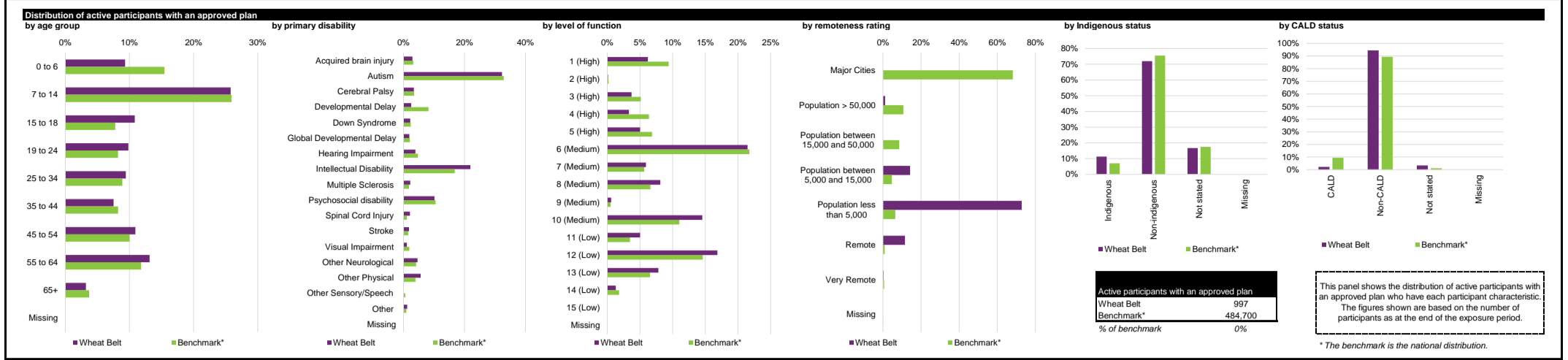
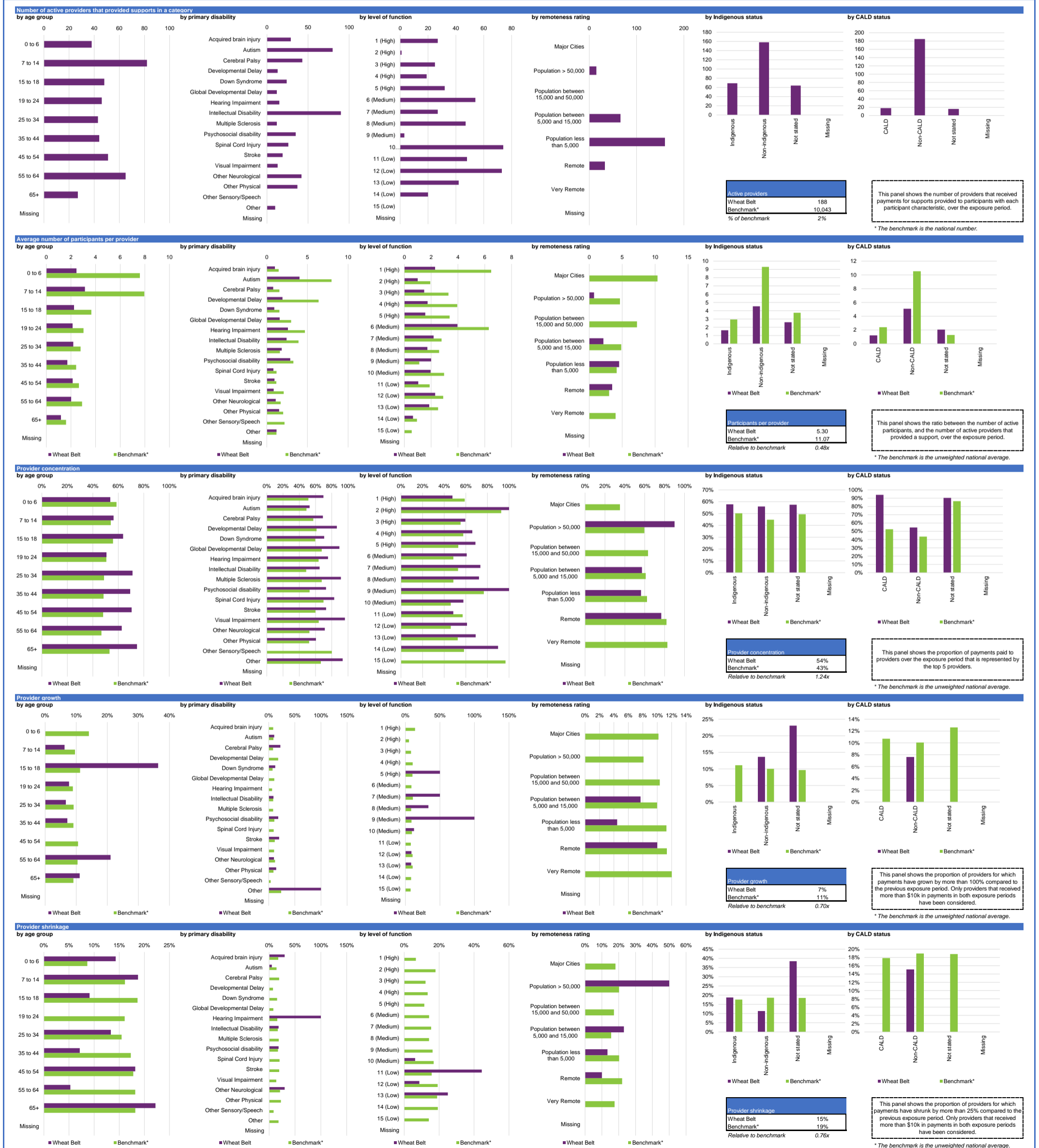


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	638	55	11.6	77%	0%	20%	0.8	0.4	51%	57%	68%
Daily Activities	520	47	11.1	83%	9%	13%	10.4	7.3	70%	52%	69%
Community	502	40	12.6	81%	10%	10%	5.1	2.8	55%	49%	65%
Transport	397	17	23.4	94%	0%	0%	0.4	0.3	76%	45%	66%
<b>Core total</b>	<b>875</b>	<b>95</b>	<b>9.2</b>	<b>80%</b>	<b>6%</b>	<b>10%</b>	<b>16.7</b>	<b>10.8</b>	<b>65%</b>	<b>51%</b>	<b>64%</b>
<b>Capacity Building</b>											
Choice and Control	517	35	14.8	90%	0%	0%	0.4	0.4	91%	53%	57%
Daily Activities	944	77	12.3	70%	5%	16%	5.2	2.4	47%	51%	64%
Employment	58	9	6.4	100%	0%	0%	0.4	0.1	22%	31%	60%
Relationships	88	25	3.5	83%	0%	0%	0.4	0.2	42%	6%	44%
Social and Civic	205	18	11.4	93%	17%	17%	1.2	0.3	28%	30%	47%
Support Coordination	617	64	9.6	77%	0%	40%	1.1	0.6	56%	49%	59%
