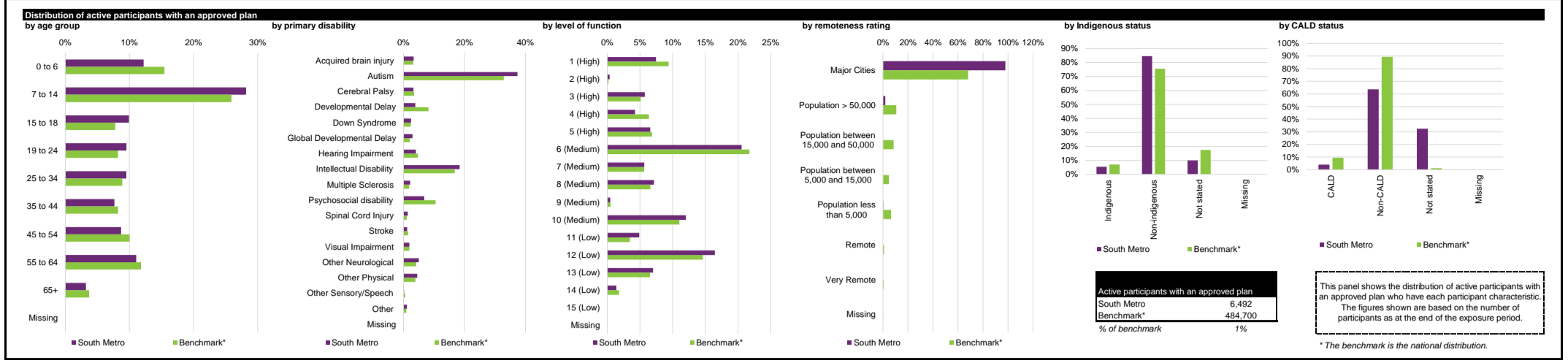
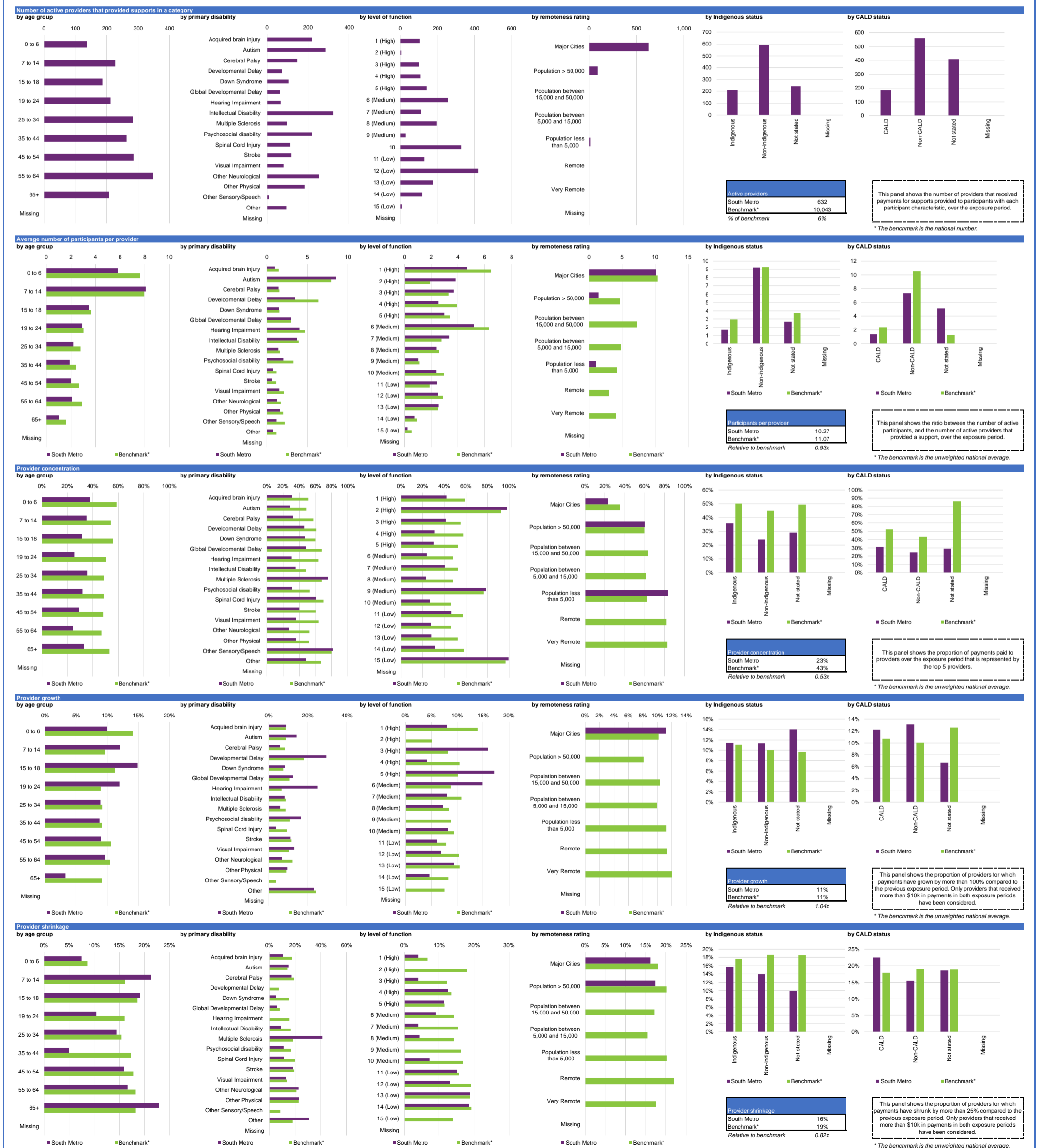


