## Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

### Service district: Goulburn

Outcomes indicators:
Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description.
At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.
Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

### Participants from birth to starting school

| Participant life domain | Outcomes indicator description | At Scheme entry (%) | Scheme entry to first year review (% change) | Scheme entry to second year review (% change) | Scheme entry to third year review (% change) | Scheme entry to fourth year review (% change) |
|---|---|---|---|---|---|---|
| Living arrangement | % of children who live with parents | 95% | -1% | 4% | | |
| Housing arrangement | % of children who live in a private home owned or rented from private landlord | 90% | 1% | 0% | | |
| Domain 1: Daily living | % of parents/carers with concerns in 6 or more areas | 41% | 11% | -4% | | |
| Domain 1: Daily living | % of children who use specialist services | 48% | 14% | 20% | | |
| Domain 1: Daily living | % of parents/carers who say that specialist services help their child gain skills she/he needs to participate in everyday life | 89% | 6% | | | |
| Domain 1: Daily living | % of parents/carers who say that specialist services support them in assisting their child | 90% | 6% | | | |
| Domain 2: Choice and control | % of parents/carers who say their child is able to tell them what he/she wants | 73% | 10% | 13% | | |
| Domain 3: Relationships | % of children who get along with his/her brother(s)/sister(s) | 81% | 0% | | | |
| Domain 3: Relationships | % of children who can make friends with people outside the family | 67% | 2% | 8% | | |
| Domain 3: Relationships | % of parents/carers who say their child joins them when they complete tasks at home | 69% | 1% | 8% | | |
| Domain 3: Relationships | % of parents/carers who say their child joins them when they complete tasks outside the home | 79% | 1% | 4% | | |
| Domain 3: Relationships | % of parents/carers who say their child fits in with the everyday life of the family | 69% | 8% | 8% | | |
| Domain 4: Social, community and civic participation | % children who have friends that he/she enjoys playing with | 36% | 4% | 8% | | |
| Domain 4: Social, community and civic participation | Of those who have friends, these friends are at preschool or playground | 78% | 2% | | | |
| Domain 4: Social, community and civic participation | % of children who participate in age appropriate community, cultural or religious activities | 42% | -4% | -5% | | |
| Domain 4: Social, community and civic participation | Of those who participate, % who feel welcomed or actively included | 68% | 0% | | | |
| Domain 4: Social, community and civic participation | % of parents/carers who would like their child to be more involved in community activities | 63% | 9% | 16% | | |
| Domain 4: Social, community and civic participation | % of parents/carers who say their child's disability is one of the barriers to being involved in community activities | 86% | 1% | | | |

| Participant life domain | Has the NDIS helped? | At first year review (%) | At second year review (%) | At third year review (%) | At fourth year review (%) |
|---|---|---|---|---|---|
| Domain 1: Daily living | % of parents/carers who say the NDIS has improved their child's development | 88% | 92% | | |
| Domain 1: Daily living | % of parents/carers who say the NDIS has improved their child's access to specialist services | 91% | 96% | | |
| Domain 2: Choice and control | % of parents/carers who say the NDIS has improved their child's ability to communicate what they want | 80% | 84% | | |
| Domain 3: Relationships | % of parents/carers who say the NDIS has improved how their child fits into family life | 75% | 84% | | |
| Domain 4: Social, community and civic participation | % of parents/carers who say the NDIS has improved how their child fits into community life | 64% | 60% | | |

