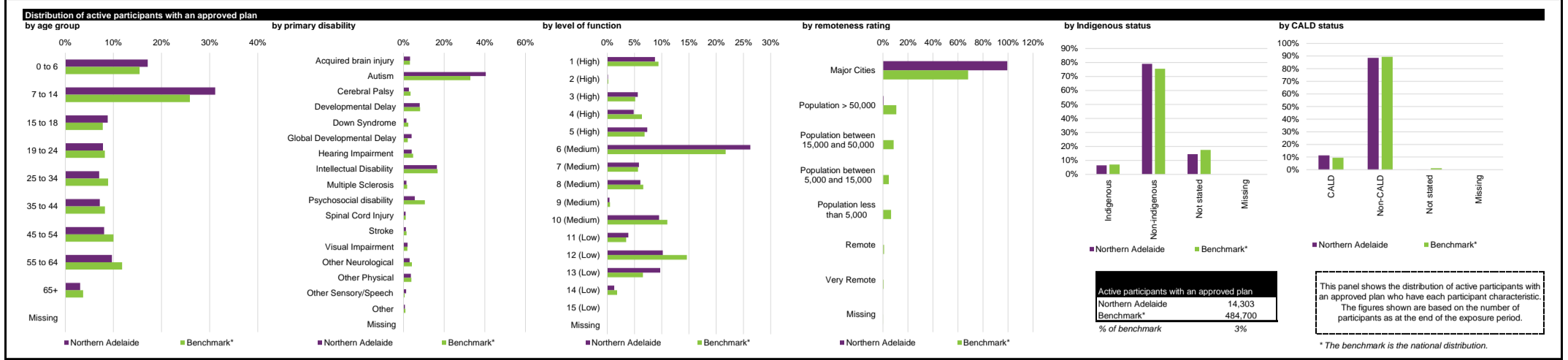
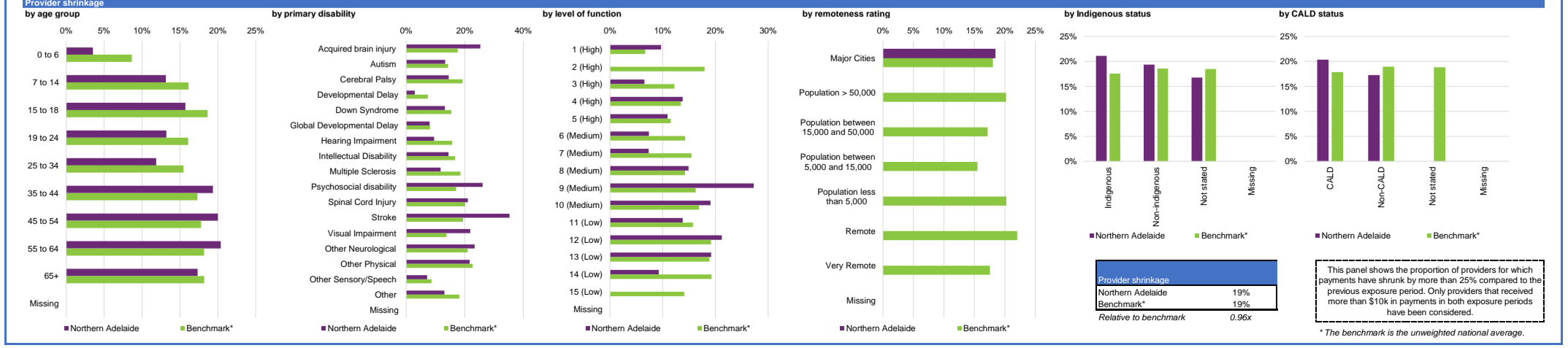
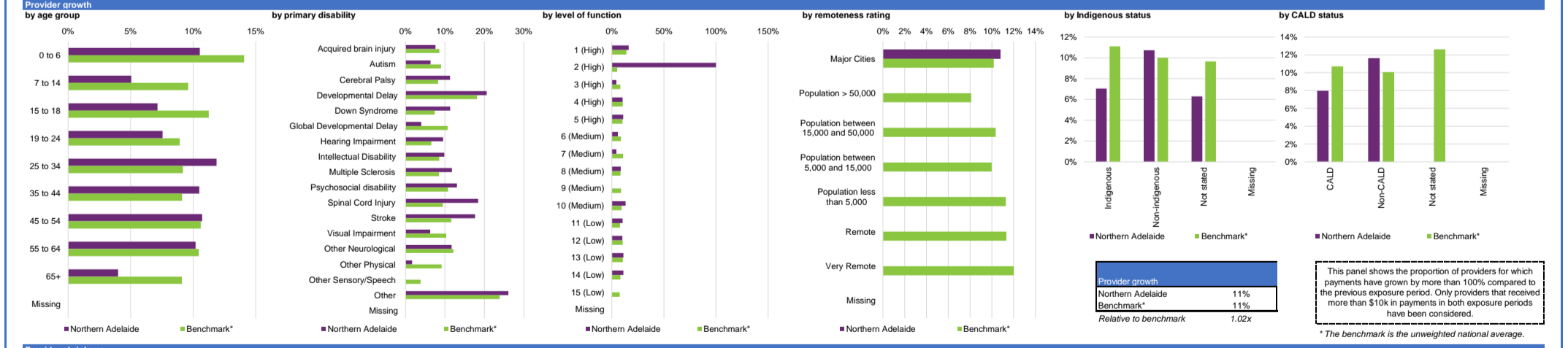
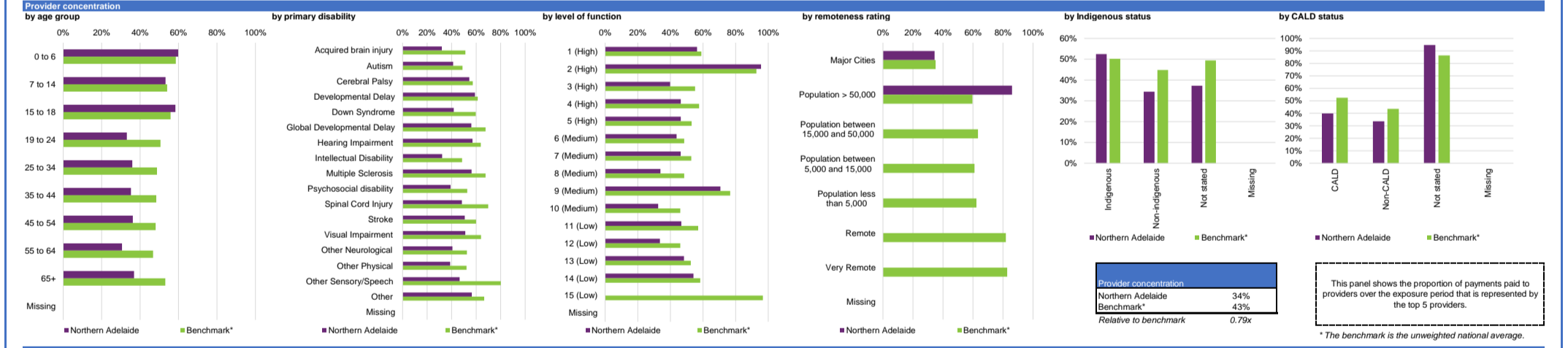
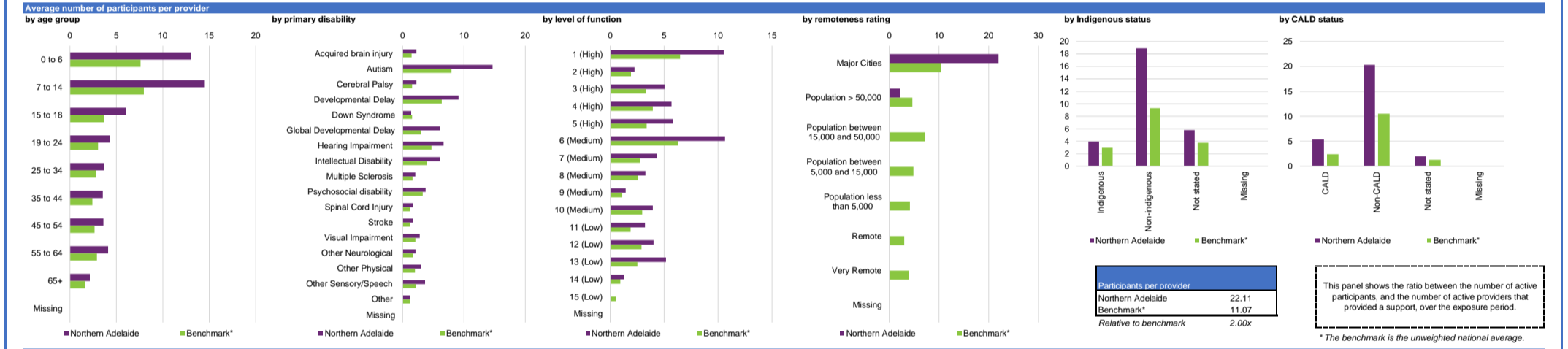


Participant profile

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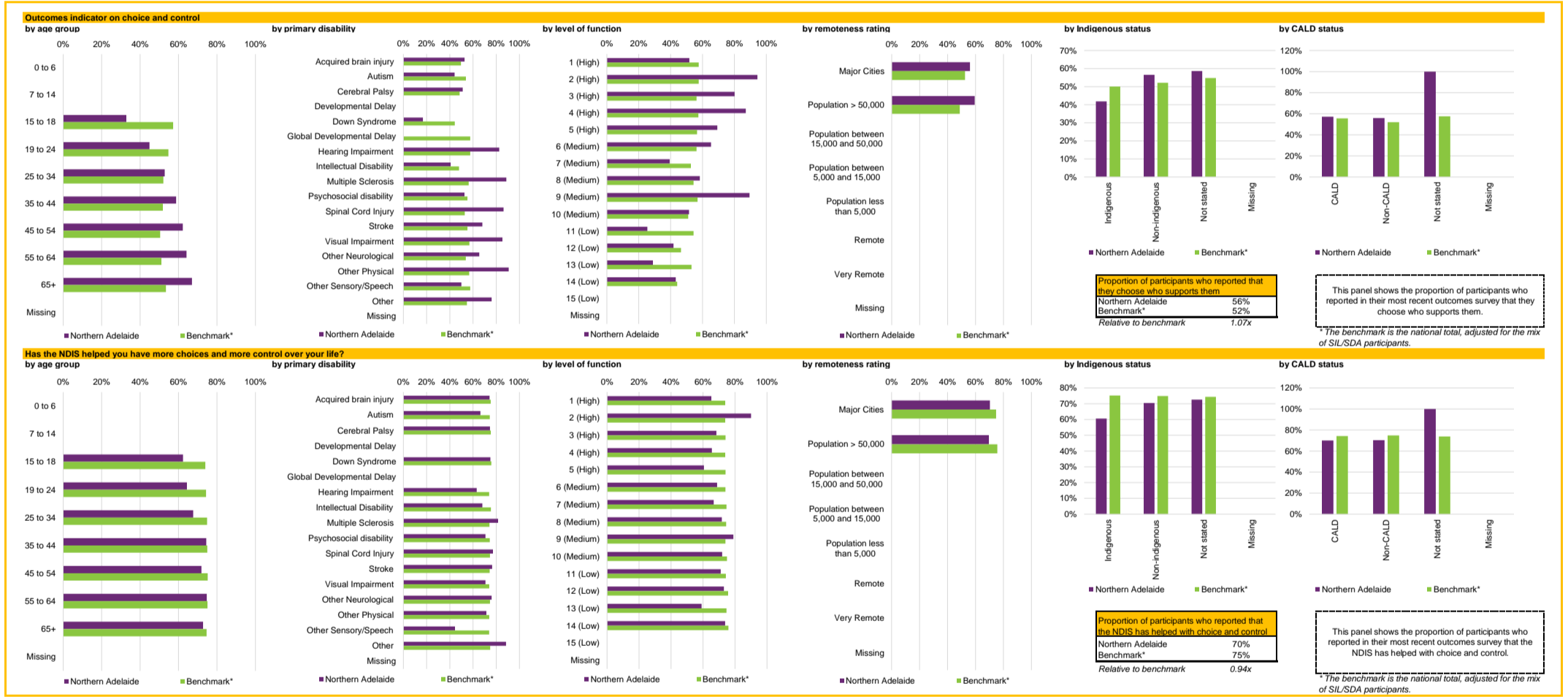
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	9,941	192	51.8	62%	0%	26%	10.0	5.9	59%	58%	71%
Daily Activities	8,110	275	29.5	50%	15%	21%	262.9	235.4	90%	55%	72%
Community	9,283	208	44.6	55%	10%	19%	67.0	38.8	58%	54%	71%
Transport	4,661	64	72.8	62%	0%	38%	6.6	6.0	90%	50%	72%
