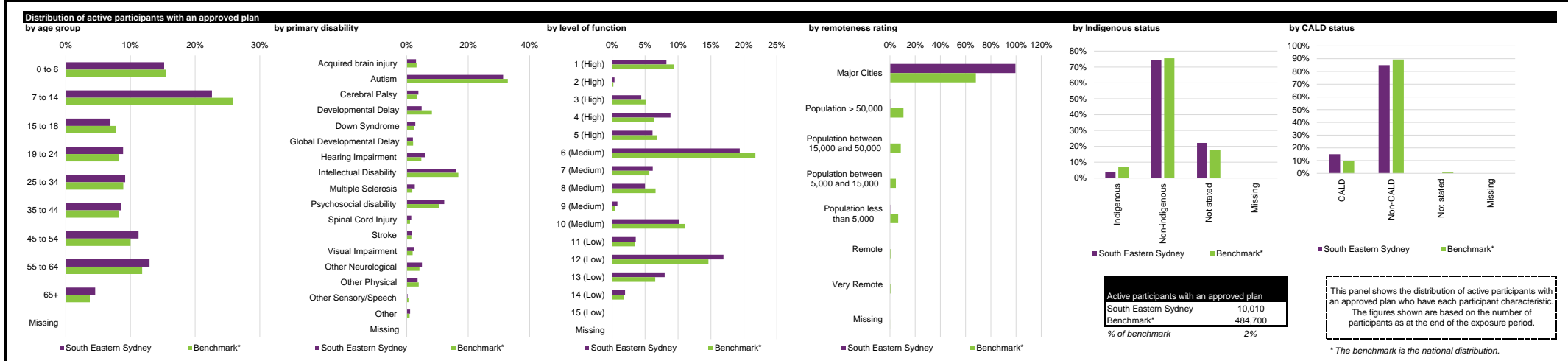
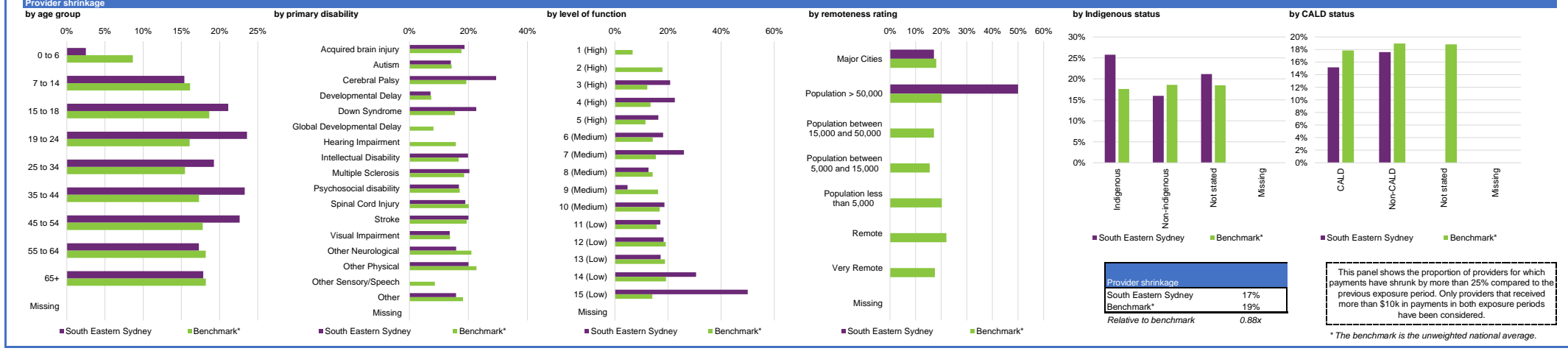
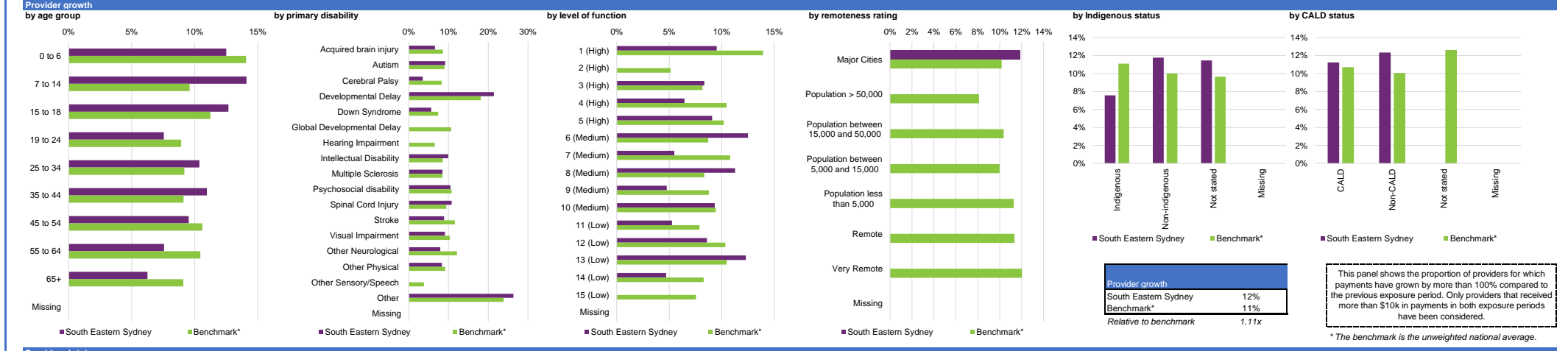
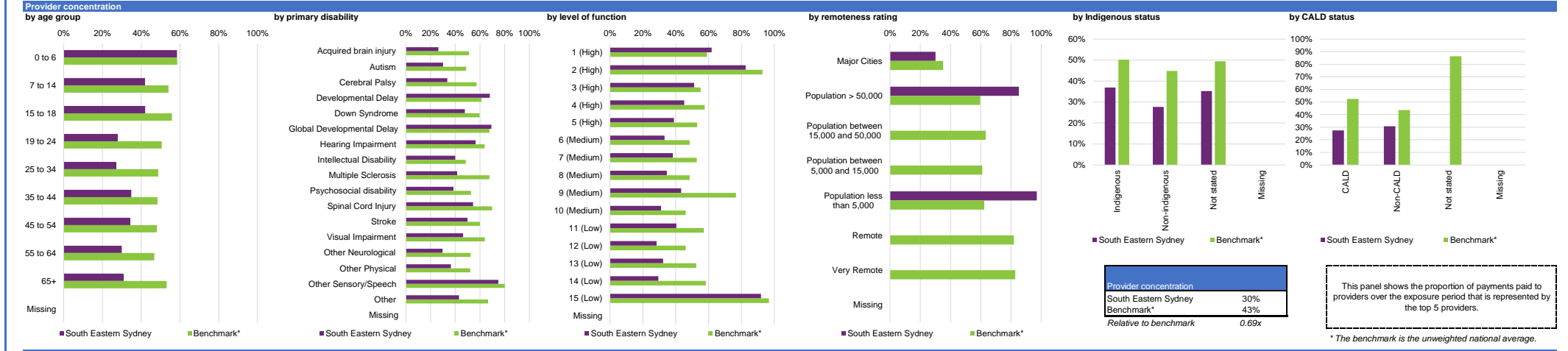
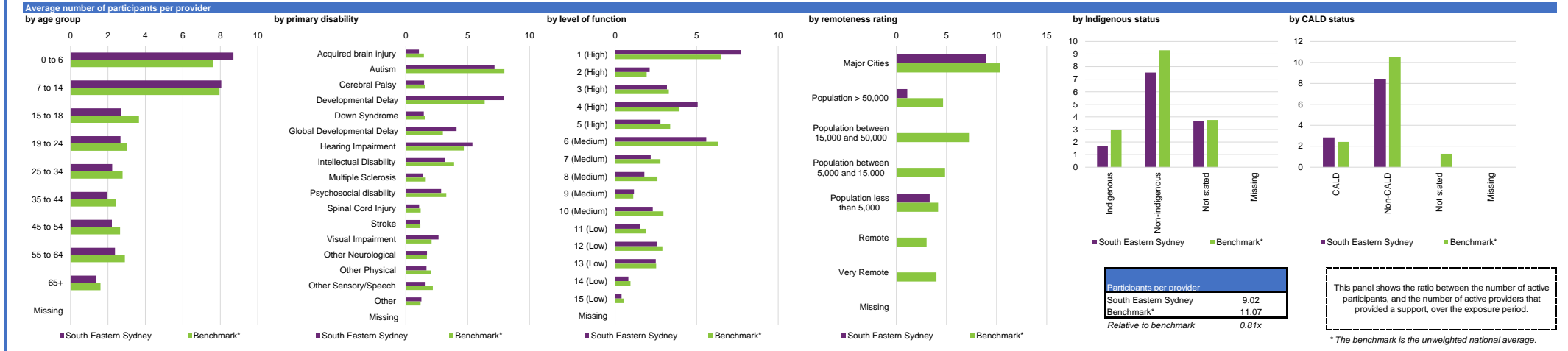
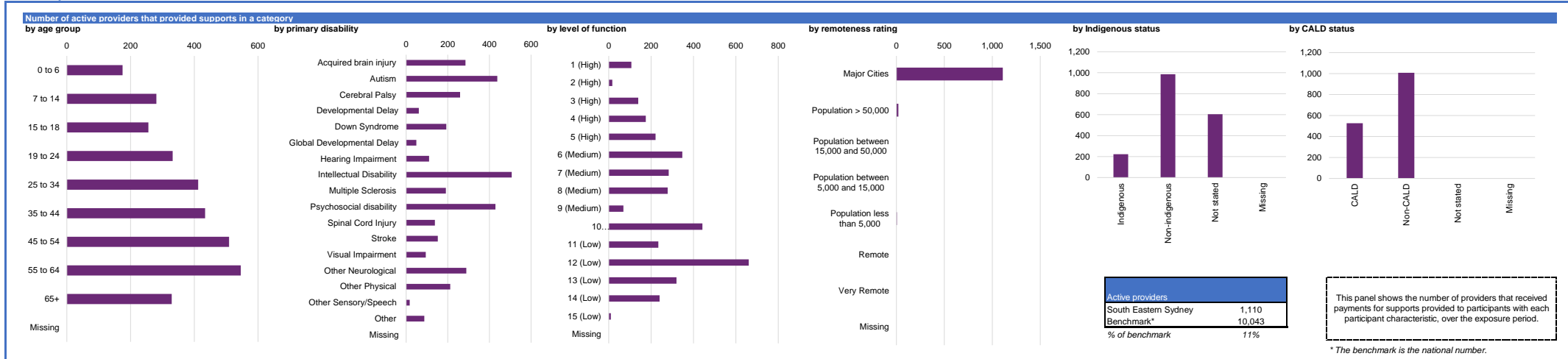


