

## Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

### Service district: Townsville

#### Outcomes indicators:

Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satisfies the outcome indicator description.  
 At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

#### Participants from birth to starting school

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% of children who live with parents	93%	-1%	1%	0%	
Housing arrangement	% of children who live in a private home owned or rented from private landlord	84%	1%	-4%	3%	
Domain 1: Daily living	% of parents/carers with concerns in 6 or more areas	55%	5%	9%	14%	
Domain 1: Daily living	% of children who use specialist services	38%	30%	49%	86%	
Domain 1: Daily living	% of parents/carers who say that specialist services help their child gain skills she/he needs to participate in everyday life	91%	4%	5%	0%	
Domain 1: Daily living	% of parents/carers who say that specialist services support them in assisting their child	91%	3%	5%	13%	
Domain 2: Choice and control	% of parents/carers who say their child is able to tell them what he/she wants	67%	15%	82%	43%	
Domain 3: Relationships	% of children who get along with his/her brother(s)/sister(s)	84%	2%	2%	0%	
Domain 3: Relationships	% of children who can make friends with people outside the family	67%	5%	8%	-5%	
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks at home	83%	2%	11%	-2%	
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks outside the home	89%	4%	8%	8%	
Domain 3: Relationships	% of parents/carers who say their child fits in with the everyday life of the family	76%	5%	2%	0%	
Domain 4: Social, community and civic participation	% children who have friends that he/she enjoys playing with	47%	6%	20%	5%	
Domain 4: Social, community and civic participation	Of those who have friends, these friends are at preschool or playground	60%	4%	17%		
Domain 4: Social, community and civic participation	% of children who participate in age appropriate community, cultural or religious activities	57%	3%	0%	11%	
Domain 4: Social, community and civic participation	Of those who participate, % who feel welcomed or actively included	56%	3%	-2%		
Domain 4: Social, community and civic participation	% of parents/carers who would like their child to be more involved in community activities	59%	5%	10%	8%	
Domain 4: Social, community and civic participation	% of parents/carers who say their child's disability is one of the barriers to being involved in community activities	80%	3%	2%		

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Daily living	% of parents/carers who say the NDIS has improved their child's development	89%	96%	98%	
Domain 1: Daily living	% of parents/carers who say the NDIS has improved their child's access to specialist services	92%	95%	98%	
Domain 2: Choice and control	% of parents/carers who say the NDIS has improved their child's ability to communicate what they want	80%	86%	88%	
Domain 3: Relationships	% of parents/carers who say the NDIS has improved how their child fits into family life	78%	77%	76%	
Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved how their child fits into community life	62%	63%	74%	

#### Participants from starting school to age 14

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% of children who live in a private home rented from public authority	87%	-1%	1%	2%	7%
Housing arrangement	% of children developing functional, learning and coping skills appropriate to their ability and circumstances	84%	1%	2%	-2%	2%
Domain 1: Daily living	% who say their child manages their emotions well	26%	1%	13%	-1%	-2%
Domain 1: Daily living	% who say their child is becoming more independent	23%	0%	5%	-3%	-19%
Domain 1: Daily living	% of children who spend time away from parents/carers other than at school	37%	12%	28%	16%	14%
Domain 1: Daily living	Of those who spend time away from their parents other than at school, % who do so with family or friends or in group activities with local peers	28%	2%	13%	4%	7%
Domain 1: Daily living	% of children who spend time with friends without an adult present	92%	0%	-2%	0%	
Domain 1: Daily living	% of children who have a genuine say in decisions about themselves	12%	1%	3%	1%	2%
Domain 2: Lifelong learning	% of children who attend school (including home schooling)	75%	4%	7%	10%	12%
Domain 2: Lifelong learning	% of children attending school in a mainstream class	94%	3%	2%	3%	9%
Domain 3: Relationships	% of children who get along with their siblings	76%	-3%	3%	-4%	-1%
Domain 3: Relationships	% of children who can make friends with people outside the family	76%	0%	4%	-6%	-16%
Domain 3: Relationships	% who report having enough time each week for all members of family to get their needs met	68%	-1%	2%	-7%	-3%
Domain 3: Relationships	% who say their child fits well into the everyday life of the family at least sometimes	33%	-2%	-4%	-2%	-3%
Domain 3: Relationships	% who use informal care for their child when they need to go out	88%	2%	1%	-6%	-7%
Domain 3: Relationships	% who say they are happy with the child care arrangements	94%	-2%	-3%	-5%	0%
Domain 3: Relationships	% of children who have friends that he/she enjoys spending time with	51%	2%	2%	-7%	-9%
Domain 3: Relationships	Of those who have friends that he/she enjoys spending time with, % who have friends at school	44%	4%	8%	-1%	1%
Domain 4: Social, community and civic participation	% who use a mainstream school holiday program	86%	2%	-5%	11%	-7%
Domain 4: Social, community and civic participation	% of children who are happy with the choices of holiday care	15%	-1%	-2%	-3%	-6%
Domain 4: Social, community and civic participation	% of children who spend time after school and on weekends with friends and/or in mainstream programs	93%	0%	3%	7%	5%
Domain 4: Social, community and civic participation	Of those who spend time after school and on weekends with friends and/or in mainstream programs, % who are welcomed or actively included	39%	-2%	2%	7%	-4%
Domain 4: Social, community and civic participation	% who say they would like their child to have more opportunity to be involved in activities with other children	76%	0%	0%	-3%	-15%
Domain 4: Social, community and civic participation	Of those who would like their child to be more involved in activities with other children, % who see their child's disability as a barrier	71%	5%	9%	12%	17%
Domain 4: Social, community and civic participation		85%	3%	2%	1%	5%

