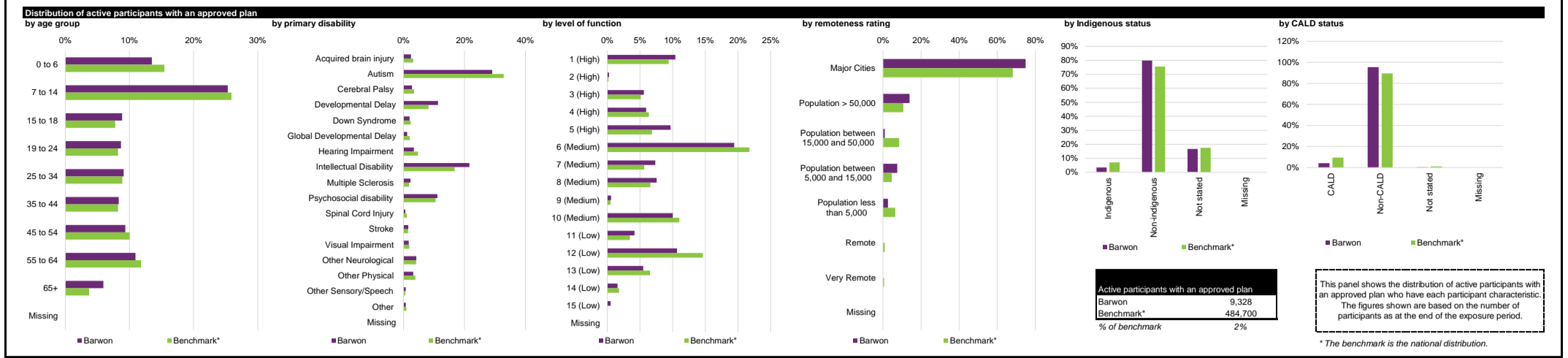
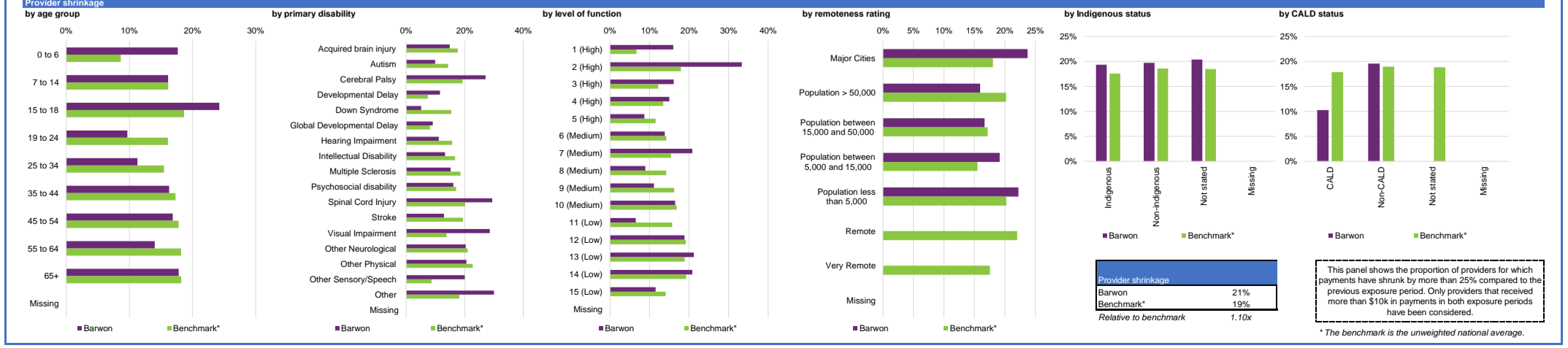
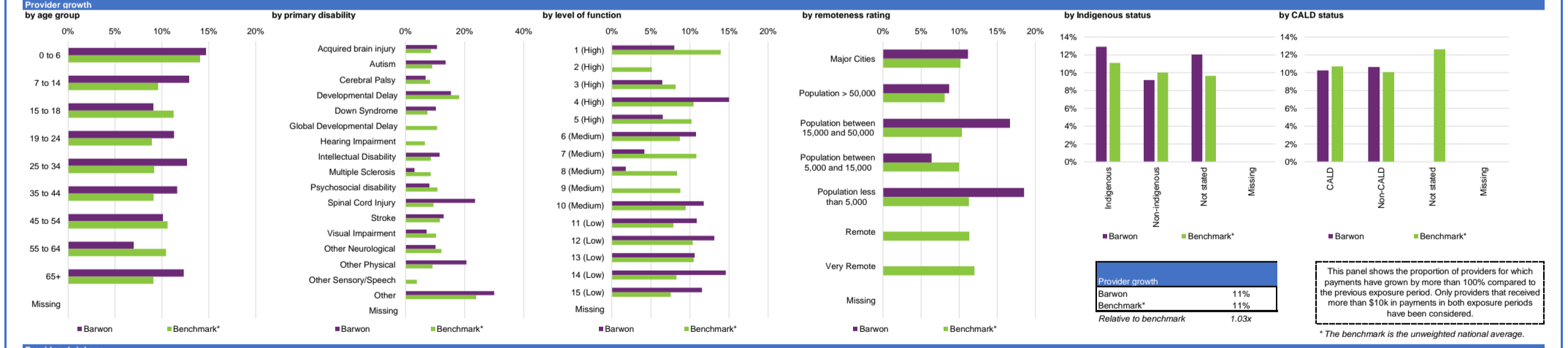
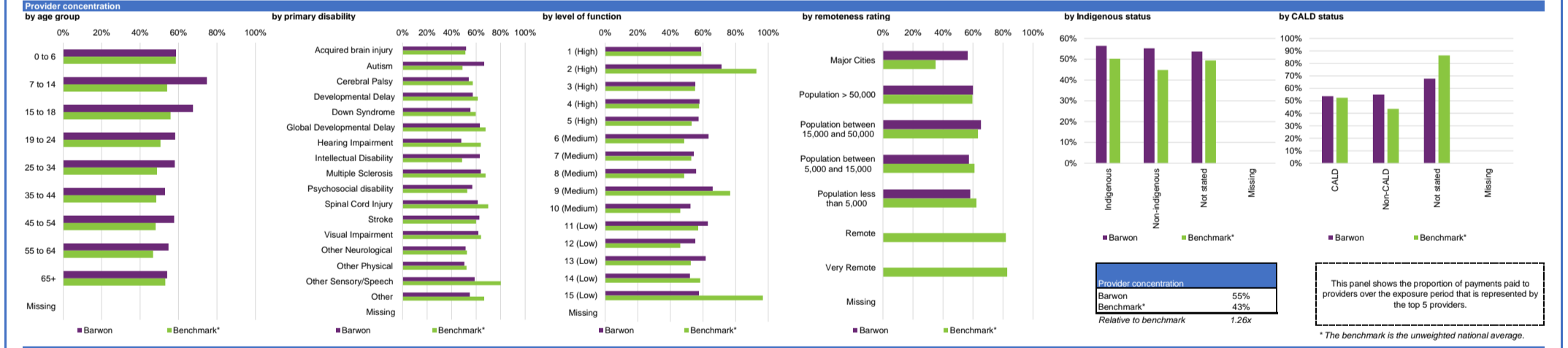
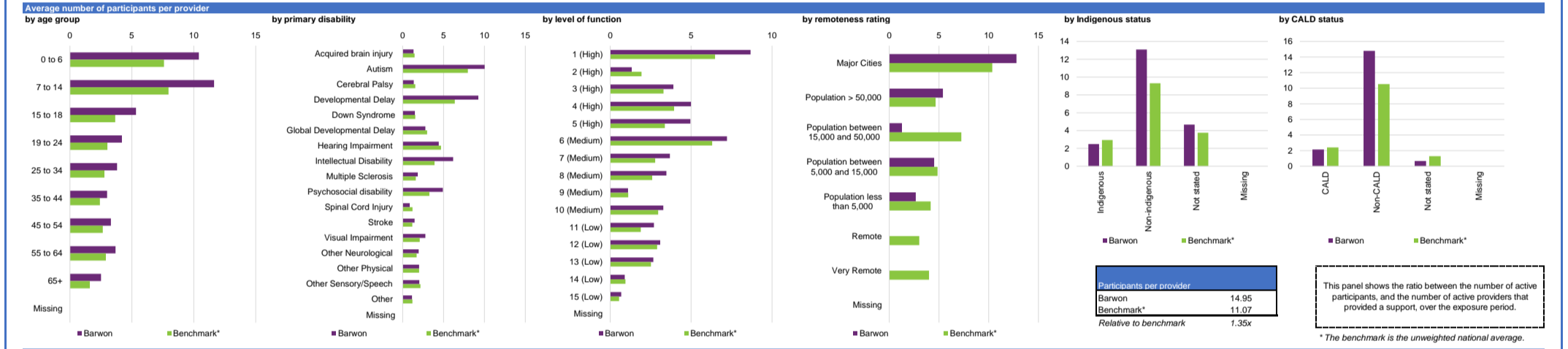
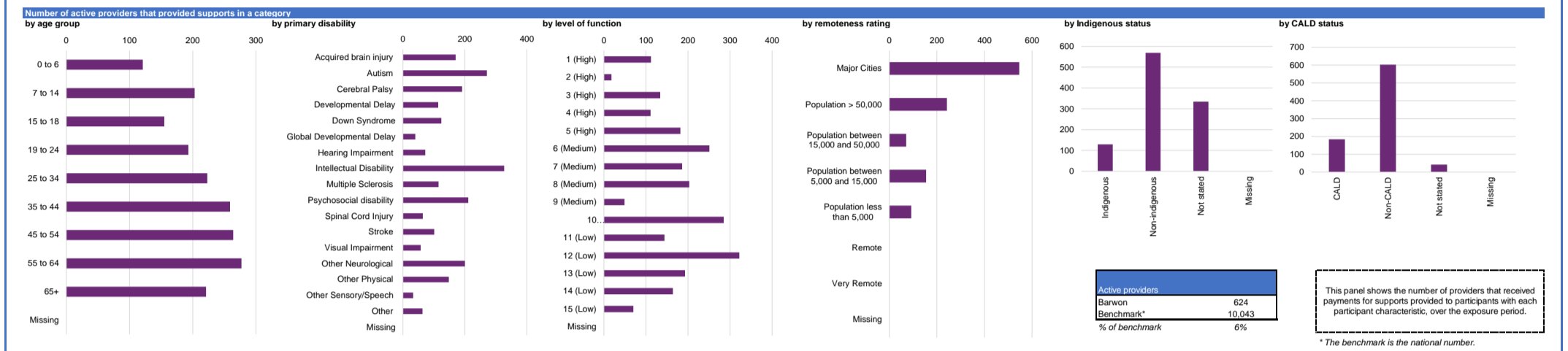


