

## Participant and families/carers outcomes at Scheme entry and changes of outcomes between Scheme entry to subsequent yearly reviews, as at 30 June 2021

### Service district: Sydney

#### Outcomes indicators:

Percentage (%) shown for each outcome indicator represents the proportion of participants whose response satisfies the outcome indicator description.  
 At Scheme entry: includes participants who entered the Scheme after the 30th of June 2016 and have received their first plan and are still in the Scheme as at 30 June 2021. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to first review: includes participants who have been in the Scheme for one year as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to second review: include participants who have been in the Scheme for two years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.  
 Scheme entry to third review: include participants who have been in the Scheme for three years as at 30 June 2021 and have responded to the same age group specific survey from Scheme entry. Percentages are not shown where there are less than 20 participants.

Participant's Local Government Area at Scheme entry is based on participant's address closest to the effective date of the baseline plan. Participant's Local Government Area at subsequent review is based on participant's address closest to the effective date of the review plan.

#### Participants from birth to starting school

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% of children who live with parents	97%	1%	1%		
Housing arrangement	% of children who live in a private home owned or rented from private landlord	91%	0%	-3%		
Domain 1: Daily living	% of parents/carers with concerns in 6 or more areas	71%	3%	9%		
Domain 1: Daily living	% of children who use specialist services	77%	19%	14%		
Domain 1: Daily living	% of parents/carers who say that specialist services help their child gain skills she/he needs to participate in everyday life	90%	11%	4%		
Domain 1: Daily living	% of parents/carers who say that specialist services support them in assisting their child	91%	11%	3%		
Domain 2: Choice and control	% of parents/carers who say their child is able to tell them what he/she wants	69%	16%	37%		
Domain 3: Relationships	% of children who get along with his/her brother(s)/sister(s)	80%	4%	10%		
Domain 3: Relationships	% of children who can make friends with people outside the family	55%	11%	17%		
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks at home	70%	5%	10%		
Domain 3: Relationships	% of parents/carers who say their child joins them when they complete tasks outside the home	80%	6%	12%		
Domain 3: Relationships	% of parents/carers who say their child fits in with the everyday life of the family	69%	9%	8%		
Domain 4: Social, community and civic participation	% children who have friends that he/she enjoys playing with	42%	15%	23%		
Domain 4: Social, community and civic participation	Of those who have friends, these friends are at preschool or playground	78%	8%	23%		
Domain 4: Social, community and civic participation	% of children who participate in age appropriate community, cultural or religious activities	51%	2%	2%		
Domain 4: Social, community and civic participation	Of those who participate, % who feel welcomed or actively included	65%	8%	7%		
Domain 4: Social, community and civic participation	% of parents/carers who would like their child to be more involved in community activities	81%	8%	10%		
Domain 4: Social, community and civic participation	% of parents/carers who say their child's disability is one of the barriers to being involved in community activities	79%	5%	4%		

Participant life domain	Outcomes indicator description	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Daily living	% of parents/carers who say the NDIS has improved their child's development	97%	99%		
Domain 1: Daily living	% of parents/carers who say the NDIS has improved their child's access to specialist services	96%	96%		
Domain 2: Choice and control	% of parents/carers who say the NDIS has improved their child's ability to communicate what they want	92%	96%		
Domain 3: Relationships	% of parents/carers who say the NDIS has improved how their child fits into family life	85%	82%		
Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved how their child fits into community life	71%	72%		

