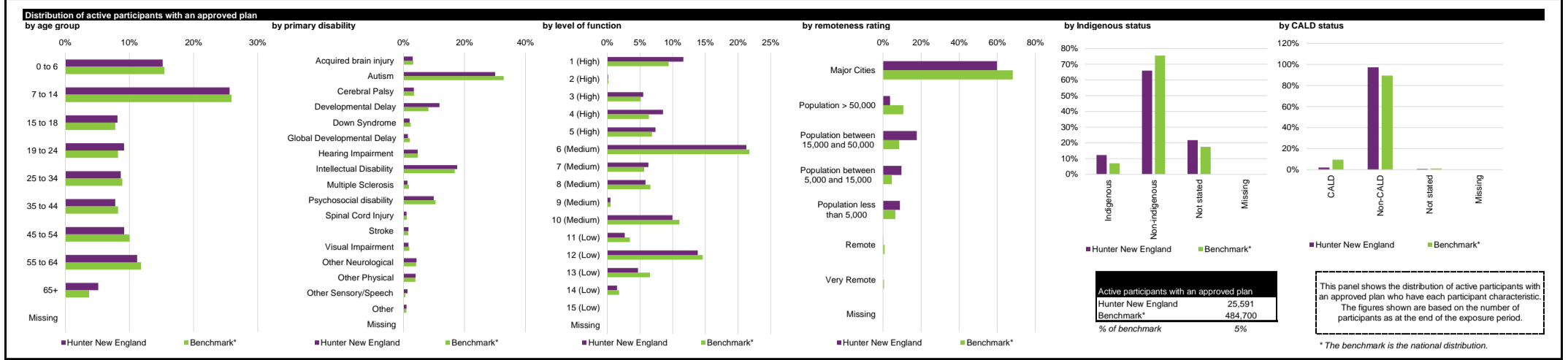
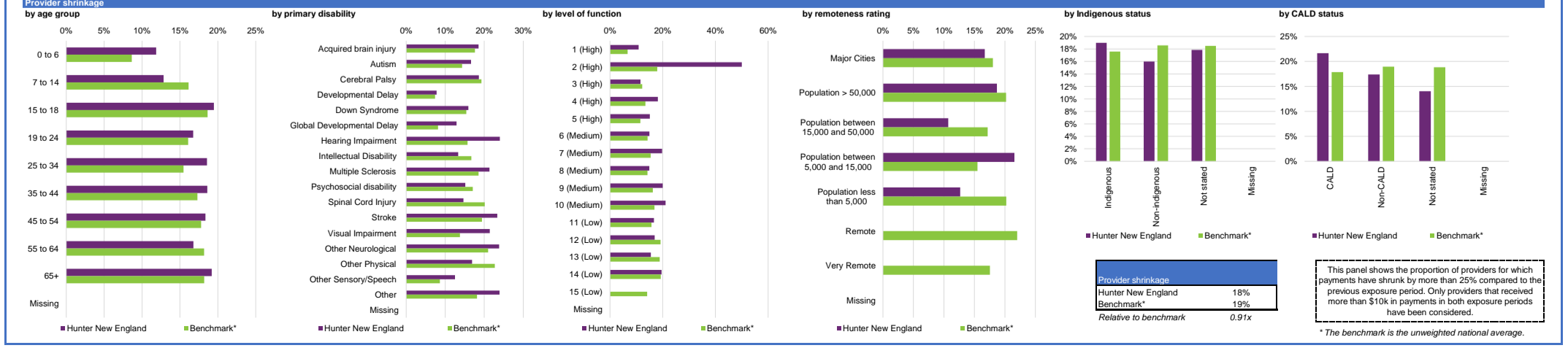
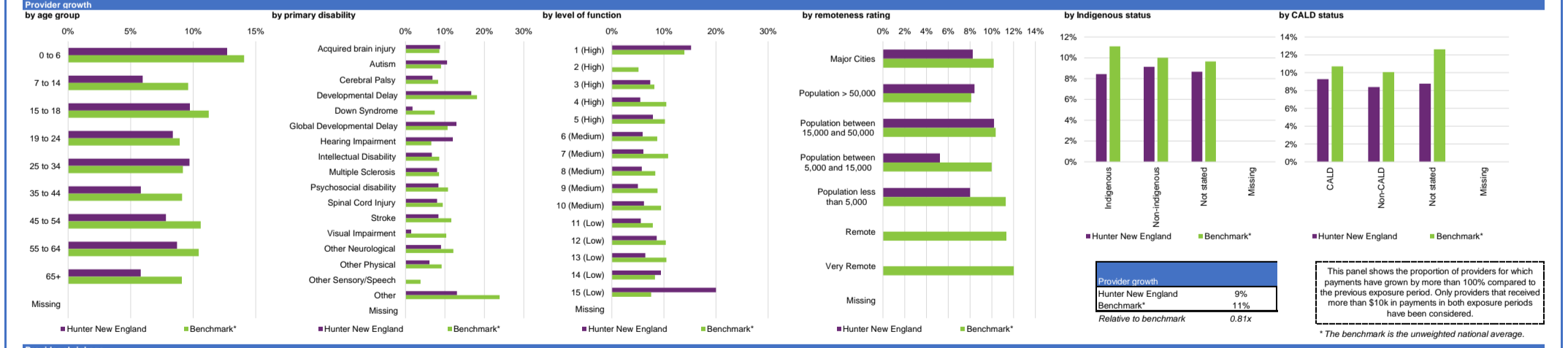
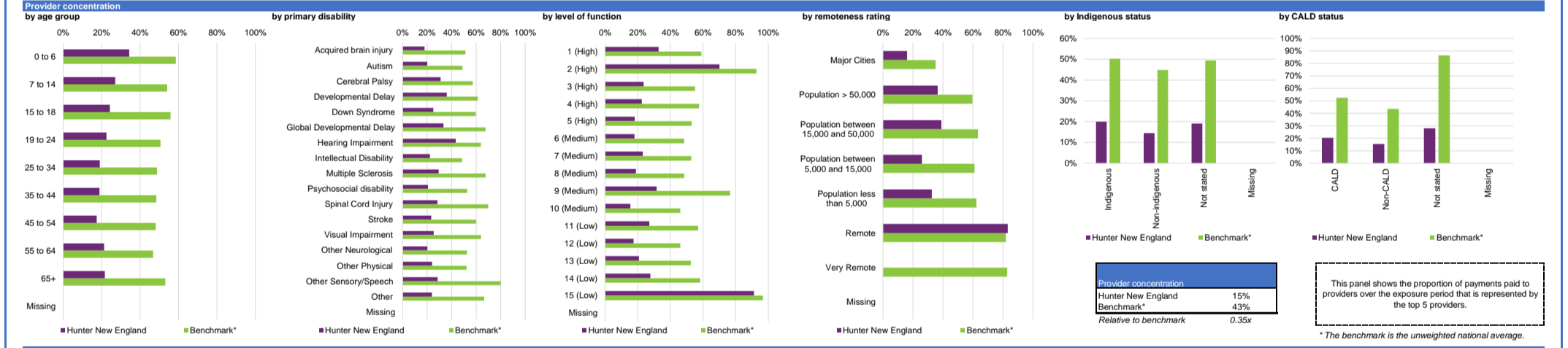
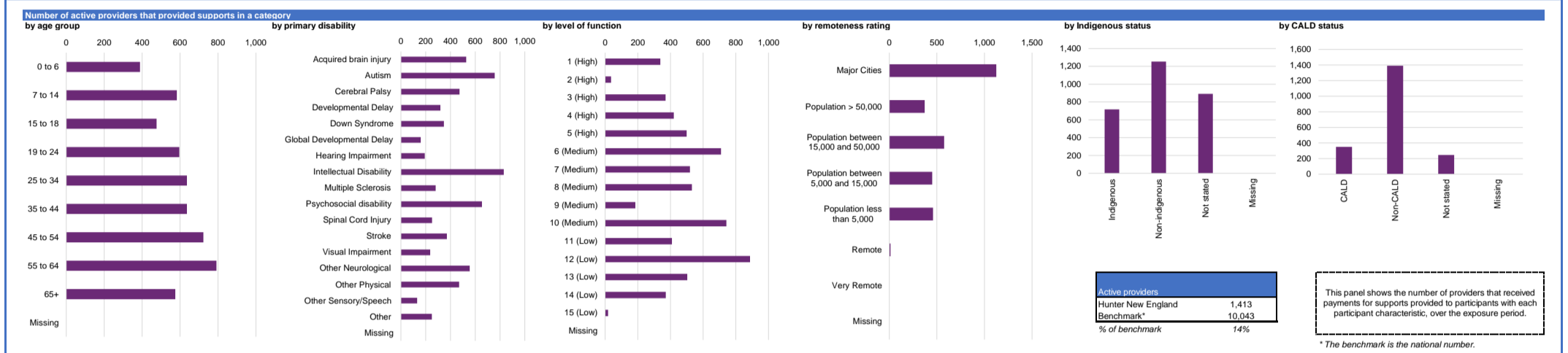


