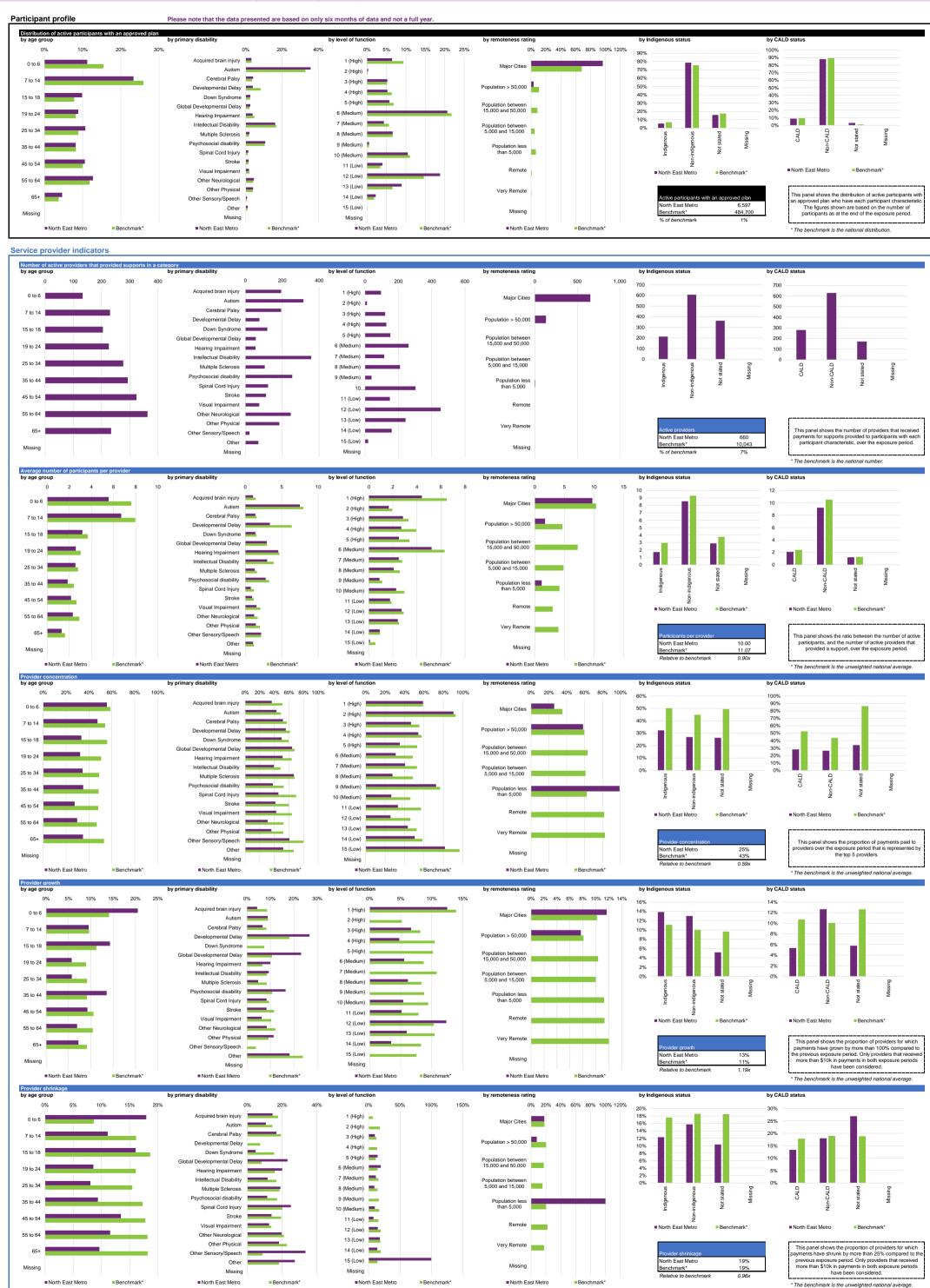
Service District: North East Metro (phase-in date: 1 July 2014) | Support Category: All | All Participants