Core total	13,213	420	31.5	48%	12%	18%	346.5	286.1	83%	56%	71%
Capacity Building											
Choice and Control	8,885	123	72.2	78%	3%	5%	6.3	6.2	98%	55%	71%
Daily Activities	14,104	320	44.1	68%	8%	11%	79.4	52.8	66%	56%	71%
Employment	574	53	10.8	79%	4%	57%	4.3	2.7	61%	52%	71%
Relationships	1,352	84	16.1	52%	24%	11%	9.6	4.3	45%	12%	67%
Social and Civic	519	38	13.7	79%	0%	60%	1.4	0.4	31%	46%	65%
Support Coordination	5,411	203	26.7	49%	5%	14%	11.7	8.3	71%	47%	69%
Capacity Building total	14,182	425	33.4	61%	8%	16%	113.5	74.9	66%	56%	70%
Capital											
Assistive Technology	2,618	122	21.5	61%	16%	40%	13.0	6.1	47%	65%	74%
Home Modifications	808	37	21.8	78%	26%	32%	4.6	2.6	56%	30%	71%
Capital total	2,965	139	21.3	54%	16%	33%	17.7	8.7	49%	56%	73%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	14,303	647	22.1	48%	11%	19%	477.7	369.6	77%	56%	70%

Indicator definitions

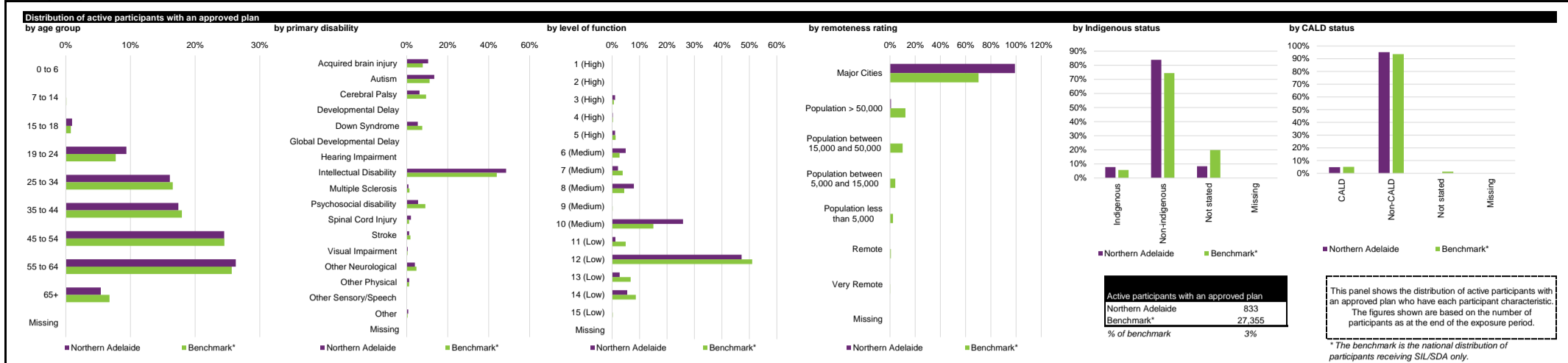
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- Participants per provider:** Ratio between the number of active participants and the number of active providers.
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets:** Value of supports committed in participant plans for the exposure period.