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	15,191	384	39.6	56%	11%	11%	16.0	11.2	70%	63%	77%
Daily Activities	12,953	613	21.1	32%	9%	18%	456.5	385.2	84%	59%	78%
Community	13,160	389	33.8	32%	9%	16%	195.9	131.4	67%	57%	78%
Transport	10,166	63	161.4	64%	0%	0%	19.6	20.7	106%	56%	78%
<b>Core total</b>	<b>20,680</b>	<b>894</b>	<b>23.1</b>	<b>28%</b>	<b>9%</b>	<b>18%</b>	<b>688.0</b>	<b>548.4</b>	<b>80%</b>	<b>61%</b>	<b>76%</b>
<b>Capacity Building</b>											
Choice and Control	10,091	209	48.3	63%	7%	2%	7.0	6.9	98%	58%	76%
Daily Activities	24,045	716	33.6	40%	6%	18%	122.4	72.6	59%	60%	76%
Employment	1,469	83	17.7	63%	0%	58%	9.5	4.2	45%	49%	73%
Relationships	5,031	148	34.0	44%	11%	7%	19.6	10.6	54%	30%	74%
Social and Civic	3,627	182	19.9	36%	6%	37%	11.8	4.4	37%	52%	70%
Support Coordination	11,279	358	31.5	35%	8%	9%	26.0	20.0	77%	54%	76%
<b>Capacity Building total</b>	<b>24,917</b>	<b>949</b>	<b>26.3</b>	<b>29%</b>	<b>8%</b>	<b>16%</b>	<b>197.9</b>	<b>119.5</b>	<b>60%</b>	<b>60%</b>	<b>76%</b>
<b>Capital</b>											
Assistive Technology	4,979	247	20.2	57%	6%	29%	25.1	13.0	52%	71%	78%
Home Modifications	1,600	83	19.3	71%	21%	13%	11.3	8.0	71%	56%	82%
<b>Capital total</b>	<b>5,534</b>	<b>286</b>	<b>19.3</b>	<b>52%</b>	<b>12%</b>	<b>21%</b>	<b>36.4</b>	<b>21.0</b>	<b>58%</b>	<b>68%</b>	<b>79%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>25,591</b>	<b>1,413</b>	<b>18.1</b>	<b>26%</b>	<b>9%</b>	<b>18%</b>	<b>922.3</b>	<b>689.0</b>	<b>75%</b>	<b>60%</b>	<b>75%</b>

*Note: Only the major support categories are shown.*

*Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.*

*Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.*

**Indicator definitions**

**Active participants with approved plans** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.

**Active providers** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.

**Participants per provider** Ratio between the number of active participants and the number of active providers.

**Provider concentration** Proportion of provider payments over the exposure period that were paid to the top 10 providers.

