: Payments



### Total payments

In the year ending 30 June 2023:

the NDIS provided

**\$686 million**

of paid supports to participants with developmental delay.

In the previous year:

the NDIS provided

**\$468 million**

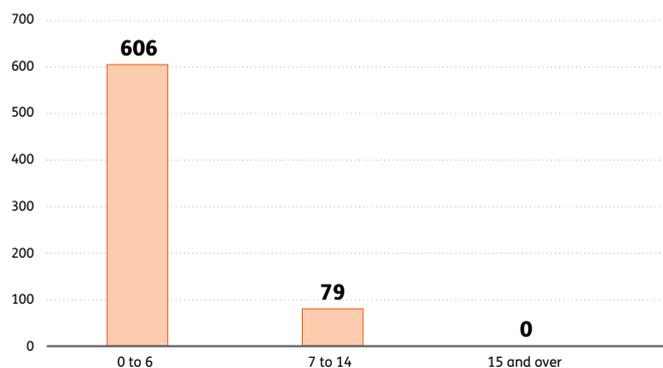
of paid supports to participants with developmental delay.

↑ 46%

### Total payments by support category (\$m)<sup>2</sup>

Support Category	Year ending 30 June 2023	Year ending 30 June 2022	% increase
Core – daily activities	43.7	31.3	39%
Core – community	7.9	4.8	66%
Core – consumables & transport	23.7	17.9	32%
Capacity building – daily activities	543.8	368.2	48%
Capacity building – other	57.8	40.0	44%
Capital	8.6	6.1	42%
<b>Total</b>	<b>685.5</b>	<b>468.3</b>	<b>46%</b>

### Total payments by age band for the year ending 30 June 2023 (\$m)



### Average payments

The average payment<sup>3</sup> per participant with developmental delay was

**\$12,100**

for the year ending 30 June 2023.

The average payment per participant with developmental delay was

**\$11,100**

for the year ending 30 June 2022.

↑ 9%

Comparing average payments<sup>3</sup> for the same group of participants with developmental delay between this year and last year<sup>4</sup>:

	Year ending 30 June 2023	Year ending 30 June 2022	% increase
Aged under 18 years	\$12,700	\$11,100	14%

## Section 3: Participant outcomes and satisfaction



### Outcomes

The outcome results at 30 June 2023 compare baseline results to the latest results for participants with developmental delay who have been in the Scheme for at least two years.<sup>5</sup>

#### Family and carer employment



Family/carers of participants with developmental delay aged 14 years and under reported an employment rate of **48%**, which is **lower** than the Scheme average family/carers employment rate of **51%** (for participants aged 14 and under).

Comparing responses at the most recent plan reassessment (between two to seven years after entry) with responses at Scheme entry, there has been a **7 percentage point increase** from **41%** to **48%** for participants aged 0 to 14 years.

#### For children aged 0 to before starting school



- **92%** of parents and carers for children with developmental delay thought the NDIS improved their child's development at their most recent plan reassessment, compared to **88%** at their first reassessment. This is a **4 percentage point increase** from the first reassessment.
- **92%** of parents and carers for children with developmental delay thought the NDIS improved their child's access to specialist services at their latest plan reassessment, compared to **89%** at their first reassessment. This is a **3 percentage point increase** from the first reassessment.

#### For children starting school to 14 years



- **82%** of parents and carers for children with developmental delay felt their child had become more independent as a result of the NDIS at their most recent plan reassessment, compared to **79%** at their first reassessment. This is a **3 percentage point increase** from the first reassessment.
- **73%** of parents and carers for children with developmental delay felt the NDIS has improved their child's relationship with family and friends at their most recent plan reassessment, compared with **68%** at their first reassessment. This is a **5 percentage point increase** from the first reassessment.
- **87%** of children with developmental delay attended school in a mainstream class at their most recent plan reassessment, compared to **91%** at baseline. This is a **reduction of 4 percentage points**.

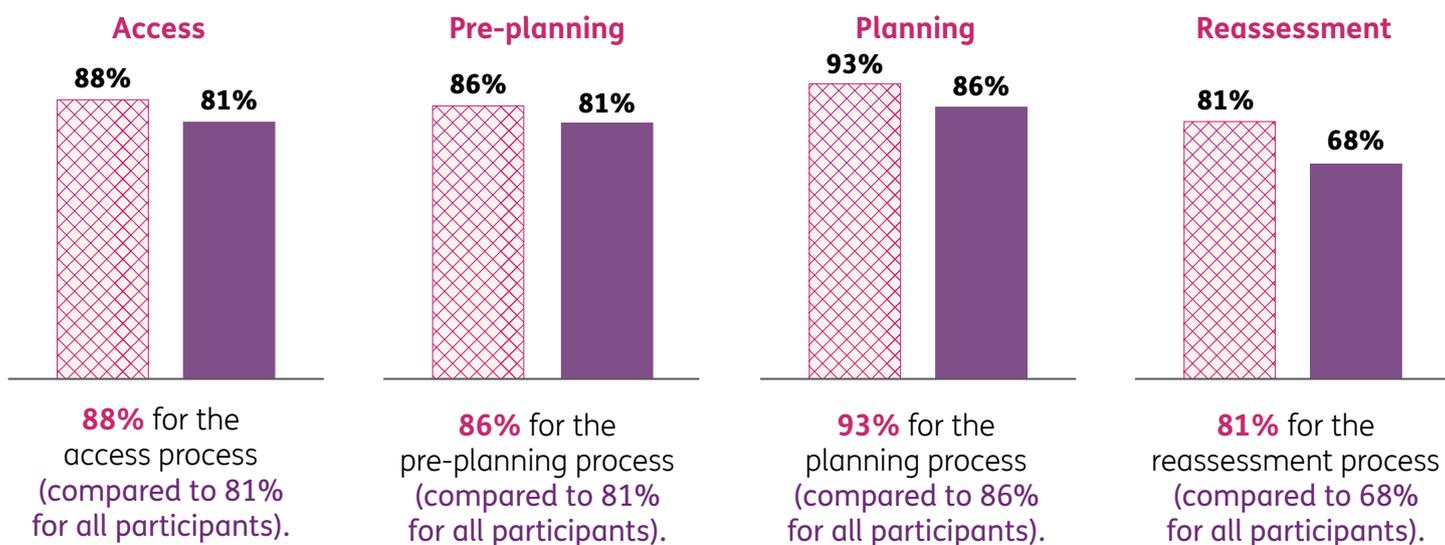
# ‘Before the NDIS, we would never ever have thought Nick could lead an independent life.’

