

Participant and families/carers outcomes at Scheme entry and changes in outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

Local Government Area: Townsville (C)

Outcomes indicators:						
Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satisfies the outcome indicator description.						
At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.						
Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.						
Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.						
Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.						
Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of their baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of their review plan.						
Participants from birth to starting school						
Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% of children who live with parents	93%	-1%	+1%	0%	
Housing arrangement	% of children who live in a private home owned or rented from private landlord	85%	+0%	-2%	+3%	
Domain 1: Daily living	% of parents/carers with concerns in 6 or more areas	56%	+5%	+9%	15%	
Domain 1: Daily living	% of children who use specialist services	37%	32%	48%	36%	
Domain 1: Daily living	% of parents/carers who say that specialist services help their child gain skills she/he needs to participate in everyday life	92%	+3%	+3%	0%	
Domain 1: Daily living	% of parents/carers who say that specialist services support them in assisting their child	93%	+1%	0%	10%	
Domain 2: Choice and control	% of parents/carers who say their child is able to tell them what he/she wants	66%	16%	35%	44%	
Domain 3: Relationships	% of children who get along with his/her brother(s)/sister(s)	82%	+3%	+3%	0%	
Domain 3: Relationships	% of children who can make friends with people outside the family	67%	+5%	+4%	-5%	
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks at home	83%	+2%	12%	-3%	
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks outside the home	89%	+4%	+8%	+8%	
Domain 3: Relationships	% of parents/carers who say their child fits in with the everyday life of the family	76%	+6%	+2%	0%	
Domain 4: Social, community and civic participation	% children who have friends that he/she enjoys playing with	47%	+5%	22%	+3%	
Domain 4: Social, community and civic participation	Of those who have friends, these friends are at preschool or playground	58%	+4%	15%		
Domain 4: Social, community and civic participation	% of children who participate in age appropriate community, cultural or religious activities	56%	+2%	0%	12%	
Domain 4: Social, community and civic participation	Of those who participate, % who feel welcomed or actively included	55%	+2%	0%		
Domain 4: Social, community and civic participation	% of parents/carers who would like their child to be more involved in community activities	57%	+3%	+9%	+5%	
Domain 4: Social, community and civic participation	% of parents/carers who say their child's disability is one of the barriers to being involved in community activities	81%	+3%	0%		
Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)	
Domain 1: Daily living	% of parents/carers who say the NDIS has improved their child's development	91%	97%	97%		
Domain 1: Daily living	% of parents/carers who say the NDIS has improved their child's access to specialist services	96%	98%	97%		
Domain 2: Choice and control	% of parents/carers who say the NDIS has improved their child's ability to communicate what they want	81%	89%	87%		
Domain 3: Relationships	% of parents/carers who say the NDIS has improved how their child fits into family life	80%	78%	74%		
Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved how their child fits into community life	65%	63%	72%		
Participants from starting school to age 14						
Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement		89%	-1%	0%	+2%	+8%