**Provider growth** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

**Provider shrinkage** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.

**Total plan budgets** Value of supports committed in participant plans for the exposure period.

**Payments** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (n-kind and Younger People In Residential Aged Care (YPIRAC)).

**Utilisation** Ratio between payments and total plan budgets.

**Outcomes indicator on choice and control** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.

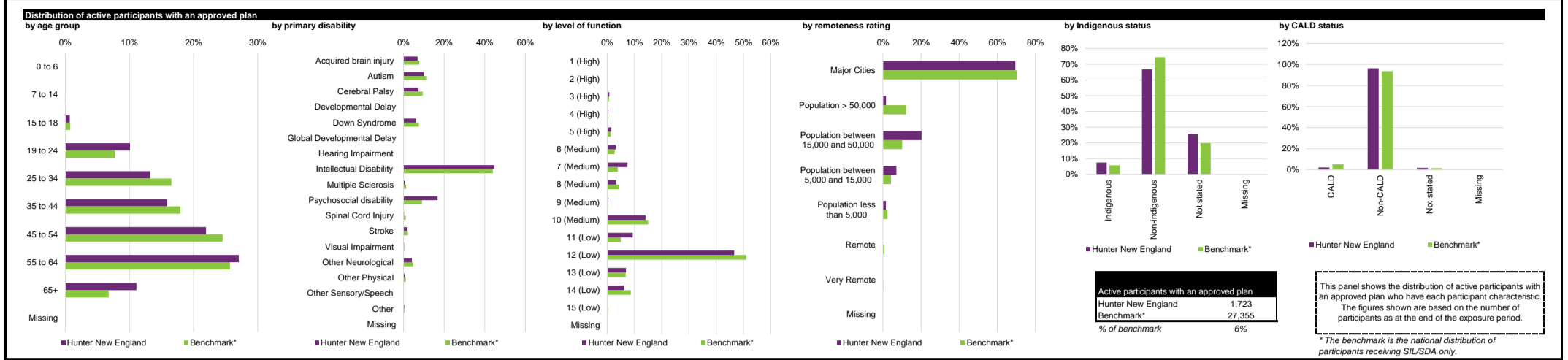
**Has the NDIS helped with choice and control?** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

