

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	5,951	267	22.3	53%	0%	15%	6.4	4.3	67%	58%	77%
Daily Activities	4,236	374	11.3	32%	18%	17%	126.2	116.1	92%	55%	77%
Community	4,458	288	15.5	42%	13%	10%	58.6	41.0	70%	54%	76%
Transport	2,633	94	28.0	51%	0%	14%	4.4	4.2	95%	52%	78%
Core total	7,266	574	12.7	33%	14%	14%	195.6	165.6	85%	56%	75%
Capacity Building											
Choice and Control	3,925	185	21.2	64%	0%	4%	2.7	2.7	100%	60%	75%
Daily Activities	7,815	474	16.5	45%	9%	16%	44.8	26.5	59%	56%	75%
Employment	176	31	5.7	83%	0%	60%	1.5	0.8	56%	45%	73%
Relationships	554	80	6.9	54%	15%	0%	3.9	2.1	54%	19%	75%
Social and Civic	497	42	11.8	78%	0%	0%	1.0	0.3	33%	47%	78%
Support Coordination	3,048	286	10.7	40%	15%	12%	7.1	5.6	79%	49%	76%
Capacity Building total	7,850	674	11.6	38%	9%	13%	61.5	38.3	62%	56%	75%
Capital											
Assistive Technology	1,579	169	9.3	53%	12%	35%	8.0	4.5	56%	68%	81%
Home Modifications	524	49	10.7	69%	7%	21%	3.2	1.9	60%	49%	79%
Capital total	1,762	198	8.9	46%	11%	31%	11.2	6.4	57%	63%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	7,882	1,016	7.8	32%	10%	16%	268.3	210.3	78%	56%	75%

Note: Only the major support categories are shown.
Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

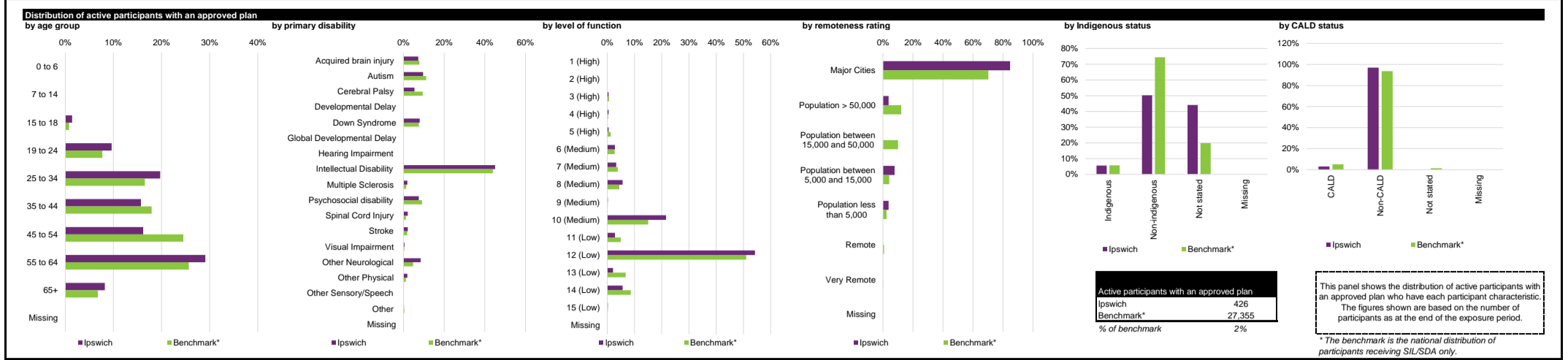
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider**: Ratio between the number of active participants and the number of active providers.
