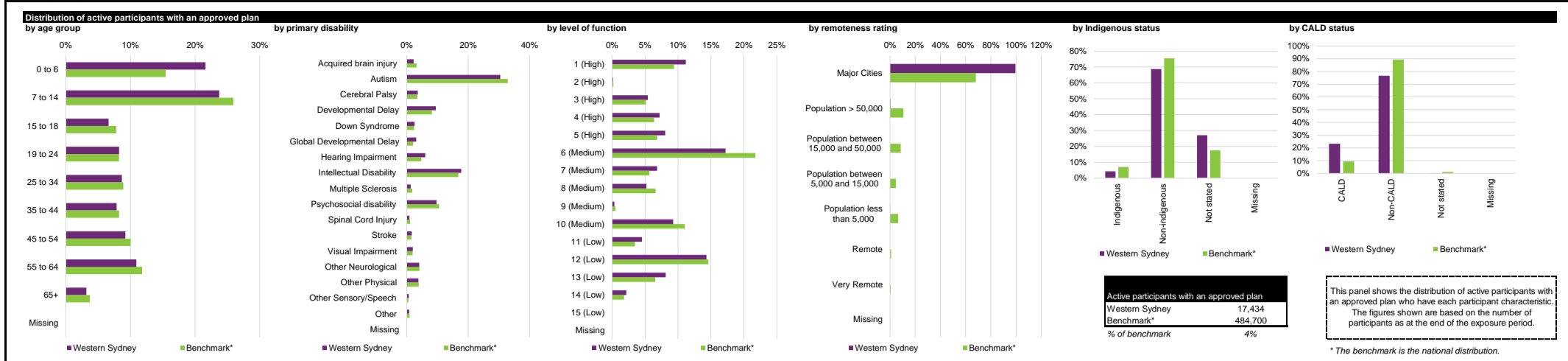
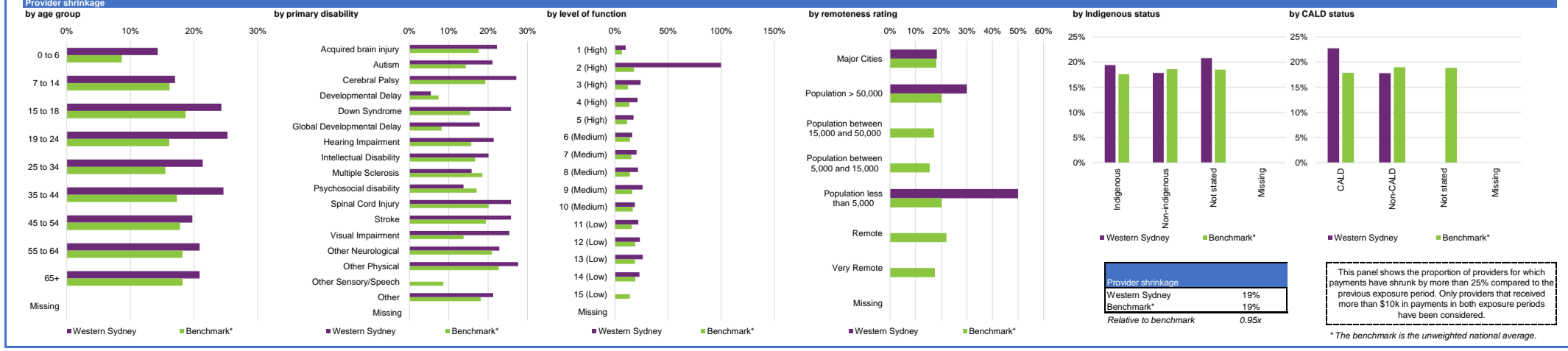
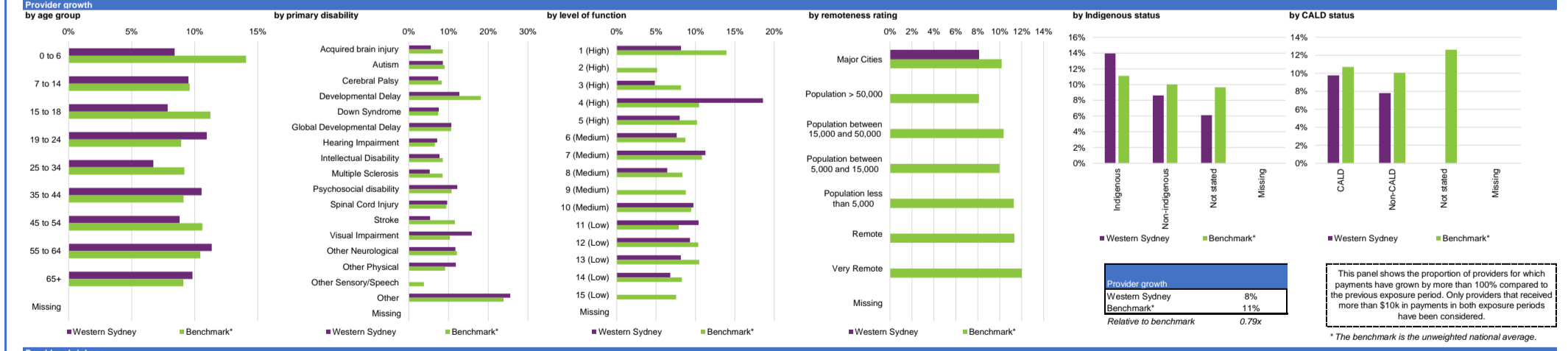