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	6,468	270	24.0	59%	3%	6%	7.2	5.0	70%	49%	78%
Daily Activities	5,379	456	11.8	49%	11%	17%	187.2	161.1	86%	45%	78%
Community	5,783	333	17.4	39%	9%	29%	76.2	43.3	57%	42%	77%
Transport	4,576	13	352.0	100%	0%	0%	10.1	10.7	106%	42%	78%
Core total	8,555	673	12.7	44%	11%	20%	280.7	220.2	78%	47%	76%
Capacity Building											
Choice and Control	4,854	198	24.5	69%	3%	9%	3.5	3.5	100%	46%	77%
Daily Activities	9,760	512	19.1	58%	7%	21%	56.3	37.9	67%	46%	76%
Employment	432	41	10.5	79%	5%	58%	3.2	1.9	58%	31%	75%
Relationships	1,457	98	14.9	60%	20%	13%	6.4	3.5	55%	14%	74%
Social and Civic	1,315	61	21.6	67%	0%	0%	2.3	0.7	30%	37%	76%
Support Coordination	4,033	325	12.4	33%	10%	12%	9.4	7.7	82%	41%	76%
Capacity Building total	9,886	740	13.4	44%	11%	14%	83.2	56.2	68%	46%	76%
Capital											
Assistive Technology	2,040	165	12.4	62%	20%	25%	9.4	6.4	68%	58%	80%
Home Modifications	734	60	12.2	67%	10%	19%	5.6	4.0	72%	31%	79%
Capital total	2,358	202	11.7	48%	18%	21%	15.0	10.4	69%	52%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	10,010	1,110	9.0	42%	12%	17%	378.8	286.8	76%	47%	76%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

Active providers: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

Participants per provider: Ratio between the number of active participants and the number of active providers.

