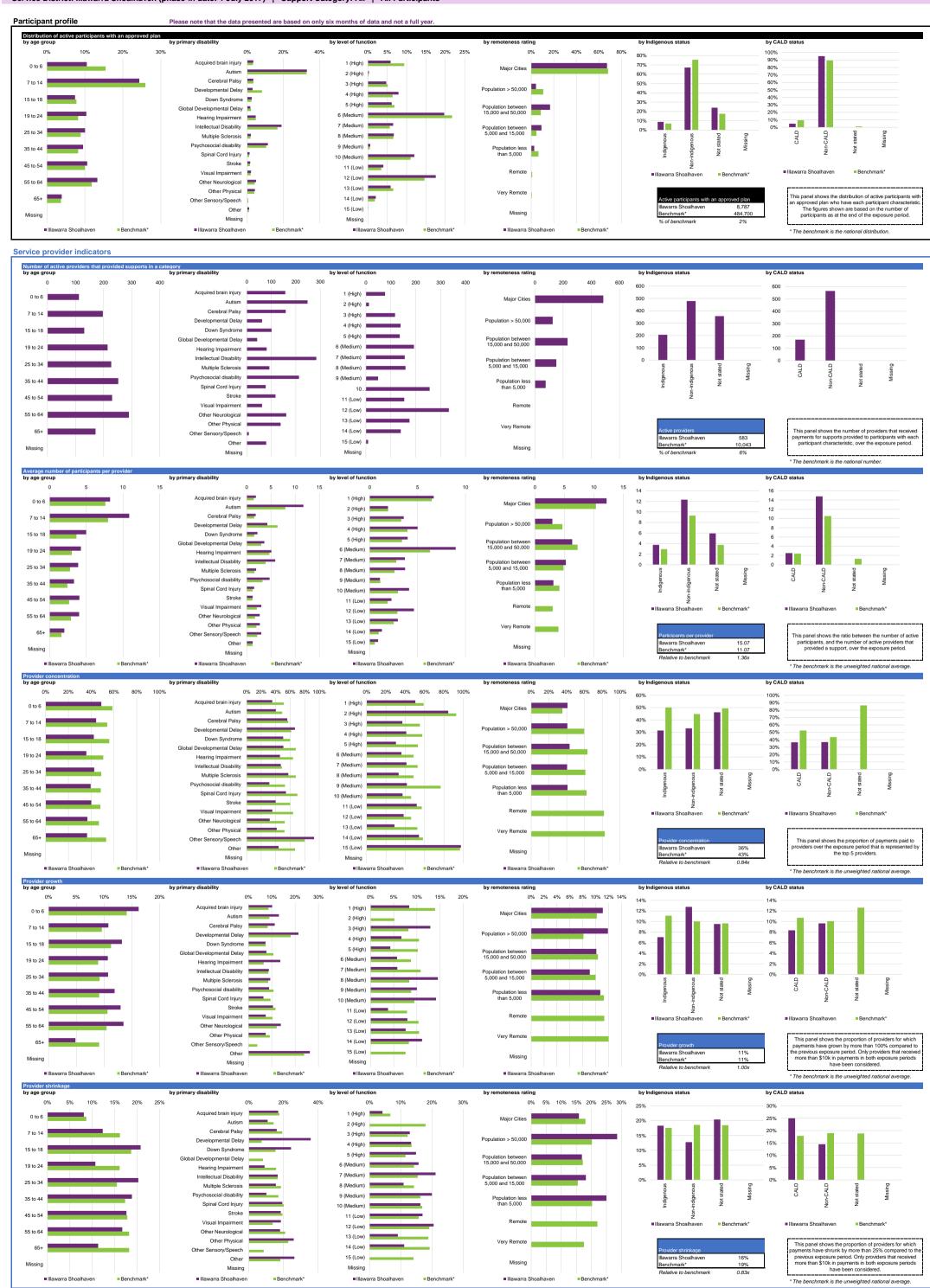
Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | All Participants



Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | All Participants





Support category summary Support category approved plans Active providers per provide choice and control choice and control? Daily Activities 5,115 150.7 128.4 85% 73.9 239.8 Capacity Building 6,082 45.4 67% 0% 3% 101% 74% Daily Activities 8,388 244 34.4 61% 14% 45.0 27.2 3.0 3.3 0.9 7.2 60% 58% 75% • 33% 11% 19% 12% 69% 53% 32% 82% 44% 20% 55% 41 68 65 87% 69% 62% 51% 5% 7% 0% 6% 4.3 6.1 2.7 74% 71% 74% 75% Employment Relationships 524 1,273 12.8 18.7 Social and Civic Capacity Building total 1,867 127 57% 58% 79% Home Modifications 74% 58% 2,079 148 14.0 14.3 58% 0 0 0.0 0% 0% 0.0 0.0 0% 0% All support categories Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Lea

Note: A utilisation rate may be above 100% for the six month exposure period considered, ries are not shown.

ments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitate.

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period. Ratio between the number of active participants and the number of active providers. Proportion of provider payments over the exposure period that were paid to the top 10 providers. Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered. Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)). Ratio between payments and total plan budgets.
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them. Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
•	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.
	nce under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. 'good performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | Participants Receiving SIL/SDA



Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | Participants Receiving SIL/SDA