### Participants from starting school to age 14

| Participant life domain | Outcomes indicator description | At Scheme entry (%) | Scheme entry to first year review (% change) | Scheme entry to second year review (% change) | Scheme entry to third year review (% change) | Scheme entry to fourth year review (% change) |
|---|---|---|---|---|---|---|
| Living arrangement | % of children who live in a private home rented from public authority | 92% | -1% | 1% | | |
| Housing arrangement | % of children who live in a private home rented from public authority | 90% | 0% | -2% | | |
| Domain 1: Daily living | % of children developing functional, learning and coping skills appropriate to their ability and circumstances | 32% | 1% | -6% | | |
| Domain 1: Daily living | % who say their child manages their emotions well | 24% | 1% | -6% | | |
| Domain 1: Daily living | % who say their child is becoming more independent | 43% | 4% | 3% | | |
| Domain 1: Daily living | % of children who spend time away from parents/carers other than at school | 27% | 1% | 1% | | |
| Domain 1: Daily living | Of those who spend time away from their parents other than at school, % who do so with family or friends or in group activities with local peers | 88% | -3% | -3% | | |
| Domain 1: Daily living | % of children who spend time with friends without an adult present | 15% | -2% | -2% | | |
| Domain 1: Daily living | % of children who have a genuine say in decisions about themselves | 76% | 1% | -4% | | |
| Domain 2: Lifelong learning | % of children who attend school (including home schooling) | 95% | 4% | 4% | | |
| Domain 2: Lifelong learning | % of children attending school in a mainstream class | 75% | -2% | -1% | | |
| Domain 3: Relationships | % of children who get along with their siblings | 70% | -2% | -6% | | |
| Domain 3: Relationships | % of children who can make friends with people outside the family | 64% | -2% | -3% | | |
| Domain 3: Relationships | % who report having enough time each week for all members of family to get their needs met | 19% | -1% | -2% | | |
| Domain 3: Relationships | % who say their child fits well into the everyday life of the family at least sometimes | 88% | 1% | -1% | | |
| Domain 3: Relationships | % who use informal care for their child when they need to go out | 94% | -1% | -3% | | |
| Domain 3: Relationships | % who say they are happy with the child care arrangements | 37% | 2% | 2% | | |
| Domain 3: Relationships | % of children who have friends that he/she enjoys spending time with | 42% | 1% | 2% | | |
| Domain 3: Relationships | Of those who have friends that he/she enjoys spending time with, % who have friends at school | 89% | 1% | 2% | | |
| Domain 4: Social, community and civic participation | % who use a mainstream school holiday program | 5% | 0% | -2% | | |
| Domain 4: Social, community and civic participation | % of children who are happy with the choices of holiday care | 87% | -1% | 2% | | |
| Domain 4: Social, community and civic participation | % of children who spend time after school and on weekends with friends and/or in mainstream programs | 36% | 0% | 1% | | |
| Domain 4: Social, community and civic participation | Of those who spend time after school and on weekends with friends and/or in mainstream programs, % who are welcomed or actively included | 72% | -2% | 4% | | |
| Domain 4: Social, community and civic participation | % who say they would like their child to have more opportunity to be involved in activities with other children | 64% | 9% | 15% | | |
| Domain 4: Social, community and civic participation | Of those who would like their child to be more involved in activities with other children, % who see their child's disability as a barrier | 89% | 2% | 7% | | |

| Participant life domain | Has the NDIS helped? | At first year review (%) | At second year review (%) | At third year review (%) | At fourth year review (%) |
|---|---|---|---|---|---|
| Domain 1: Daily living | % of parents/carers who say the NDIS has helped their child become more independent | 65% | 75% | 62% | |
| Domain 2: Lifelong learning | % of parents/carers who say the NDIS has improved their child's access to education | 50% | 48% | 50% | |
| Domain 3: Relationships | % of parents/carers who say the NDIS has improved their child's relationships with family and friends | 55% | 60% | 54% | |
| Domain 4: Social, community and civic participation | % of parents/carers who say the NDIS has improved their child's social and recreational life | 46% | 54% | 54% | |