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers.

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Total plan budgets: Value of supports committed in participant plans for the exposure period.

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

Utilisation: Ratio between payments and total plan budgets.

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

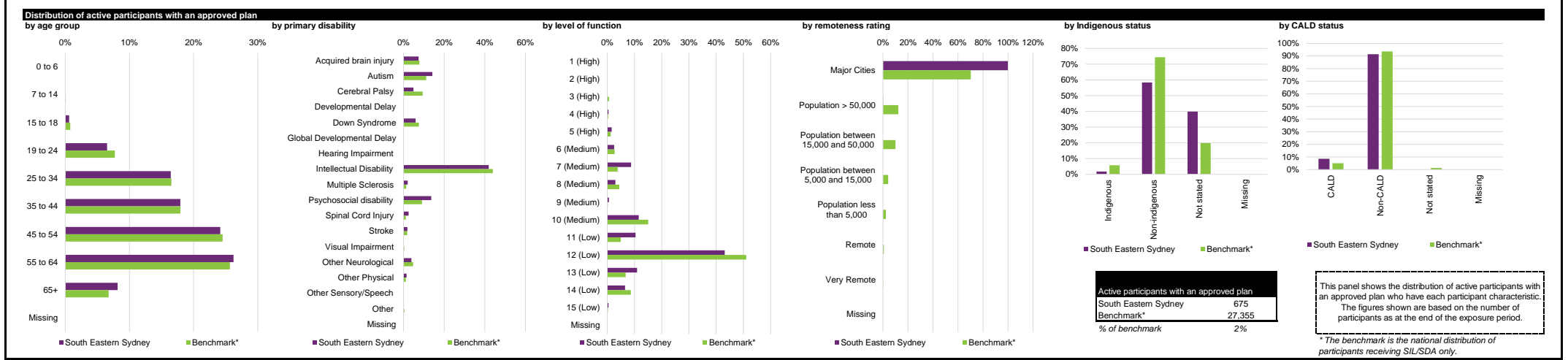
Has the NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