#### Participants from starting school to age 14

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Living arrangement	% of children who live in a private home rented from public authority	93%	-1%	0%	0%	
Housing arrangement	% of children developing functional, learning and coping skills appropriate to their ability and circumstances	87%	-1%	0%	0%	
Domain 1: Daily living	% who say their child manages their emotions well	25%	4%	4%	-1%	
Domain 1: Daily living	% who say their child is becoming more independent	23%	-2%	0%	-3%	
Domain 1: Daily living	% of children who spend time away from parents/carers other than at school	42%	3%	9%	16%	
Domain 1: Daily living	Of those who spend time away from their parents other than at school, % who do so with family or friends or in group activities with local peers	27%	1%	0%	2%	
Domain 1: Daily living	% of children who spend time with friends without an adult present	85%	-1%	2%	3%	
Domain 1: Daily living	% of children who have a genuine say in decisions about themselves	10%	-1%	-1%	2%	
Domain 2: Lifelong learning	% of children who attend school (including home schooling)	63%	1%	-1%	-1%	
Domain 2: Lifelong learning	% of children attending school in a mainstream class	97%	1%	1%	0%	
Domain 3: Relationships	% of children who get along with their siblings	66%	-1%	-1%	-8%	
Domain 3: Relationships	% of children who can make friends with people outside the family	78%	-3%	-2%	-3%	
Domain 3: Relationships	% who report having enough time each week for all members of family to get their needs met	62%	0%	0%	-1%	
Domain 3: Relationships	% who say their child fits well into the everyday life of the family at least sometimes	27%	0%	-2%	-4%	
Domain 3: Relationships	% who use informal care for their child when they need to go out	88%	0%	2%	-2%	
Domain 3: Relationships	% who say they are happy with the child care arrangements	86%	-2%	-2%	-3%	
Domain 3: Relationships	% of children who have friends that he/she enjoys spending time with	46%	1%	-1%	-4%	
Domain 3: Relationships	Of those who have friends that he/she enjoys spending time with, % who have friends at school	48%	2%	0%	-2%	
Domain 3: Relationships	% who use a mainstream school holiday program	88%	2%	6%	5%	
Domain 4: Social, community and civic participation	% of children who are happy with the choices of holiday care	20%	-1%	1%	-2%	
Domain 4: Social, community and civic participation	% of children who spend time after school and on weekends with friends and/or in mainstream programs	88%	1%	1%	2%	
Domain 4: Social, community and civic participation	Of those who spend time after school and on weekends with friends and/or in mainstream programs, % who are welcomed or actively included	40%	-2%	2%	0%	
Domain 4: Social, community and civic participation	% who say they would like their child to have more opportunity to be involved in activities with other children	77%	1%	-7%	4%	
Domain 4: Social, community and civic participation	Of those who would like their child to be more involved in activities with other children, % who see their child's disability as a barrier	83%	3%	3%	3%	
Domain 4: Social, community and civic participation		86%	3%	6%	8%	

Participant life domain	Outcomes indicator description	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Daily living	% of parents/carers who say the NDIS has helped their child become more independent	70%	74%	75%	
Domain 2: Lifelong learning	% of parents/carers who say the NDIS has improved their child's access to education	47%	47%	50%	
Domain 3: Relationships	% of parents/carers who say the NDIS has improved their child's relationships with family and friends	56%	59%	60%	
Domain 4: Social, community and civic participation	% of parents/carers who say the NDIS has improved their child's social and recreational life	50%	50%	52%	

#### Families and carers of participants from birth to age 14

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	97%	0%	0%	0%	
Work	% of families/carers who are in a paid job	61%	0%	3%	4%	
Work	Of those in a paid job, % who are employed in a permanent position	81%	-1%	2%	6%	
Work	Of those in a paid job, % who work 15 hours or more per week	86%	-1%	5%	2%	
Work	% of families/carers and their partners who are able to work as much as they want	41%	1%	7%	-2%	
Work	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	86%	3%	3%	0%	
Work	Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	15%	3%	5%	9%	
Work	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	31%	0%	4%	12%	
Government benefits	% of families/carers who are receiving Carer Payment	11%	1%	1%	-4%	
Government benefits	% of families/carers who are receiving Carer Allowance	35%	8%	3%	1%	
Lifelong learning	% of families/carers who are currently studying	9%	1%	0%	-3%	
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their child and family	69%	5%	6%	-2%	
Domain 1: Rights and advocacy	% of families/carers who are able to access available services and supports to meet the needs of their child and family	49%	7%	8%	3%	
Domain 1: Rights and advocacy	% of families/carers who are able to advocate for their child	78%	1%	6%	4%	
Domain 2: Families feel supported	% of families/carers who have experienced no boundaries to access or advocacy	36%	2%	3%	5%	
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	46%	0%	2%	-6%	
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	40%	2%	1%	-4%	
Domain 2: Families feel supported	% of families/carers who have people they can ask for childcare as often as they need	27%	2%	2%	0%	
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	60%	4%	1%	-2%	
Domain 4: Families help their children develop and learn	% of families/carers who get the services and supports they need to care for their child	13%	12%	12%	9%	
Domain 4: Families help their children develop and learn	% of families/carers who know what they can do to support their child's learning and development	42%	12%	16%	14%	
Domain 4: Families help their children develop and learn	% of families/carers who know what they can do to support their child's learning and development	40%	13%	14%	14%	
Domain 4: Families help their children develop and learn	% of families/carers who get enough support in parenting their child	40%	7%	9%	14%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who feel very confident or somewhat confident in supporting their child's development	83%	3%	6%	4%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	78%	-3%	-6%	-9%	
Domain 5: Families enjoy health and wellbeing	% of families/carers and their partners who are able to engage in social interactions and community life as much as they want	27%	2%	1%	1%	
Domain 5: Families enjoy health and wellbeing	Of those unable to engage in the community as much as they want, % who say the situation with their child is a barrier to engaging in more social interactions within the community	100%	4%	5%	1%	