<b>Capacity Building total</b>	<b>981</b>	<b>130</b>	<b>7.5</b>	<b>62%</b>	<b>3%</b>	<b>12%</b>	<b>8.7</b>	<b>4.0</b>	<b>46%</b>	<b>50%</b>	<b>62%</b>
<b>Capital</b>											
Assistive Technology	292	40	7.3	75%	0%	38%	1.4	0.6	41%	73%	70%
Home Modifications	45	7	6.4	100%	0%	0%	0.2	0.1	57%	74%	77%
<b>Capital total</b>	<b>294</b>	<b>43</b>	<b>6.8</b>	<b>73%</b>	<b>0%</b>	<b>33%</b>	<b>1.6</b>	<b>0.7</b>	<b>43%</b>	<b>73%</b>	<b>70%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>997</b>	<b>188</b>	<b>5.3</b>	<b>72%</b>	<b>7%</b>	<b>15%</b>	<b>27.0</b>	<b>15.5</b>	<b>57%</b>	<b>50%</b>	<b>62%</b>

**Indicator definitions**

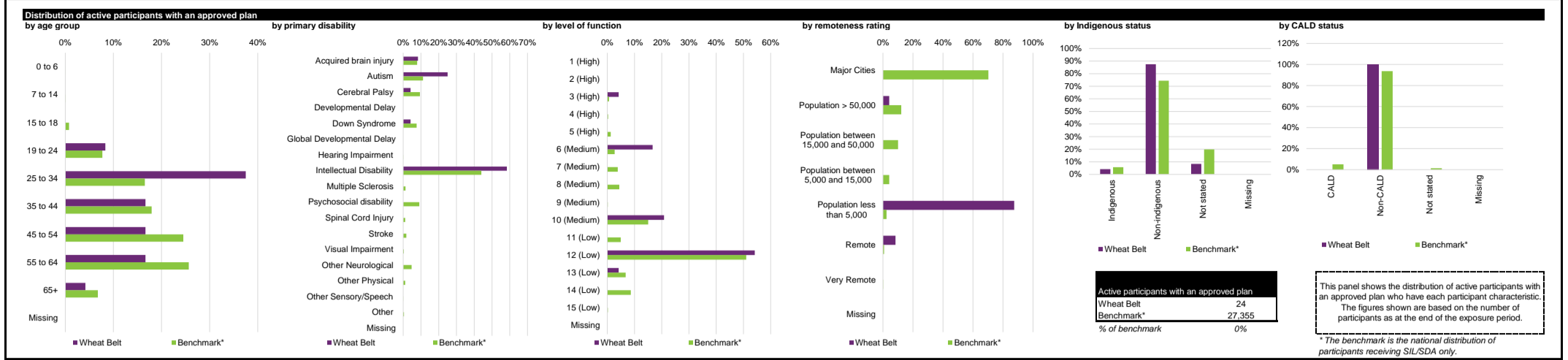
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider**: Ratio between the number of active participants and the number of active providers.
