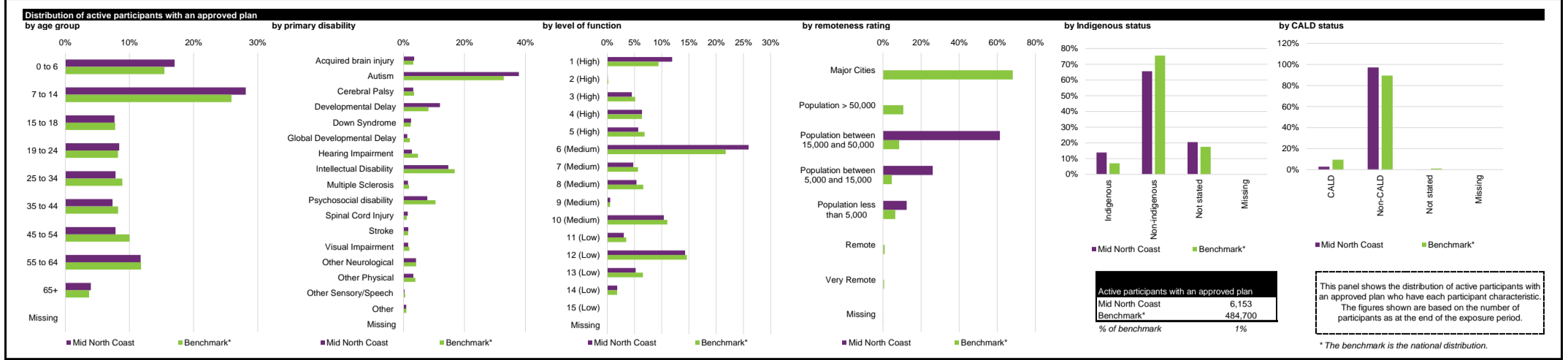
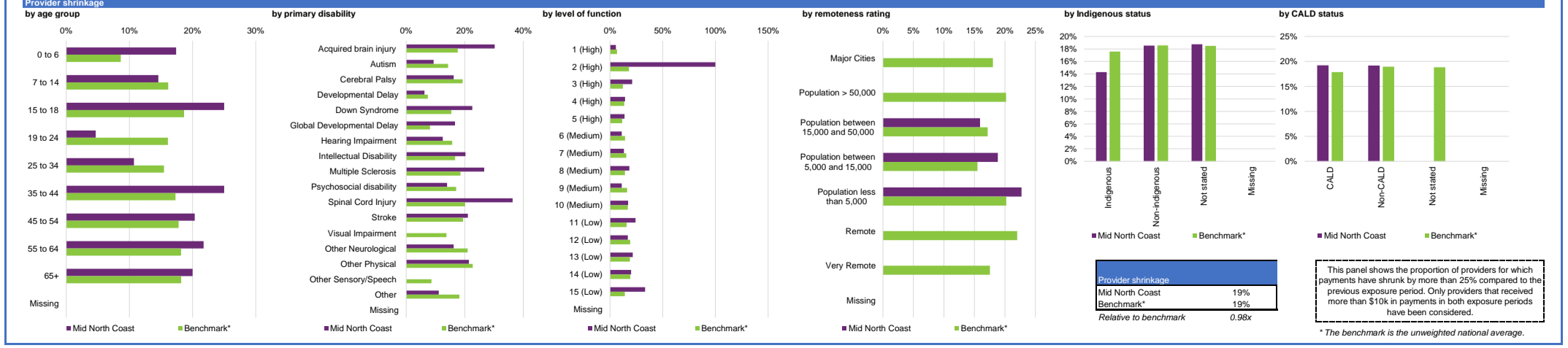
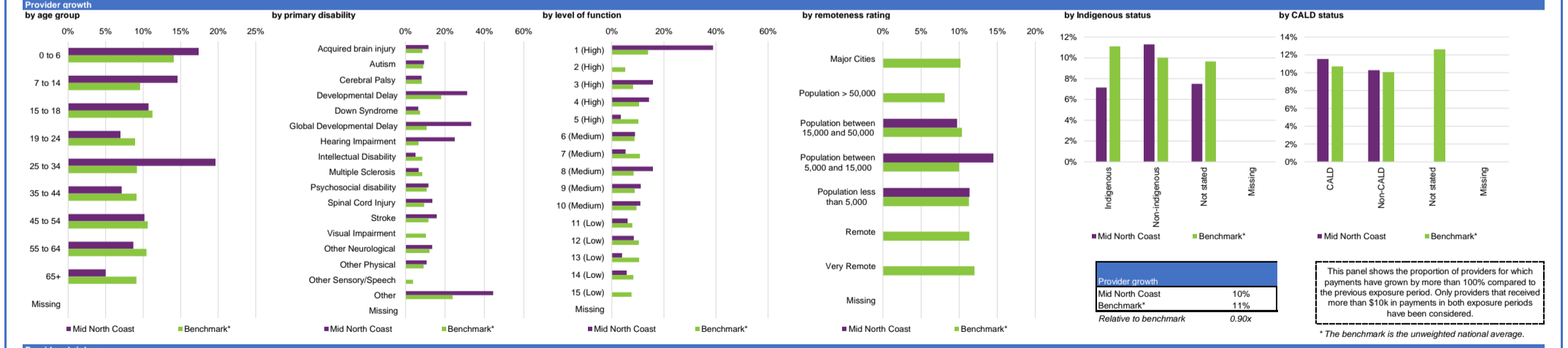
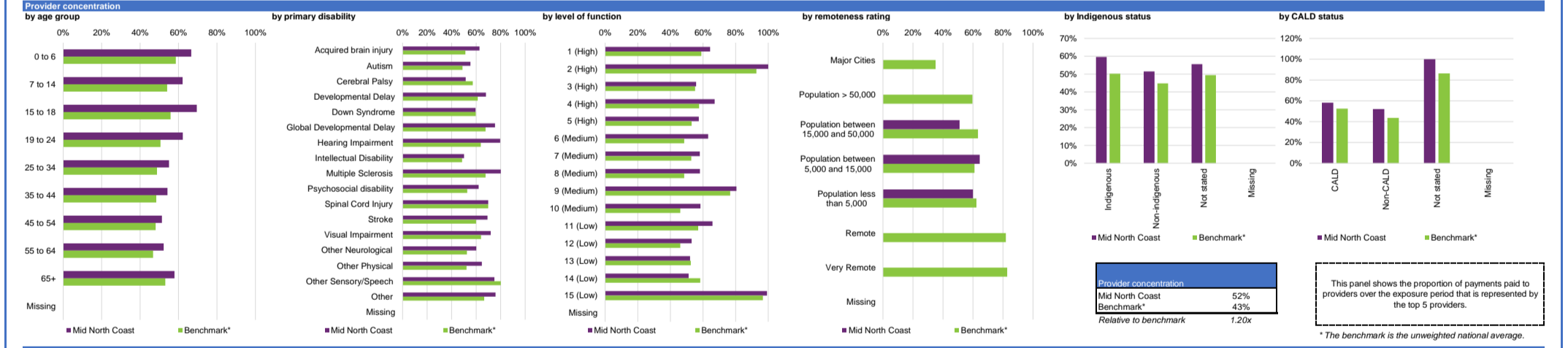
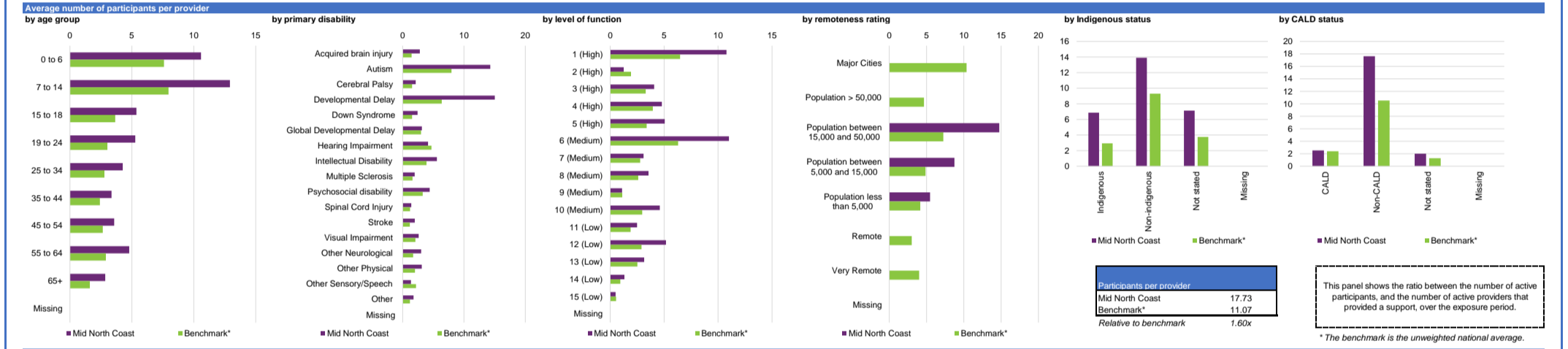


Participant profile

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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,382	101	43.4	81%	5%	16%	3.9	2.6	66%	59%	82%
Daily Activities	3,191	137	23.3	64%	15%	10%	96.0	77.3	80%	57%	81%
Community	3,129	123	25.4	81%	4%	26%	51.3	40.5	79%	55%	81%
Transport	2,466	16	154.1	97%	0%	0%	3.9	3.8	99%	54%	82%
Core total	5,385	188	28.6	65%	10%	17%	155.1	124.2	80%	57%	80%
Capacity Building											