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Daily living	% of parents/carers who say the NDIS has helped their child become more independent	70%	70%	77%	78%
Domain 2: Lifelong learning	% of parents/carers who say the NDIS has improved their child's access to education	56%	55%	58%	56%
Domain 3: Relationships	% of parents/carers who say the NDIS has improved their child's relationships with family and friends	60%	62%	66%	58%
Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved their child's social and recreational life	53%	49%	48%	52%

#### Families and carers of participants from birth to age 14

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	94%	0%	0%	0%	0%
Work	% of families/carers who are in a paid job	42%	3%	6%	14%	11%
Work	Of those in a paid job, % who are employed in a permanent position	78%	2%	4%	1%	3%
Work	Of those in a paid job, % who work 15 hours or more per week	86%	1%	3%	7%	7%
Work	% of families/carers and their partners who are able to work as much as they want	59%	1%	1%	-8%	-8%
Work	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	78%	3%	9%	5%	11%
Work	Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	26%	1%	-1%	1%	21%
Work	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	43%	3%	11%	5%	4%
Government benefits	% of families/carers who are receiving Carer Payment	13%	2%	1%	0%	7%
Government benefits	% of families/carers who are receiving Carer Allowance	28%	7%	19%	27%	27%
Lifelong learning	% of families/carers who are currently studying	12%	-1%	-1%	5%	-1%
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their child and family	64%	4%	8%	7%	11%
Domain 1: Rights and advocacy	% of families/carers who are able to access available services and supports to meet the needs of their child and family	47%	9%	12%	10%	-2%
Domain 1: Rights and advocacy	% of families/carers who are able to advocate for their child	79%	5%	12%	7%	3%
Domain 2: Families feel supported	% of families/carers who have experienced no boundaries to access or advocacy	50%	2%	9%	1%	11%
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	56%	0%	-2%	-1%	-14%
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	54%	-1%	-6%	-9%	-7%
Domain 2: Families feel supported	% of families/carers who have people they can ask for childcare as often as they need	38%	0%	-3%	-4%	-15%
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	70%	3%	2%	2%	-7%
Domain 4: Families help their children develop and learn	% of families/carers who get the services and supports they need to care for their child	14%	13%	18%	18%	15%
Domain 4: Families help their children develop and learn	% of families/carers who know what specialist services are needed to promote their child's learning and development	34%	16%	23%	19%	11%
Domain 4: Families help their children develop and learn	% of families/carers who know what they can do to support their child's learning and development	35%	13%	18%	16%	6%
Domain 4: Families help their children develop and learn	% of families/carers who get enough support in parenting their child	49%	7%	11%	18%	0%
Domain 5: Families enjoy health and wellbeing	% of families/carers who feel very confident or somewhat confident in supporting their child's development	90%	2%	5%	6%	0%
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	83%	-3%	-11%	-13%	-13%
Domain 5: Families enjoy health and wellbeing	% of families/carers and their partners who are able to engage in social interactions and community life as much as they want	45%	0%	-6%	-7%	-14%
Domain 5: Families enjoy health and wellbeing	Of those unable to engage in the community as much as they want, % who say the situation with their child is a barrier to engaging in more social interactions within the community	100%	1%	5%	5%	8%

Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their child	72%	63%	72%	61%
Domain 2: Families feel supported	% of families/carers who say the NDIS improved the level of support for their family	81%	77%	82%	80%
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	84%	80%	86%	84%
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the development of their child's NDIS plan	88%	83%	89%	90%
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the implementation of their child's NDIS plan	81%	77%	85%	91%
Domain 4: Families help their children develop and learn	% of families/carers who say the NDIS improved their ability/capacity to help their child develop and learn	86%	80%	89%	81%
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	55%	46%	45%	41%

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#### Participants aged 15 to 24

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Domain 6: Lifelong learning	% who completed Year 12 or above	54%	5%	16%	14%	18%
Domain 6: Lifelong learning	% who have post-school qualification	21%	-1%	1%	-1%	11%
Living arrangement	% who live with parents	67%	-4%	-4%	-4%	-18%
Housing arrangement	% who live in a private home owned or rented from private landlord	75%	-3%	-2%	-4%	-7%
Domain 7: Work	% who are not working and not looking for work	54%	-6%	-15%	-12%	-11%
Domain 7: Work	% who are working 15 hours or more per week	35%	3%			
Domain 6: Lifelong learning	% who are currently participating in educational activities	35%	-3%	-14%	-22%	-18%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	76%	-2%			
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	2%	0%	0%	0%	-2%
Domain 1: Choice and control	% who do not have more independence/control over their life than they did 2 years ago because of factors unrelated to their disability	13%	-4%	-2%	-5%	2%
Domain 1: Choice and control	% who are happy with the level of independence/control they have now	36%	2%	-8%	-1%	2%
Domain 1: Choice and control	% who make more decisions in their life than they did 2 years ago	55%	8%	9%	11%	18%
Domain 1: Choice and control	Of those who started planning for their life after school years, % who independently made the decisions	26%	2%	4%	1%	0%
Domain 1: Choice and control	% who choose who supports them	40%	0%	2%	15%	-2%
Domain 1: Choice and control	% who choose what they do each day	51%	3%	6%	11%	7%
Domain 1: Choice and control	% who make most decisions in their life	36%	3%	7%	10%	13%
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	31%	-5%	2%	-5%	-7%
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	20%	-2%	-3%	1%	-5%
Domain 1: Choice and control	% who want more choice and control in their life	82%	4%	10%	9%	11%
Domain 3: Relationships	% who have someone outside their home to call when they need help	83%	-1%	-3%	2%	7%
Domain 3: Relationships	% who would like to see their family more often	24%	-1%	0%	3%	9%
Domain 3: Relationships	% who provide care for others	4%	1%	1%	0%	-2%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance					
Domain 3: Relationships	% who have no friends other than family or paid staff	30%	3%	3%	-6%	0%
Domain 3: Relationships	% who would like to see their friends more often	65%	1%	4%	7%	11%
Domain 4: Home	% who are happy with the home they live in	77%	1%	-8%	-5%	0%
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	64%	0%	0%	-8%	4%
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	38%	-8%	-14%	-13%	
Domain 4: Home	% who feel safe or very safe in their home	75%	-1%	2%	0%	4%
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	70%	3%	-10%	-2%	-16%
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	79%	5%	17%	16%	13%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	73%	4%	5%	10%	0%
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	29%	-7%	-9%	-20%	-12%
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	35%	-3%	0%	-1%	9%
Domain 6: Lifelong learning	% who completed secondary school	57%	8%	21%	21%	16%
Domain 6: Lifelong learning	% who currently attend or previously attended school in a mainstream class	46%	-4%	-3%	-1%	-3%
Domain 6: Lifelong learning	% who get opportunities to learn new things	49%	6%	14%	5%	16%
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	33%	1%	-2%	-10%	-2%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	15%	0%			
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability	30%	5%			
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	71%	4%			
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	83%				
Domain 6: Lifelong learning	% who wanted to do a course or training in the last 12 months, but could not	40%	-3%	-2%	2%	0%
Domain 7: Work	% who are currently working in an unpaid job	6%	3%	2%	4%	4%
Domain 7: Work	% who are currently working in a paid job	22%	4%	5%	-1%	2%
Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them	69%	2%	5%	14%	13%
Domain 8: Social, community and civic participation	% who wanted to do certain things in the last 12 months, but could not	62%	8%	11%	8%	2%
Domain 8: Social, community and civic participation	% who are currently a volunteer	10%	1%	5%	6%	9%
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	30%	0%	9%	5%	12%
Domain 8: Social, community and civic participation	% who know people in their community	51%	4%	13%	6%	18%
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	36%	7%	7%	13%	2%

