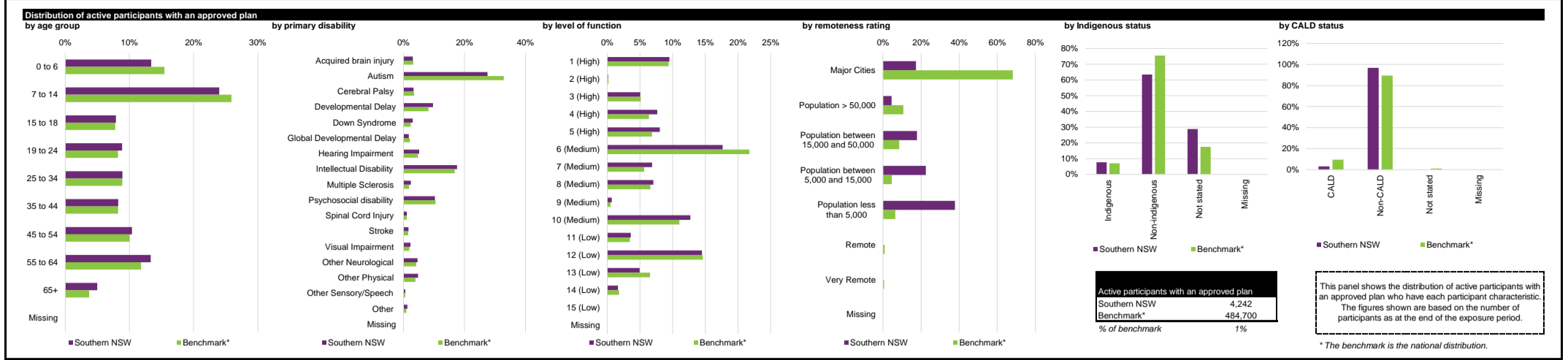
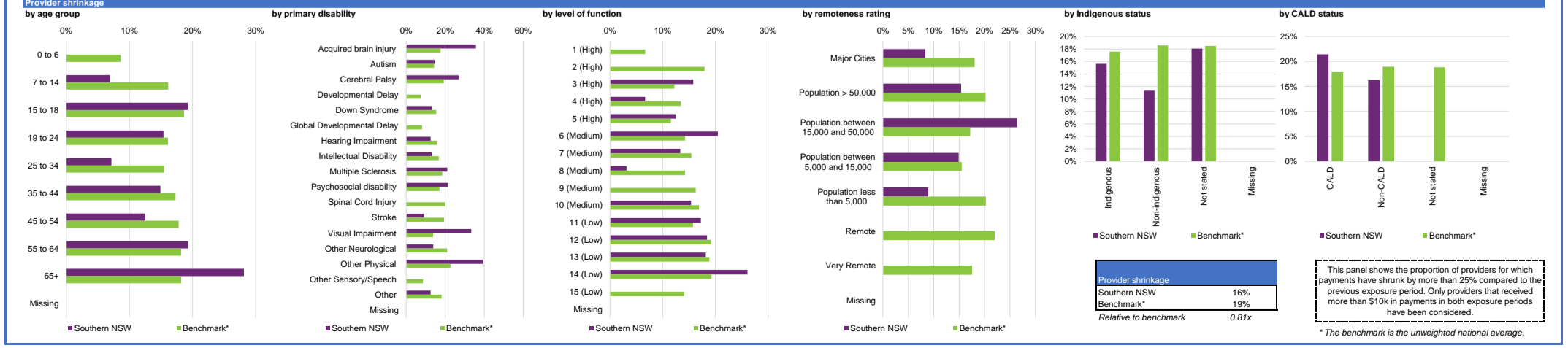
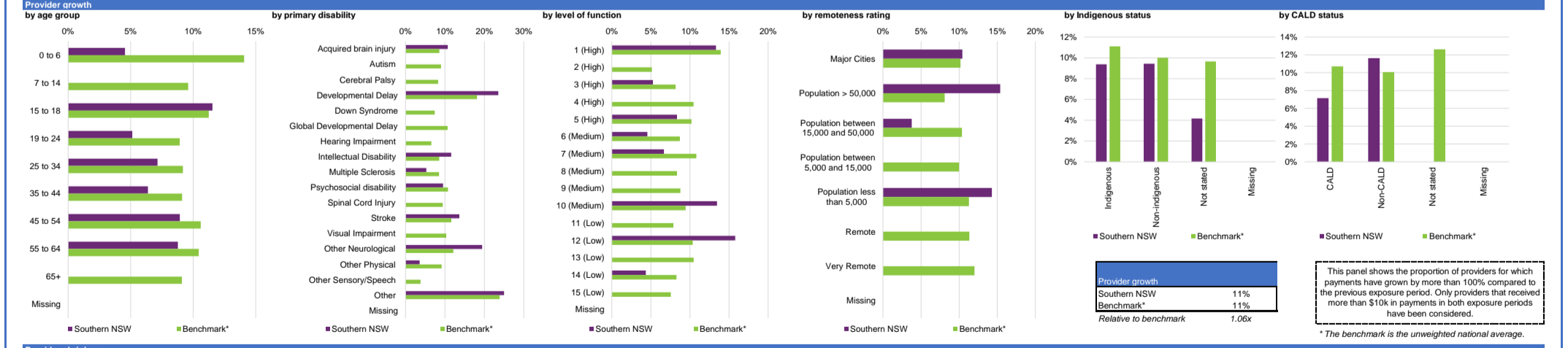
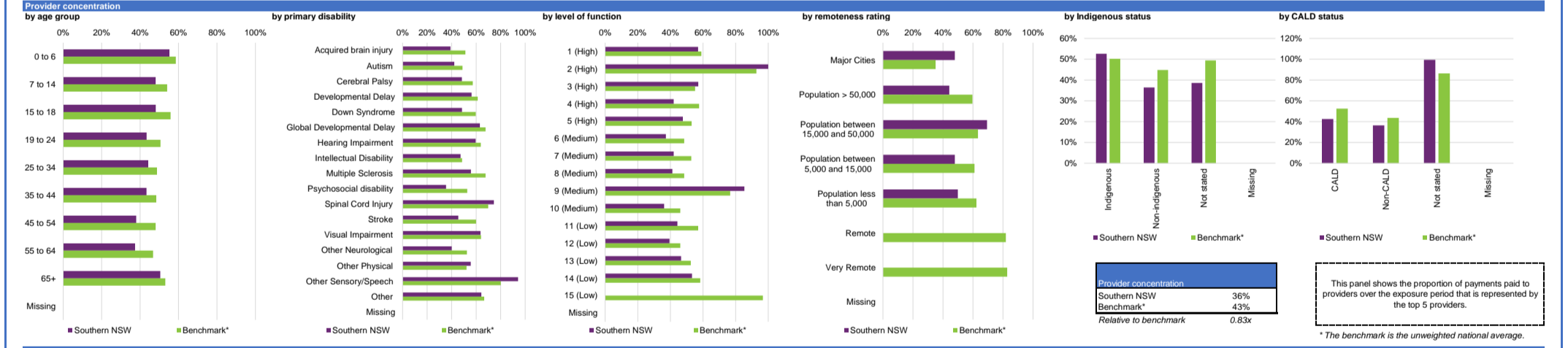
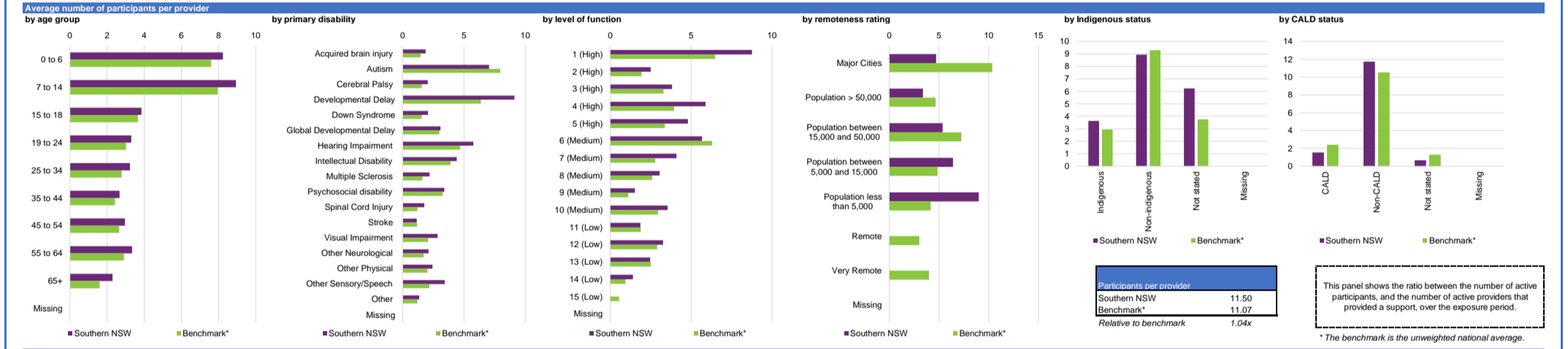