Choice and Control	4,615	124	37.2	78%	7%	7%	3.4	3.2	96%	56%	80%
Daily Activities	6,031	168	35.9	77%	14%	12%	31.5	17.7	56%	57%	79%
Employment	313	19	16.5	95%	0%	45%	1.8	1.0	55%	53%	79%
Relationships	753	41	18.4	84%	8%	23%	3.1	1.8	58%	25%	75%
Social and Civic	1,566	56	28.0	84%	13%	13%	4.5	2.2	49%	52%	77%
Support Coordination	2,412	138	17.5	54%	3%	13%	5.3	3.8	71%	51%	79%
Capacity Building total	6,109	262	23.3	63%	9%	14%	49.9	29.8	60%	57%	79%
Capital											
Assistive Technology	1,168	80	14.6	70%	12%	35%	6.4	2.8	43%	66%	83%
Home Modifications	354	25	14.2	88%	8%	25%	1.6	1.0	63%	51%	85%
Capital total	1,304	91	14.3	60%	8%	31%	8.0	3.7	47%	62%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6,153	347	17.7	63%	10%	19%	213.0	157.7	74%	57%	79%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions

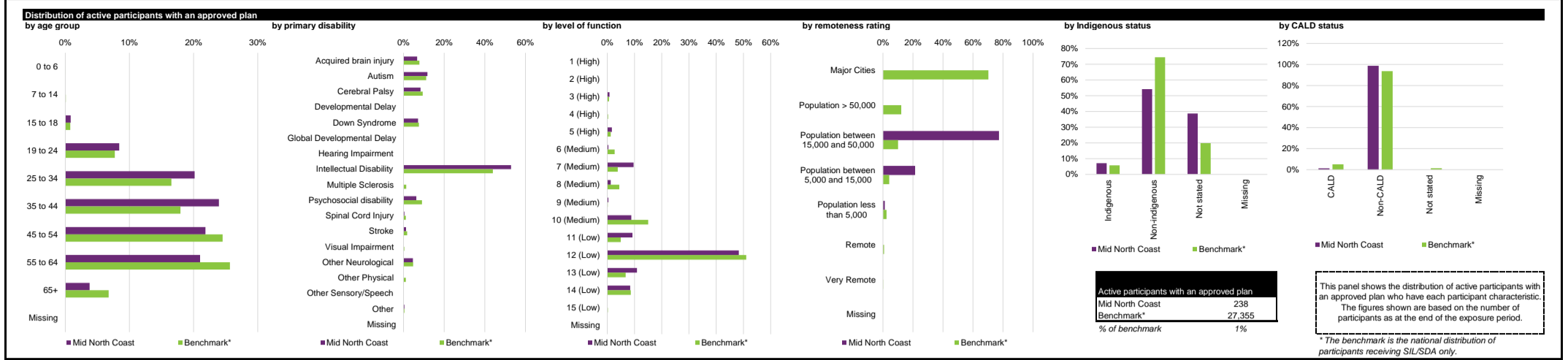
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- Participants per provider**: Ratio between the number of active participants and the number of active providers.
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers.
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
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- Total plan budgets**: Value of supports committed in participant plans for the exposure period.