Service District: North East Metro (phase-in date: 1 July 2014) | Support Category: All | All Participants





upport category summary											
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped wit choice and control?
Core											
Consumables	3,971	193	20.6	67%	21%	0%	5.5	3.2	58%	54%	78%
Daily Activities	3,382	259	13.1	51%	14%	19%	122.4	105.3	86%	52%	78%
Community	3,663	202	18.1	43%	11%	8%	45.4	33.2	73%	50%	78%
Transport	2,715	86	31.6	58%	0%	8%	4.1	3.8	92%	47%	80%
Core total	5,546	429	12.9	46%	16%	13%	177.5	145.5	82%	55%	76%
Capacity Building											
Choice and Control	2,069	79	26.2	80%	13%	0%	1.4	1.4	96%	59%	71%
Daily Activities	6,368	294	21.7	56%	6%	16%	36.3	23.3	64%	53%	75%
Employment	454	32	14.2	90%	8%	58%	2.7	1.3	49%	38%	66%
Relationships	1,022	85	12.0	56%	22%	16%	4.7	2.5	52%	17%	76%
Social and Civic	836	86	9.7	51%	8%	42%	2.9	1.2	41%	46%	64%
Support Coordination	3,434	158	21.7	44%	12%	8%	6.3	4.3	68%	48%	76%
Capacity Building total	6,487	393	16.5	46%	11%	15%	54.7	34.0	62%	54%	75%
Capital											
Assistive Technology	1,928	129	14.9	54%	3%	44%	8.7	3.4	39%	60%	80%
Home Modifications	493	18	27.4	93%	17%	17%	2.6	+ 0.5	20%	37%	87%
Capital total	2,075	138	15.0	50%	8%	43%	11.2	3.9	35%	57%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6,597	660	10.0	43%	13%	19%	243.4	183.4	75%	54%	75%

	Note: Only the major support categories are snown.	
		sing, Home Living and Lifelong Learning although these support categories are not shown. onth exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.
i		
1	Indicator definitions	
ı		
1	Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
1		
ı	Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
1	Participants per provider	Ratio between the number of active participants and the number of active providers.
1	Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
ı	Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
1	Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- 1	1 Tovider Sillilikage	1 Topotion of proteins of which payments have should be provided exposure periods and received more than 3 tokin payments in both exposure periods have been considered.
1	Total plan budgets	Value of supports committed in participant plans for the exposure period.

Total plan budgets

Value of supports committed in participant plans for the exposure period.

Value of all payments over the exposure period, including payments to providers, payments to participant

Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).

Ratio between payments and total plan budgets.

Utilisation Ratio between payments and total plan budgets period, including payments to provided, payments to provided, payments and total plan budgets.

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

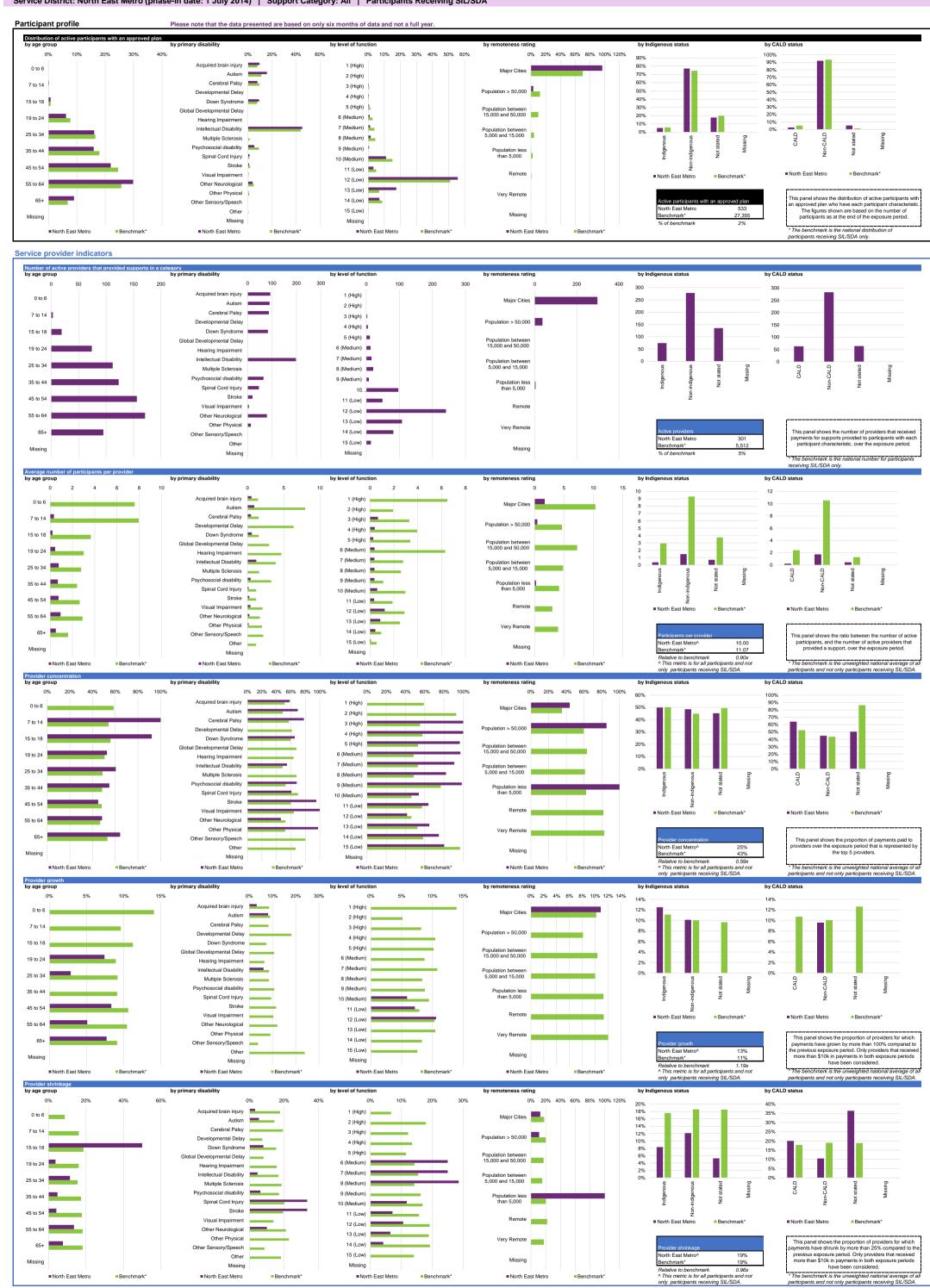
The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.