Participant profile

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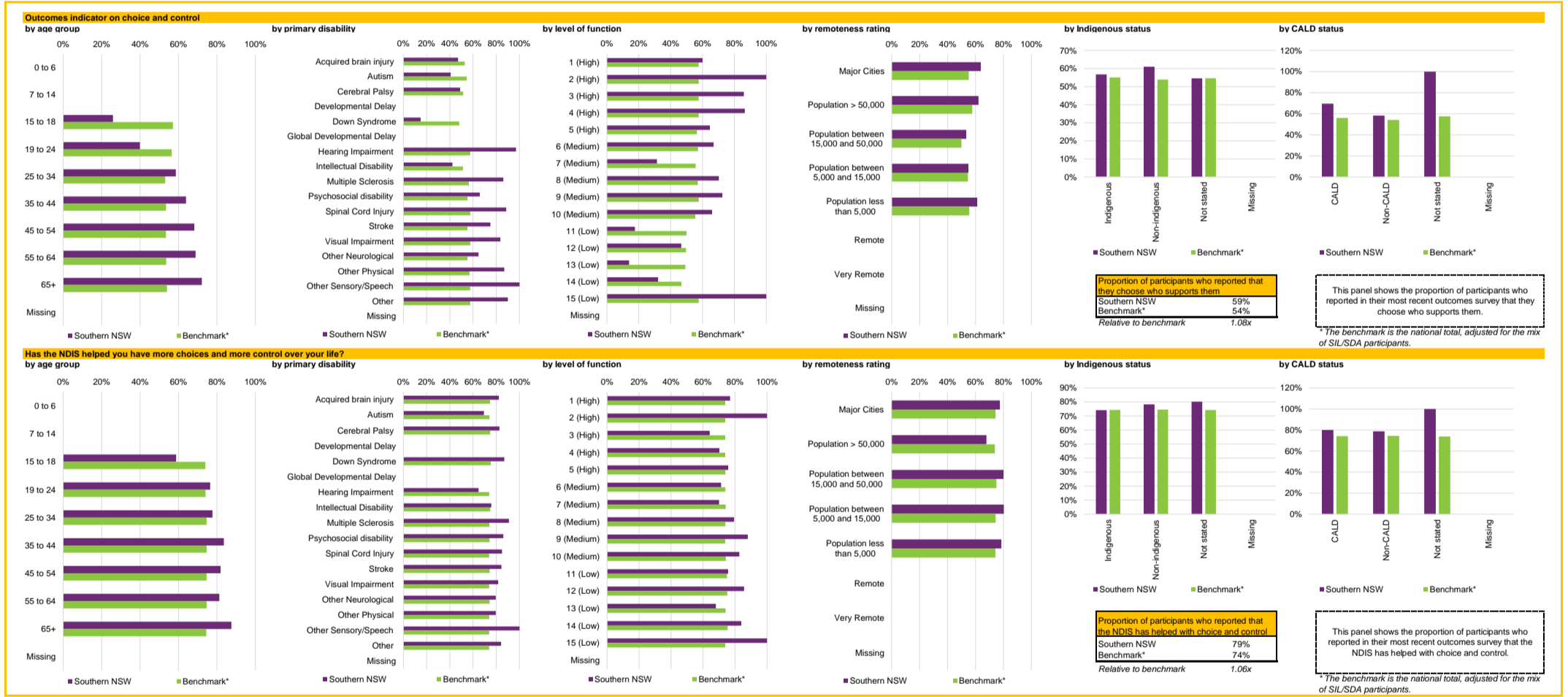
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,763	120	23.0	62%	5%	15%	2.7	1.7	64%	61%	80%
Daily Activities	2,487	143	17.4	64%	11%	19%	59.5	49.6	83%	57%	82%
Community	2,596	110	23.6	64%	10%	12%	29.7	17.9	60%	55%	81%
Transport	1,794	25	71.8	87%	0%	0%	2.7	2.7	100%	53%	83%
Core total	3,581	214	16.7	60%	13%	14%	94.6	72.0	76%	58%	78%
Capacity Building											
Choice and Control	2,772	115	24.1	66%	0%	4%	2.0	1.9	95%	57%	80%
Daily Activities	4,114	174	23.6	63%	0%	5%	21.2	11.4	54%	58%	79%
Employment	197	28	7.0	79%	0%	64%	1.4	0.6	45%	40%	80%
Relationships	426	38	11.2	84%	0%	0%	1.7	1.0	56%	24%	78%
Social and Civic	515	36	14.3	68%	17%	8%	1.2	0.5	41%	53%	73%
Support Coordination	1,559	123	12.7	65%	0%	7%	3.3	2.4	75%	52%	81%
Capacity Building total	4,175	269	15.5	57%	4%	16%	31.5	18.1	57%	58%	79%
Capital											
Assistive Technology	933	76	12.3	68%	16%	32%	4.3	2.4	55%	68%	82%
Home Modifications	331	25	13.2	79%	15%	38%	1.6	1.0	62%	53%	84%
Capital total	1,057	88	12.0	56%	13%	29%	6.0	3.4	57%	64%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,242	369	11.5	57%	11%	16%	132.1	93.5	71%	59%	79%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