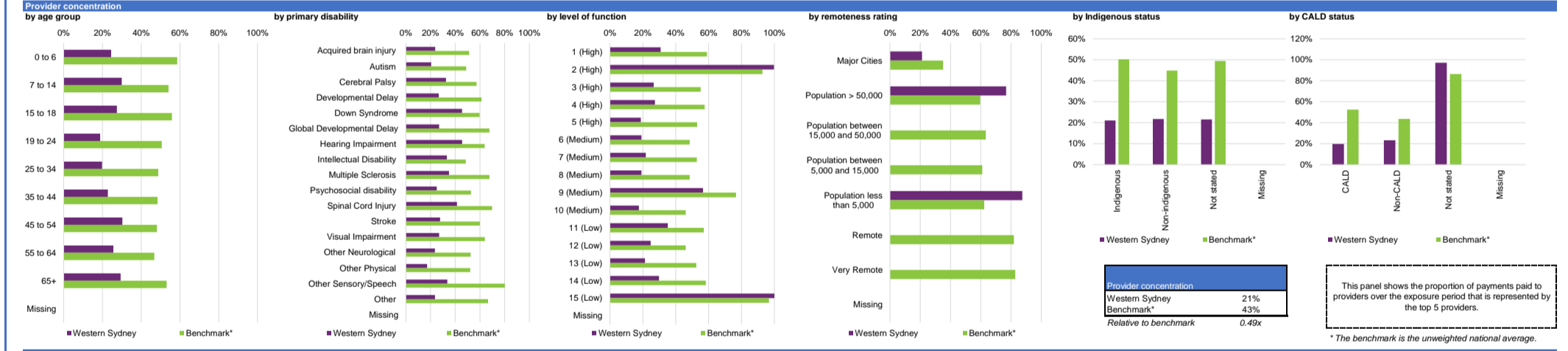
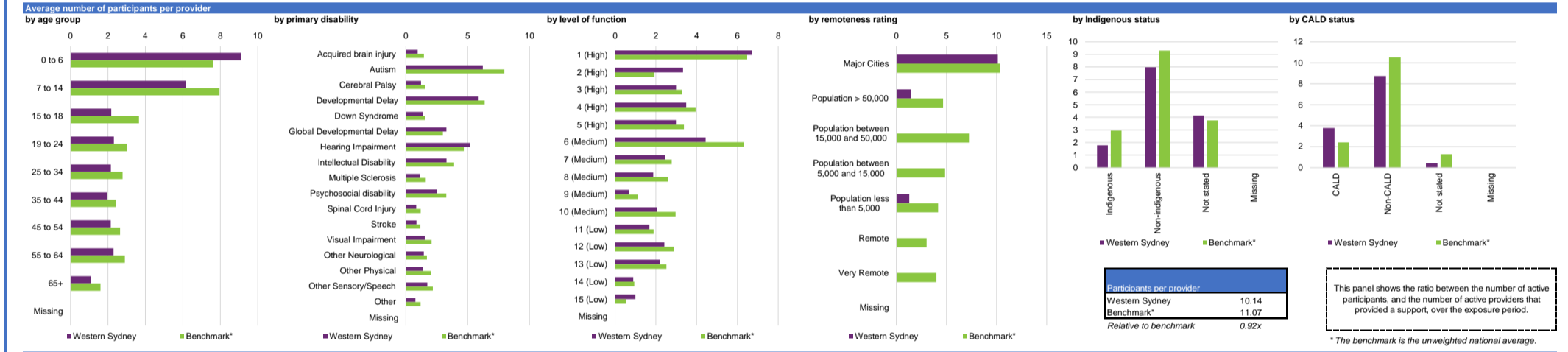
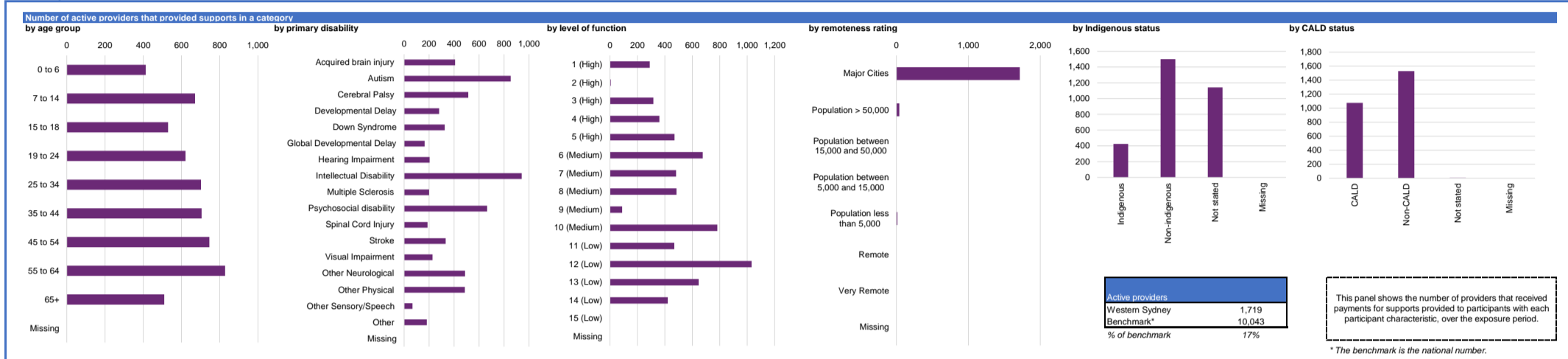


