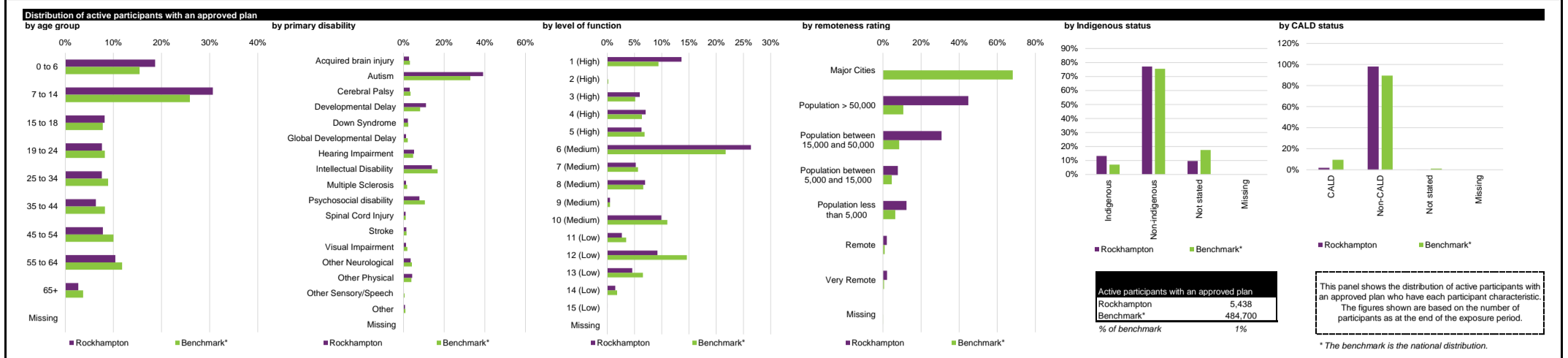
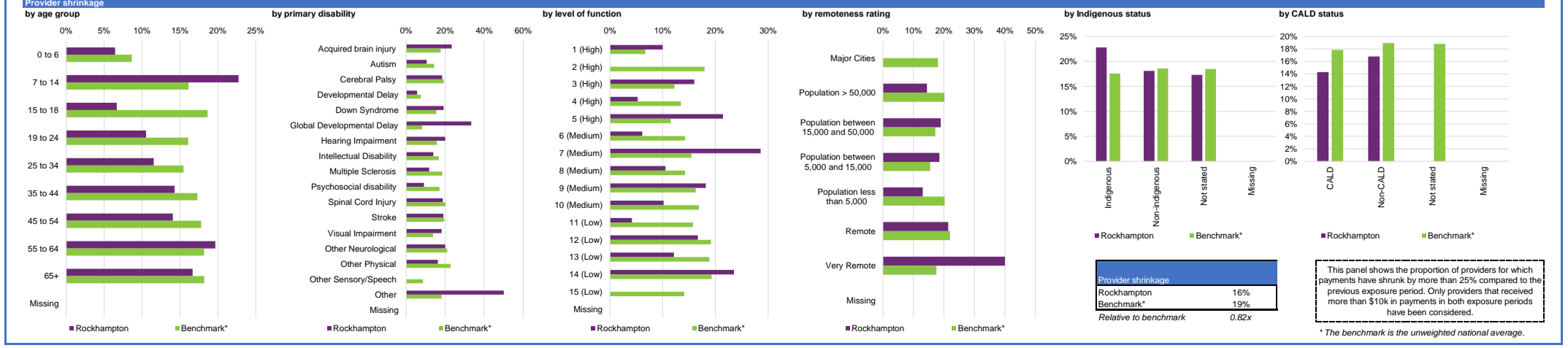
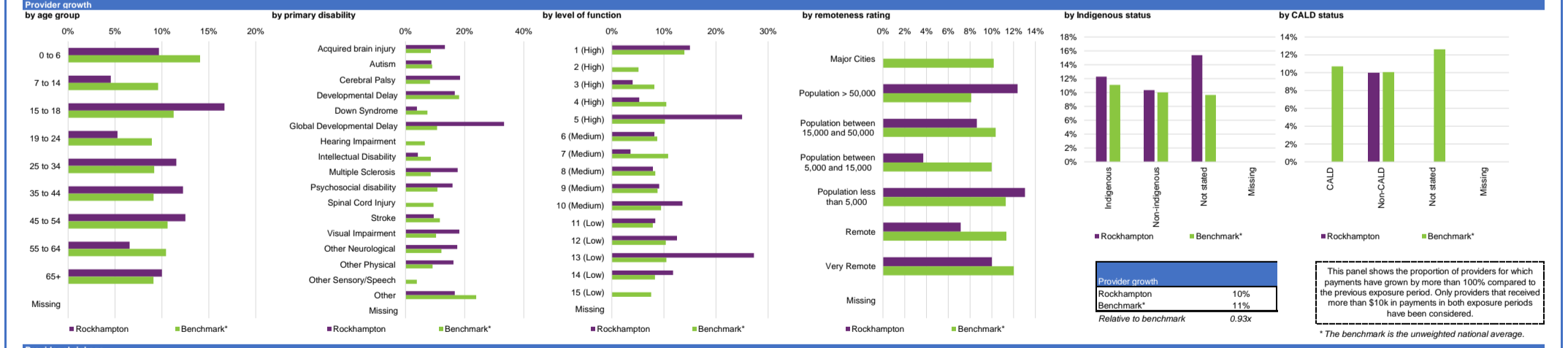
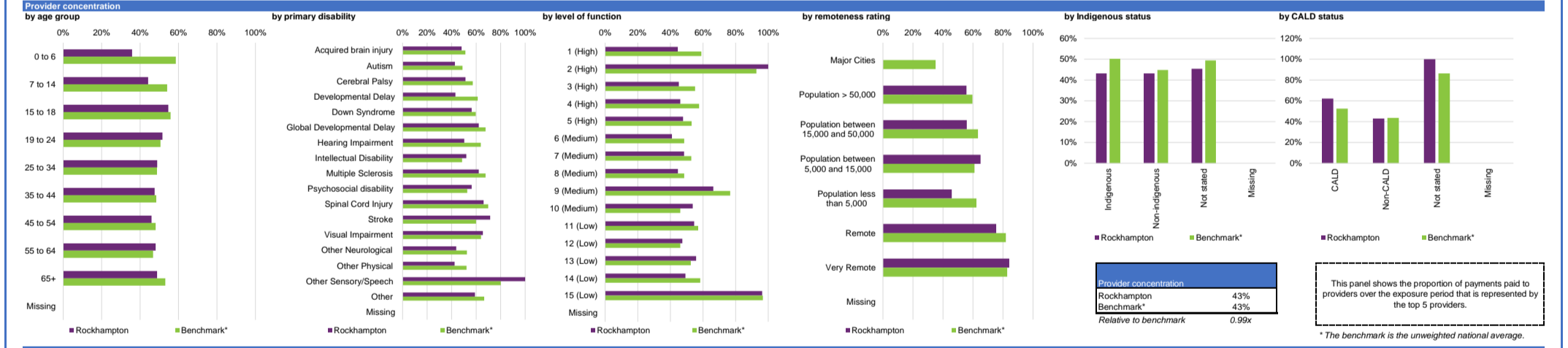