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- Utilisation:** Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

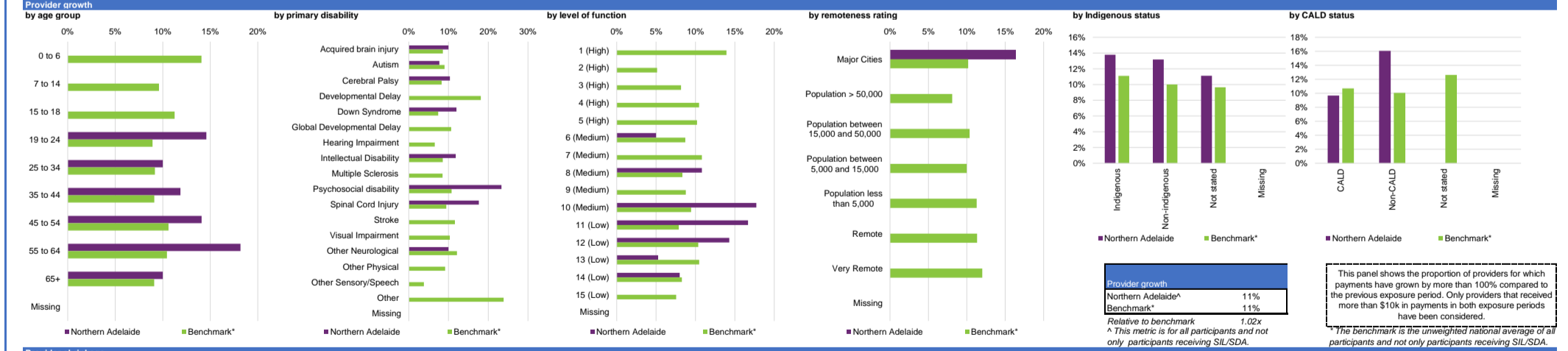
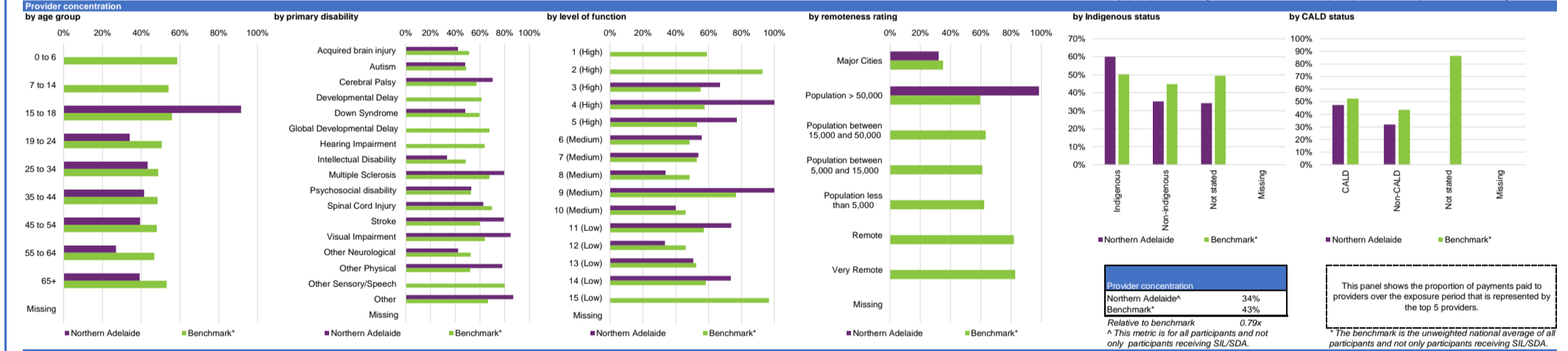
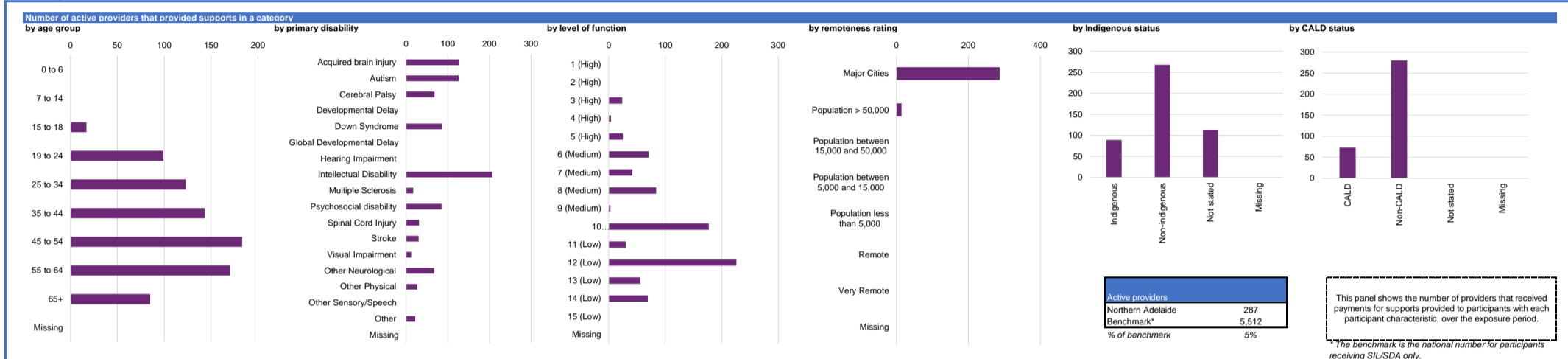
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	705	59	11.9	84%	9%	18%	1.5	0.9	63%	12%	68%
Daily Activities	830	108	7.7	52%	19%	11%	143.4	139.0	97%	13%	68%
Community	733	89	8.2	59%	10%	16%	15.0	7.9	53%	14%	69%
Transport	801	45	17.8	69%	0%	25%	1.0	0.5	53%	12%	69%
