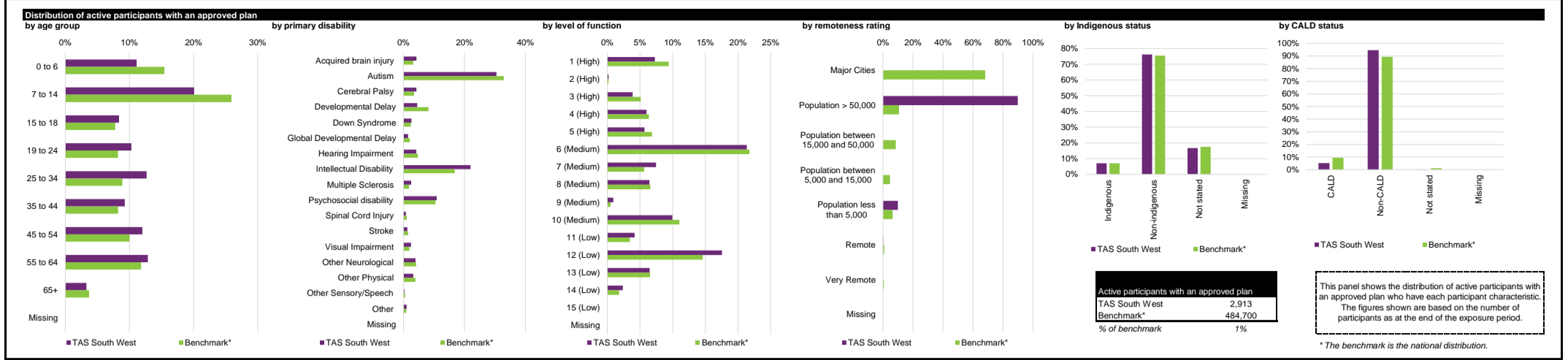
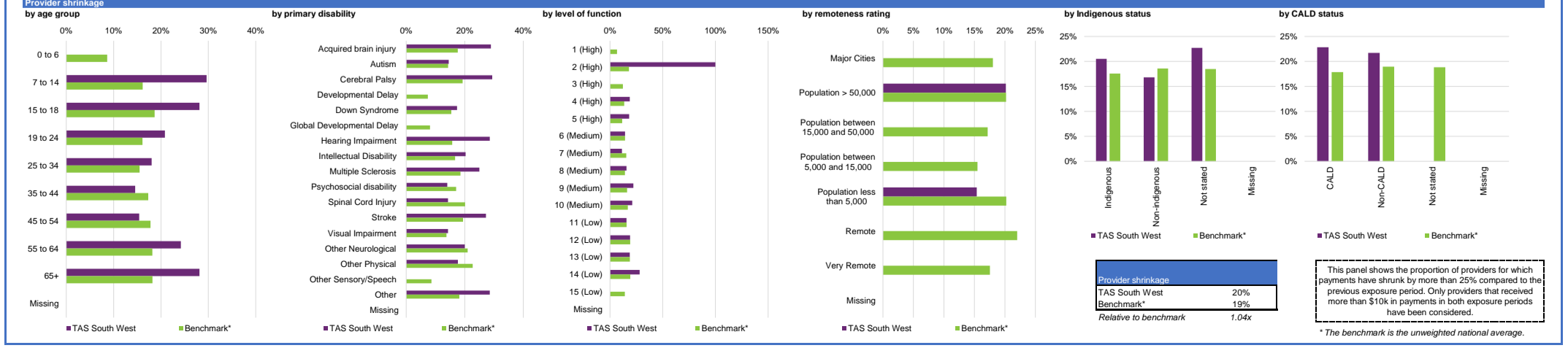
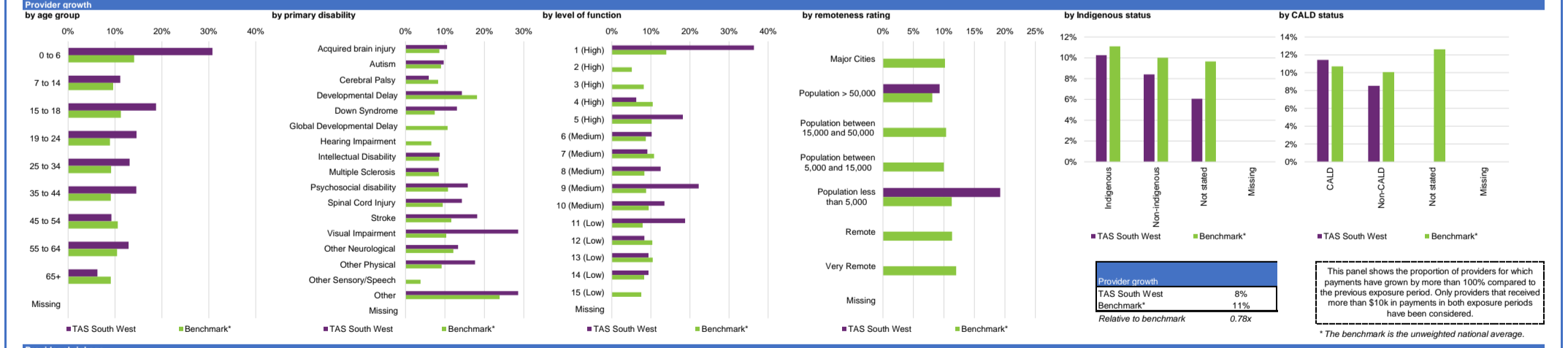