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,341	126	34.5	64%	5%	5%	4.1	2.1	53%	59%	81%
Daily Activities	2,703	124	21.8	69%	14%	16%	82.2	65.4	80%	56%	80%
Community	2,904	85	34.2	69%	16%	12%	34.0	25.5	75%	55%	80%
Transport	1,805	35	51.6	80%	0%	17%	2.7	2.5	93%	53%	82%
Core total	4,964	213	23.3	68%	16%	14%	122.9	95.5	78%	58%	78%
Capacity Building											
Choice and Control	3,362	100	33.6	70%	10%	0%	2.4	2.3	93%	60%	79%
Daily Activities	5,387	173	31.1	62%	7%	13%	31.3	15.1	48%	58%	79%
Employment	99	12	8.3	99%	0%	50%	0.7	0.3	40%	38%	73%
Relationships	222	16	13.9	99%	33%	0%	1.8	0.9	50%	25%	73%
Social and Civic	176	18	9.8	91%	0%	0%	0.4	0.1	29%	48%	76%
Support Coordination	2,000	93	21.5	77%	14%	5%	5.0	3.7	75%	54%	78%
Capacity Building total	5,409	231	23.4	59%	9%	14%	41.9	22.5	54%	58%	79%
Capital											
Assistive Technology	1,123	91	12.3	61%	22%	30%	6.0	3.3	55%	67%	83%
Home Modifications	298	26	11.5	82%	20%	0%	1.6	1.1	65%	60%	83%
Capital total	1,488	101	11.8	52%	22%	25%	7.7	4.4	57%	66%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,438	357	15.2	63%	10%	16%	172.5	122.3	71%	58%	79%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