Core total	833	163	5.1	50%	18%	9%	160.8	148.4	92%	13%	68%
Capacity Building											
Choice and Control	584	42	13.9	83%	0%	0%	0.5	0.5	102%	14%	67%
Daily Activities	830	114	7.3	70%	7%	26%	4.8	3.0	63%	13%	68%
Employment	32	15	2.1	95%	0%	83%	0.4	0.3	67%	22%	63%
Relationships	552	56	9.9	57%	22%	11%	4.3	1.9	43%	7%	69%
Social and Civic	20	12	1.7	99%	0%	0%	0.1	0.0	26%	20%	79%
Support Coordination	820	99	8.3	48%	18%	12%	2.7	1.9	72%	12%	68%
Capacity Building total	833	186	4.5	48%	17%	25%	13.0	7.6	59%	13%	69%
Capital											
Assistive Technology	335	48	7.0	78%	36%	36%	2.1	1.1	53%	19%	68%
Home Modifications	576	19	30.3	96%	18%	18%	3.5	1.7	48%	12%	68%
Capital total	645	62	10.4	73%	25%	29%	5.7	2.8	50%	12%	68%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	833	287	2.9	48%	16%	16%	179.5	158.8	88%	13%	69%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

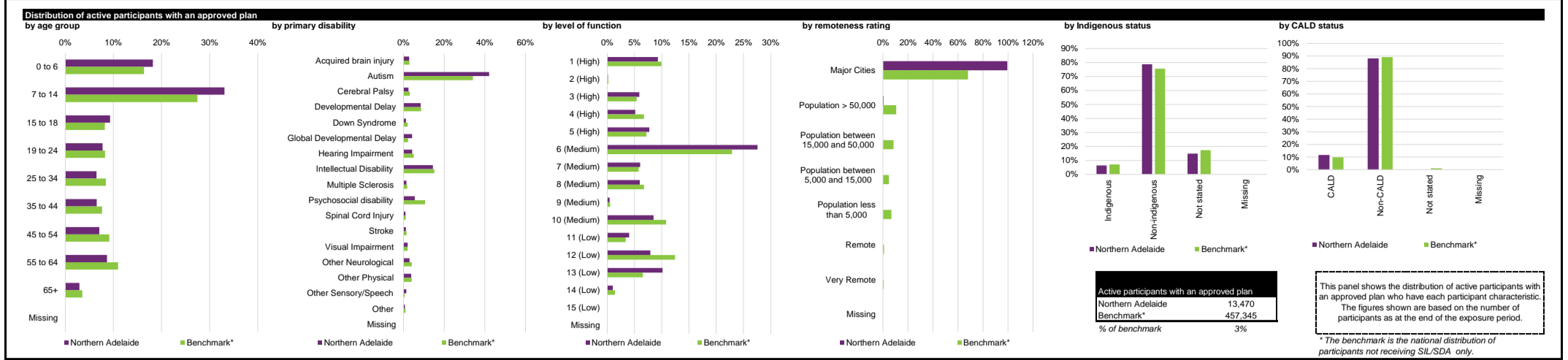
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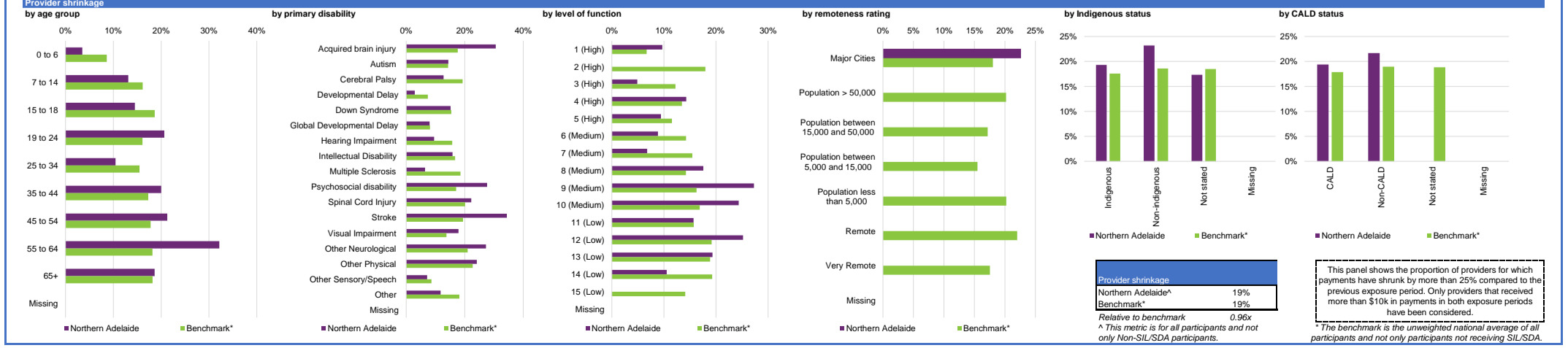
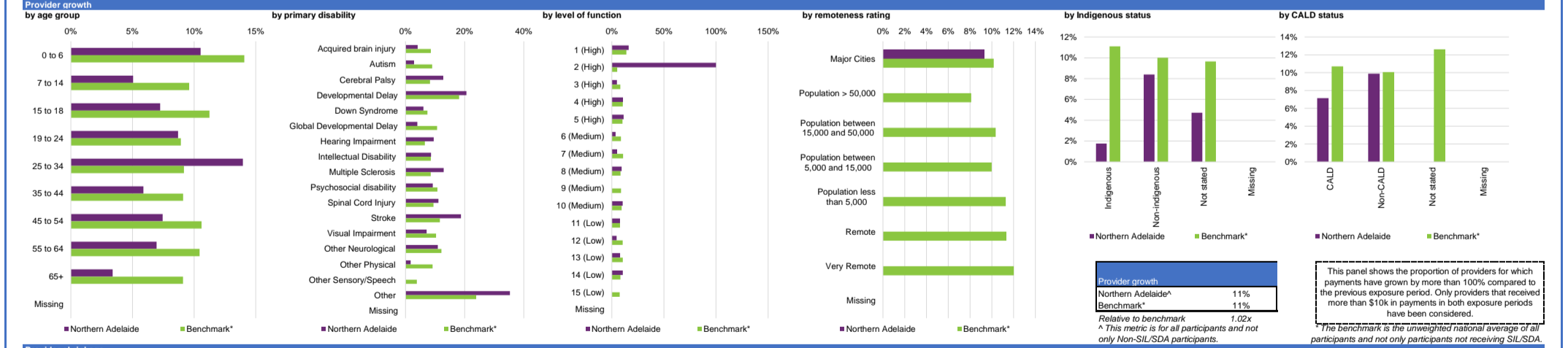
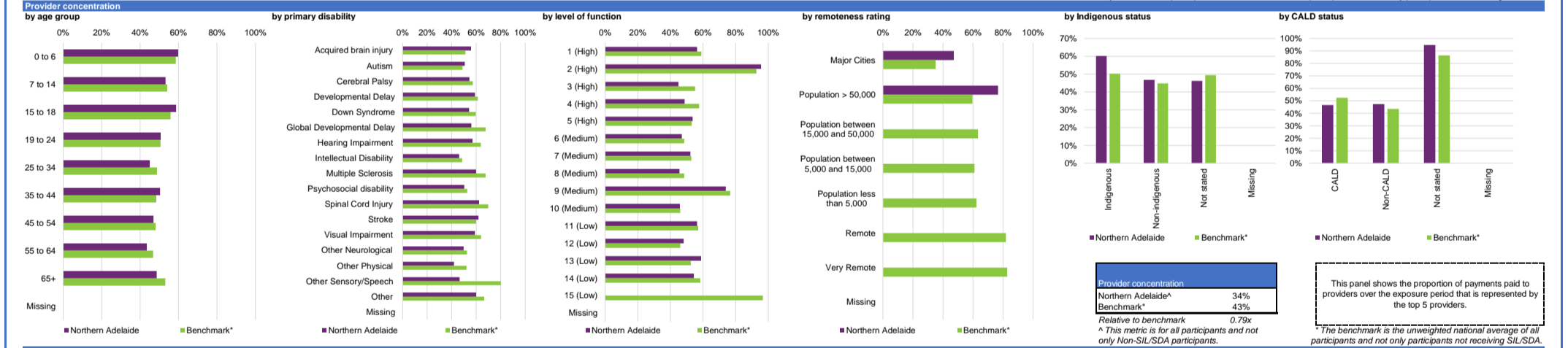
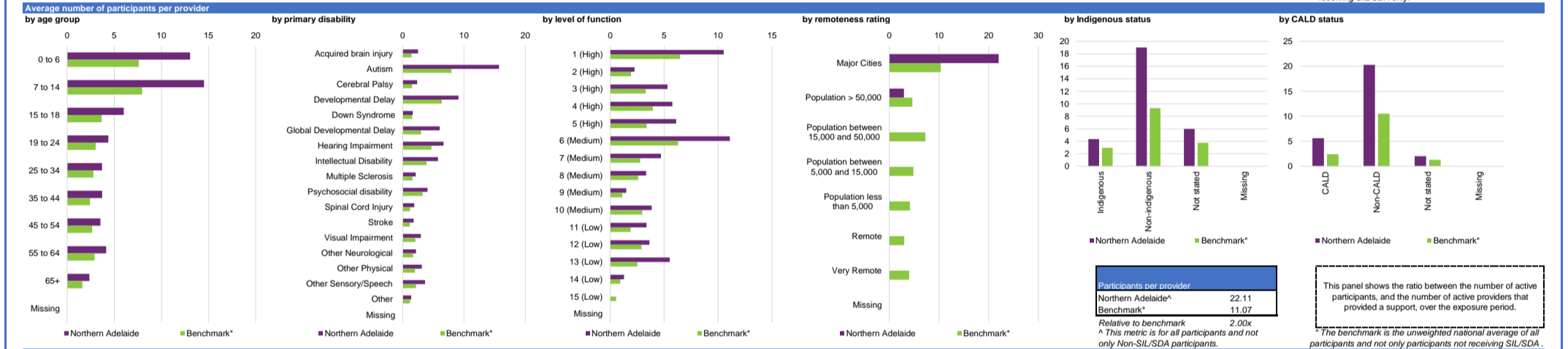
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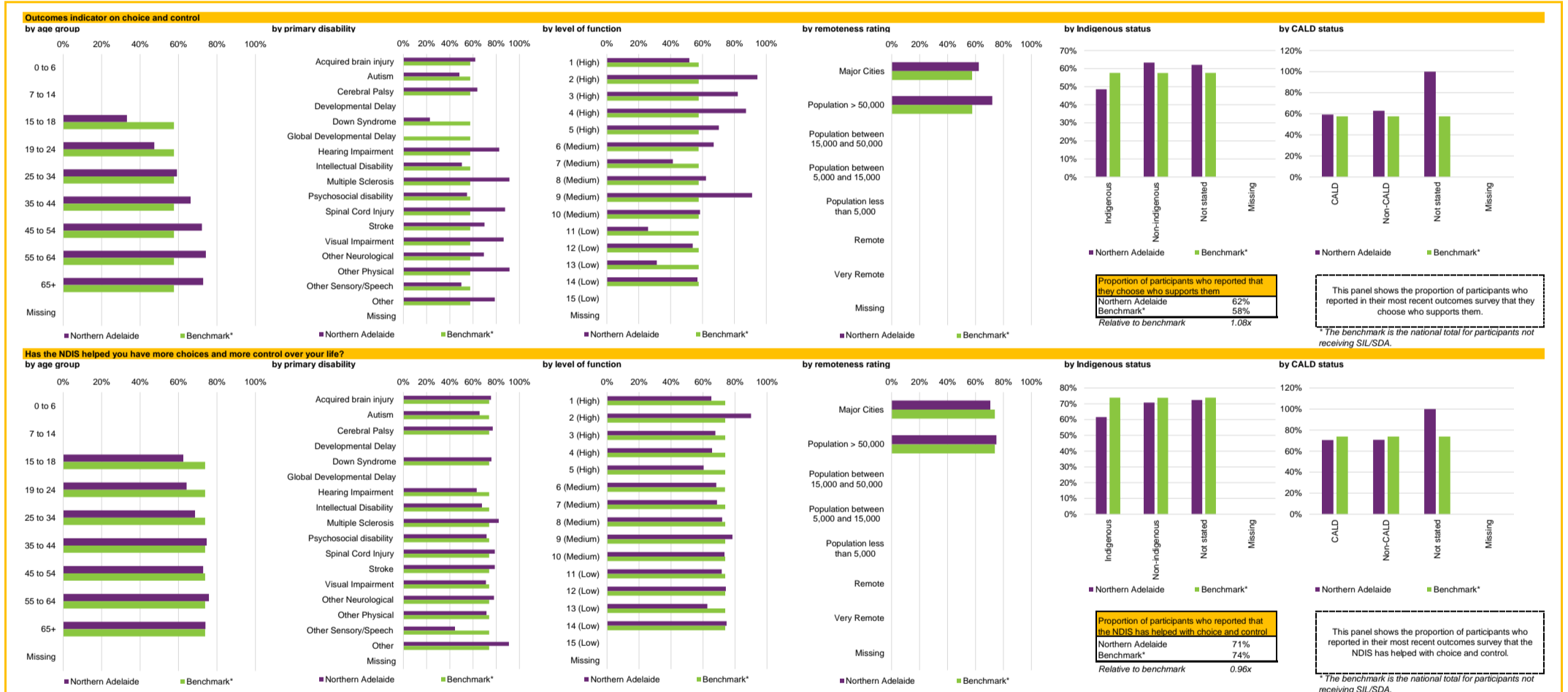