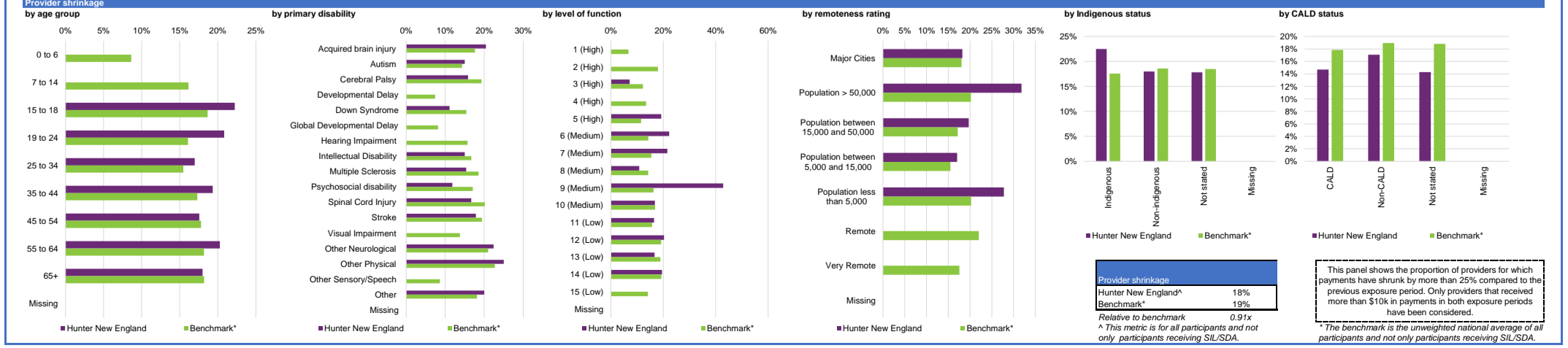
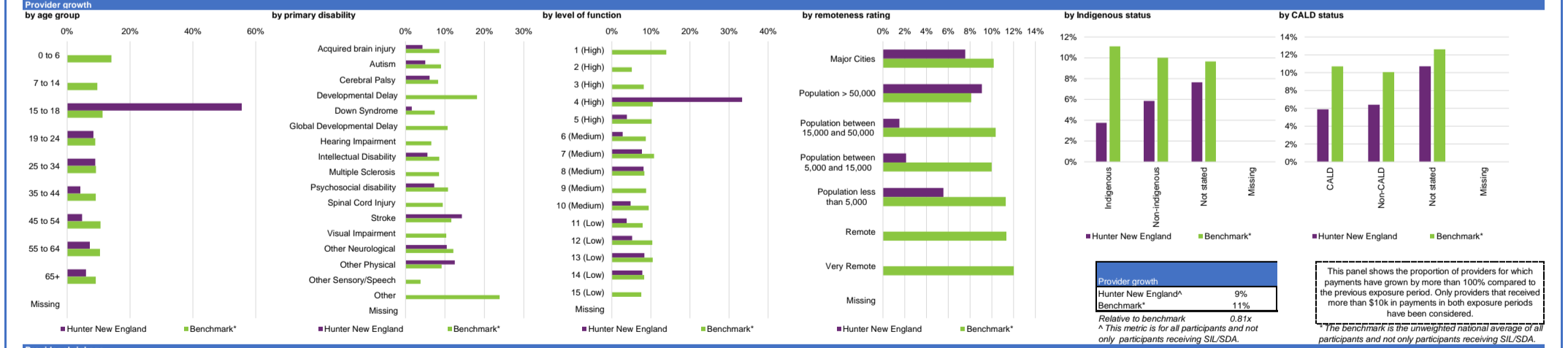
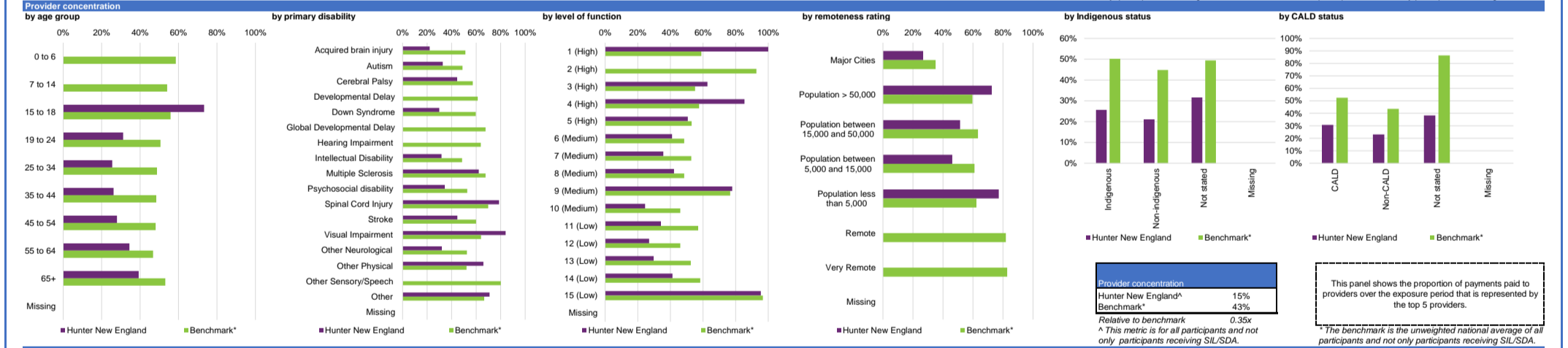
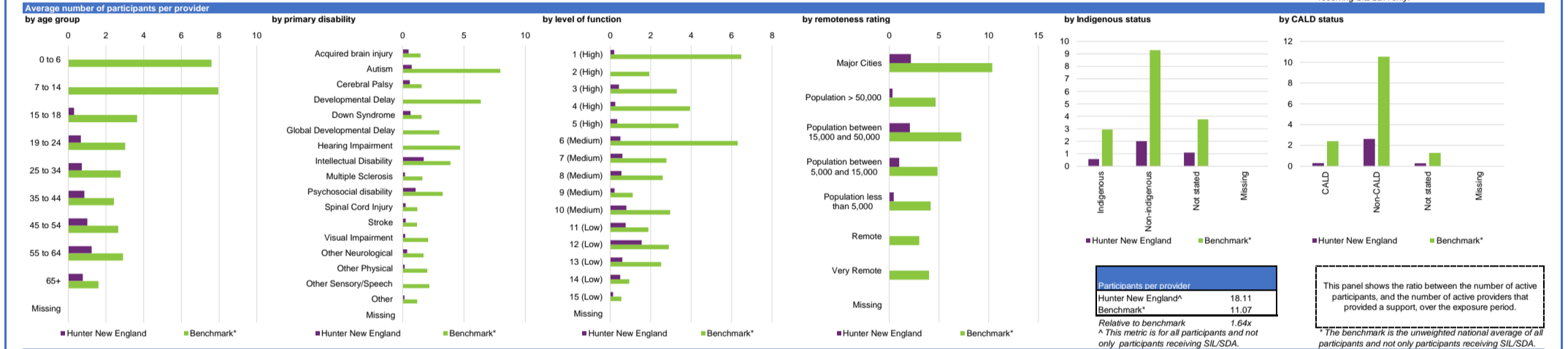
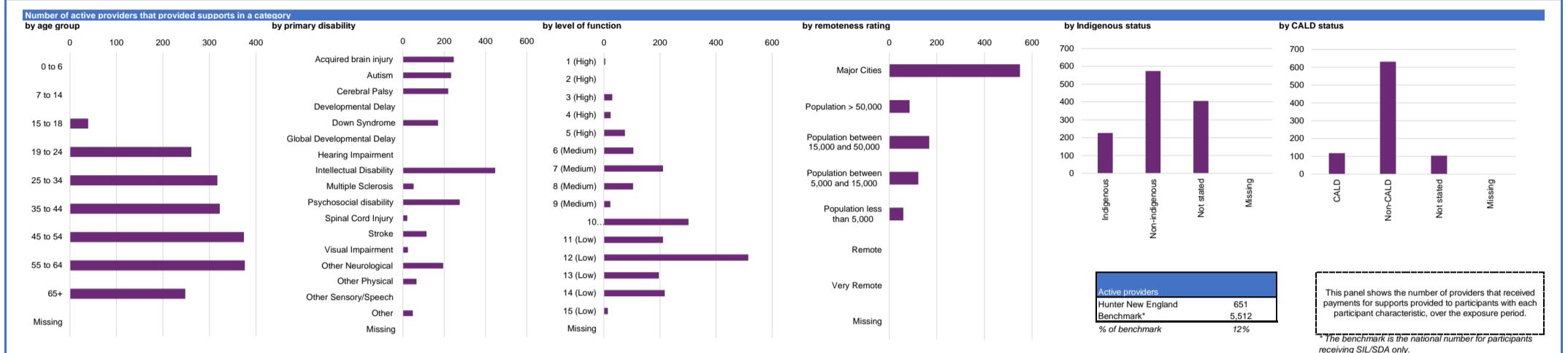
*Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.*

