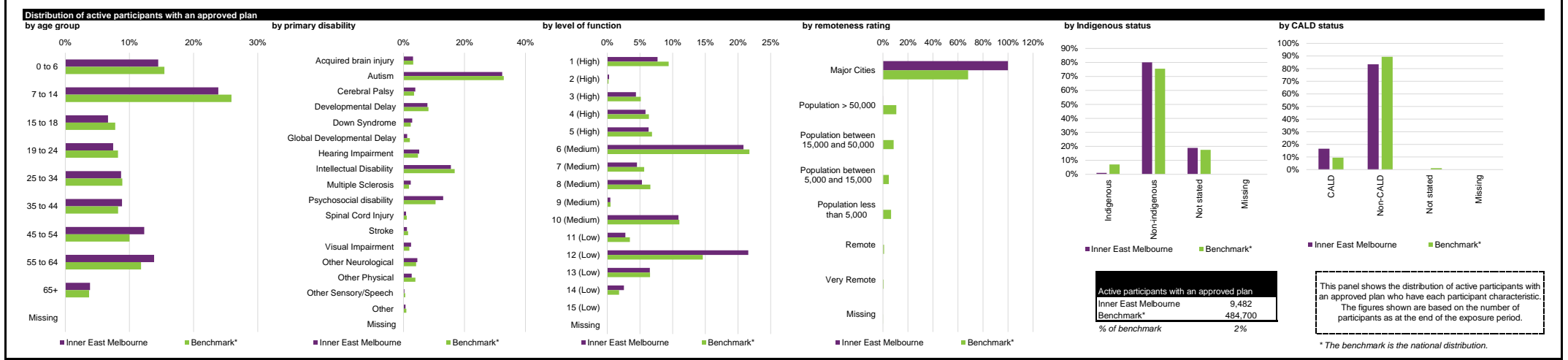**Participant profile**
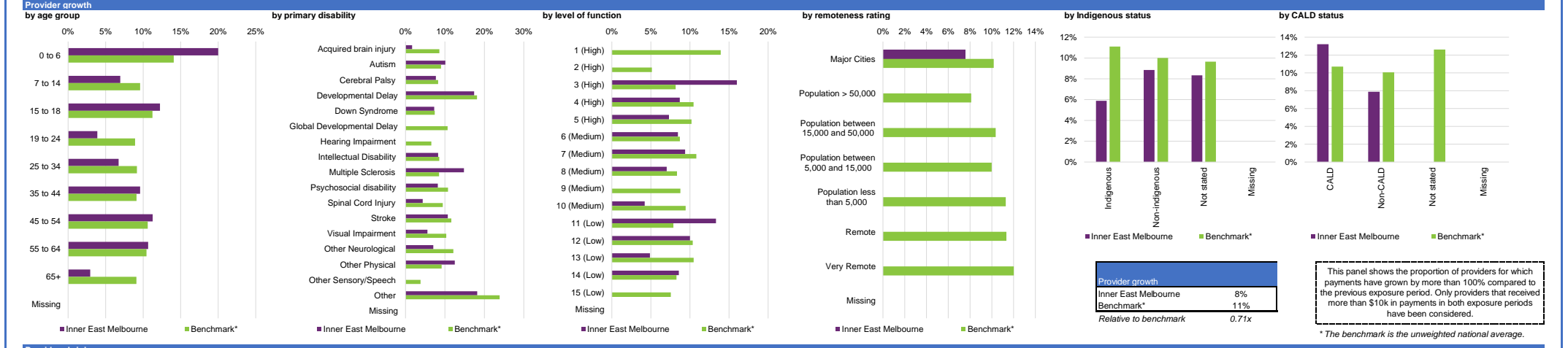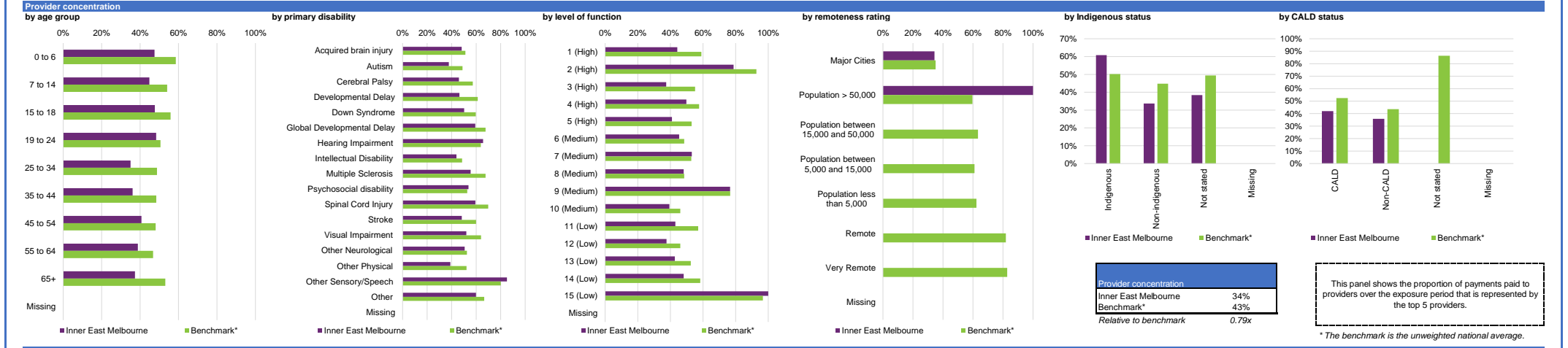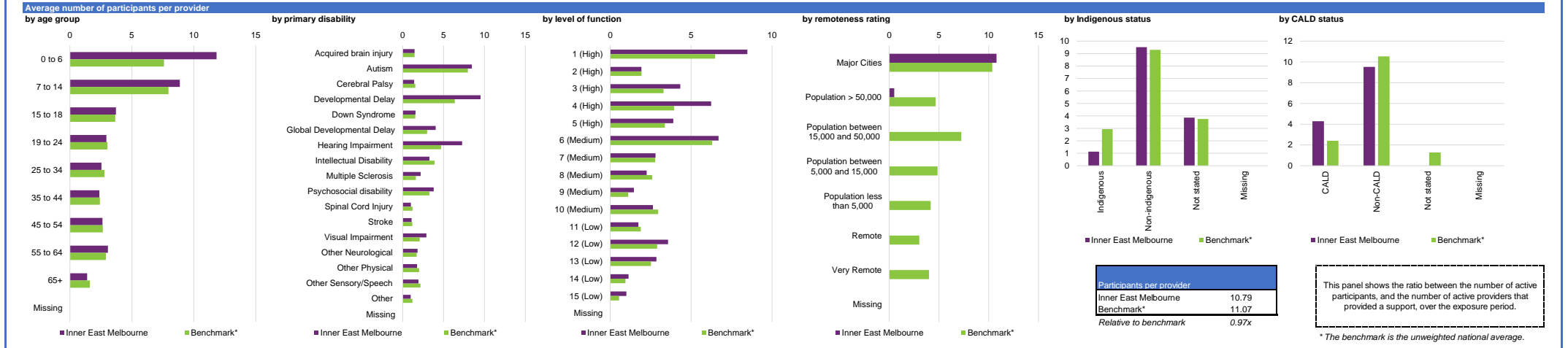
Please note that the data presented are based on only six months of data and not a full year.

