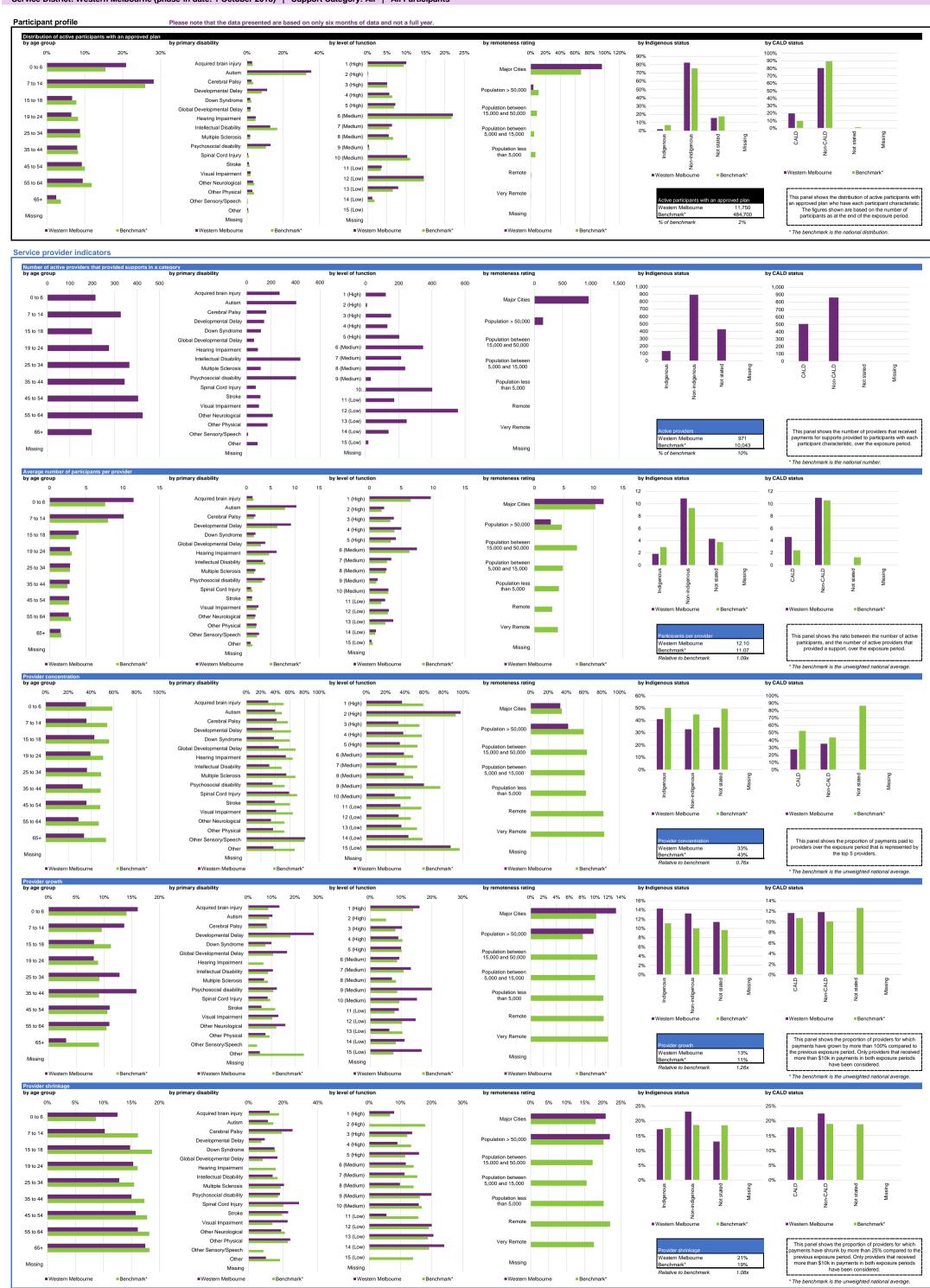
Service District: Western Melbourne (phase-in date: 1 October 2018) | Support Category: All | All Participants



Service District: Western Melbourne (phase-in date: 1 October 2018) | Support Category: All | All Participants

For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.





upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore											
Consumables	10,498	215	48.8	60%	8%	3%	9.2	5.8	63%	51%	70%
Daily Activities	6,195	377	16.4	49%	16%	21%	134.9	114.0	85%	51%	70%
Community	7,650	288	26.6	53%	14%	20%	74.1	41.6	56%	49%	70%
Transport	4,551	62	73.4	73%	0%	0%	9.1	9.4	102%	50%	71%
Core total	11,415	526	21.7	47%	14%	19%	227.3	170.8	75%	52%	69%
apacity Building											
Choice and Control	6,669	222	30.0	60%	4%	0%	4.8	4.8	99%	50%	69%
Daily Activities	11,624	443	26.2	54%	10%	17%	80.0	45.9	57%	51%	69%
Employment	533	46	11.6	67%	0%	44%	2.4	1.1	45%	48%	69%
Relationships	984	111	8.9	48%	13%	11%	5.4	2.7	50%	19%	64%
Social and Civic	2,607	101	25.8	55%	16%	12%	6.4	2.1	33%	47%	66%
Support Coordination	5,297	374	14.2	29%	9%	13%	14.0	10.8	77%	49%	68%
Capacity Building total	11,665	714	16.3	42%	9%	15%	114.1	67.8	59%	51%	69%
pital											
Assistive Technology	1,833	147	12.5	41%	10%	37%	9.9	4.7	48%	60%	75%
Home Modifications	553	46	12.0	82%	21%	21%	4.0	2.6	66%	40%	78%
Capital total	2,008	174	11.5	40%	14%	37%	13.9	7.4	53%	56%	76%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	11.750	971	12.1	44%	13%	21%	355.3	245.9	69%	52%	69%

ndicator definitions	
active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
active providers varticipants per provider rovider concentration rovider growth rovider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of provider symments over the exposure period that were paid to the top 10 providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
otal plan budgets 'ayments Itilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control las the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

Service District: Western Melbourne (phase-in date: 1 October 2018) | Support Category: All | Participants Receiving SIL/SDA