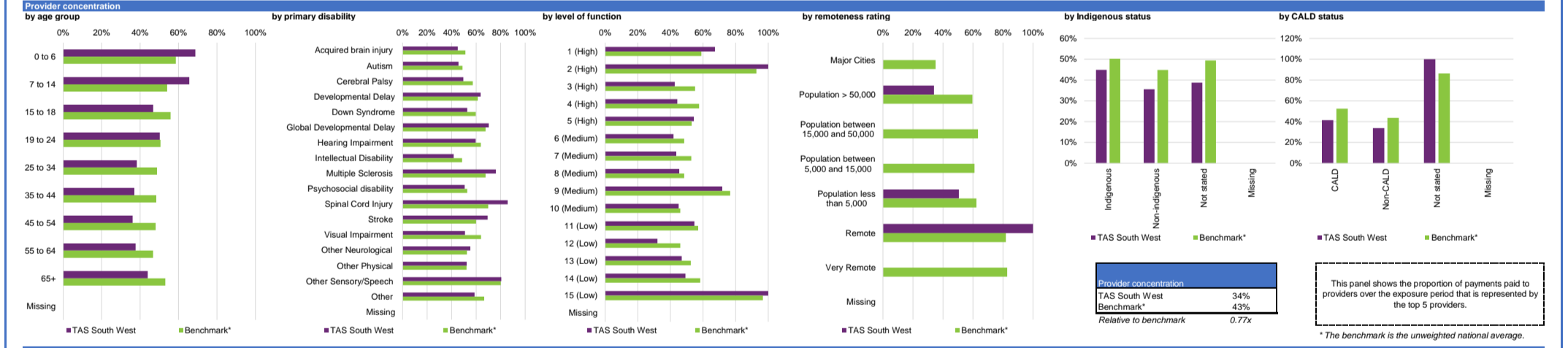
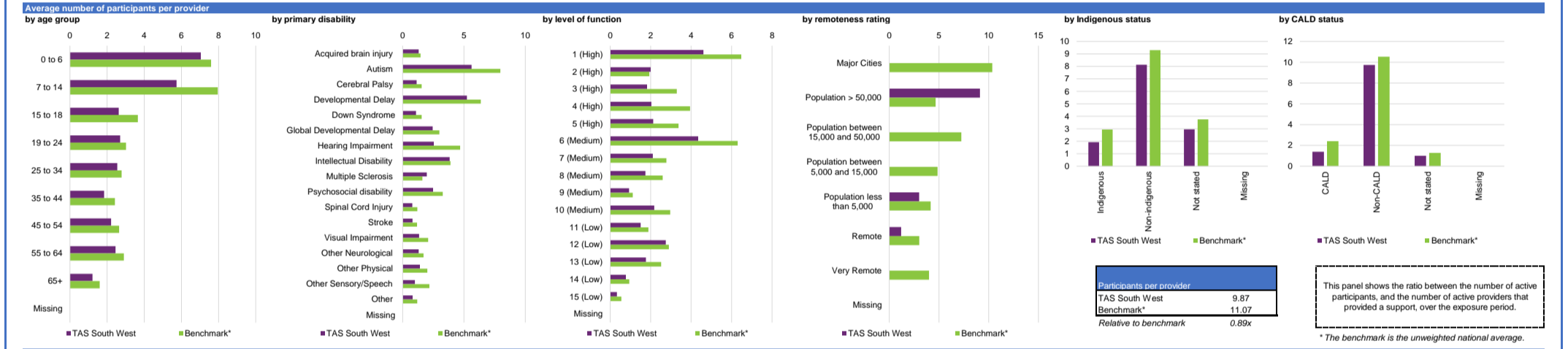


