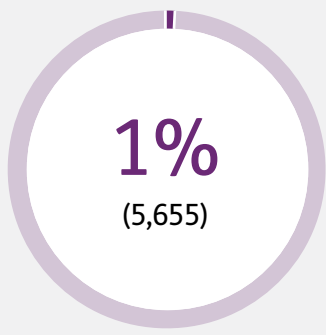


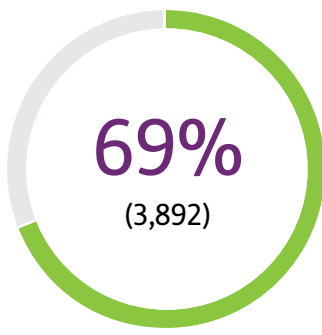


Insights

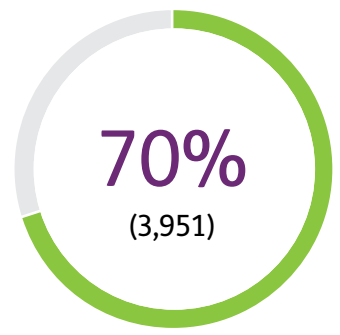
As at 30 September 2022:



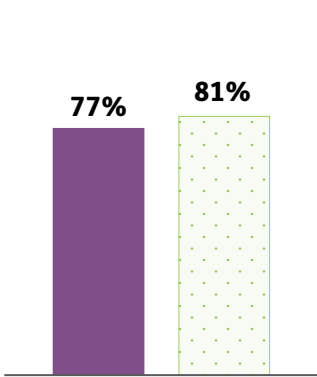
of the **554,917** active participants in the NDIS have a **primary disability of spinal cord injury**



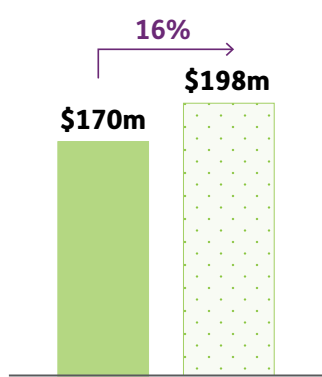
of participants with a spinal cord injury **are aged 45 years and over**



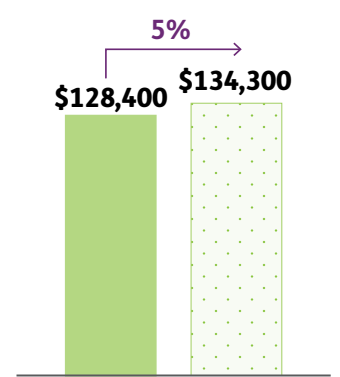
of participants with a spinal cord injury **are male**



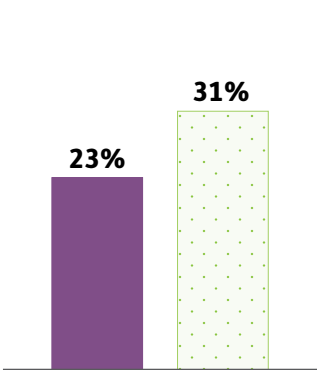
81% of access decisions for applicants with a spinal cord injury resulted in the applicant joining the Scheme in the September 2022 quarter, compared to 77% of access decisions for all applicants



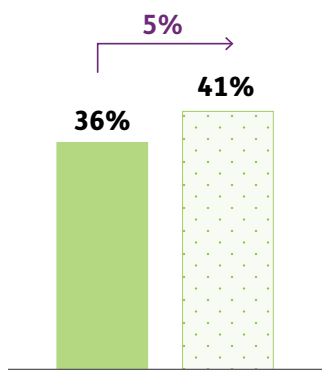
\$198 million million of paid supports were provided to participants with a spinal cord injury in the September 2022 quarter, compared to **\$170m** in the September 2021 quarter, an increase of 16%



\$134,300 was the average payment in the 12 months to 30 September 2022 for a participant with a spinal cord injury, a 5% increase compared to the previous year



31% of participants with a spinal cord injury aged 15 to 64 years said they had a paid job at their latest plan reassessment, compared to 23% of participants for the Scheme as a whole



41% of participants aged 15 years and over with a spinal cord injury said they were actively involved in a community, cultural or religious group in the last 12 months, a 5 percentage point increase from baseline at 36%⁵



67% was the weighted average satisfaction rate for participants with a spinal cord injury over the four stages of the pathway

■ All participants ■ Spinal cord injury

“I never walked anywhere. Now I can go for a walk with my son, to the shops, and the local creek with the scooter.”