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,872	191	20.3	61%	22%	0%	4.8	3.2	67%	61%	80%
Daily Activities	3,173	243	13.1	48%	13%	19%	90.6	77.2	85%	59%	81%
Community	3,374	170	19.8	46%	18%	9%	38.9	28.0	72%	54%	80%
Transport	2,355	72	32.7	60%	7%	0%	3.5	3.5	98%	53%	81%
Core total	5,298	410	12.9	43%	12%	13%	137.8	111.8	81%	59%	78%
Capacity Building											
Choice and Control	1,968	85	23.2	77%	7%	0%	1.3	1.3	96%	62%	74%
Daily Activities	6,286	289	21.8	57%	10%	7%	38.6	25.2	65%	58%	78%
Employment	485	34	14.3	88%	8%	50%	2.7	1.1	40%	45%	73%
Relationships	664	73	9.1	66%	30%	15%	3.6	1.9	52%	15%	73%
Social and Civic	765	68	11.3	48%	20%	16%	3.0	1.3	44%	45%	71%
Support Coordination	2,373	154	15.4	39%	16%	14%	4.6	3.3	72%	53%	77%
Capacity Building total	6,366	385	16.5	48%	8%	13%	54.0	34.2	63%	58%	78%
Capital											
Assistive Technology	1,746	140	12.5	49%	3%	39%	8.1	3.4	42%	66%	81%
Home Modifications	230	26	8.8	80%	0%	50%	1.0	0.3	35%	56%	82%
Capital total	1,783	153	11.7	45%	2%	46%	9.1	3.8	42%	65%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6,492	632	10.3	37%	11%	16%	201.5	150.4	75%	59%	77%

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

Active providers: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

Participants per provider: Ratio between the number of active participants and the number of active providers.

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers.

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Total plan budgets: Value of supports committed in participant plans for the exposure period.

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (n-kind and Younger People in Residential Aged Care (YPIRAC)).

Utilisation: Ratio between payments and total plan budgets.

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

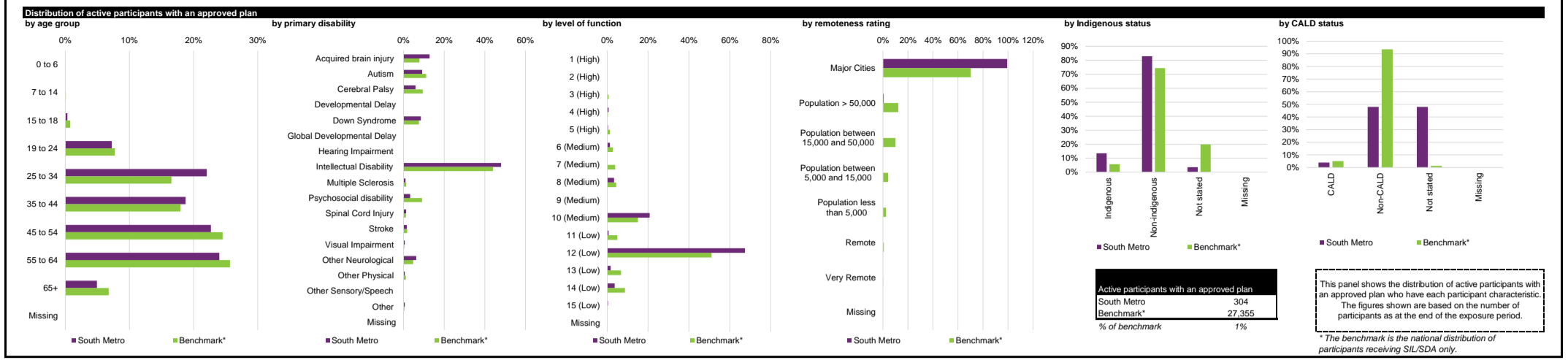
Has the NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