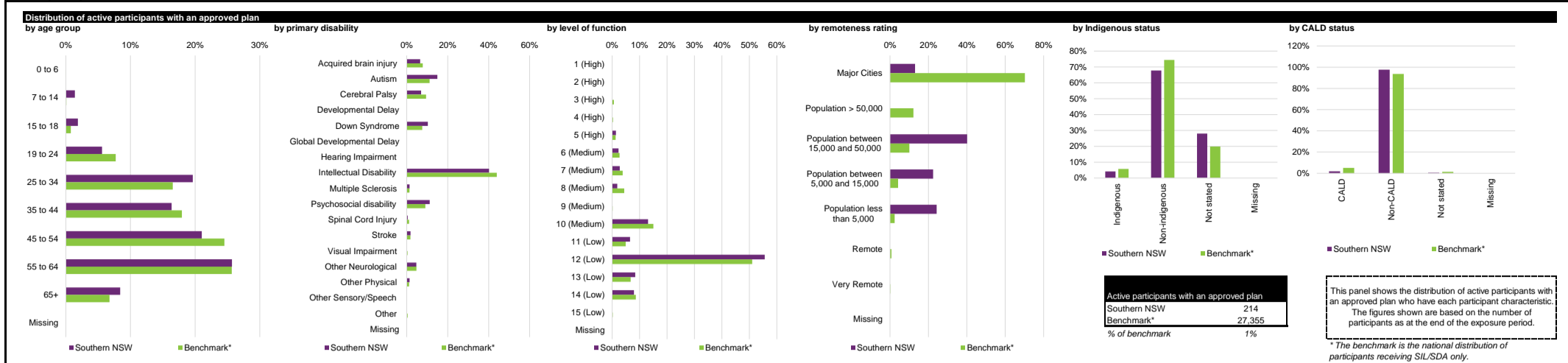
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
- Participants per provider**: Ratio between the number of active participants and the number of active providers.
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
- Total plan budgets**: Value of supports committed in participant plans for the exposure period.
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (n-kind and Younger People in Residential Aged Care (YPIRAC)).
- Utilisation**: Ratio between payments and total plan budgets.
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

