Service District: Goulburn (phase-in date: 1 January 2019) | Support Category: All | All Participants





Service District: Goulburn (phase-in date: 1 January 2019) | Support Category: All | All Participants



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,959	89	33.2 🔴	73%	6%	18%	2.4	1.5	62%	56%	78%
Daily Activities	2,056	111	18.5	71%	17%	26%	42.6	33.2	78%	56%	79%
Community	2,352	106	22.2	73%	2%	23%	23.9	11.6	49%	54%	77%
Transport	1,510	21	71.9 🔴	89%	0%	0%	2.6	2.5	99% 🔵	52%	79%
Core total	3,522	164	21.5	68%	13%	18%	71.5	48.9	68%	58%	76%
Capacity Building											
Choice and Control	2,893	93	31.1	80%	6%	6%	2.1	2.1	99% 🔵	57%	76%
Daily Activities	3,764	139	27.1	75%	5%	19%	18.8	9.5	51%	58%	76%
Employment	128	13	9.8	99% 🔴	0% 🔴	50% 🔴	1.0	• 0.4	39% 🔴	48% 🔴	74%
Relationships	270	41	6.6	75%	30%	10%	1.6	0.9	55%	23%	72% 🔴
Social and Civic	268	17	15.8	93% 🔴	0% 🔴	0% 🔵	0.7	+ 0.2	26% 🔴	61%	63% 🔴
Support Coordination	1,622	166	9.8 🔵	57% 🔵	10%	7%	4.1	3.0	72%	53%	76%
Capacity Building total	3,789	282	13.4	60%	9%	14%	28.5	16.0	56%	58%	76%
Capital											
Assistive Technology	696	69	10.1	65% 🔵	19% 🔵	31%	3.7	2.2	60%	65%	85% 🔵
Home Modifications	241	24	10.0	85%	14%	43% 🔴	■ <u>1.1</u>	0.8	69%	41%	87%
Capital total	787	81	9.7	57%	13%	35%	4.9	3.0	62%	60%	85%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	3.819	374	10.2	63%	12%	17%	104.8	67.9	65%	58%	76%

Note Concern the major support astegories are shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown. Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin Note: A utilisation rate may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain lin

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of provider payments over the exposure period that were paid to the top 10 providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have structs by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	ce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. good' performance. For example, a low provider concentration is a sign of a competitive market.



Service District: Goulburn (phase-in date: 1 January 2019) | Support Category: All | Participants Receiving SIL/SDA





Service District: Goulburn (phase-in date: 1 January 2019) | Support Category: All | Participants Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	96	21	4.6	84%	0%	0%	0.2	0.1	49%	9%	87%
Daily Activities	106	26	4.1	91%	17%	22%	11.1	10.4	94% 🔵	10%	88%
Community	104	24	4.3	87%	7%	27%	3.2	1.8	55%	10%	89%
Transport	107	6	17.8 🔴	100% 🔴	0%	0%	0.2	• 0.1	65%	10%	88%
Core total	107	39	2.7	88%	16%	12%	14.7	12.4	85%	10%	88%
						1					
Capacity Building											1
Choice and Control	98	18	5.4	89%	0%	0%	+ 0.1	• 0.1	111% 🔵	11%	89%
Daily Activities	105	26	4.0	90%	17%	17%	0.6	0.3	47%	10%	88%
Employment	+ 1	1	1.0 🔵	100% 🔴	0%	0%	0.0	0.0	20% 🔴	0%	100%
Relationships	44	16	2.8	94%	50%	50%	0.4	0.2	51%	5%	86%
Social and Civic	2	0	0.0	0% 🔵	0%	0%	0.0	0.0	0% 🔴	0% 🔴	50%
Support Coordination	107	30	3.6	77% 🔵	0% 🔴	0%	0.4	0.3	76%	10%	88%
Capacity Building total	107	59	1.8	68%	8%	17%	1.5	0.9	59%	10%	88%
Capital											
Assistive Technology	37	14	2.6	98%	0%	50%	0.3	0.2	72%	14%	86%
Home Modifications	98	6	16.3	100%	33%	0%	0.5	0.3	57%	10%	87%
Capital total	100	19	5.3	92%	20%	20%	0.8	0.5	62%	11%	88%
Capital total	100	13	0.0	52 /8	2070	2070	0.0	0.5	VZ /0	1176	55%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
							17.4				
All support categories	107	78	1.4	83%	16%	9%	17.0	13.8	81%	10%	88%

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Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider shrinkage Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active parcicipants within the service district / support category, over the exposure period. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
	under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. d' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Goulburn (phase-in date: 1 January 2019) | Support Category: All | Participants Not Receiving SIL/SDA





Service District: Goulburn (phase-in date: 1 January 2019) | Support Category: All | Participants Not Receiving SIL/SDA



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,863	86	33.3 🔴	76%	13%	19%	2.3	1.4	63%	59%	77%
Daily Activities	1.950	104	18.8	76%	15%	34%	31.5	22.8	72%	59%	78%
Community	2,248	101	22.3	70%	5%	20%	20.6	9.8	48%	57%	76%
Transport	1.403	20	70.2	90%	0%	0%	2.4	2.4	101%	56%	79%
Core total	3,415	154	22.2	72%	11%	21%	56.8	36.5	64%	60%	75%
0010 10101	0,410	104				2170		0010	0470	0070	10,0
Capacity Building											
Choice and Control	2,795	92	30.4	80%	6%	6%	2.0	2.0	99%	59%	75%
Daily Activities	3.659	134	27.3	76%	5%	22%	18.1	9.2	51%	60%	75%
Employment	127	13	9.8	99% 🔴	0%	50%	1.0	0.4	40%	49%	74%
Relationships	226	40	5.7	74%	44%	0%	1.2	0.7	56%	31%	66%
Social and Civic	266	17	15.6	93%	0%	0% 🔵	0.7	0.2	26%	62%	64% 🔴
Support Coordination	1,515	163	9.3	57%	11%	11%	3.7	2.7	71%	57%	74%
Capacity Building total	3,682	276	13.3	61%	9%	15%	27.0	15.2	56%	60%	75%
Capital				-	-						
Assistive Technology	659	65	10.1	66%	21%	29%	3.4	2.0	59%	68%	84%
Home Modifications	143	18	7.9	94% 🔴	0%	75% 🔴	0.6	0.5	78%	65%	88%
Capital total	687	72	9.5	61%	11%	39%	4.0	2.5	61%	68%	85%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	3,712	359	10.3	66%	12%	16%	87.9	54.1	62%	60%	75%

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