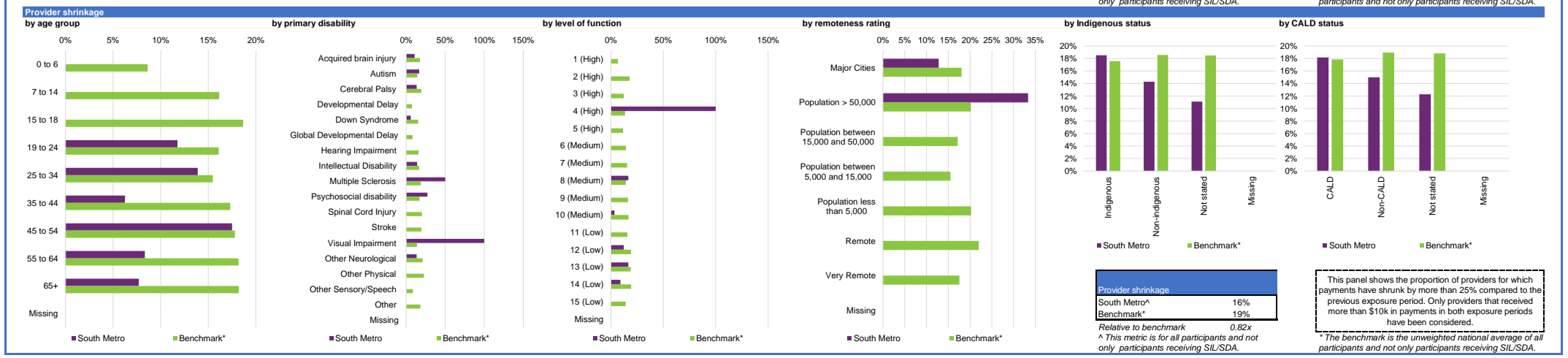
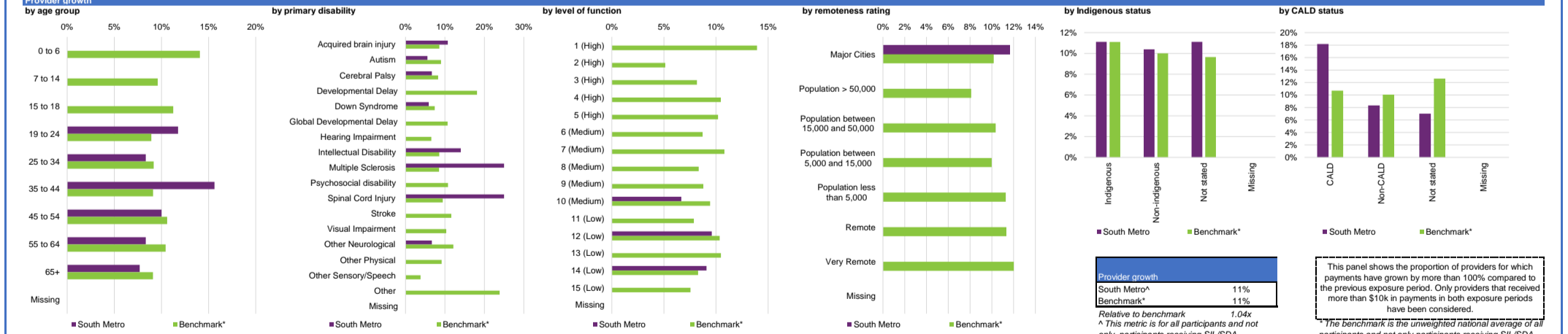
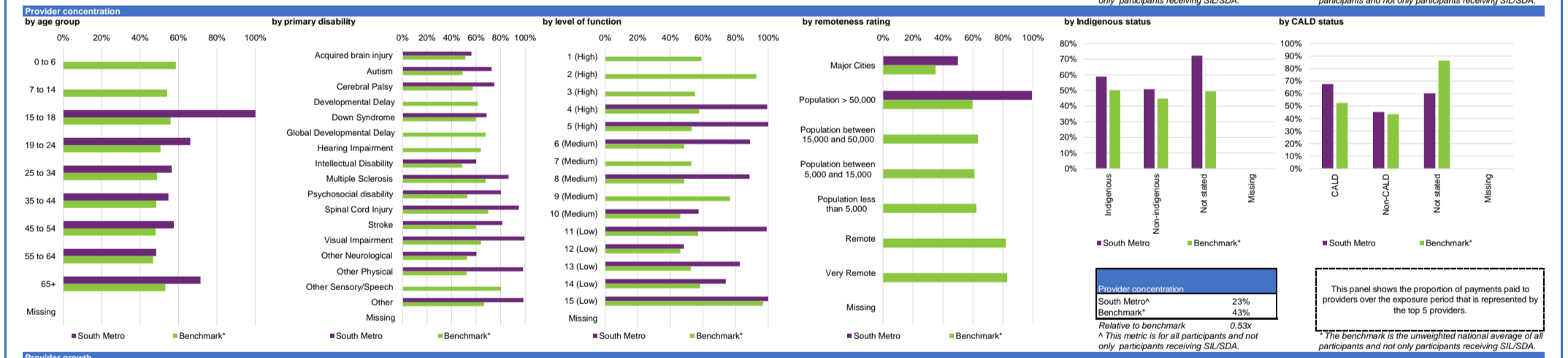
