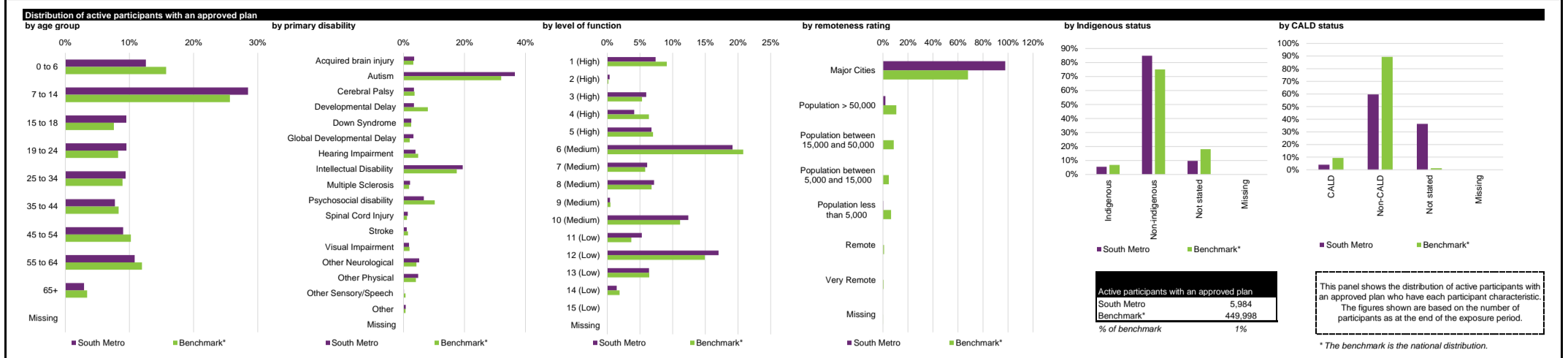
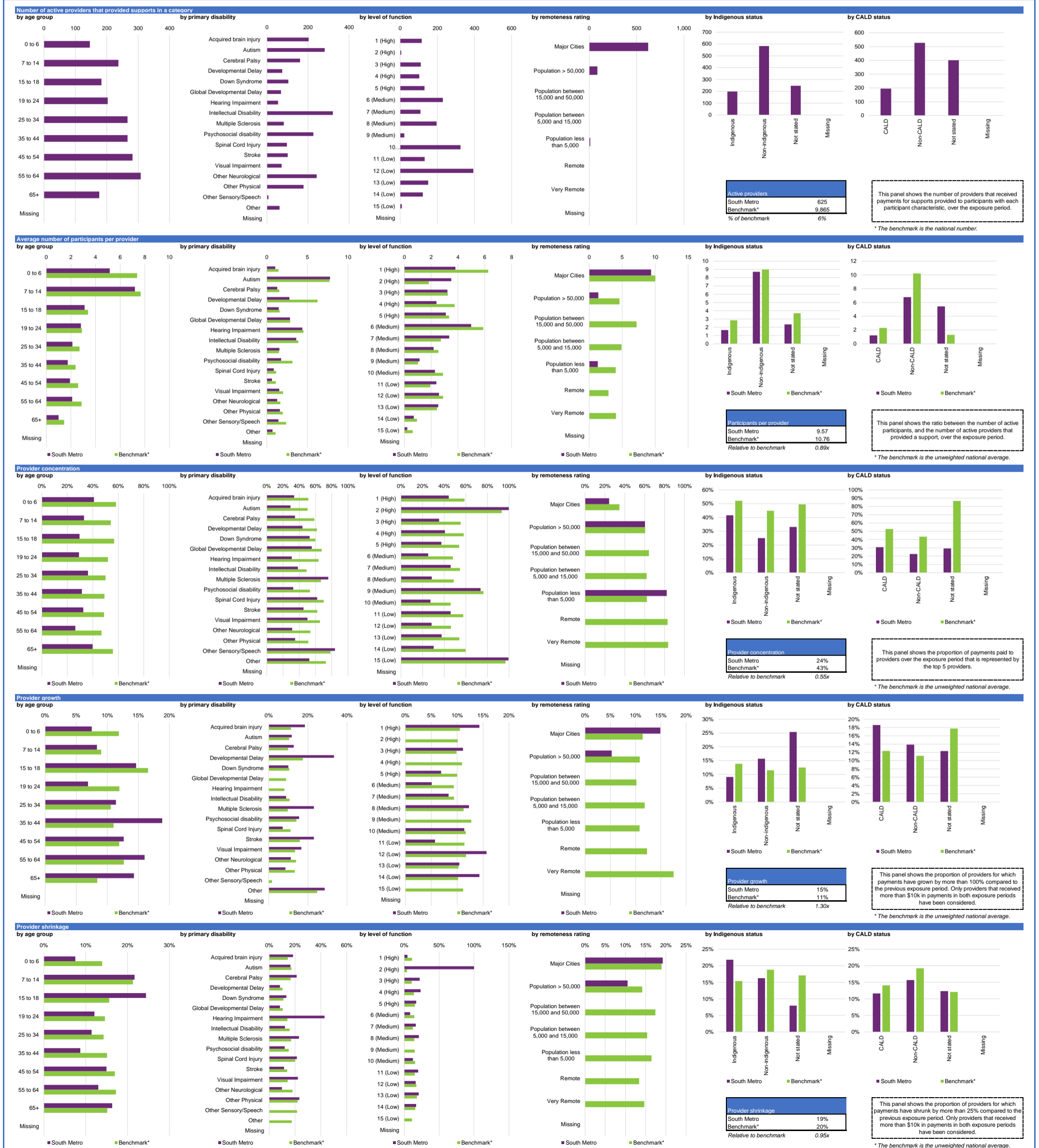