Participant profile

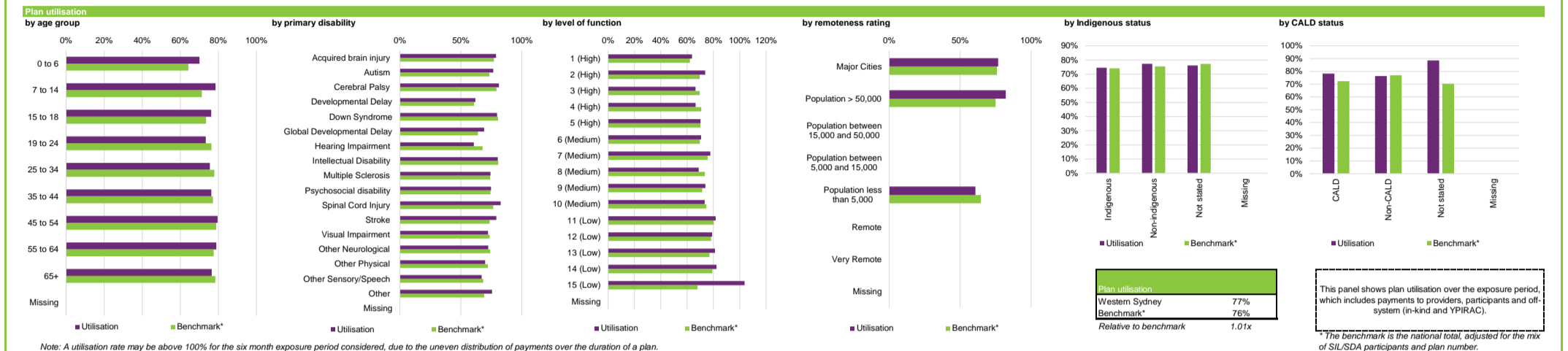
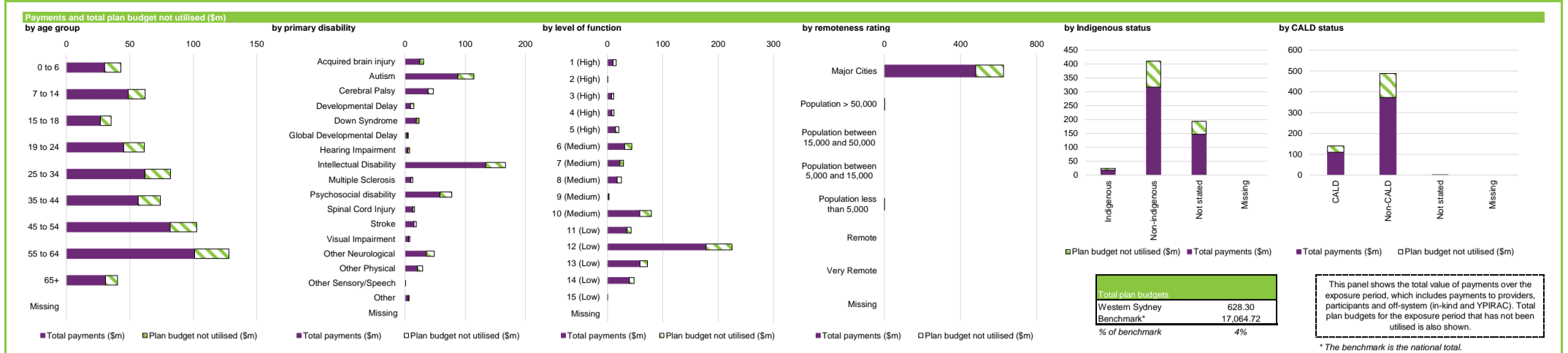
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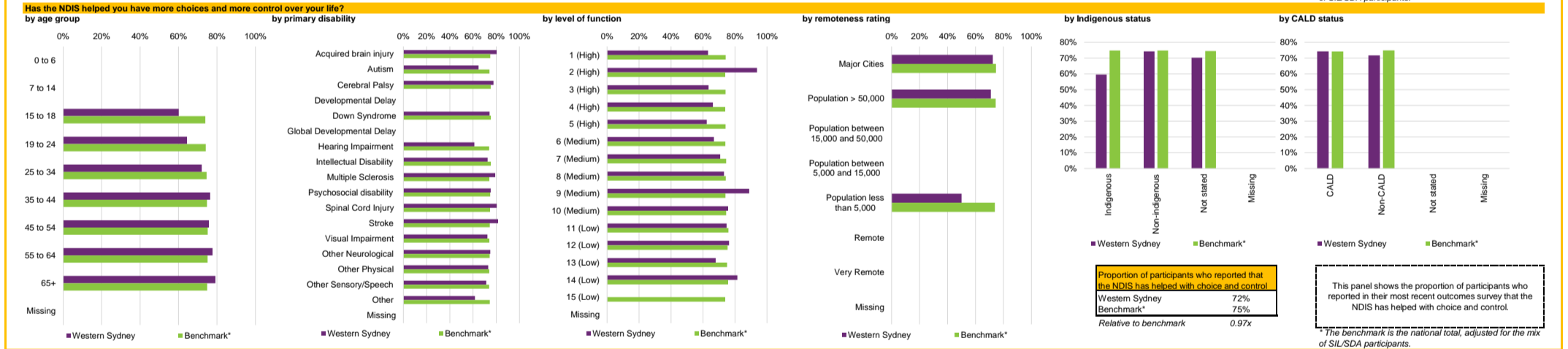
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	9,022	419	21.5	55%	12%	12%	11.7	8.2	70%	50%	74%
Daily Activities	8,329	785	10.6	37%	12%	20%	311.7	271.9	87%	46%	75%
Community	8,850	574	15.4	34%	8%	24%	119.8	75.4	63%	44%	74%
Transport	6,946	21	330.8	95%	0%	0%	19.7	21.7	110%	43%	75%
Core total	12,820	1,108	11.6	34%	9%	19%	462.9	377.2	81%	48%	73%
Capacity Building											
Choice and Control	5,887	290	20.3	58%	7%	2%	4.2	4.1	98%	51%	73%
Daily Activities	16,965	938	18.1	33%	7%	13%	103.7	67.0	65%	47%	73%
Employment	911	69	13.2	73%	0%	43%	6.2	3.4	55%	40%	67%
Relationships	2,720	155	17.5	54%	9%	13%	11.4	6.2	54%	18%	75%
Social and Civic	1,235	93	13.3	46%	0%	0%	2.3	0.6	26%	41%	68%
Support Coordination	6,027	448	13.5	27%	6%	9%	12.8	10.1	79%	43%	75%
Capacity Building total	17,158	1,198	14.3	27%	7%	13%	142.8	92.3	65%	47%	73%
Capital											
Assistive Technology	3,299	254	13.0	62%	18%	37%	14.8	8.0	54%	58%	78%
Home Modifications	1,077	77	14.0	65%	12%	12%	7.8	5.0	64%	30%	82%