Participant profile

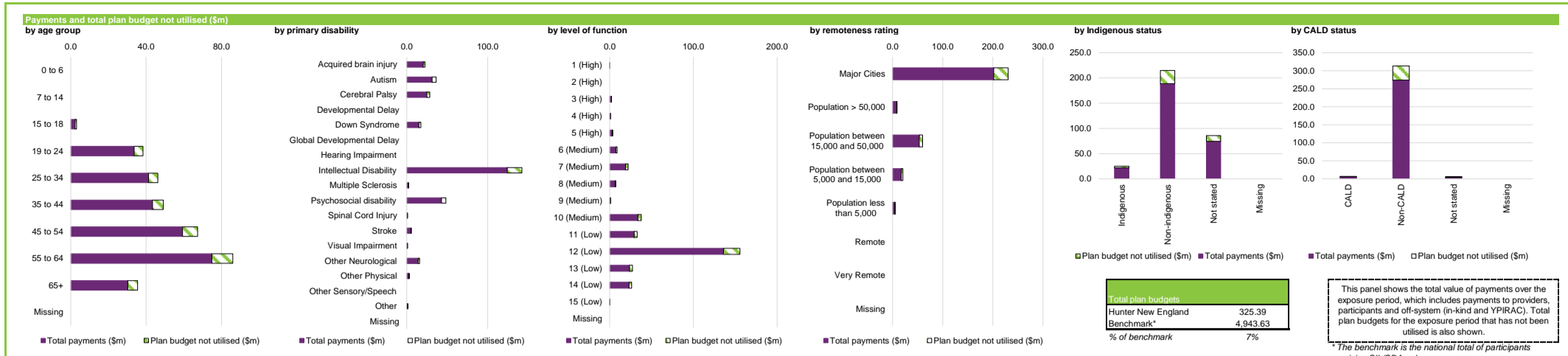
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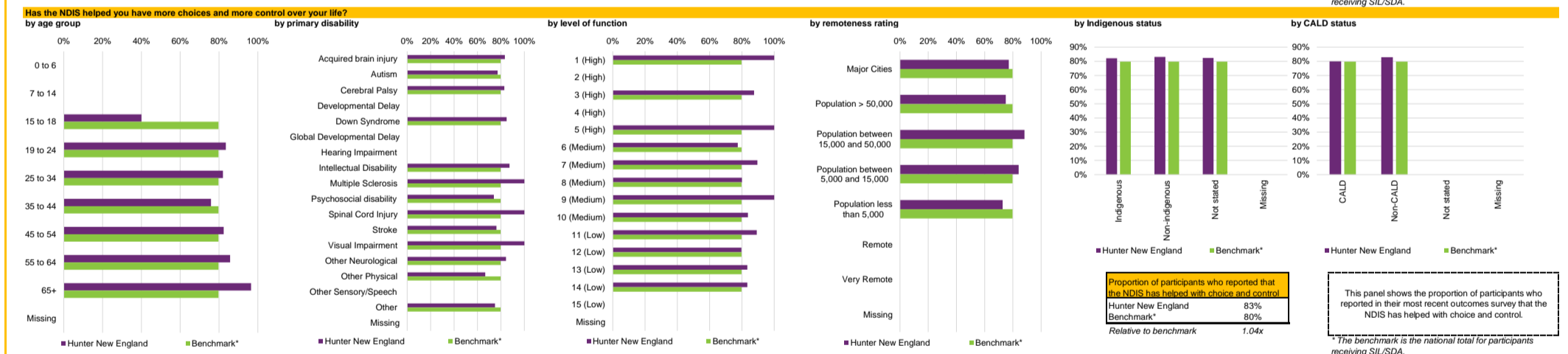
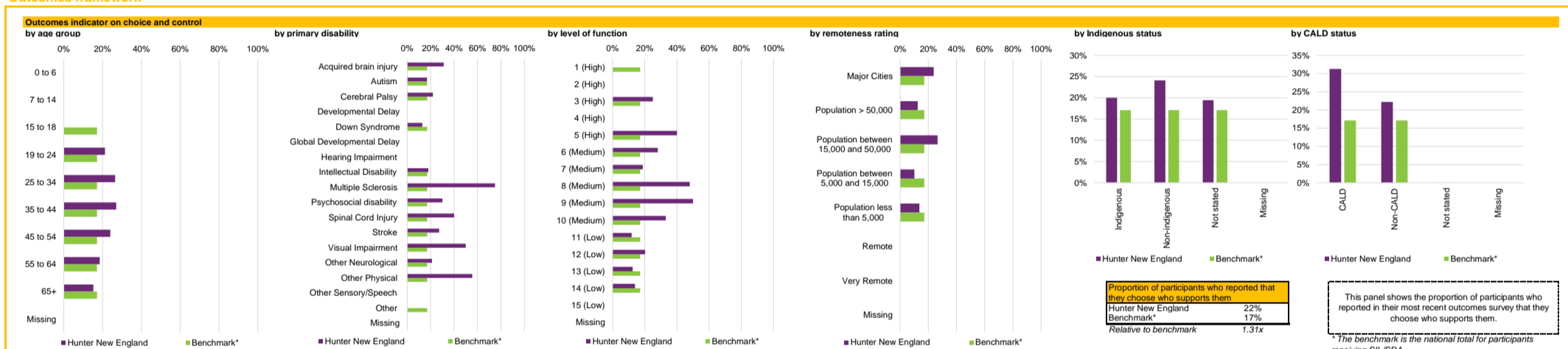
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	1,276	170	7.5	73%	12%	6%	2.5	2.0	79%	20%	83%
Daily Activities	1,718	251	6.8	43%	7%	17%	237.8	224.9	95%	22%	83%
Community	1,706	218	7.8	34%	5%	20%	51.0	35.1	69%	22%	83%
Transport	1,683	24	70.1	85%	0%	0%	2.1	1.9	89%	22%	83%
<b>Core total</b>	<b>1,723</b>	<b>432</b>	<b>4.0</b>	<b>40%</b>	<b>5%</b>	<b>17%</b>	<b>293.4</b>	<b>263.8</b>	<b>90%</b>	<b>22%</b>	<b>83%</b>
<b>Capacity Building</b>											
Choice and Control	507	57	8.9	70%	0%	0%	0.4	0.4	102%	23%	86%
Daily Activities	1,643	256	6.4	42%	9%	24%	6.9	4.2	61%	22%	82%
Employment	55	19	2.9	90%	0%	88%	0.6	0.2	40%	34%	85%
Relationships	1,267	88	14.4	58%	9%	12%	6.4	4.1	65%	17%	81%
Social and Civic	65	24	2.7	74%	0%	0%	0.3	0.1	41%	41%	85%
Support Coordination	1,719	157	10.9	41%	2%	11%	5.3	4.4	83%	22%	83%
<b>Capacity Building total</b>	<b>1,721</b>	<b>395</b>	<b>4.4</b>	<b>29%</b>	<b>8%</b>	<b>21%</b>	<b>20.1</b>	<b>13.7</b>	<b>68%</b>	<b>22%</b>	<b>83%</b>
<b>Capital</b>											
Assistive Technology	606	90	6.7	77%	12%	47%	3.8	1.8	49%	21%	80%
Home Modifications	810	32	25.3	88%	0%	0%	8.1	5.8	71%	17%	83%
<b>Capital total</b>	<b>987</b>	<b>120</b>	<b>8.2</b>	<b>75%</b>	<b>5%</b>	<b>21%</b>	<b>11.9</b>	<b>7.6</b>	<b>64%</b>	<b>18%</b>	<b>82%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>1,723</b>	<b>651</b>	<b>2.6</b>	<b>38%</b>	<b>7%</b>	<b>19%</b>	<b>325.4</b>	<b>285.1</b>	<b>88%</b>	<b>22%</b>	<b>83%</b>