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets**: Value of supports committed in participant plans for the exposure period.
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation**: Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

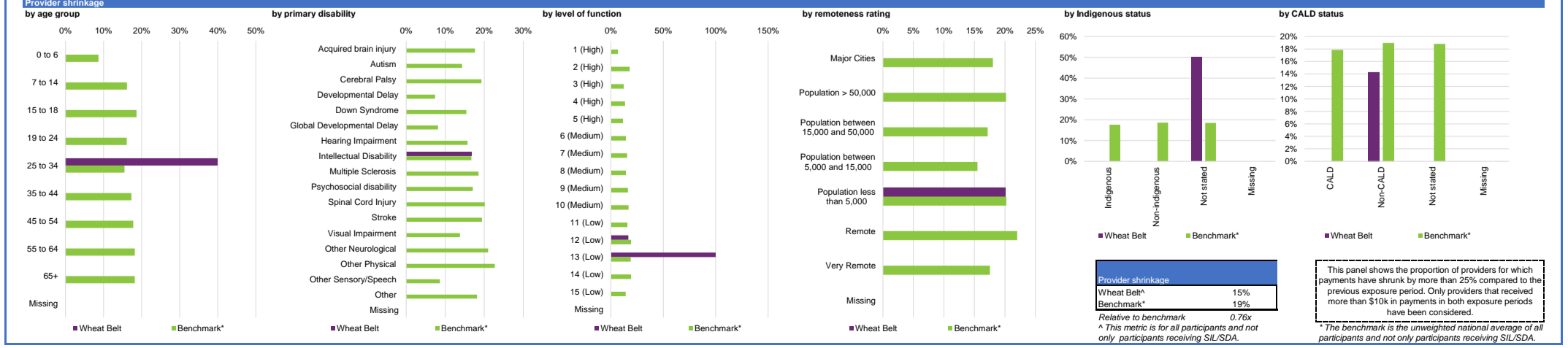