Capital total	3,721	308	12.1	48%	15%	26%	22.6	13.0	58%	53%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	17,434	1,719	10.1	31%	8%	19%	628.3	482.5	77%	48%	72%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

Active participants with approved plans Number of active participants who have an approved plan and reside in the service district / have supports related to the support category in their plan.

Active providers Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

Participants per provider Ratio between the number of active participants and the number of active providers.

Provider concentration Proportion of provider payments over the exposure period that were paid to the top 10 providers.

Provider growth Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Provider shrinkage Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Total plan budgets Value of supports committed in participant plans for the exposure period.

Payments Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

Utilisation Ratio between payments and total plan budgets.

Outcomes indicator on choice and control Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

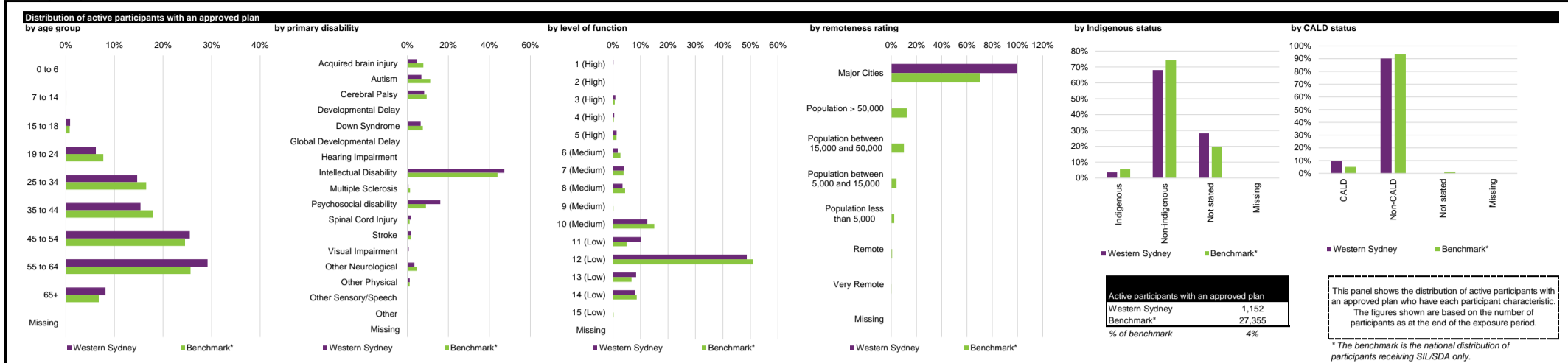
Has the NDIS helped with choice and control? Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