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

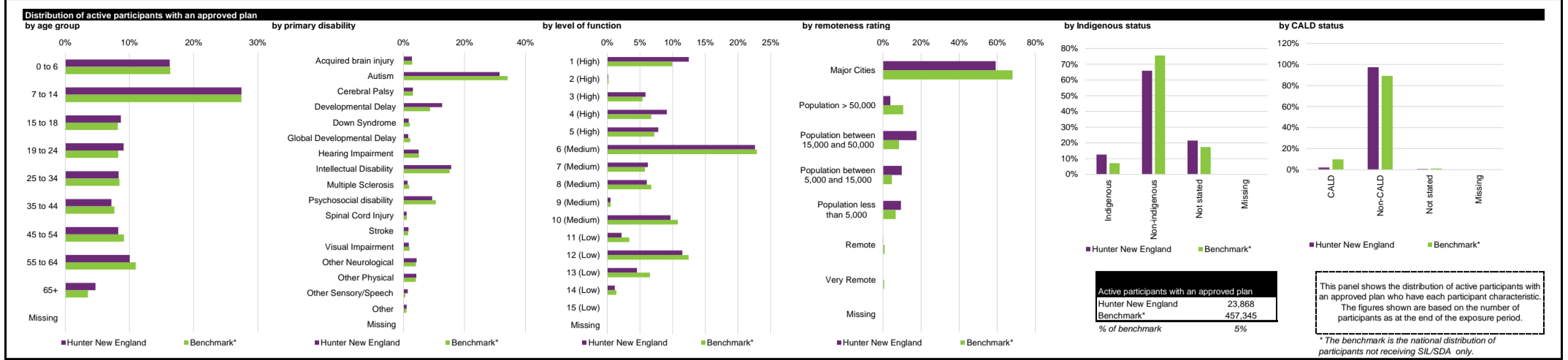
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC)).
Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.