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



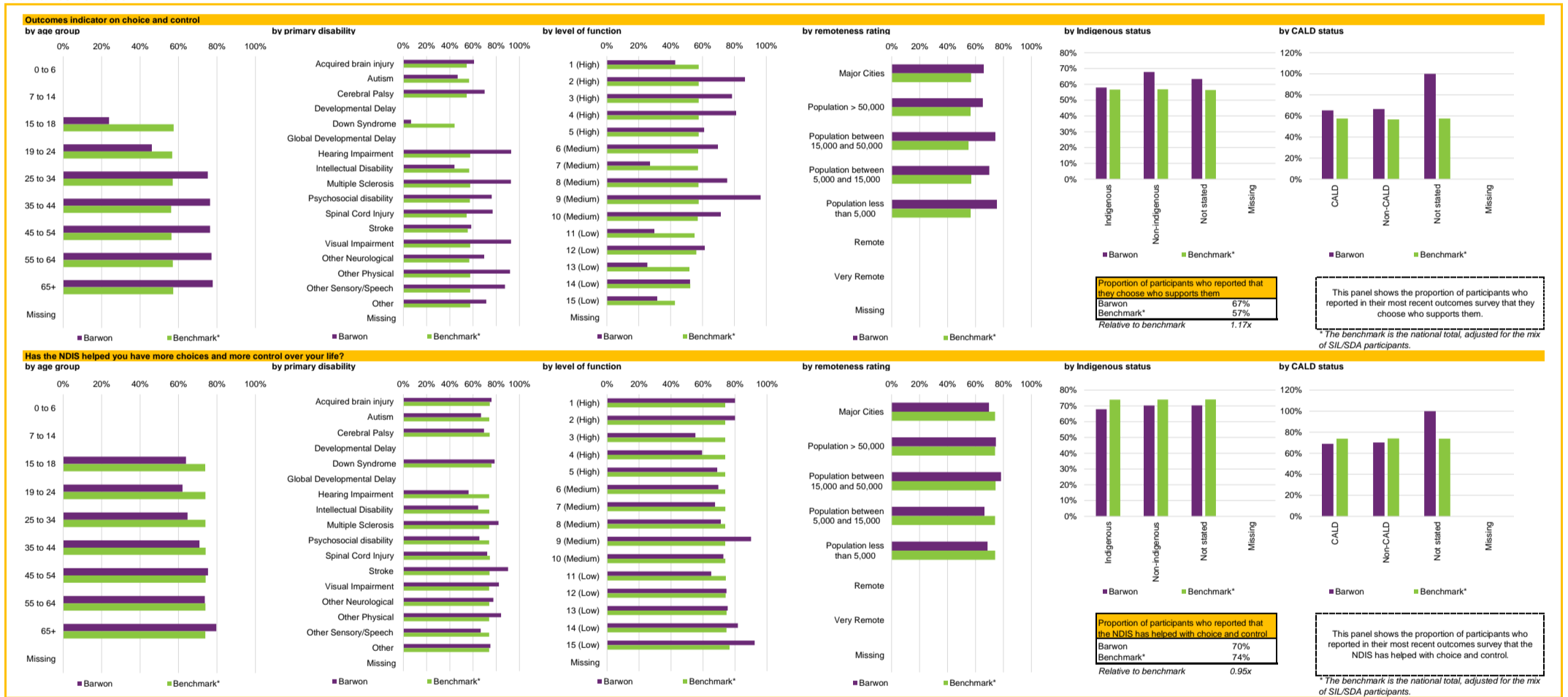
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	7,029	152	46.2	71%	4%	16%	6.4	4.2	65%	67%	72%
Daily Activities	4,976	238	20.9	68%	15%	4%	123.3	102.4	83%	68%	74%
Community	6,679	144	46.4	76%	14%	12%	73.5	46.3	63%	64%	72%
Transport	4,173	72	58.0	83%	0%	6%	7.9	7.1	91%	64%	74%
<b>Core total</b>	<b>8,669</b>	<b>353</b>	<b>24.6</b>	<b>67%</b>	<b>12%</b>	<b>16%</b>	<b>211.1</b>	<b>160.0</b>	<b>76%</b>	<b>67%</b>	<b>71%</b>
<b>Capacity Building</b>											
Choice and Control	5,709	104	54.9	83%	8%	0%	4.3	4.3	100%	63%	71%
Daily Activities	9,014	286	31.5	70%	9%	17%	53.2	31.3	59%	66%	71%
Employment	663	27	24.6	93%	18%	18%	4.0	2.2	54%	47%	66%
Relationships	869	67	13.0	75%	14%	5%	5.5	3.1	57%	28%	70%
Social and Civic	1,702	52	32.7	85%	0%	8%	5.1	2.0	38%	54%	67%
Support Coordination	5,202	170	30.6	71%	18%	6%	13.3	10.7	81%	62%	71%
<b>Capacity Building total</b>	<b>9,192</b>	<b>402</b>	<b>22.9</b>	<b>68%</b>	<b>11%</b>	<b>15%</b>	<b>86.7</b>	<b>54.2</b>	<b>63%</b>	<b>66%</b>	<b>71%</b>
<b>Capital</b>											
Assistive Technology	1,717	102	16.8	67%	13%	60%	9.7	4.4	46%	76%	78%
Home Modifications	602	39	15.4	79%	14%	19%	4.2	3.2	77%	64%	83%
<b>Capital total</b>	<b>1,924</b>	<b>125</b>	<b>15.4</b>	<b>61%</b>	<b>12%</b>	<b>50%</b>	<b>13.9</b>	<b>7.7</b>	<b>55%</b>	<b>75%</b>	<b>78%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>9,328</b>	<b>624</b>	<b>14.9</b>	<b>65%</b>	<b>11%</b>	<b>21%</b>	<b>311.8</b>	<b>221.9</b>	<b>71%</b>	<b>67%</b>	<b>70%</b>

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

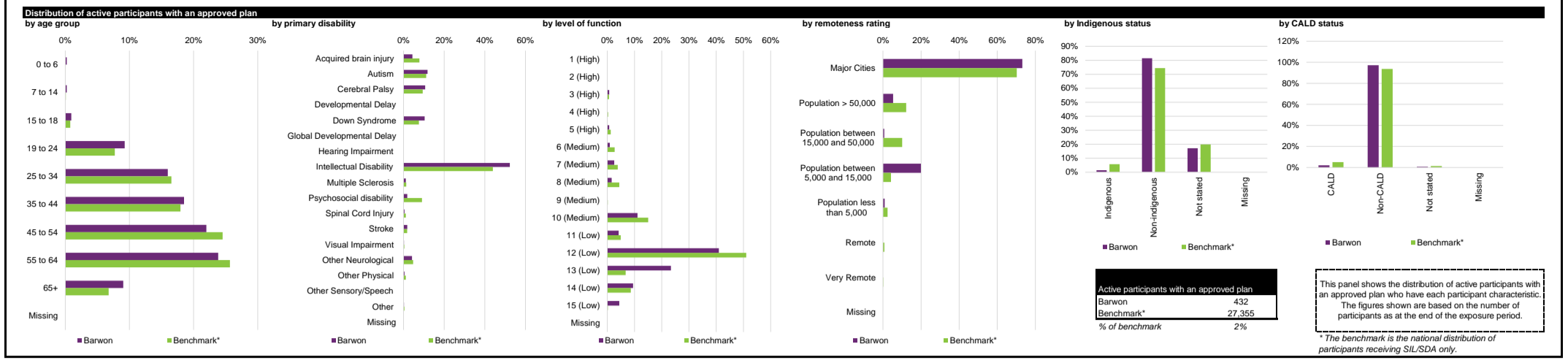
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (n-kind and Younger People in Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