Families/carers life domain	Outcomes indicator description	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their child	69%	70%	64%	
Domain 2: Families feel supported	% of families/carers who say the NDIS improved the level of support for their family	79%	78%	76%	
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	78%	77%	81%	
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the development of their child's NDIS plan	73%	72%	75%	
Domain 3: Access to services	% of families/carers who are satisfied with the amount of say they had in the implementation of their child's NDIS plan	70%	71%	66%	
Domain 4: Families help their children develop and learn	% of families/carers who say the NDIS improved their ability/capacity to help their child develop and learn	81%	84%	82%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	48%	45%	40%	

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#### Participants aged 15 to 24

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Domain 6: Lifelong learning	% who completed Year 12 or above	57%	11%	20%	25%	
Domain 6: Lifelong learning	% who have post-school qualification	26%	2%	-1%	6%	
Living arrangement	% who live with parents	78%	-2%	-2%	-4%	
Housing arrangement	% who live in a private home owned or rented from private landlord	78%	-1%	-2%	-4%	
Domain 7: Work	% who are not working and not looking for work	52%	-4%	-9%	-17%	
Domain 7: Work	% who are working 15 hours or more per week	36%	14%			
Domain 6: Lifelong learning	% who are currently participating in educational activities	55%	-7%	-17%	-23%	
Domain 6: Lifelong learning	Of those who are studying, % who study full time	76%	-9%	-22%	-14%	
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	1%	-1%	0%	1%	
Domain 1: Choice and control	% who do not have more independence/control over their life than they did 2 years ago because of factors unrelated to their disability	8%	-2%	-1%	2%	
Domain 1: Choice and control	% who are happy with the level of independence/control they have now	26%	1%	-4%	-6%	
Domain 1: Choice and control	% who make more decisions in their life than they did 2 years ago	55%	8%	5%	8%	
Domain 1: Choice and control	Of those who started planning for their life after school years, % who independently made the decisions	27%	1%	0%	0%	
Domain 1: Choice and control	% who choose who supports them	34%	3%	1%	5%	
Domain 1: Choice and control	% who choose what they do each day	45%	6%	3%	7%	
Domain 1: Choice and control	% who make most decisions in their life	32%	3%	0%	1%	
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	27%	-1%	-3%	-2%	
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	16%	0%	1%	1%	
Domain 1: Choice and control	% who want more choice and control in their life	82%	3%	7%	4%	
Domain 3: Relationships	% who have someone outside their home to call when they need help	77%	0%	-1%	3%	
Domain 3: Relationships	% who would like to see their family more often	23%	0%	1%	0%	
Domain 3: Relationships	% who provide care for others	4%	0%	1%	2%	
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance					
Domain 3: Relationships	% who have no friends other than family or paid staff	33%	0%	2%	1%	
Domain 3: Relationships	% who would like to see their friends more often	67%	1%	5%	2%	
Domain 4: Home	% who are happy with the home they live in	81%	3%	-5%	-1%	
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	75%	-6%	2%	0%	
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	38%	-7%	-8%	9%	
Domain 4: Home	% who feel safe or very safe in their home	82%	3%	3%	0%	
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	64%	1%	-5%	2%	
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	78%	3%	6%	5%	
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	65%	4%	4%	7%	
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	29%	-10%	-7%	-5%	
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	38%	4%	-4%	-2%	
Domain 6: Lifelong learning	% who completed secondary school	56%	9%	17%	26%	
Domain 6: Lifelong learning	% who currently attend or previously attended school in a mainstream class	42%	-1%	-3%	-3%	
Domain 6: Lifelong learning	% who get opportunities to learn new things	52%	10%	7%	11%	
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	43%	4%	6%	-6%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	15%	-1%	3%	3%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability	45%	-4%	0%	0%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	70%	3%	0%		
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	74%	-4%			
Domain 6: Lifelong learning	% who wanted to do a course or training in the last 12 months, but could not	53%	0%	-12%	-5%	
Domain 7: Work	% who are currently working in an unpaid job	8%	1%	4%	1%	
Domain 7: Work	% who are currently working in a paid job	19%	4%	7%	13%	
Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them	66%	10%	5%	1%	
Domain 8: Social, community and civic participation	% who wanted to do certain things in the last 12 months, but could not	69%	-2%	10%	6%	
Domain 8: Social, community and civic participation	% who are currently a volunteer	11%	1%	7%	-3%	
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	31%	8%	11%	9%	
Domain 8: Social, community and civic participation	% who know people in their community	46%	9%	9%	15%	
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	31%	-1%	0%	2%	