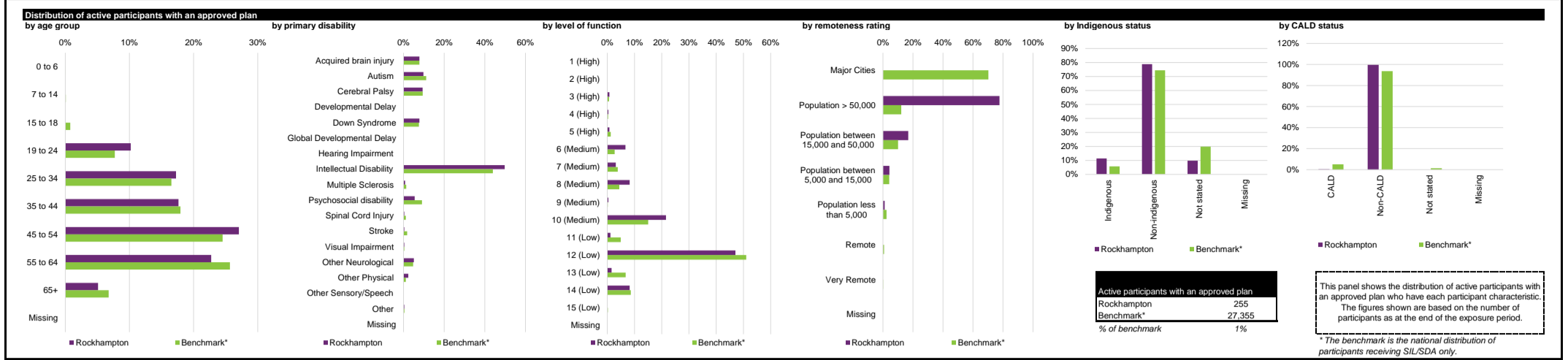
- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers:** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider:** Ratio between the number of active participants and the number of active providers.
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets:** Value of supports committed in participant plans for the exposure period.
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).
- Utilisation:** Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