Distribution of active participants with an approved plan

Active participants with an approved plan	
Inner East Melbourne	9,482
Benchmark*	484,700
% of benchmark	2%

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period.

* The benchmark is the national distribution.

Service provider indicators

Number of active providers that provided supports in a category

Active providers	
Inner East Melbourne	879
Benchmark*	10,043
% of benchmark	9%

This panel shows the number of providers that received payments for supports provided to participants with each participant characteristic, over the exposure period.

* The benchmark is the national number.

Average number of participants per provider

Participants per provider	
Inner East Melbourne	10.79
Benchmark*	11.07
Relative to benchmark	0.97x

This panel shows the ratio between the number of active participants, and the number of active providers that provided a support, over the exposure period.

* The benchmark is the unweighted national average.

Provider concentration

Provider concentration	
Inner East Melbourne	34%
Benchmark*	43%
Relative to benchmark	0.79x

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers.

* The benchmark is the unweighted national average.

Provider growth

Provider growth	
Inner East Melbourne	8%
Benchmark*	11%
Relative to benchmark	0.71x

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.

* The benchmark is the unweighted national average.

Provider shrinkage

Provider shrinkage	
Inner East Melbourne	15%
Benchmark*	19%
Relative to benchmark	0.78x

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.

* The benchmark is the unweighted national average.

Plan utilisation

Payments and total plan budget not utilised ($m)

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Total plan budgets	
Inner East Melbourne	381.65
Benchmark*	17,064.72
% of benchmark	2%

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system and YPIRAC. Total plan budgets for the exposure period that has not been utilised is also shown.

* The benchmark is the national total.

Plan utilisation

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Plan utilisation	
Inner East Melbourne	73%
Benchmark*	76%
Relative to benchmark	0.96x

This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC).

* The benchmark is the national total, adjusted for the mix of SIL/SDA participants and plan number.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan.

Outcomes framework

Outcomes indicator on choice and control

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Proportion of participants who reported that they choose who supports them	
Inner East Melbourne	47%
Benchmark*	52%
Relative to benchmark	0.91x

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

* The benchmark is the national total, adjusted for the mix of SIL/SDA participants.

Has the NDIS helped you have more choices and more control over your life?

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Proportion of participants who reported that the NDIS has helped with choice and control	
Inner East Melbourne	76%
Benchmark*	75%
Relative to benchmark	1.01x

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

* The benchmark is the national total, adjusted for the mix of SIL/SDA participants.

Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,746	198	39.1	67%	6%	14%	7.7	5.2	67%	46%	76%
Daily Activities	5,574	303	18.4	64%	12%	20%	177.6	150.5	85%	44%	77%
Community	6,585	253	26.0	62%	11%	11%	88.0	49.8	57%	43%	77%
Transport	4,461	48	92.9	77%	0%	0%	7.3	7.1	96%	43%	77%
Core total	9,083	454	20.0	61%	10%	13%	280.6	212.6	76%	47%	76%
Capacity Building											
Choice and Control	4,798	151	31.8	73%	0%	0%	3.5	3.7	104%	46%	76%
Daily Activities	9,212	349	26.4	63%	11%	13%	57.8	37.1	64%	47%	76%
Employment	304	38	8.0	73%	0%	59%	2.0	1.0	51%	43%	71%
Relationships	1,122	109	10.3	54%	5%	5%	6.6	3.9	59%	11%	74%
Social and Civic	1,112	44	25.3	75%	11%	22%	2.3	0.8	33%	47%	74%
Support Coordination	4,660	317	14.7	33%	3%	7%	12.0	9.2	77%	43%	76%
Capacity Building total	9,343	612	15.3	45%	6%	12%	85.0	55.9	66%	47%	76%
Capital											
Assistive Technology	1,882	146	12.9	45%	13%	31%	10.5	5.1	48%	52%	80%
Home Modifications	1,072	47	22.8	84%	18%	24%	5.6	4.1	74%	24%	79%
Capital total	2,326	176	13.2	50%	13%	27%	16.1	9.2	57%	42%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	9,482	879	10.8	56%	8%	15%	381.7	277.8	73%	47%	76%

Note: Only the major support categories are shown.
Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