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life	62%	70%	78%	76%
Domain 2: Daily living	% who say the NDIS helped them with daily living activities	61%	73%	75%	79%
Domain 3: Relationships	% who say the NDIS helped them meet more people	43%	51%	56%	59%
Domain 4: Home	% who say the NDIS helped them choose a home that's right for them	15%	14%	14%	24%
Domain 5: Health and wellbeing	% who say the NDIS improved their health and wellbeing	43%	49%	53%	48%
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses	38%	39%	34%	36%
Domain 7: Work	% who say the NDIS helped them find a job that's right for them	13%	15%	17%	7%
Domain 8: Social, community and civic participation	% who say the NDIS helped them be more involved	54%	63%	70%	48%

#### Families and carers of participants aged 15 to 24

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	94%	0%	0%	0%	
Work	% of families/carers who are in a paid job	58%	2%	10%	5%	
Work	Of those in a paid job, % who are employed in a permanent position	78%	-2%	2%	-4%	
Work	Of those in a paid job, % who work 15 hours or more per week	87%	0%	2%	-4%	
Work	% of families/carers who provide informal care to the family member with disability and are able to work as much as they want	45%	3%	3%	16%	
Work	Of those unable to work as much as they want, % who say the situation of their child/family member with disability is a barrier to working more	96%	2%	6%		
Work	Of those unable to work as much as they want, % who say availability of jobs is a barrier to working more	14%	0%	3%		
Work	Of those unable to work as much as they want, % who say insufficient flexibility of jobs is a barrier to working more	25%	4%	6%		
Government benefits	% of families/carers who are receiving Carer Payment	15%	4%	-3%	3%	
Government benefits	% of families/carers who are receiving Carer Allowance	33%	1%	4%	5%	
Lifelong learning	% of families/carers who are currently studying	7%	-1%	1%	3%	
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs	39%	-2%	-8%	8%	
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability	63%	-5%	-3%	11%	
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	48%	0%	-1%	-13%	
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	35%	3%	0%	3%	
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as needed	27%	-1%	0%	0%	
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	44%	4%	0%	0%	
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability	8%	1%	1%	8%	
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them	63%	6%	5%	16%	
Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability	33%	1%	-4%	5%	
Domain 3: Access to services	% of families/carers who say that the services their family member with disability and their family receive meet their needs	16%	12%	16%	26%	
Domain 4: Families help their young person become independent	% of families/carers who know what their family can do to enable their family member with disability to be as independent as possible	30%	-1%	3%	-3%	
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to make more decisions in their life	43%	4%	10%	8%	
Domain 4: Families help their young person become independent	% of families/carers who enable and support their family member with disability to interact and develop strong relationships with non-family members	34%	2%	5%	11%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	63%	-2%	-7%	8%	

Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member with disability	46%	55%	55%	
Domain 2: Families feel supported	% of families/carers who say the NDIS improved the level of support for their family	64%	74%	80%	
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	57%	68%	81%	
Domain 4: Families help their young person become independent	% of families/carers who say the NDIS helped them to help their family member with disability to be more independent	54%	64%	74%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	35%	28%	33%	

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### Participants aged 25 and over