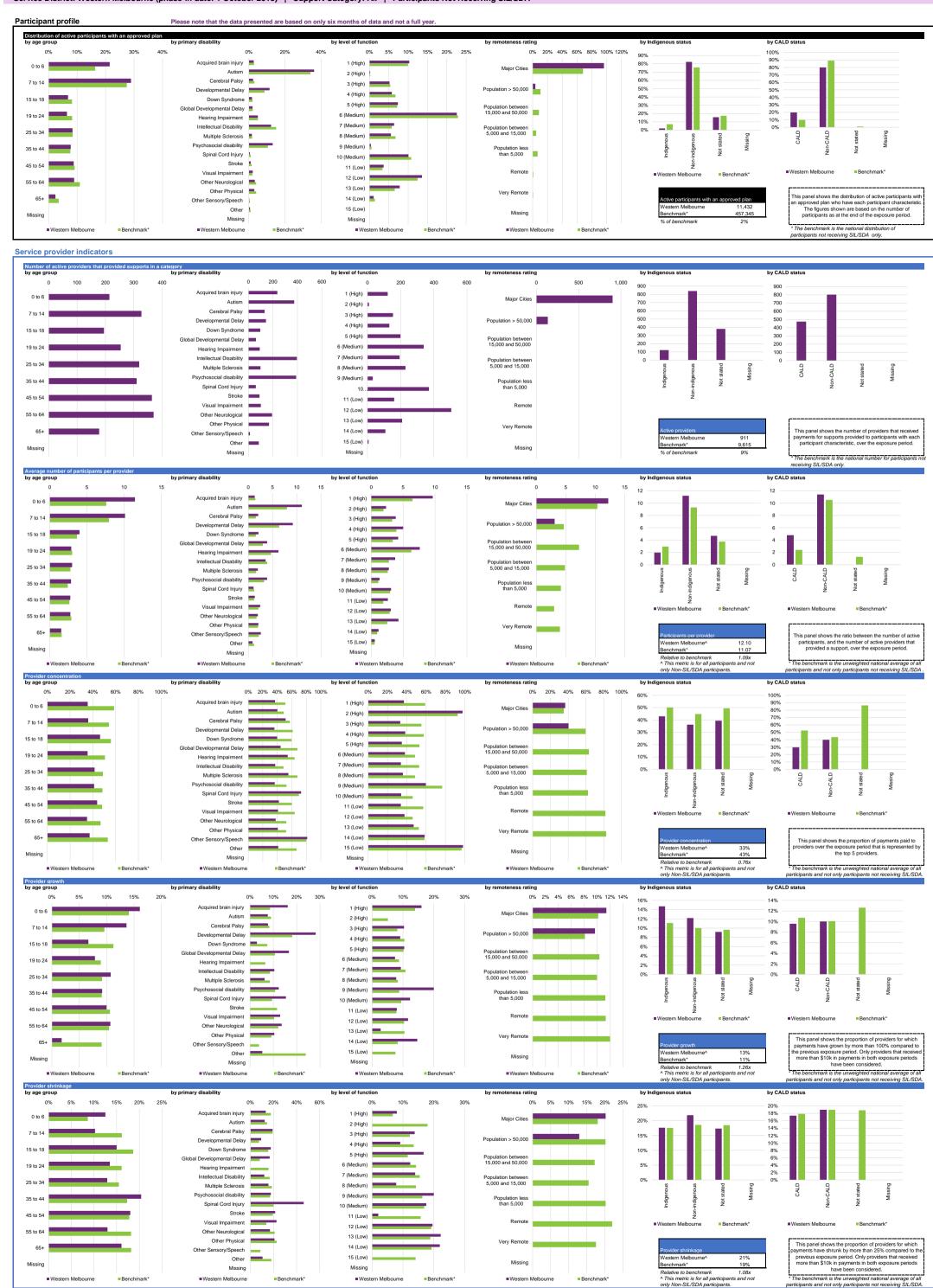






upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage		Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helpe choice and contr
ore												
Consumables	303	56	5.4	71%	0%	29%		0.6	0.4	65%	23%	78%
Daily Activities	315	93	3.4	59%	19%	21%		40.7	39.1	96%	24%	80%
Community	302	69	4.4	74%	15%	18%		11.9	6.3	53%	23%	80%
Transport	312	18	17.3	83%	0%	0%		0.5	1 0.3	67%	23%	80%
Core total	318	137	2.3	57%	17%	21%		53.8	46.1	86%	23%	79%
pacity Building												
Choice and Control	273	43	6.3	75%	0%	0%		0.2	+ 0.2	98%	24%	78%
Daily Activities	317	96	3.3	68%	0%	4%		2.7	1.7	64%	24%	79%
Employment	16	6	2.7	100%	0%	0%		0.0	0.0	39%	40%	93%
Relationships	156	45	3.5	65%	32%	5%		1.2	0.9	71%	14%	73%
Social and Civic	29	6	4.8	100%	0%	0%		+ 0.1	0.0	12%	28%	74%
Support Coordination	317	87	3.6	55%	14%	21%		1.5	1.4	91%	23%	79%
Capacity Building total	318	183	1.7	43%	13%	12%		5.9	4.2	72%	23%	79%
pital												
Assistive Technology	160	36	4.4	71%	9%	36%	•	1.3	0.5	41%	26%	79%
Home Modifications	296	19	15.6	96%	22%	11%		2.9	1.9	68%	22%	79%
Capital total	299	53	5.6	80%	16%	26%		4.1	2.5	60%	22%	79%
Missing	0	0	0.0	0%	0%	0%		0.0	0.0	0%	0%	0%
All support categories	318	263	1,2	53%	17%	21%	-	63.8	52.9	83%	23%	79%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of provider symments over the exposure period that were paid to the top 10 providers. Proportion of provider sor which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	nce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. 'cood' performance. For example, a low provider concentration is a sign of a competitive market.







Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and contro
ore											
Consumables	10,195	201	50.7	60%	3%	6%	8.5	5.4	63%	53%	69%
Daily Activities	5,880	346	17.0	56%	13%	22%	94.2	74.9	80%	52%	69%
Community	7,348	275	26.7	53%	15%	17%	62.2	35.3	57%	50%	69%
Transport	4,239	56	75.7	76%	0%	25%	8.6	9.0	104%	52%	70%
Core total	11,097	488	22.7	53%	13%	16%	173.5	124.6	72%	53%	68%
pacity Building											
Choice and Control	6,396	217	29.5	59%	4%	0%	4.6	4.6	100%	51%	68%
Daily Activities	11,307	425	26.6	54%	11%	17%	77.3	44.1	57%	53%	68%
Employment	■ 517	46	11.2	66%	0%	44%	□ 2.4	1.1	45%	48%	68%
Relationships	828	100	8.3	44%	14%	10%	4.1	1.8	44%	21%	61%
Social and Civic	2,578	100	25.8	55%	16%	12%	6.3	2.1	34%	48%	66%
Support Coordination	4,980	366	13.6	29%	10%	12%	12.5	9.4	75%	51%	67%
Capacity Building total	11,347	688	16.5	44%	9%	15%	108.3	63.5	59%	53%	68%
pital											
Assistive Technology	1,673	139	12.0	41%	13%	38%	8.6	4.2	49%	64%	75%
Home Modifications	257	29	8.9	83%	20%	60%) ⊢ 1.1	0.7	62%	63%	76%
Capital total	1,709	150	11.4	38%	14%	44%	9.7	4.9	50%	64%	75%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator deligibilities.

indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of provider payments over the exposure period that were paid to the top 10 providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	ance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. e good performance. For example, a low provider concentration is a sign of a competitive market.