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life	60%	73%	72%	68%
Domain 2: Daily living	% who say the NDIS helped them with daily living activities	64%	71%	68%	77%
Domain 3: Relationships	% who say the NDIS helped them meet more people	44%	52%	50%	50%
Domain 4: Home	% who say the NDIS helped them choose a home that's right for them	23%	19%	15%	19%
Domain 5: Health and wellbeing	% who say the NDIS improved their health and wellbeing	43%	47%	48%	51%
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses	38%	38%	30%	38%
Domain 7: Work	% who say the NDIS helped them find a job that's right for them	18%	10%	16%	19%
Domain 8: Social, community and civic participation	% who say the NDIS helped them be more involved	50%	60%	59%	66%

#### Families and carers of participants aged 15 to 24

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	86%	0%	0%		
Work	% of families/carers who are in a paid job	48%	6%	0%		
Work	Of those in a paid job, % who are employed in a permanent position	81%	0%			
Work	Of those in a paid job, % who work 15 hours or more perweek	89%	0%			
Work	% of families/carers who provide informal care to the family member with disability and are able to work as much as they want	54%	6%	0%		
Work	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	93%	-4%			
Work	Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	21%	4%			
Work	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	35%	0%			
Government benefits	% of families/carers who are receiving Carer Payment	21%	3%	4%		
Government benefits	% of families/carers who are receiving Carer Allowance	33%	7%	8%		
Lifelong learning	% of families/carers who are currently studying	5%	3%	0%		
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs	44%	1%	-12%		
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability	74%	-1%	-8%		
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	51%	0%	0%		
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	46%	-3%	8%		
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as needed	39%	-1%	12%		
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	59%	-1%	-4%		
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability	10%	1%	4%		
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them	64%	7%	25%		
Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability	40%	3%	17%		
Domain 3: Access to services	% of families/carers who say that the services their family member with disability and their family receive meet their needs	16%	6%	12%		
Domain 4: Families help their young person become independent	% of families/carers who know what their family can do to enable their family member with disability to be as independent as possible	38%	3%	16%		
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to make more decisions in their life	62%	6%	8%		
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to interact and develop strong relationships with non-family members	47%	4%	8%		
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	68%	0%	0%		

Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member with disability	53%	63%	55%	66%
Domain 2: Families feel supported	% of families/carers who say the NDIS improved the level of support for their family	62%	61%	82%	90%
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	57%	71%	72%	93%
Domain 4: Families help their young person become independent	% of families/carers who say the NDIS helped them to help their family member with disability to be more independent	61%	68%	75%	86%
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	37%	41%	43%	47%

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 At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

**Participants aged 25 and over**

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Domain 6: Lifelong learning	% who completed Year 12 or above	39%	0%	-2%	0%	-3%
Domain 6: Lifelong learning	% who have post-school qualification	40%	1%	1%	1%	1%
Living arrangement	% who live with parents	15%	0%	-3%	-1%	-3%
Housing arrangement	% who live in a private home owned or rented from private landlord	59%	-1%	0%	-3%	-5%
Domain 7: Work	% who are not working and not looking for work	72%	-1%	0%	-3%	-2%
Domain 7: Work	% who are working 15 hours or more per week	69%	5%	-2%	0%	-3%
Domain 6: Lifelong learning	% who are currently participating in educational activities	5%	-1%	-2%	-2%	1%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	34%				
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	7%	0%	-1%	1%	-2%
Domain 1: Choice and control	% who choose who supports them	61%	0%	2%	2%	6%
Domain 1: Choice and control	% who choose what they do each day	70%	-1%	2%	3%	10%
Domain 1: Choice and control	% who make most decisions in their life	67%	-2%	-1%	-1%	1%
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	50%	-1%	-1%	-3%	-7%
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	27%	-1%	-1%	-1%	-3%
Domain 1: Choice and control	% who want more choice and control in their life	77%	4%	9%	12%	14%
Domain 3: Relationships	% who have someone outside their home to call when they need help	84%	1%	-1%	1%	0%
Domain 3: Relationships	% who would like to see their family more often	46%	2%	6%	4%	6%
Domain 3: Relationships	% who provide care for others	15%	1%	2%	-3%	-1%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance	77%	-2%	-19%	4%	
Domain 3: Relationships	% who have no friends other than family or paid staff	31%	0%	2%	1%	3%
Domain 3: Relationships	% who would like to see their friends more often	65%	-1%	4%	5%	4%
Domain 4: Home	% who are happy with the home they live in	69%	4%	0%	4%	2%
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	82%	0%	0%	1%	8%
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	32%	-4%	-8%	-9%	-7%
Domain 4: Home	% who feel safe or very safe in their home	64%	2%	-2%	4%	6%
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	47%	-3%	-3%	-1%	-8%
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	88%	5%	5%	7%	8%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	67%	3%	4%	6%	8%
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	50%	-12%	-15%	-9%	-15%
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	34%	-2%	-3%	1%	-4%
Domain 6: Lifelong learning	% who get opportunities to learn new things	33%	6%	10%	13%	14%
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	8%	1%	1%	1%	5%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	14%	-4%		5%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability	22%	0%		15%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	66%				
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	89%				
Domain 7: Work	% who wanted to do a course or training in the last 12 months, but could not	35%	-2%	-4%	-12%	-10%
Domain 7: Work	% who are currently working in an unpaid job	6%	1%	3%	1%	-1%
Domain 7: Work	% who are currently working in a paid job	17%	2%	-1%	1%	-2%
Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them	56%	9%	13%	14%	20%
Domain 8: Social, community and civic participation	% who wanted to do certain things in the last 12 months, but could not	67%	4%	7%	5%	14%
Domain 8: Social, community and civic participation	% who are currently a volunteer	12%	1%	-1%	1%	0%
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	32%	6%	6%	7%	6%
Domain 8: Social, community and civic participation	% who know people in their community	59%	7%	9%	11%	21%
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	48%	4%	7%	11%	15%