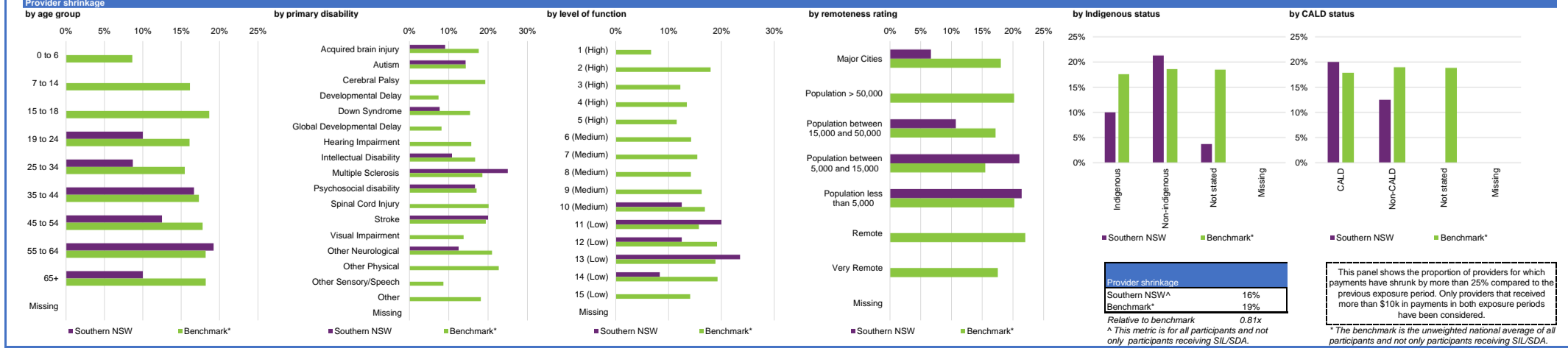
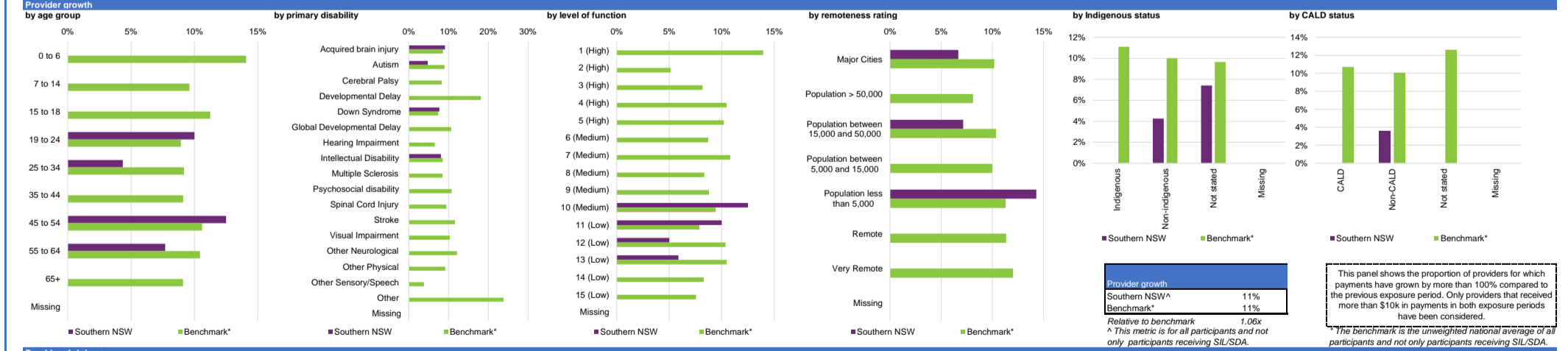
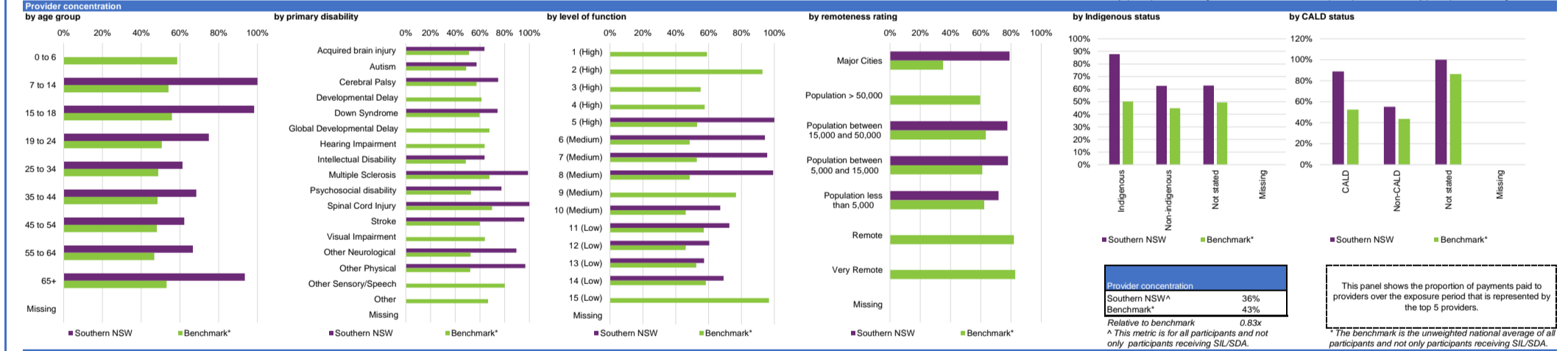
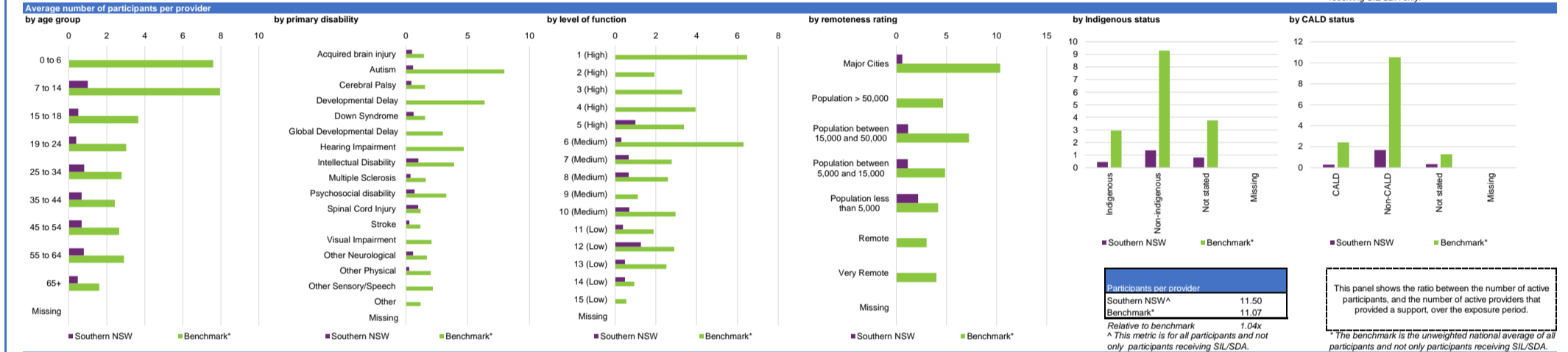
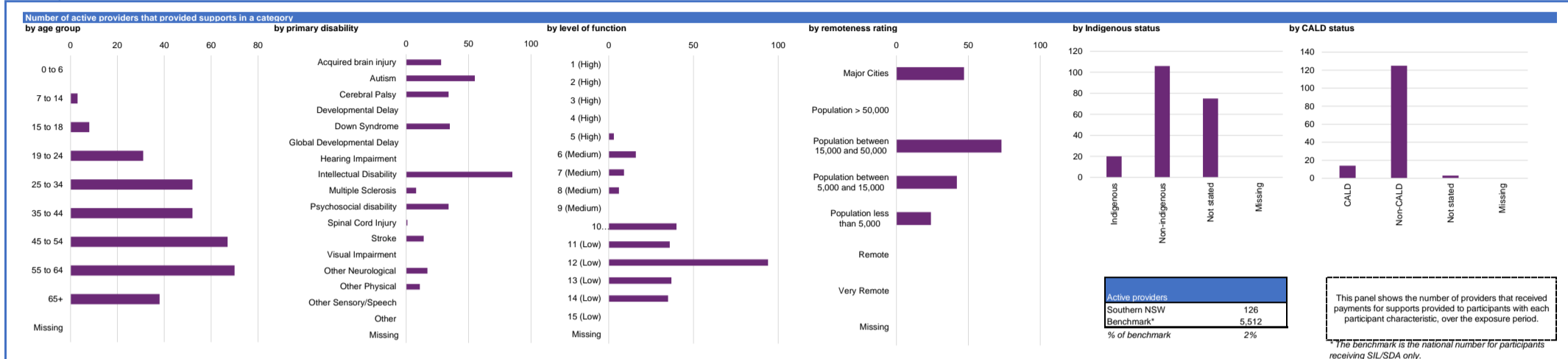
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	177	48	3.7	72%	0%	20%	0.4	0.2	62%	20%	85%
Daily Activities	212	48	4.4	82%	7%	14%	22.8	22.0	96%	22%	85%
Community	210	51	4.1	68%	0%	10%	5.3	3.9	73%	22%	85%
Transport	208	11	18.9	100%	0%	0%	0.3	0.3	94%	22%	86%
Core total	213	93	2.3	78%	3%	15%	28.8	26.3	92%	22%	85%
Capacity Building											
Choice and Control	138	28	4.9	73%	0%	0%	0.1	0.1	103%	24%	82%
Daily Activities	213	48	4.4	68%	6%	13%	1.1	0.7	58%	22%	84%
Employment	11	7	1.6	100%	0%	100%	0.1	0.1	54%	36%	100%
Relationships	117	20	5.9	91%	20%	20%	0.6	0.4	66%	19%	84%
Social and Civic	11	7	1.6	100%	0%	0%	0.1	0.1	84%	30%	70%
Support Coordination	204	33	6.2	79%	0%	13%	0.5	0.4	88%	22%	86%
Capacity Building total	214	78	2.7	61%	4%	22%	2.5	1.7	68%	22%	85%
Capital											
Assistive Technology	85	20	4.3	95%	0%	50%	0.4	0.3	75%	23%	79%
Home Modifications	142	9	15.8	100%	13%	25%	0.9	0.5	60%	20%	86%
Capital total	161	26	6.2	84%	9%	27%	1.3	0.8	65%	22%	87%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	214	126	1.7	75%	4%	13%	32.6	28.9	89%	22%	85%