● The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.
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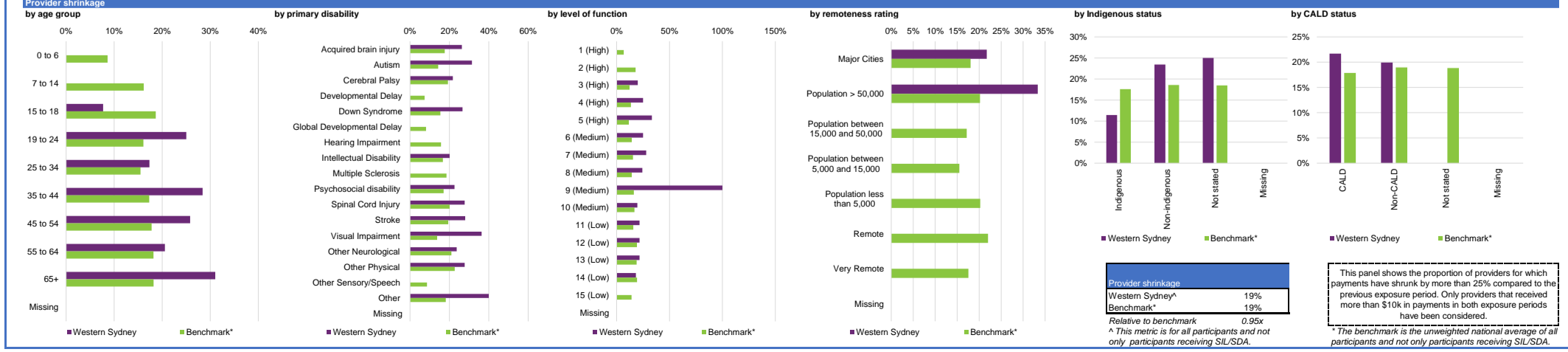
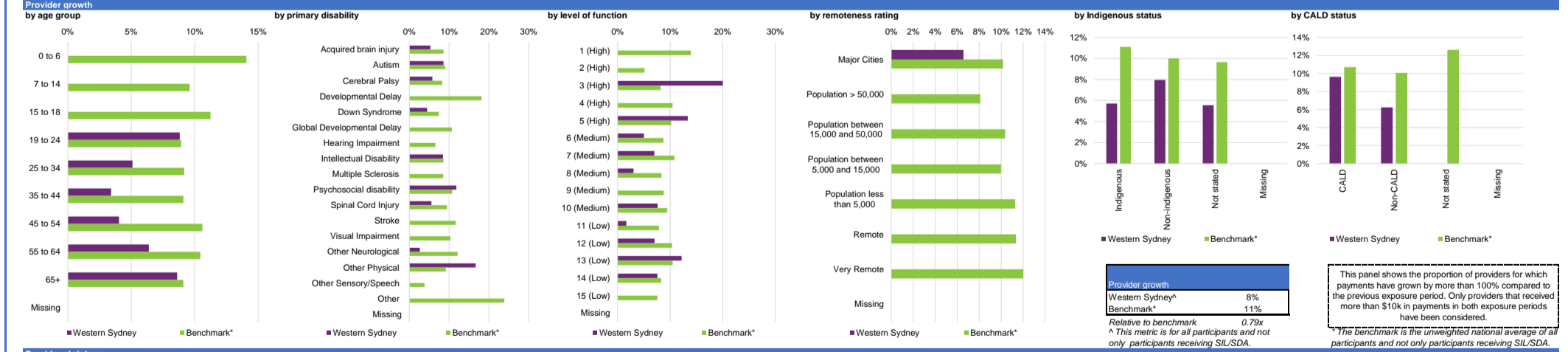
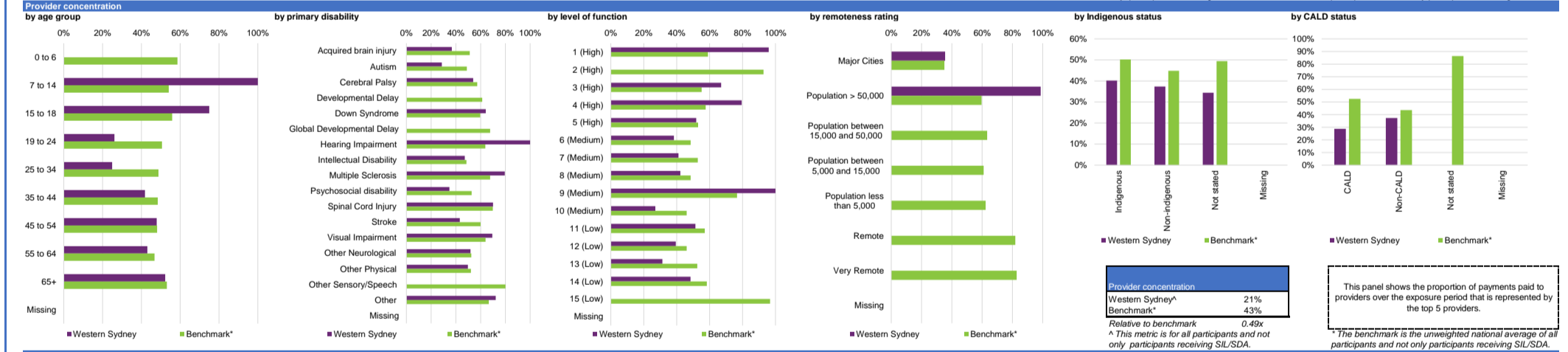
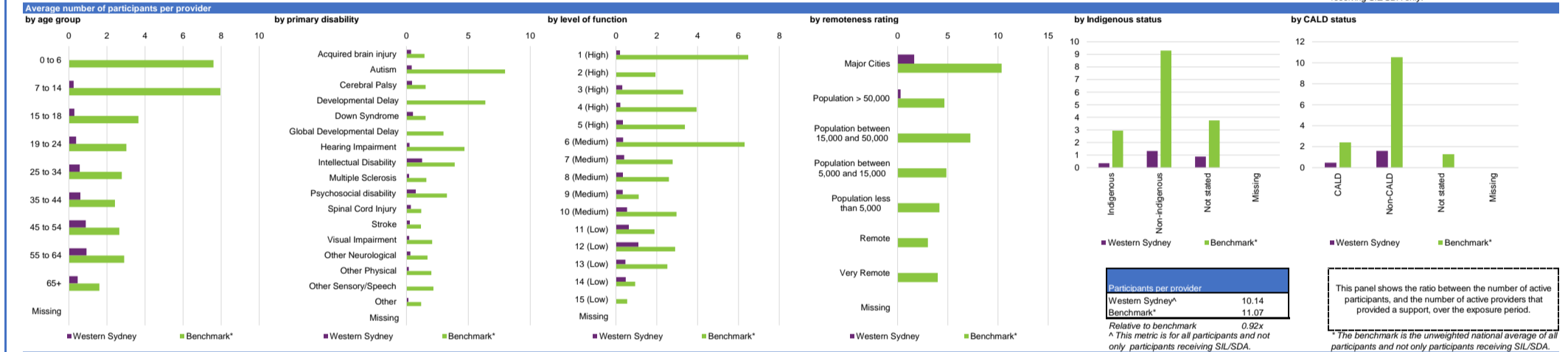
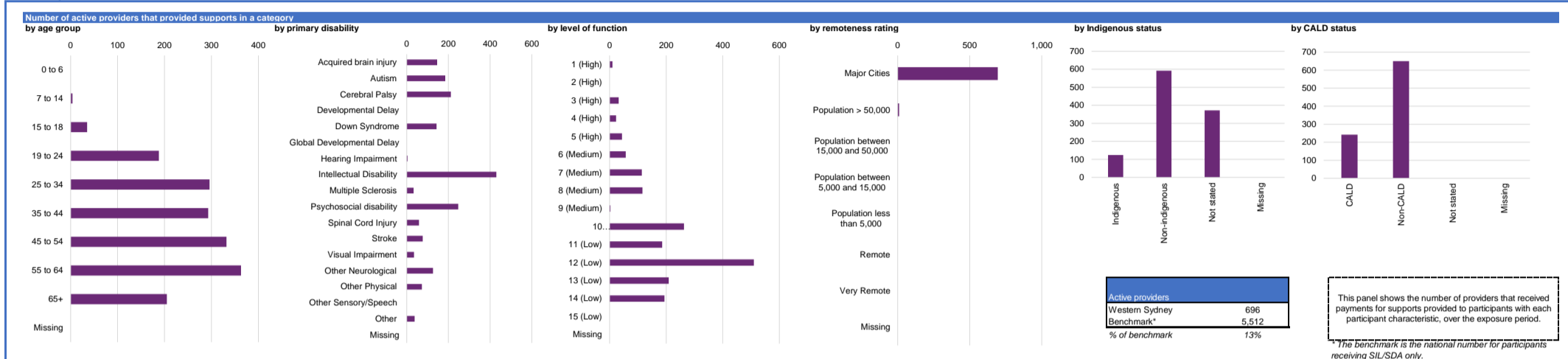
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.
For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