The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric.  
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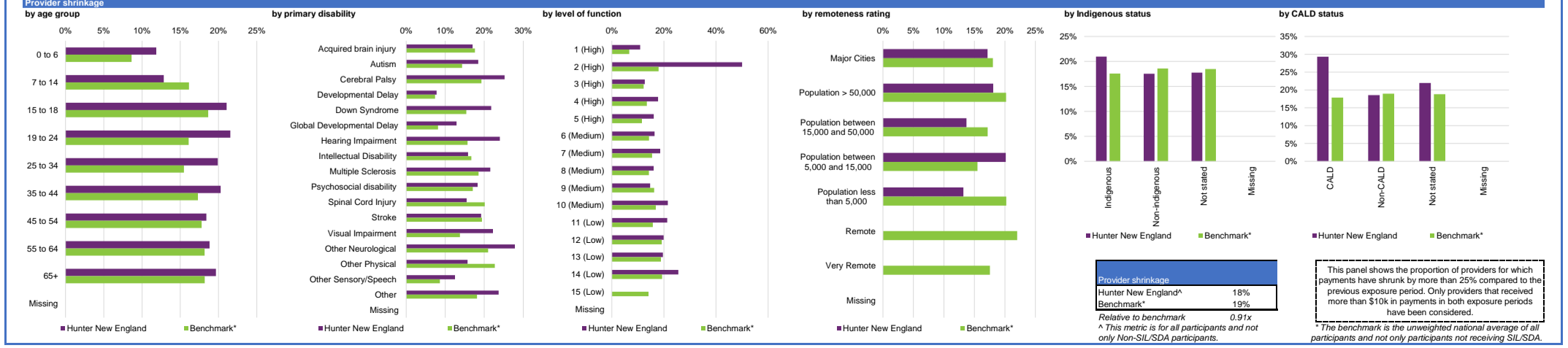
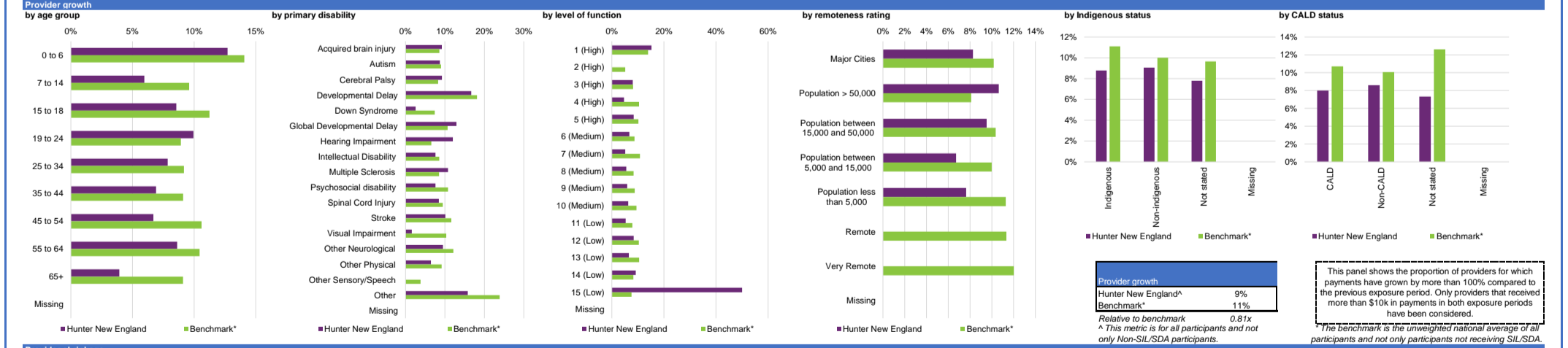
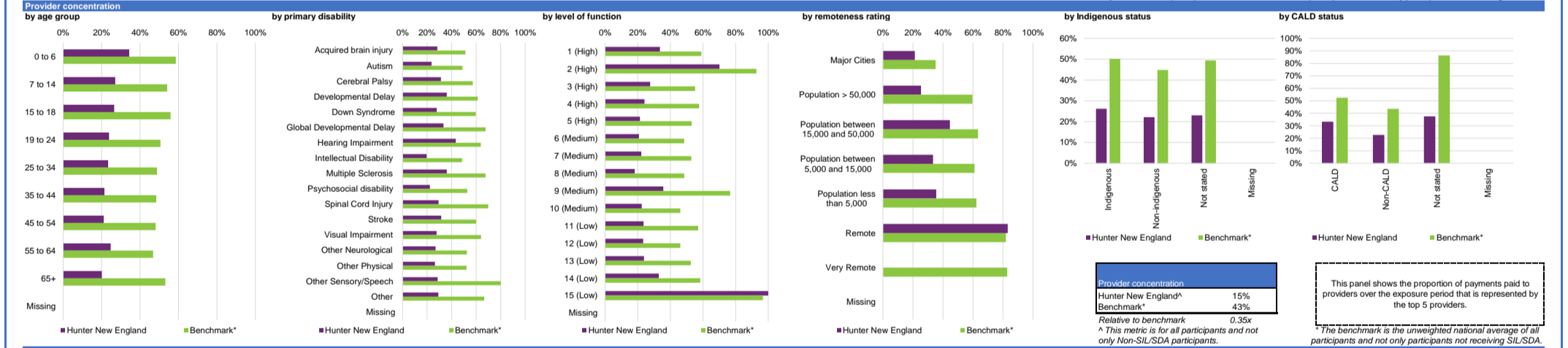
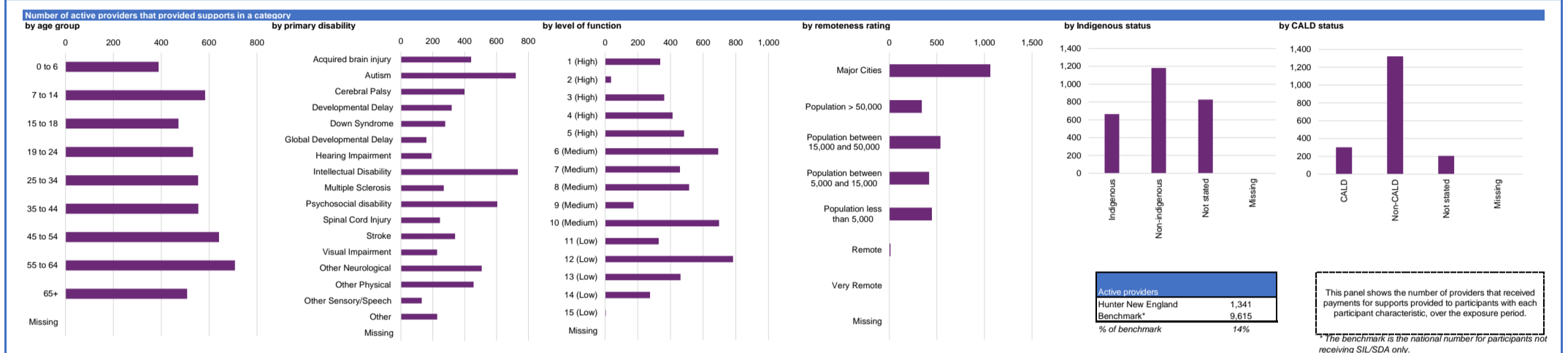
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Participant profile