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life	76%	77%	82%	80%
Domain 2: Daily living	% who say the NDIS helped them with daily living activities	80%	80%	88%	88%
Domain 3: Relationships	% who say the NDIS helped them meet more people	59%	56%	65%	65%
Domain 4: Home	% who say the NDIS helped them choose a home that's right for them	37%	38%	35%	40%
Domain 5: Health and wellbeing	% who say the NDIS improved their health and wellbeing	60%	60%	64%	65%
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses	32%	32%	34%	34%
Domain 7: Work	% who say the NDIS helped them find a job that's right for them	19%	15%	18%	19%
Domain 8: Social, community and civic participation	% who say the NDIS helped them be more involved	65%	68%	76%	79%

**Families and carers of participants aged 25 and over**

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	26%	0%			
Work	% of families/carers who are in a paid job	36%	4%	4%		
Work	Of those in a paid job, % who are employed in a permanent position	78%	0%			
Work	Of those in a paid job, % who work 15 hours or more per week	88%	-8%			
Work	% of families/carers who provide informal care to their family member with disability and are able to work as much as they want	53%	1%	9%		
Work	Of those unable to work as much as they want, % of families/carers who say the situation with their family member with disability is a barrier to working more	87%	0%			
Work	Of those unable to work as much as they want, % of families/carers who say availability of jobs is a barrier to working more	14%	-4%			
Work	Of those unable to work as much as they want, % of families/carers who say insufficient flexibility of jobs is a barrier to working more	24%	0%			
Government benefits	% of families/carers who are receiving Carer Payment	21%	-1%	4%		
Government benefits	% of families/carers who are receiving Carer Allowance	31%	3%	-4%		
Lifelong learning	% of families/carers who are currently studying	7%	0%	0%		
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs	43%	1%	0%		
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability	69%	1%	0%		
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	49%	-4%	-4%		
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	45%	-1%	-13%		
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as they need	34%	5%	-4%		
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	56%	0%	-13%		
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability	11%	6%	8%		
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them	69%	0%	19%		
Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability	40%	3%	10%		
Domain 3: Access to services	% of families/carers who say that the services their family member with disability and their family receive meet their needs	21%	11%	17%		
Domain 4: Families have succession plans	% of families/carers who have made plans for when they are no longer able to care for their family member with disability	10%	3%	0%		
Domain 4: Families have succession plans	Of those who made or have begun making plans, % of families/carers who have asked for help from service providers, professionals or support workers	49%	4%			
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	63%	-8%	-8%		
Domain 5: Families enjoy health and wellbeing	% of families/carers who feel their family member with disability gets the support they need	21%	9%	33%		

Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved the level of support for their family	72%	76%		
Domain 2: Families feel supported	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member	51%	58%		
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	68%	74%		
Domain 4: Families have succession plans	% of families/carers who say the NDIS helped them with preparing for the future support of their family member	45%	59%		
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	42%	39%		