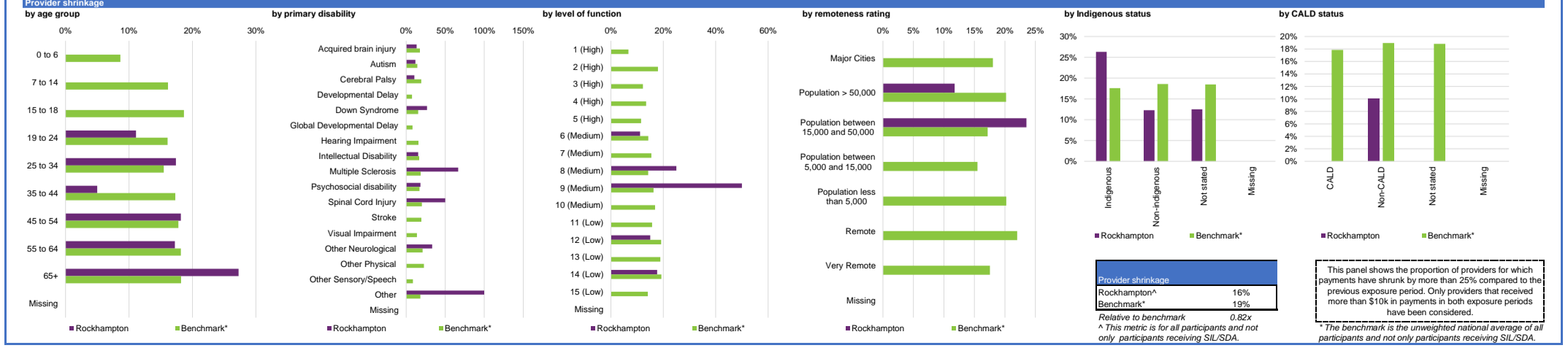
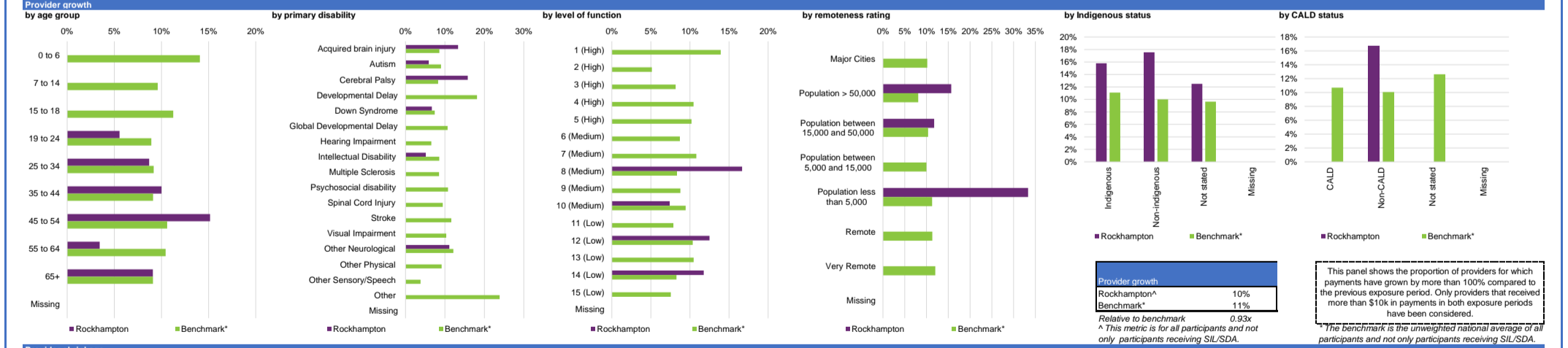
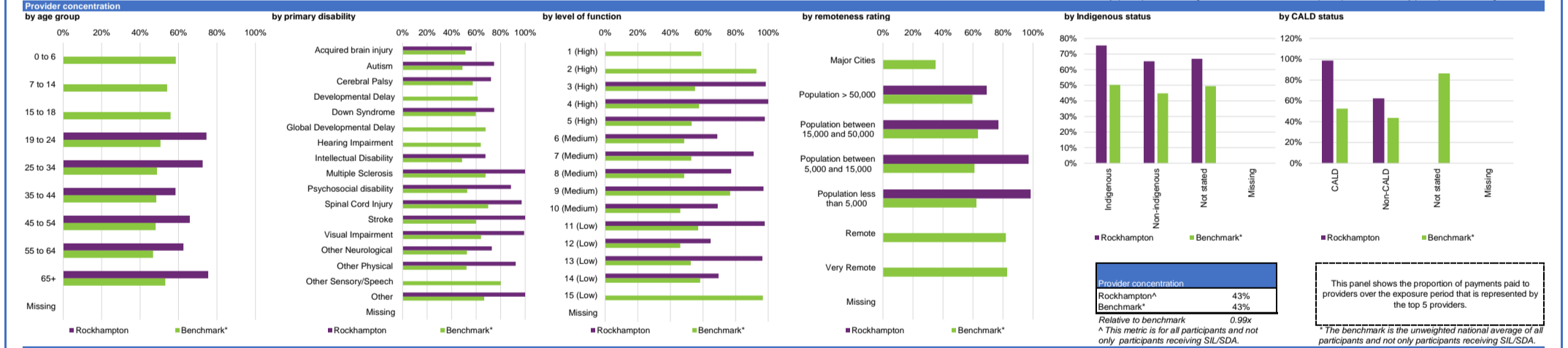
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