Participant profile

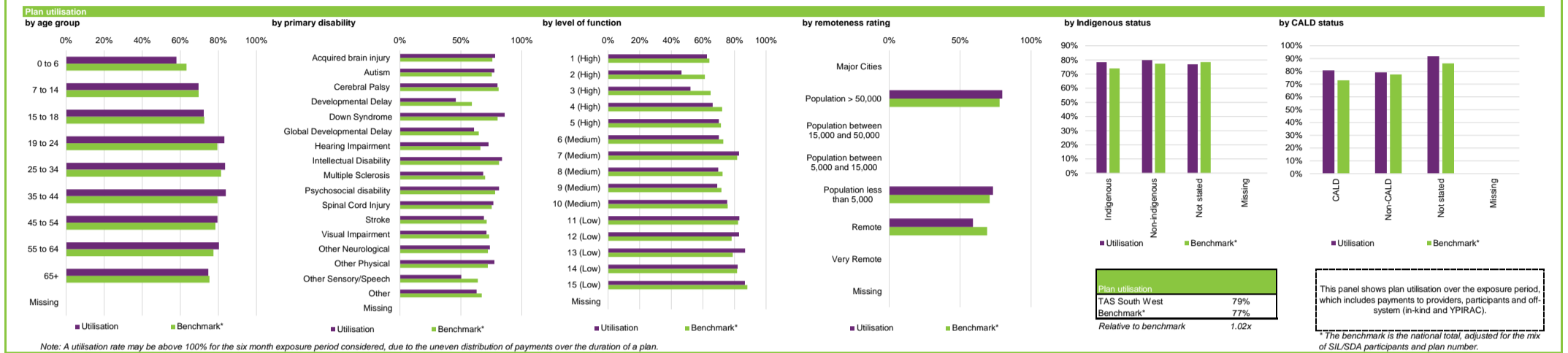
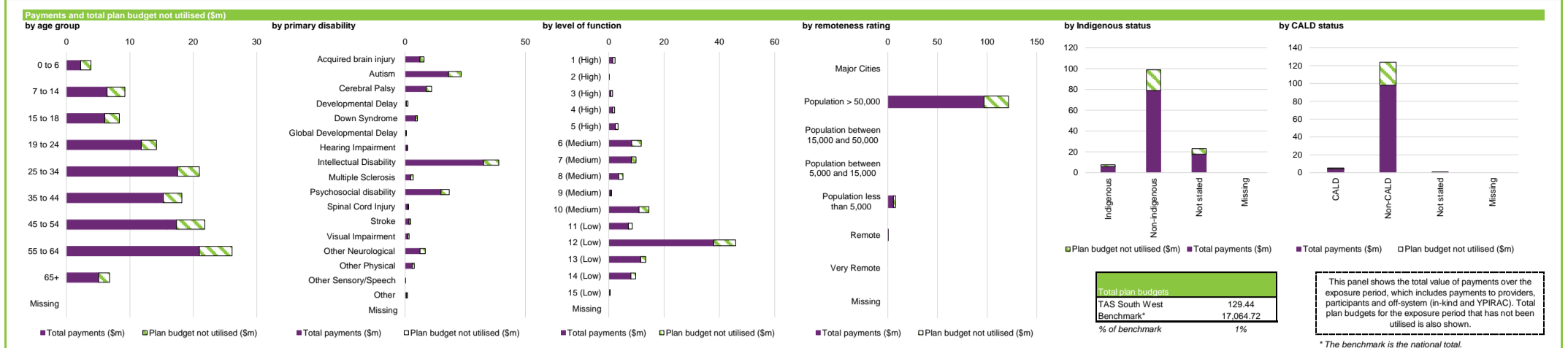
Please note that the data presented are based on only six months of data and not a full year.



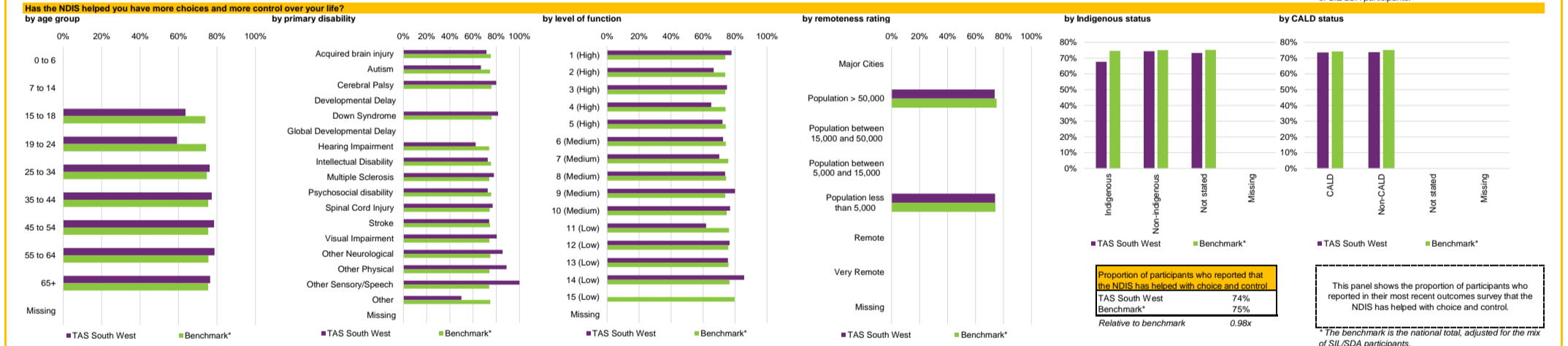
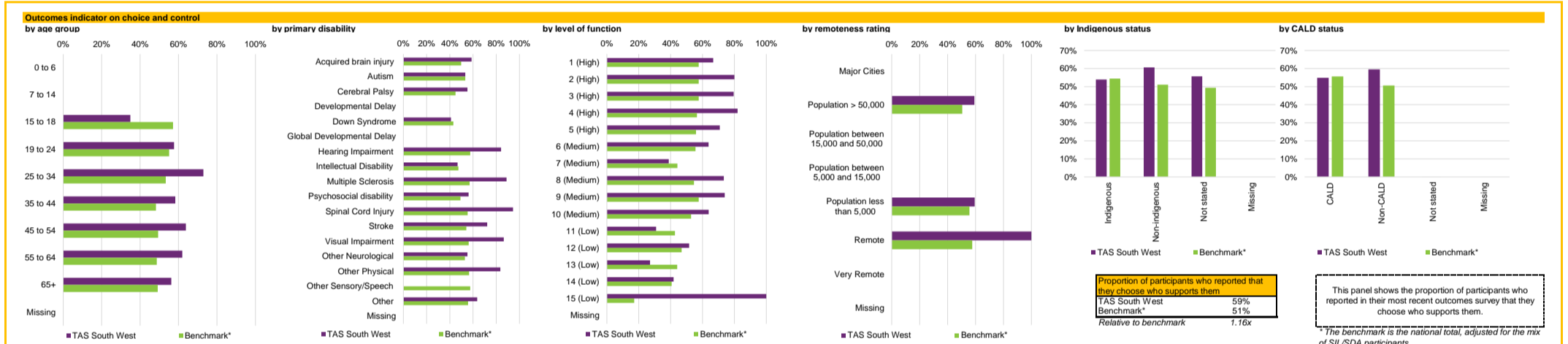
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