Housing arrangement	% of children who live in a private home rented from public authority	85%	+2%	+2%	-1%	+3%
Domain 1: Daily living	% of children developing functional, learning and coping skills appropriate to their ability and circumstances	24%	+2%	15%	-2%	0%
Domain 1: Daily living	% who say their child manages their emotions well	20%	+1%	+4%	-6%	14%
Domain 1: Daily living	% who say their child is becoming more independent	35%	13%	30%	19%	17%
Domain 1: Daily living	% of children who spend time away from parents/carers other than at school	26%	0%	15%	+3%	+10%
Domain 1: Daily living	Of those who spend time away from their parents other than at school, % who do so with family or friends or in group activities with local peers	93%	0%	-3%	0%	
Domain 1: Daily living	% of children who spend time with friends without an adult present	10%	0%	+3%	-1%	+4%
Domain 1: Daily living	% of children who have a genuine say in decisions about themselves	74%	+5%	+8%	11%	12%
Domain 2: Lifelong learning	% of children who attend school (including home schooling)	94%	+3%	+3%	+4%	+7%
Domain 2: Lifelong learning	% of children attending school in a mainstream class	78%	-3%	+3%	-3%	+2%
Domain 3: Relationships	% of children who get along with their siblings	73%	0%	+4%	-8%	-16%
Domain 3: Relationships	% of children who can make friends with people outside the family	66%	-1%	+4%	-10%	-4%
Domain 3: Relationships	% who report having enough time each week for all members of family to get their needs met	30%	-3%	-2%	-3%	-7%
Domain 3: Relationships	% who say their child fits well into the everyday life of the family at least sometimes	87%	+2%	-1%	-10%	-10%
Domain 3: Relationships	% who use informal care for their child when they need to go out	94%	-3%	-1%	-5%	-3%
Domain 3: Relationships	% who say they are happy with the child care arrangements	48%	+2%	+1%	-13%	-10%
Domain 3: Relationships	% of children who have friends that he/she enjoys spending time with	43%	+5%	+7%	+1%	0%
Domain 3: Relationships	Of those who have friends that he/she enjoys spending time with, % who have friends at school	85%	+4%	-4%	12%	-9%
Domain 4: Social, community and civic participation	% who use a mainstream school holiday program	16%	-1%	-3%	-2%	-5%
Domain 4: Social, community and civic participation	% of children who are happy with the choices of holiday care	92%	0%	+4%	+8%	+6%
Domain 4: Social, community and civic participation	% of children who spend time after school and on weekends with friends and/or in mainstream programs	38%	-1%	+3%	+5%	-6%
Domain 4: Social, community and civic participation	Of those who spend time after school and on weekends with friends and/or in mainstream programs, % who are welcomed or actively included	74%	0%	-9%	-7%	
Domain 4: Social, community and civic participation	% who say they would like their child to have more opportunity to be involved in activities with other children	72%	+5%	+10%	12%	17%
Domain 4: Social, community and civic participation	Of those who would like their child to be more involved in activities with other children, % who see their child's disability as a barrier	86%	+2%	+2%	+1%	+4%
Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)	
Domain 1: Daily living	% of parents/carers who say the NDIS has helped their child become more independent	70%	71%	80%	79%	
Domain 2: Lifelong learning	% of parents/carers who say the NDIS has improved their child's access to education	58%	56%	62%	56%	
Domain 3: Relationships	% of parents/carers who say the NDIS has improved their child's relationships with family and friends	62%	63%	68%	56%	
Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved their child's social and recreational life	53%	49%	51%	51%	
Families/carers of participants from birth to age 14						
Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	94%	0%	0%	0%	0%
Work	% of families/carers who are in a paid job	42%	+2%	+9%	15%	12%