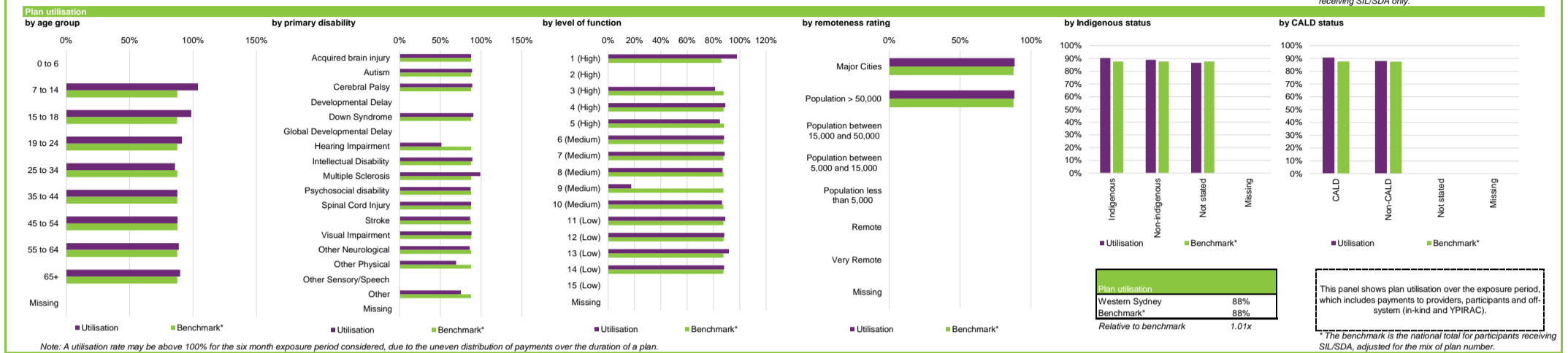
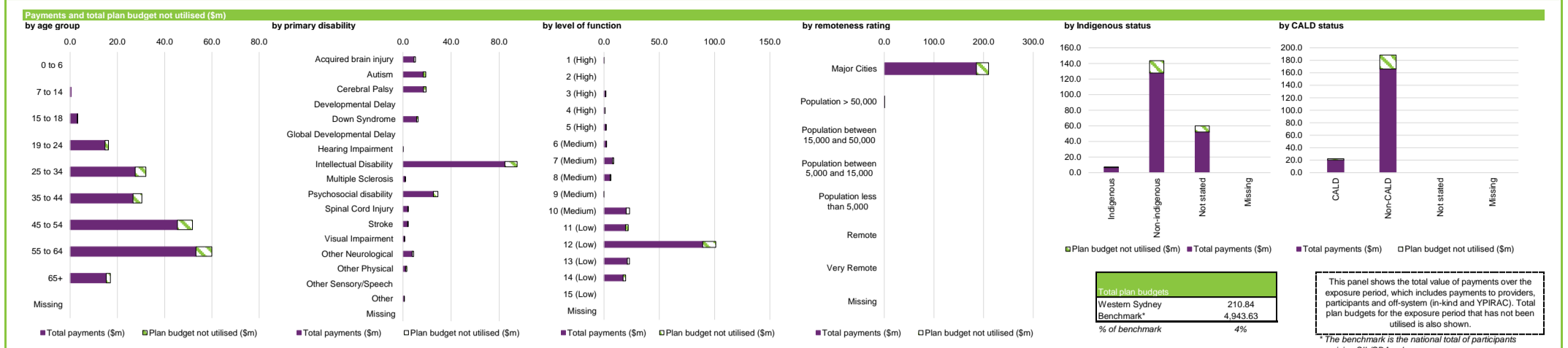
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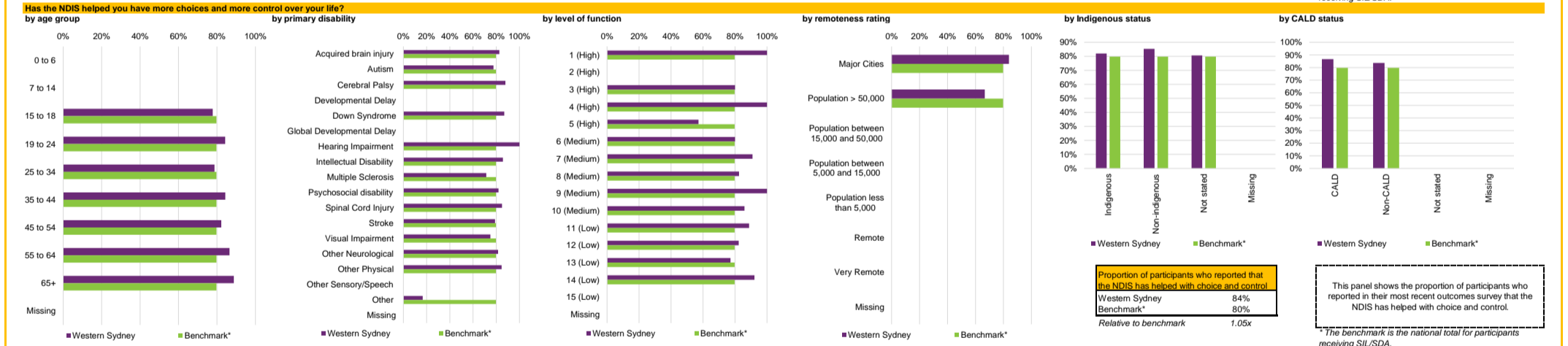
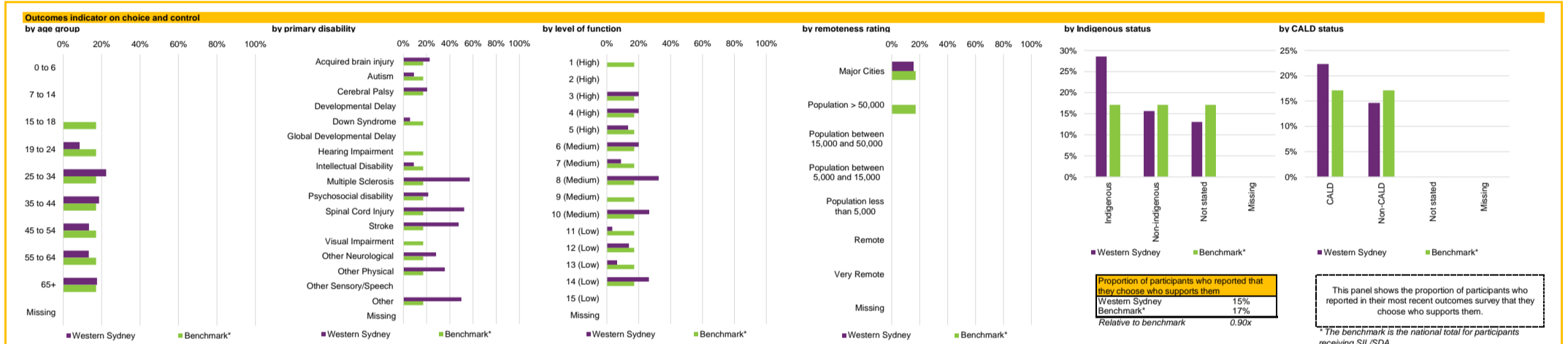
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	894	157	5.7	72%	6%	6%	1.8	1.1	62%	14%	84%
Daily Activities	1,145	263	4.4	52%	10%	21%	156.8	151.7	97%	15%	84%
Community	1,112	219	5.1	38%	4%	28%	28.3	17.5	62%	15%	84%
Transport	1,114	3	371.3	100%	0%	0%	1.5	1.3	92%	15%	84%
Core total	1,149	453	2.5	49%	6%	26%	188.4	171.7	81%	15%	84%
Capacity Building											
Choice and Control	274	58	4.7	70%	0%	0%	0.2	0.2	101%	23%	80%
Daily Activities	1,144	272	4.2	37%	4%	7%	5.6	3.3	59%	15%	84%
Employment	34	16	2.1	95%	0%	0%	0.3	0.1	54%	21%	75%
Relationships	859	69	12.4	64%	10%	10%	4.5	3.1	68%	10%	83%
Social and Civic	29	6	4.8	100%	0%	0%	0.1	0.0	10%	25%	86%
Support Coordination	1,143	162	7.1	37%	2%	10%	2.7	2.4	88%	15%	84%
Capacity Building total	1,150	412	2.8	31%	6%	11%	13.9	9.4	67%	15%	84%
Capital											
Assistive Technology	468	89	5.3	75%	10%	40%	2.4	1.1	47%	18%	84%
Home Modifications	711	39	18.2	76%	7%	4%	6.1	4.1	68%	13%	85%
Capital total	818	126	6.5	63%	8%	14%	8.5	5.3	62%	14%	85%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	1,152	696	1.7	46%	7%	22%	210.8	186.3	88%	15%	84%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