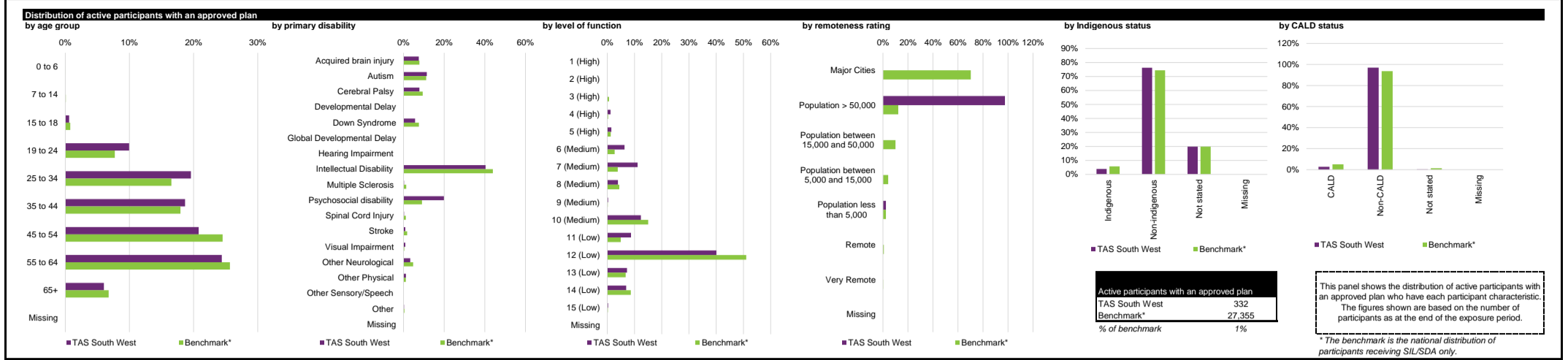
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,211	93	23.8	79%	13%	7%	2.1	1.5	71%	60%	76%
Daily Activities	1,635	126	13.0	64%	12%	21%	69.7	62.1	89%	57%	77%
Community	1,958	101	19.4	53%	15%	15%	28.8	21.1	73%	55%	75%
Transport	1,478	36	41.1	80%	0%	0%	1.9	1.7	87%	57%	75%
Core total	2,799	196	14.3	68%	15%	19%	102.6	86.4	84%	59%	74%
Capacity Building											
Choice and Control	1,571	53	29.6	82%	14%	0%	1.1	1.0	95%	60%	73%
Daily Activities	2,717	144	18.9	69%	16%	10%	14.1	7.7	55%	59%	74%
Employment	144	25	5.8	85%	0%	80%	1.0	0.6	56%	60%	72%
Relationships	345	29	11.9	84%	18%	9%	2.0	0.9	45%	23%	69%
Social and Civic	436	43	10.1	68%	13%	20%	1.8	0.9	51%	56%	68%
Support Coordination	1,458	73	20.0	63%	9%	13%	3.4	2.7	82%	52%	73%
Capacity Building total	2,818	208	13.5	46%	8%	18%	23.6	14.0	59%	59%	74%
Capital											
Assistive Technology	534	40	13.4	87%	21%	36%	2.6	1.6	61%	63%	75%
Home Modifications	235	9	26.1	100%	0%	0%	0.6	0.7	106%	45%	80%
Capital total	654	42	15.6	88%	14%	36%	3.2	2.2	69%	56%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	2,913	295	9.9	54%	8%	20%	129.4	102.6	79%	59%	74%

Note: Only the major support categories are shown.