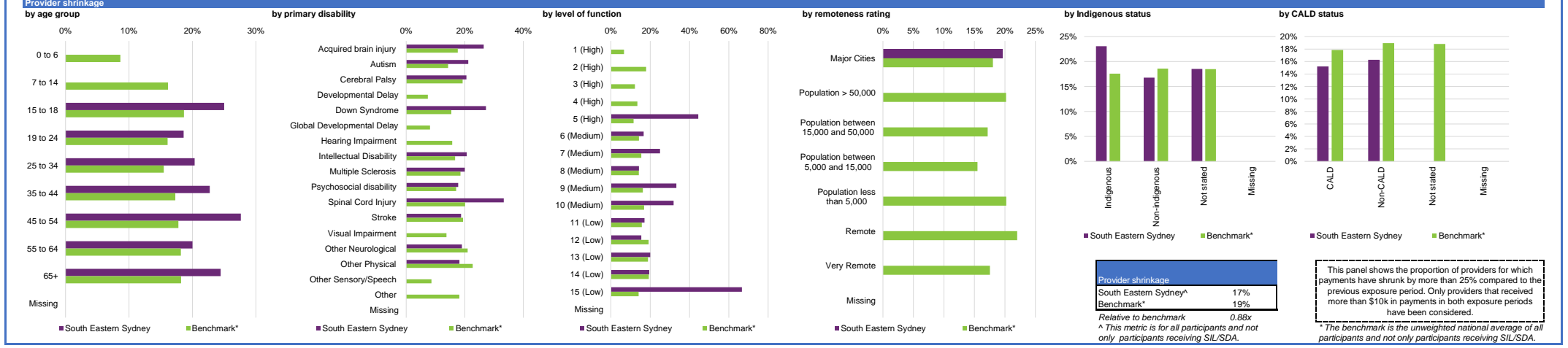
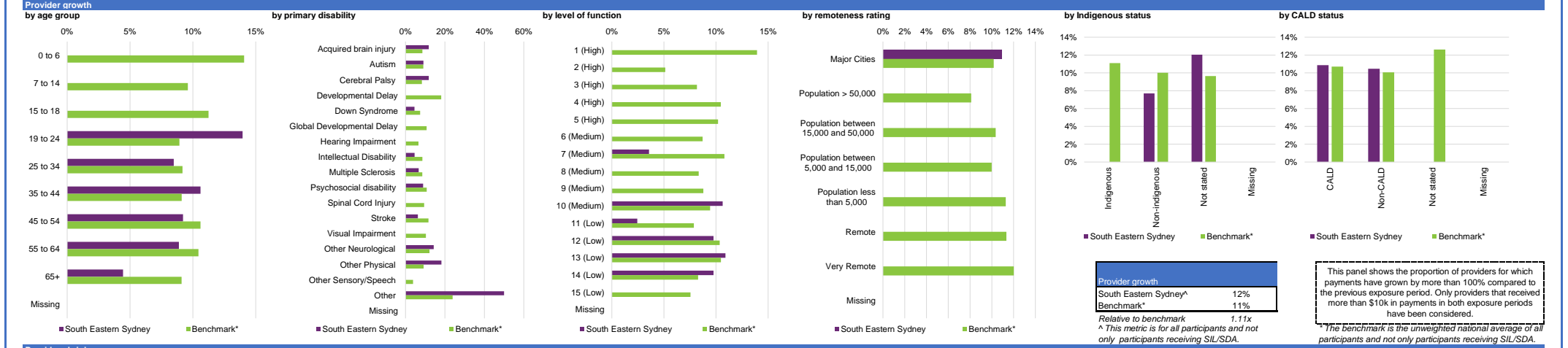
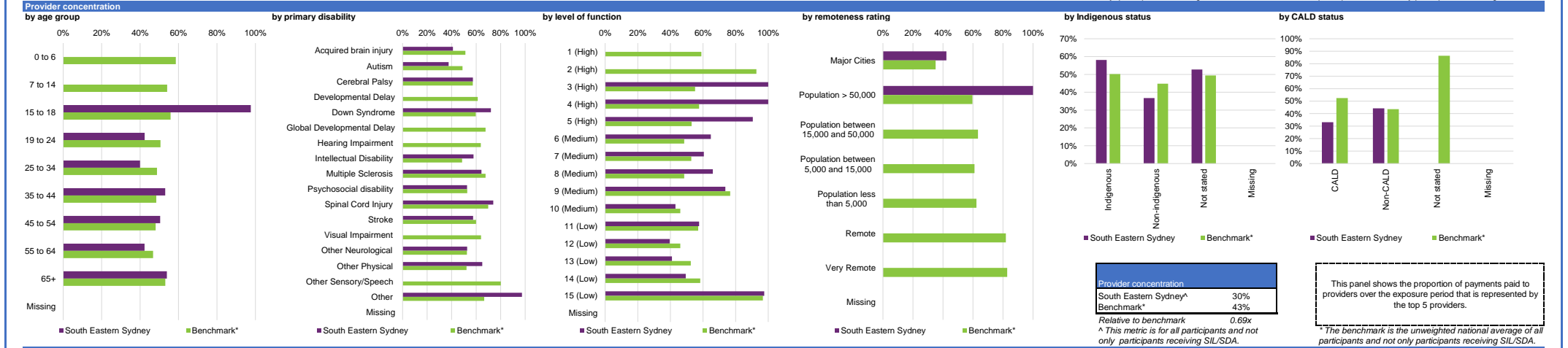
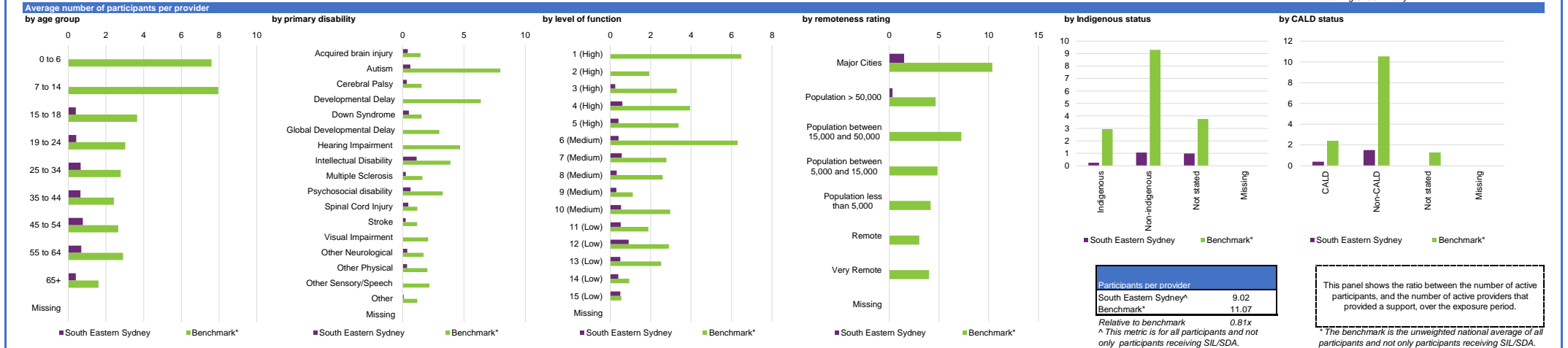
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