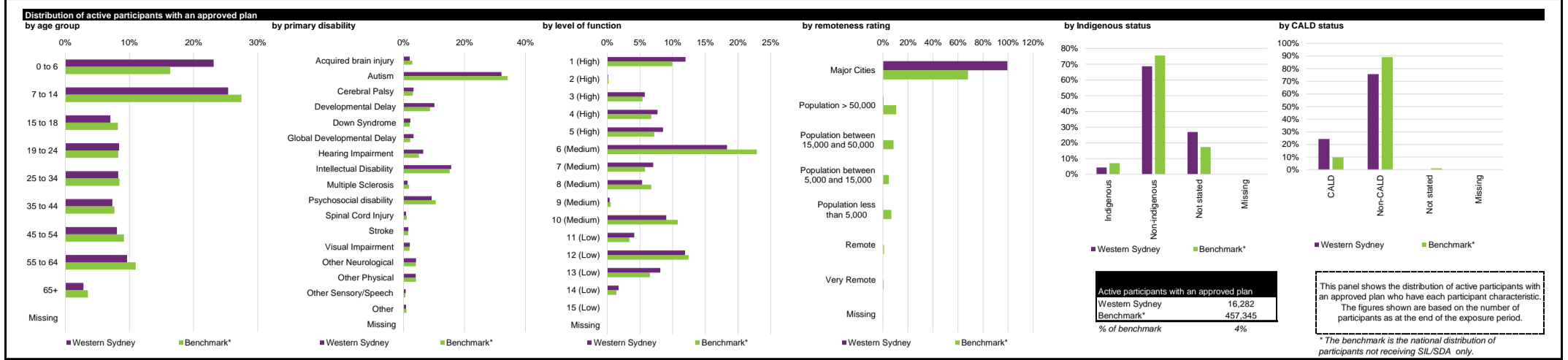
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
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Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
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Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
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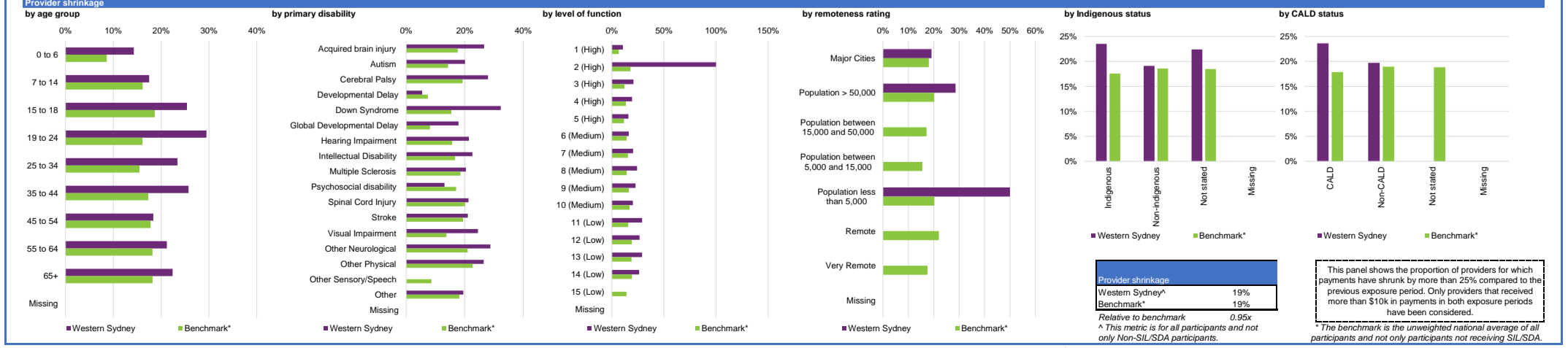
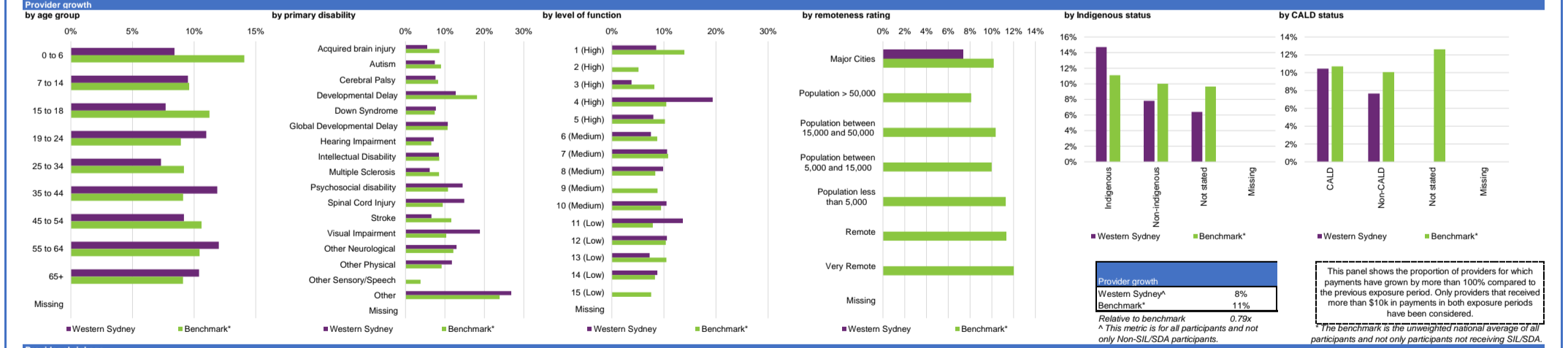
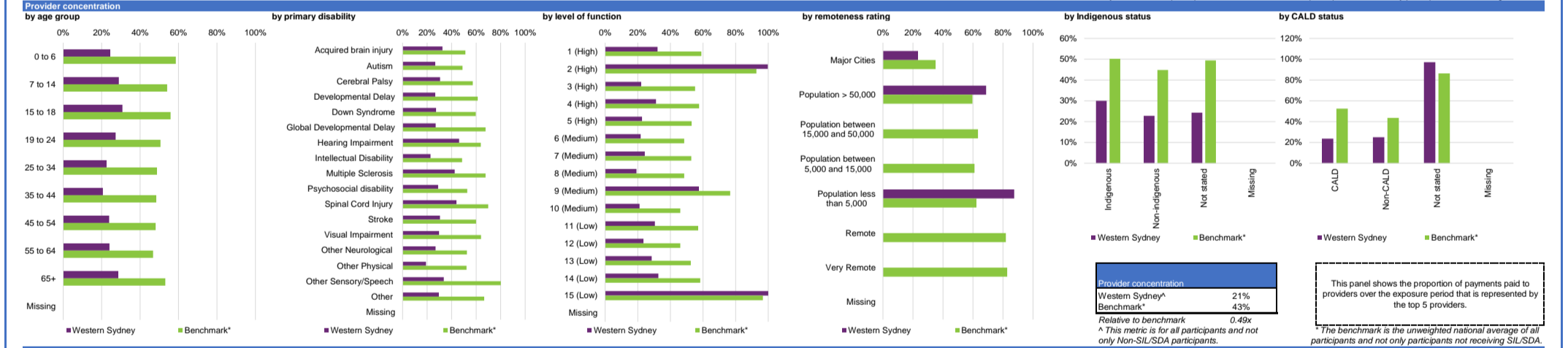
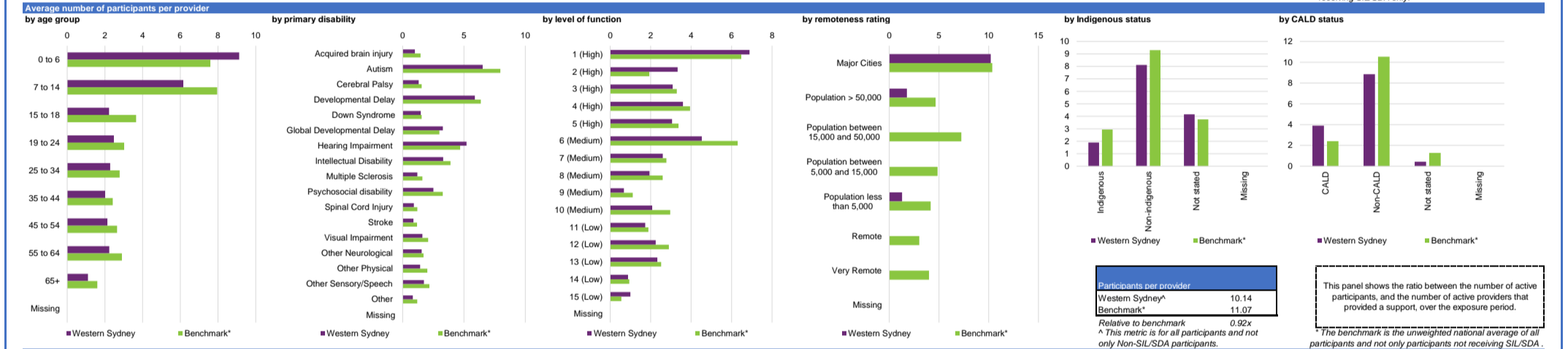
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Participant profile