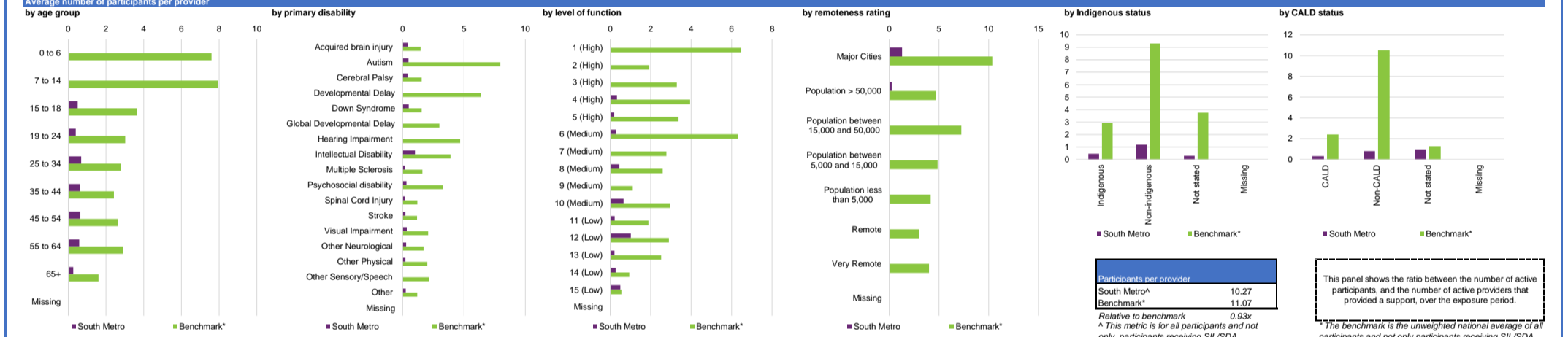
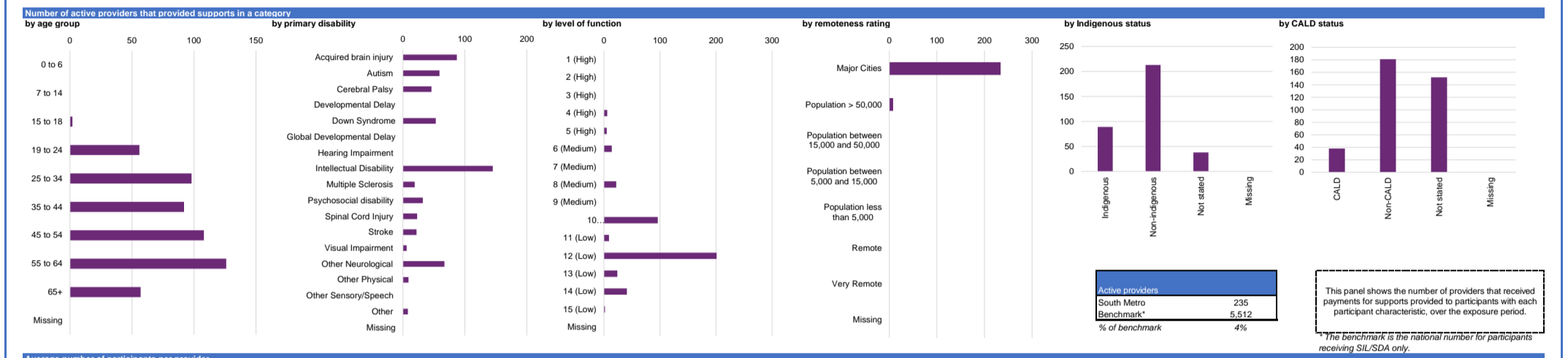
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