Donny

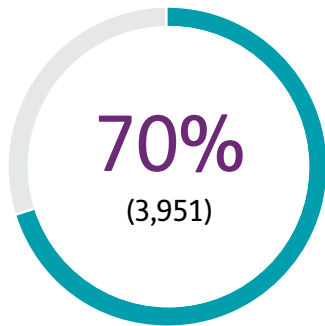


Section 1: Participants

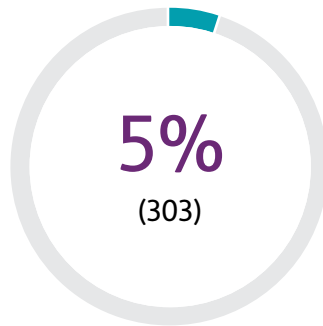


Overview

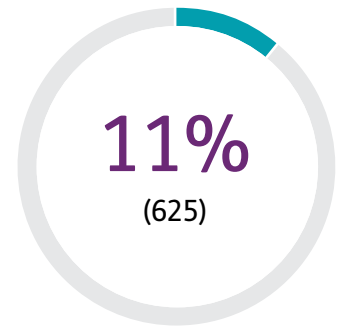
Of the **5,655** active participants with primary disability of a spinal cord injury at 30 September 2022:



were male,
compared to 61%
(or 341,220) for all
participants

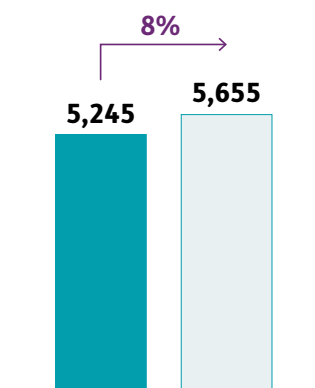


identified themselves
as First Nations people,
compared to 7% (or 40,842)
for all participants

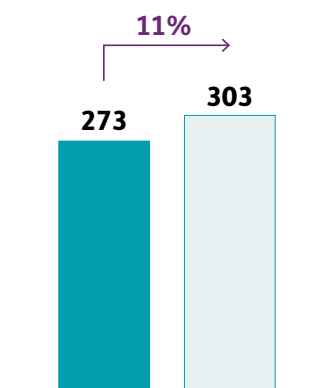


identified as Culturally and
Linguistically Diverse (CALD),
compared to 9% (or 50,968)
for all participants

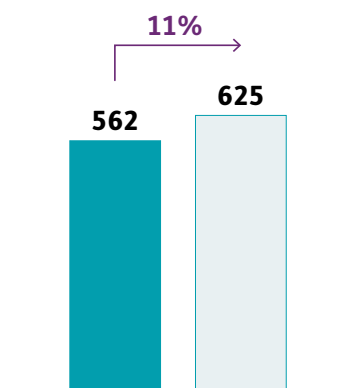
In the twelve months to 30 September 2022:



The number of active participants with a spinal cord injury has increased from 5,245 to 5,655, an increase of 8%



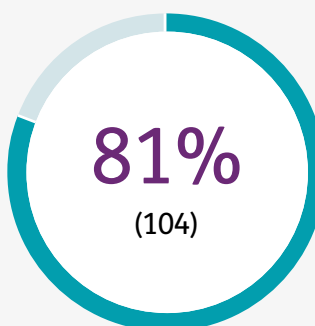
The number of participants with a spinal cord injury who identify as First Nations people has increased from 273 to 303, an increase of 11%



The number of participants with a spinal cord injury who identify as CALD has increased from 562 to 625, an increase of 11%

Access

In the quarter to 30 September 2022:



of access decisions for applicants with a spinal cord injury resulted in the applicant joining the Scheme, compared to 77% of access decisions for all applicants