Mother of NDIS participant, Nicholas

## Satisfaction

In the year ending 30 June 2023:

the percentage of participants with developmental delay who rated their experience with the NDIS<sup>6</sup> as **good or very good** was:



The weighted average satisfaction result for participants with developmental delay who rated their experience as **good or very good** over the 4 stages of the pathway was **88%**.

- This rate was **86%** in the previous year.
- This compares to a satisfaction rate of **75%** for all participants.

## Complaints



There were **541** complaints raised by participants with developmental delay in the year ending 30 June 2023 (a complaint rate of **1%**<sup>7</sup>):

- The complaint rate 12 months ago for participants with developmental delay was **1%**, **the same as** the current year.
- This compares to a complaint rate of **6%** for all participants.

## Section 4: Providers

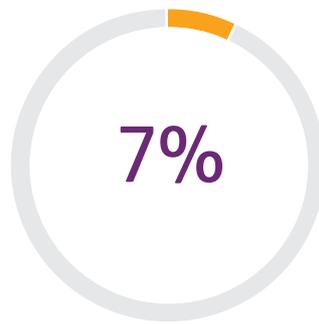


In the year ending 30 June 2023:

For providers supporting participants with developmental delay:



providers received a payment<sup>8</sup>.



of payments were received by the top 10 providers.

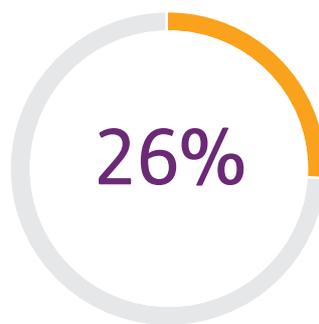


of these providers were companies or organisations and **46%** were individuals or sole traders.

For providers supporting participants with developmental delay who **used a plan manager**:



providers received a payment<sup>9</sup>.



of providers were registered and **74%** were unregistered<sup>10</sup>.



was paid in the year ending 30 June 2023 (**53%** of payments to participants with developmental delay).

For providers supporting **agency-managed** participants with developmental delay:



providers received a payment.



of providers were registered.



was paid in the year ending 30 June 2023 (**17%** of payments to participants with developmental delay).



For providers supporting **self-managed** participants with developmental delay, **\$201m** was paid in the year ending 30 June 2023 (which is **29%** of all payments to participants with developmental delay). At this time, for self-managed payments, the total number of providers and the registration status of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.

## Key definitions

Definitions of terms used in this dashboard are consistent with those in Appendix A of the Quarterly Report to disability ministers published on the NDIS website.

### SEIFA

1. The Australian Bureau of Statistics SEIFA Index of Education and Occupation (IEO) is used by NDIA to classify participants into socio-economic deciles, with decile one representing participants in the lowest socio-economic decile, and decile ten representing participants in the highest socio-economic decile. SEIFA deciles are allocated based on the Statistical Area 1 (SA1) that a participant lives in.

### Payments

2. The sum of the payments by support category may not equal the total payments shown in the table since the total may include payments with a “missing” support category. Daily activity supports include therapies.
3. Average payments per participant are calculated using a 12 month period prior to the reporting date.
4. The average payment for the same group of participants is compared across two different time periods (12 months ending 30 June 2023 vs 12 months ending 30 June 2022). Payments for participants who had an initial plan approved after 30 June 2022 are not included.

### Outcomes

5. The Participant Outcome section compares baseline results when participants entered the Scheme or at their first plan reassessment, with results measured at the most recent participant plan reassessment for each respondent. Results are for participants who have been in the Scheme for at least two years and NDIS trial participants are excluded. All outcome results are rounded to the nearest percentage but the percentage point increases or decreases are calculated based on the unrounded results.

### Satisfaction

6. The NDIA gathers responses at the four primary stages of the participant pathway – access, pre-planning, planning and plan reassessment.

### Complaints

7. The complaint rate is calculated as the number of complaints in the year divided by the active participant exposure in the year.

### Providers

8. The count of providers is by ABN and includes registered and unregistered providers supporting agency-managed participants and participants who use a plan manager. Note that for self-managed payments, the total number of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.
9. For each plan management type, a single provider is counted if they received a payment in the year for that plan management type. Note that a single provider can receive payments across more than one plan management type so may be included in more than one count.
10. A registered provider is an approved person or provider of supports who is registered with the NDIS Quality and Safeguard Commission. While a registered provider can provide supports to all participants, an unregistered provider can only provide supports to participants who use a plan manager or who are self-managed.