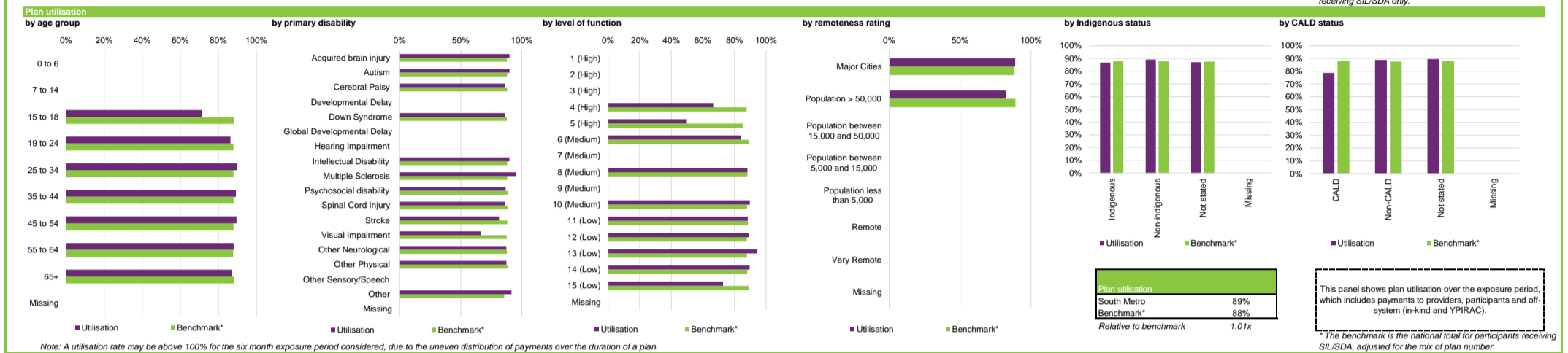
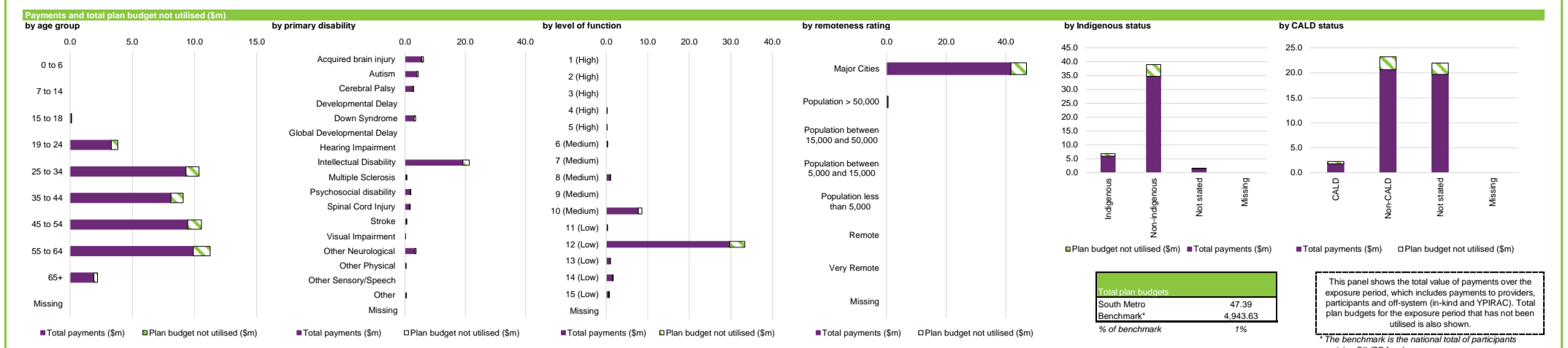
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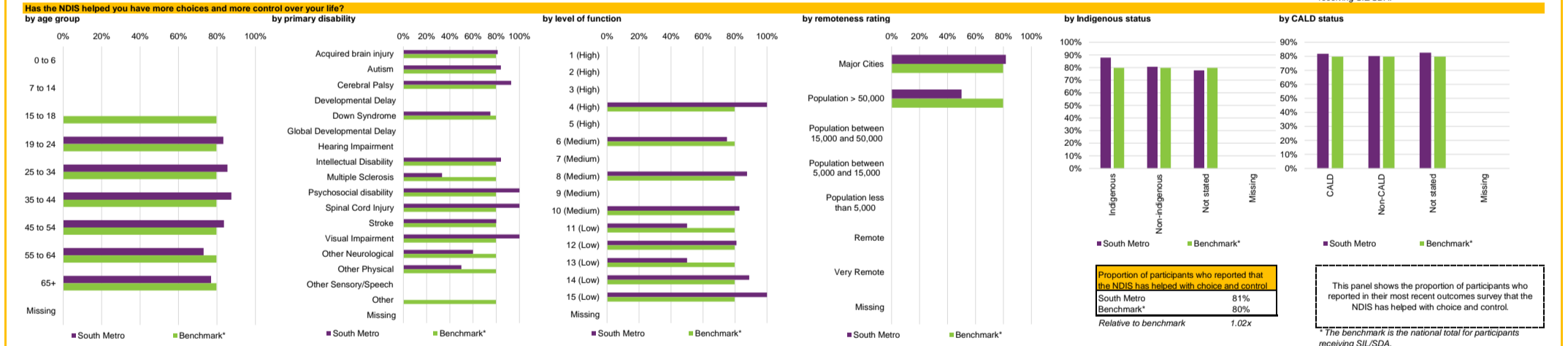
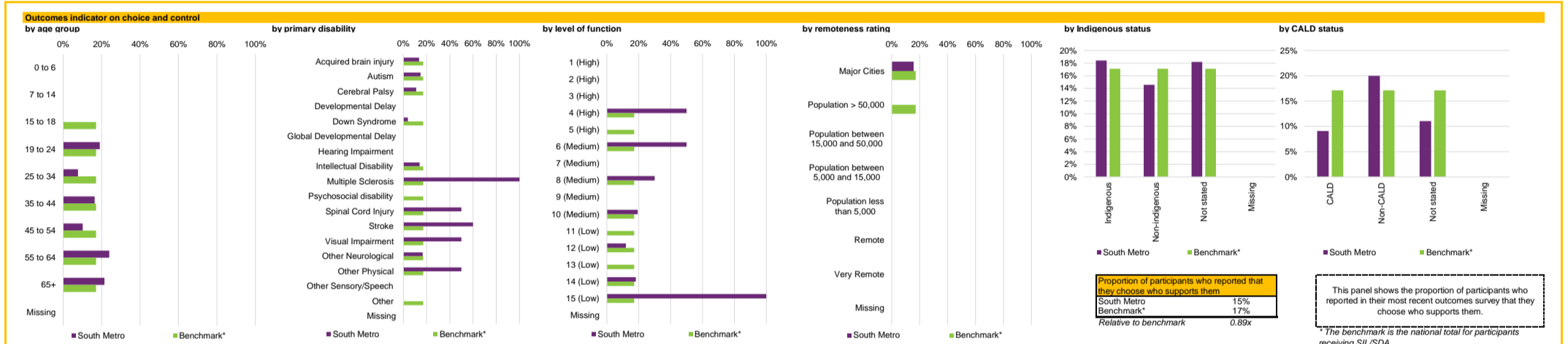
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	254	58	4.4	86%	0%	0%	0.5	0.3	67%	14%	80%
Daily Activities	302	89	3.4	70%	9%	9%	34.7	33.5	96%	15%	81%
Community	293	65	4.5	67%	13%	10%	6.7	4.9	73%	15%	82%
Transport	295	34	8.7	82%	0%	0%	0.3	0.2	63%	14%	81%
Core total	304	149	2.0	67%	11%	10%	42.3	38.9	92%	15%	81%
Capacity Building											
Choice and Control	59	22	2.7	77%	0%	0%	0.0	0.0	95%	23%	79%
Daily Activities	302	79	3.8	71%	0%	12%	1.8	1.3	76%	15%	81%
Employment	19	6	3.2	100%	0%	0%	0.1	0.1	73%	11%	79%
Relationships	159	34	4.7	82%	29%	0%	1.1	0.6	58%	9%	80%
Social and Civic	4	1	1.0	100%	0%	0%	0.0	0.0	55%	0%	67%
Support Coordination	296	60	4.9	51%	0%	17%	0.6	0.5	79%	14%	81%
Capacity Building total	304	136	2.2	56%	6%	14%	3.7	2.6	71%	15%	81%
Capital											
Assistive Technology	168	45	3.7	70%	40%	0%	0.8	0.4	42%	14%	78%
Home Modifications	87	9	9.7	100%	0%	25%	0.5	0.2	28%	17%	78%
Capital total	193	54	3.6	60%	22%	11%	1.4	0.5	36%	15%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	304	235	1.3	63%	12%	13%	47.4	42.1	89%	15%	81%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