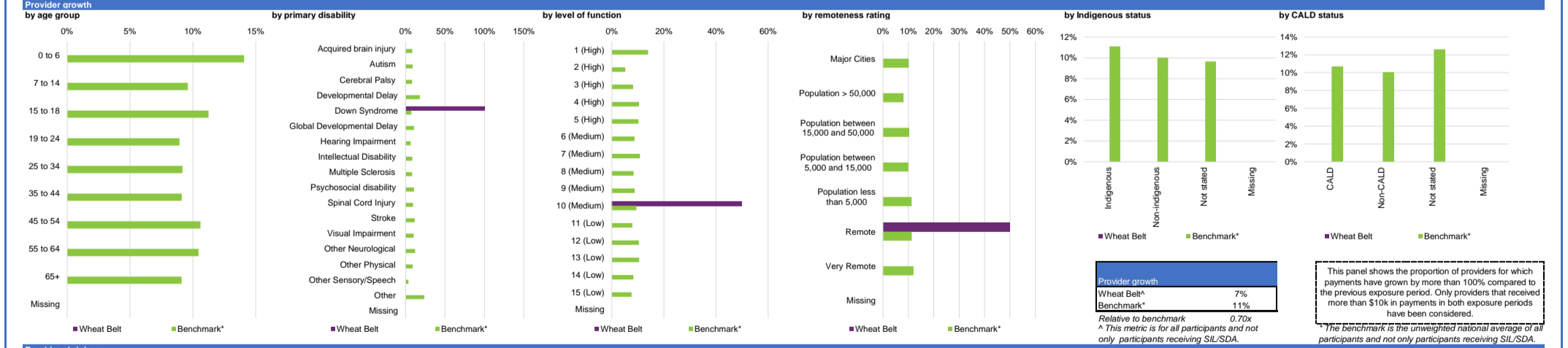
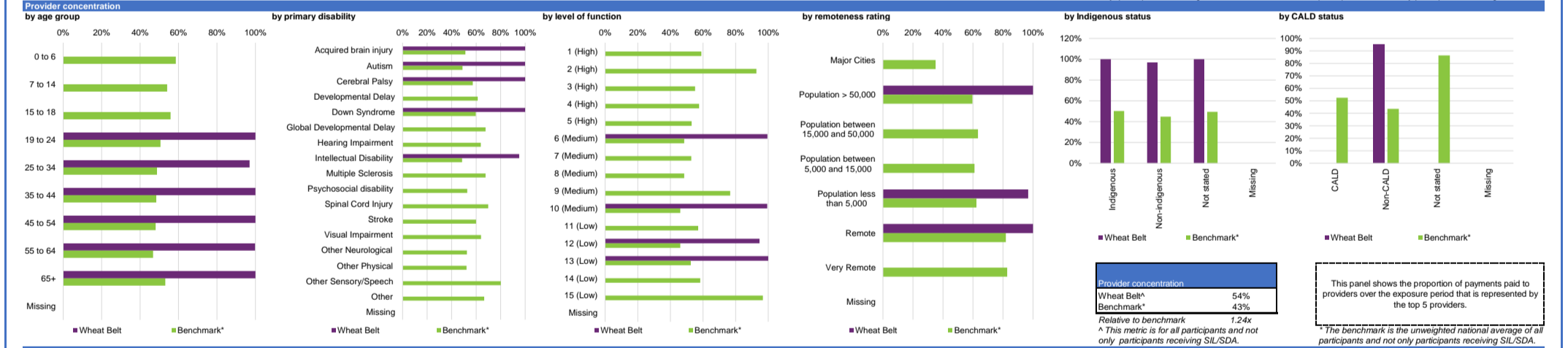
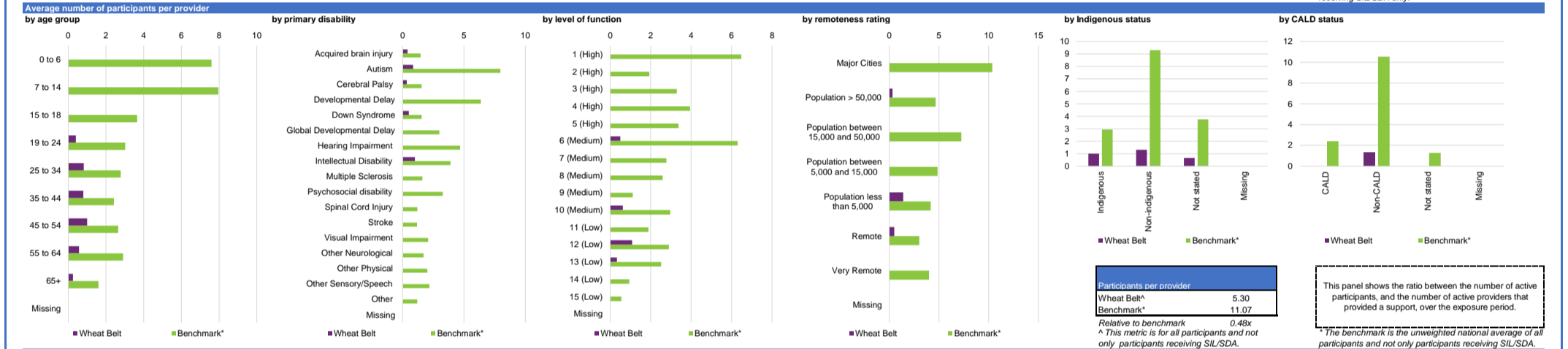
*Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.*

**Participant profile**

Please note that the data presented are based on only six months of data and not a full year.