Work	Of those in a paid job, % who are employed in a permanent position	78%	+1%	+4%	+2%	+8%
Work	Of those in a paid job, % who work 15 hours or more per week	86%	+1%	+4%	+7%	+9%
Work	% of families/carers and their partners who are able to work as much as they want	58%	+1%	+1%	-10%	-9%
Work	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	78%	+2%	12%	+4%	13%
Work	Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	23%	+1%	-2%	+3%	17%
Work	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	44%	+4%	14%	+7%	0%
Government benefits	% of families/carers who are receiving Carer Payment	14%	+2%	+1%	-1%	+8%
Government benefits	% of families/carers who are receiving Carer Allowance	28%	+7%	22%	29%	28%
Lifelong learning	% of families/carers who are currently studying	12%	-1%	-0%	+6%	+3%
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their child and family	63%	+4%	11%	+9%	14%
Domain 1: Rights and advocacy	% of families/carers who are able to access available services and supports to meet the needs of their child and family	47%	11%	14%	+9%	0%
Domain 1: Rights and advocacy	% of families/carers who are able to advocate for their child	78%	+6%	14%	+9%	+5%
Domain 1: Rights and advocacy	% of families/carers who have experienced no boundaries to access or advocacy	50%	+3%	11%	+3%	12%
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	53%	-0%	-1%	-1%	-10%
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	51%	-0%	-5%	-11%	-6%
Domain 2: Families feel supported	% of families/carers who have people they can ask for childcare as often as they need	37%	+0%	-1%	-6%	-15%
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	69%	+3%	+1%	+3%	-6%
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their child	15%	14%	20%	16%	13%
Domain 4: Families help their children develop and learn	% of families/carers who know what specialist services are needed to promote their child's learning and development	35%	19%	25%	22%	13%
Domain 4: Families help their children develop and learn	% of families/carers who know what they can do to support their child's learning and development	34%	15%	21%	14%	+4%
Domain 4: Families help their children develop and learn	% of families/carers who get enough support in parenting their child	48%	+7%	12%	17%	+3%
Domain 4: Families help their children develop and learn	% of families/carers who feel very confident or somewhat confident in supporting their child's development,	89%	+2%	+6%	+6%	0%
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	82%	-3%	-11%	-14%	-12%
Domain 5: Families enjoy health and wellbeing	% of families/carers and their partners who are able to engage in social interactions and community life as much as they want	43%	0%	-7%	-9%	-13%
Domain 5: Families enjoy health and wellbeing	Of those unable to engage in the community as much as they want, % who say the situation with their child is a barrier to engaging in more social interactions within the community	100%	+1%	+6%	+6%	+6%
Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)	
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their child	75%	64%	74%	61%	
Domain 2: Families feel supported	% of families/carers who say the NDIS improved the level of support for their family	82%	78%	83%	80%	
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	86%	82%	87%	83%	
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the development of their child's NDIS plan,	90%	84%	89%	92%	
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the implementation of their child's NDIS plan	83%	78%	84%	93%	
Domain 4: Families help their children develop and learn	% of families/carers who say the NDIS improved their ability/capacity to help their child develop and learn	88%	83%	88%	80%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	56%	46%	46%	44%	