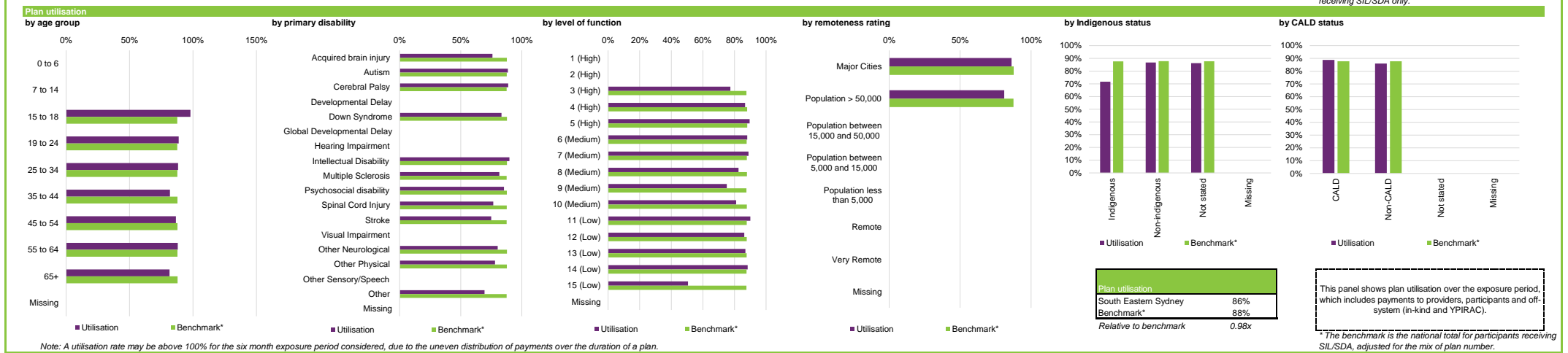
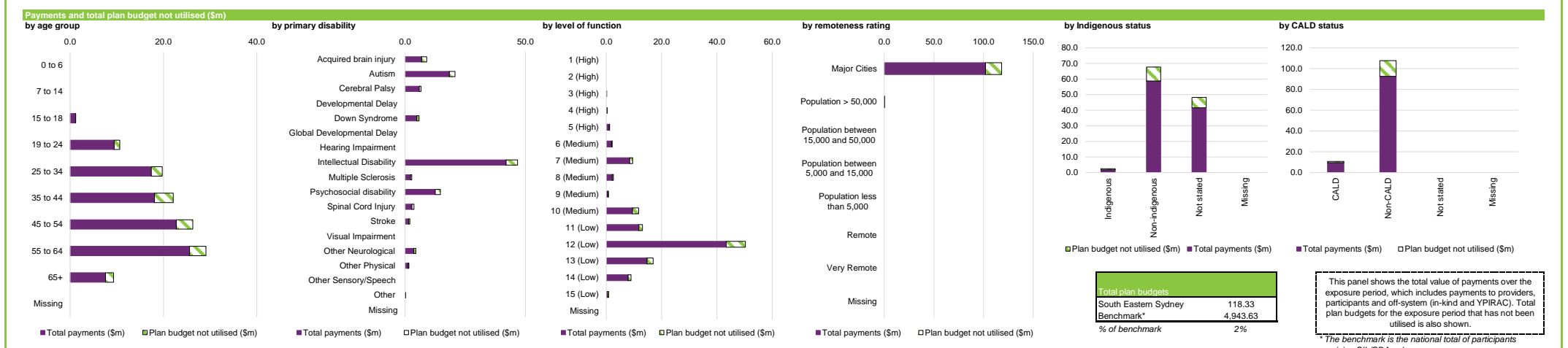
Please note that the data presented are based on only six months of data and not a full year.



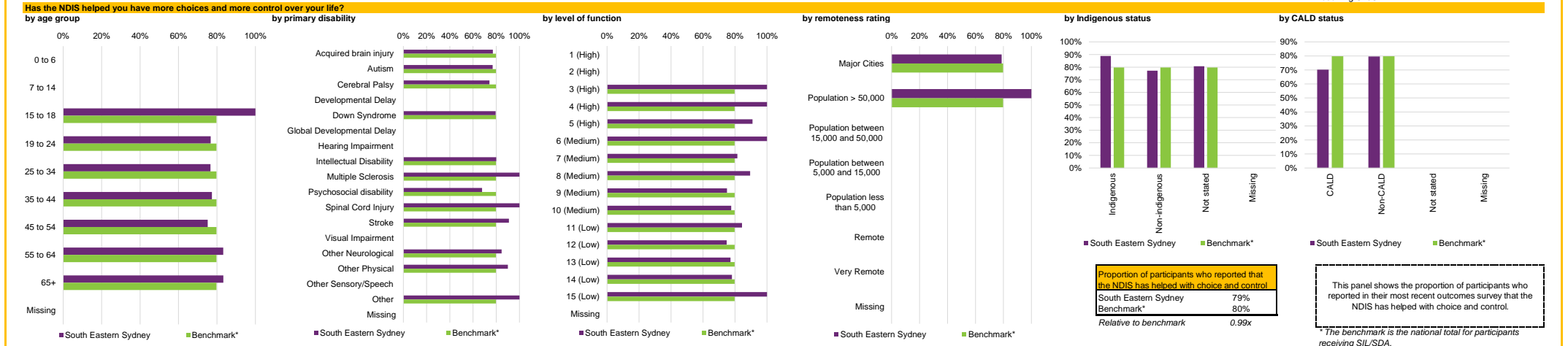
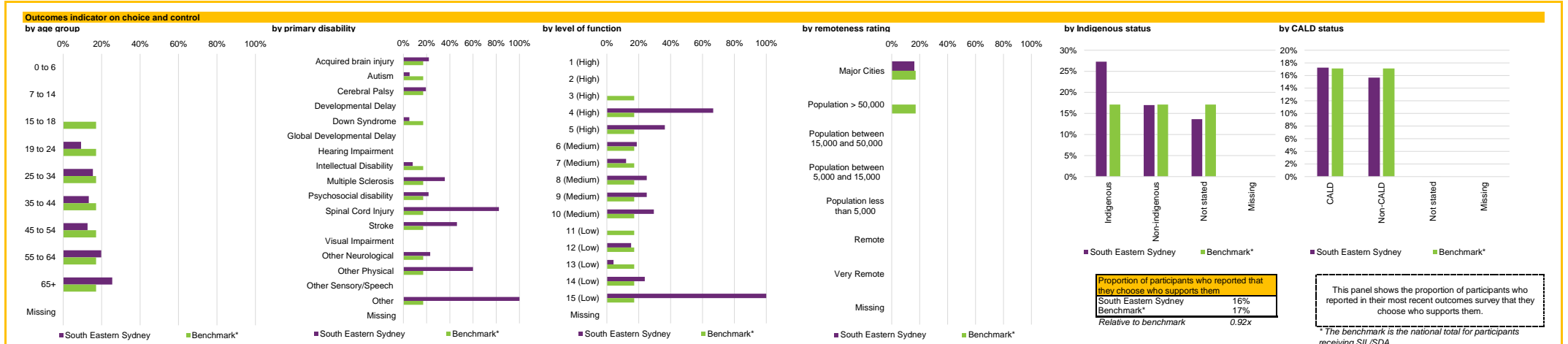
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	526	106	5.0	66%	0%	17%	0.9	0.6	67%	16%	79%
Daily Activities	670	163	4.1	65%	10%	20%	84.8	79.3	94%	15%	79%
Community	647	132	4.9	48%	7%	32%	16.9	10.9	64%	15%	78%
Transport	656	3	218.7	100%	0%	0%	0.9	0.8	90%	15%	79%
Core total	673	273	2.5	62%	14%	23%	103.5	91.6	86%	16%	78%
Capacity Building											
Choice and Control	262	51	5.1	72%	20%	0%	0.2	0.2	100%	19%	80%
Daily Activities	662	180	3.7	52%	5%	16%	3.9	2.6	66%	15%	79%
Employment	33	6	5.5	100%	0%	20%	0.3	0.2	68%	18%	76%
Relationships	469	62	7.6	73%	7%	14%	2.6	1.6	62%	9%	77%
Social and Civic	14	4	3.5	100%	0%	0%	0.0	0.0	31%	31%	92%
Support Coordination	668	115	5.8	45%	6%	10%	1.9	1.6	88%	15%	79%
Capacity Building total	675	287	2.4	40%	9%	14%	9.1	6.3	70%	16%	79%
Capital											
Assistive Technology	245	58	4.2	82%	0%	11%	1.3	0.9	75%	19%	81%
Home Modifications	467	29	16.1	82%	4%	13%	4.4	3.1	71%	15%	79%
Capital total	509	85	6.0	66%	3%	13%	5.7	4.1	72%	15%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	675	450	1.5	57%	11%	20%	118.3	102.0	86%	16%	79%