The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.

For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: North East Metro (phase-in date: 1 July 2014) | Support Category: All | Participants Receiving SIL/SDA



Service District: North East Metro (phase-in date: 1 July 2014) | Support Category: All | Participants Receiving SIL/SDA



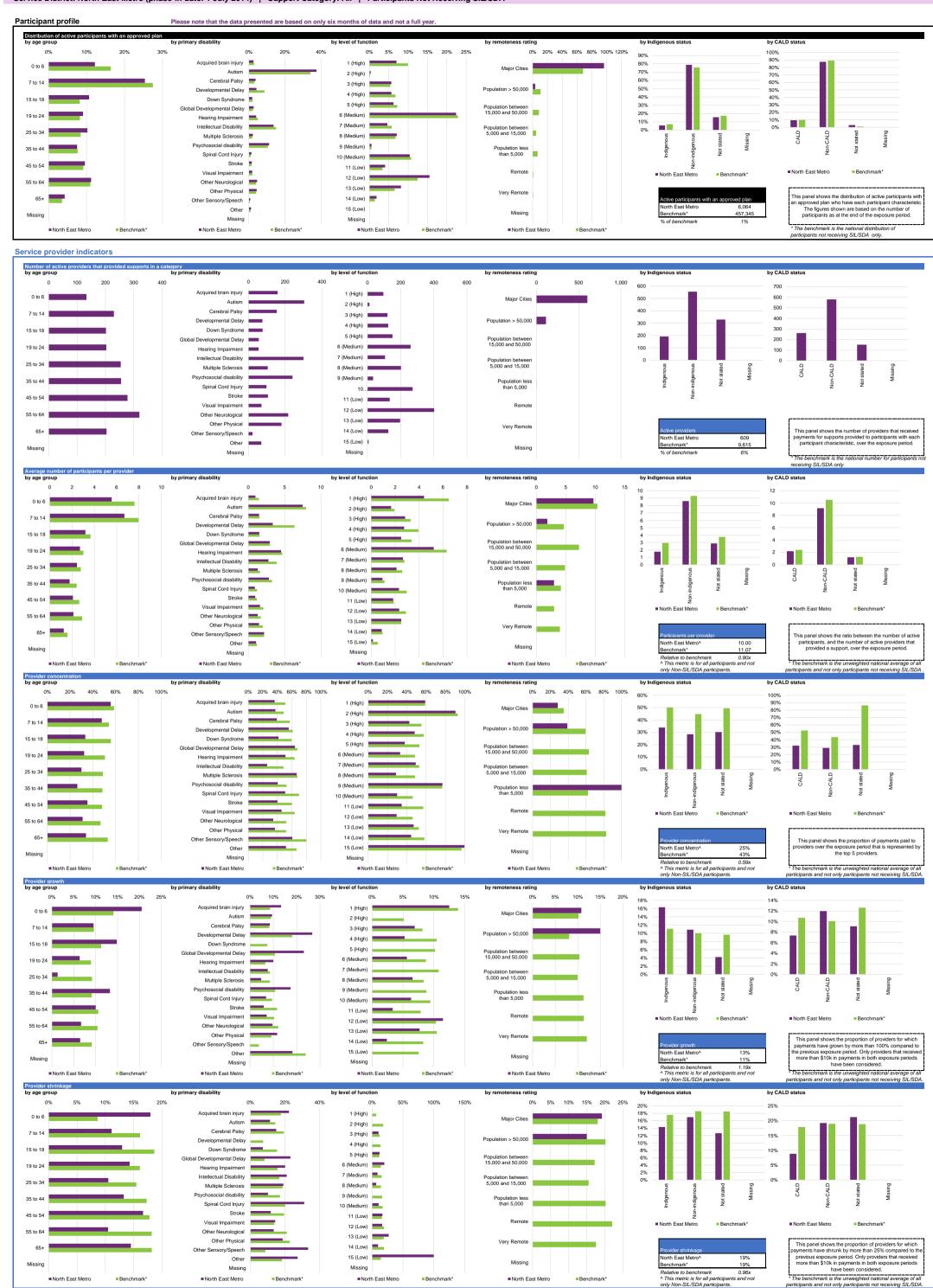


ipport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth		Provider shrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helpe choice and contr
ore													
Consumables	446	83	5.4	80%	0%		17%		0.7	0.5	63%	9%	87%
Daily Activities	528	86	6.1	75%	9%	- 1	9%	1	61.9	59.1	95%	10%	84%
Community	526	89	5.9	62%	4%	- 1	11%	1	13.4	9.7	72%	11%	85%
Transport	521	45	11.6	67%	0%	•	0%		0.7	0.4	57%	11%	84%
Core total	533	196	2.7	71%	8%		8%		76.7	69.6	91%	11%	84%
pacity Building			_			_							
Choice and Control	66	19	3.5	86%	0%	•	0%		0.0	0.0	90%	24%	91%
Daily Activities	528	93	5.7	62%	8%	- 1	0%		2.7	2.0	72%	10%	84%
Employment	47	7	6.7	100%	0%		50%	-	0.3	0.2	70%	3%	78%
Relationships	322	42	7.7	74%	27%		20%	1	1.8	1.1	62%	3%	84%
Social and Civic	+ 6	7	0.9	100%	0%		100%		0.1	0.0	69%	0%	100%
Support Coordination	521	70	7.4	47%	5%	- 1	18%	1	1.1	0.8	73%	10%	85%