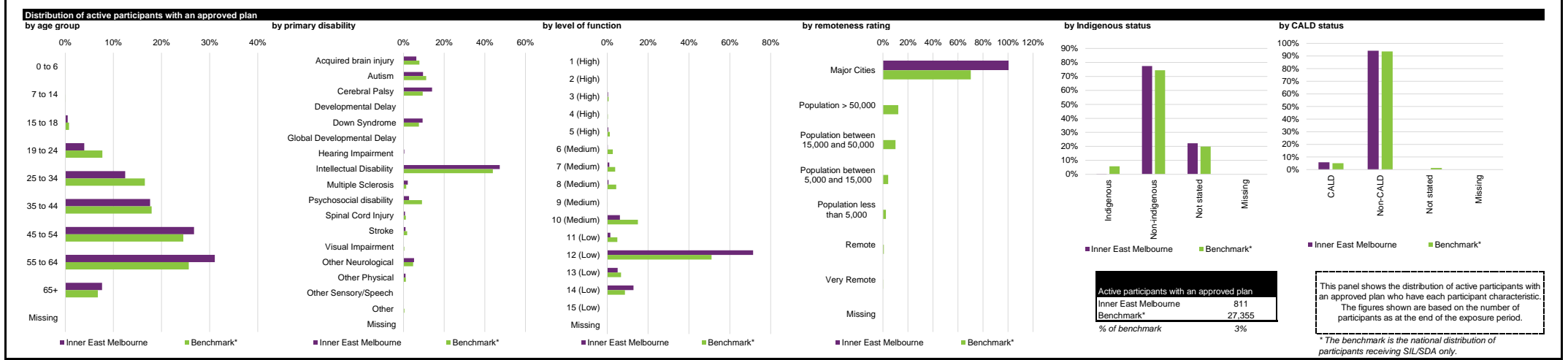|	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
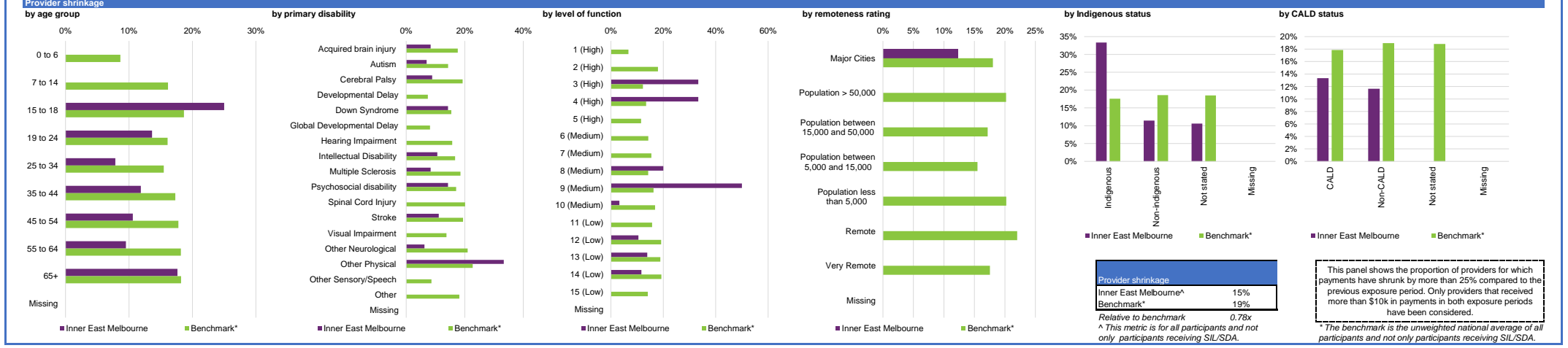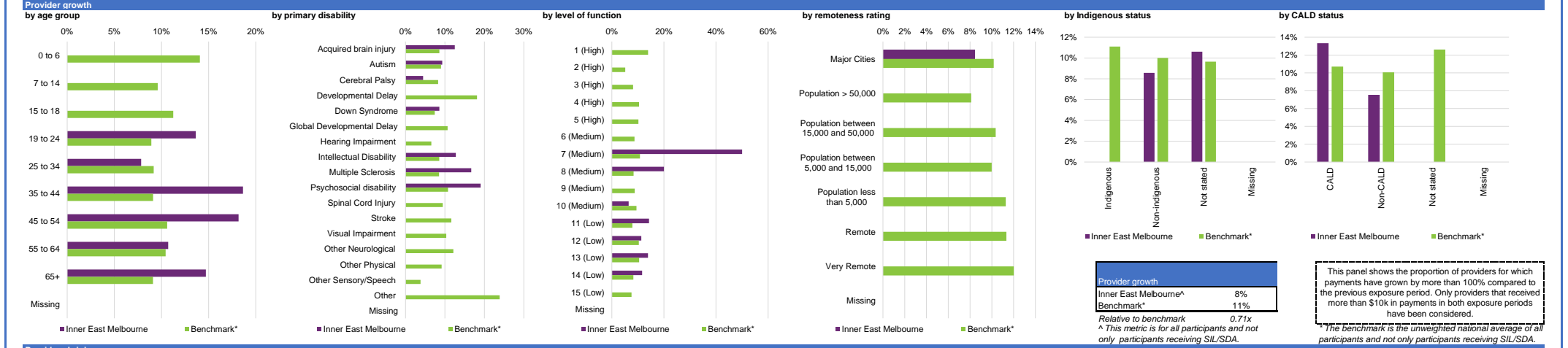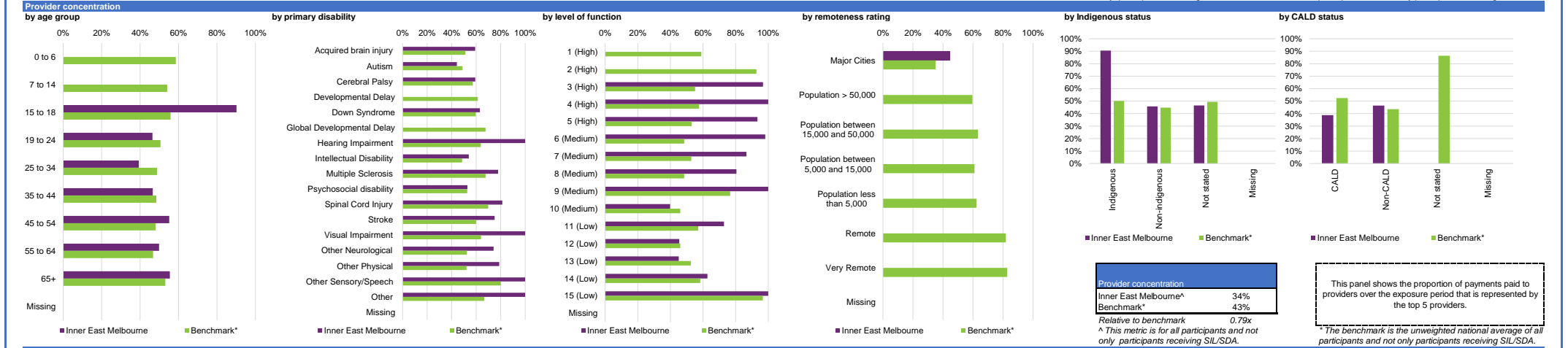
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.
For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