Note: Only the major support categories are shown.
Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

Active providers: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

Participants per provider: Ratio between the number of active participants and the number of active providers.

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers.

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

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Total plan budgets: Value of supports committed in participant plans for the exposure period.

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

Utilisation: Ratio between payments and total plan budgets.

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

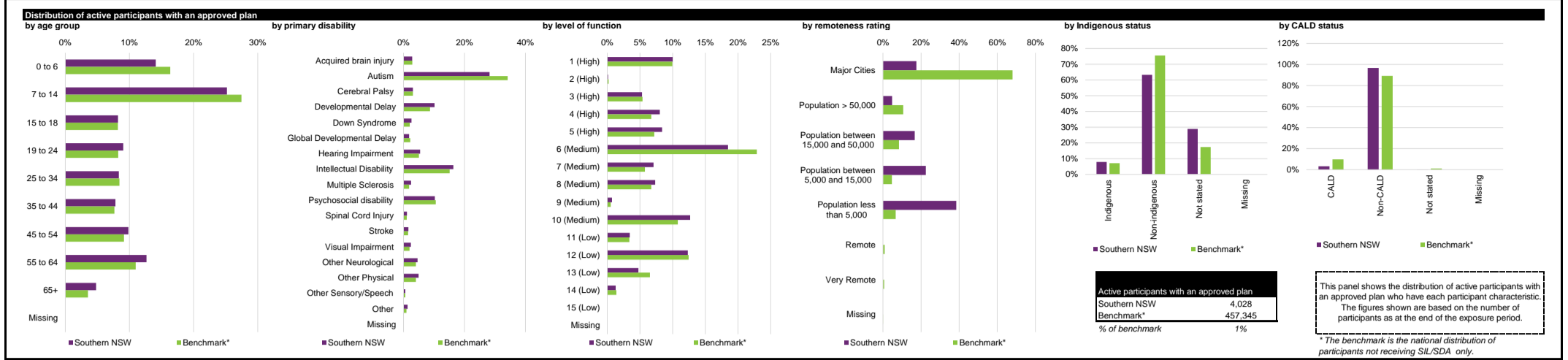
Has the NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