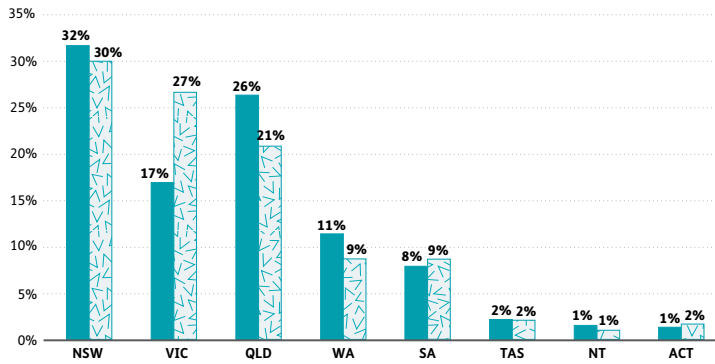
access decisions have been made for applicants with a spinal cord injury (104 participants met access and are still active)

“I have daily goals and have seen myself continue to get better as a person.”

Donny

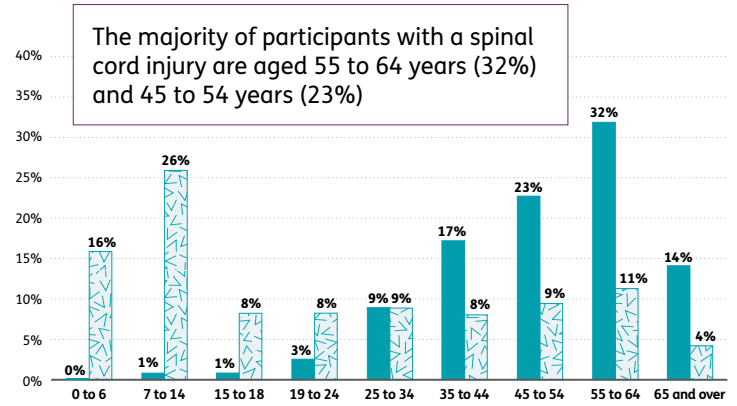
State/Territory

Distribution of active participants by State/Territory



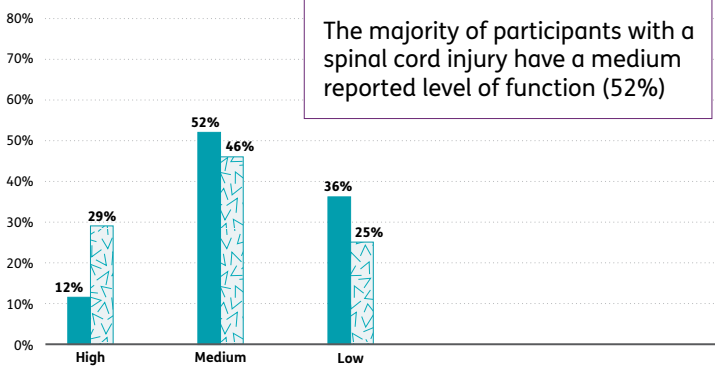
Age band

Distribution of active participants by age band



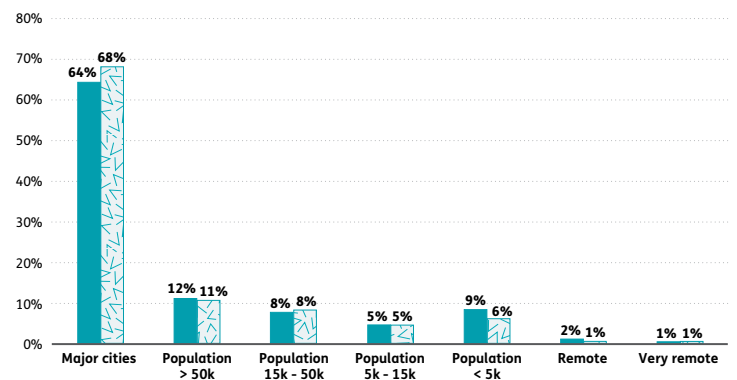
Reported level of function

Distribution of active participants by reported level of function



Remoteness

Distribution of active participants by remoteness

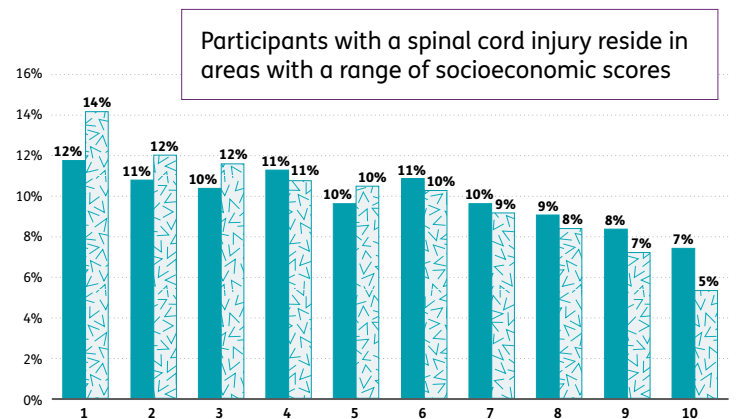


“I’ve always wanted to be that person who sort of paved the way, and for it to come true is just amazing.”

Oliver, 19

SEIFA score (using Index of Education and Occupation)

Distribution of active participants by SEIFA score¹



Section 2: Payments



Overview

In the September 2022 quarter:

the NDIS provided
\$198 million
of paid supports to participants
with a spinal cord injury

In the same quarter last year:

the NDIS provided
\$170 million
of paid supports to participants
with a spinal cord injury

16%↑

The average payment³ per participant
with a spinal cord injury was

\$134,300

for the 12 months ending
September 2022

The average payment per participant
with a spinal cord injury was

\$128,400

for the 12 months ending
September 2021

5%↑