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
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- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

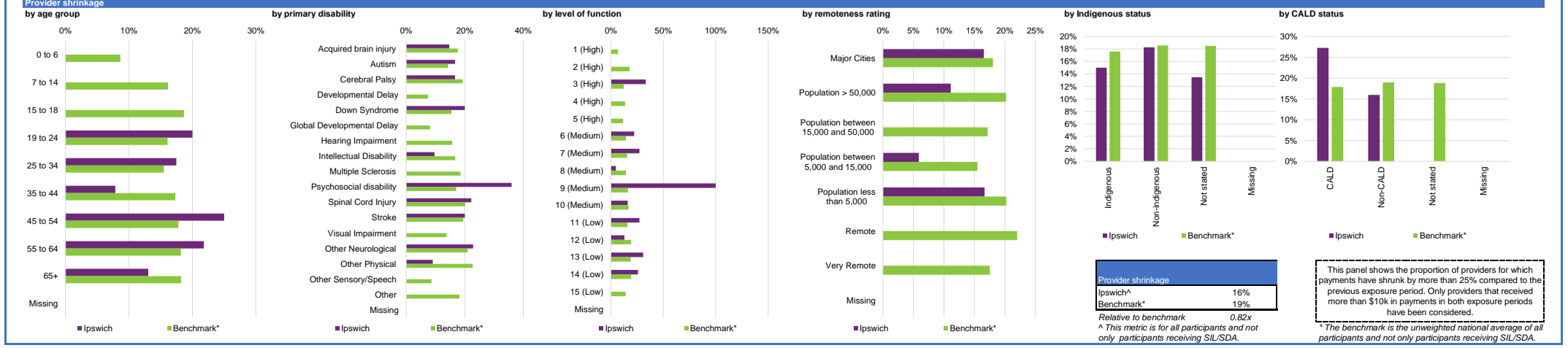
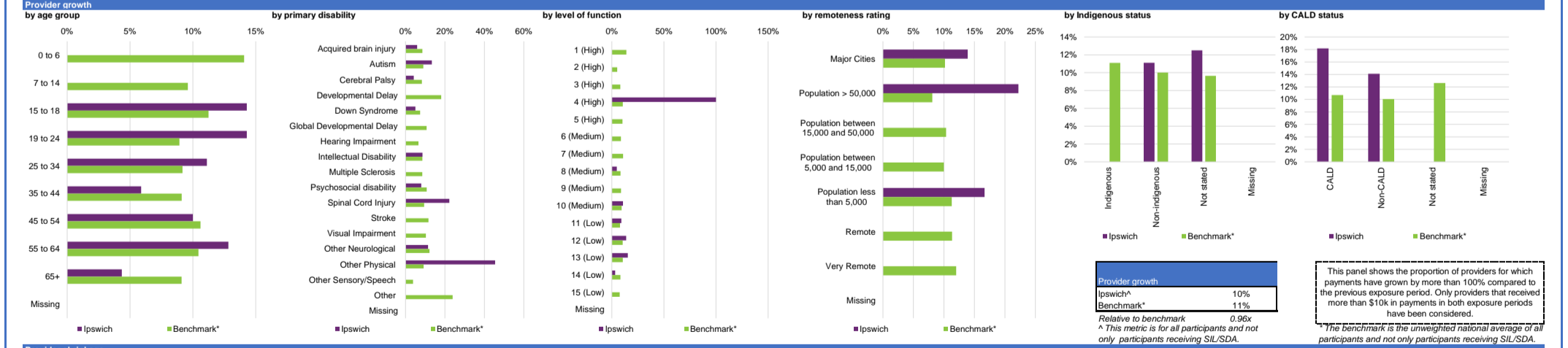
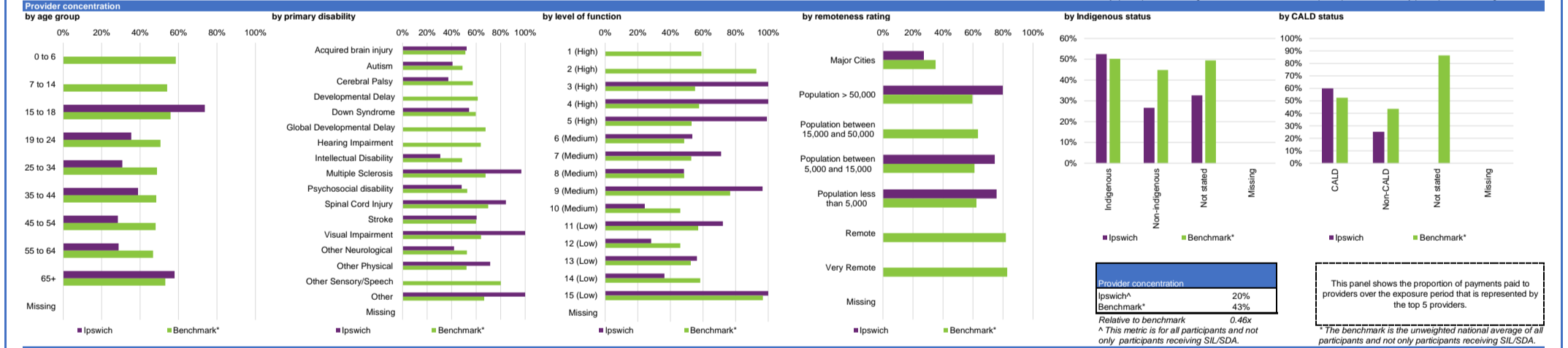
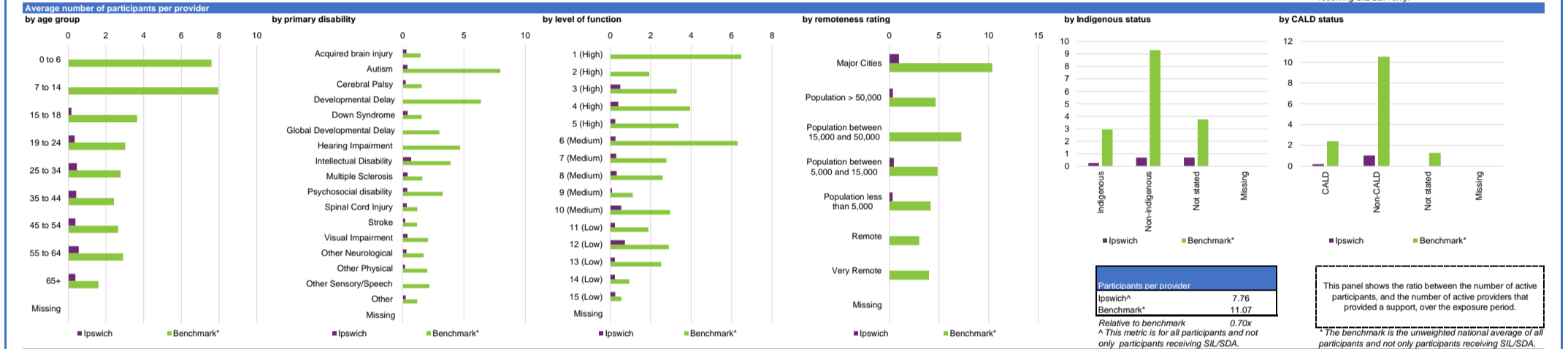
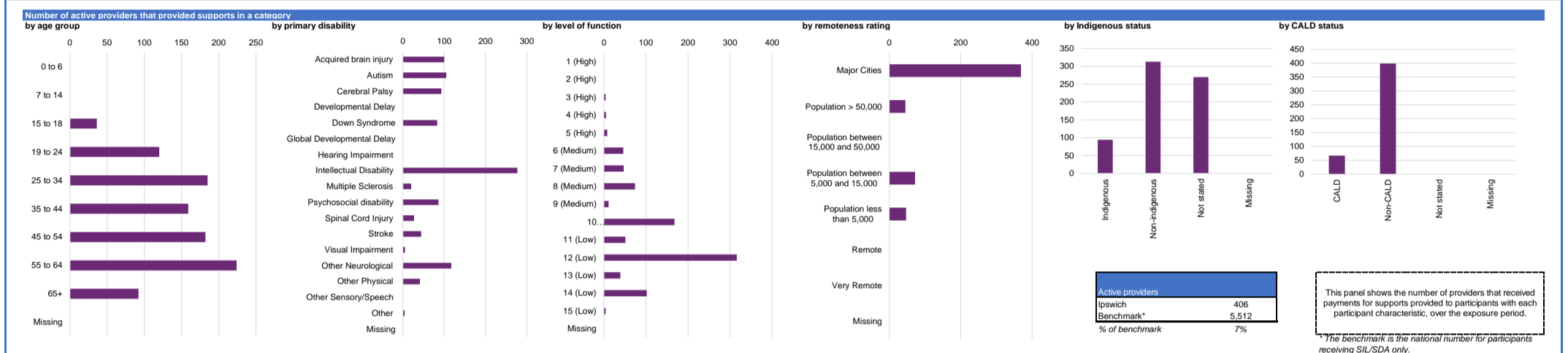
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

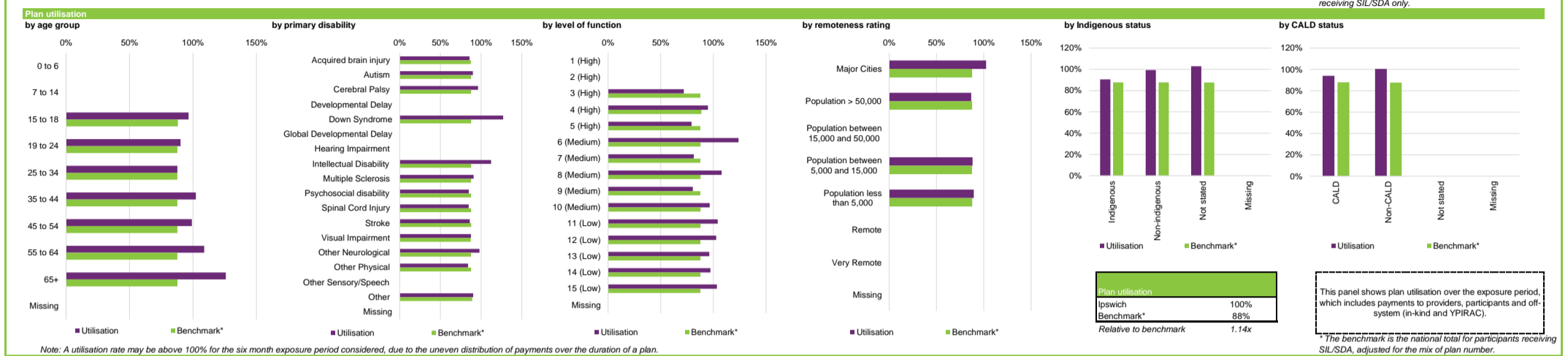