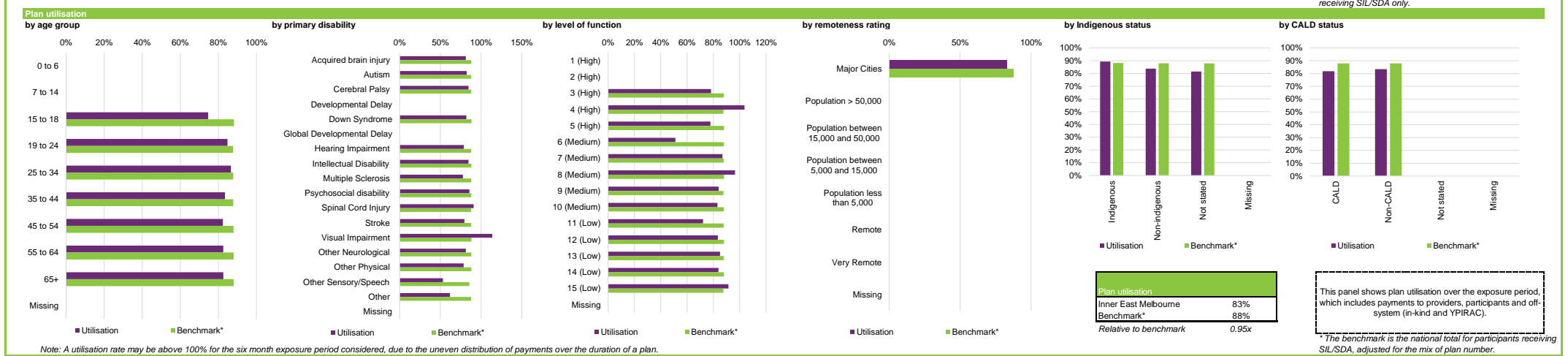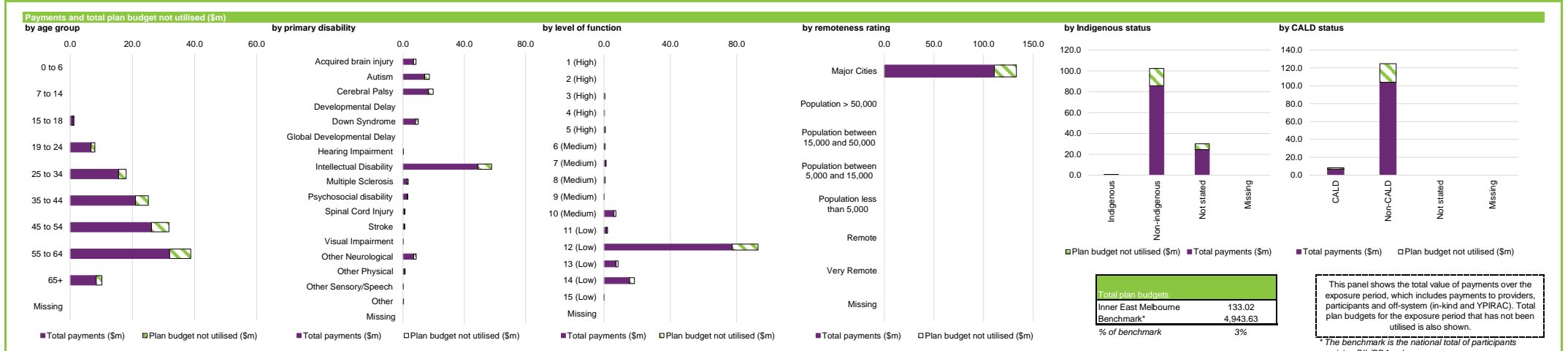**Participant Category Detailed Dashboard as at 31 December 2021 (exposure period: 1 April 2021 to 30 September 2021)**

Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Receiving SIL/SDA

Participant profile

Please note that the data presented are based on only six months of data and not a full year.