For participants aged 18 years and over with a spinal cord injury

In the September 2022 quarter:

3%

were participants
in SIL²

13%

of supports were
paid to participants
in SIL

A year ago:

3%

were participants
in SIL

13%

of supports were
paid to participants
in SIL

Comparing average payments³ for the same group of participants with a spinal cord injury between this year and last year⁴:

	Sep 22	Sep 21	Change (%)
Aged under 18 years	\$115,700	\$105,800	9% ↑
Aged 18 years and over not in SIL	\$124,200	\$117,400	6% ↑
Aged 18 years and over in SIL	\$535,100	\$504,200	6% ↑
All	\$137,400	\$128,400	7% ↑

Section 3: Participant outcomes and satisfaction



Outcomes

The outcome results at 30 September 2022 compare baseline results to the latest results for participants with a spinal cord injury who have been in the Scheme for at least two years.⁵

Social and community participation

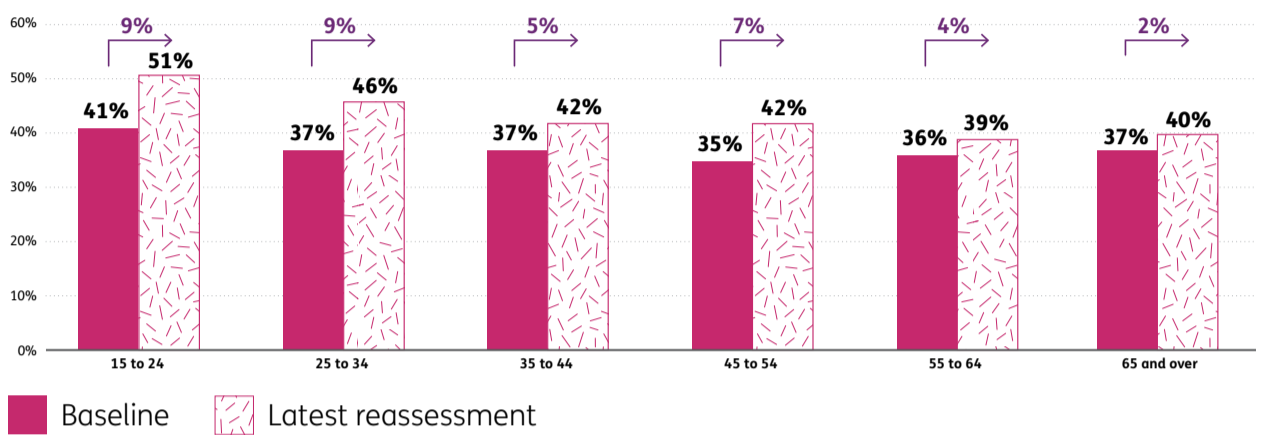


For participants aged 15 years and over with a spinal cord injury, **41%** said at their latest reassessment that they were actively involved in a community, cultural or religious group in the last 12 months. This compares to **43%** for the Scheme as a whole.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at Scheme entry (or baseline), there has been an:

- **5 percentage point increase** from **36%** to **41%** for participants aged 15 years and over
- **5 percentage point increase** from **36%** to **41%** for participants aged 25 years and over.