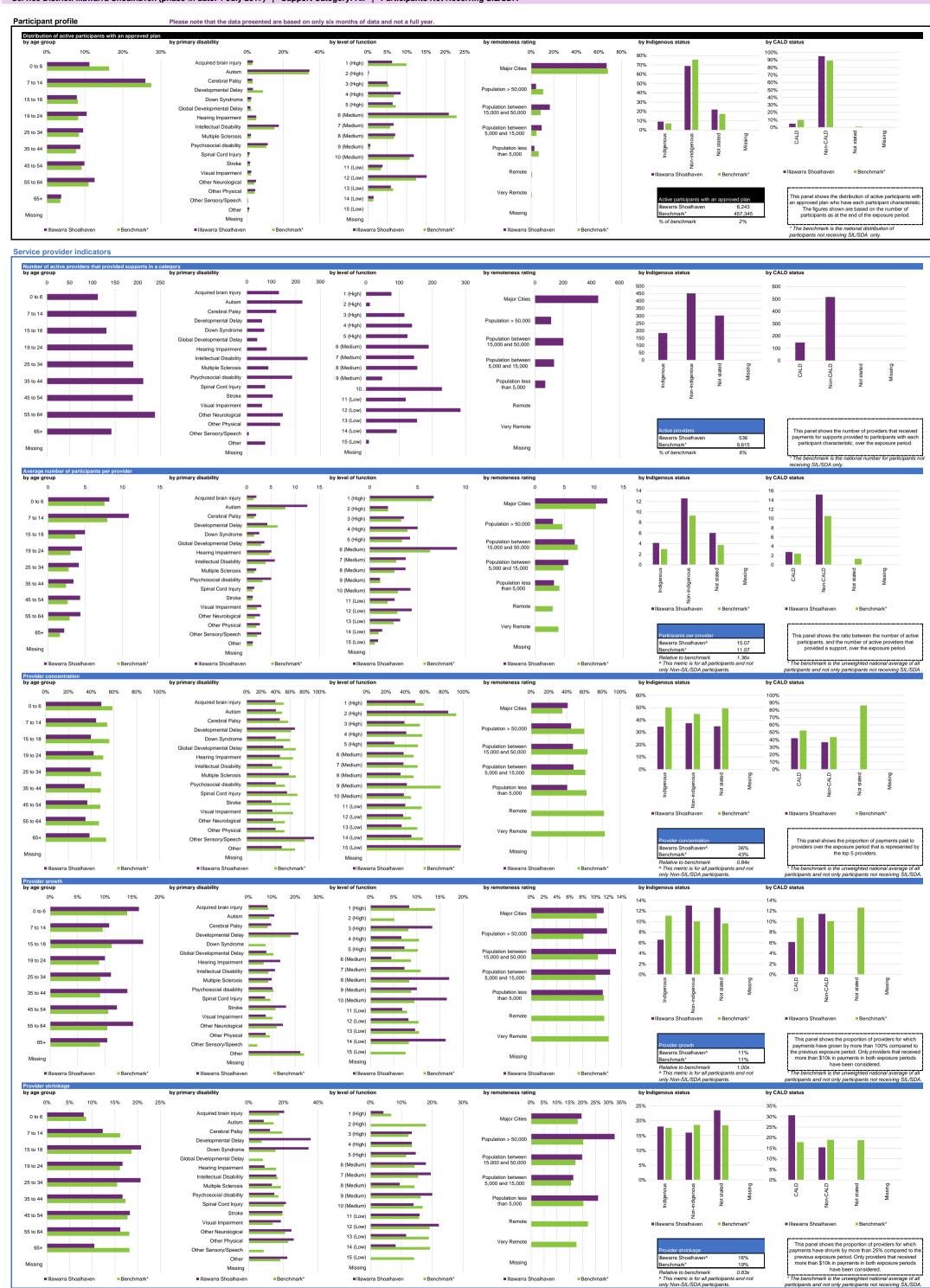




upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore											
Consumables	468	74	6.3	72%	0%	10%	0.9	0.6	64%	18%	80%
Daily Activities	543	91	6.0	78%	9%	23%	65.3	64.5	99%	19%	81%
Community	537	64	8.4	68%	4%	31%	14.5	9.3	64%	19%	81%
Transport	531	7	75.9	100%	0%	0%	0.7	0.7	91%	18%	81%
Core total	543	147	3.7	72%	6%	25%	81.4	75.0	92%	19%	81%
apacity Building											
Choice and Control	389	37	10.5	78%	0%	0%	+ 0.3	+ 0.3	102%	19%	80%
Daily Activities	542	88	6.2	66%	4%	4%	■ 3.1	2.0	64%	19%	81%
Employment	39	11	3.5	98%	0%	83%	+ 0.3	+ 0.2	74%	24%	73%
Relationships	362	40	9.1	76%	19%	13%	2.2	1.3	62%	13%	79%
Social and Civic	29	12	2.4	98%	0%	100%	+ 0.2	+ 0.1	41%	34%	89%
Support Coordination	542	58	9.3	68%	0%	9%	1.4	1.2	87%	19%	80%
Capacity Building total	544	145	3.8	53%	8%	15%	7.7	5.3	69%	19%	80%
apital											
Assistive Technology	242	40	6.1	77%	0%	33%	1.4	0.8	56%	19%	80%
Home Modifications	341	14	24.4	98%	0%	0%	2.1	1.2	56%	17%	79%
Capital total	387	52	7.4	75%	0%	16%	3.5	2.0	56%	18%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	544	230	2.4	69%	6%	23%	92.6	82.3	89%	19%	80%

Note: Only the major support categories are snown.	
Note: Capacity Building total includes Health and We	ellbeing, Home Living and Lifelong Learning although these support categories are not shown.
Note: A utilisation rate may be above 100% for the si	ix month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
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Total plan budgets	Value of supplies committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to praticipants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
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Note: A higher score is considered to be 'good' performa	ance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need.
For other metrics, a lower score is considered to be	good' performance. For example, a low provider concentration is a sign of a competitive market.

Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | Participants Not Receiving SIL/SDA



Service District: Illawarra Shoalhaven (phase-in date: 1 July 2017) | Support Category: All | Participants Not Receiving SIL/SDA





Support category summary Support category approved plans per provide choice and control choice and control? Daily Activities 4.572 22.7 75% 59.4 158.4 Capacity Building 5,693 133 42.8 67% 0% 0% 101% 62% 73% 25.2 2.7 1.9 0.8 5.9 Daily Activities 7,846 229 34.3 61% 15% 41.9 60% 62% 74% • 11% 15% 0% 13% 32% 10% 20% 13% 69% 48% 32% 81% 40 61 64 161 87% 68% 60% 51% 4.0 4.0 2.6 46% 26% 55% 74% 64% 74% 73% Employment Relationships 12.1 14.9 1,276 3,437 Social and Civic Capacity Building total 8,042 1,625 121 15% 32% 78% Home Modifications 61% 1,692 130 13.0 10.8 59% 0 0 0.0 0% 0% 0.0 0.0 0% All support categories Note: Only the major support categories are shown.

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