Participant life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Domain 6: Lifelong learning	% who completed Year 12 or above	51%	0%	1%	1%	-4%
Domain 6: Lifelong learning	% who have post-school qualification	50%	-1%	0%	0%	0%
Living arrangement	% who live with parents	15%	0%	-1%	-1%	4%
Housing arrangement	% who live in a private home owned or rented from private landlord	45%	-1%	-2%	-2%	4%
Domain 7: Work	% who are not working and not looking for work	67%	0%	0%	2%	4%
Domain 7: Work	% who are working 15 hours or more per week	70%	1%	0%	0%	0%
Domain 6: Lifelong learning	% who are currently participating in educational activities	8%	-1%	-2%	-2%	2%
Domain 6: Lifelong learning	Of those who are studying, % who study full time	24%	0%	5%		
Injury/disability compensation	% who are seeking or have previously sought compensation related to their injury/disability	4%	0%	0%	1%	0%
Domain 1: Choice and control	% who choose who supports them	54%	3%	-1%	1%	-9%
Domain 1: Choice and control	% who choose what they do each day	68%	2%	0%	0%	-9%
Domain 1: Choice and control	% who make most decisions in their life	66%	1%	-1%	-2%	-13%
Domain 1: Choice and control	% who feel able to advocate (stand up) for themselves	43%	1%	-3%	-1%	-8%
Domain 1: Choice and control	% who had been given the opportunity to participate in a self-advocacy group meeting, conference, or event	26%	0%	1%	3%	4%
Domain 1: Choice and control	% who want more choice and control in their life	80%	4%	6%	9%	27%
Domain 3: Relationships	% who have someone outside their home to call when they need help	77%	0%	0%	0%	0%
Domain 3: Relationships	% who would like to see their family more often	47%	0%	2%	2%	-2%
Domain 3: Relationships	% who provide care for others	10%	1%	0%	-1%	0%
Domain 3: Relationships	Of those who provide care for others and need help to continue, % who do not receive enough assistance	81%	-13%	-5%	-14%	
Domain 3: Relationships	% who have no friends other than family or paid staff	36%	0%	0%	-1%	-2%
Domain 3: Relationships	% who would like to see their friends more often	65%	0%	6%	8%	12%
Domain 4: Home	% who are happy with the home they live in	65%	2%	1%	0%	2%
Domain 4: Home	Of those who are happy with their current home, % who would like to live there in 5 years time	84%	2%	-1%	0%	8%
Domain 4: Home	Of those who are not happy with their current home and/or would like to move somewhere else in 5 years time, % who feel lack of support	35%	-1%	-2%	-1%	
Domain 4: Home	% who feel safe or very safe in their home	63%	0%	0%	0%	-7%
Domain 5: Health and wellbeing	% who rate their health as excellent, very good or good	37%	-1%	-2%	-4%	-9%
Domain 5: Health and wellbeing	% who have a doctor they see on a regular basis	87%	2%	4%	6%	8%
Domain 5: Health and wellbeing	% who did not have any difficulties accessing health services	58%	3%	4%	9%	15%
Domain 5: Health and wellbeing	% who have been to the hospital in the last 12 months	48%	-8%	-10%	-8%	0%
Domain 5: Health and wellbeing	% who feel safe getting out and about in their community	37%	1%	0%	-1%	-10%
Domain 6: Lifelong learning	% who get opportunities to learn new things	28%	1%	2%	2%	0%
Domain 6: Lifelong learning	% who currently participate in education, training or skill development	10%	1%	0%	3%	4%
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who do so in a disability education facility	10%	0%	-2%	0%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development, % who are in a class for students with disability	26%	-3%	4%	4%	
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a mainstream class, % who prefer their current study arrangement	61%	4%	8%		
Domain 6: Lifelong learning	Of those who currently participate in education, training or skill development in a class for students with disability, % who prefer their current study arrangement	89%				
Domain 6: Lifelong learning	% who wanted to do a course or training in the last 12 months, but could not	46%	-1%	-5%	-2%	-2%
Domain 7: Work	% who are currently working in an unpaid job	6%	0%	1%	0%	4%
Domain 7: Work	% who are currently working in a paid job	23%	0%	-2%	0%	-11%
Domain 8: Social, community and civic participation	% who spend their free time doing activities that interest them	50%	7%	8%	5%	20%
Domain 8: Social, community and civic participation	% who wanted to do certain things in the last 12 months, but could not	69%	1%	7%	4%	18%
Domain 8: Social, community and civic participation	% who are currently a volunteer	10%	0%	0%	-1%	2%
Domain 8: Social, community and civic participation	% who have been actively involved in a community, cultural or religious group in the last 12 months	29%	2%	8%	4%	13%
Domain 8: Social, community and civic participation	% who know people in their community	50%	2%	6%	5%	0%
Domain 8: Social, community and civic participation	% who feel they are able to have a say with their support services most of the time or all of the time	43%	3%	0%	1%	-2%