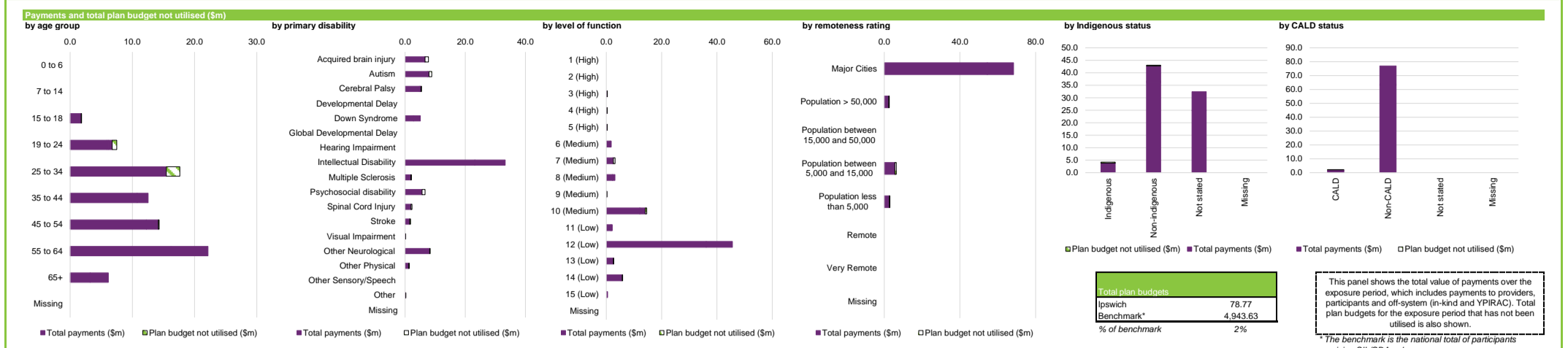
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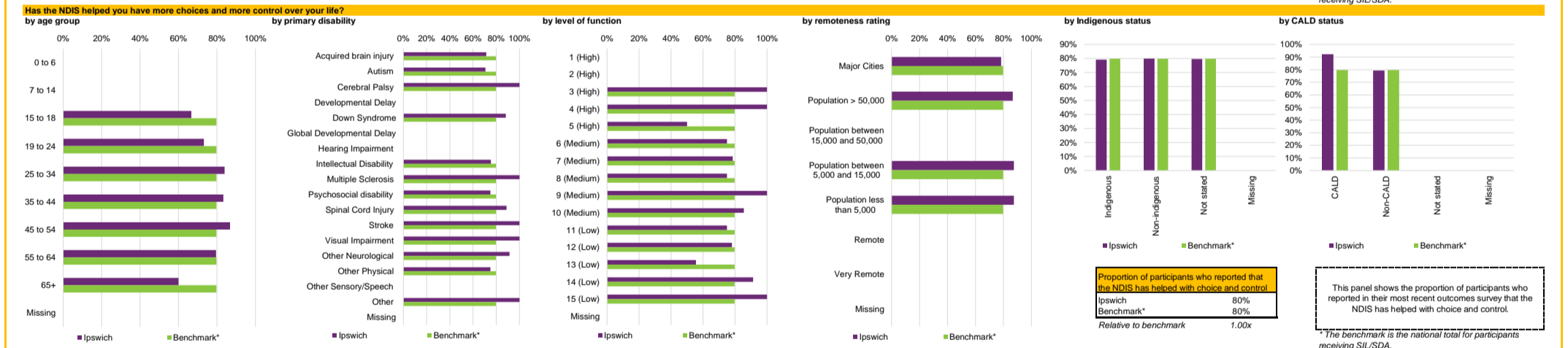
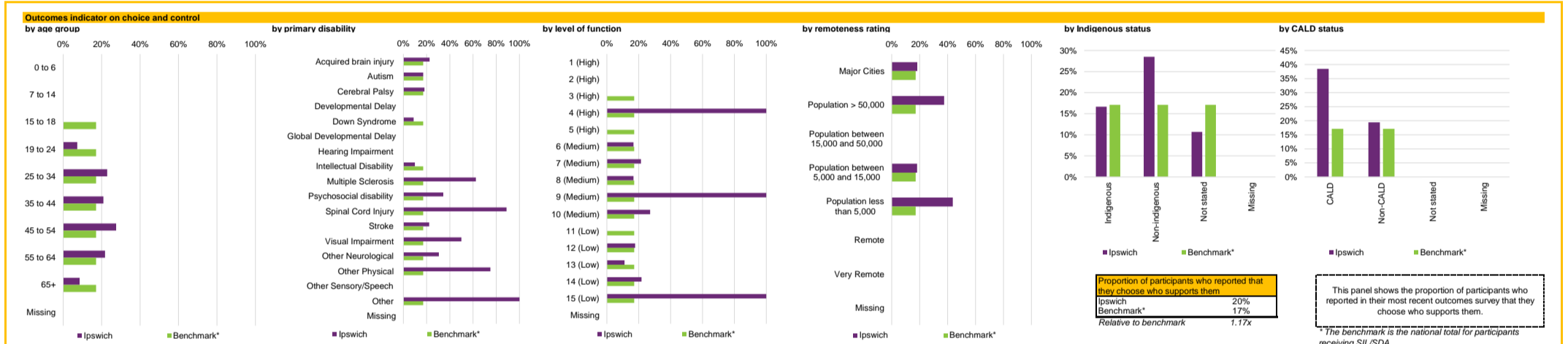
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

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Core											
Consumables	342	90	3.8	65%	0%	23%	0.8	0.6	77%	19%	78%
Daily Activities	424	155	2.7	40%	16%	0%	55.0	63.1	115%	20%	80%
Community	406	123	3.3	38%	8%	12%	13.4	9.5	71%	19%	80%