### Families and carers of participants from birth to age 14

| Families/carers life domain | Outcomes indicator description | At Scheme entry (%) | Scheme entry to first year review (% change) | Scheme entry to second year review (% change) | Scheme entry to third year review (% change) | Scheme entry to fourth year review (% change) |
|---|---|---|---|---|---|---|
| Respondent's relationship to the participant | % of respondents who are the participant's parent | 96% | 0% | 0% | | |
| Work | % of families/carers who are in a paid job | 42% | 1% | 1% | | |
| Work | Of those in a paid job, % who are employed in a permanent position | 81% | 1% | 3% | | |
| Work | Of those in a paid job, % who work 15 hours or more per week | 77% | 1% | 2% | | |
| Work | % of families/carers and their partners who are able to work as much as they want | 47% | -1% | 0% | | |
| Work | Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more | 90% | 0% | -1% | | |
| Work | Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more | 16% | 1% | 1% | | |
| Work | Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more | 28% | 1% | -1% | | |
| Government benefits | % of families/carers who are receiving Carer Payment | 22% | 2% | 3% | | |
| Government benefits | % of families/carers who are receiving Carer Allowance | 39% | 6% | 13% | | |
| Lifelong learning | % of families/carers who are currently studying | 9% | 2% | 1% | | |
| Domain 1: Rights and advocacy | % of families/carers who are able to identify the needs of their child and family | 62% | 0% | -3% | | |
| Domain 1: Rights and advocacy | % of families/carers who are able to access available services and supports to meet the needs of their child and family | 38% | 1% | -3% | | |
| Domain 1: Rights and advocacy | % of families/carers who are able to advocate for their child | 77% | -1% | -1% | | |
| Domain 1: Rights and advocacy | % of families/carers who have experienced no boundaries to access or advocacy | 43% | 0% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who have friends they can see as often as they'd like | 47% | -1% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can ask for practical help as often as they need | 43% | -2% | -4% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can ask for childcare as often as they need | 32% | -2% | -1% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can talk to for emotional support as often as they need | 58% | 3% | 3% | | |
| Domain 2: Families feel supported | % of families/carers who get the services and supports they need to care for their child | 14% | 3% | 2% | | |
| Domain 4: Families help their children develop and learn | % of families/carers who know what specialist services are needed to promote their child's learning and development | 37% | 4% | 3% | | |
| Domain 4: Families help their children develop and learn | % of families/carers who know what they can do to support their child's learning and development | 37% | 2% | 1% | | |
| Domain 4: Families help their children develop and learn | % of families/carers who get enough support in parenting their child | 41% | 2% | 1% | | |
| Domain 4: Families help their children develop and learn | % of families/carers who feel very confident or somewhat confident in supporting their child's development, | 87% | 0% | 1% | | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers who rate their health as excellent, very good or good | 79% | -2% | -7% | | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers and their partners who are able to engage in social interactions and community life as much as they want | 28% | 0% | 1% | | |
| Domain 5: Families enjoy health and wellbeing | Of those unable to engage in the community as much as they want, % who say the situation with their child is a barrier to engaging in more social interactions within the community | 100% | 0% | 2% | | |

| Families/carers life domain | Has the NDIS helped? | At first year review (%) | At second year review (%) | At third year review (%) | At fourth year review (%) |
|---|---|---|---|---|---|
| Domain 1: Rights and advocacy | % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their child | 69% | 64% | 80% | |
| Domain 2: Families feel supported | % of families/carers who say the NDIS improved the level of support for their family | 71% | 75% | 71% | |
| Domain 3: Access to services | % of families/carers who say the NDIS improved their access to services, programs and activities in the community | 71% | 78% | 76% | |
| Domain 3: Access to services | % of families/carers who are satisfied with the amount of say they had in the development of their child's NDIS plan, | 74% | 70% | 71% | |
| Domain 3: Access to services | % of families/carers who are satisfied with the amount of say they had in the implementation of their child's NDIS plan | 61% | 65% | 71% | |
| Domain 4: Families help their children develop and learn | % of families/carers who say the NDIS improved their ability/capacity to help their child develop and learn | 72% | 78% | 67% | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers who say the NDIS improved their health and wellbeing | 44% | 41% | 35% | |

## Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

### Service district: Goulburn

**Outcomes indicators:**
Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description.
At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.
Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
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Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