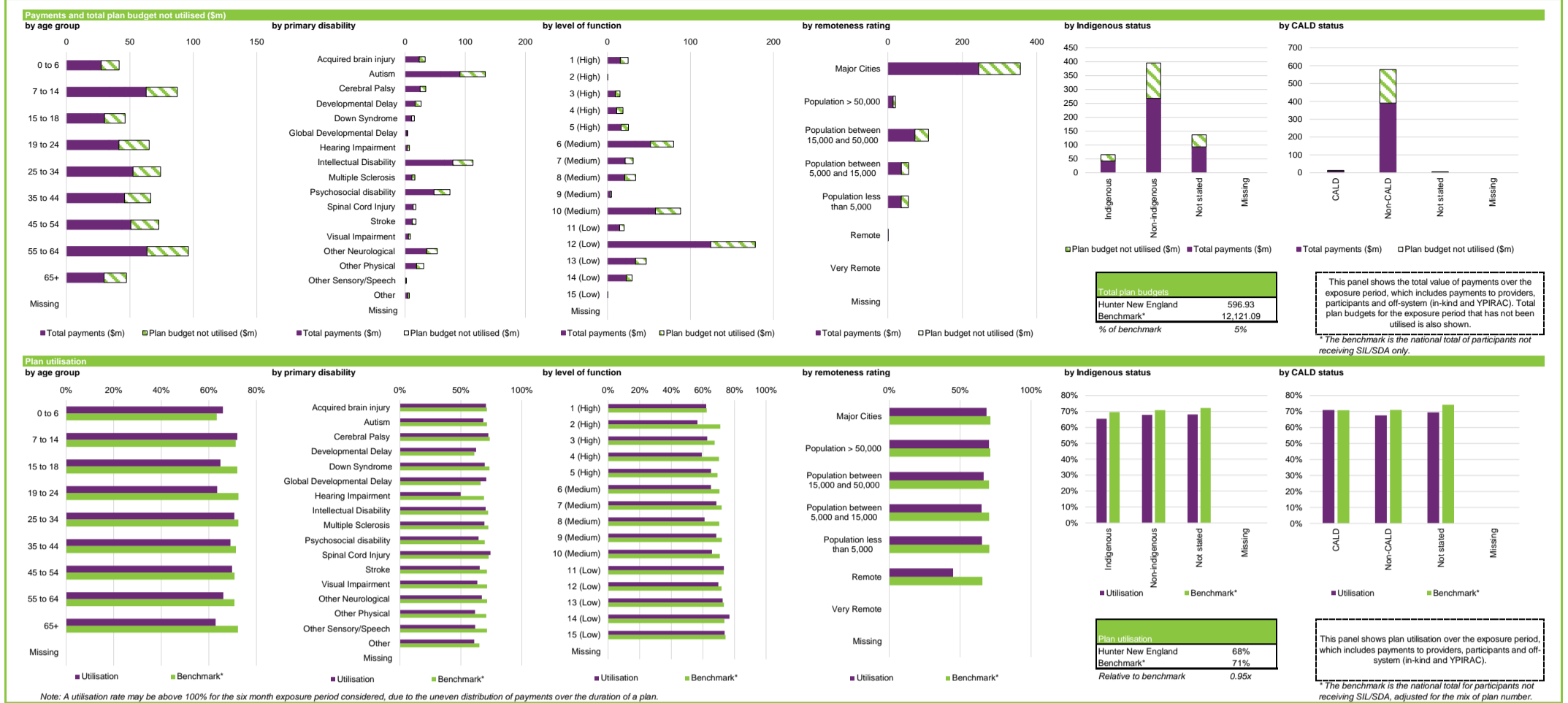
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Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	13,915	356	39.1	53%	7%	9%	13.5	9.2	68%	68%	76%
Daily Activities	11,235	571	19.7	42%	9%	23%	218.7	160.3	73%	64%	78%
Community	11,454	369	31.0	35%	10%	17%	145.0	96.4	66%	61%	77%
Transport	8,483	49	173.1	67%	0%	0%	17.4	18.8	108%	60%	78%
<b>Core total</b>	<b>46,957</b>	<b>932</b>	<b>22.8</b>	<b>36%</b>	<b>8%</b>	<b>20%</b>	<b>394.6</b>	<b>284.6</b>	<b>72%</b>	<b>64%</b>	<b>75%</b>
<b>Capacity Building</b>											
Choice and Control	9,584	206	46.5	63%	7%	2%	6.6	6.5	98%	61%	75%
Daily Activities	22,402	692	32.4	42%	6%	16%	115.5	68.4	59%	63%	75%
Employment	1,414	81	17.5	62%	0%	53%	8.9	4.0	45%	49%	73%
Relationships	3,764	139	27.1	40%	12%	10%	13.3	6.5	49%	36%	71%
Social and Civic	3,562	178	20.0	37%	7%	33%	11.5	4.3	37%	52%	70%
Support Coordination	9,560	339	28.2	34%	7%	9%	20.7	15.7	76%	59%	75%
<b>Capacity Building total</b>	<b>23,196</b>	<b>918</b>	<b>25.3</b>	<b>32%</b>	<b>7%</b>	<b>17%</b>	<b>177.8</b>	<b>105.8</b>	<b>60%</b>	<b>63%</b>	<b>75%</b>
<b>Capital</b>											
Assistive Technology	4,373	227	19.3	56%	9%	31%	21.3	11.2	52%	77%	78%
Home Modifications	790	52	15.2	68%	4%	22%	3.2	2.2	70%	79%	81%
<b>Capital total</b>	<b>4,547</b>	<b>241</b>	<b>18.9</b>	<b>49%</b>	<b>18%</b>	<b>24%</b>	<b>24.5</b>	<b>13.4</b>	<b>55%</b>	<b>76%</b>	<b>78%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>23,868</b>	<b>1,341</b>	<b>17.8</b>	<b>32%</b>	<b>9%</b>	<b>19%</b>	<b>596.9</b>	<b>403.9</b>	<b>68%</b>	<b>64%</b>	<b>74%</b>

**Indicator definitions**

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