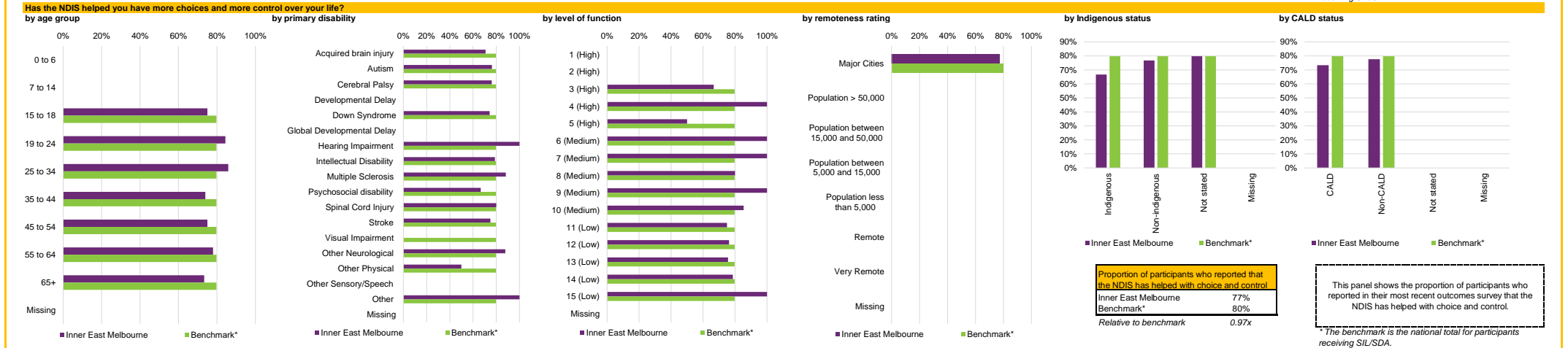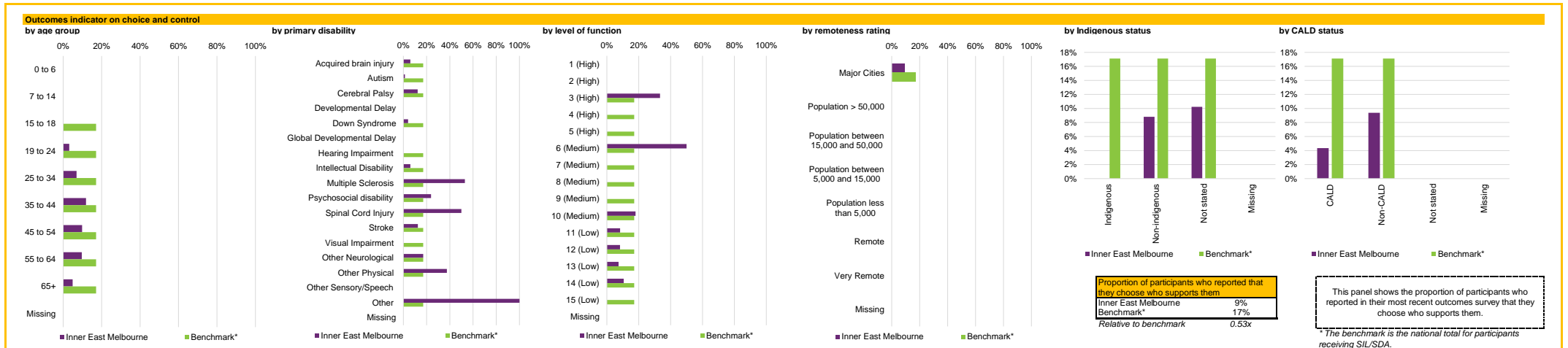### Distribution of active participants with an approved plan

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Active participants with an approved plan	
Inner East Melbourne	811
Benchmark*	27,355
% of benchmark	3%

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period.

The benchmark is the national distribution of participants receiving SIL/SDA only.

Service provider indicators

Number of active providers that provided supports in a category

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Active providers	
Inner East Melbourne	378
Benchmark*	5,512
% of benchmark	7%

This panel shows the number of providers that received payments for supports provided to participants with each participant characteristic, over the exposure period.

The benchmark is the national number for participants receiving SIL/SDA only.

Average number of participants per provider

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Participants per provider	
Inner East Melbourne^	10.79
Benchmark*	11.07
Relative to benchmark	0.97x

^ This metric is for all participants and not only participants receiving SIL/SDA.

This panel shows the ratio between the number of active participants, and the number of active providers that provided a support, over the exposure period.

The benchmark is the unweighted national average of all participants and not only participants receiving SIL/SDA.

Provider concentration

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Provider concentration	
Inner East Melbourne^	34%
Benchmark*	43%
Relative to benchmark	0.79x

^ This metric is for all participants and not only participants receiving SIL/SDA.

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers.

The benchmark is the unweighted national average of all participants and not only participants receiving SIL/SDA.

Provider growth

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Provider growth	
Inner East Melbourne^	8%
Benchmark*	11%
Relative to benchmark	0.71x

^ This metric is for all participants and not only participants receiving SIL/SDA.

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.

The benchmark is the unweighted national average of all participants and not only participants receiving SIL/SDA.

Provider shrinkage

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Provider shrinkage	
Inner East Melbourne^	15%
Benchmark*	19%
Relative to benchmark	0.78x

^ This metric is for all participants and not only participants receiving SIL/SDA.

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.

The benchmark is the unweighted national average of all participants and not only participants receiving SIL/SDA.

Participant Category Detailed Dashboard as at 31 December 2021 (exposure period: 1 April 2021 to 30 September 2021)

Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Receiving SIL/SDA

Plan utilisation

Payments and total plan budget not utilised ($m)

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Total plan budgets	
Inner East Melbourne	133.02
Benchmark*	4,943.63
% of benchmark	3%

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown.

The benchmark is the national total of participants receiving SIL/SDA only.

Plan utilisation

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Plan utilisation	
Inner East Melbourne	83%
Benchmark*	88%
Relative to benchmark	0.95x

This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC).

The benchmark is the national total for participants receiving SIL/SDA, adjusted for the mix of plan number.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan.

Outcomes framework

Outcomes indicator on choice and control

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Proportion of participants who reported that they choose who supports them	
Inner East Melbourne	9%
Benchmark*	17%
Relative to benchmark	0.53x

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

The benchmark is the national total for participants receiving SIL/SDA.

Has the NDIS helped you have more choices and more control over your life?