Participant and families/carers outcomes at Scheme entry and changes in outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

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Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of their baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of their review plan.

Participants aged 15 to 24

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% who live with parents	69%	-3%	-4%	-4%	-20%
Housing arrangement	% who live in a private home owned or rented from private landlord	77%	-4%	-5%	-4%	-9%
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	1%	0%	0%	0%	-3%
Domain 1: Choice and control	% who do not have more independence/control over their life than they did 2 years ago because of factors unrelated to their disability	12%	-5%	-3%	-5%	+3%
Domain 1: Choice and control	% who are happy with the level of independence/control they have now	31%	+3%	-14%	-1%	0%
Domain 1: Choice and control	% who make more decisions in their life than they did 2 years ago	57%	+8%	+8%	-13%	+20%
Domain 1: Choice and control	Of those who started planning for their life after school years, % who independently made the decisions	24%	+1%	+6%	+1%	+3%
Domain 1: Choice and control	% who choose who supports them	40%	+2%	+3%	-17%	-3%
Domain 1: Choice and control	% who choose what they do each day	51%	+5%	+5%	-13%	+11%
Domain 1: Choice and control	% who make most decisions in their life	36%	+2%	-13%	-13%	+17%
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	30%	-7%	+4%	-6%	-6%
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	20%	-1%	-3%	+5%	-6%
Domain 1: Choice and control	% who want more choice and control in their life	84%	+2%	-10%	+6%	-14%
Domain 3: Relationships	% who have someone outside their home to call when they need help	82%	-1%	-4%	+3%	+3%
Domain 3: Relationships	% who would like to see their family more often	24%	-1%	+1%	+4%	+12%
Domain 3: Relationships	% who provide care for others	4%	+1%	+1%	0%	-3%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance					
Domain 3: Relationships	% who have no friends other than family or paid staff	28%	+2%	+1%	-2%	-3%
Domain 3: Relationships	% who would like to see their friends more often	68%	-1%	+8%	+6%	+3%
Domain 4: Home	% who are happy with the home they live in	76%	+2%	-6%	-8%	-3%
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	60%	+3%	+2%	-4%	+5%
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	35%	-8%	-13%	-13%	
Domain 4: Home	% who feel safe or very safe in their home	74%	-3%	+3%	+2%	+3%
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	69%	+4%	-13%	-1%	-17%
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	78%	+3%	-15%	-15%	+11%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	71%	+6%	+6%	-12%	+3%
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	29%	-7%	-11%	-20%	-12%
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	31%	-2%	-1%	-2%	+17%
Domain 6: Lifelong learning	% who completed secondary school	59%	+6%	-22%	-15%	-14%
Domain 6: Lifelong learning	% who currently attend or previously attended school in a mainstream class	46%	-4%	-4%	-3%	-4%
Domain 6: Lifelong learning	% who completed Year 12 or above	56%	+4%	-18%	-11%	-17%
Domain 6: Lifelong learning	% who have post-school qualification	24%	-2%	0%	-2%	+11%
Domain 6: Lifelong learning	% who get opportunities to learn new things	49%	+5%	-19%	+2%	-17%
Domain 6: Lifelong learning	% who are currently participating in educational activities	37%	-1%	-17%	-15%	-14%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	74%	-3%			
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	35%	0%	-1%	-8%	+3%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	15%	0%			
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability	31%	0%			
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	70%	0%			
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	81%				
Domain 6: Lifelong learning	% who wanted to do a course or training in the last 12 months, but could not	44%	-4%	-4%	+7%	+6%
Domain 7: Work	% who are currently working in an unpaid job	7%	+2%	+4%	+4%	+6%
Domain 7: Work	% who are currently working in a paid job	21%	+3%	+1%	-5%	+9%
Domain 7: Work	% who are working 15 hours or more per week	30%	-4%			
Domain 7: Work	% who are not working and not looking for work	52%	-6%	-16%	-12%	-11%
Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them	66%	+4%	+4%	-13%	+17%
Domain 8: Social, community and civic participation	% who wanted to do certain things in the last 12 months, but could not	66%	+6%	-10%	-12%	+9%
Domain 8: Social, community and civic participation	% who are currently a volunteer	11%	0%	+3%	+6%	+3%
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	27%	+2%	+9%	+2%	+16%
Domain 8: Social, community and civic participation	% who know people in their community	47%	+4%	-10%	+4%	+23%
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	35%	+8%	+8%	-12%	+9%

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life	62%	73%	71%	70%
Domain 2: Daily living	% who say the NDIS helped them with daily living activities	66%	73%	69%	79%
Domain 3: Relationships	% who say the NDIS helped them meet more people	42%	54%	49%	48%
Domain 4: Home	% who say the NDIS helped them choose a home that's right for them	24%	20%	16%	18%
Domain 5: Health and wellbeing	% who say the NDIS improved their health and wellbeing	44%	52%	44%	52%
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses	38%	41%	32%	38%
Domain 7: Work	% who say the NDIS helped them find a job that's right for them	18%	10%	17%	20%
Domain 8: Social, community and civic participation	% who say the NDIS helped them be more involved	50%	64%	59%	66%