Capacity Building total	533	163	3.3	49%	6%		12%		6.0	4.2	69%	11%	84%
			·										
pital													
Assistive Technology	270	52	5.2	73%	13%	_ 1	63%		1.1	0.5	45%	12%	88%
Home Modifications	309	5	61.8	100%	50%		0%		■ 1.8	+ 0.2	10%	11%	90%
Capital total	407	57	7.1	74%	20%		50%		2.9	0.7	23%	11%	88%
Missing	0	0	0.0	0%	0%		0%		0.0	0.0	0%	0%	0%
All support categories	533	301	1.8	69%	10%	<u> </u> _	13%	$\longrightarrow$	85.6	74.4	87%	11%	84%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.  Ratio between the number of active participants and the number of active providers.  Proportion of provider payments over the exposure period that were paid to the top 10 providers.  Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.  Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period.  Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.  Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.  The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	nce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.  'good' performance. For example, a low provider concentration is a sign of a competitive market.

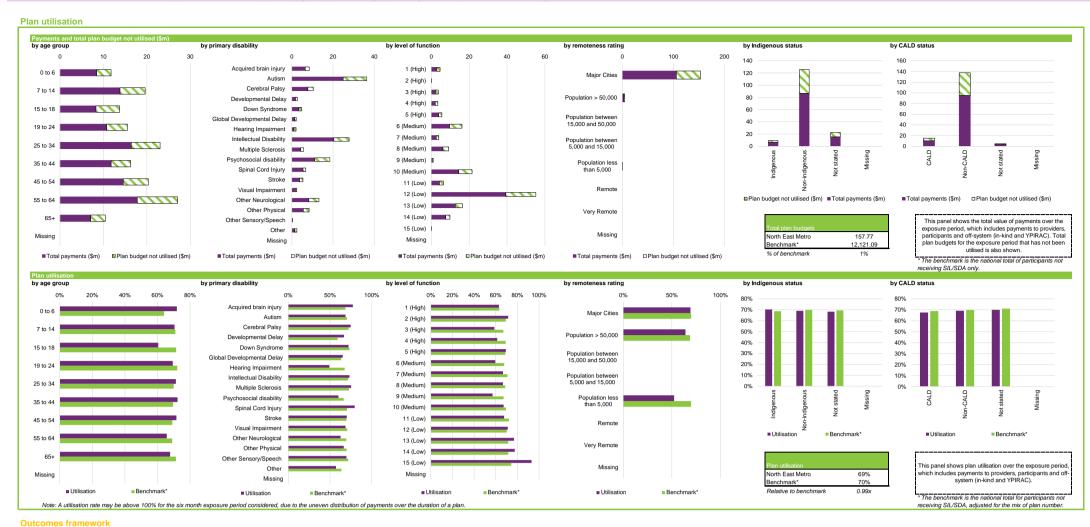
on of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types