### Participants aged 15 to 24

| Participant life domain | Outcomes indicator description | At Scheme entry (%) | Scheme entry to first year review (% change) | Scheme entry to second year review (% change) | Scheme entry to third year review (% change) | Scheme entry to fourth year review (% change) |
|---|---|---|---|---|---|---|
| Domain 6: Lifelong learning | % who completed Year 12 or above | 41% | 5% | 20% | | |
| Domain 6: Lifelong learning | % who have post-school qualification | 20% | 1% | 5% | | |
| Living arrangement | % who live with parents | 79% | -2% | 5% | | |
| Housing arrangement | % who live in a private home owned or rented from private landlord | 83% | -3% | 1% | | |
| Domain 7: Work | % who are not working and not looking for work | 60% | -6% | -13% | | |
| Domain 7: Work | % who are working 15 hours or more per week | 33% | 4% | | | |
| Domain 6: Lifelong learning | % who are currently participating in educational activities | 47% | -10% | -25% | | |
| Domain 6: Lifelong learning | Of those who are studying, % who study full time | 77% | -3% | -25% | | |
| Injury/disability compensation | % who are seeking or have previously sought compensation related to their injury/disability | 1% | -1% | 0% | | |
| Domain 1: Choice and control | % who do not have more independence/control over their life than they did 2 years ago because of factors unrelated to their disability | 10% | 2% | -2% | | |
| Domain 1: Choice and control | % who are happy with the level of independence/control they have now | 35% | -8% | -5% | | |
| Domain 1: Choice and control | % who make more decisions in their life than they did 2 years ago | 59% | 3% | 8% | | |
| Domain 1: Choice and control | Of those who started planning for their life after school years, % who independently made the decisions | 27% | -2% | -2% | | |
| Domain 1: Choice and control | % who choose who supports them | 41% | -3% | -2% | | |
| Domain 1: Choice and control | % who choose what they do each day | 50% | -1% | 3% | | |
| Domain 1: Choice and control | % who make most decisions in their life | 35% | -1% | 0% | | |
| Domain 1: Choice and control | % who feel able to advocate (stand up) for themselves | 28% | -2% | -5% | | |
| Domain 1: Choice and control | % who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event | 20% | 0% | 3% | | |
| Domain 1: Choice and control | % who want more choice and control in their life | 81% | 6% | 10% | | |
| Domain 3: Relationships | % who have someone outside their home to call when they need help | 77% | 2% | 2% | | |
| Domain 3: Relationships | % who would like to see their family more often | 24% | 2% | -5% | | |
| Domain 3: Relationships | % who provide care for others | 4% | 0% | 1% | | |
| Domain 3: Relationships | Of those who provide care for others and need help to continue, % who do not receive enough assistance | | | | | |
| Domain 3: Relationships | % who have no friends other than family or paid staff | 30% | -1% | -1% | | |
| Domain 3: Relationships | % who would like to see their friends more often | 64% | 4% | 3% | | |
| Domain 4: Home | % who are happy with the home they live in | 76% | 2% | 3% | | |
| Domain 4: Home | Of those who are happy with their current home, % who would like to live there in 5 years time | 63% | -5% | -7% | | |
| Domain 4: Home | Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support | 30% | 1% | 4% | | |
| Domain 4: Home | % who feel safe or very safe in their home | 80% | -2% | 3% | | |
| Domain 5: Health and wellbeing | % who rate their health as excellent, very good or good | 70% | 2% | -3% | | |
| Domain 5: Health and wellbeing | % who have a doctor they see on a regular basis | 77% | 4% | 4% | | |
| Domain 5: Health and wellbeing | % who did not have any difficulties accessing health services | 65% | 1% | -1% | | |
| Domain 5: Health and wellbeing | % who have been to the hospital in the last 12 months | 25% | -2% | -16% | | |
| Domain 5: Health and wellbeing | % who feel safe getting out and about in their community | 38% | -1% | -1% | | |
| Domain 6: Lifelong learning | % who completed secondary school | 46% | 7% | 29% | | |
| Domain 6: Lifelong learning | % who currently attend or previously attended school in a mainstream class | 41% | -2% | -1% | | |
| Domain 6: Lifelong learning | % who get opportunities to learn new things | 61% | 1% | 7% | | |
| Domain 6: Lifelong learning | % who currently participate in education, training or skill development | 39% | 3% | -5% | | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development, % who do so in a disability education facility | 34% | -3% | 7% | | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development, % who are in a class for students with disability | 58% | 0% | -6% | | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement | 70% | 0% | | | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement | 84% | 3% | 0% | | |
| Domain 6: Lifelong learning | % who wanted to do a course or training in the last 12 months, but could not | 35% | 2% | 12% | | |
| Domain 7: Work | % who are currently working in an unpaid job | 7% | -1% | 5% | | |
| Domain 7: Work | % who are currently working in a paid job | 17% | 0% | 8% | | |
| Domain 8: Social, community and civic participation | % who spend their free time doing activities that interest them | 68% | 4% | 11% | | |
| Domain 8: Social, community and civic participation | % who wanted to do certain things in the last 12 months, but could not | 63% | 7% | 11% | | |
| Domain 8: Social, community and civic participation | % who are currently a volunteer | 9% | -1% | 6% | | |
| Domain 8: Social, community and civic participation | % who have been actively involved in a community, cultural or religious group in the last 12 months | 31% | 2% | 4% | | |
| Domain 8: Social, community and civic participation | % who know people in their community | 53% | 2% | -2% | | |
| Domain 8: Social, community and civic participation | % who feel they are able to have a say with their support services most of the time or all of the time | 39% | -4% | 1% | | |