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Proportion of participants who reported that the NDIS has helped with choice and control	
Inner East Melbourne	77%
Benchmark*	80%
Relative to benchmark	0.97x

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The benchmark is the national total for participants receiving SIL/SDA.

Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	753	97	7.8	59%	0%	5%	1.4	1.0	70%	9%	77%
Daily Activities	803	104	7.7	74%	13%	15%	87.2	81.7	94%	9%	77%
Community	798	105	7.6	58%	10%	13%	24.9	14.7	59%	9%	77%
Transport	803	22	36.5	91%	0%	0%	1.2	0.9	73%	9%	77%
Core total	**811**	**206**	**3.9**	**66%**	**10%**	**10%**	**114.7**	**98.2**	**86%**	**9%**	**77%**
Capacity Building											
Choice and Control	602	49	12.3	77%	0%	0%	0.5	0.5	106%	10%	77%
Daily Activities	801	130	6.2	69%	20%	14%	5.8	3.5	61%	9%	77%
Employment	8	11	0.7	99%	0%	50%	0.1	0.0	57%	13%	71%
Relationships	408	69	5.9	58%	11%	14%	2.7	1.6	60%	5%	75%
Social and Civic	10	0	0.0	0%	0%	0%	0.0	0.0	0%	20%	60%
Support Coordination	806	110	7.3	43%	0%	12%	2.3	2.2	93%	9%	77%
Capacity Building total	**809**	**251**	**3.2**	**40%**	**8%**	**11%**	**11.5**	**7.9**	**69%**	**9%**	**77%**
Capital											
Assistive Technology	383	59	6.5	72%	7%	13%	2.5	1.3	53%	13%	79%
Home Modifications	780	17	45.9	96%	11%	11%	4.3	3.4	77%	9%	78%
Capital total	**790**	**76**	**10.4**	**78%**	**8%**	**13%**	**6.9**	**4.7**	**68%**	**9%**	**77%**
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	**811**	**378**	**2.1**	**60%**	**8%**	**12%**	**133.0**	**110.8**	**83%**	**9%**	**77%**

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

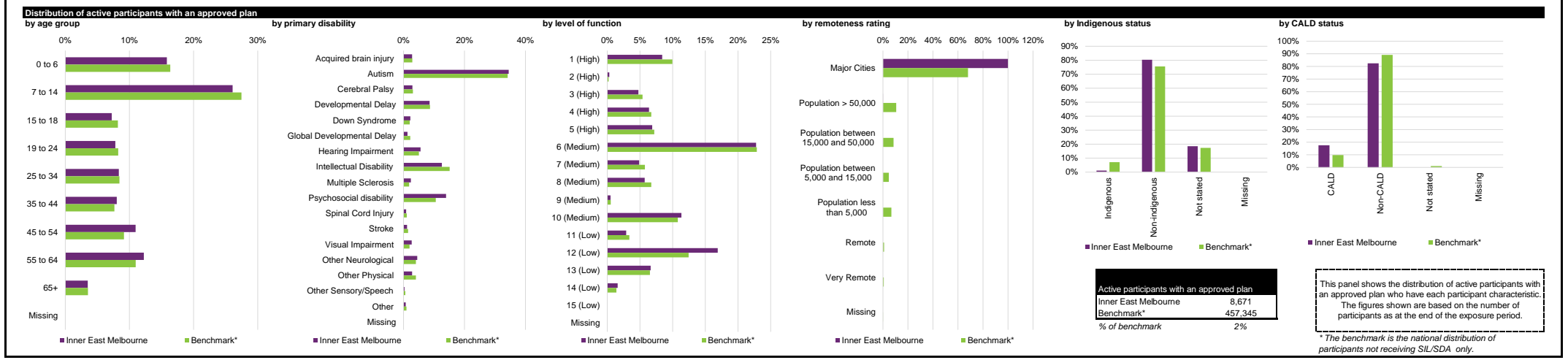|	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.
For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant Category Detailed Dashboard as at 31 December 2021 (exposure period: 1 April 2021 to 30 September 2021)

Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Not Receiving SIL/SDA

Participant profile

Please note that the data presented are based on only six months of data and not a full year.

Distribution of active participants with an approved plan

Active participants with an approved plan	
Inner East Melbourne	8,671
Benchmark*	457,345
% of benchmark	2%

This panel shows the distribution of active participants with an approved plan who have each participant characteristic. The figures shown are based on the number of participants as at the end of the exposure period.

* The benchmark is the national distribution of participants not receiving SIL/SDA only.

Service provider indicators

Number of active providers that provided supports in a category

Active providers	
Inner East Melbourne	781
Benchmark*	9,615
% of benchmark	8%

This panel shows the number of providers that received payments for supports provided to participants with each participant characteristic, over the exposure period.

* The benchmark is the national number for participants not receiving SIL/SDA only.

Average number of participants per provider

Participants per provider	
Inner East Melbourne^	10.79
Benchmark*	11.07
Relative to benchmark	0.97x

^ This metric is for all participants and not only Non-SIL/SDA participants.