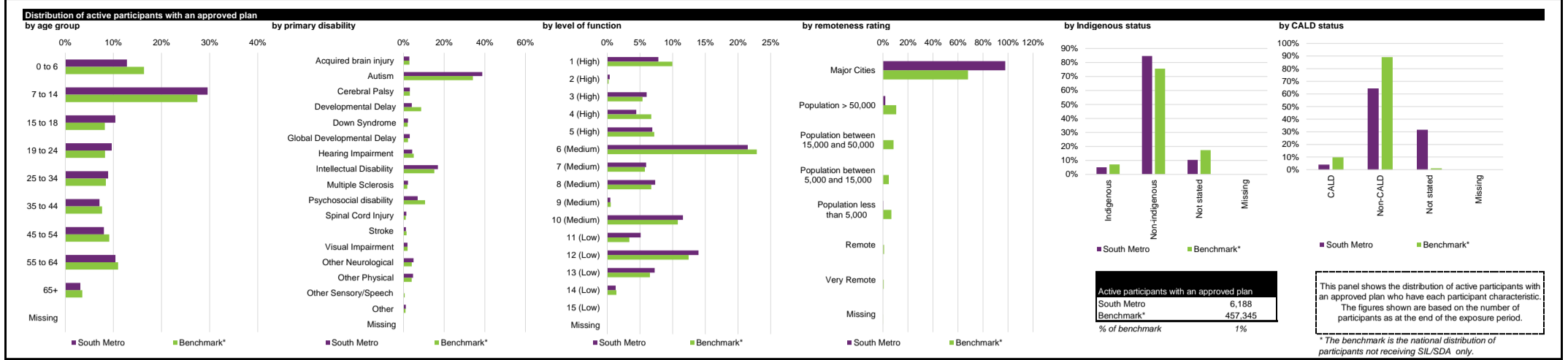
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- Participants per provider**: Ratio between the number of active participants and the number of active providers.
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets**: Value of supports committed in participant plans for the exposure period.
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation**: Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
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The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