The chart below shows outcomes for different age groups.



Participant employment

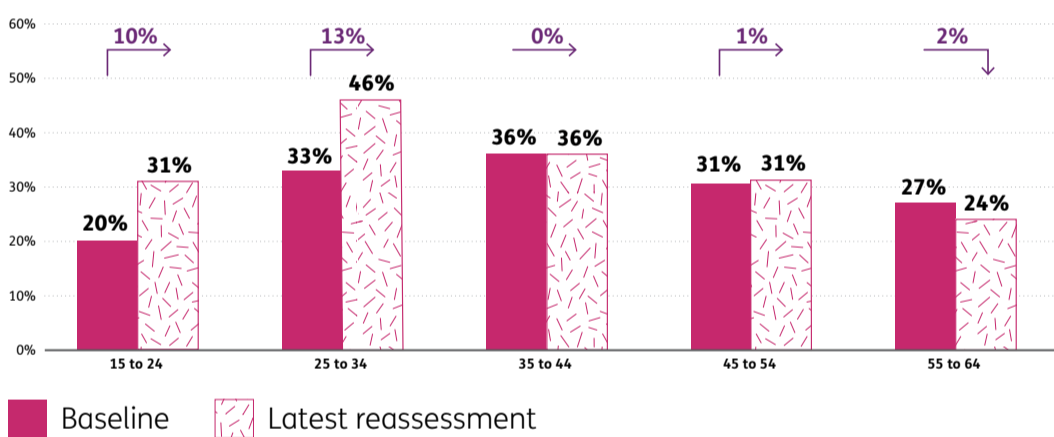


For participants aged 15 to 64 years with a spinal cord injury, **31%** reported that they had a paid job at their latest reassessment. This compares to **23%** for the Scheme as a whole.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at Scheme entry, there has been a:

- **1 percentage point increase** from **30%** to **31%** for participants aged 15–64 years
- **a minimal movement from baseline** at **31%** for participants aged 25–64 years.

The chart below shows outcomes for different age groups.



Family and carer employment



Family/carers of participants with a spinal cord injury reported an employment rate of **45%**, which is **lower** than the Scheme average family/carers employment rate of **50%**.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at Scheme entry, there has been a:

- **10 percentage point increase** from **25%** to **35%** for participants aged 0 to 14 years
- **2 percentage point increase** from **44%** to **46%** for participants aged 15 years and over
- **3 percentage point increase** from **42%** to **45%** for participants across all ages.

Choice and control



At 30 September 2022, **84%** of participants with a spinal cord injury aged 15 years and over said the NDIS has helped them have more choice and control over their life, which is **higher** than the Scheme average rate at **76%**.

Comparing responses at the most recent plan reassessment (between two to six years after entry) with responses at their first plan reassessment, there has been a:

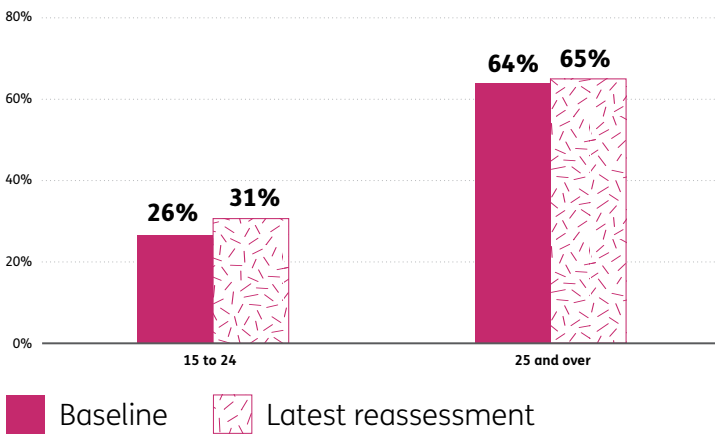
- **13 percentage point increase** from **71%** to **84%** for participants aged 15 years and over
- **13 percentage point increase** from **71%** to **84%** for participants aged 25 years and over.

The chart below shows outcomes for different age groups.

