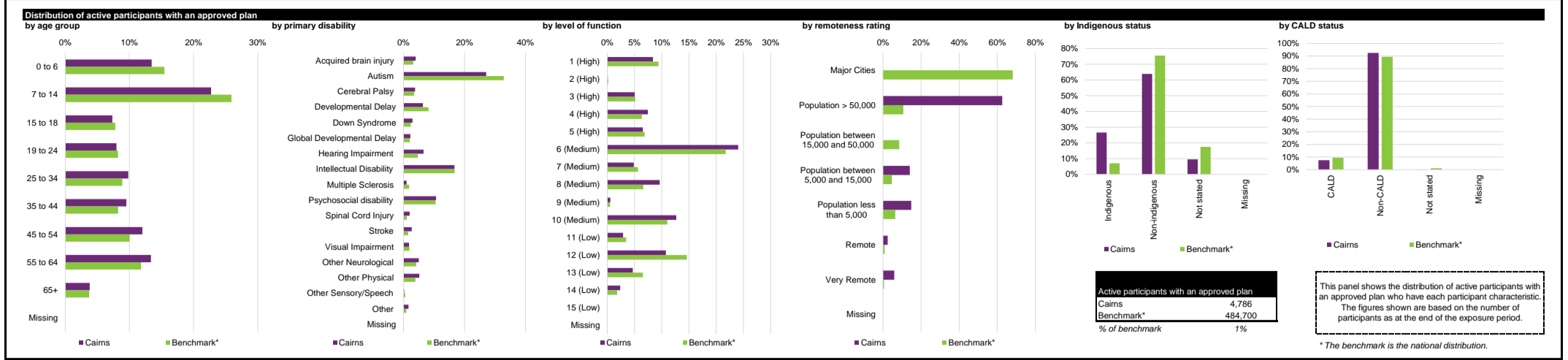
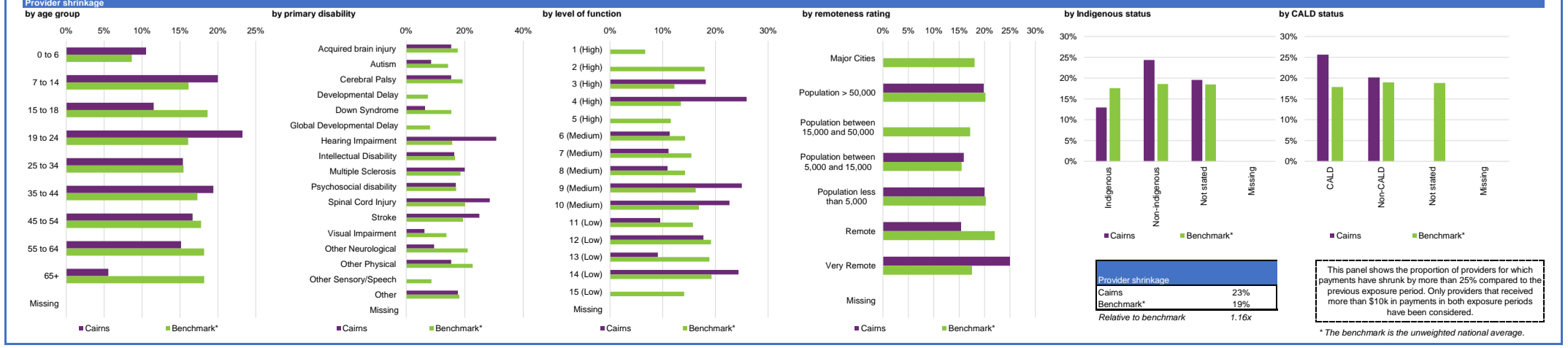
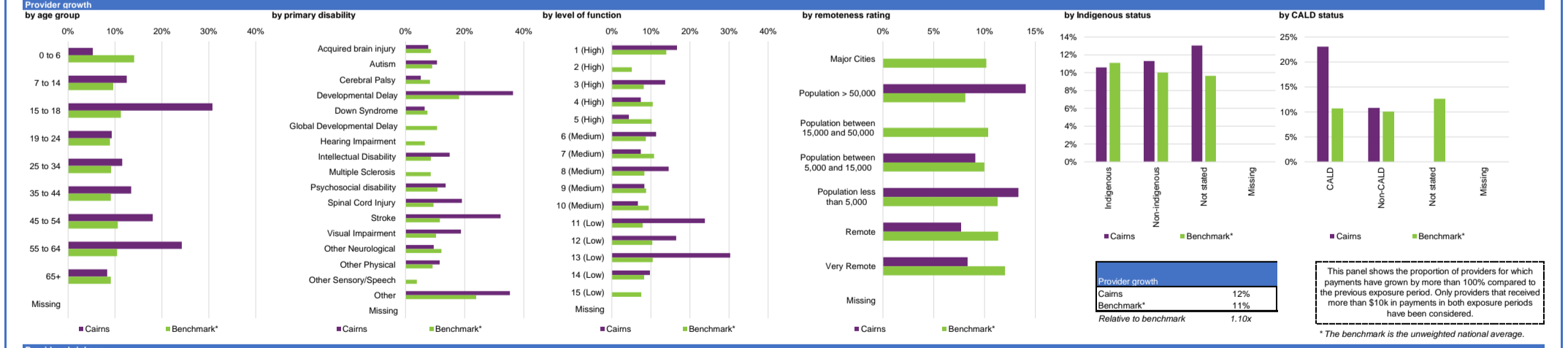
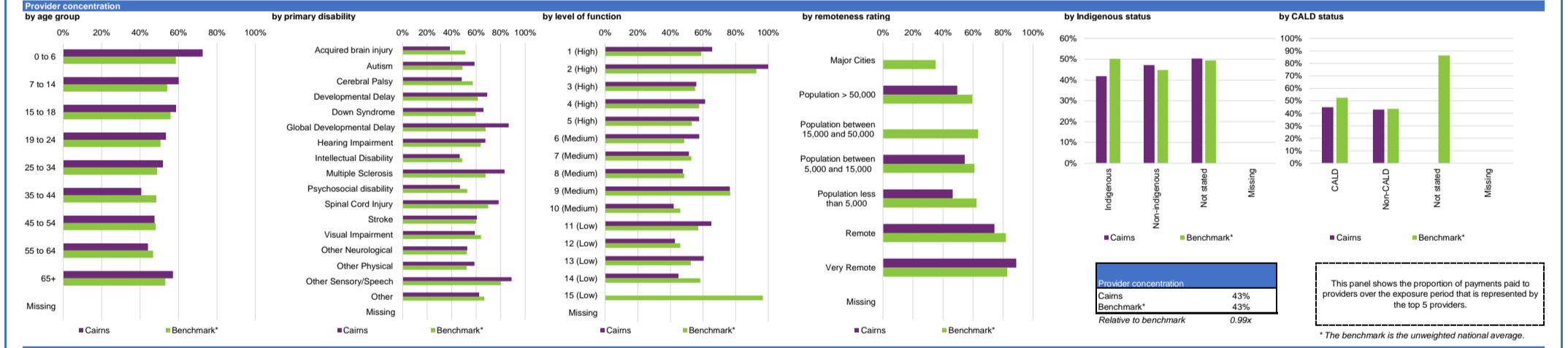
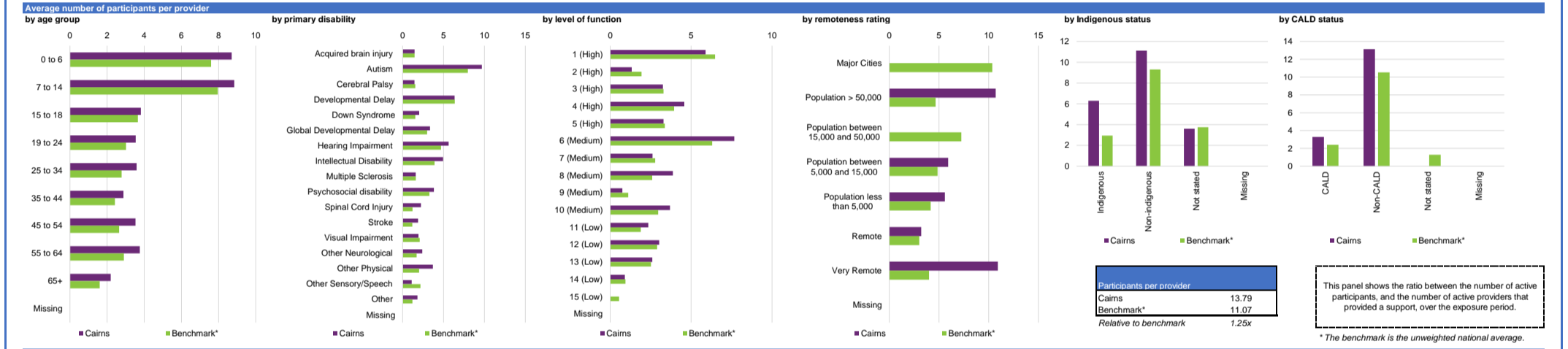


Participant profile

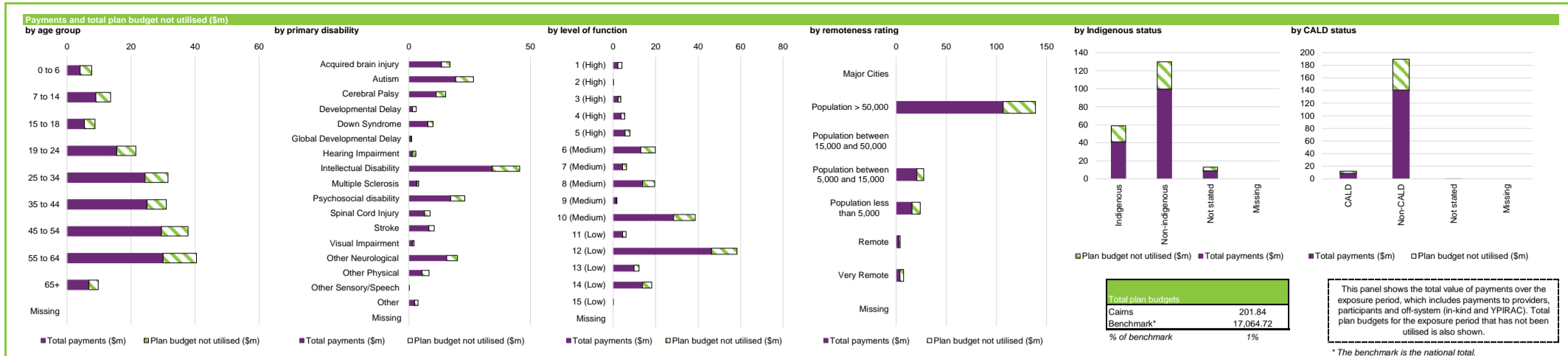
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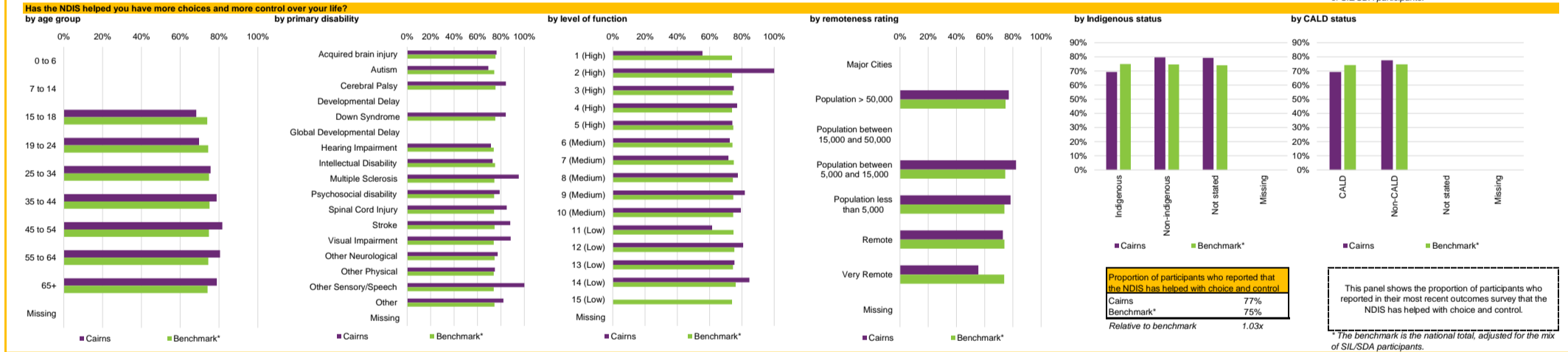
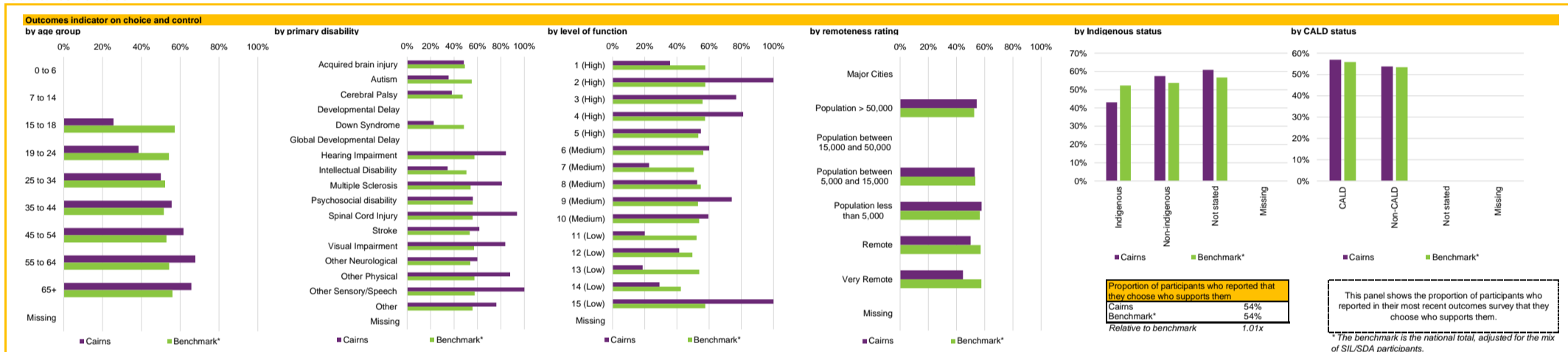
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,172	103	40.5	70%	4%	11%	4.6	3.0	66%	55%	78%
Daily Activities	2,877	147	19.6	58%	11%	15%	104.3	80.8	77%	52%	78%
Community	2,941	110	26.7	65%	10%	16%	42.2	34.2	81%	50%	78%