**Service provider indicators**



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	17	7	2.4	100%	0%	0%	0.0	0.0	49%	18%	71%
Daily Activities	23	8	2.9	100%	17%	17%	2.3	2.0	86%	22%	73%
Community	22	7	3.1	100%	0%	0%	0.4	0.3	71%	23%	73%
Transport	23	3	7.7	100%	0%	0%	0.0	0.0	35%	17%	67%
<b>Core total</b>	<b>24</b>	<b>13</b>	<b>1.8</b>	<b>100%</b>	<b>0%</b>	<b>17%</b>	<b>2.7</b>	<b>2.3</b>	<b>83%</b>	<b>21%</b>	<b>68%</b>
<b>Capacity Building</b>											
Choice and Control	13	5	2.6	100%	0%	0%	0.0	0.0	112%	8%	60%
Daily Activities	23	7	3.3	100%	0%	0%	0.1	0.0	58%	22%	73%
Employment	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
Relationships	5	4	1.3	100%	0%	0%	0.0	0.0	44%	0%	75%
Social and Civic	2	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
Support Coordination	23	8	2.9	100%	0%	0%	0.0	0.0	64%	22%	67%
<b>Capacity Building total</b>	<b>24</b>	<b>13</b>	<b>1.8</b>	<b>98%</b>	<b>0%</b>	<b>50%</b>	<b>0.2</b>	<b>0.1</b>	<b>52%</b>	<b>21%</b>	<b>69%</b>
<b>Capital</b>											
Assistive Technology	6	0	0.0	0%	0%	0%	0.0	0.0	0%	33%	100%
Home Modifications	2	0	0.0	0%	0%	0%	0.0	0.0	0%	50%	100%
<b>Capital total</b>	<b>6</b>	<b>0</b>	<b>0.0</b>	<b>0%</b>	<b>0%</b>	<b>0%</b>	<b>0.0</b>	<b>0.0</b>	<b>0%</b>	<b>33%</b>	<b>100%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>24</b>	<b>18</b>	<b>1.3</b>	<b>99%</b>	<b>0%</b>	<b>14%</b>	<b>2.9</b>	<b>2.4</b>	<b>81%</b>	<b>21%</b>	<b>69%</b>

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

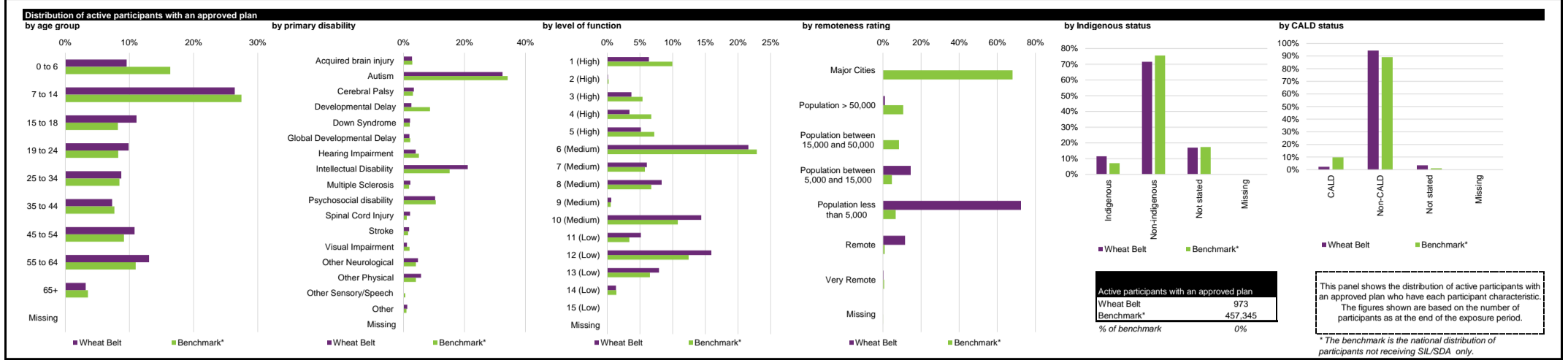
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
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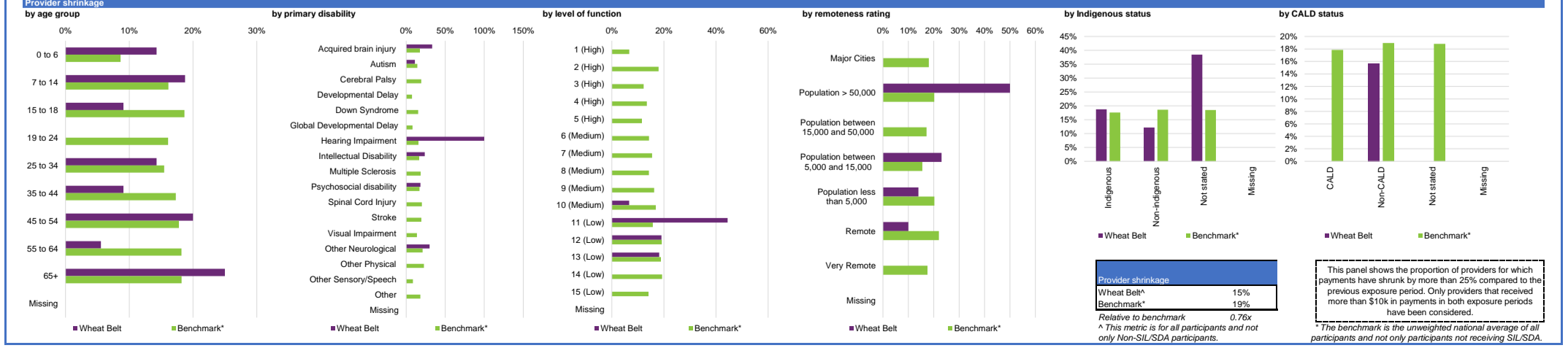
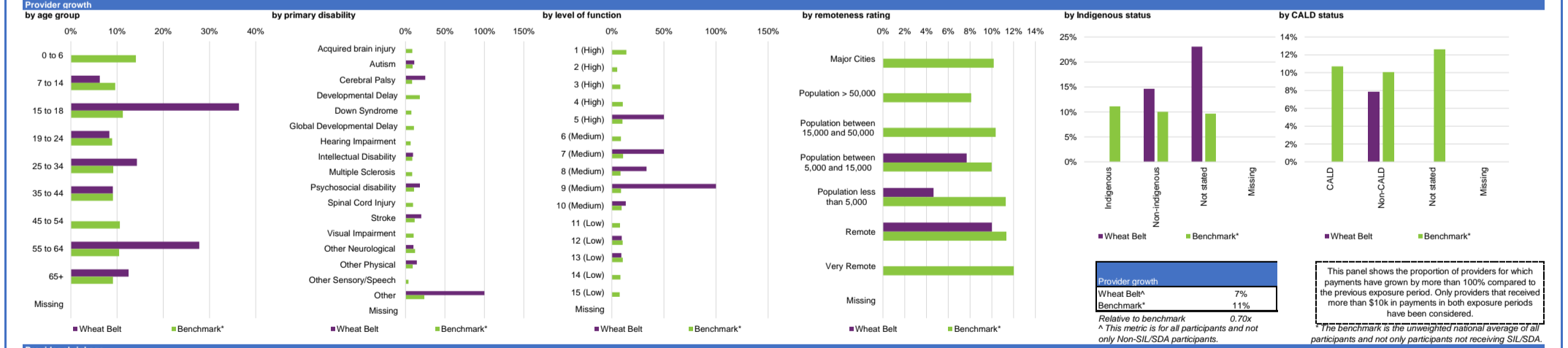