Transport	373	48	7.8	75%	0%	0%	0.4	0.3	58%	20%	78%
Core total	426	244	1.7	38%	15%	16%	69.7	73.4	105%	20%	80%
Capacity Building											
Choice and Control	148	42	3.5	60%	0%	0%	0.1	0.1	106%	29%	85%
Daily Activities	424	163	2.6	35%	6%	6%	2.8	1.8	64%	20%	80%
Employment	4	2	2.0	100%	0%	50%	0.0	0.0	61%	0%	100%
Relationships	189	48	3.9	57%	6%	6%	1.6	1.0	60%	13%	78%
Social and Civic	3	1	3.0	100%	0%	0%	0.0	0.0	3%	67%	33%
Support Coordination	418	95	4.4	45%	0%	15%	1.4	1.2	89%	19%	80%
Capacity Building total	426	248	1.7	25%	5%	10%	6.1	4.2	69%	20%	80%
Capital											
Assistive Technology	172	53	3.2	84%	33%	50%	1.0	0.5	51%	27%	83%
Home Modifications	235	14	16.8	98%	17%	0%	2.0	0.9	43%	16%	78%
Capital total	296	65	4.6	80%	25%	25%	3.0	1.4	46%	19%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	426	406	1.0	36%	16%	16%	78.8	79.0	100%	20%	80%

Note: Only the major support categories are shown.
Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