Transport	2,239	51	43.9	70%	0%	22%	2.8	2.4	86%	49%	78%
Core total	4,663	214	21.8	67%	10%	15%	153.9	120.5	78%	54%	77%
Capacity Building											
Choice and Control	3,418	97	35.2	82%	5%	0%	2.5	2.5	98%	54%	77%
Daily Activities	4,739	178	26.6	76%	9%	11%	25.8	14.0	54%	54%	77%
Employment	196	19	10.3	95%	0%	43%	1.4	0.7	45%	34%	70%
Relationships	326	27	12.1	91%	27%	36%	2.1	1.2	57%	19%	70%
Social and Civic	264	17	15.5	90%	100%	0%	0.6	0.2	30%	43%	80%
Support Coordination	2,640	102	25.9	71%	19%	13%	7.1	5.5	77%	48%	75%
Capacity Building total	4,770	239	20.0	65%	11%	22%	40.1	24.3	60%	54%	77%
Capital											
Assistive Technology	1,203	75	16.0	76%	17%	35%	6.5	3.8	59%	66%	82%
Home Modifications	193	20	9.7	87%	22%	22%	1.3	1.0	76%	65%	88%
Capital total	1,245	81	15.4	65%	18%	39%	7.8	4.8	62%	66%	82%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,786	347	13.8	56%	12%	23%	201.8	149.6	74%	54%	77%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

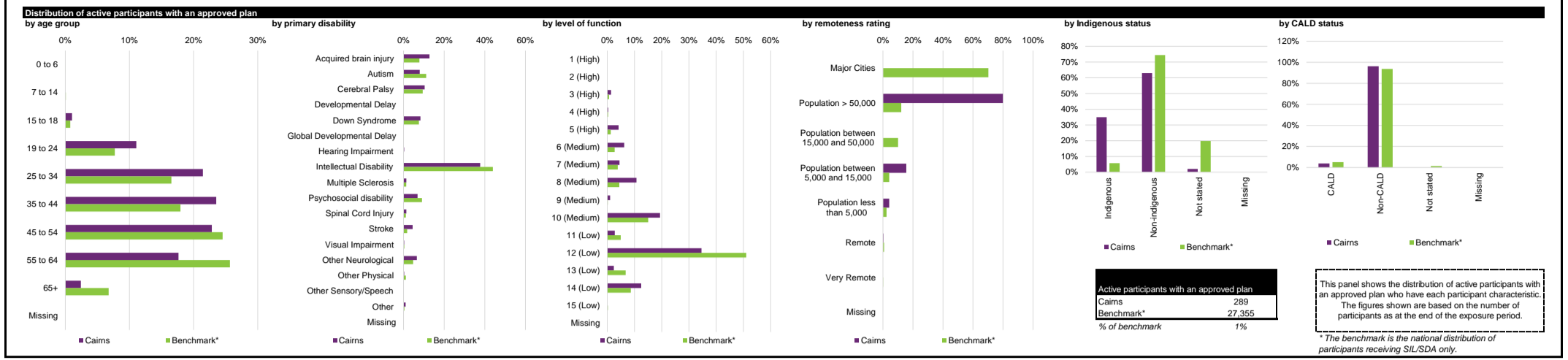
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (n-kind and Younger People in Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
Performance Indicators	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