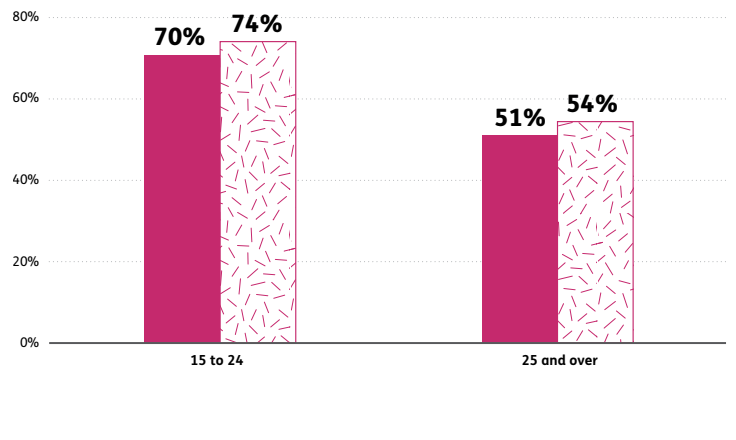


Education outcomes

% who have a post-school qualification



% who get opportunities to learn new things



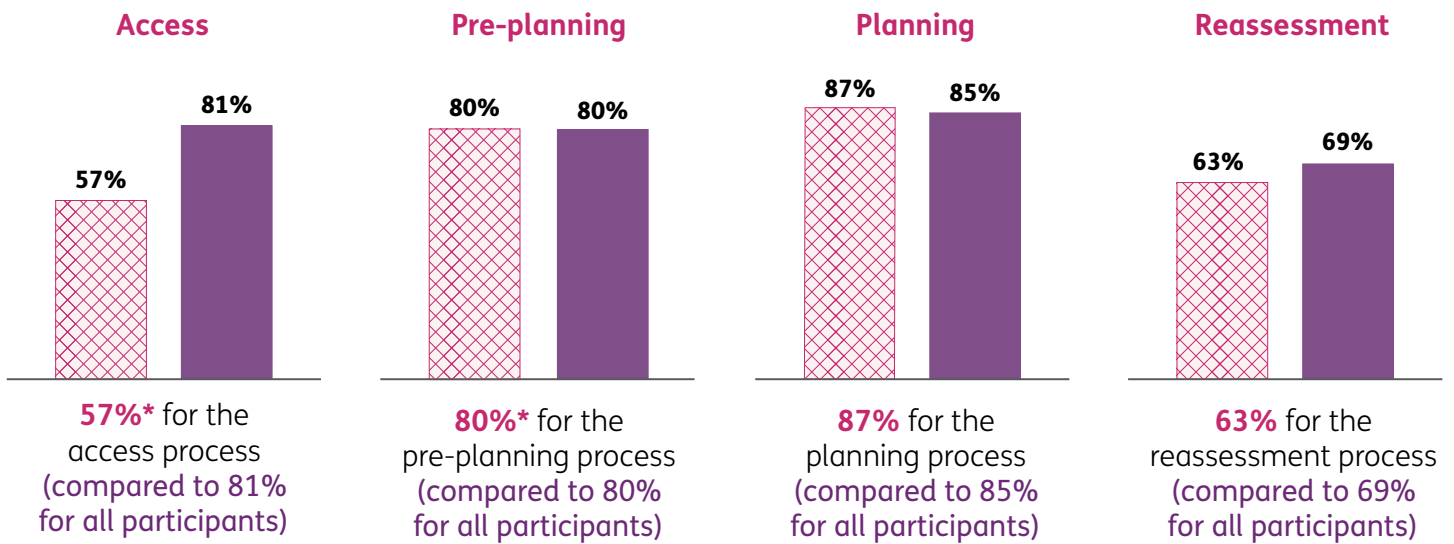
“What I would say to young people with disability is this is a time for change, because the world is changing for the better.”

Oliver, 19

Satisfaction

In the September 2022 quarter:

the percentage of participants with a spinal cord injury who rated their experience with the NDIS⁶ as **good or very good** was:



* Due to the small sample size of responses collected from participants with a spinal cord injury this quarter, the satisfaction result shown here are subject to higher volatility than normal.



The weighted average satisfaction result for participants with a spinal cord injury who rated their experience as **good or very good** over the four stages of the pathway was **67%**.