| Participant life domain | Has the NDIS helped? | At first year review (%) | At second year review (%) | At third year review (%) | At fourth year review (%) |
|---|---|---|---|---|---|
| Domain 1: Choice and control | % who say the NDIS helped them have more choices and more control over their life | 61% | 67% | | |
| Domain 2: Daily living | % who say the NDIS helped them with daily living activities | 62% | 74% | | |
| Domain 3: Relationships | % who say the NDIS helped them meet more people | 51% | 55% | | |
| Domain 4: Home | % who say the NDIS helped them choose a home that's right for them | 24% | 21% | | |
| Domain 5: Health and wellbeing | % who say the NDIS improved their health and wellbeing | 46% | 49% | | |
| Domain 6: Lifelong learning | % who say the NDIS helped them learn things they want to learn or to take courses | 37% | 45% | | |
| Domain 7: Work | % who say the NDIS helped them find a job that's right for them | 20% | 19% | | |
| Domain 8: Social, community and civic participation | % who say the NDIS helped them be more involved | 59% | 62% | | |

### Families and carers of participants aged 15 to 24

| Families/carers life domain | Outcomes indicator description | At Scheme entry (%) | Scheme entry to first year review (% change) | Scheme entry to second year review (% change) | Scheme entry to third year review (% change) | Scheme entry to fourth year review (% change) |
|---|---|---|---|---|---|---|
| Respondent's relationship to the participant | % of respondents who are the participant's parent | 94% | 0% | 0% | | |
| Work | % of families/carers who are in a paid job | 51% | 1% | 6% | | |
| Work | Of those in a paid job, % who are employed in a permanent position | 74% | 1% | | | |
| Work | Of those in a paid job, % who work 15 hours or more perweek | 77% | 4% | | | |
| Work | % of families/carers who provide informal care to the family member with disability and are able to work as much as they want | 52% | -3% | 0% | | |
| Work | Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more | 88% | 2% | | | |
| Work | Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more | 16% | 0% | | | |
| Work | Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more | 34% | 0% | | | |
| Government benefits | % of families/carers who are receiving Carer Payment | 28% | -1% | 6% | | |
| Government benefits | % of families/carers who are receiving Carer Allowance | 43% | 1% | 3% | | |
| Lifelong learning | % of families/carers who are currently studying | 5% | -1% | 0% | | |
| Domain 1: Rights and advocacy | % of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs | 48% | -9% | 0% | | |
| Domain 1: Rights and advocacy | % of families/carers who are able to advocate (stand up) for their family member with disability | 73% | -6% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who have friends they can see as often as they'd like | 43% | 1% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can ask for practical help as often as they need | 35% | -2% | -6% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can ask to support their family member with disability as often as needed | 28% | -4% | 6% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can talk to for emotional support as often as they need | 48% | 5% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who get the services and supports they need to care for their family member with disability | 10% | 1% | 6% | | |
| Domain 3: Access to services | % of families/carers who feel that the services they use for their family member with disability listen to them | 67% | 1% | 0% | | |
| Domain 3: Access to services | % of families/carers who feel in control selecting the services and supports for their family member with disability | 40% | -5% | 3% | | |
| Domain 3: Access to services | % of families/carers who say that the services their family member with disability and their family receive meet their needs | 17% | 4% | 6% | | |
| Domain 4: Families help their young person become independent | % of families/carers who know what their family can do to enable their family member with disability to be as independent as possible | 42% | -8% | 0% | | |
| Domain 4: Families help their young person become independent | % of families/carers who enable and support their family member with disability to make more decisions in their life | 61% | -4% | 6% | | |
| Domain 4: Families help their young person become independent | % of families/carers who enable and support their family member with disability to interact and develop strong relationships with non-family members | 46% | -2% | 3% | | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers who rate their health as excellent, very good or good | 62% | 0% | -6% | | |