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	9,236	189	48.9	62%	3%	24%	8.5	5.0	58%	66%	72%
Daily Activities	7,280	283	25.7	69%	13%	32%	119.5	96.4	81%	62%	72%
Community	8,550	201	42.5	56%	11%	17%	52.0	30.9	59%	60%	72%
Transport	3,860	46	83.9	76%	0%	0%	5.6	5.4	97%	58%	73%
Core total	12,380	405	30.6	65%	10%	25%	185.7	137.7	74%	62%	71%
Capacity Building											
Choice and Control	8,301	122	68.0	78%	3%	5%	5.9	5.7	98%	61%	71%
Daily Activities	13,274	308	43.1	69%	8%	10%	74.6	49.8	67%	62%	71%
Employment	542	51	10.6	78%	4%	48%	3.9	2.4	61%	54%	71%
Relationships	800	78	10.3	60%	22%	7%	5.3	2.4	46%	19%	63%
Social and Civic	499	35	14.3	82%	0%	67%	1.2	0.4	32%	48%	63%
Support Coordination	4,591	193	23.8	51%	6%	18%	9.1	6.4	70%	56%	69%
Capacity Building total	13,349	407	32.8	63%	8%	18%	100.6	67.3	67%	62%	71%
Capital											
Assistive Technology	2,283	111	20.6	60%	15%	41%	10.9	5.0	46%	75%	76%
Home Modifications	232	24	9.7	86%	50%	50%	1.1	0.9	81%	81%	79%
Capital total	2,320	115	20.2	58%	18%	39%	12.0	5.8	49%	75%	76%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	13,470	609	22.1	61%	9%	23%	298.2	210.8	71%	62%	71%

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