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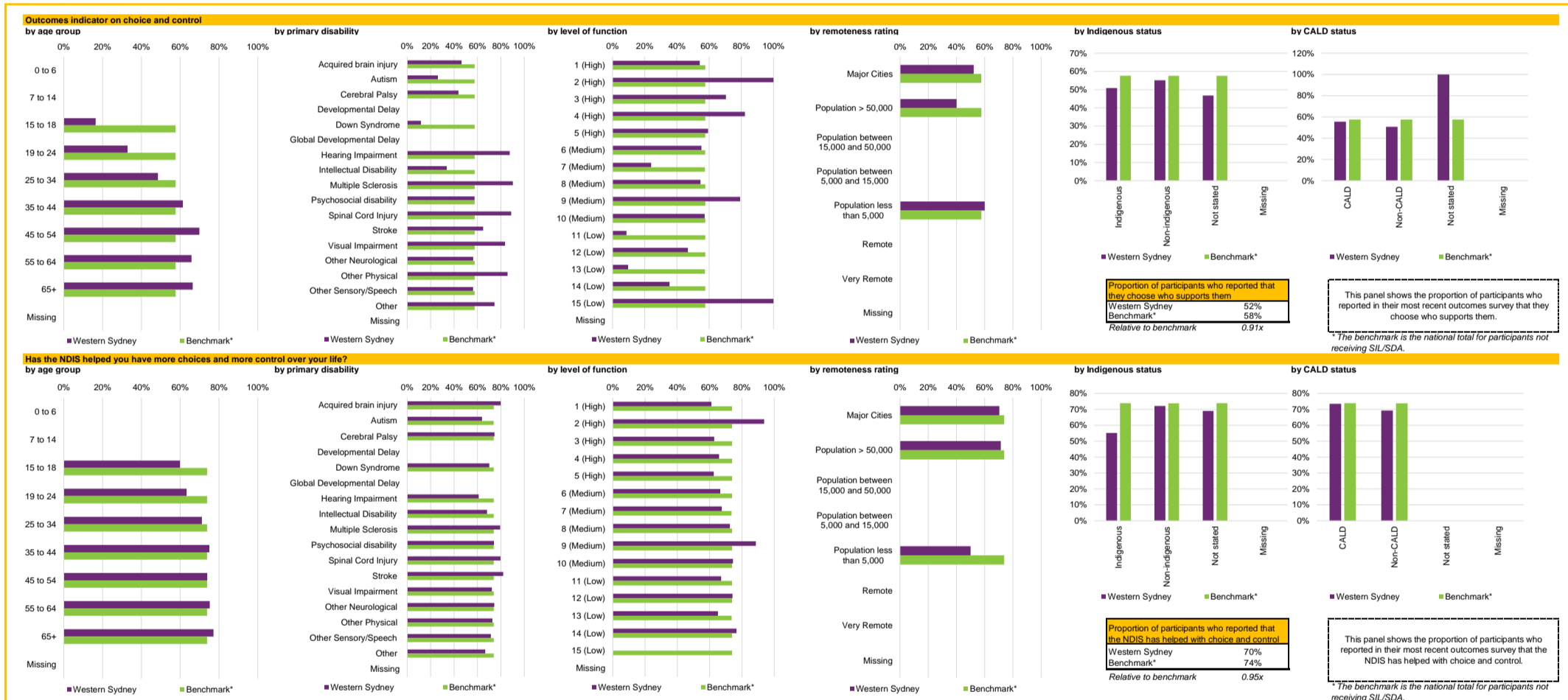
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	8,128	381	21.3	55%	9%	15%	9.9	7.1	72%	57%	72%
Daily Activities	7,184	700	10.3	38%	11%	23%	154.9	120.2	78%	51%	73%
Community	7,738	526	14.7	37%	8%	25%	91.5	57.9	63%	48%	72%
Transport	5,832	20	291.6	96%	0%	0%	18.3	20.4	112%	48%	73%
Core total	11,671	993	11.8	34%	9%	21%	274.5	205.6	75%	52%	71%
Capacity Building											
Choice and Control	5,613	288	19.5	58%	5%	3%	4.0	3.9	98%	53%	73%
Daily Activities	15,821	895	17.7	34%	8%	14%	98.1	63.6	65%	52%	71%
Employment	877	68	12.9	74%	3%	39%	5.9	3.3	55%	41%	66%
Relationships	1,861	146	12.7	48%	8%	8%	6.9	3.1	45%	23%	68%
Social and Civic	1,206	88	13.7	46%	0%	0%	2.2	0.6	26%	42%	66%
Support Coordination	4,884	434	11.3	28%	6%	8%	10.1	7.7	76%	51%	72%
Capacity Building total	16,008	1,145	14.0	29%	9%	14%	128.9	82.9	64%	52%	71%
Capital											
Assistive Technology	2,831	225	12.6	62%	15%	32%	12.4	6.9	56%	66%	77%
Home Modifications	366	40	9.2	73%	33%	50%	1.7	0.8	48%	67%	76%
Capital total	2,903	243	11.9	55%	15%	32%	14.1	7.7	55%	66%	77%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	16,282	1,592	10.2	31%	8%	19%	417.5	296.2	71%	52%	70%

Indicator definitions

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