- This was **68%** in the September 2021 quarter
- The overall Scheme weighted average satisfaction rate was **75%** in the September 2022 quarter.

Complaints



There were **215** complaints raised by participants with a spinal cord injury in the September 2022 quarter (an annualised complaint rate of **15%**⁷):

- The annualised complaint rate 12 months ago for participants with a spinal cord injury was **18%**, **3 percentage points more** than the current quarter
- This compares to an annualised complaint rate of **7%** for all participants.

Section 4: Providers



In the September 2022 quarter:

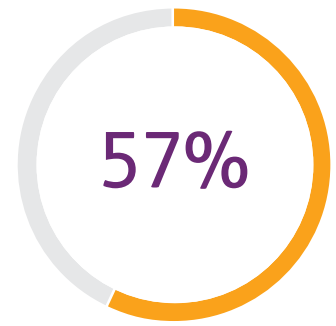
For providers supporting participants with a spinal cord injury:



providers received
a payment⁸



of payments were received
by the top 10 providers

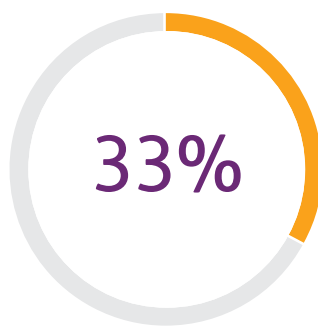


of these providers were
companies or organisations
and **43%** were individuals
or sole traders

For providers supporting participants with a spinal cord injury who **used a plan manager**:



providers received
a payment⁹



of providers were
registered and
67% were unregistered¹⁰



was paid in the September
2022 quarter (**59%** of
payments to participants with
a spinal cord injury)

For providers supporting **agency-managed** participants with a spinal cord injury:



providers received
a payment



of providers were
registered



was paid in the September
2022 quarter (**19%** of
payments to participants
with a spinal cord injury)



For providers supporting **self-managed** participants with a spinal cord injury, **\$44m** was paid in the September 2022 quarter (which is **22%** of all payments to participants with a spinal cord injury). At this time, for self-managed payments, the total number of providers and the registration status of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.

Key definitions

Definitions of terms used in this dashboard are consistent with those in Appendix A of the Quarterly Report to disability ministers published on the NDIS website.

SEIFA

1. The Australian Bureau of Statistics SEIFA Index of Education and Occupation (IEO) is used by NDIA to classify participants into socio-economic deciles, with decile one representing participants in the lowest socio-economic decile, and decile ten representing participants in the highest socio-economic decile. SEIFA deciles are allocated based on the Statistical Area 1 (SA1) that a participant lives in.

Payments

2. Supported Independent Living (SIL) is help with and/or supervision of daily tasks to develop the skills of an individual to live as independently as possible.
3. Average payments per participant are calculated using a 12 month period prior to the reporting date.
4. The average payment for the same group of participants is compared across two different time periods (12 months ending September 2022 vs 12 months ending September 2021). Payments for participants who had an initial plan approved after 30 September 2021 are not included.

Outcomes

5. The Participant Outcome section compares baseline results when participants entered the Scheme or at their first plan reassessment, with results measured at the most recent participant plan reassessment for each respondent. Results are for participants who have been in the Scheme for at least two years and NDIS trial participants are excluded. All outcome results are rounded to the nearest percentage but the percentage point increases or decreases are calculated based on the unrounded results.

Satisfaction

6. The NDIA gathers responses at the four primary stages of the participant pathway – access, pre-planning, planning and plan reassessment.

Complaints

7. The complaint rate is an annualised rate calculated as the number of complaints in the quarter divided by the active participant exposure in the quarter.

Providers

8. The count of providers is by ABN and includes providers supporting agency-managed participants, participants who use a plan manager and self-managed participants. Note that for self managed payments, the total number of providers is unable to be determined since it is not a requirement for self-managed participants to provide the ABN at the time of payment.
9. For each plan management type, a single provider is counted if they received a payment in the quarter for that plan management type. Note that a single provider can receive payments across more than one plan management type so may be included in more than one count.
10. A registered provider is an approved person or provider of supports who is registered with the NDIS Quality and Safeguard Commission. While a registered provider can provide supports to all participants, an unregistered provider can only provide supports to participants who use a plan manager or who are self-managed.