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- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

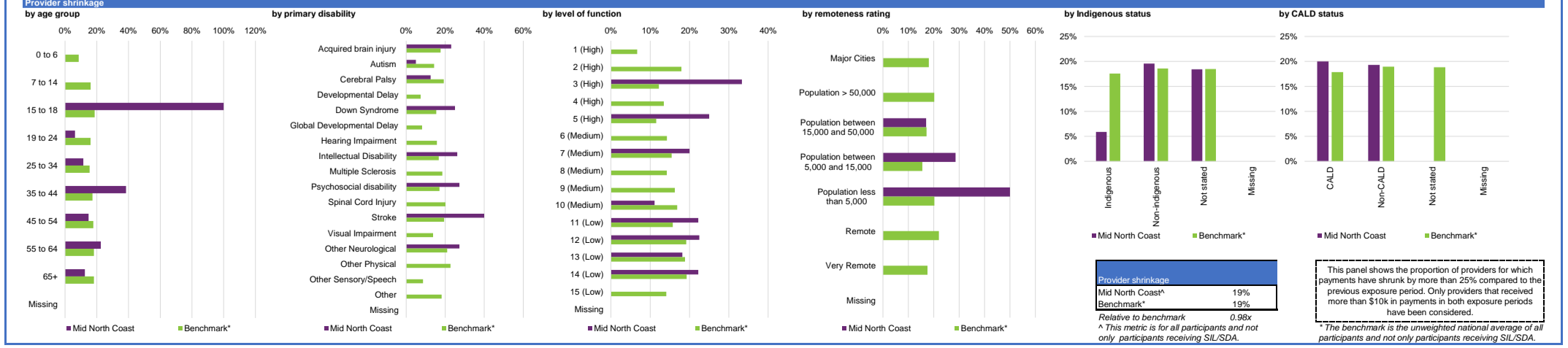
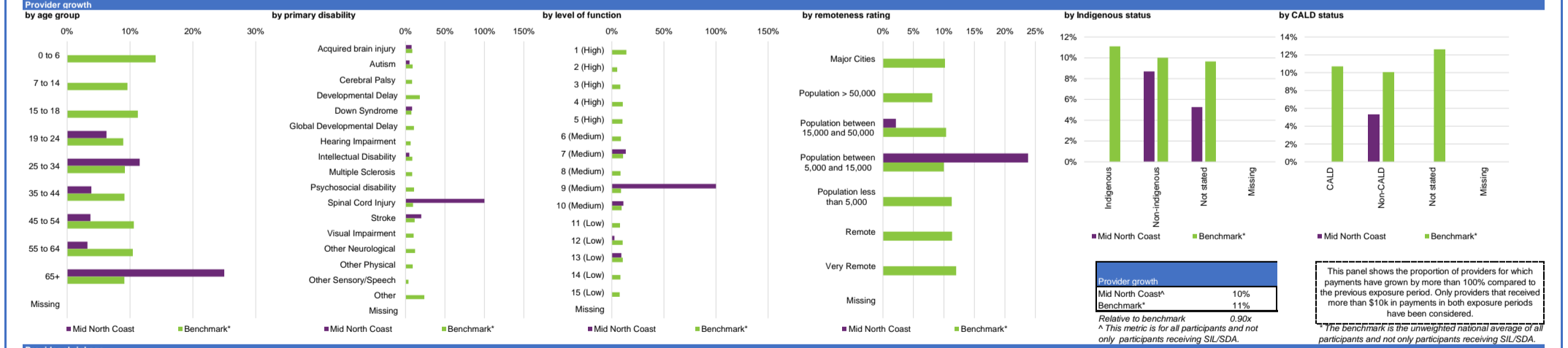
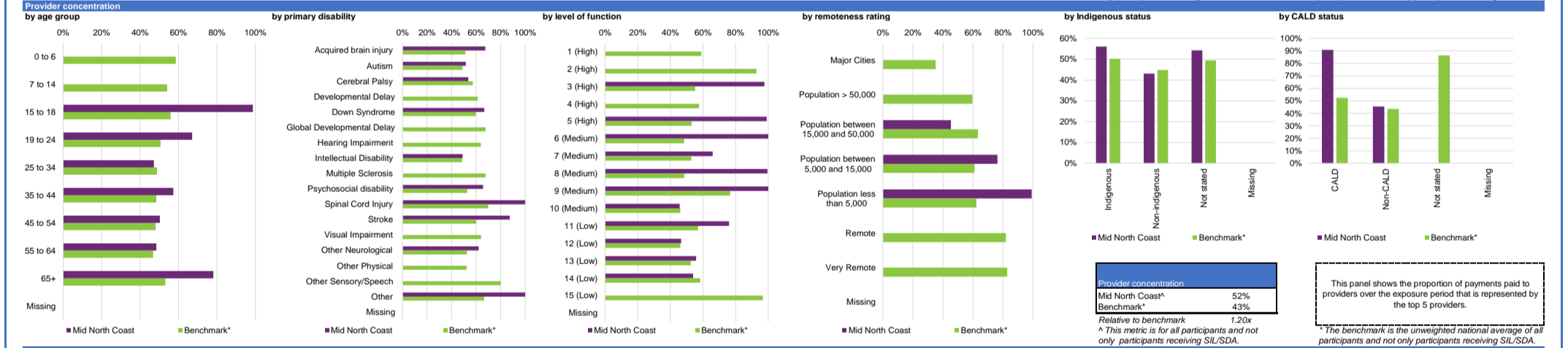
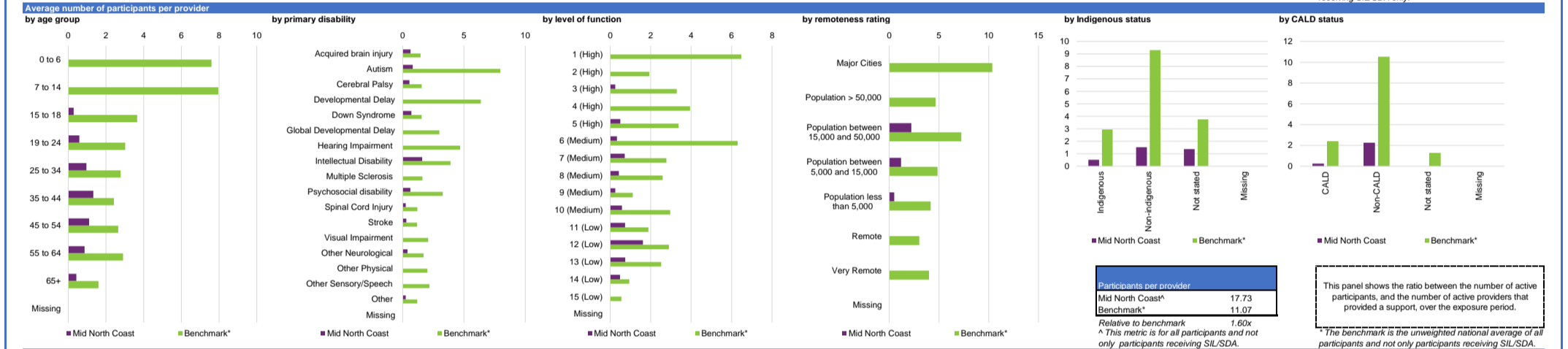
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	204	29	7.0	89%	33%	33%	0.4	0.2	56%	16%	84%
Daily Activities	238	44	5.4	70%	3%	25%	31.0	28.6	92%	16%	83%
Community	235	46	5.1	85%	3%	33%	8.5	6.9	81%	16%	83%
Transport	237	8	29.6	100%	0%	0%	0.3	0.3	80%	16%	83%
Core total	238	68	3.5	69%	5%	22%	40.2	36.0	90%	16%	83%