This panel shows the ratio between the number of active participants, and the number of active providers that provided a support, over the exposure period.

* The benchmark is the unweighted national average of all participants and not only participants not receiving SIL/SDA.

Provider concentration

Provider concentration	
Inner East Melbourne^	34%
Benchmark*	43%
Relative to benchmark	0.79x

^ This metric is for all participants and not only Non-SIL/SDA participants.

This panel shows the proportion of payments paid to providers over the exposure period that is represented by the top 5 providers.

* The benchmark is the unweighted national average of all participants and not only participants not receiving SIL/SDA.

Provider growth

Provider growth	
Inner East Melbourne^	8%
Benchmark*	11%
Relative to benchmark	0.71x

^ This metric is for all participants and not only Non-SIL/SDA participants.

This panel shows the proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.

* The benchmark is the unweighted national average of all participants and not only participants not receiving SIL/SDA.

Provider shrinkage

Provider shrinkage	
Inner East Melbourne^	15%
Benchmark*	19%
Relative to benchmark	0.78x

^ This metric is for all participants and not only Non-SIL/SDA participants.

This panel shows the proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.

* The benchmark is the unweighted national average of all participants and not only participants not receiving SIL/SDA.

Participant Category Detailed Dashboard as at 31 December 2021 (exposure period: 1 April 2021 to 30 September 2021)

Service District: Inner East Melbourne (phase-in date: 1 November 2017) | Support Category: All | Participants Not Receiving SIL/SDA

Plan utilisation

Payments and total plan budget not utilised ($m)

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Total plan budgets	
Inner East Melbourne	248.63
Benchmark*	12,121.09
% of benchmark	2%

This panel shows the total value of payments over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC). Total plan budgets for the exposure period that has not been utilised is also shown.

The benchmark is the national total of participants not receiving SIL/SDA only.

Plan utilisation

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Plan utilisation	
Inner East Melbourne	67%
Benchmark*	69%
Relative to benchmark	0.97x

This panel shows plan utilisation over the exposure period, which includes payments to providers, participants and off-system (in-kind and YPIRAC).

The benchmark is the national total for participants not receiving SIL/SDA, adjusted for the mix of plan number.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan.

Outcomes framework

Outcomes indicator on choice and control

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Proportion of participants who reported that they choose who supports them	
Inner East Melbourne	53%
Benchmark*	58%
Relative to benchmark	0.93x

This panel shows the proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

The benchmark is the national total for participants not receiving SIL/SDA.

Has the NDIS helped you have more choices and more control over your life?

by age group | by primary disability | by level of function | by remoteness rating | by Indigenous status | by CALD status

Proportion of participants who reported that the NDIS has helped with choice and control	
Inner East Melbourne	76%
Benchmark*	74%
Relative to benchmark	1.02x

This panel shows the proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The benchmark is the national total for participants not receiving SIL/SDA.

Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets ($m)	Payments ($m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	6,993	160	43.7	74%	5%	9%	6.3	4.2	67%	53%	76%
Daily Activities	4,771	262	18.2	73%	13%	24%	90.4	68.9	76%	52%	77%
Community	5,787	239	24.2	67%	9%	11%	63.1	35.2	56%	49%	77%
Transport	3,658	41	89.2	79%	0%	33%	6.1	6.2	101%	50%	77%
Core total	**8,272**	**383**	**21.6**	**69%**	**9%**	**16%**	**165.9**	**114.4**	**69%**	**53%**	**76%**
Capacity Building											
Choice and Control	4,196	145	28.9	73%	0%	0%	3.1	3.2	103%	52%	76%
Daily Activities	8,411	305	27.6	64%	6%	14%	52.0	33.6	65%	53%	76%
Employment	296	38	7.8	73%	0%	56%	1.9	0.9	50%	44%	71%
Relationships	714	95	7.5	56%	11%	7%	3.9	2.3	58%	17%	72%
Social and Civic	1,102	44	25.0	75%	11%	22%	2.3	0.8	34%	47%	75%
Support Coordination	3,854	312	12.4	36%	2%	11%	9.6	7.0	73%	50%	75%
Capacity Building total	**8,534**	**564**	**15.1**	**48%**	**7%**	**13%**	**73.5**	**48.0**	**65%**	**53%**	**76%**
Capital											
Assistive Technology	1,499	133	11.3	42%	10%	38%	8.0	3.8	47%	64%	81%
Home Modifications	292	33	8.8	85%	25%	38%	1.2	0.8	64%	66%	85%
Capital total	**1,536**	**150**	**10.2**	**40%**	**11%**	**35%**	**9.2**	**4.5**	**49%**	**64%**	**81%**
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	**8,671**	**781**	**11.1**	**62%**	**9%**	**17%**	**248.6**	**167.0**	**67%**	**53%**	**76%**

Note: Only the major support categories are shown.
Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than $10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped them with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.
For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.