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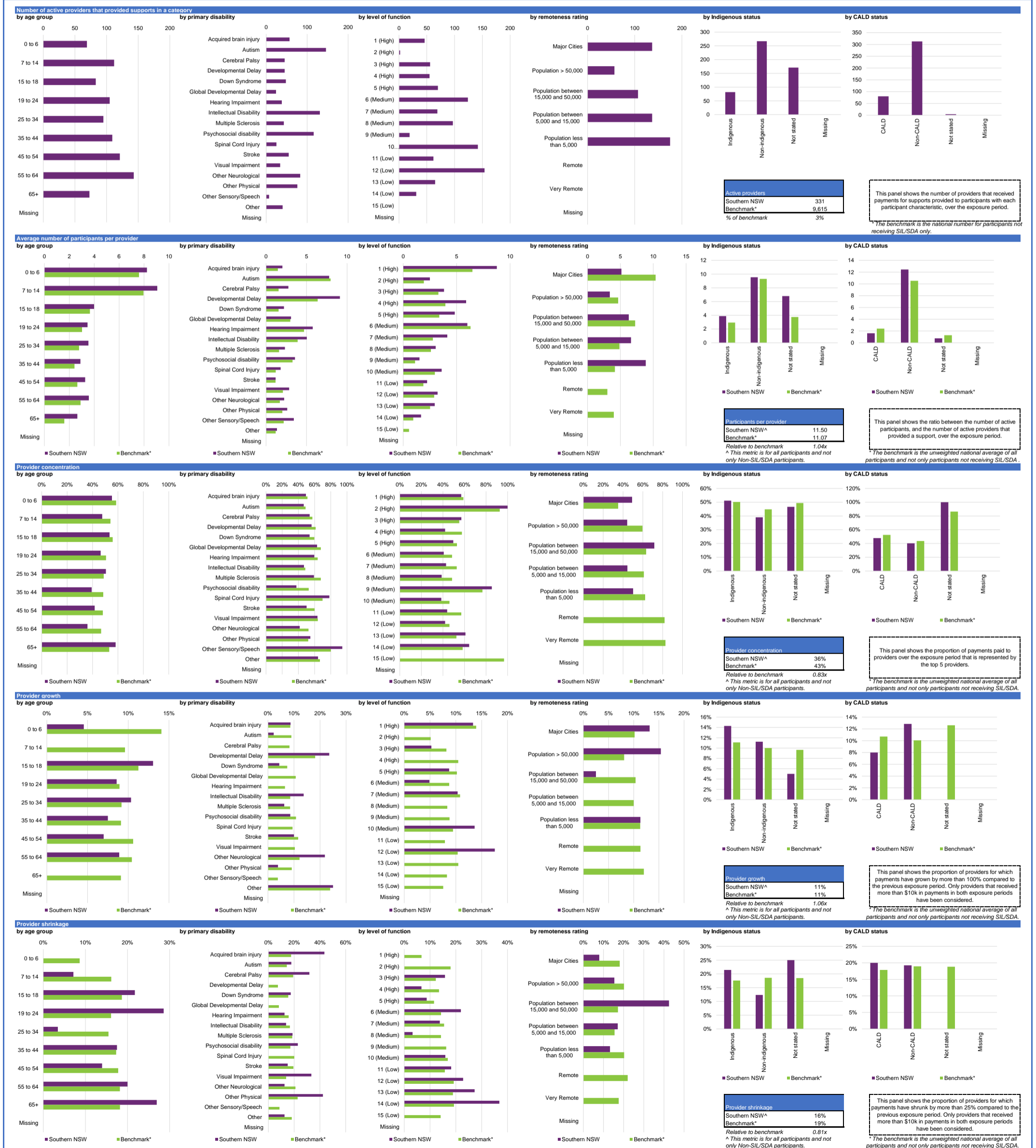
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Participant profile