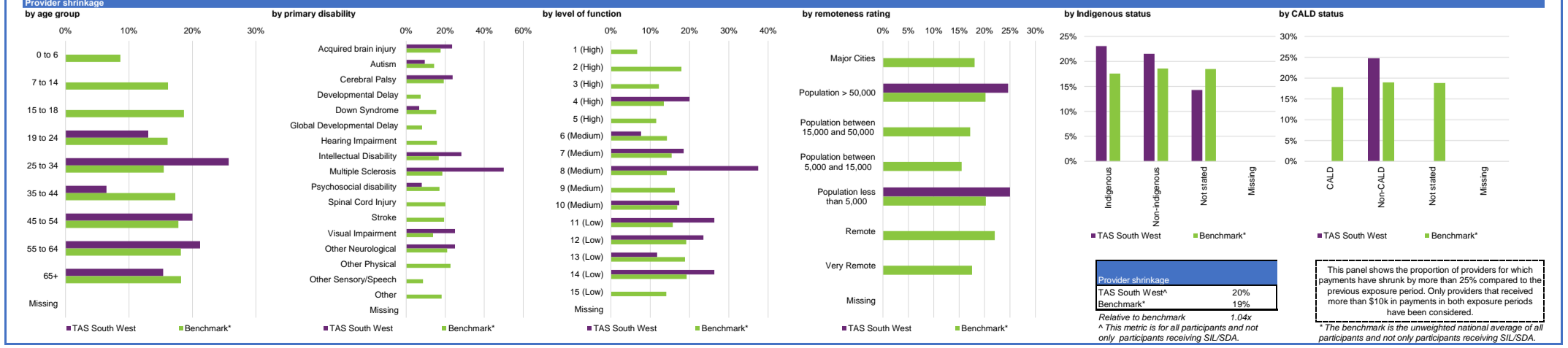
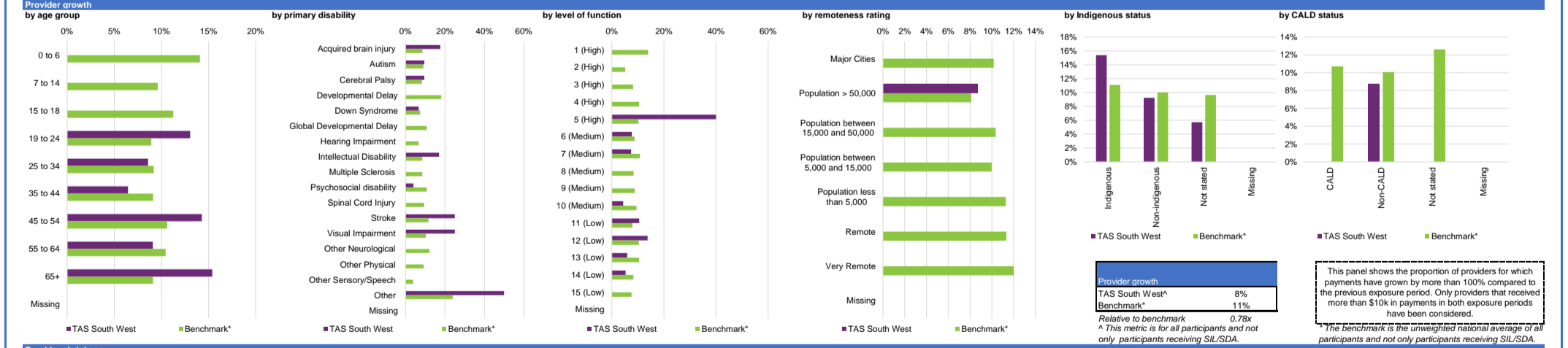
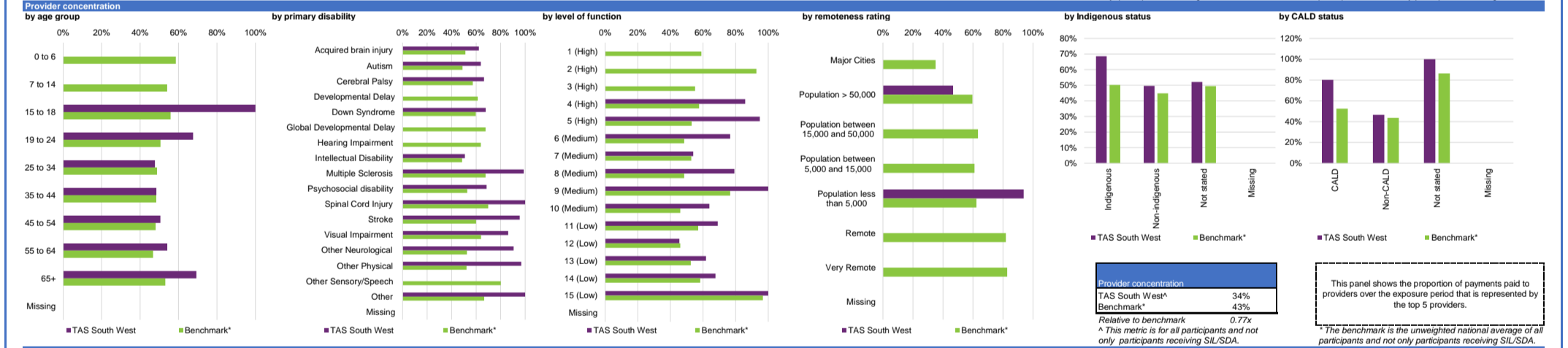
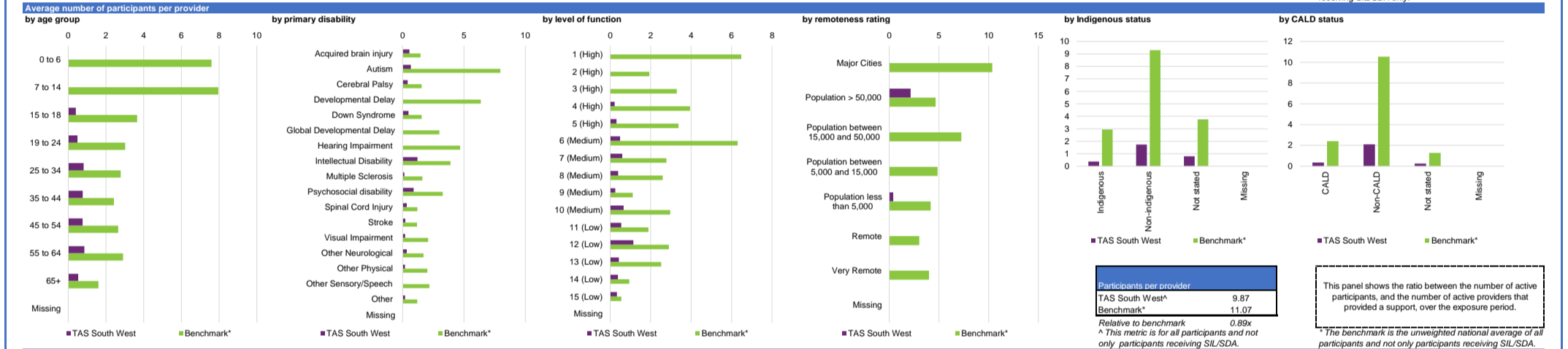
Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	221	30	7.4	95%	0%	0%	0.3	0.2	71%	23%	77%
Daily Activities	331	65	5.1	79%	15%	24%	42.4	40.0	94%	27%	77%
Community	325	62	5.2	65%	10%	18%	11.7	9.4	80%	27%	77%
Transport	321	21	15.3	91%	0%	25%	0.4	0.3	74%	26%	76%
Core total	332	100	3.3	74%	11%	23%	54.9	50.0	91%	27%	77%
Capacity Building											
Choice and Control	157	19	8.3	91%	0%	0%	0.1	0.1	93%	29%	76%
Daily Activities	319	61	5.2	66%	8%	15%	1.5	0.8	56%	28%	76%
Employment	9	9	1.0	100%	0%	0%	0.1	0.1	59%	20%	100%
Relationships	152	19	8.0	92%	25%	0%	1.1	0.5	47%	17%	78%
Social and Civic	26	12	2.2	97%	0%	0%	0.2	0.2	84%	30%	50%
Support Coordination	327	32	10.2	73%	7%	33%	0.8	0.6	83%	26%	76%
Capacity Building total	332	104	3.2	42%	12%	22%	3.8	2.3	62%	27%	77%
Capital											
Assistive Technology	82	17	4.8	96%	0%	67%	0.4	0.3	58%	25%	79%
Home Modifications	128	2	64.0	100%	0%	0%	0.3	0.4	139%	17%	80%
Capital total	174	19	9.2	93%	0%	67%	0.7	0.7	91%	20%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	332	153	2.2	71%	9%	25%	59.4	53.0	89%	27%	77%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