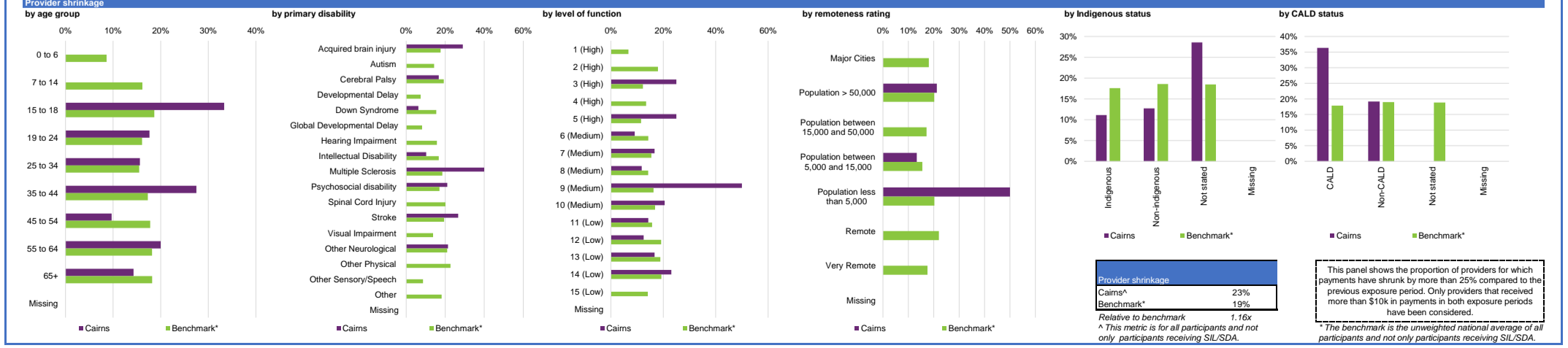
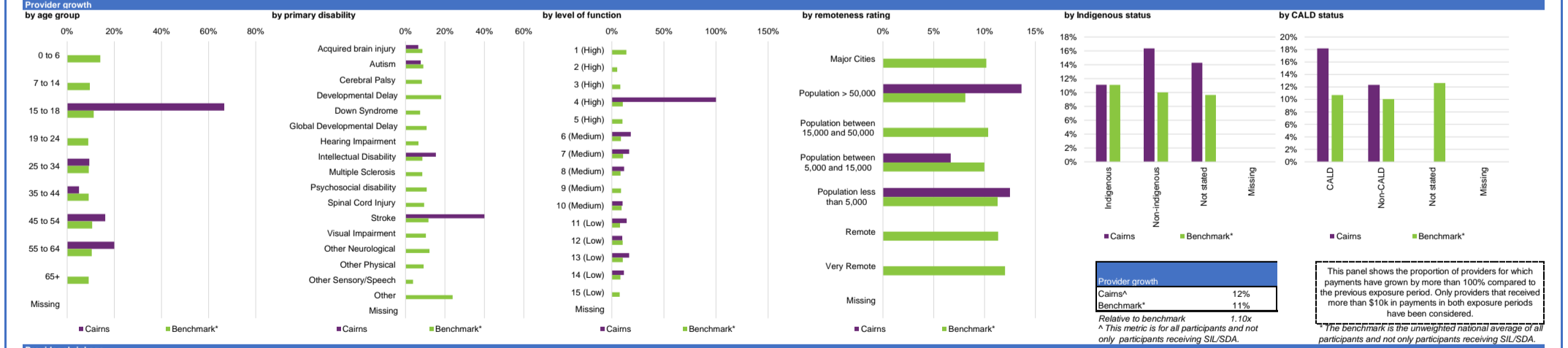
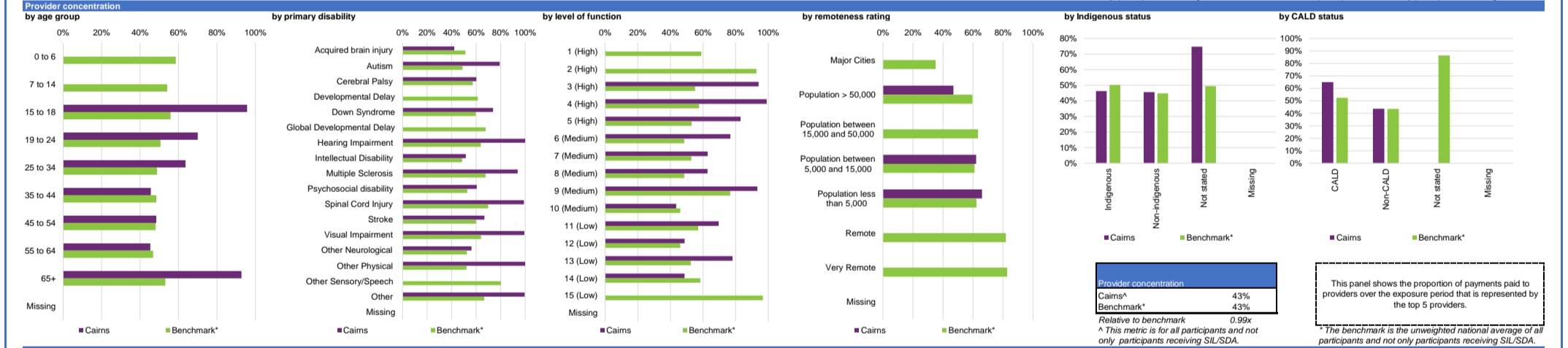
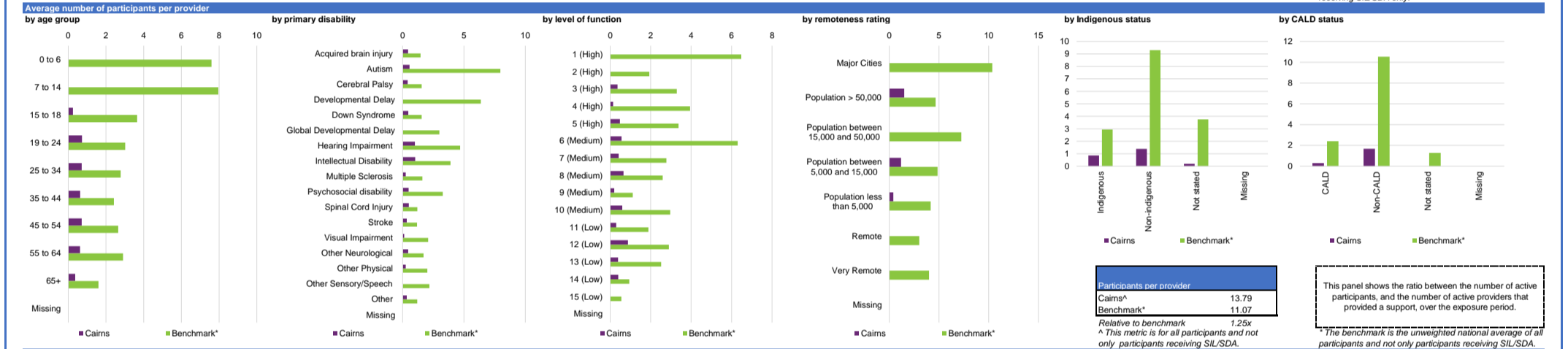
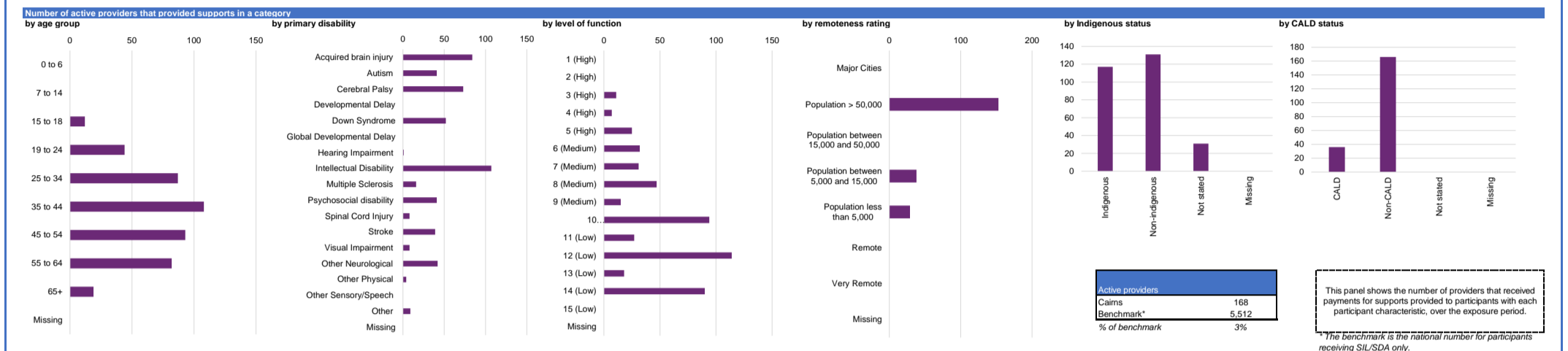
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	264	44	6.0	72%	11%	11%	0.6	0.5	79%	22%	78%
Daily Activities	286	68	4.2	68%	14%	14%	43.5	39.9	92%	24%	80%
Community	279	57	4.9	67%	7%	21%	9.3	7.5	81%	24%	80%
Transport	285	38	7.5	82%	0%	20%	0.3	0.3	85%	24%	79%
Core total	285	105	2.7	65%	14%	17%	53.8	48.2	90%	24%	78%
Capacity Building											
