Service District: Outer East Melbourne (phase-in date: 1 November 2017) | Support Category: All | All Participants





Service District: Outer East Melbourne (phase-in date: 1 November 2017) | Support Category: All | All Participants



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	8,153	144	56.6 🔴	75%	0% 🔴	4%	7.8	5.2	67%	50%	71%
Daily Activities	5,397	205	26.3	65%	8%	15%	133.9	115.5	86%	49%	73%
Community	6,530	173	37.7	74%	11%	15%	78.8	43.0	55%	48%	71%
Transport	4,118	55	74.9 🔴	82%	0% 🔴	0%	7.2	7.0	97% 🔵	47%	72%
Core total	9,150	308	29.7	65%	9%	17%	227.7	170.7	75%	51%	71%
Capacity Building											
Choice and Control	5,643	130	43.4	78% 🔴	0% 🔴	0%	4.2	4.4	105%	49%	70%
Daily Activities	9.163	238	38.5	70%	8%	13%	54.1	33.5	62%	51%	71%
Employment	342	41	8.3	78%	0% 🔴	56% 🔴	2.3	1.3	57%	41%	65%
Relationships	934	96	9.7 🔵	58%	11%	8%	5.7	3.3	58%	14% 🔴	69%
Social and Civic	1,182	40	29.6	77%	0% 🔴	27%	2.4	+ 0.6	26%	50%	64%
Support Coordination	4,613	251	18.4	43%	10%	5%	10.9	8.6	79%	47%	69%
Capacity Building total	9,262	468	19.8	55%	8%	12%	80.5	52.2	65%	51%	71%
Capital											
Assistive Technology	1.761	115	15.3	47%	13%	35%	9.0	4.3	47%	58%	75%
Home Modifications	843	39	21.6	72%	22%	22%	4.1	3.0	74%	33%	75%
Capital total	2,110	140	15.1	45%	15%	28%	13.1	7.3	56%	50%	74%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	9.379	649	14.5	60%	10%	20%	321.4	230.2	72%	51%	71%

Note Concern the major support categories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider strinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. of performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Outer East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Receiving SIL/SDA





Service District: Outer East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	442	59	7.5	81%	11%	11%	1.0	0.6	67%	9%	73%
Daily Activities	481	64	7.5	75%	7%	17%	56.4	50.1	89%	10%	74%
Community	470	63	7.5	73%	8%	10%	16.4	10.2	62%	10%	74%
Transport	483	25	19.3	88%	0%	0%	0.7	0.5	63%	10%	74%
Core total	483	121	4.0	71%	7%	18%	74.5	61.3	82%	10%	74%
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Capacity Building											
Choice and Control	386	35	11.0	87%	0%	0%	0.3	+ 0.3	105%	11%	75%
Daily Activities	478	74	6.5	78%	0%	11%	2.8	1.7	60%	10%	73%
Employment	+ 4	2	2.0	100%	0%	0%	0.0	0.0	36%	0%	50%
Relationships	269	50	5.4	69%	16%	11%	2.1	1.3	63%	6%	70%
Social and Civic	- 8	0	0.0	0% 🔵	0%	0%	0.0	0.0	10% 🔴	0% 🔴	63%
Support Coordination	482	69	7.0	61%	4%	12%	1.4	1.3	88%	10%	73%
Capacity Building total	483	146	3.3	47%	6%	8%	6.7	4.6	69%	10%	74%
Capital											
Assistive Technology	196	36	5.4	73%	17%	50%	1.1	+ 0.4	39%	16%	74%
Home Modifications	471	13	36.2 🔴	99% 🔴	25%	13%	2.4	1.8	77%	10%	74%
Capital total	473	48	9.9	81%	21%	29%	3.5	2.3	65%	10%	74%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
											L
All support categories	483	231	2.1	67%	10%	18%	84.7	68.2	81%	10%	74%

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Service District: Outer East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Not Receiving SIL/SDA





Service District: Outer East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Not Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration		Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
-												
Core												
Consumables	7,711	124	62.2	76%		0%	18%	6.8	4.6	67%	54%	71%
Daily Activities	4,916	180	27.3	80%	•	10%	20%	77.6	65.4	84%	54%	72%
Community	6,060	153	39.6	76%	_	12%	15%	62.5	32.8	53%	52%	71%
Transport	3,635	50	72.7 🔴	84%		0%	0%	6.4	6.5	101%	52%	72%
Core total	8,667	258	33.6	77%		10%	18%	153.3	109.3	71%	55%	70%
Capacity Building												
Choice and Control	5,257	127	41.4	78%		0%	0%	3.9	4.1	105%	53%	69%
Daily Activities	8.685	214	40.6	70%		8%	12%	51.3	31.8	62%	55%	70%
Employment	338	41	8.2	78%		0% 🔴	56% 🔴	2.3	1.3	57%	42%	65%
Relationships	665	87	7.6	60%	1	17%	4%	3.6	2.0	56%	20%	69%
Social and Civic	1,174	40	29.4	77%		0%	18%	2.4	• 0.6	27%	50%	64%
Support Coordination	4.131	247	16.7	44%		6%	4%	9.5	7.3	78%	53%	69%
Capacity Building total	8,779	438	20.0	57%		8%	12%	73.8	47.6	64%	55%	70%
Capital												
Assistive Technology	1.565	111	14.1	48%		12%	44%	7.9	3.8	49%	65%	75%
Home Modifications	372	26	14.3	73%	-	20%	30%	1.7	1.2	71%	66%	77%
Capital total	1,637	124	13.2	45%		14%	35%	9.6	5.0	52%	65%	75%
Missing	0	0	0.0	0%		0%	0%	0.0	0.0	0%	0%	0%
All support categories	8.896	581	15.3	70%		9%	21%	236.7	162.0	68%	55%	70%

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