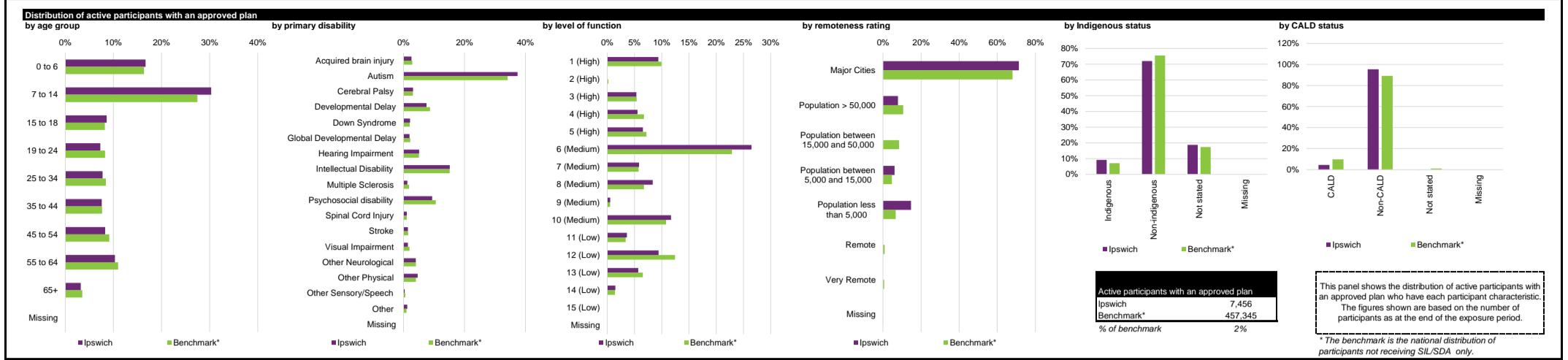
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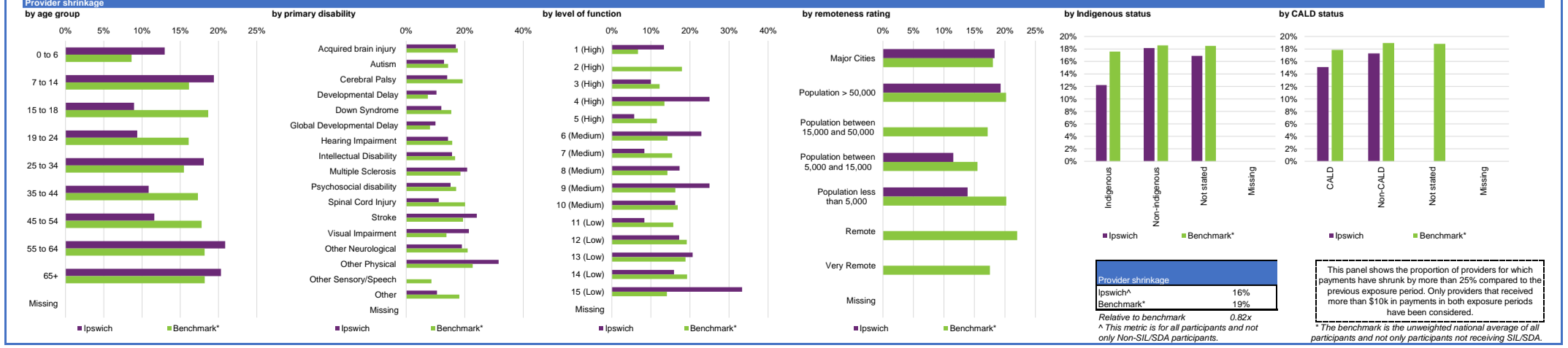
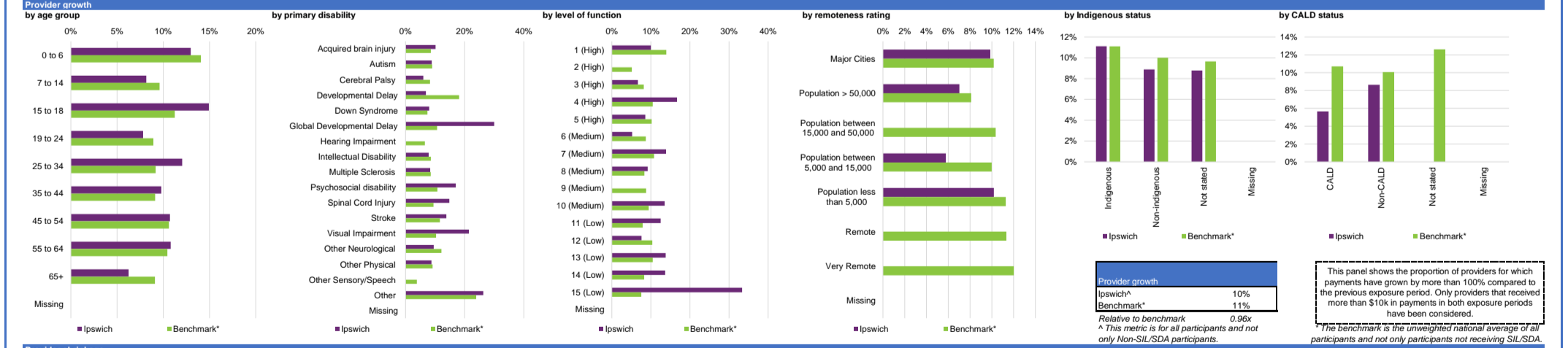
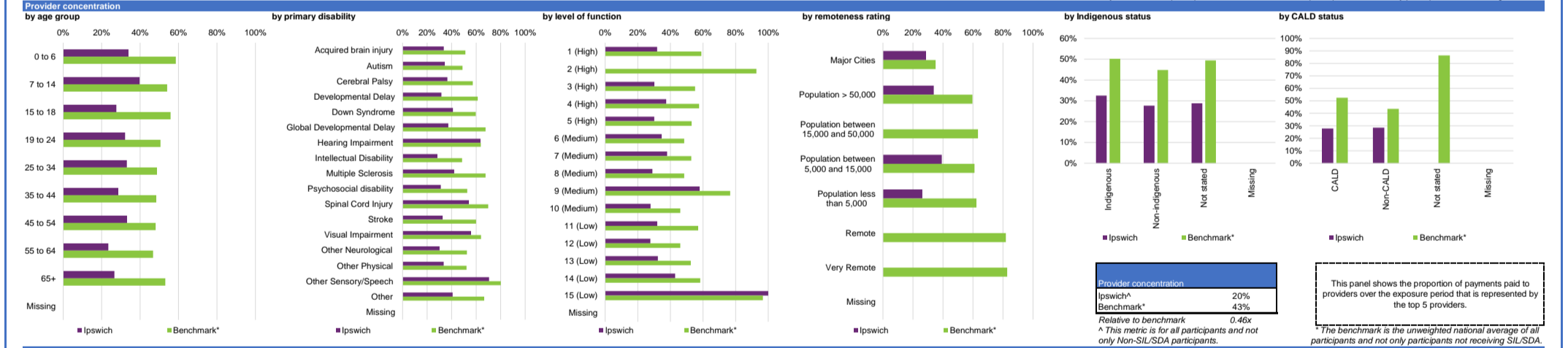
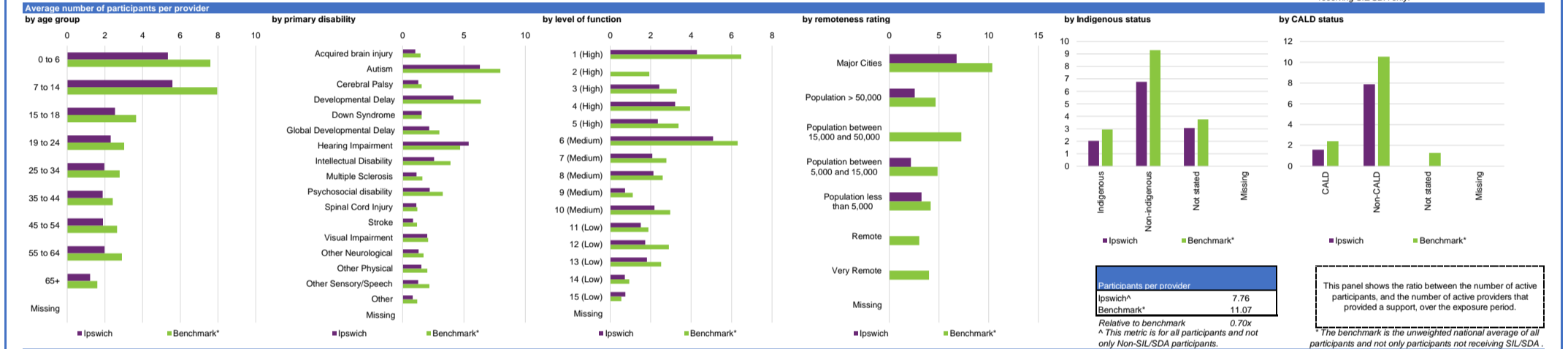
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Core											
Consumables	5,609	241	23.3	53%	3%	16%	5.6	3.7	66%	63%	76%
Daily Activities	3,812	323	11.8	47%	20%	23%	71.2	53.0	74%	59%	77%
Community	4,052	257	15.8	49%	13%	14%	45.1	31.6	70%	58%	75%