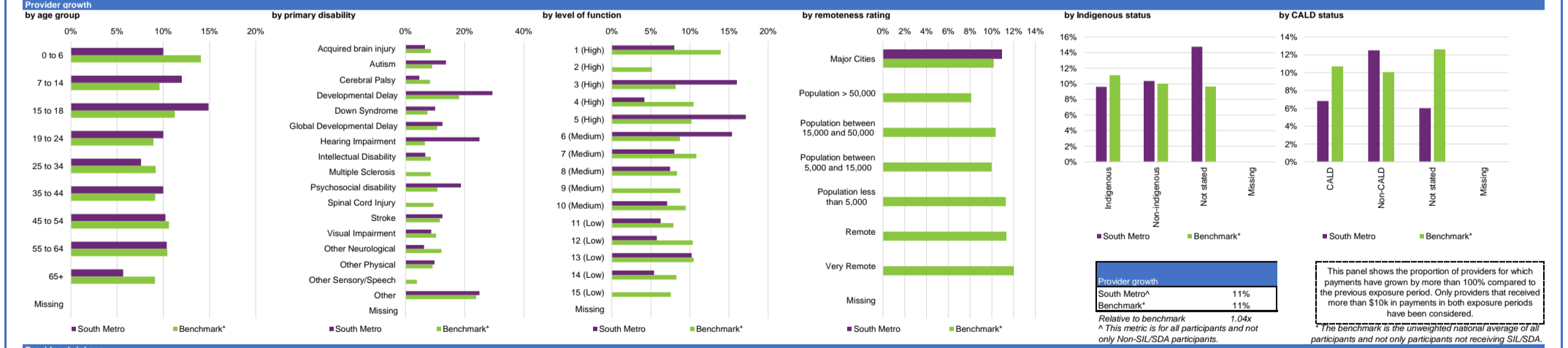
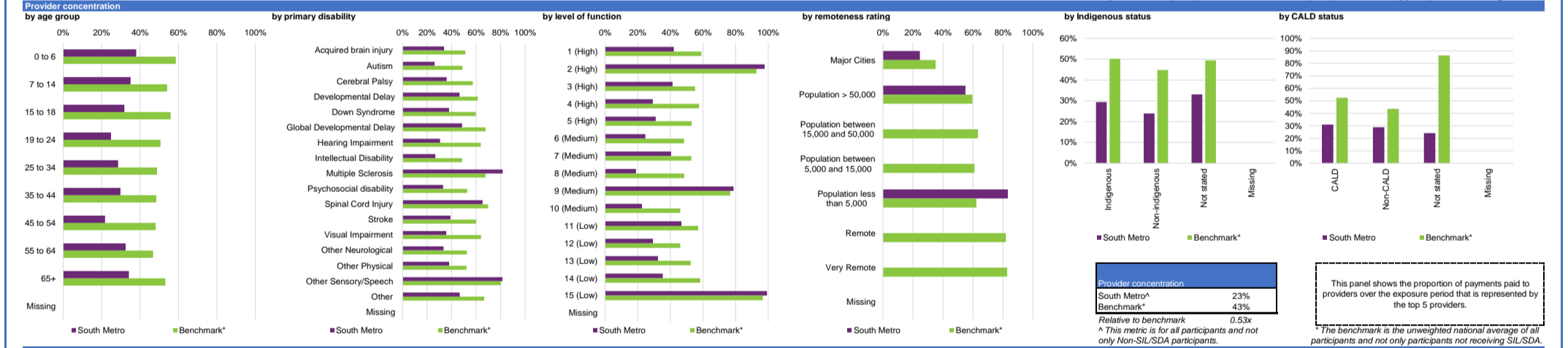
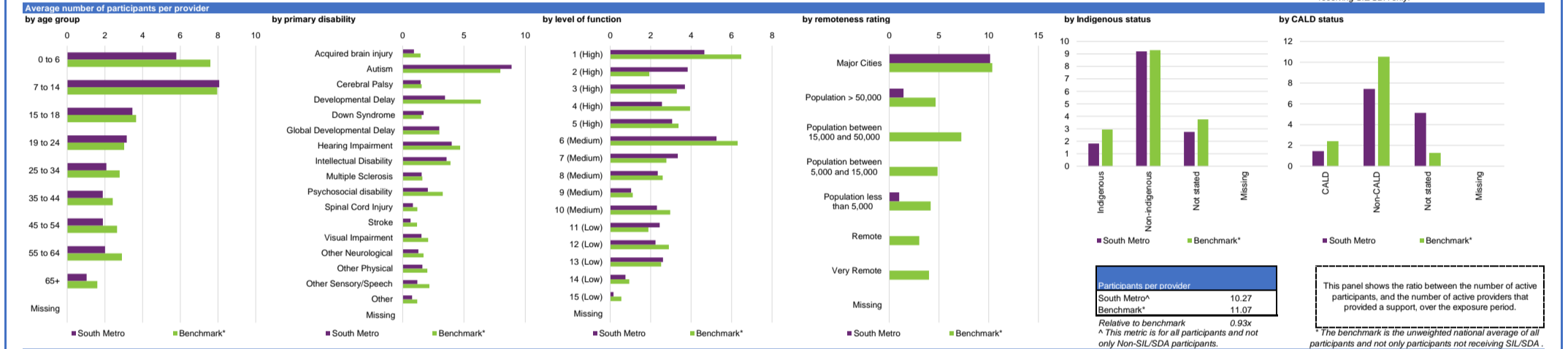
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Participant profile