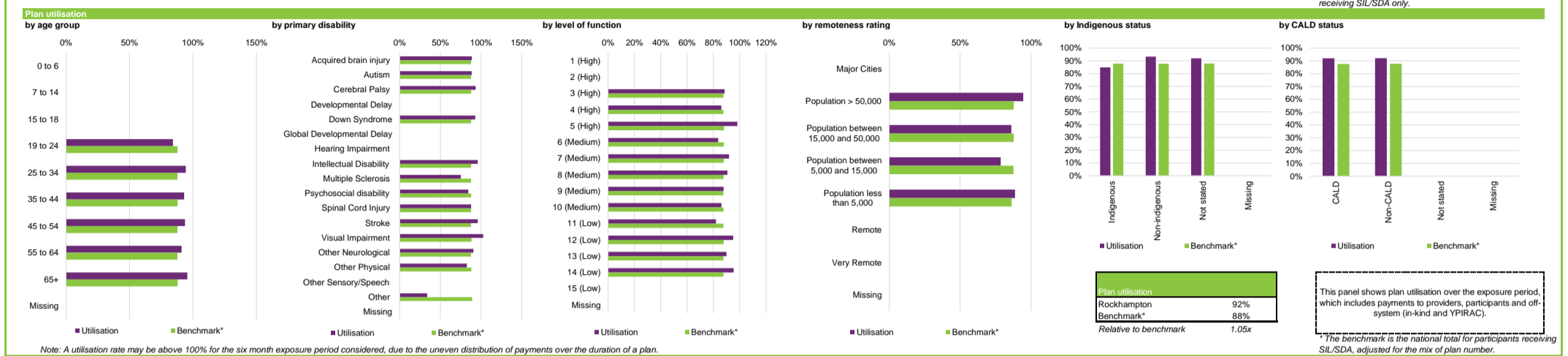
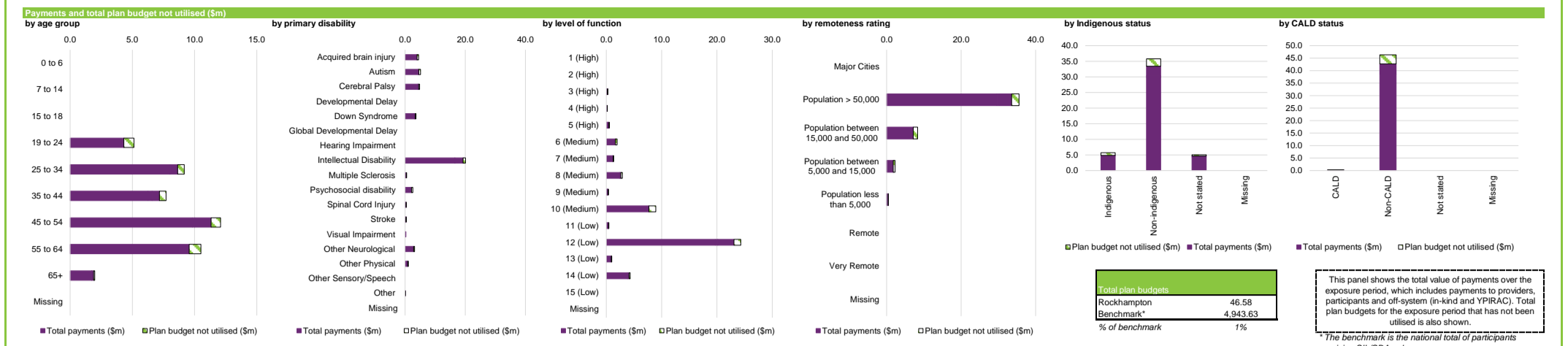
Please note that the data presented are based on only six months of data and not a full year.