Participant life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Choice and control	% who say the NDIS helped them have more choices and more control over their life	76%	81%	81%	78%
Domain 2: Daily living	% who say the NDIS helped them with daily living activities	77%	85%	87%	85%
Domain 3: Relationships	% who say the NDIS helped them meet more people	49%	56%	65%	61%
Domain 4: Home	% who say the NDIS helped them choose a home that's right for them	27%	31%	35%	31%
Domain 5: Health and wellbeing	% who say the NDIS improved their health and wellbeing	54%	59%	63%	63%
Domain 6: Lifelong learning	% who say the NDIS helped them learn things they want to learn or to take courses	28%	27%	29%	26%
Domain 7: Work	% who say the NDIS helped them find a job that's right for them	18%	17%	14%	26%
Domain 8: Social, community and civic participation	% who say the NDIS helped them be more involved	62%	70%	74%	70%

### Families and carers of participants aged 25 and over

Families/carers life domain	Outcomes indicator description	At Scheme entry (%)	Scheme entry to first year review (% change)	Scheme entry to second year review (% change)	Scheme entry to third year review (% change)	Scheme entry to fourth year review (% change)
Respondent's relationship to the participant	% of respondents who are the participant's parent	40%	0%	0%	0%	
Work	% of families/carers who are in a paid job	43%	0%	0%	-3%	
Work	Of those in a paid job, % who are employed in a permanent position	82%	-2%	0%		
Work	Of those in a paid job, % who work 15 hours or more per week	85%	-4%	4%		
Work	% of families/carers who provide informal care to their family member with disability and are able to work as much as they want	51%	0%	6%	0%	
Work	Of those unable to work as much as they want, % of families/carers who say the situation with their family member with disability is a barrier to working more	91%	2%	0%		
Work	Of those unable to work as much as they want, % of families/carers who say availability of jobs is a barrier to working more	11%	-2%	4%		
Work	Of those unable to work as much as they want, % of families/carers who say insufficient flexibility of jobs is a barrier to working more	17%	0%	4%		
Government benefits	% of families/carers who are receiving Carer Payment	13%	2%	-1%	-3%	
Government benefits	% of families/carers who are receiving Carer Allowance	28%	2%	3%	0%	
Lifelong learning	% of families/carers who are currently studying	3%	0%	0%	0%	
Domain 1: Rights and advocacy	% of families/carers who are able to identify the needs of their family and family member with disability and know how to access available services and supports to meet these needs	35%	1%	1%	-10%	
Domain 1: Rights and advocacy	% of families/carers who are able to advocate (stand up) for their family member with disability	52%	-3%	1%	-7%	
Domain 2: Families feel supported	% of families/carers who have friends they can see as often as they'd like	44%	-2%	6%	-6%	
Domain 2: Families feel supported	% of families/carers who have people they can ask for practical help as often as they need	31%	5%	0%	-10%	
Domain 2: Families feel supported	% of families/carers who have people they can ask to support their family member with disability as often as they need	20%	3%	3%	3%	
Domain 2: Families feel supported	% of families/carers who have people they can talk to for emotional support as often as they need	38%	2%	6%	0%	
Domain 2: Families feel supported	% of families/carers who get the services and supports they need to care for their family member with disability	9%	0%	6%	0%	
Domain 3: Access to services	% of families/carers who feel that the services they use for their family member with disability listen to them	63%	1%	10%	7%	
Domain 3: Access to services	% of families/carers who feel in control selecting the services and supports for their family member with disability	32%	-2%	-3%	4%	
Domain 3: Access to services	% of families/carers who say that the services their family member with disability and their family receive meet their needs,	13%	5%	14%	16%	
Domain 4: Families have succession plans	% of families/carers who have made plans for when they are no longer able to care for their family member with disability	8%	3%	1%	3%	
Domain 4: Families have succession plans	Of those who made or have begun making plans, % of families/carers who have asked for help from service providers, professionals or support workers	54%	3%			
Domain 5: Families enjoy health and wellbeing	% of families/carers who rate their health as excellent, very good or good	55%	-2%	-1%	-3%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who feel their family member with disability gets the support they need	21%	7%	13%	7%	

Families/carers life domain	Has the NDIS helped?	At first year review (%)	At second year review (%)	At third year review (%)	At fourth year review (%)
Domain 1: Rights and advocacy	% of families/carers who say the NDIS improved the level of support for their family	70%	72%	71%	
Domain 2: Families feel supported	% of families/carers who say the NDIS improved their capacity to advocate (stand up) for their family member	53%	59%	59%	
Domain 3: Access to services	% of families/carers who say the NDIS improved their access to services, programs and activities in the community	60%	73%	83%	
Domain 4: Families have succession plans	% of families/carers who say the NDIS helped them with preparing for the future support of their family member	37%	37%	47%	
Domain 5: Families enjoy health and wellbeing	% of families/carers who say the NDIS improved their health and wellbeing	35%	38%	34%	