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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

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Core											
Consumables	3,618	183	19.8	59%	19%	0%	4.2	2.9	67%	67%	80%
Daily Activities	2,871	228	12.6	47%	21%	0%	55.9	43.7	78%	64%	81%
Community	3,081	162	19.0	44%	17%	9%	32.2	23.1	72%	59%	80%
Transport	2,060	60	34.3	51%	0%	0%	3.2	3.2	102%	59%	81%
Core total	4,594	390	12.8	43%	12%	17%	95.5	72.9	76%	63%	78%
Capacity Building											
Choice and Control	1,909	85	22.5	77%	7%	0%	1.3	1.3	96%	64%	74%
Daily Activities	5,984	277	21.6	57%	13%	6%	36.8	23.9	65%	62%	78%
Employment	466	33	14.1	89%	9%	27%	2.6	1.0	39%	47%	73%
Relationships	505	61	8.3	65%	31%	31%	2.5	1.2	49%	19%	68%
Social and Civic	761	67	11.4	49%	17%	17%	2.9	1.3	44%	45%	71%
Support Coordination	2,077	152	13.7	41%	13%	18%	4.0	2.8	71%	60%	76%
Capacity Building total	6,062	371	16.3	49%	7%	14%	50.3	31.5	63%	62%	78%
Capital											
Assistive Technology	1,578	132	12.0	50%	3%	44%	7.2	3.1	43%	74%	81%
Home Modifications	143	17	8.4	93%	0%	75%	0.4	0.2	43%	82%	84%
Capital total	1,590	136	11.7	48%	3%	53%	7.7	3.3	43%	74%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6,188	601	10.3	38%	11%	19%	154.1	108.4	70%	63%	77%

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