Active providers: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

Participants per provider: Ratio between the number of active participants and the number of active providers.

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers.

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Total plan budgets: Value of supports committed in participant plans for the exposure period.

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).

Utilisation: Ratio between payments and total plan budgets.

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

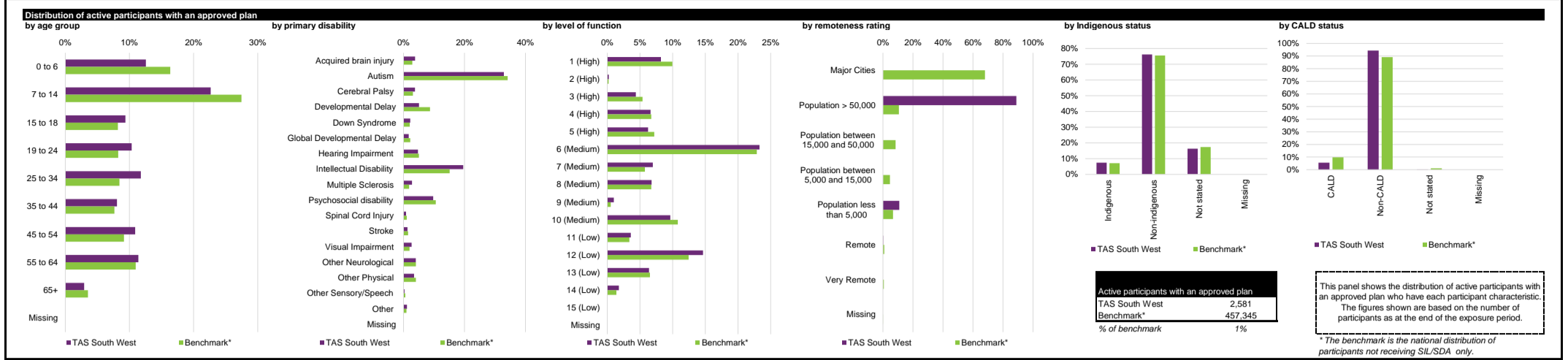
Has the NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric.