| Families/carers life domain | Has the NDIS helped? | At first year review (%) | At second year review (%) | At third year review (%) | At fourth year review (%) |
|---|---|---|---|---|---|
| Domain 1: Rights and advocacy | % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member with disability | 58% | 65% | | |
| Domain 2: Families feel supported | % of families/carers who say the NDIS improved the level of support for their family | 62% | 71% | | |
| Domain 3: Access to services | % of families/carers who say the NDIS improved their access to services, programs and activities in the community | 62% | 57% | | |
| Domain 4: Families help their young person become independent | % of families/carers who say the NDIS helped them to help their family member with disability to be more independent | 60% | 69% | | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers who say the NDIS improved their health and wellbeing | 33% | 33% | | |

# Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

## Service district: Goulburn

**Outcomes indicators:**
Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satsifies the outcome indicator description.
At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.
Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

## Participants aged 25 and over

| Participant life domain | Outcomes indicator description | At Scheme entry (%) | Scheme entry to first year review (% change) | Scheme entry to second year review (% change) | Scheme entry to third year review (% change) | Scheme entry to fourth year review (% change) |
|---|---|---|---|---|---|---|
| Domain 6: Lifelong learning | % who completed Year 12 or above | 37% | 0% | -1% | -5% | |
| Domain 6: Lifelong learning | % who have post-school qualification | 44% | 0% | -1% | -3% | |
| Living arrangement | % who live with parents | 20% | -1% | -2% | -5% | |
| Housing arrangement | % who live in a private home owned or rented from private landlord | 70% | -2% | 1% | 3% | |
| Domain 7: Work | % who are not working and not looking for work | 69% | 1% | 4% | 5% | |
| Domain 7: Work | % who are working 15 hours or more per week | 54% | -1% | 2% | | |
| Domain 6: Lifelong learning | % who are currently participating in educational activities | 6% | -2% | -3% | 0% | |
| Domain 6: Lifelong learning | Of those who are studying, % who study full time | 28% | 5% | | | |
| Injury/disability compensation | % who are seeking or have previously sought compensation related to their injury/disability | 8% | 0% | 0% | 0% | |
| Domain 1: Choice and control | % who choose who supports them | 64% | 1% | 2% | 0% | |
| Domain 1: Choice and control | % who choose what they do each day | 72% | 0% | 2% | 3% | |
| Domain 1: Choice and control | % who make most decisions in their life | 68% | -1% | -1% | -5% | |
| Domain 1: Choice and control | % who feel able to advocate (stand up) for themselves | 42% | -1% | -2% | 5% | |
| Domain 1: Choice and control | % who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event | 27% | 0% | 1% | 3% | |
| Domain 1: Choice and control | % who want more choice and control in their life | 76% | 6% | 10% | 5% | |
| Domain 3: Relationships | % who have someone outside their home to call when they need help | 75% | 0% | 1% | -8% | |
| Domain 3: Relationships | % who would like to see their family more often | 48% | 1% | 4% | 16% | |
| Domain 3: Relationships | % who provide care for others | 18% | 0% | 1% | 0% | |
| Domain 3: Relationships | Of those who provide care for others and need help to continue, % who do not receive enough assistance | 79% | 1% | 3% | | |
| Domain 3: Relationships | % who have no friends other than family or paid staff | 35% | 0% | 1% | 8% | |
| Domain 3: Relationships | % who would like to see their friends more often | 62% | 1% | 4% | 17% | |
| Domain 4: Home | % who are happy with the home they live in | 67% | 4% | 7% | 13% | |