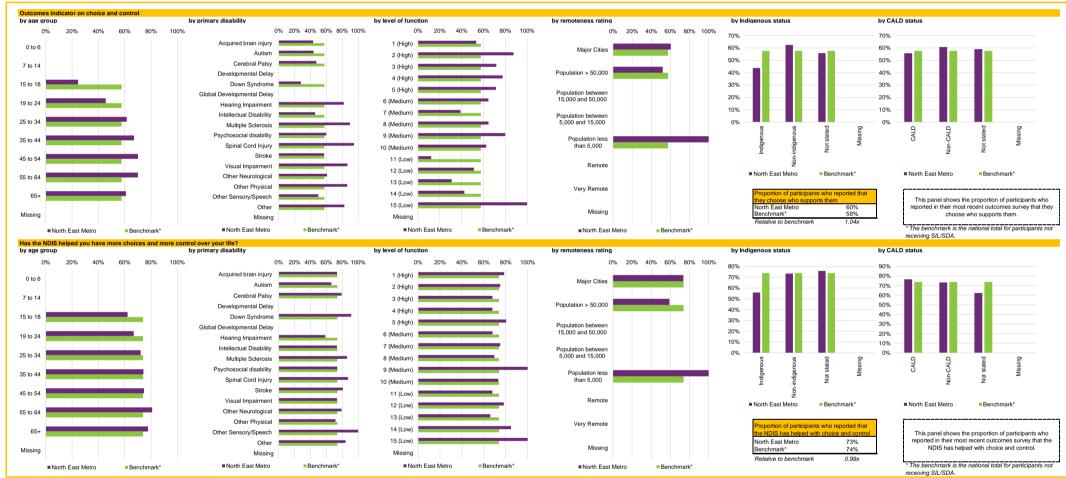
Service District: North East Metro (phase-in date: 1 July 2014) | Support Category: All | Participants Not Receiving SIL/SDA



Service District: North East Metro (phase-in date: 1 July 2014) | Support Category: All | Participants Not Receiving SIL/SDA

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning althoug Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the un





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore											
Consumables	3,525	167	21.1	67%	22%	0%	4.7	2.7	57%	64%	76%
Daily Activities	2,854	238	12.0	53%	17%	25%	60.5	46.2	76%	61%	77%
Community	3,137	193	16.3	43%	12%	12%	32.1	23.5	73%	57%	77%
Transport	2,194	75	29.3	58%	0%	0%	3.5	3.4	99%	56%	78%
Core total	5,013	385	13.0	46%	18%	15%	100.8	75.9	75%	61%	74%
apacity Building											
Choice and Control	2,003	78	25.7	80%	14%	0%	1.4	1.3	96%	60%	70%
Daily Activities	5,840	284	20.6	58%	6%	16%	33.6	21.3	63%	60%	73%
Employment	407	32	12.7	89%	8%	50%	2.4	1.1	46%	43%	63%
Relationships	700	76	9.2	54%	5%	15%	3.0	1.4	46%	30%	67%
Social and Civic	830	84	9.9	51%	9%	36%	2.9	1.2	41%	46%	63%
Support Coordination	2,913	155	18.8	48%	7%	7%	5.2	3.5	67%	55%	74%
Capacity Building total	5,954	378	15.8	49%	10%	15%	48.7	29.9	61%	60%	73%
apital											
Assistive Technology	1,658	114	14.5	54%	3%	45%	7.6	2.9	38%	72%	78%
Home Modifications	184	14	13.1	98%	0%	25%	÷ 0.8	0.3	44%	77%	83%
Capital total	1,668	119	14.0	52%	6%	44%	8.3	3.2	39%	72%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6,064	609	10.0	42%	11%	19%	157.8	108.9	69%	60%	73%

Indicator definitions	
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are not shown.

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