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

Active providers: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

Participants per provider: Ratio between the number of active participants and the number of active providers.

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers.

Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

Total plan budgets: Value of supports committed in participant plans for the exposure period.

Payments: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).

Utilisation: Ratio between payments and total plan budgets.

Outcomes indicator on choice and control: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

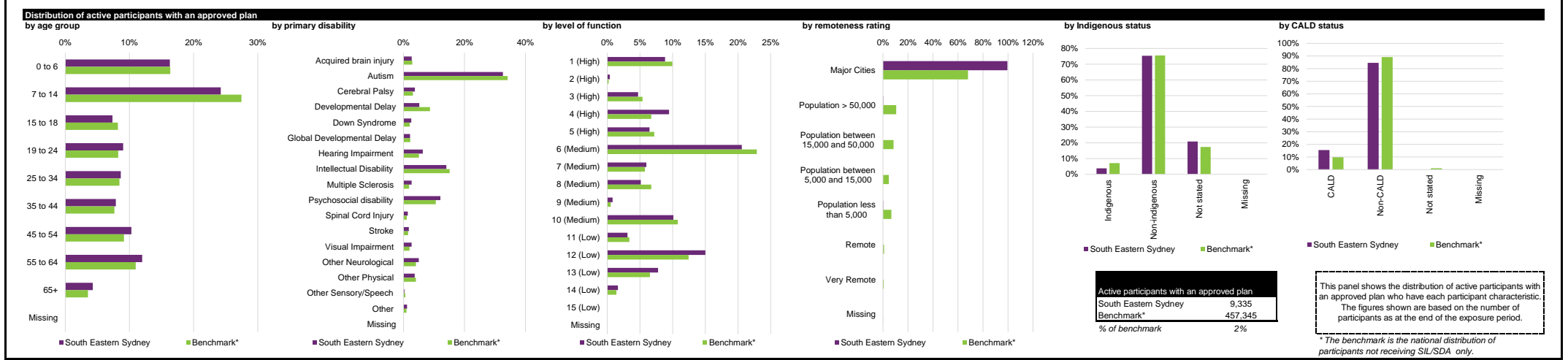
Has the NDIS helped with choice and control?: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