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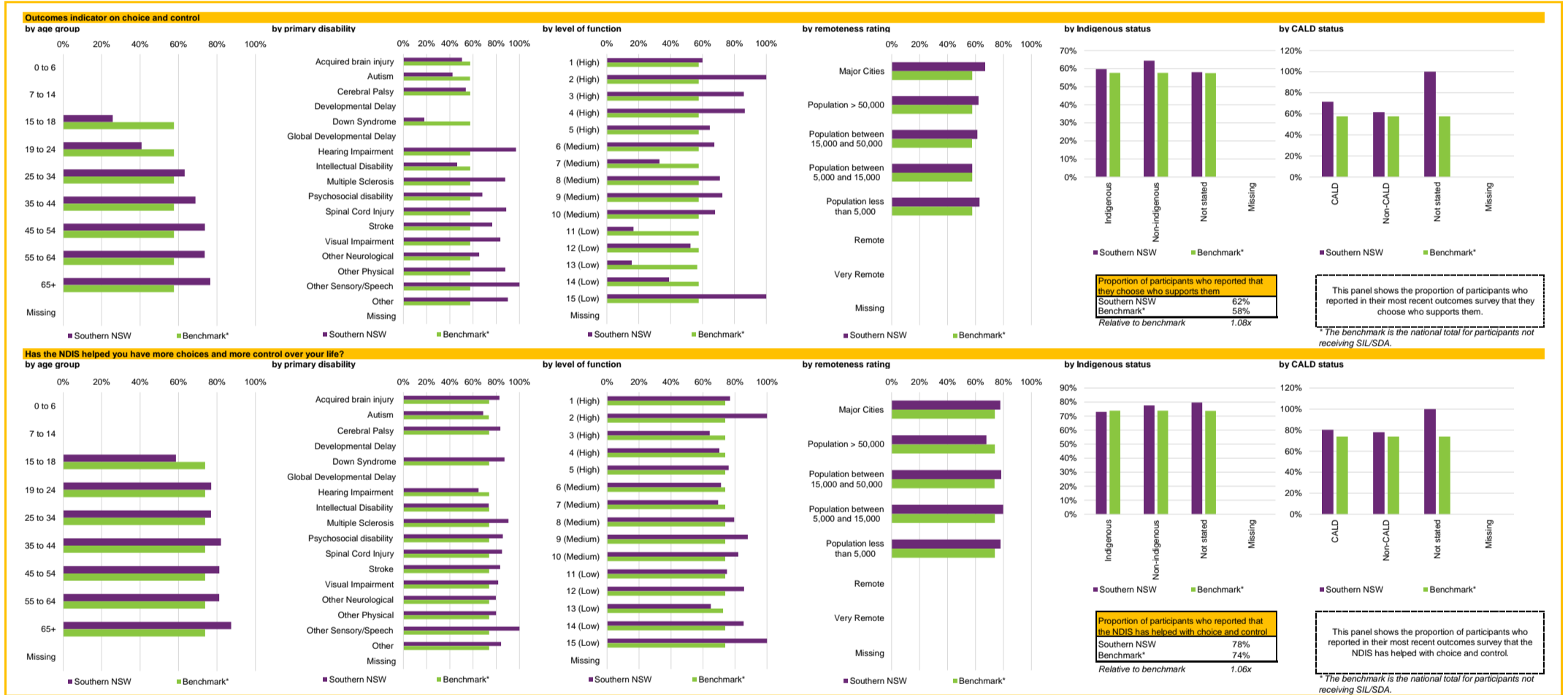
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,586	96	26.9	67%	6%	12%	2.4	1.5	64%	65%	79%
Daily Activities	2,275	122	18.6	69%	9%	21%	36.7	27.6	75%	61%	81%
Community	2,386	96	24.9	67%	13%	15%	24.4	14.1	58%	58%	80%
Transport	1,586	19	83.5	92%	0%	0%	2.4	2.4	101%	57%	82%
Core total	3,368	173	19.5	65%	11%	17%	65.8	45.6	69%	62%	78%
Capacity Building											
Choice and Control	2,634	110	23.9	66%	0%	4%	1.9	1.8	95%	60%	79%
Daily Activities	3,901	162	24.1	64%	0%	8%	20.1	10.7	53%	62%	79%
Employment	186	28	6.6	78%	0%	80%	1.3	0.6	45%	40%	79%
Relationships	309	31	10.0	87%	25%	0%	1.2	0.6	52%	27%	74%
Social and Civic	504	34	14.8	73%	11%	11%	1.1	0.4	38%	54%	73%
Support Coordination	1,355	120	11.3	65%	4%	8%	2.8	2.0	72%	58%	80%
Capacity Building total	3,961	254	15.6	58%	8%	16%	28.9	16.4	57%	62%	79%
Capital											
Assistive Technology	848	69	12.3	70%	11%	28%	3.9	2.0	53%	74%	82%
Home Modifications	189	19	9.9	90%	17%	33%	0.8	0.5	65%	79%	82%
Capital total	896	76	11.8	64%	18%	36%	4.7	2.6	55%	74%	82%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	4,028	331	12.2	61%	12%	18%	99.5	64.6	65%	62%	78%

Note: Only the major support categories are shown.

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