Capacity Building											
Choice and Control	221	28	7.9	88%	33%	33%	0.2	0.2	102%	17%	83%
Daily Activities	237	36	6.6	86%	17%	33%	1.2	0.8	64%	16%	83%
Employment	9	3	3.0	100%	0%	50%	0.1	0.1	73%	22%	88%
Relationships	169	21	8.0	91%	13%	25%	0.9	0.6	63%	13%	79%
Social and Civic	16	5	3.2	100%	0%	0%	0.1	0.0	30%	25%	81%
Support Coordination	238	46	5.2	59%	7%	14%	0.7	0.6	83%	16%	83%
Capacity Building total	238	71	3.4	64%	7%	17%	3.1	2.2	69%	16%	83%
Capital											
Assistive Technology	84	16	5.3	93%	33%	33%	0.5	0.2	37%	15%	83%
Home Modifications	153	9	17.0	100%	0%	13%	0.7	0.4	59%	14%	84%
Capital total	172	24	7.2	87%	9%	18%	1.2	0.6	50%	14%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	238	104	2.3	66%	7%	19%	44.6	38.8	87%	16%	83%

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

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Indicator definitions

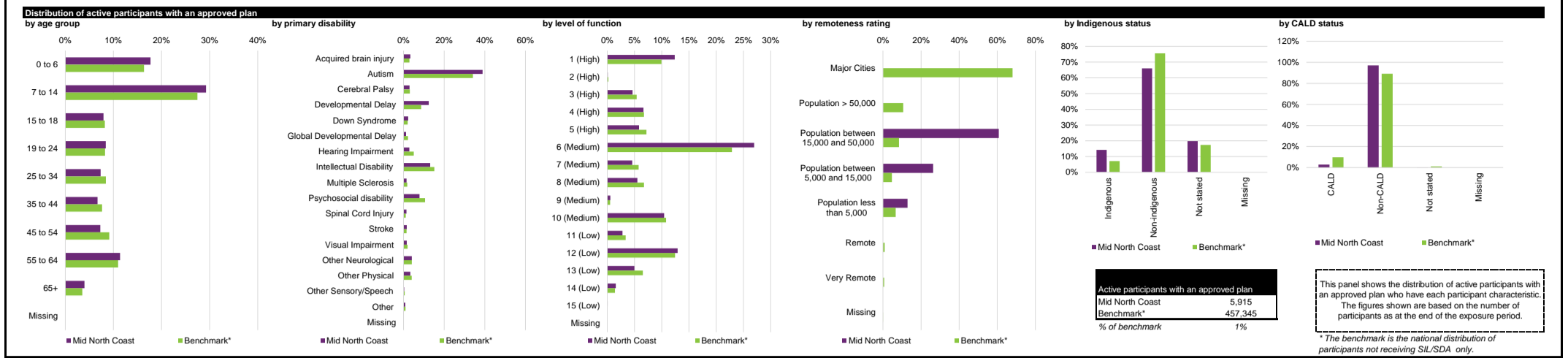
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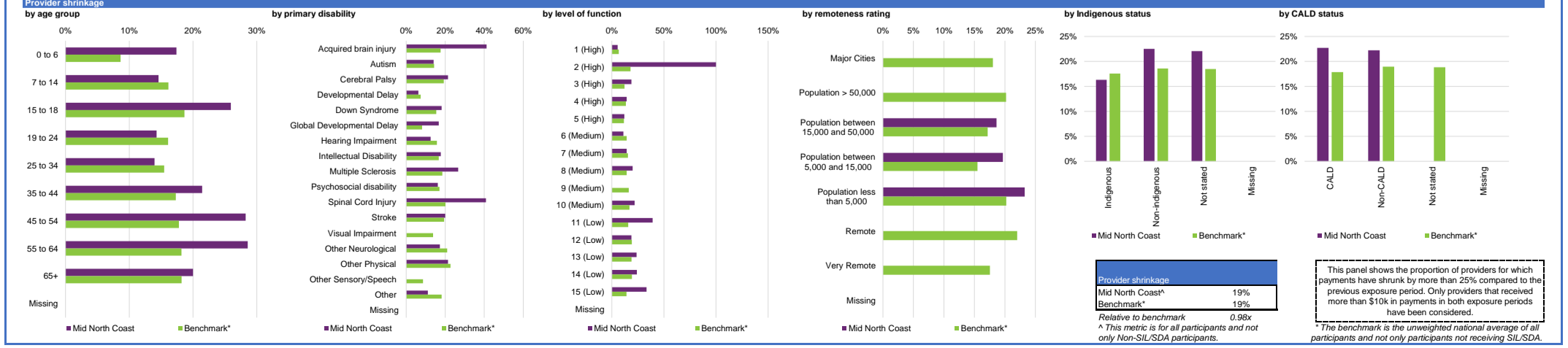
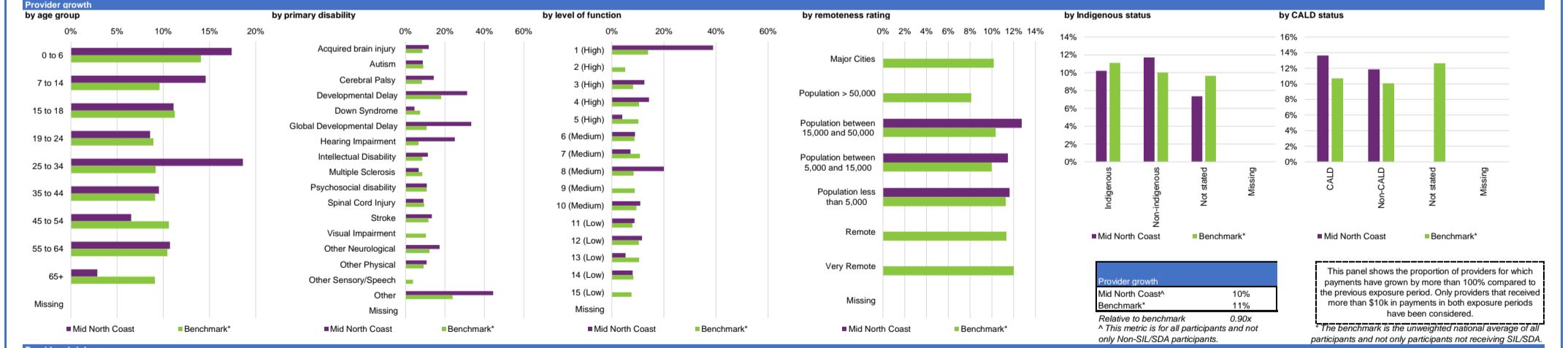
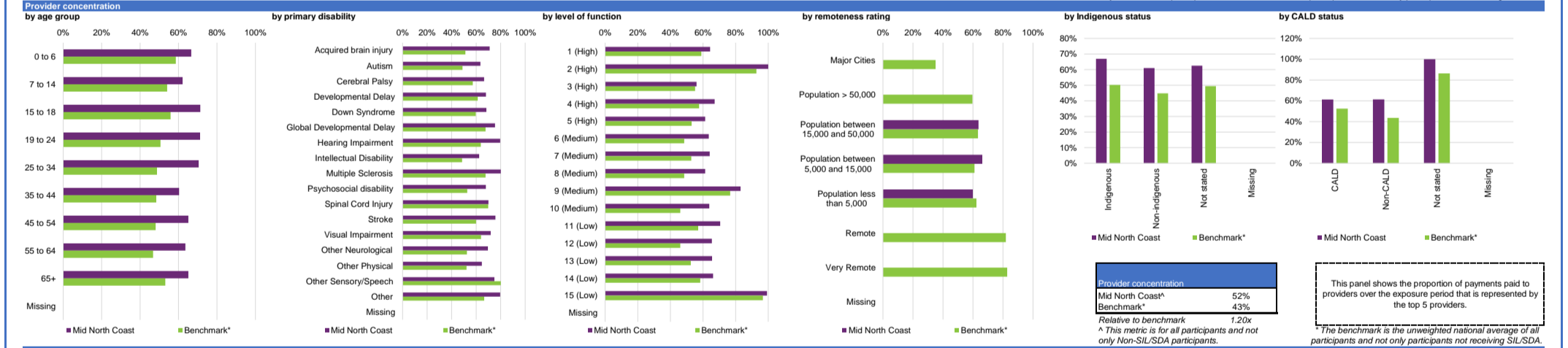
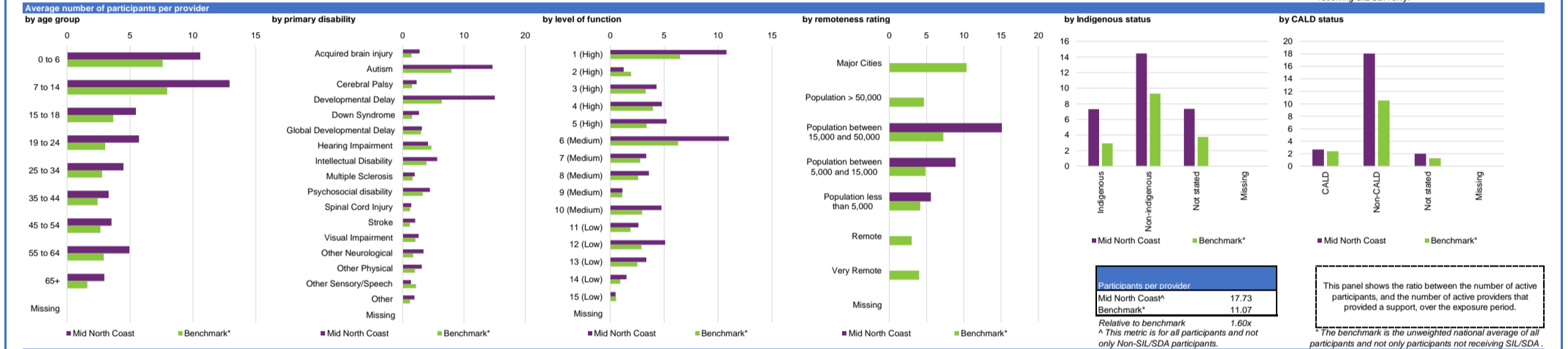
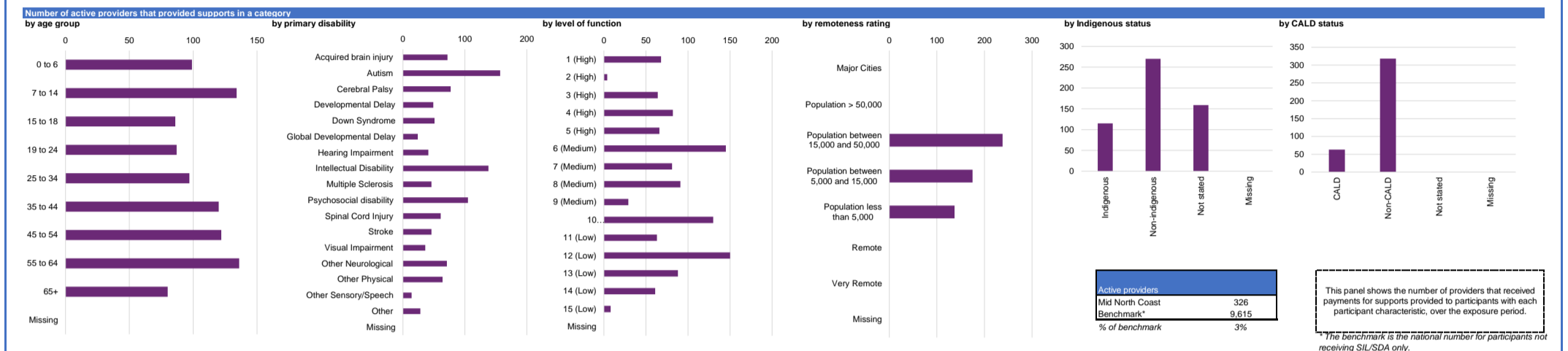