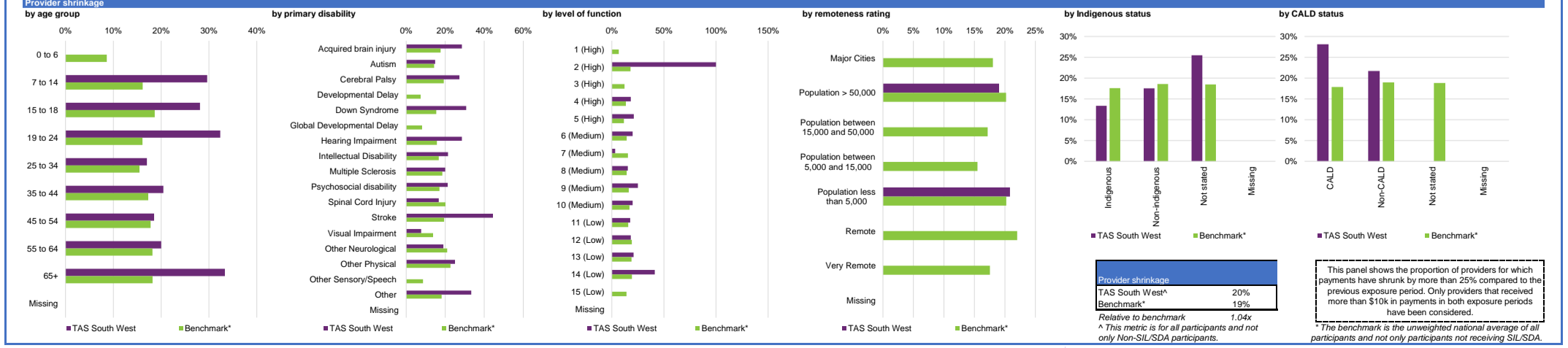
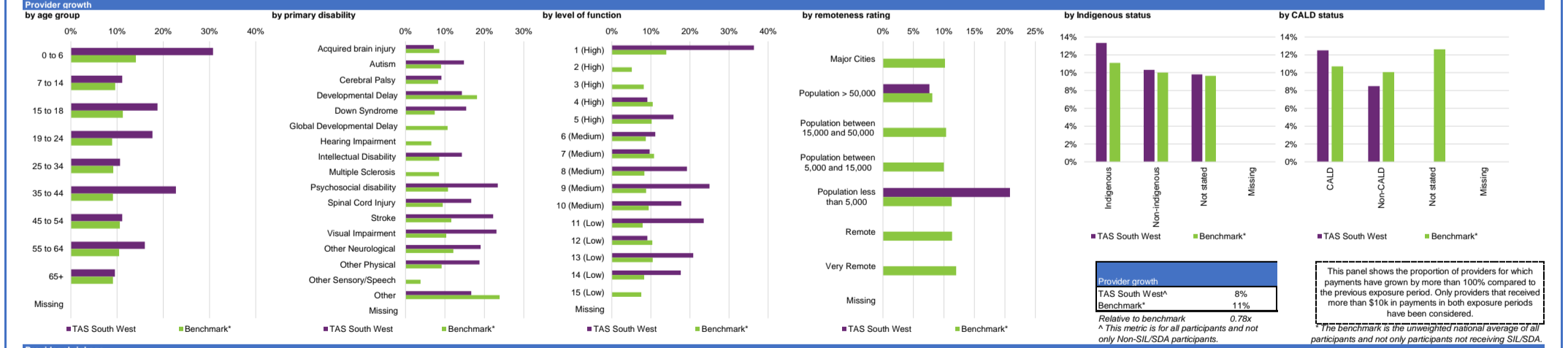
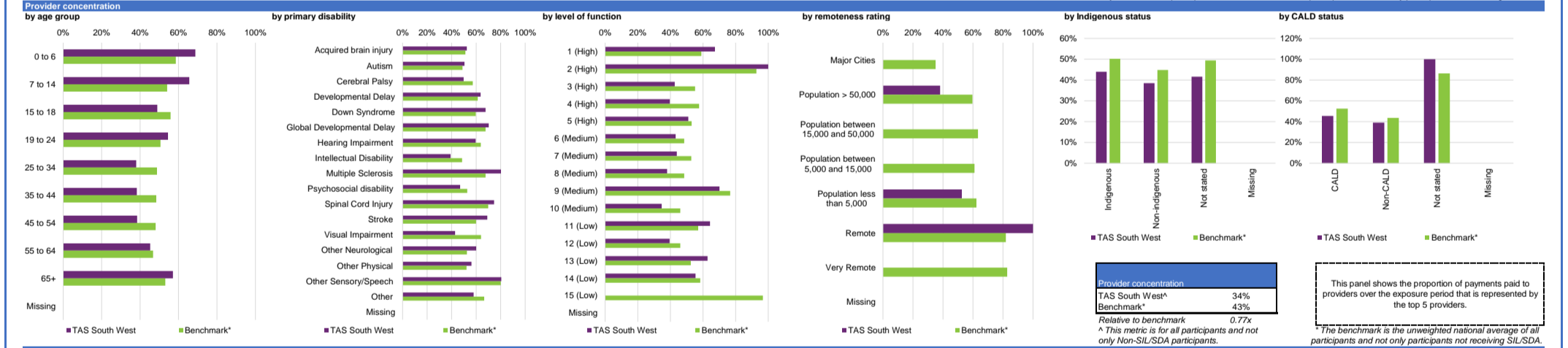
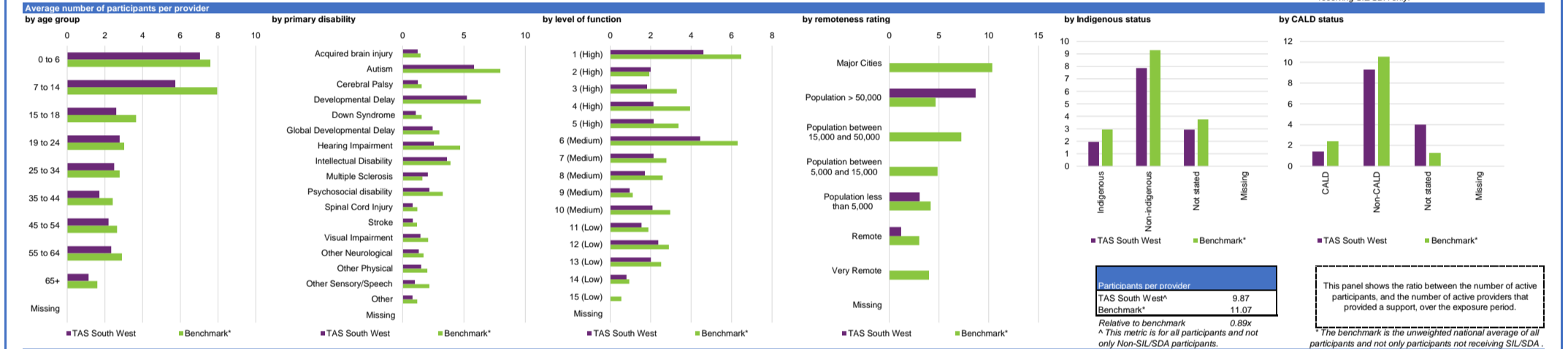
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,990	87	22.9	77%	17%	8%	1.8	1.2	70%	67%	75%
Daily Activities	1,304	107	12.2	68%	11%	26%	27.3	22.0	81%	65%	76%
Community	1,633	93	17.6	53%	16%	8%	17.2	11.7	68%	62%	74%
Transport	1,157	29	39.9	86%	0%	0%	1.5	1.4	91%	66%	75%
Core total	2,467	174	14.2	62%	14%	15%	47.7	36.4	76%	65%	74%
Capacity Building											
Choice and Control	1,414	53	26.7	82%	8%	0%	1.0	0.9	95%	64%	72%
Daily Activities	2,398	137	17.5	72%	15%	10%	12.6	6.9	55%	65%	73%
Employment	135	21	6.4	87%	0%	0%	0.9	0.5	56%	61%	70%
Relationships	193	26	7.4	87%	0%	33%	0.9	0.4	43%	30%	58%
Social and Civic	410	40	10.3	68%	9%	27%	1.6	0.7	47%	59%	70%
Support Coordination	1,131	71	15.9	61%	5%	5%	2.6	2.1	81%	60%	71%
Capacity Building total	2,486	199	12.5	50%	8%	21%	19.8	11.7	59%	65%	74%
Capital											
Assistive Technology	452	37	12.2	88%	25%	25%	2.2	1.3	61%	71%	74%
Home Modifications	107	7	15.3	100%	0%	0%	0.3	0.2	73%	79%	82%
Capital total	480	37	13.0	89%	17%	25%	2.5	1.6	63%	71%	75%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	2,581	275	9.4	57%	7%	18%	70.0	49.6	71%	66%	73%

Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers:** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider:** Ratio between the number of active participants and the number of active providers.
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets:** Value of supports committed in participant plans for the exposure period.
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation:** Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.