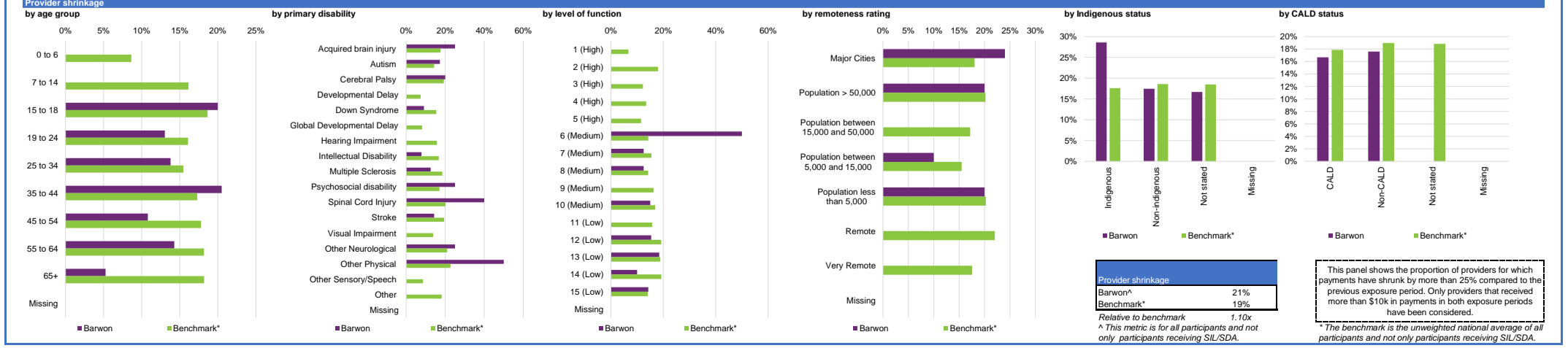
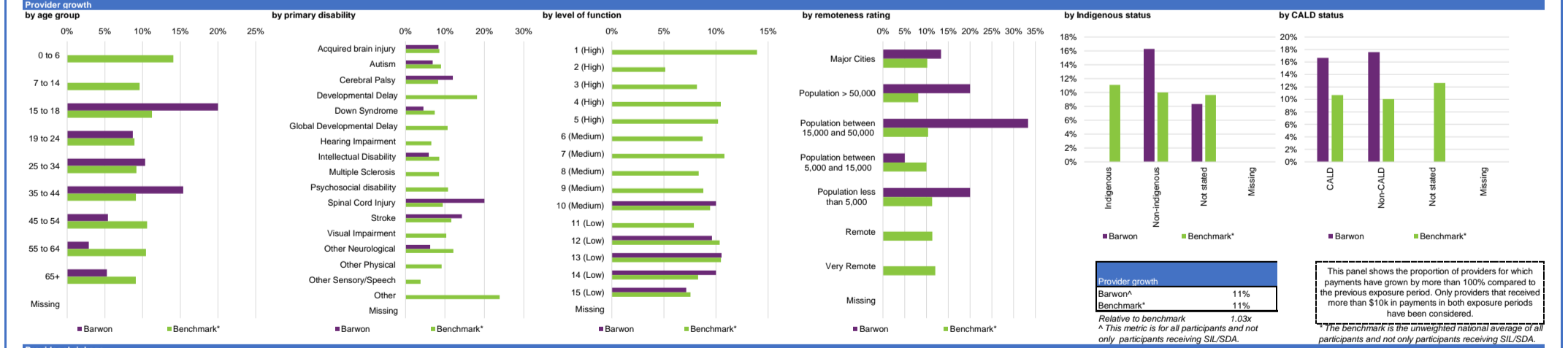
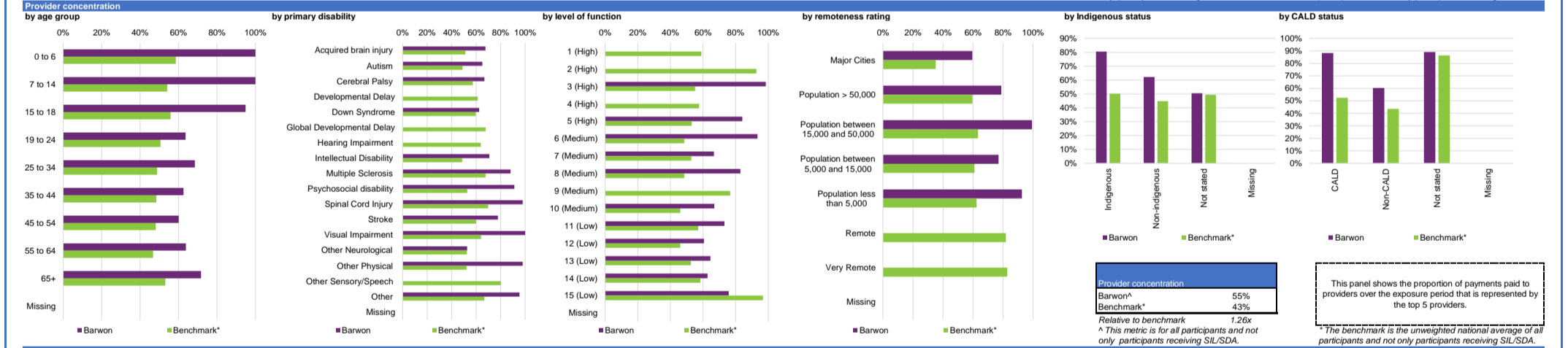
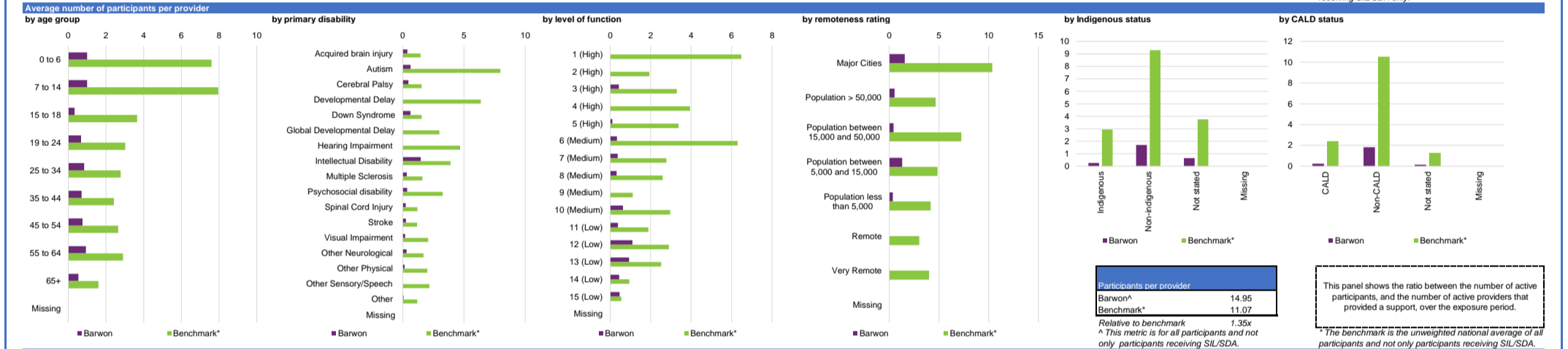
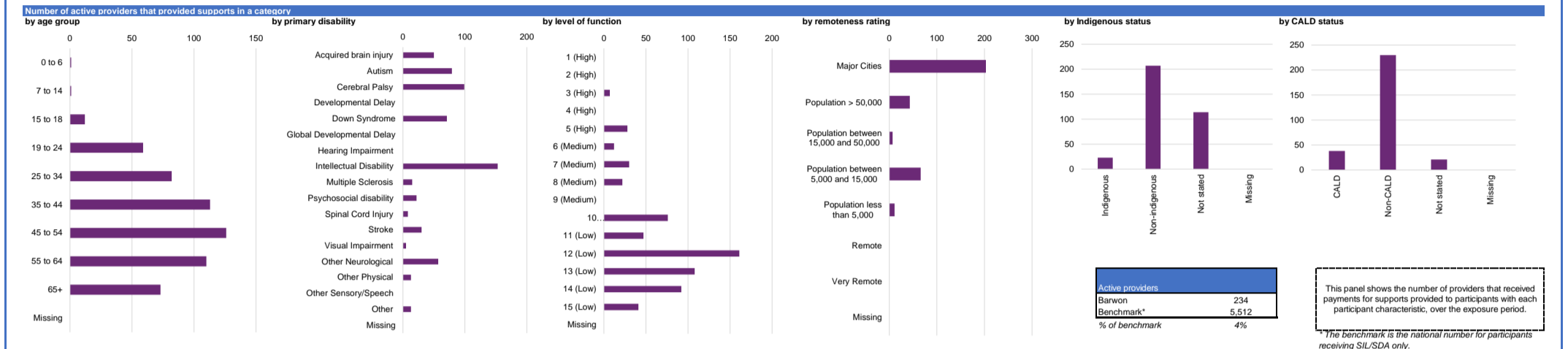
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