Families and carers of participants aged 15 to 24

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	90%	0%	0%		
Work	% of families/carers who are in a paid job	48%	+2%	+5%		
Work	Of those in a paid job, % who are employed in a permanent position	82%	-4%			
Work	Of those in a paid job, % who work 15 hours or more perweek	88%	-4%			
Work	% of families/carers who provide informal care to the family member with disability and are able to work as much as they want	48%	+2%	-5%		
Work	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	91%				
Work	Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	22%				
Work	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	31%				
Government benefits	% of families/carers who are receiving Carer Payment	22%	+4%	+5%		
Government benefits	% of families/carers who are receiving Carer Allowance	35%	+8%	-14%		
Lifelong learning	% of families/carers who are currently studying	6%	+2%	0%		
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs	43%	+2%	-14%		
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability	72%	0%	-10%		
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	47%	0%	-5%		
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	44%	-2%	+5%		
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as needed	36%	+2%	-10%		
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	59%	-2%	-5%		
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability	8%	0%	0%		
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them	62%	+8%	-25%		
Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability	36%	+4%	-10%		
Domain 3: Access to services	% of families/carers who say that the services their family member with disability and their family receive meet their needs	12%	+4%	-14%		
Domain 4: Families help their young person become independent	% of families/carers who know what their family can do to enable their family member with disability to be as independent as possible	34%	+4%	-14%		
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to make more decisions in their life	59%	+8%	+5%		
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to interact and develop strong relationships with non-family members	42%	+4%	+5%		
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	65%	0%	-5%		

Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member with disability	56%	70%	55%	59%
Domain 2: Families feel supported	% of families/carers who say the NDIS improved the level of support for their family	64%	56%	83%	86%
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	58%	67%	70%	91%
Domain 4: Families help their young person become independent	% of families/carers who say the NDIS helped them to help their family member with disability to be more independent	60%	65%	79%	82%
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	33%	46%	46%	39%

Participant and families/carers outcomes at Scheme entry and changes in outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

Local Government Area: Townsville (C)

Outcomes indicators:
Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satisfies the outcome indicator description.
At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.
Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.
Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of their baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of their review plan.

Participants aged 25 and over

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% who live with parents	16%	0%	-3%	-2%	-3%
Housing arrangement	% who live in a private home owned or rented from private landlord	63%	-1%	0%	-3%	-5%
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	6%	+1%	-0%	+1%	-1%
Domain 1: Choice and control	% who choose who supports them	61%	+1%	+3%	+4%	+8%
Domain 1: Choice and control	% who choose what they do each day	69%	-1%	+3%	+5%	+13%
Domain 1: Choice and control	% who make most decisions in their life	66%	-2%	-1%	+1%	+2%
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	49%	-1%	-0%	-4%	-5%
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	27%	-0%	0%	-1%	-1%
Domain 1: Choice and control	% who want more choice and control in their life	80%	+3%	+9%	+11%	+11%
Domain 3: Relationships	% who have someone outside their home to call when they need help	82%	+1%	-1%	+1%	-1%
Domain 3: Relationships	% who would like to see their family more often	48%	+4%	+6%	+4%	+6%
Domain 3: Relationships	% who provide care for others	16%	+0%	+2%	-2%	-0%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance	78%	-3%	-15%	+4%	
Domain 3: Relationships	% who have no friends other than family or paid staff	33%	-0%	+3%	+2%	+2%
Domain 3: Relationships	% who would like to see their friends more often	68%	-1%	+5%	+6%	+5%
Domain 4: Home	% who are happy with the home they live in	69%	+6%	-0%	+5%	+2%
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	81%	0%	+2%	+1%	+9%
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	33%	-1%	-11%	-11%	-7%
Domain 4: Home	% who feel safe or very safe in their home	62%	+2%	-2%	+6%	+5%
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	45%	-3%	0%	+2%	-7%
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	89%	+5%	+5%	+7%	+7%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	67%	+3%	+4%	+8%	+13%
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	50%	-12%	-19%	-11%	-19%
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	31%	-3%	-4%	-4%	-6%
Domain 6: Lifelong learning	% who completed Year 12 or above	42%	0%	-1%	-1%	-2%
Domain 6: Lifelong learning	% who have post-school qualification	44%	+2%	+2%	+1%	+0%
Domain 6: Lifelong learning	% who get opportunities to learn new things	34%	+5%	+7%	+13%	+12%
Domain 6: Lifelong learning	% who are currently participating in educational activities	6%	-1%	-1%	-3%	+1%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	33%				
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	9%	+1%	+2%	+1%	+4%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	15%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability	21%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	66%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	93%				
Domain 6: Lifelong learning	% who wanted to do a course or training in the last 12 months, but could not	36%	-4%	-4%	-10%	-10%
Domain 7: Work	% who are currently working in an unpaid job	6%	+1%	+2%	+0%	-2%
Domain 7: Work	% who are currently working in a paid job	18%	+1%	-1%	-1%	-2%
Domain 7: Work	% who are working 15 hours or more per week	70%	+8%	-3%	-2%	-3%
Domain 7: Work	% who are not working and not looking for work	71%	-1%	-3%	-2%	-2%
Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them	53%	+8%	+13%	+14%	+23%
Domain 8: Social, community and civic participation	% who wanted to do certain things in the last 12 months, but could not	70%	+4%	+9%	+4%	+12%
Domain 8: Social, community and civic participation	% who are currently a volunteer	12%	0%	0%	+1%	-0%
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	32%	+3%	+8%	+6%	+6%
Domain 8: Social, community and civic participation	% who know people in their community	54%	+8%	+7%	+11%	+22%
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	48%	+6%	+7%	+14%	+19%