Transport	2,260	77	29.4	52%	0%	0%	4.0	3.9	99%	57%	78%
Core total	6,840	500	13.7	46%	13%	17%	125.9	92.2	73%	60%	75%
Capacity Building											
Choice and Control	3,777	181	20.9	65%	0%	4%	2.6	2.6	99%	62%	74%
Daily Activities	7,391	443	16.7	47%	8%	14%	42.0	24.7	59%	60%	74%
Employment	172	31	5.5	82%	0%	60%	1.4	0.8	56%	46%	72%
Relationships	365	63	5.8	56%	16%	5%	2.2	1.1	50%	26%	70%
Social and Civic	494	42	11.8	78%	0%	0%	1.0	0.3	34%	47%	79%
Support Coordination	2,630	274	9.6	41%	13%	15%	5.7	4.4	77%	55%	74%
Capacity Building total	7,424	634	11.7	41%	8%	14%	55.4	34.1	62%	60%	74%
Capital											
Assistive Technology	1,407	154	9.1	50%	10%	29%	6.9	3.9	57%	75%	81%
Home Modifications	289	37	7.8	71%	0%	38%	1.2	1.1	89%	77%	80%
Capital total	1,466	172	8.5	43%	10%	31%	8.1	5.0	61%	75%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	7,456	926	8.1	43%	9%	17%	189.5	131.3	69%	60%	74%

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