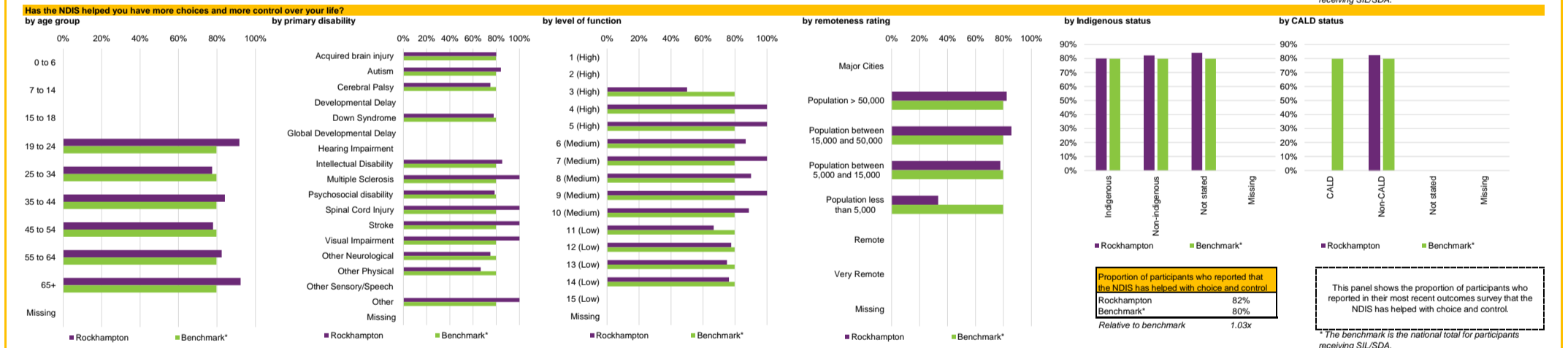
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	217	42	5.2	80%	0%	20%	0.4	0.2	55%	26%	82%
Daily Activities	255	52	4.9	86%	4%	8%	33.6	34.1	102%	27%	82%
Community	248	39	6.4	79%	20%	12%	7.5	5.4	72%	27%	82%
Transport	249	20	12.5	92%	0%	0%	0.3	0.3	79%	27%	82%
Core total	255	86	3.0	84%	10%	10%	41.9	40.0	96%	27%	82%
Capacity Building											
Choice and Control	118	21	5.6	87%	0%	0%	0.1	0.1	102%	25%	85%
Daily Activities	255	65	3.9	59%	14%	14%	1.5	0.9	59%	27%	82%
Employment	1	3	0.3	100%	0%	0%	0.0	0.0	47%	0%	100%
Relationships	85	8	10.6	100%	40%	0%	0.8	0.4	53%	22%	73%
Social and Civic	3	2	1.5	100%	0%	0%	0.0	0.0	58%	0%	50%
Support Coordination	252	25	10.1	92%	0%	0%	0.8	0.7	87%	27%	82%
Capacity Building total	255	84	3.0	63%	13%	9%	3.3	2.2	66%	27%	82%
Capital											
Assistive Technology	124	26	4.8	91%	33%	33%	0.8	0.4	44%	23%	83%
Home Modifications	88	6	14.7	100%	25%	0%	0.6	0.4	58%	21%	81%
Capital total	154	31	5.0	91%	29%	14%	1.4	0.7	50%	24%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	255	138	1.8	80%	17%	10%	46.6	42.9	92%	27%	82%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

Active providers: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

Participants per provider: Ratio between the number of active participants and the number of active providers.

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers.

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Total plan budgets: Value of supports committed in participant plans for the exposure period.

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

Utilisation: Ratio between payments and total plan budgets.