| Domain 4: Home | Of those who are happy with their current home, % who would like to live there in 5 years time | 80% | 1% | 1% | | |
| Domain 4: Home | Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support | 30% | 3% | -1% | | |
| Domain 4: Home | % who feel safe or very safe in their home | 66% | -2% | -1% | 3% | |
| Domain 5: Health and wellbeing | % who rate their health as excellent, very good or good | 40% | -1% | -6% | -15% | |
| Domain 5: Health and wellbeing | % who have a doctor they see on a regular basis | 89% | 3% | 4% | 0% | |
| Domain 5: Health and wellbeing | % who did not have any difficulties accessing health services | 56% | 1% | 4% | -3% | |
| Domain 5: Health and wellbeing | % who have been to the hospital in the last 12 months | 47% | -6% | -2% | -8% | |
| Domain 5: Health and wellbeing | % who feel safe getting out and about in their community | 36% | -1% | 1% | -8% | |
| Domain 6: Lifelong learning | % who get opportunities to learn new things | 35% | 2% | 2% | 8% | |
| Domain 6: Lifelong learning | % who currently participate in education, training or skill development | 11% | 0% | -3% | -3% | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development, % who do so in a disability education facility | 43% | -2% | 0% | | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development, % who are in a class for students with disability | 57% | 0% | -4% | | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement | 65% | | | | |
| Domain 6: Lifelong learning | Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement | 91% | 2% | | | |
| Domain 6: Lifelong learning | % who wanted to do a course or training in the last 12 months, but could not | 34% | -3% | -3% | -16% | |
| Domain 7: Work | % who are currently working in an unpaid job | 5% | 0% | 3% | -8% | |
| Domain 7: Work | % who are currently working in a paid job | 19% | 0% | -4% | -8% | |
| Domain 8: Social, community and civic participation | % who spend their free time doing activities that interest them | 51% | 4% | 5% | 5% | |
| Domain 8: Social, community and civic participation | % who wanted to do certain things in the last 12 months, but could not | 72% | 3% | 5% | 8% | |
| Domain 8: Social, community and civic participation | % who are currently a volunteer | 13% | -1% | -1% | -10% | |
| Domain 8: Social, community and civic participation | % who have been actively involved in a community, cultural or religious group in the last 12 months | 33% | 1% | 1% | 21% | |
| Domain 8: Social, community and civic participation | % who know people in their community | 57% | 1% | 5% | 0% | |
| Domain 8: Social, community and civic participation | % who feel they are able to have a say with their support services most of the time or all of the time | 45% | 1% | 1% | 8% | |

| Participant life domain | Has the NDIS helped? | At first year review (%) | At second year review (%) | At third year review (%) | At fourth year review (%) |
|---|---|---|---|---|---|
| Domain 1: Choice and control | % who say the NDIS helped them have more choices and more control over their life | 76% | 80% | 71% | |
| Domain 2: Daily living | % who say the NDIS helped them with daily living activities | 77% | 82% | 78% | |
| Domain 3: Relationships | % who say the NDIS helped them meet more people | 52% | 60% | 50% | |
| Domain 4: Home | % who say the NDIS helped them choose a home that's right for them | 40% | 37% | 38% | |
| Domain 5: Health and wellbeing | % who say the NDIS improved their health and wellbeing | 59% | 58% | 58% | |
| Domain 6: Lifelong learning | % who say the NDIS helped them learn things they want to learn or to take courses | 28% | 33% | 36% | |
| Domain 7: Work | % who say the NDIS helped them find a job that's right for them | 17% | 20% | 18% | |
| Domain 8: Social, community and civic participation | % who say the NDIS helped them be more involved | 60% | 68% | 64% | |