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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,178	92	45.4	81%	6%	17%	3.6	2.4	67%	63%	81%
Daily Activities	2,953	121	24.4	79%	19%	12%	65.0	48.7	75%	61%	81%
Community	2,894	118	24.5	82%	5%	23%	42.7	33.5	78%	59%	81%
Transport	2,229	10	222.9	100%	0%	0%	3.6	3.6	101%	58%	82%
Core total	5,147	171	30.1	78%	10%	19%	114.9	88.2	77%	61%	78%
Capacity Building											
Choice and Control	4,394	119	36.9	78%	8%	4%	3.2	3.0	96%	59%	79%
Daily Activities	5,794	161	36.0	77%	12%	14%	30.3	16.9	56%	60%	79%
Employment	304	19	16.0	95%	0%	45%	1.8	1.0	54%	54%	79%
Relationships	584	37	15.8	84%	33%	25%	2.2	1.2	56%	32%	73%
Social and Civic	1,550	56	27.7	84%	7%	13%	4.4	2.2	50%	52%	76%
Support Coordination	2,174	128	17.0	56%	5%	15%	4.6	3.2	70%	56%	78%
Capacity Building total	5,871	249	23.6	65%	11%	17%	46.8	27.6	59%	60%	79%
Capital											
Assistive Technology	1,084	76	14.3	69%	13%	29%	5.9	2.6	43%	70%	83%
Home Modifications	201	16	12.6	99%	25%	50%	0.8	0.6	66%	81%	86%
Capital total	1,132	80	14.2	65%	11%	33%	6.8	3.1	46%	70%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,915	326	18.1	73%	12%	22%	168.4	118.9	71%	61%	79%

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