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

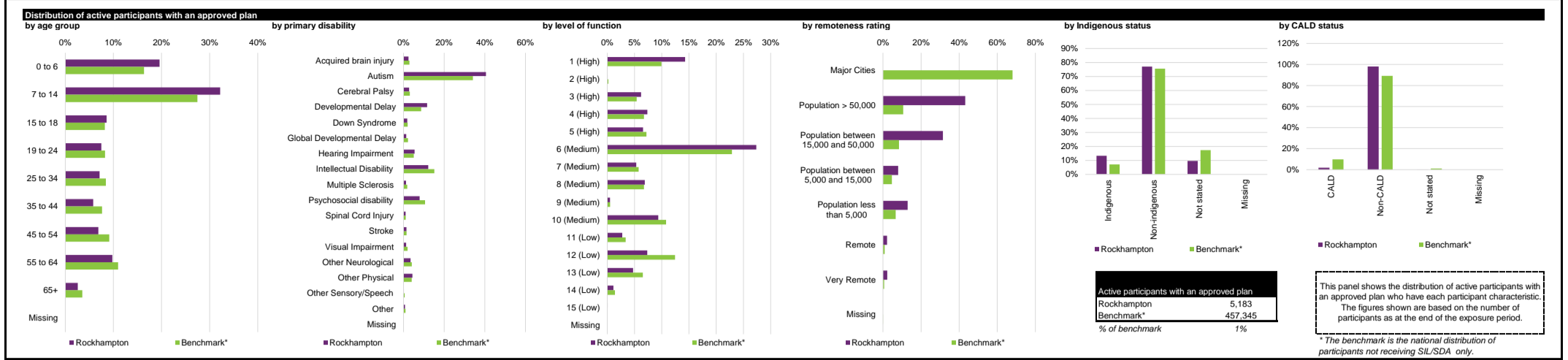
Has the NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