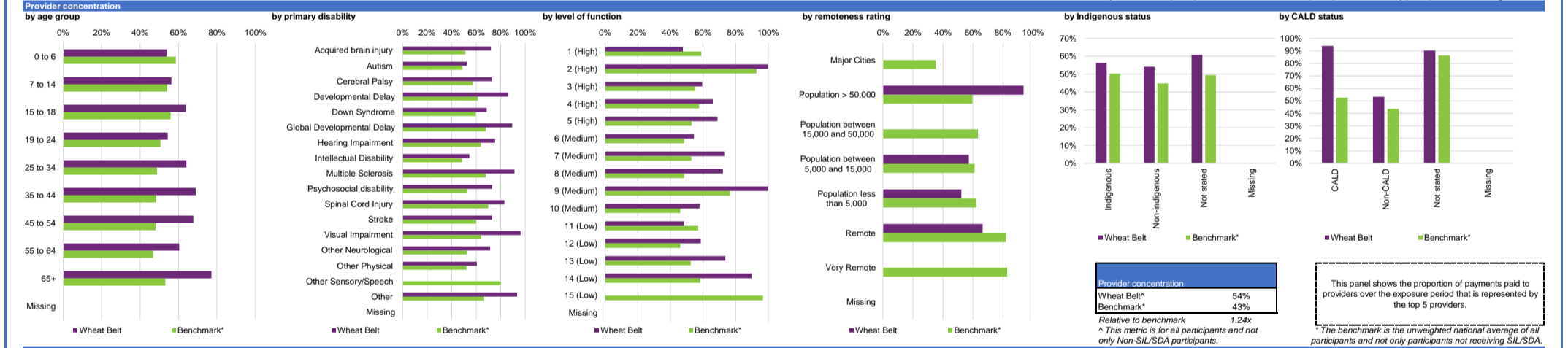
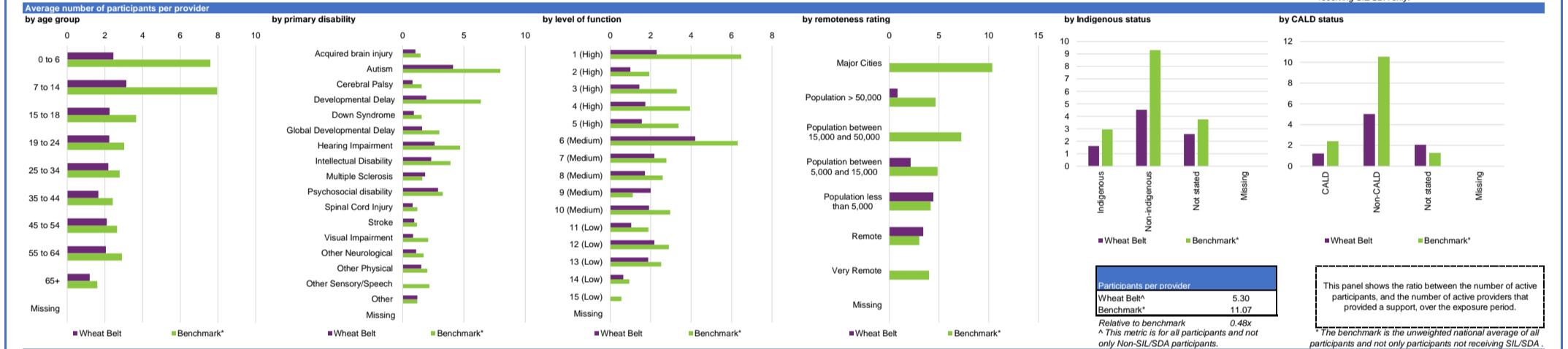
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Participant profile

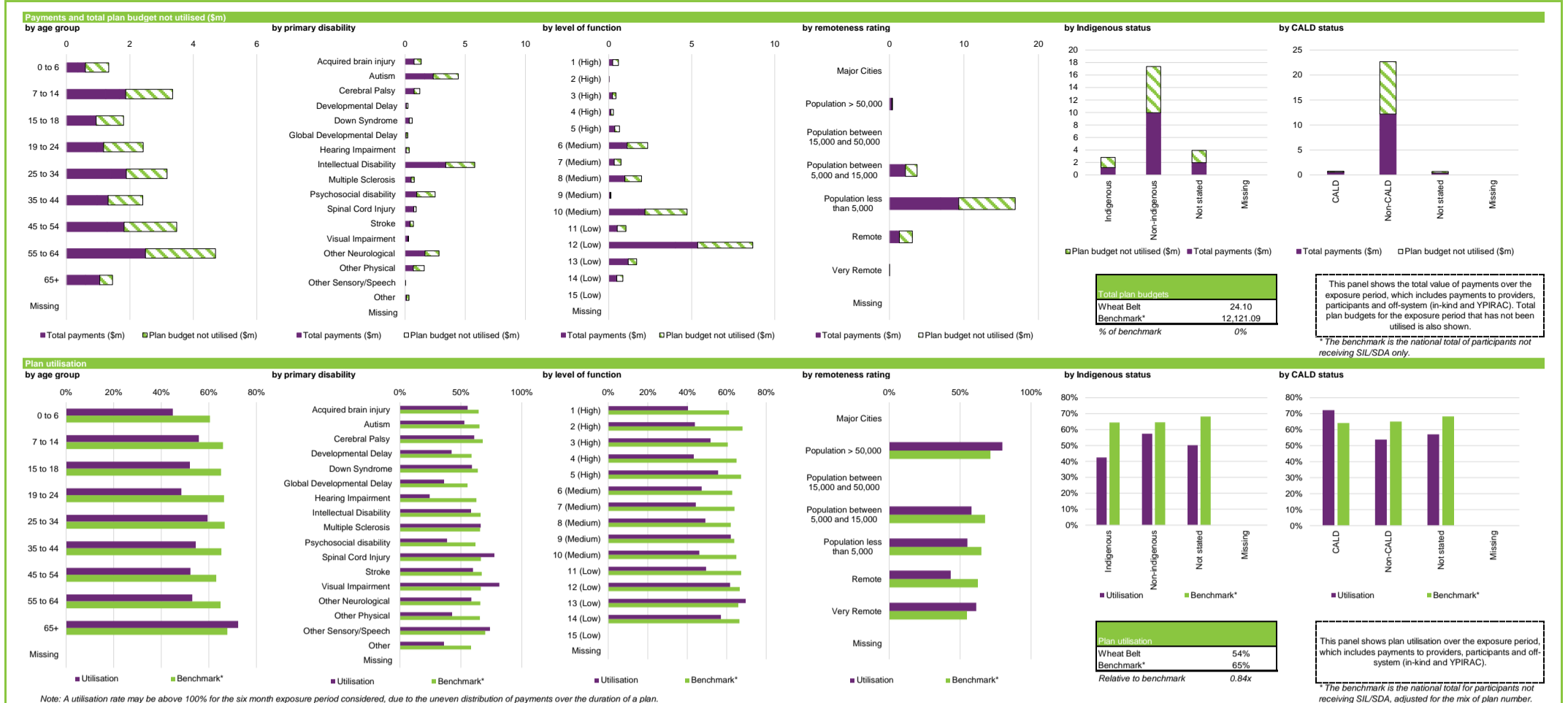
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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	621	54	11.5	77%	0%	20%	0.7	0.4	51%	59%	68%
Daily Activities	497	44	11.3	77%	9%	18%	8.1	5.3	65%	53%	69%
Community	480	38	12.6	81%	10%	15%	4.7	2.5	54%	51%	64%
Transport	374	16	23.4	95%	0%	0%	0.4	0.3	78%	47%	66%
<b>Core total</b>	<b>851</b>	<b>91</b>	<b>9.4</b>	<b>75%</b>	<b>7%</b>	<b>13%</b>	<b>14.0</b>	<b>6.5</b>	<b>61%</b>	<b>52%</b>	<b>64%</b>
<b>Capacity Building</b>											
Choice and Control	504	35	14.4	90%	0%	0%	0.4	0.3	90%	55%	57%
Daily Activities	921	76	12.1	70%	5%	11%	5.1	2.4	47%	52%	63%
Employment	58	9	6.4	100%	0%	100%	0.4	0.1	22%	31%	60%
Relationships	83	23	3.6	83%	0%	0%	0.4	0.2	41%	7%	40%
Social and Civic	203	18	11.3	93%	17%	17%	1.2	0.3	29%	30%	48%
Support Coordination	594	63	9.4	76%	0%	40%	1.1	0.6	56%	50%	59%
<b>Capacity Building total</b>	<b>957</b>	<b>128</b>	<b>7.5</b>	<b>62%</b>	<b>3%</b>	<b>12%</b>	<b>8.6</b>	<b>3.9</b>	<b>46%</b>	<b>51%</b>	<b>62%</b>
<b>Capital</b>											
Assistive Technology	286	40	7.2	75%	0%	38%	1.4	0.6	42%	74%	69%
Home Modifications	43	7	6.1	100%	0%	0%	0.2	0.1	61%	75%	77%
<b>Capital total</b>	<b>288</b>	<b>43</b>	<b>6.7</b>	<b>73%</b>	<b>0%</b>	<b>33%</b>	<b>1.6</b>	<b>0.7</b>	<b>44%</b>	<b>75%</b>	<b>69%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>973</b>	<b>186</b>	<b>5.2</b>	<b>68%</b>	<b>8%</b>	<b>15%</b>	<b>24.1</b>	<b>13.1</b>	<b>54%</b>	<b>51%</b>	<b>62%</b>

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