## Families and carers of participants aged 25 and over

| Families/carers life domain | Outcomes indicator description | At Scheme entry (%) | Scheme entry to first year review (% change) | Scheme entry to second year review (% change) | Scheme entry to third year review (% change) | Scheme entry to fourth year review (% change) |
|---|---|---|---|---|---|---|
| Respondent's relationship to the participant | % of respondents who are the participant's parent | 49% | 0% | 0% | | |
| Work | % of families/carers who are in a paid job | 37% | 0% | -2% | | |
| Work | Of those in a paid job, % who are employed in a permanent position | 81% | 4% | | | |
| Work | Of those in a paid job, % who work 15 hours or more per week | 83% | 2% | | | |
| Work | % of families/carers who provide informal care to their family member with disability and are able to work as much as they want | 61% | 0% | -3% | | |
| Work | Of those unable to work as much as they want, % of families/carers who say the situation with their family member with disability is a barrier to working more | 92% | 3% | | | |
| Work | Of those unable to work as much as they want, % of families/carers who say availability of jobs is a barrier to working more | 12% | 0% | | | |
| Work | Of those unable to work as much as they want, % of families/carers who say insufficient flexibility of jobs is a barrier to working more | 23% | -3% | | | |
| Government benefits | % of families/carers who are receiving Carer Payment | 29% | 1% | 7% | | |
| Government benefits | % of families/carers who are receiving Carer Allowance | 38% | 3% | 10% | | |
| Lifelong learning | % of families/carers who are currently studying | 2% | -1% | 0% | | |
| Domain 1: Rights and advocacy | % of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs | 46% | -4% | -5% | | |
| Domain 1: Rights and advocacy | % of families/carers who are able to advocate (stand up) for their family member with disability | 70% | -4% | -7% | | |
| Domain 2: Families feel supported | % of families/carers who have friends they can see as often as they'd like | 48% | 0% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can ask for practical help as often as they need | 38% | -3% | -2% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can ask to support their family member with disability as often as they need | 30% | -1% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who have people they can talk to for emotional support as often as they need | 52% | 4% | 0% | | |
| Domain 2: Families feel supported | % of families/carers who get the services and supports they need to care for their family member with disability | 10% | 1% | 2% | | |
| Domain 3: Access to services | % of families/carers who feel that the services they use for their family member with disability listen to them | 70% | 3% | 3% | | |
| Domain 3: Access to services | % of families/carers who feel in control selecting the services and supports for their family member with disability | 39% | -5% | -3% | | |
| Domain 3: Access to services | % of families/carers who say that the services their family member with disability and their family receive meet their needs, | 16% | 4% | 5% | | |
| Domain 4: Families have succession plans | % of families/carers who have made plans for when they are no longer able to care for their family member with disability | 9% | 3% | 2% | | |
| Domain 4: Families have succession plans | Of those who made or have begun making plans, % of families/carers who have asked for help from service providers, professionals or support workers | 67% | 2% | | | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers who rate their health as excellent, very good or good | 60% | -4% | -19% | | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers who feel their family member with disability gets the support they need | 22% | 8% | 10% | | |

| Families/carers life domain | Has the NDIS helped? | At first year review (%) | At second year review (%) | At third year review (%) | At fourth year review (%) |
|---|---|---|---|---|---|
| Domain 1: Rights and advocacy | % of families/carers who say the NDIS improved the level of support for their family | 80% | 77% | | |
| Domain 2: Families feel supported | % of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member | 76% | 80% | | |
| Domain 3: Access to services | % of families/carers who say the NDIS improved their access to services, programs and activities in the community | 78% | 81% | | |
| Domain 4: Families have succession plans | % of families/carers who say the NDIS helped them with preparing for the future support of their family member | 56% | 65% | | |
| Domain 5: Families enjoy health and wellbeing | % of families/carers who say the NDIS improved their health and wellbeing | 51% | 50% | | |