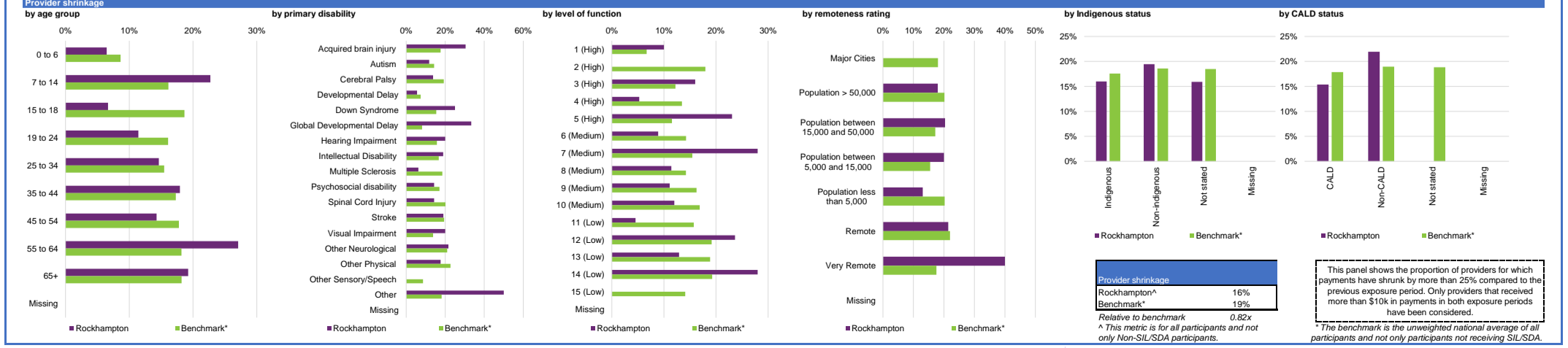
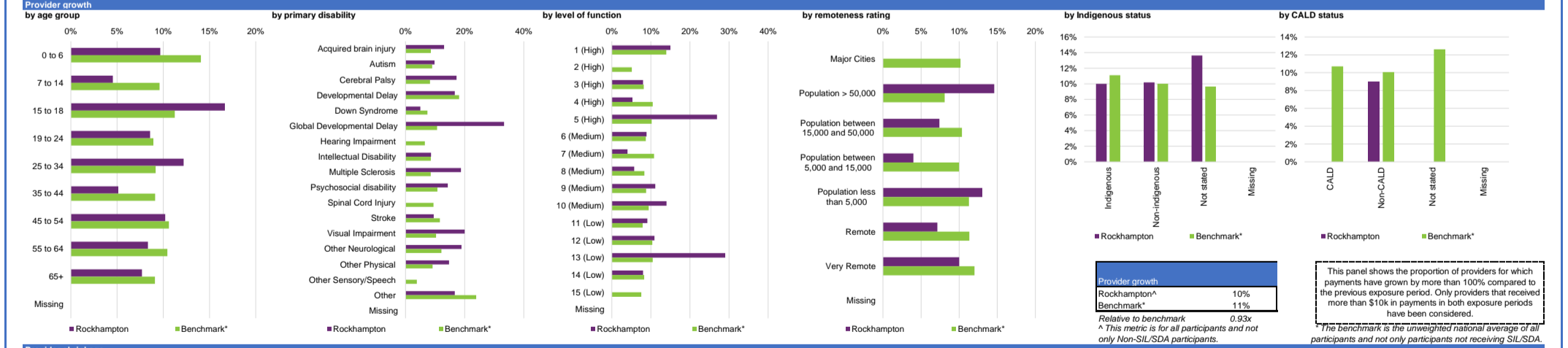
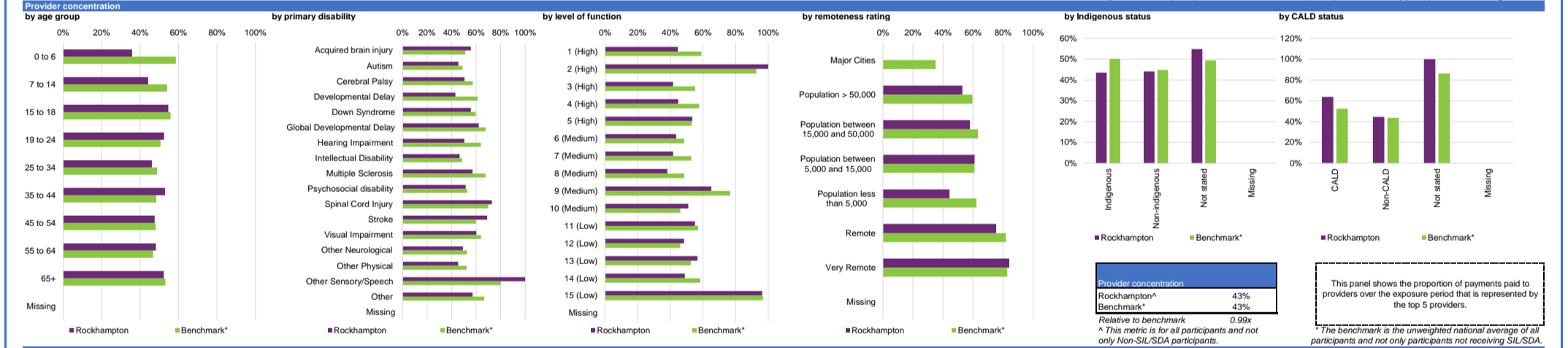
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,124	113	36.5	67%	5%	10%	3.6	1.9	52%	63%	81%
Daily Activities	2,448	113	21.7	66%	13%	21%	48.6	31.2	64%	60%	80%
Community	2,656	83	32.0	69%	10%	17%	26.4	20.1	76%	58%	80%
Transport	1,556	35	44.5	75%	0%	0%	2.3	2.2	95%	58%	81%
Core total	4,709	188	25.0	67%	14%	19%	81.0	55.4	68%	61%	78%
Capacity Building											
Choice and Control	3,244	98	33.1	70%	10%	0%	2.3	2.2	93%	62%	78%
Daily Activities	5,132	162	31.7	64%	7%	19%	29.8	14.2	48%	61%	79%
Employment	98	12	8.2	99%	0%	50%	0.7	0.3	40%	38%	73%
Relationships	137	16	8.6	99%	20%	0%	1.0	0.5	47%	29%	73%
Social and Civic	173	18	9.6	90%	0%	50%	0.4	0.1	29%	49%	77%
Support Coordination	1,748	90	19.4	74%	14%	5%	4.2	3.0	72%	60%	76%
Capacity Building total	5,154	219	23.5	61%	8%	19%	38.6	20.4	53%	61%	79%
Capital											
Assistive Technology	999	84	11.9	58%	15%	27%	5.2	2.9	56%	75%	84%
Home Modifications	210	21	10.0	89%	17%	0%	1.0	0.7	70%	77%	85%
Capital total	1,034	90	11.5	54%	22%	25%	6.2	3.6	59%	75%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,183	331	15.7	63%	9%	21%	125.9	79.4	63%	61%	79%

Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider**: Ratio between the number of active participants and the number of active providers.
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets**: Value of supports committed in participant plans for the exposure period.
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation**: Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.