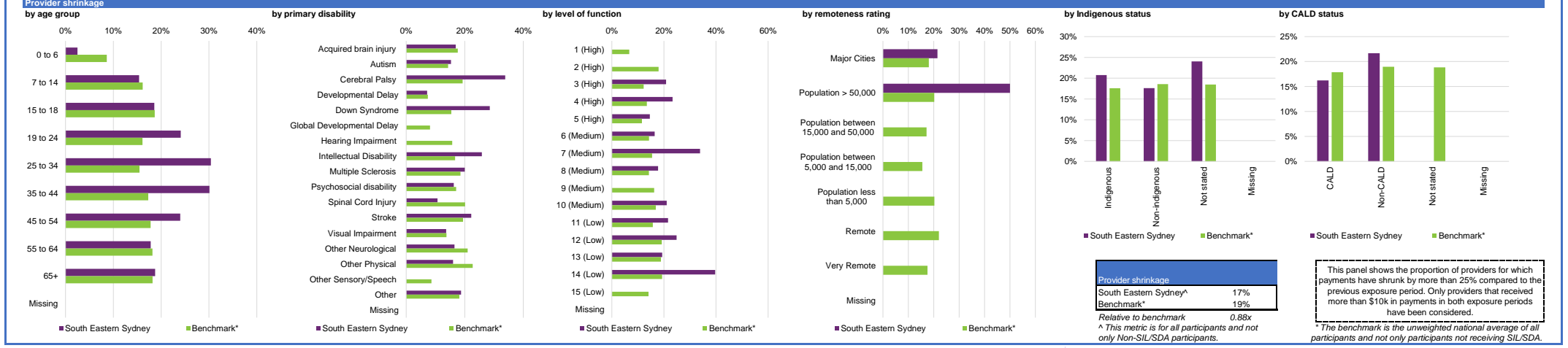
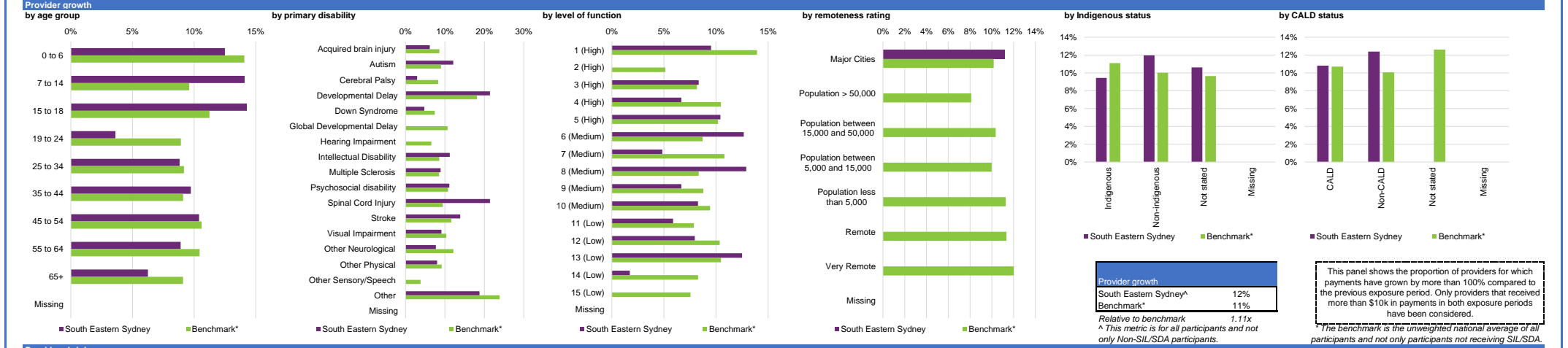
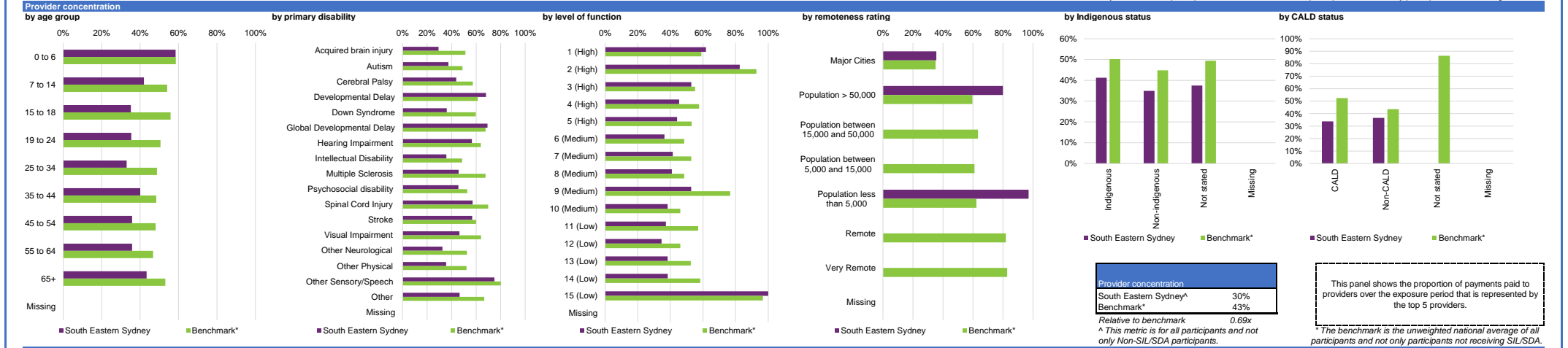
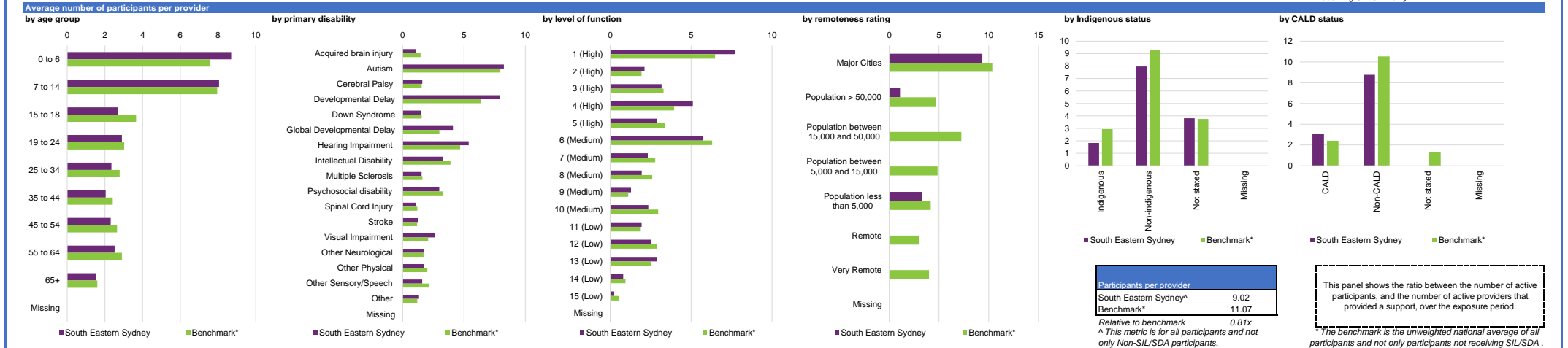
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