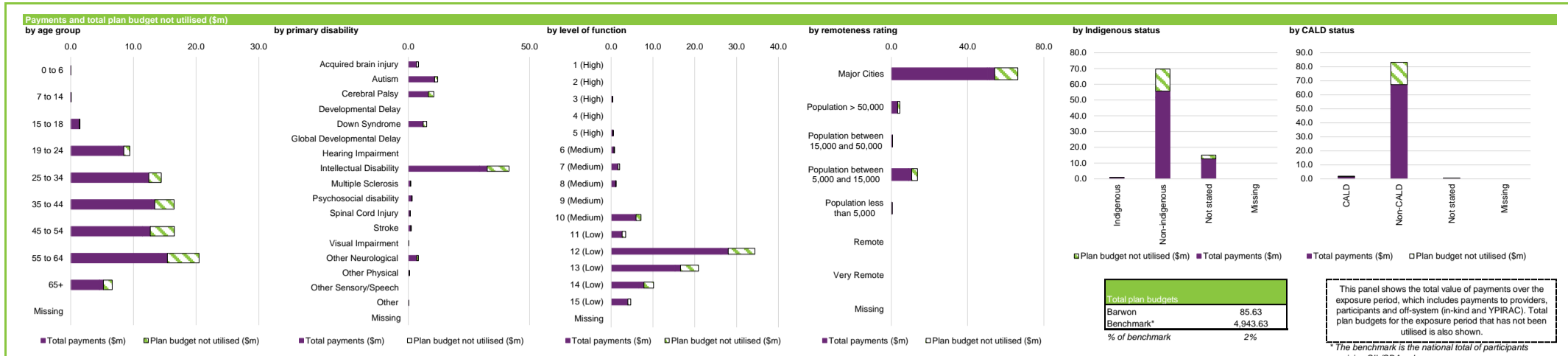
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

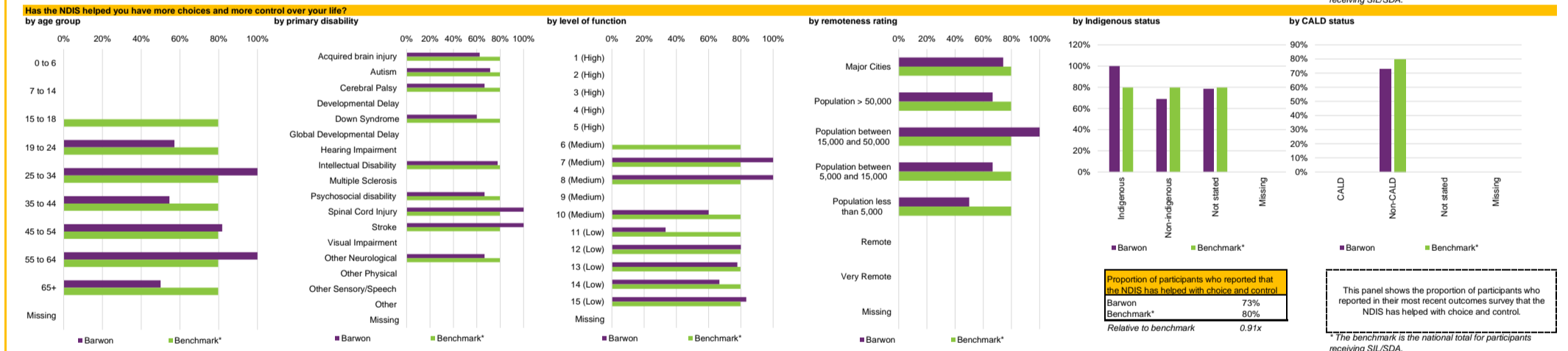
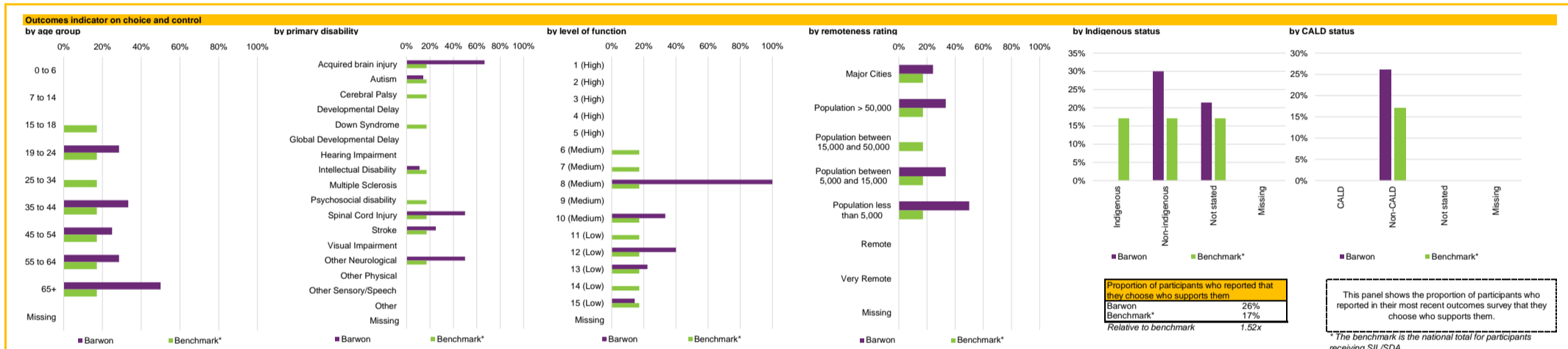


Plan utilisation



Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	387	57	6.8	74%	0%	9%	0.8	0.5	66%	23%	69%
Daily Activities	431	78	5.5	77%	16%	16%	53.9	47.8	89%	24%	73%
Community	426	52	8.2	84%	24%	3%	18.5	12.4	67%	23%	72%
Transport	428	37	11.6	92%	0%	0%	0.9	0.8	84%	24%	73%
<b>Core total</b>	<b>431</b>	<b>129</b>	<b>3.3</b>	<b>75%</b>	<b>18%</b>	<b>14%</b>	<b>74.1</b>	<b>61.5</b>	<b>83%</b>	<b>24%</b>	<b>73%</b>
<b>Capacity Building</b>											
Choice and Control	274	27	10.1	85%	0%	0%	0.2	0.2	96%	25%	74%
Daily Activities	430	90	4.8	68%	8%	17%	3.0	1.8	61%	24%	73%
Employment	16	8	2.0	100%	0%	0%	0.1	0.1	50%	50%	83%
Relationships	247	39	6.3	86%	0%	23%	2.1	1.4	64%	13%	74%
Social and Civic	38	6	6.3	100%	0%	0%	0.1	0.0	44%	0%	100%
Support Coordination	431	54	8.0	81%	0%	21%	1.8	1.5	83%	24%	73%
<b>Capacity Building total</b>	<b>431</b>	<b>143</b>	<b>3.0</b>	<b>70%</b>	<b>9%</b>	<b>16%</b>	<b>7.4</b>	<b>5.0</b>	<b>67%</b>	<b>24%</b>	<b>73%</b>
<b>Capital</b>											
Assistive Technology	201	36	5.6	83%	20%	40%	1.4	0.5	37%	24%	71%
Home Modifications	365	18	20.3	94%	8%	23%	2.7	2.1	79%	26%	67%
<b>Capital total</b>	<b>375</b>	<b>52</b>	<b>7.2</b>	<b>82%</b>	<b>12%</b>	<b>24%</b>	<b>4.1</b>	<b>2.6</b>	<b>65%</b>	<b>25%</b>	<b>68%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>432</b>	<b>234</b>	<b>1.8</b>	<b>72%</b>	<b>15%</b>	<b>20%</b>	<b>85.6</b>	<b>69.1</b>	<b>81%</b>	<b>26%</b>	<b>73%</b>

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

**Indicator definitions**

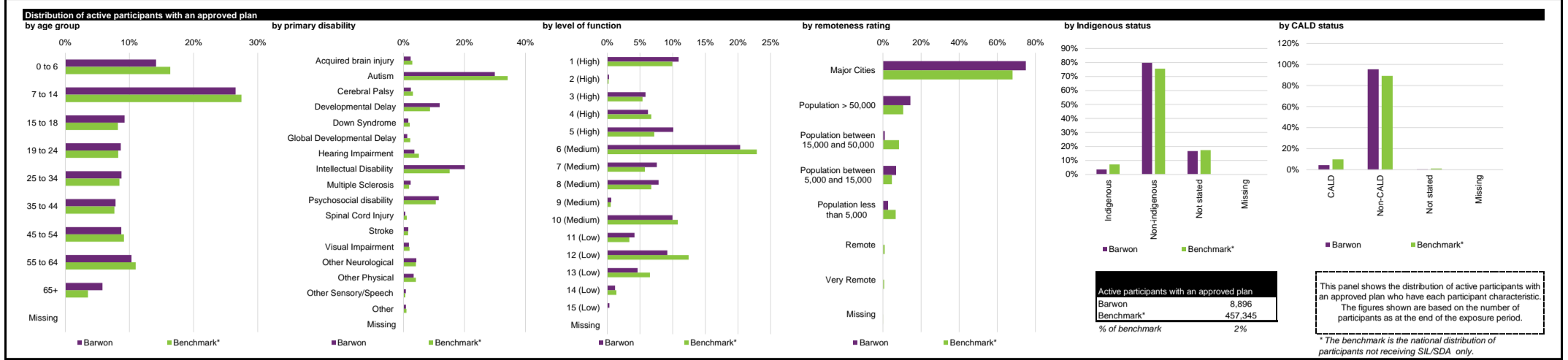
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider**: Ratio between the number of active participants and the number of active providers.
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets**: Value of supports committed in participant plans for the exposure period.
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation**: Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

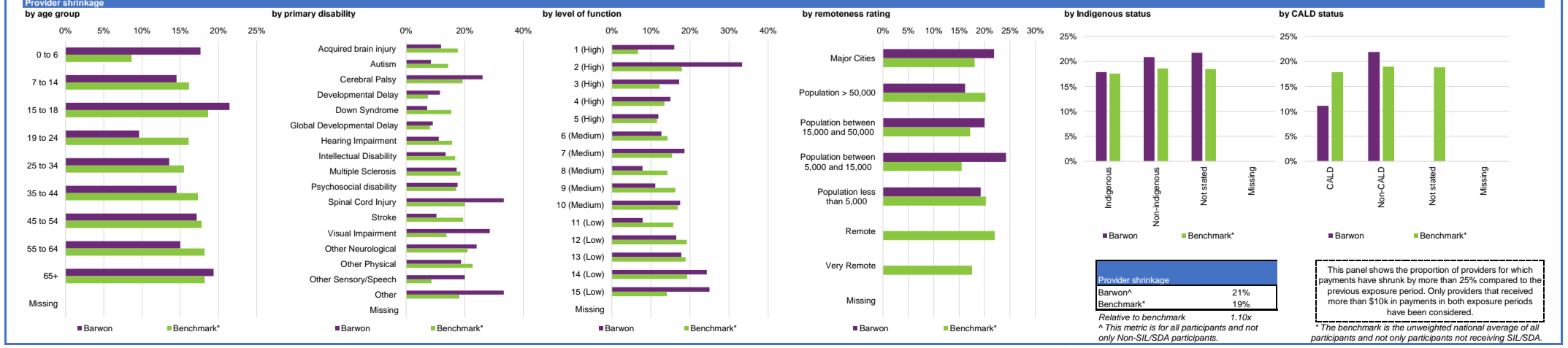
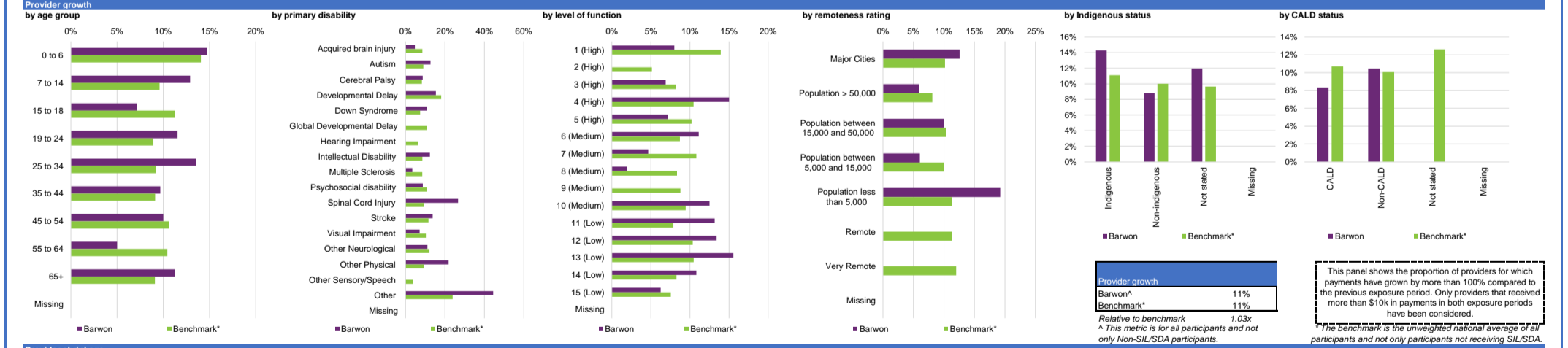
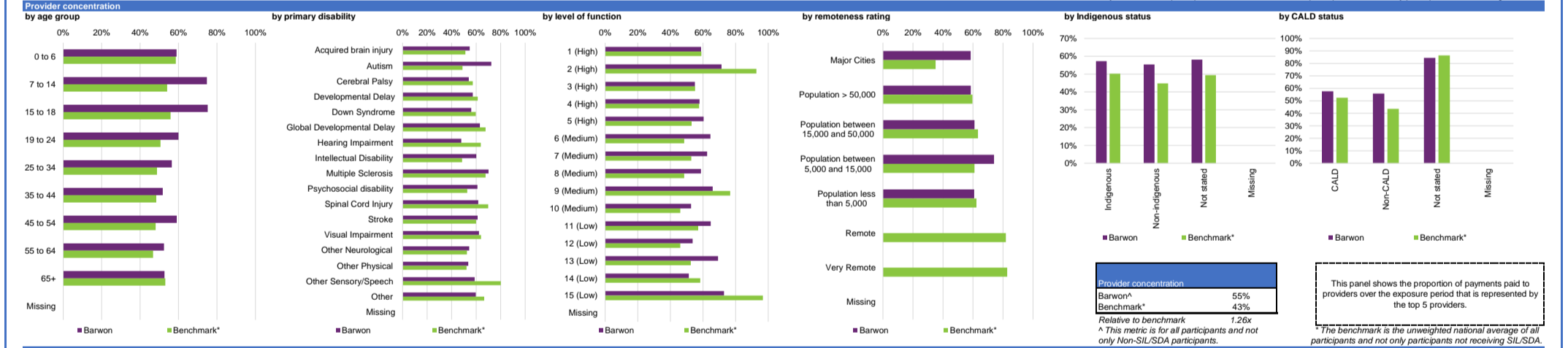
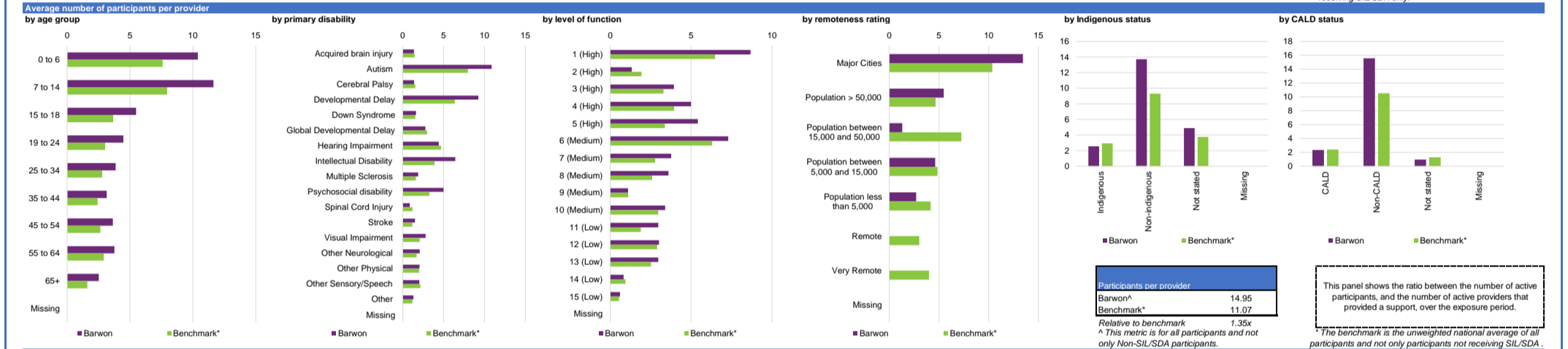
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

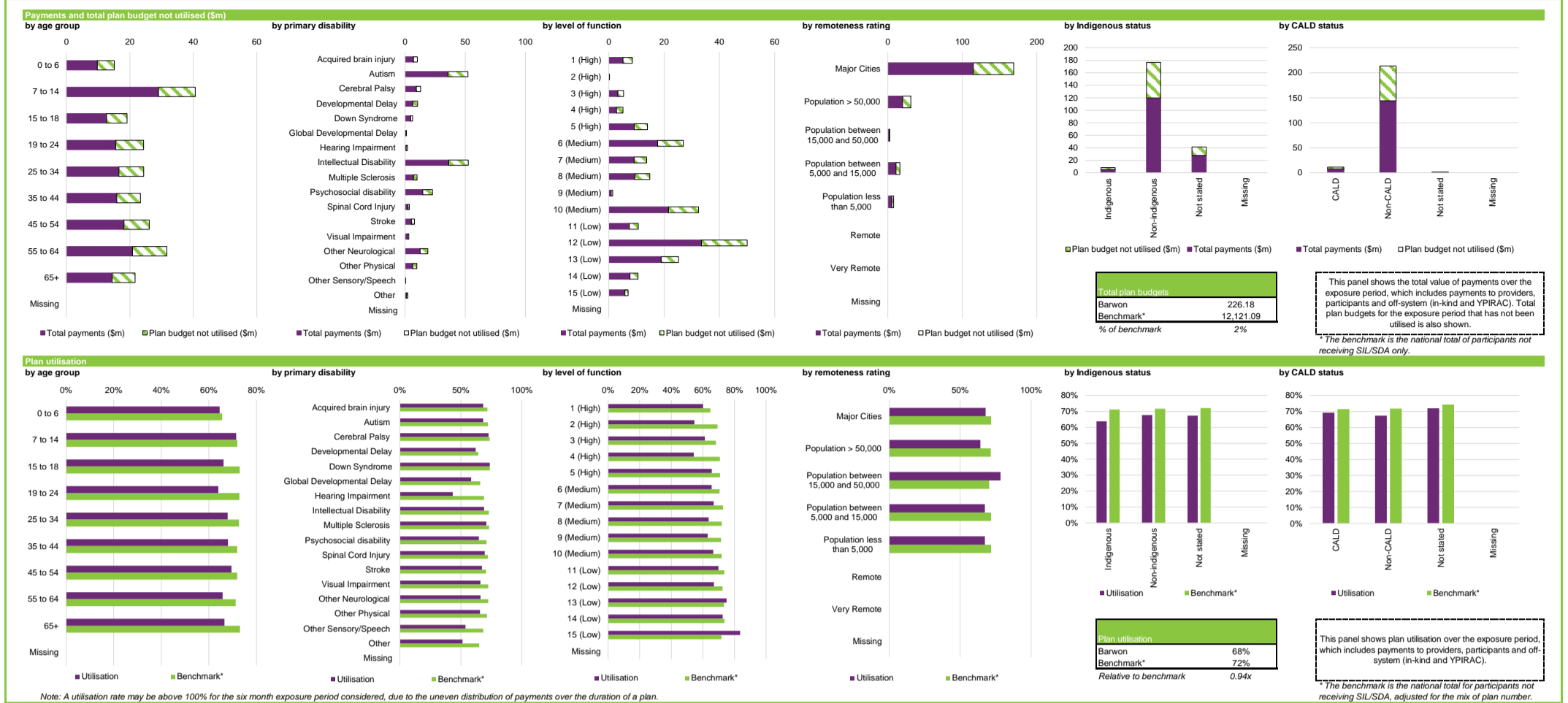
Please note that the data presented are based on only six months of data and not a full year.



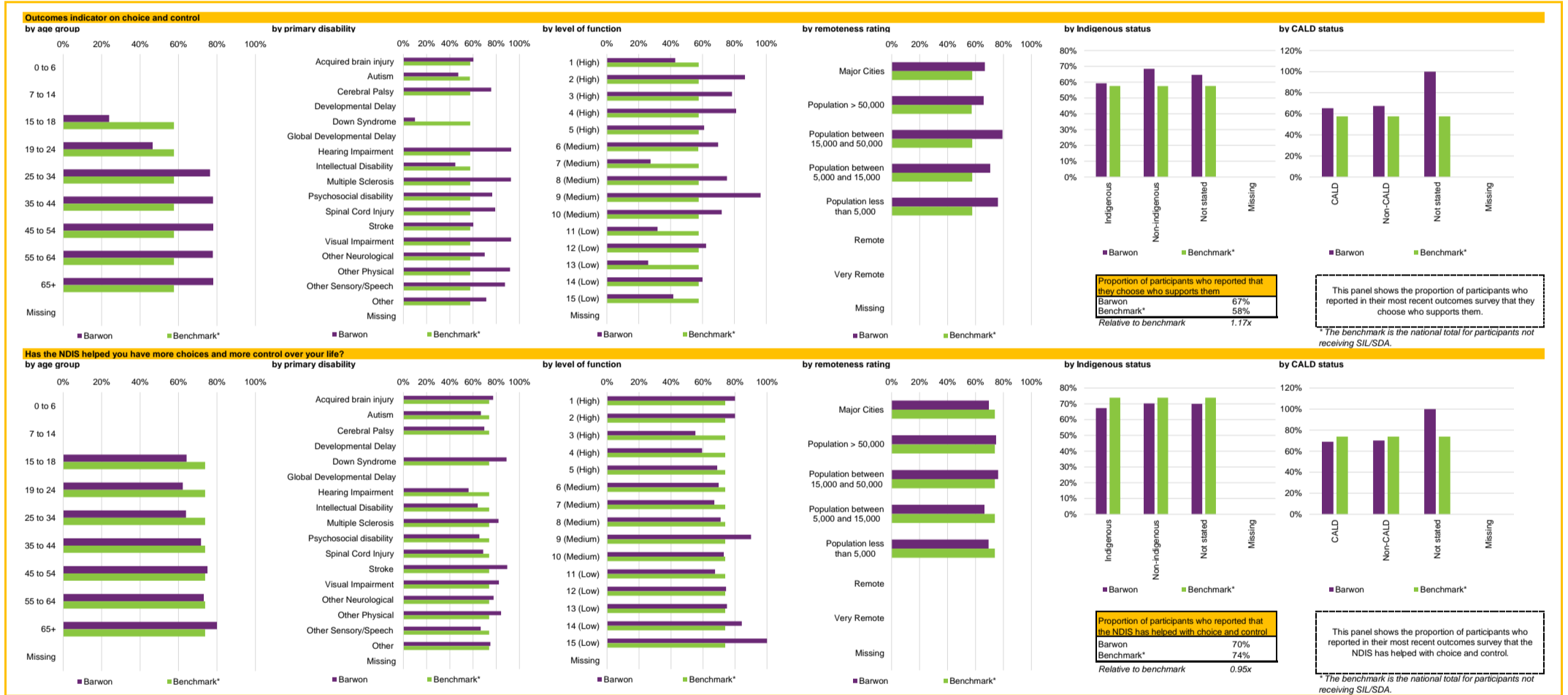
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	6,642	136	48.8	74%	5%	5%	5.6	3.6	65%	68%	72%
Daily Activities	4,545	212	21.4	66%	15%	24%	69.4	54.6	79%	69%	74%
Community	6,253	137	45.6	76%	12%	13%	55.0	33.9	62%	65%	72%
Transport	3,745	69	54.3	82%	0%	13%	7.0	6.4	91%	65%	74%
<b>Core total</b>	<b>21,185</b>	<b>554</b>	<b>38.2</b>	<b>74%</b>	<b>12%</b>	<b>18%</b>	<b>137.0</b>	<b>98.5</b>	<b>72%</b>	<b>67%</b>	<b>71%</b>
<b>Capacity Building</b>											
Choice and Control	5,435	101	53.8	83%	9%	0%	4.0	4.0	100%	64%	71%
Daily Activities	8,584	275	31.2	71%	10%	17%	50.2	29.5	59%	67%	71%
Employment	647	27	24.0	93%	18%	9%	3.9	2.1	54%	47%	65%
Relationships	622	57	10.9	72%	25%	0%	3.4	1.8	52%	32%	69%
Social and Civic	1,664	52	32.0	85%	8%	0%	5.0	1.9	38%	55%	67%
Support Coordination	4,771	163	29.3	71%	17%	2%	11.5	9.2	80%	63%	71%
<b>Capacity Building total</b>	<b>21,185</b>	<b>554</b>	<b>38.2</b>	<b>78%</b>	<b>12%</b>	<b>13%</b>	<b>79.3</b>	<b>49.2</b>	<b>62%</b>	<b>67%</b>	<b>71%</b>
<b>Capital</b>											
Assistive Technology	1,516	94	16.1	68%	10%	55%	8.4	3.9	47%	78%	78%
Home Modifications	237	24	9.9	90%	22%	22%	1.5	1.1	72%	76%	90%
<b>Capital total</b>	<b>1,549</b>	<b>104</b>	<b>14.9</b>	<b>63%</b>	<b>11%</b>	<b>51%</b>	<b>9.9</b>	<b>5.0</b>	<b>51%</b>	<b>78%</b>	<b>78%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>8,896</b>	<b>567</b>	<b>15.7</b>	<b>66%</b>	<b>12%</b>	<b>22%</b>	<b>226.2</b>	<b>152.7</b>	<b>68%</b>	<b>67%</b>	<b>70%</b>

*Note: Only the major support categories are shown.*

*Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.*

*Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.*

**Indicator definitions**

**Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

**Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

**Participants per provider**: Ratio between the number of active participants and the number of active providers.

**Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.

**Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

**Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

**Total plan budgets**: Value of supports committed in participant plans for the exposure period.

**Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

**Utilisation**: Ratio between payments and total plan budgets.

**Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

**Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

**Legend**: Green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. Red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

*Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.*