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life	76%	77%	82%	84%
Domain 2: Daily living	% who say the NDIS helped them with daily living activities	80%	80%	88%	88%
Domain 3: Relationships	% who say the NDIS helped them meet more people	57%	56%	66%	67%
Domain 4: Home	% who say the NDIS helped them choose a home that's right for them	40%	38%	35%	39%
Domain 5: Health and wellbeing	% who say the NDIS improved their health and wellbeing	61%	60%	67%	68%
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses	30%	31%	34%	34%
Domain 7: Work	% who say the NDIS helped them find a job that's right for them	21%	12%	17%	20%
Domain 8: Social, community and civic participation	% who say the NDIS helped them be more involved	63%	65%	75%	80%

Families and carers of participants aged 25 and over

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	29%	0%	0%		
Work	% of families/carers who are in a paid job	35%	+3%	0%		
Work	Of those in a paid job, % who are employed in a permanent position	86%				
Work	Of those in a paid job, % who work 15 hours or more per week	93%				
Work	% of families/carers who provide informal care to their family member with disability and are able to work as much as they want	54%	0%			
Work	Of those unable to work as much as they want, % of families/carers who say the situation with their family member with disability is a barrier to working more	84%				
Work	Of those unable to work as much as they want, % of families/carers who say availability of jobs is a barrier to working more	11%				
Work	Of those unable to work as much as they want, % of families/carers who say insufficient flexibility of jobs is a barrier to working more	16%				
Government benefits	% of families/carers who are receiving Carer Payment	24%	0%	0%		
Government benefits	% of families/carers who are receiving Carer Allowance	34%	+3%	0%		
Lifelong learning	% of families/carers who are currently studying	8%	0%			
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs	43%	+2%	0%		
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability	71%	+2%	0%		
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	47%	-2%	0%		
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	44%	-2%	-15%		
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as they need	33%	+7%	-5%		
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	55%	-2%	-15%		
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability	9%	+7%	+10%		
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them	70%	-2%			
Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability	40%	+2%			
Domain 3: Access to services	% of families/carers who say that the services their family member with disability and their family receive meet their needs,	21%	+15%	+15%		
Domain 4: Families have succession plans	% of families/carers who have made plans for when they are no longer able to care for their family member with disability	10%	+3%			
Domain 4: Families have succession plans	Of those who made or have begun making plans, % of families/carers who have asked for help from service providers, professionals or support workers	38%				
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	62%	-7%	-5%		
Domain 5: Families enjoy health and wellbeing	% of families/carers who feel their family member with disability gets the support they need	22%	+13%	+35%		

Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved the level of support for their family	70%	73%		
Domain 2: Families feel supported	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member	53%	58%		
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	66%	75%		
Domain 4: Families have succession plans	% of families/carers who say the NDIS helped them with preparing for the future support of their family member	48%	64%		
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	42%	42%		