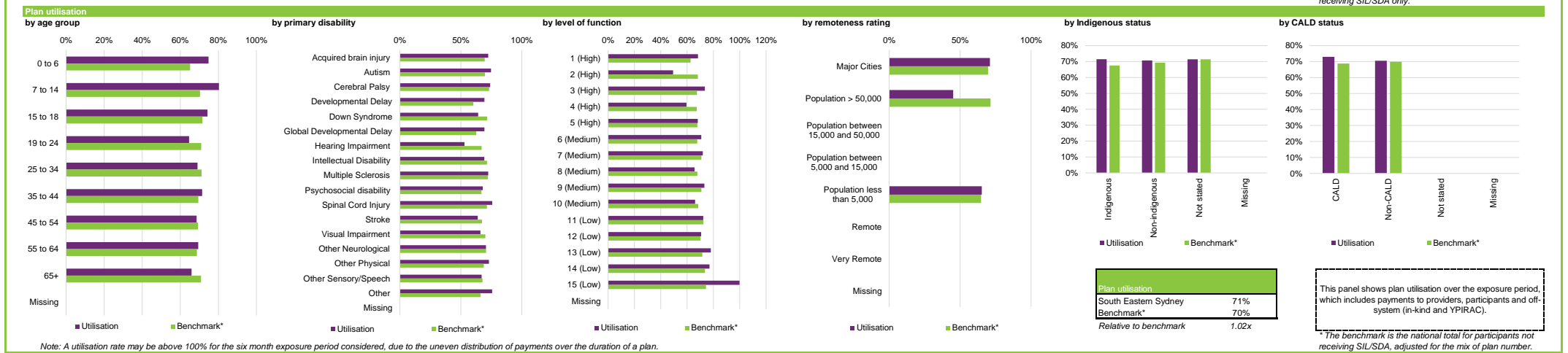
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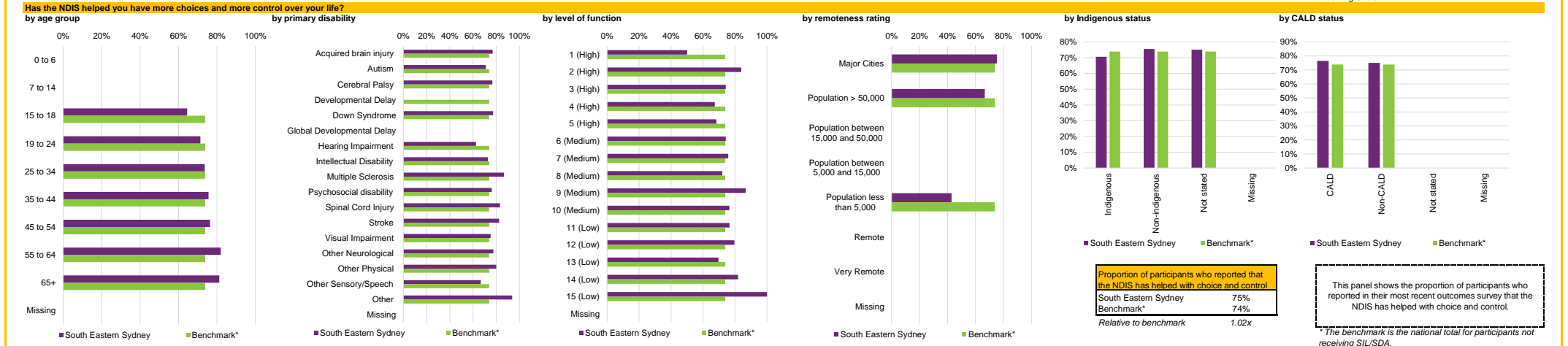
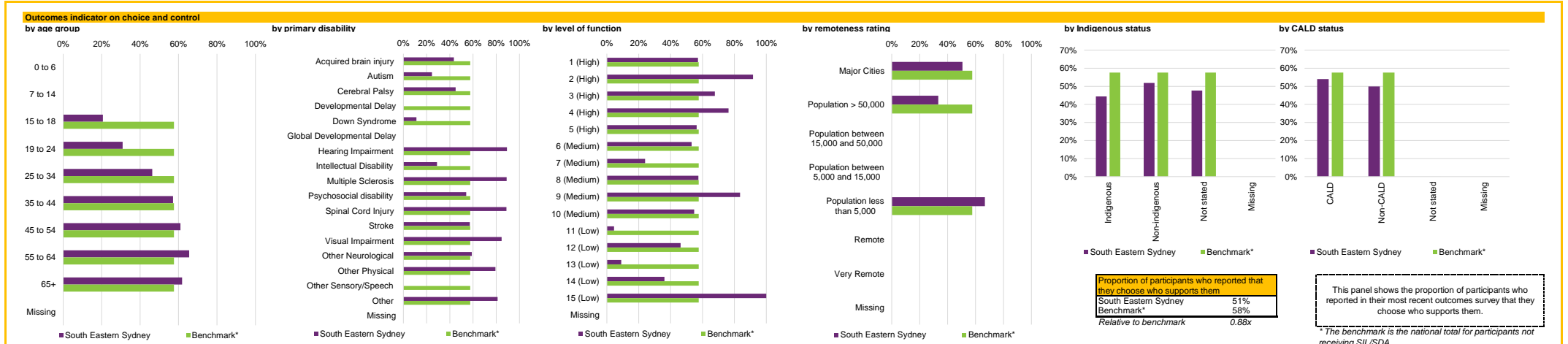
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	5,942	232	25.6	59%	0%	10%	6.3	4.4	70%	54%	78%
Daily Activities	4,709	403	11.7	56%	12%	20%	102.4	81.8	80%	50%	78%
Community	5,136	300	17.1	43%	10%	31%	59.3	32.4	55%	46%	77%
Transport	3,920	13	301.5	99%	0%	0%	9.2	9.9	108%	47%	78%
Core total	7,882	581	13.6	50%	8%	25%	177.2	128.6	73%	51%	76%
Capacity Building											
Choice and Control	4,592	193	23.8	69%	3%	6%	3.3	3.3	100%	49%	77%
Daily Activities	9,098	471	19.3	60%	7%	18%	52.4	35.3	67%	50%	76%
Employment	399	40	10.0	76%	5%	58%	2.9	1.7	57%	32%	75%
Relationships	988	84	11.8	55%	5%	9%	3.8	1.9	50%	17%	72%
Social and Civic	1,301	60	21.7	66%	0%	0%	2.3	0.7	30%	37%	75%
Support Coordination	3,365	313	10.8	35%	9%	9%	7.5	6.0	80%	47%	75%
Capacity Building total	9,211	686	13.4	48%	10%	16%	74.1	49.9	67%	50%	75%
Capital											
Assistive Technology	1,795	146	12.3	62%	17%	19%	8.1	5.4	67%	65%	80%
Home Modifications	267	32	8.3	74%	25%	38%	1.2	0.9	74%	61%	79%
Capital total	1,849	159	11.6	54%	23%	17%	9.3	6.3	68%	64%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	9,335	995	9.4	47%	11%	21%	260.5	184.7	71%	51%	75%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories