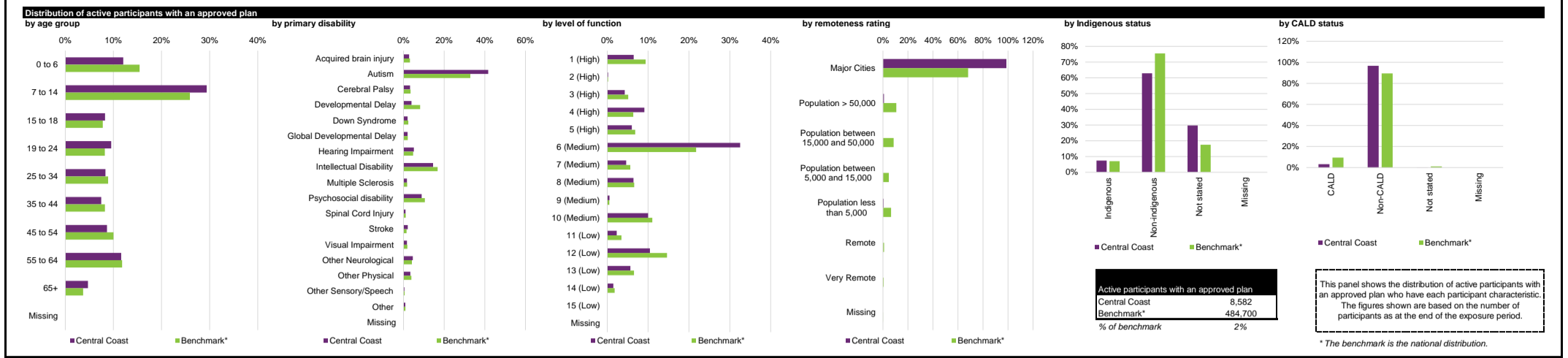
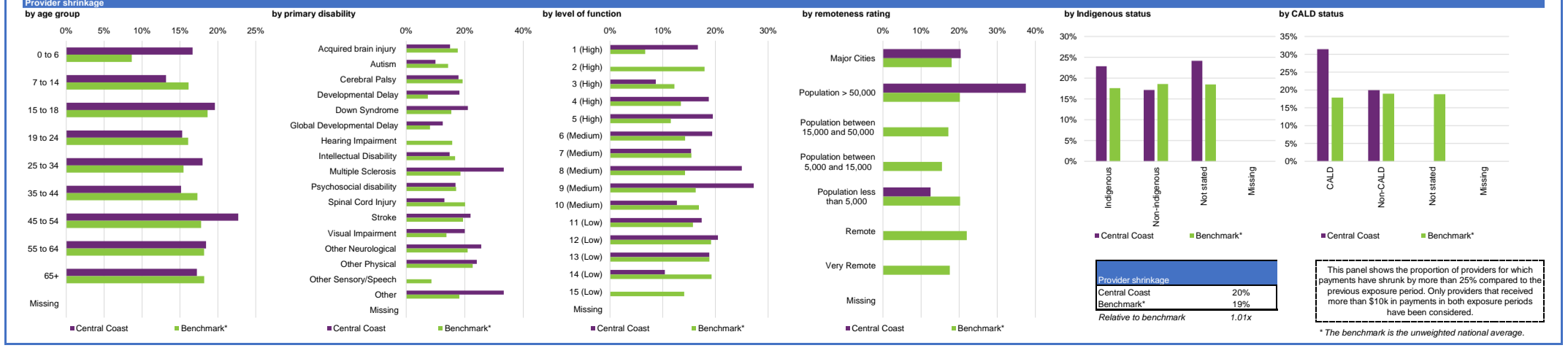
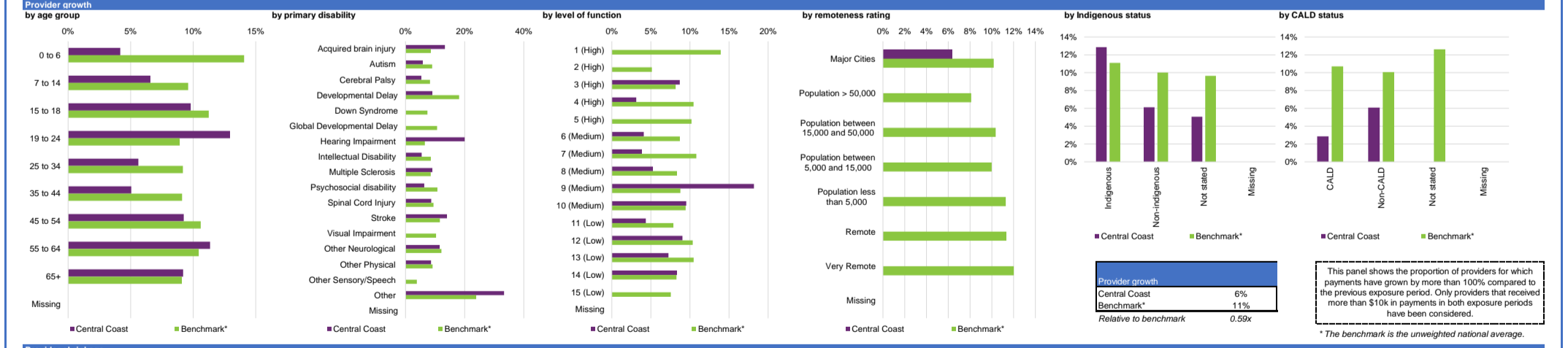
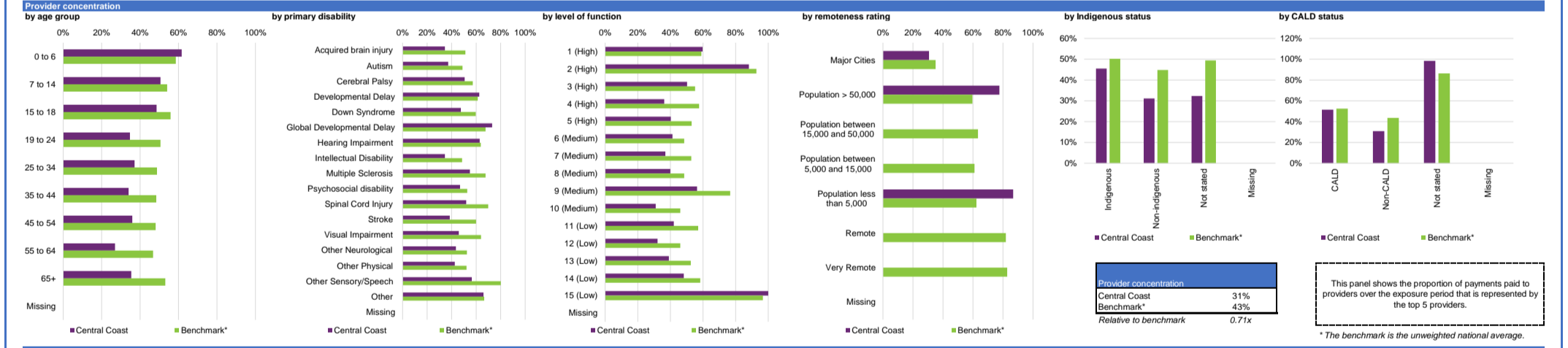
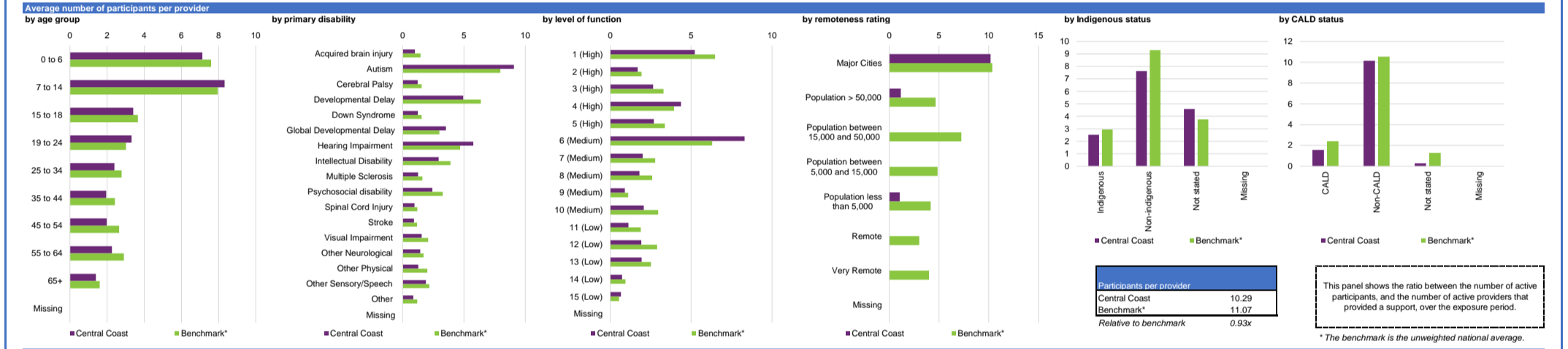
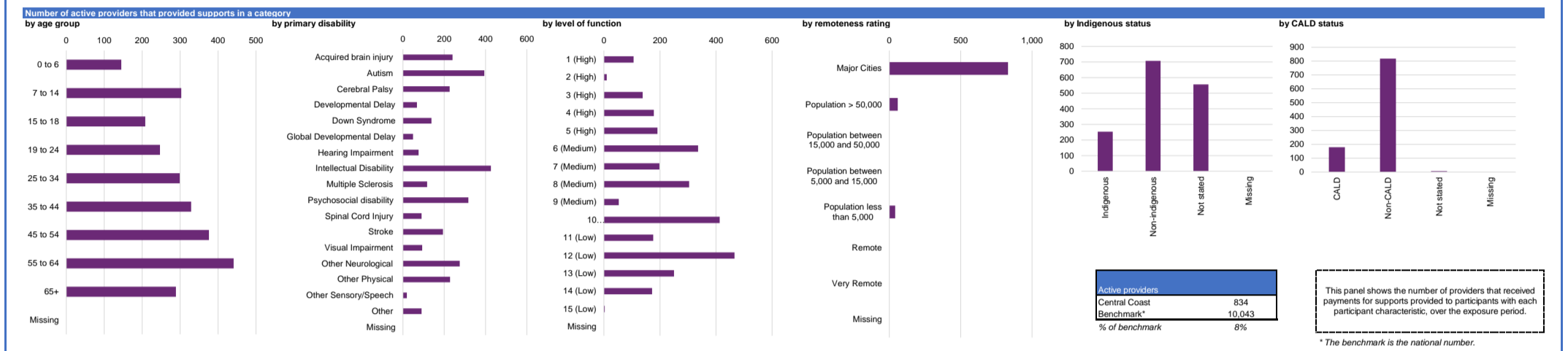


Participant profile

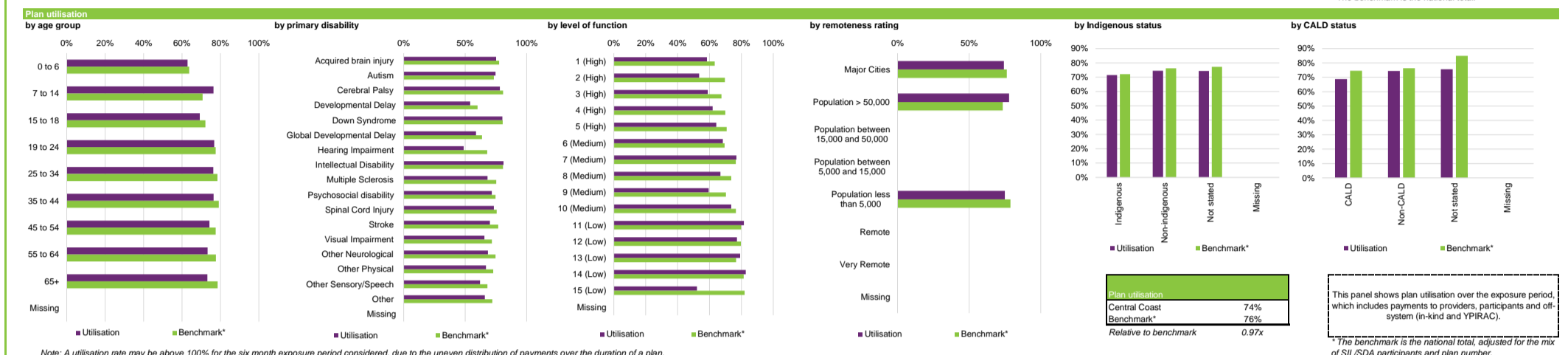
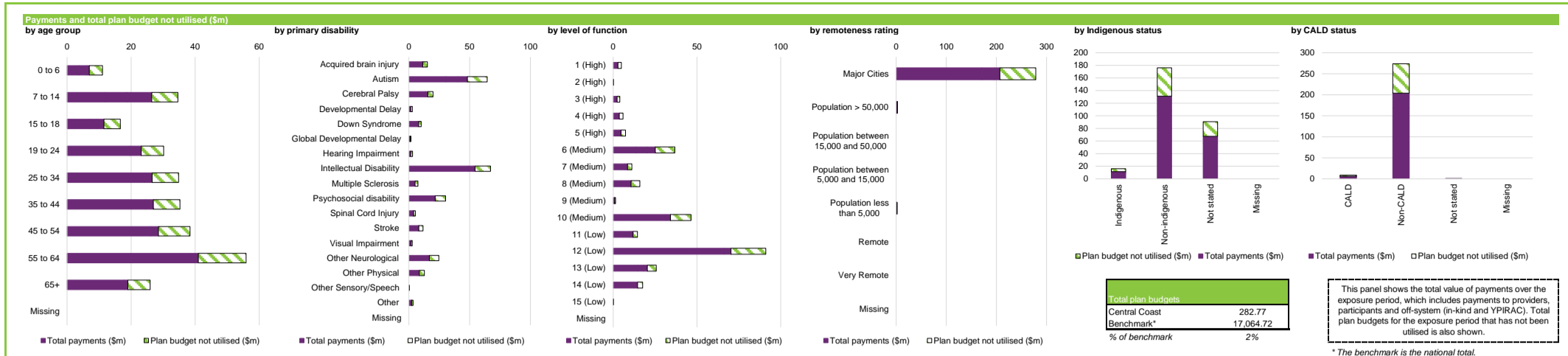
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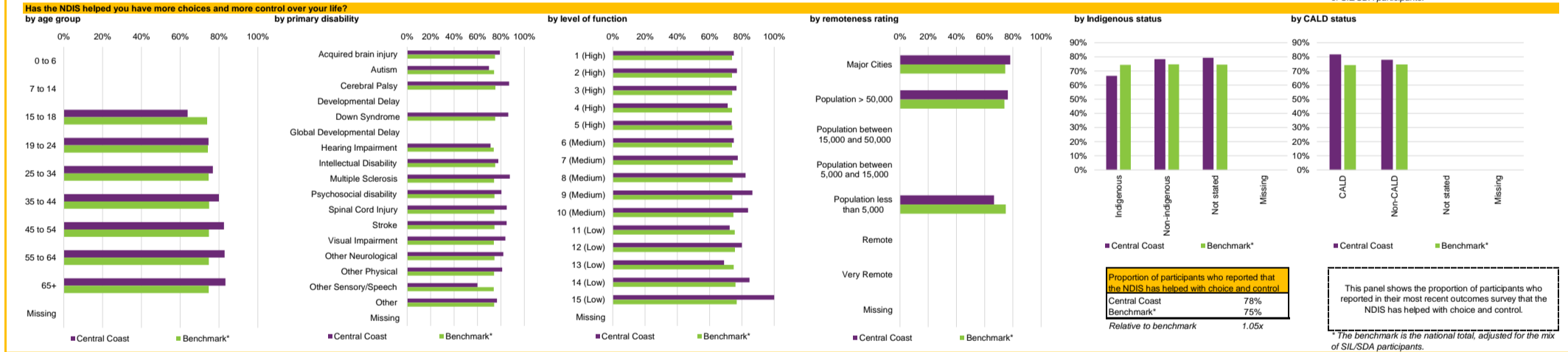
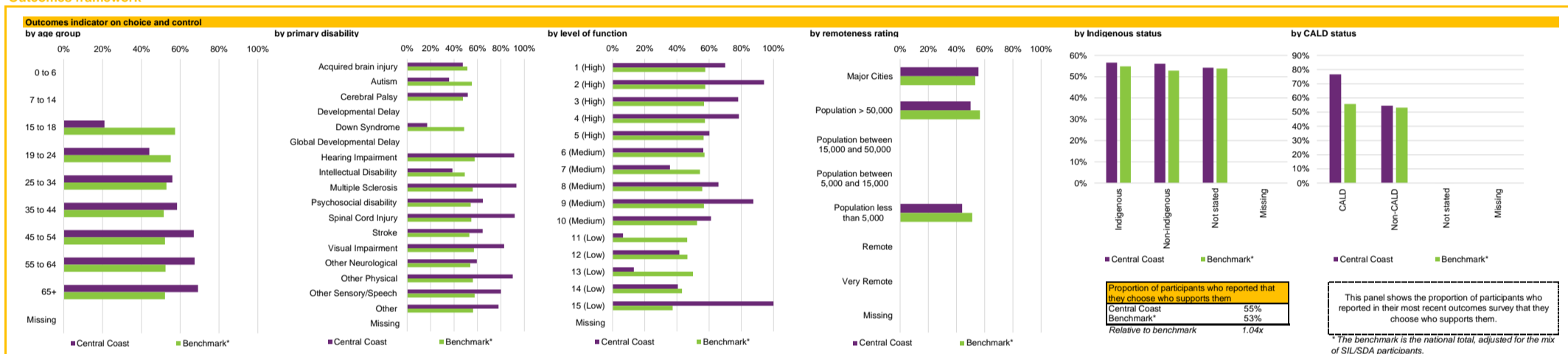
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	4,797	239	20.1	67%	5%	5%	5.7	4.2	73%	59%	80%
Daily Activities	4,257	286	14.9	48%	6%	24%	136.9	115.9	85%	55%	81%
Community	4,305	195	22.1	58%	6%	26%	56.1	35.7	64%	52%	80%
Transport	3,260	14	232.9	98%	0%	0%	7.7	8.6	112%	50%	82%
<b>Core total</b>	<b>6,596</b>	<b>491</b>	<b>13.4</b>	<b>46%</b>	<b>6%</b>	<b>23%</b>	<b>206.4</b>	<b>164.3</b>	<b>80%</b>	<b>56%</b>	<b>78%</b>
<b>Capacity Building</b>											
Choice and Control	3,360	118	28.5	85%	0%	0%	2.4	2.3	99%	57%	80%
Daily Activities	8,351	374	22.3	61%	4%	15%	42.8	24.6	57%	55%	79%
Employment	448	30	14.9	84%	7%	43%	2.7	1.3	50%	46%	78%
Relationships	1,220	70	17.4	75%	5%	23%	5.3	2.8	53%	17%	74%
Social and Civic	1,384	77	18.0	70%	9%	27%	3.2	1.2	37%	45%	69%
Support Coordination	3,477	221	15.7	51%	7%	12%	7.5	5.9	79%	50%	78%
<b>Capacity Building total</b>	<b>8,424</b>	<b>534</b>	<b>15.8</b>	<b>51%</b>	<b>5%</b>	<b>17%</b>	<b>64.3</b>	<b>38.4</b>	<b>60%</b>	<b>55%</b>	<b>79%</b>
<b>Capital</b>											
Assistive Technology	1,567	146	10.7	68%	19%	38%	8.2	4.4	53%	65%	83%
Home Modifications	484	46	10.5	84%	13%	6%	3.8	3.0	79%	45%	81%
<b>Capital total</b>	<b>1,746</b>	<b>172</b>	<b>10.2</b>	<b>60%</b>	<b>19%</b>	<b>27%</b>	<b>12.0</b>	<b>7.3</b>	<b>61%</b>	<b>62%</b>	<b>83%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>8,582</b>	<b>834</b>	<b>10.3</b>	<b>45%</b>	<b>6%</b>	<b>20%</b>	<b>282.8</b>	<b>210.1</b>	<b>74%</b>	<b>55%</b>	<b>78%</b>

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

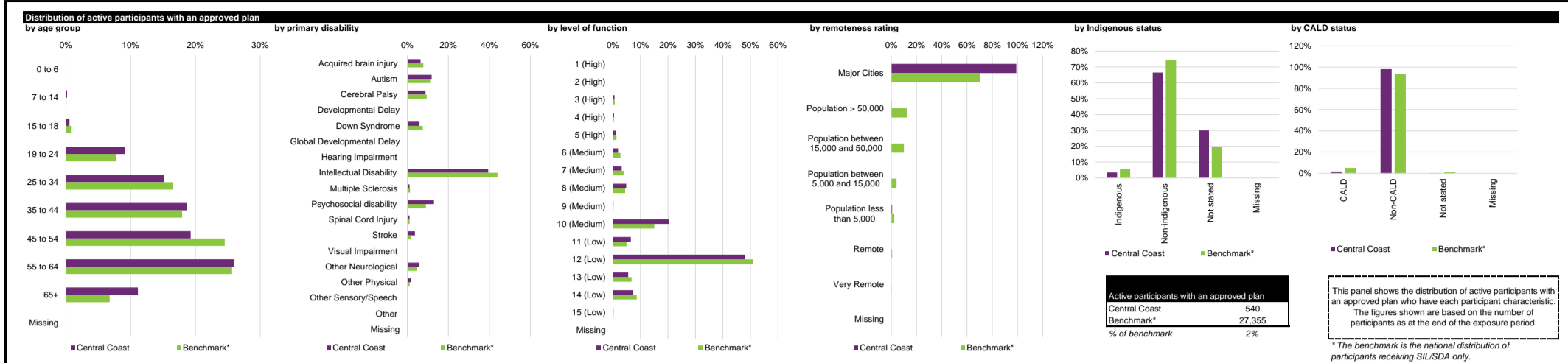
Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan.
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period.
Participants per provider	Ratio between the number of active participants and the number of active providers.
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
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Utilisation	Ratio between payments and total plan budgets.
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them.
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control.
	The green dots indicate the top 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively well under the given metric. The red dots indicate the bottom 10 percentile of service districts / support categories when ranked by performance against benchmark for the given metric. In other words, performing relatively poorly under the given metric.

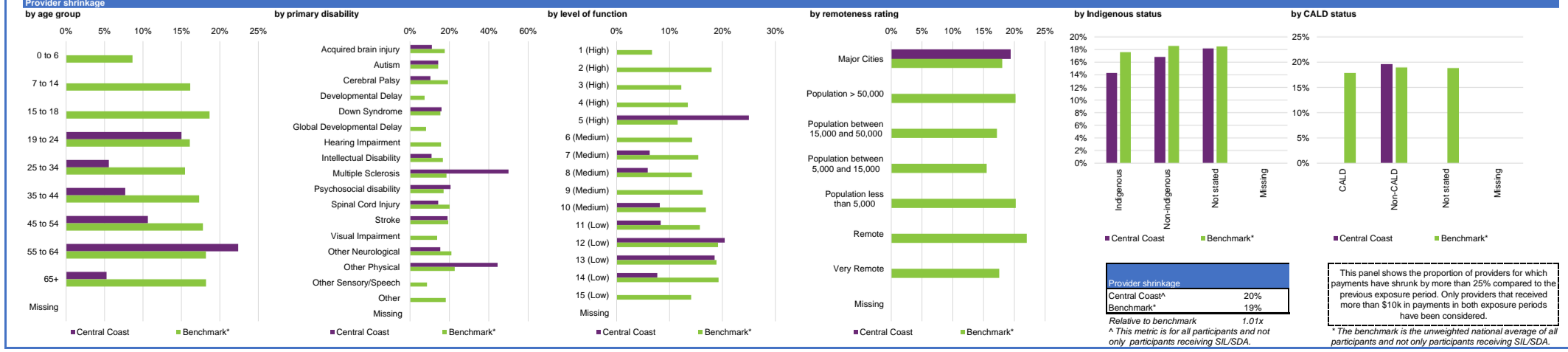
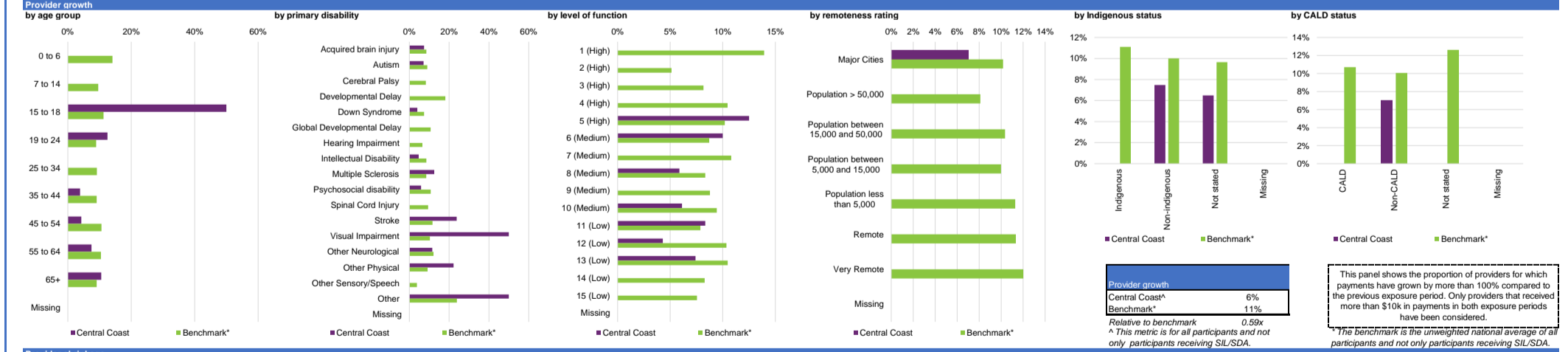
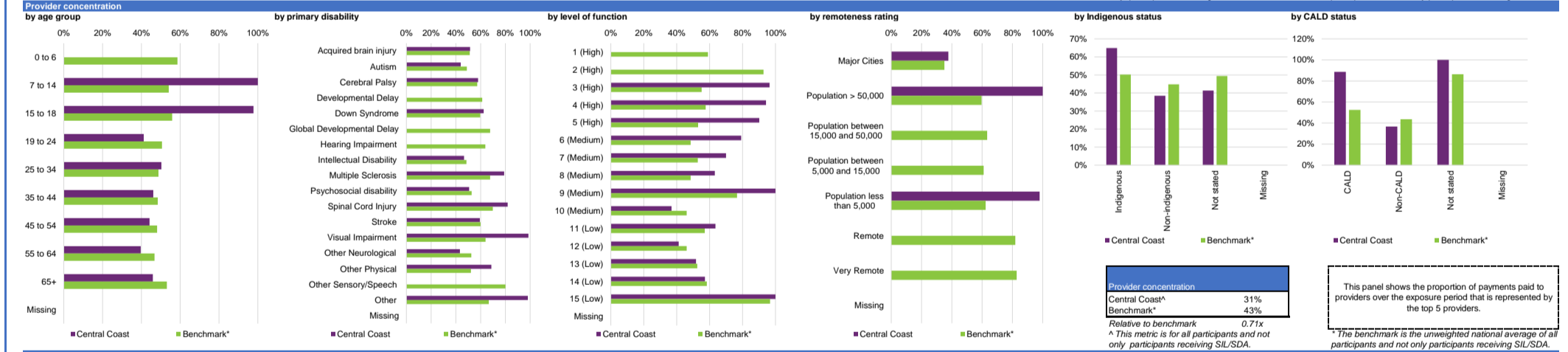
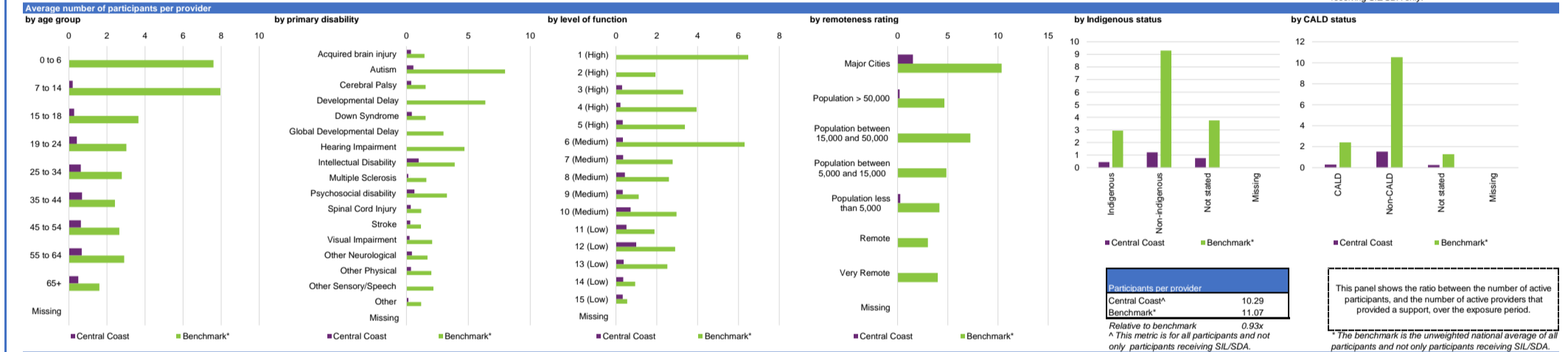
Note: A higher score is considered to be 'good' performance under some metrics. For example, a high utilisation rate is a sign of a functioning market where participants have access to the supports they need. For other metrics, a lower score is considered to be 'good' performance. For example, a low provider concentration is a sign of a competitive market.

Participant profile

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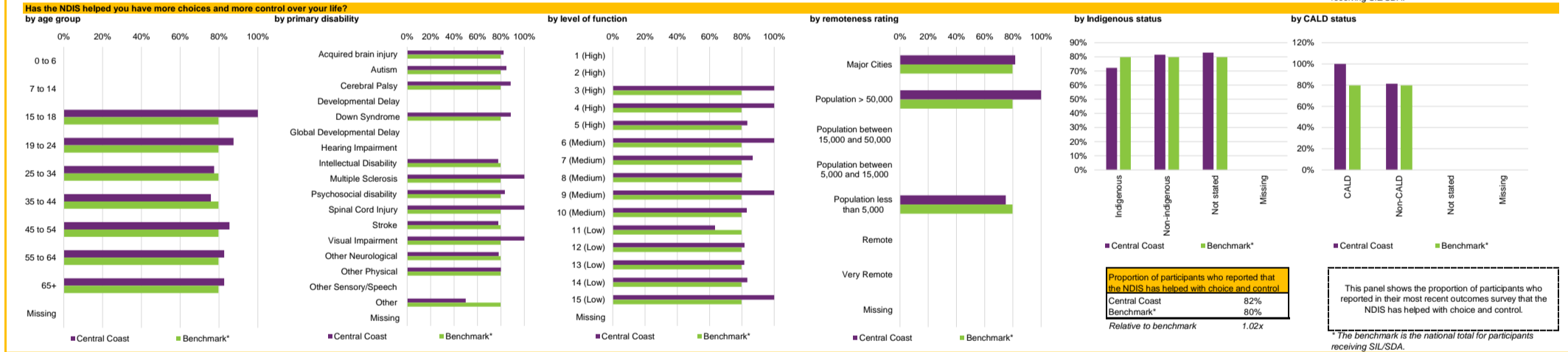
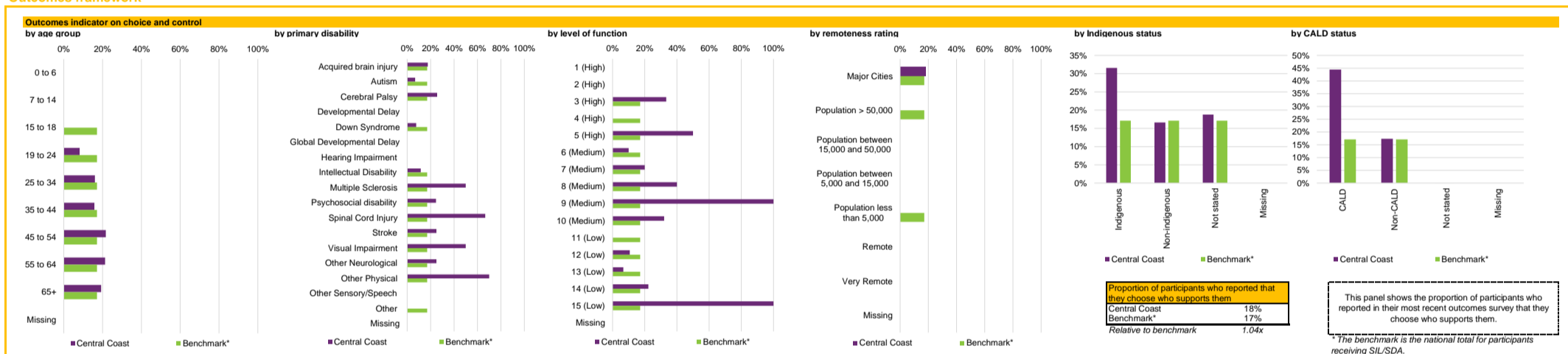
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	428	95	4.5	80%	14%	0%	0.8	0.7	82%	16%	79%
Daily Activities	539	109	4.9	61%	6%	15%	68.2	65.4	96%	18%	82%
Community	530	104	5.1	61%	2%	32%	15.1	10.2	67%	17%	81%
Transport	529	4	132.3	100%	0%	0%	0.7	0.6	95%	17%	82%
<b>Core total</b>	<b>540</b>	<b>225</b>	<b>2.4</b>	<b>69%</b>	<b>4%</b>	<b>23%</b>	<b>84.8</b>	<b>76.9</b>	<b>81%</b>	<b>18%</b>	<b>82%</b>
<b>Capacity Building</b>											
Choice and Control	151	31	4.9	83%	0%	0%	0.1	0.1	98%	24%	79%
Daily Activities	539	131	4.1	68%	6%	19%	2.4	1.5	62%	18%	82%
Employment	14	5	2.8	100%	0%	0%	0.1	0.0	32%	29%	100%
Relationships	366	35	10.5	83%	13%	13%	2.1	1.3	62%	11%	80%
Social and Civic	17	3	5.7	100%	0%	0%	0.1	0.0	29%	31%	81%
Support Coordination	539	81	6.7	56%	0%	19%	1.5	1.3	85%	18%	82%
<b>Capacity Building total</b>	<b>540</b>	<b>205</b>	<b>2.6</b>	<b>50%</b>	<b>5%</b>	<b>10%</b>	<b>6.4</b>	<b>4.3</b>	<b>67%</b>	<b>18%</b>	<b>82%</b>
<b>Capital</b>											
Assistive Technology	222	52	4.3	77%	15%	23%	1.5	0.8	54%	20%	80%
Home Modifications	273	15	18.2	99%	0%	10%	2.8	2.1	77%	20%	78%
<b>Capital total</b>	<b>345</b>	<b>66</b>	<b>5.2</b>	<b>79%</b>	<b>9%</b>	<b>17%</b>	<b>4.3</b>	<b>3.0</b>	<b>69%</b>	<b>18%</b>	<b>80%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>540</b>	<b>351</b>	<b>1.5</b>	<b>56%</b>	<b>7%</b>	<b>19%</b>	<b>95.5</b>	<b>84.1</b>	<b>88%</b>	<b>18%</b>	<b>82%</b>

Note: Only the major support categories are shown.

Note: Capacity Building total includes Health and Wellbeing, Home Living and Lifelong Learning although these support categories are not shown.

Note: A utilisation rate may be above 100% for the six month exposure period considered, due to the uneven distribution of payments over the duration of a plan. In addition, the utilisation rate for core supports may be above 100% due to fungibility which refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitation.

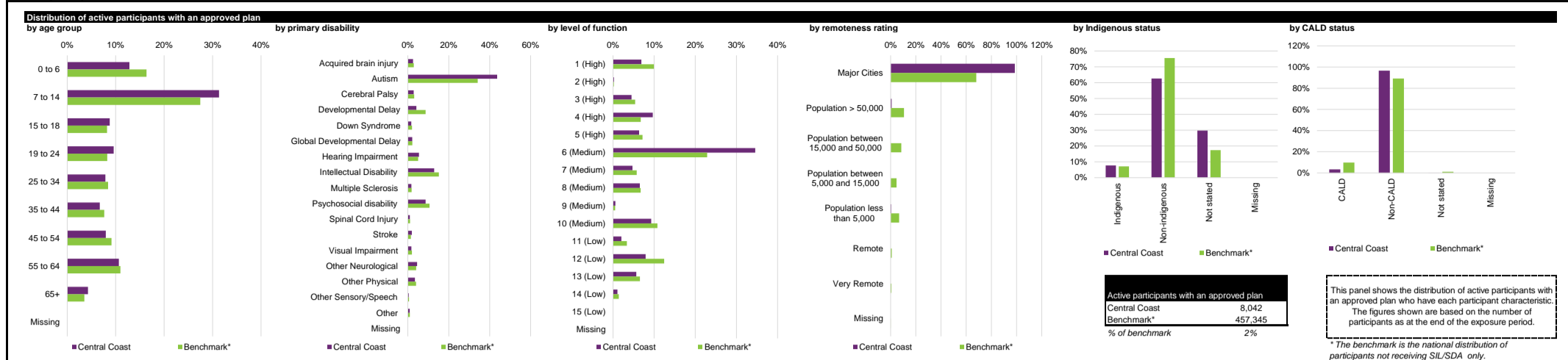
Indicator definitions	Definition
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Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers.
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period.
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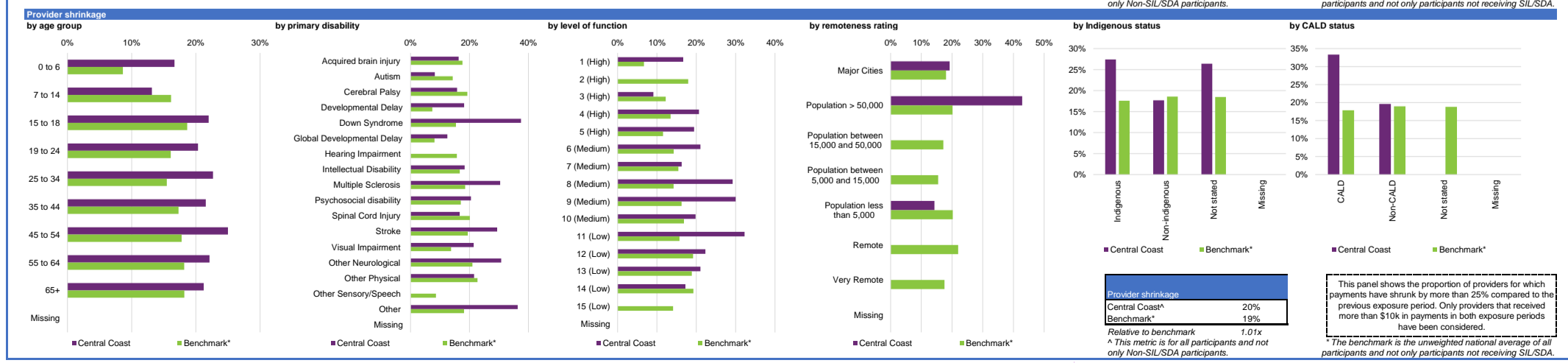
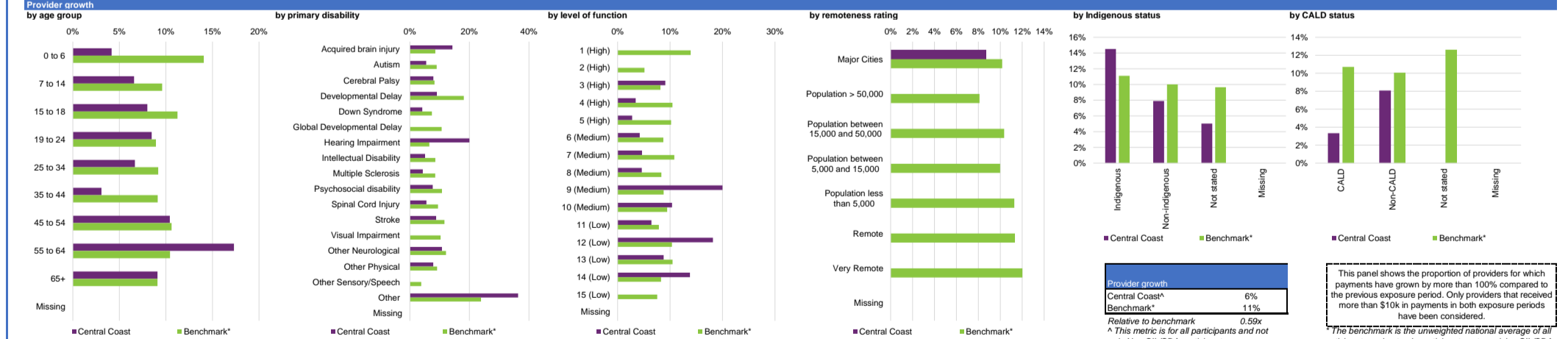
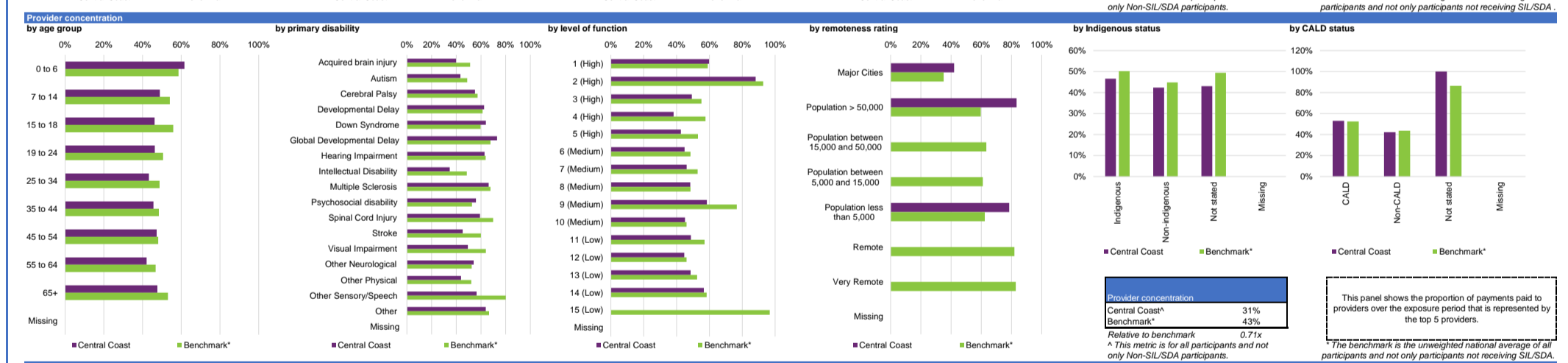
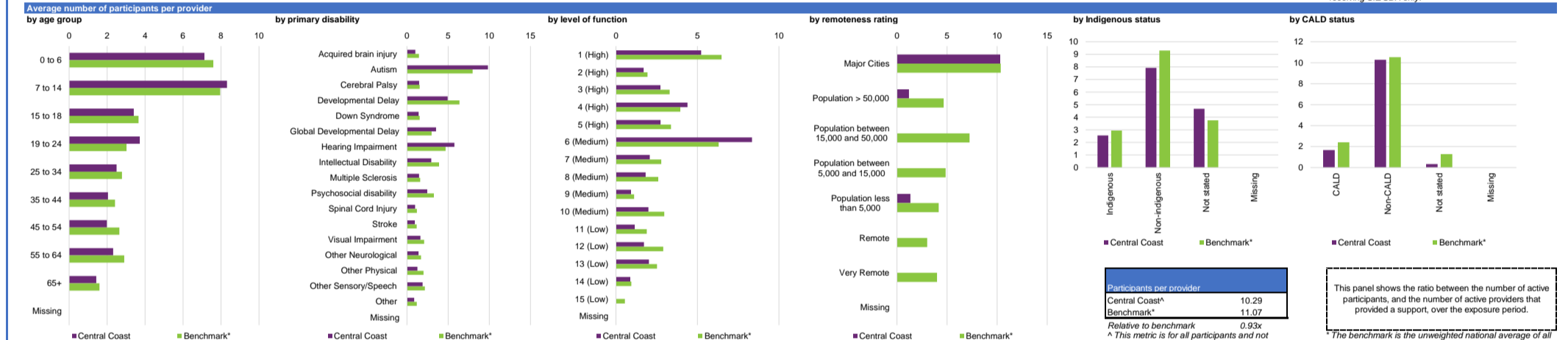
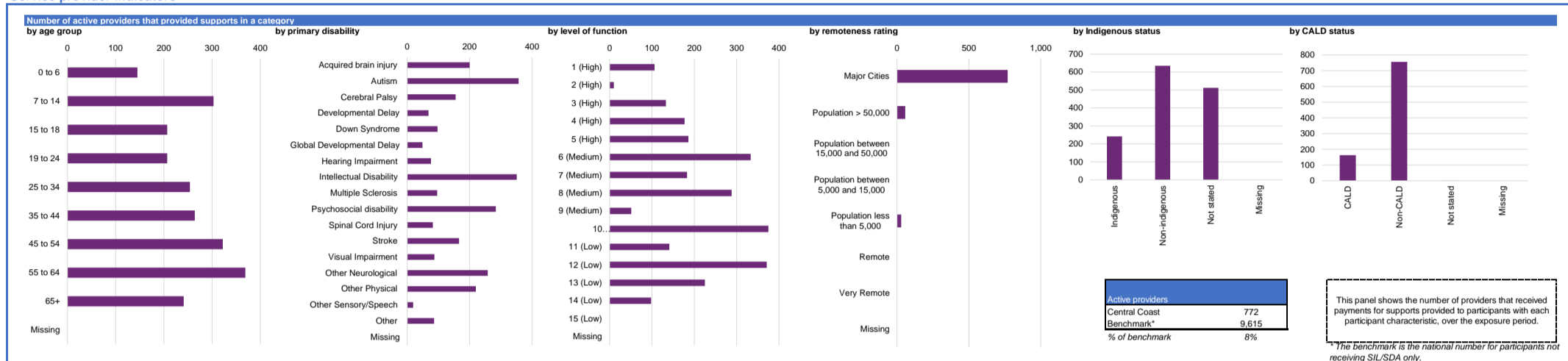
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### Participant profile

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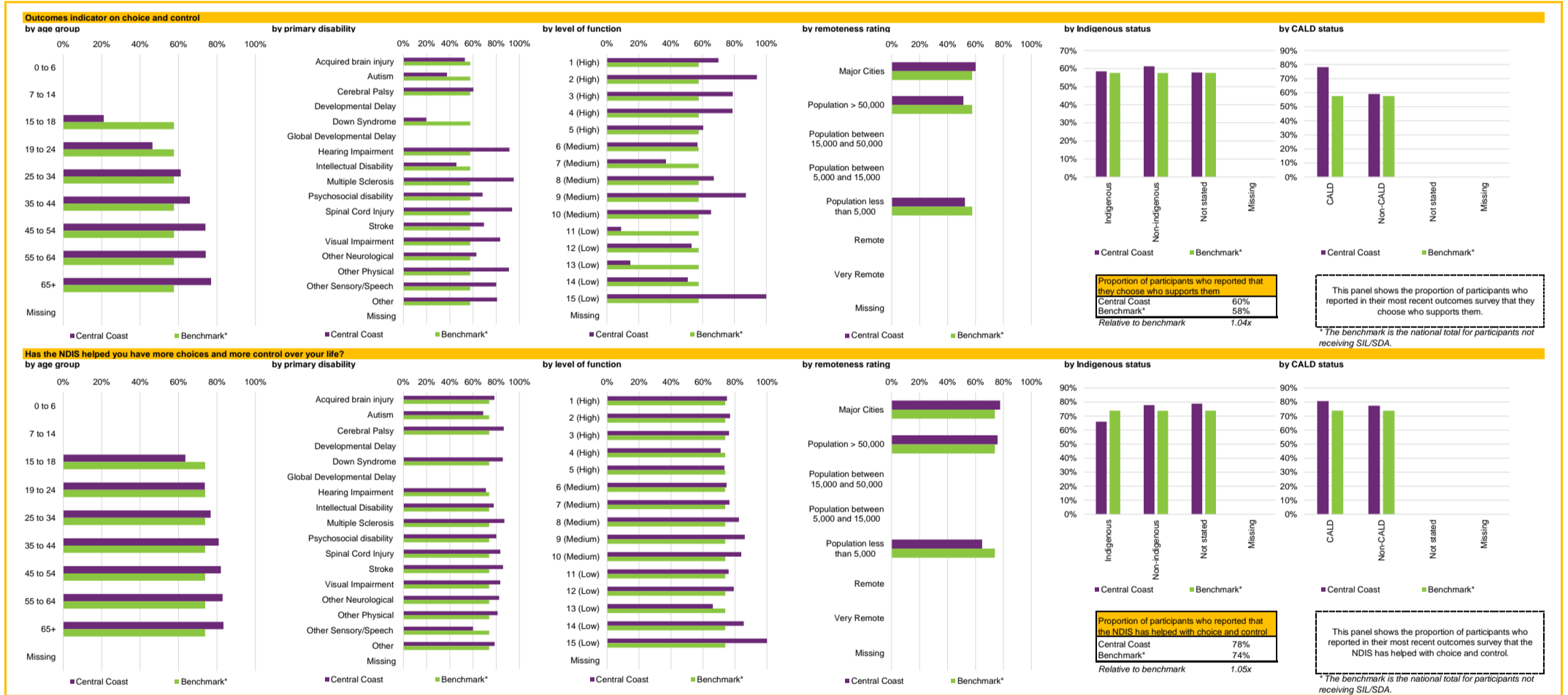
### Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	4,369	223	19.6	68%	5%	5%	4.9	3.5	71%	65%	80%
Daily Activities	3,718	261	14.2	61%	12%	28%	68.7	50.5	73%	61%	81%
Community	3,775	175	21.6	63%	10%	22%	41.0	25.5	62%	57%	80%
Transport	2,731	13	210.1	99%	0%	0%	7.0	8.0	113%	56%	82%
<b>Core total</b>	<b>6,056</b>	<b>446</b>	<b>13.6</b>	<b>66%</b>	<b>8%</b>	<b>25%</b>	<b>121.6</b>	<b>87.4</b>	<b>72%</b>	<b>61%</b>	<b>78%</b>
<b>Capacity Building</b>											
Choice and Control	3,209	115	27.9	85%	0%	0%	2.2	2.2	99%	59%	80%
Daily Activities	7,812	355	22.0	62%	4%	14%	40.3	23.1	57%	59%	78%
Employment	434	29	15.0	84%	7%	43%	2.6	1.3	51%	46%	78%
Relationships	854	63	13.6	73%	0%	13%	3.2	1.5	47%	22%	69%
Social and Civic	1,367	76	18.0	71%	0%	20%	3.2	1.2	37%	46%	69%
Support Coordination	2,938	208	14.1	51%	8%	12%	6.0	4.6	78%	56%	77%
<b>Capacity Building total</b>	<b>7,884</b>	<b>506</b>	<b>15.6</b>	<b>53%</b>	<b>5%</b>	<b>16%</b>	<b>58.0</b>	<b>34.1</b>	<b>59%</b>	<b>60%</b>	<b>78%</b>
<b>Capital</b>											
Assistive Technology	1,345	134	10.0	67%	15%	19%	6.7	3.5	53%	74%	84%
Home Modifications	211	33	6.4	85%	33%	0%	1.0	0.9	84%	78%	84%
<b>Capital total</b>	<b>1,401</b>	<b>147</b>	<b>9.5</b>	<b>60%</b>	<b>19%</b>	<b>16%</b>	<b>7.7</b>	<b>4.4</b>	<b>57%</b>	<b>74%</b>	<b>84%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>8,042</b>	<b>772</b>	<b>10.4</b>	<b>52%</b>	<b>9%</b>	<b>19%</b>	<b>187.3</b>	<b>125.9</b>	<b>67%</b>	<b>60%</b>	<b>78%</b>

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