Choice and Control	140	24	5.8	85%	0%	0%	0.1	0.1	93%	29%	84%
Daily Activities	287	78	3.7	60%	7%	13%	1.6	1.1	70%	24%	80%
Employment	11	4	2.8	100%	0%	0%	0.1	0.0	51%	36%	100%
Relationships	118	14	8.4	95%	0%	14%	1.0	0.7	66%	19%	73%
Social and Civic	19	4	4.8	100%	0%	0%	0.0	0.0	11%	26%	82%
Support Coordination	289	36	8.0	88%	8%	23%	1.2	1.0	87%	24%	79%
Capacity Building total	289	108	2.7	62%	9%	19%	4.0	3.0	73%	24%	79%
Capital											
Assistive Technology	113	20	5.7	94%	40%	40%	0.7	0.4	64%	21%	85%
Home Modifications	61	4	15.3	100%	25%	0%	0.6	0.4	64%	26%	86%
Capital total	134	24	5.6	91%	33%	22%	1.3	0.8	64%	20%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	289	168	1.7	62%	12%	20%	59.1	52.0	88%	24%	79%

Indicator definitions

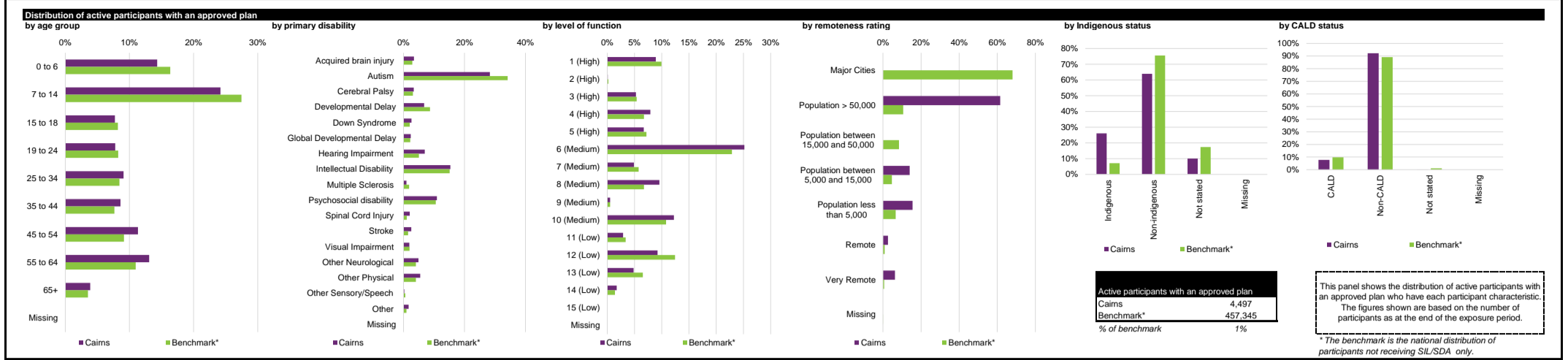
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- Utilisation:** Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

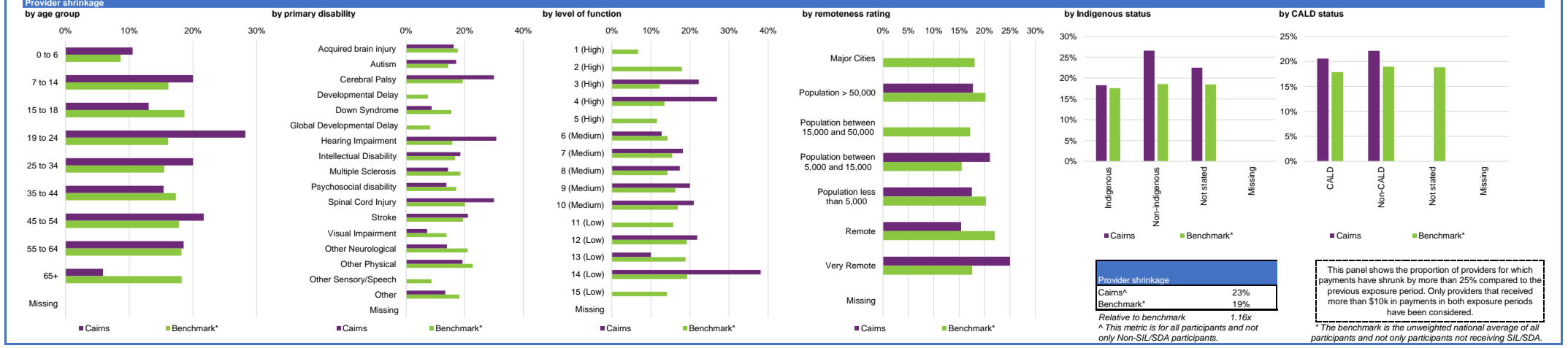
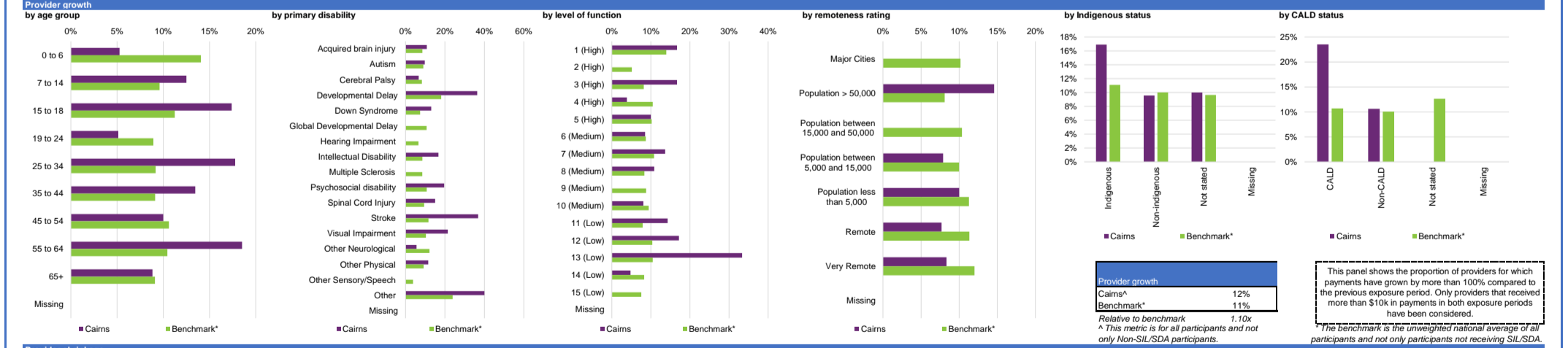
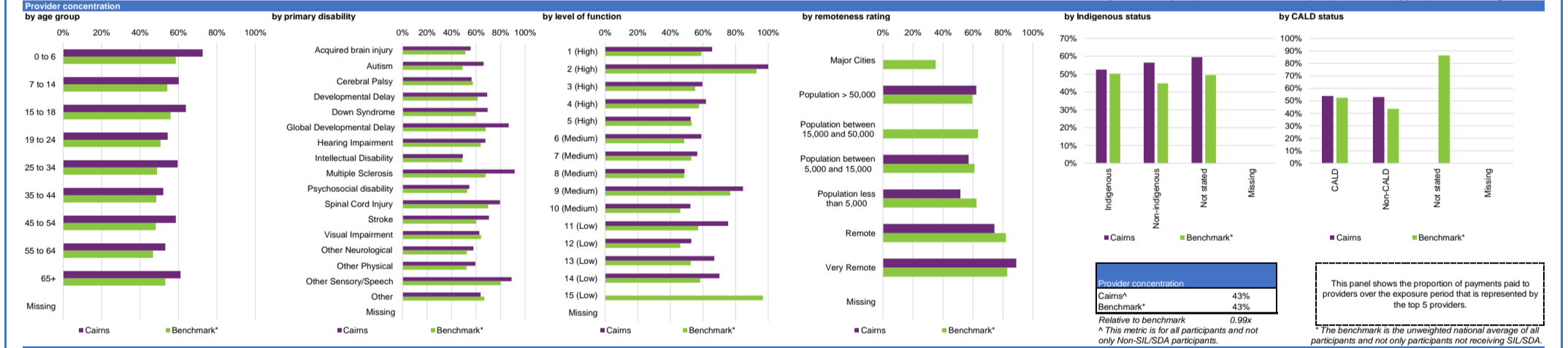
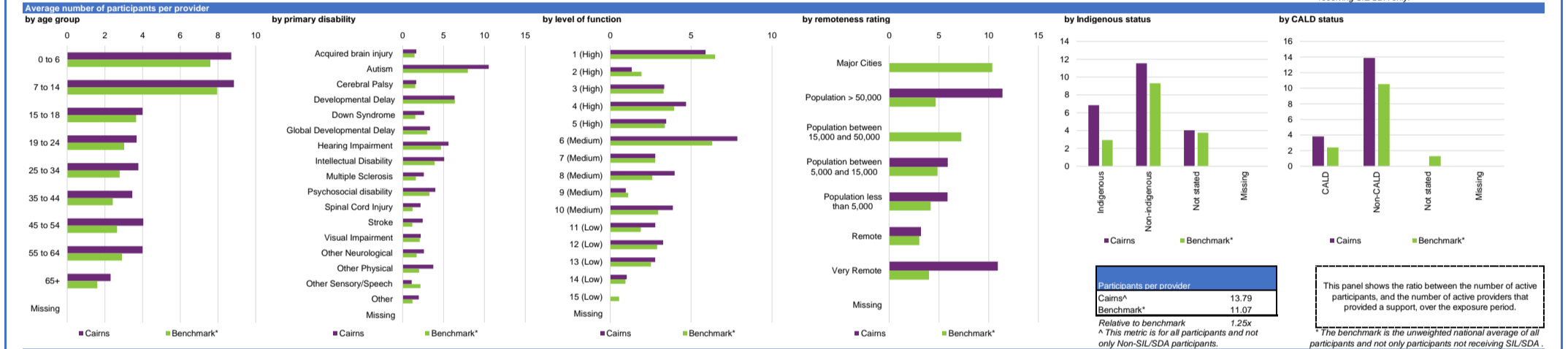
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Participant profile

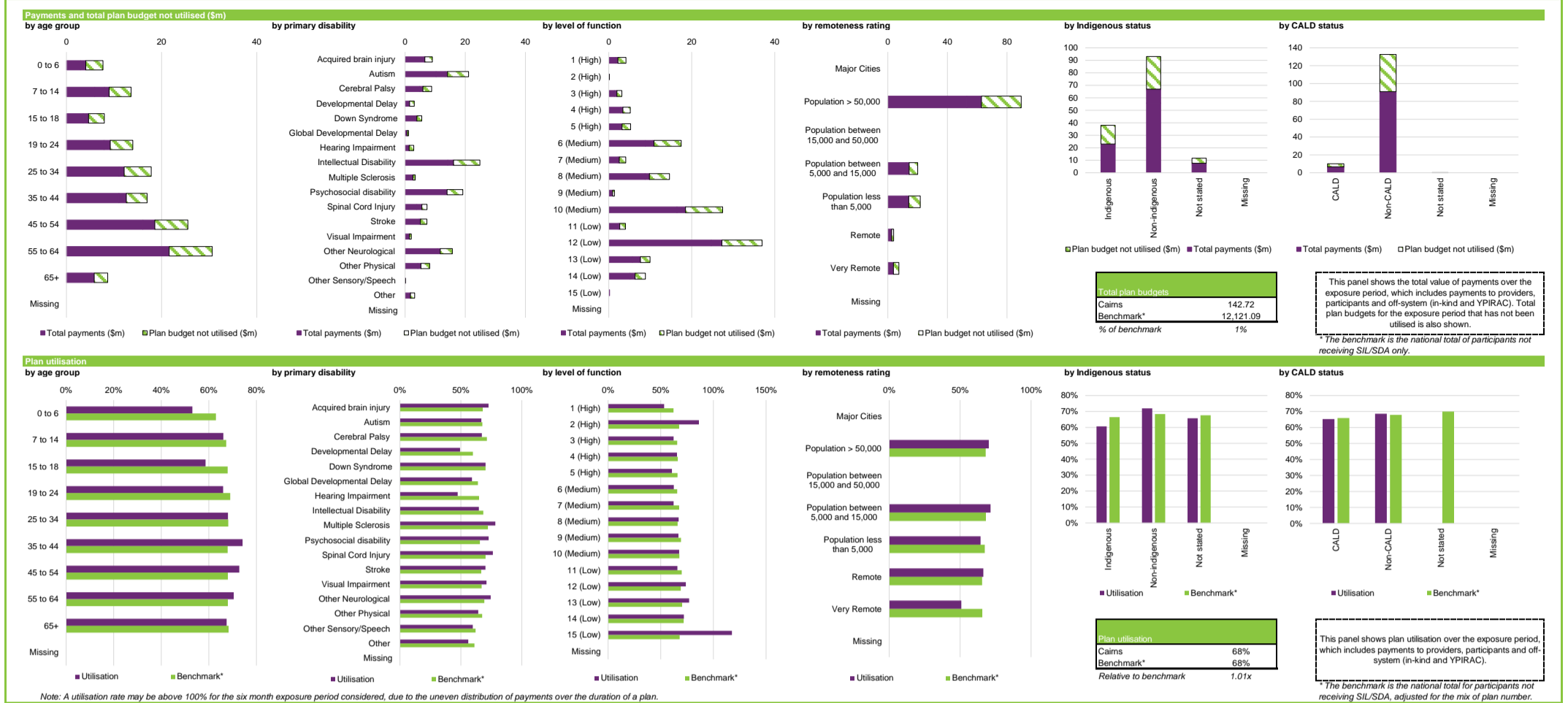
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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,908	90	43.4	74%	0%	9%	4.0	2.6	64%	59%	78%
Daily Activities	2,591	126	20.6	67%	15%	11%	60.8	40.9	67%	56%	78%
Community	2,662	103	25.8	70%	10%	13%	32.9	26.7	81%	53%	78%
Transport	1,854	47	41.6	70%	0%	33%	2.5	2.1	86%	53%	78%
Core total	4,375	186	23.5	66%	11%	14%	100.1	72.3	72%	57%	77%
Capacity Building											
Choice and Control	3,278	95	34.5	82%	5%	0%	2.4	2.4	99%	56%	77%
Daily Activities	4,452	166	26.8	78%	8%	8%	24.2	12.9	53%	57%	77%
Employment	185	19	9.7	95%	0%	43%	1.4	0.6	45%	34%	68%
Relationships	208	25	8.3	92%	25%	25%	1.2	0.6	48%	19%	68%
Social and Civic	245	15	16.3	93%	100%	0%	0.6	0.2	32%	46%	80%
Support Coordination	2,351	97	24.2	71%	13%	10%	6.0	4.5	75%	51%	74%
Capacity Building total	4,481	222	20.2	68%	8%	16%	36.1	21.3	59%	57%	77%
Capital											
Assistive Technology	1,090	69	15.8	76%	18%	41%	5.8	3.4	58%	72%	81%
Home Modifications	132	16	8.3	94%	0%	50%	0.7	0.6	87%	84%	89%
Capital total	1,111	72	15.4	70%	15%	48%	6.5	4.0	61%	72%	82%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,497	309	14.6	64%	11%	24%	142.7	97.6	68%	57%	77%

Indicator definitions

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