Participant profile

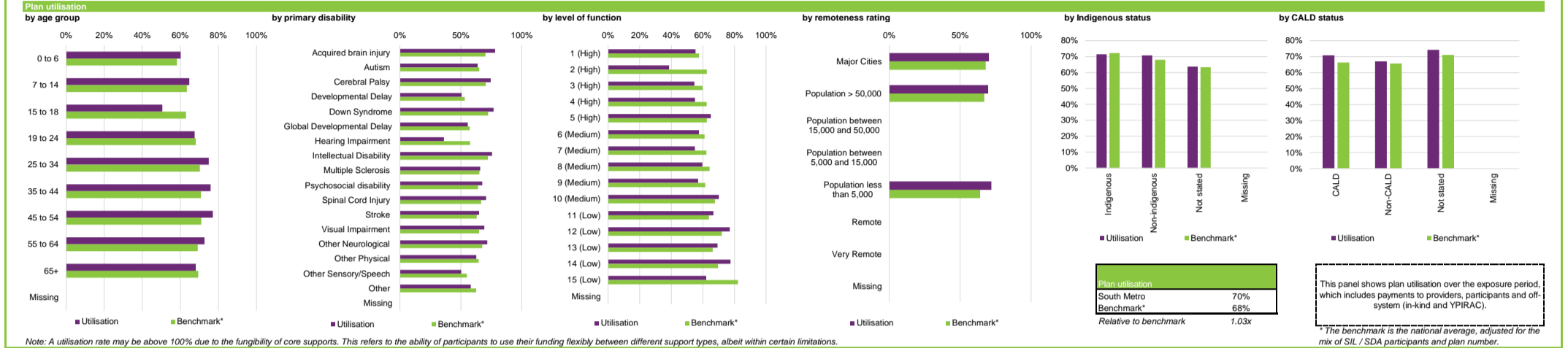
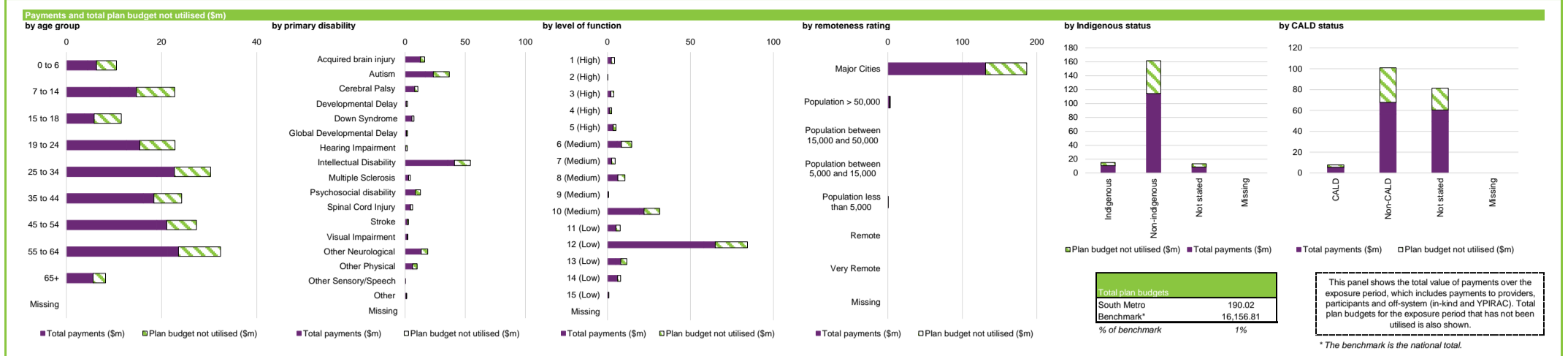
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Service provider indicators

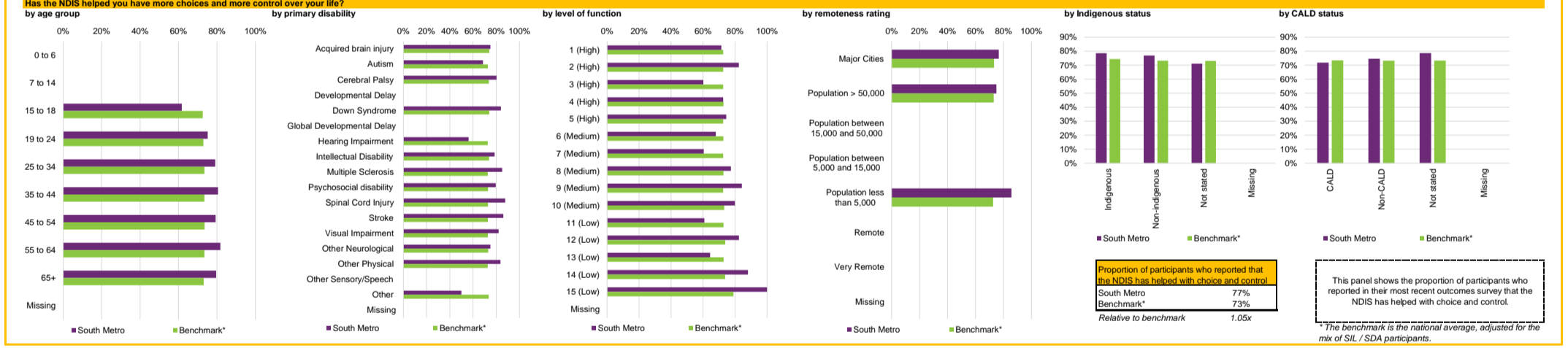
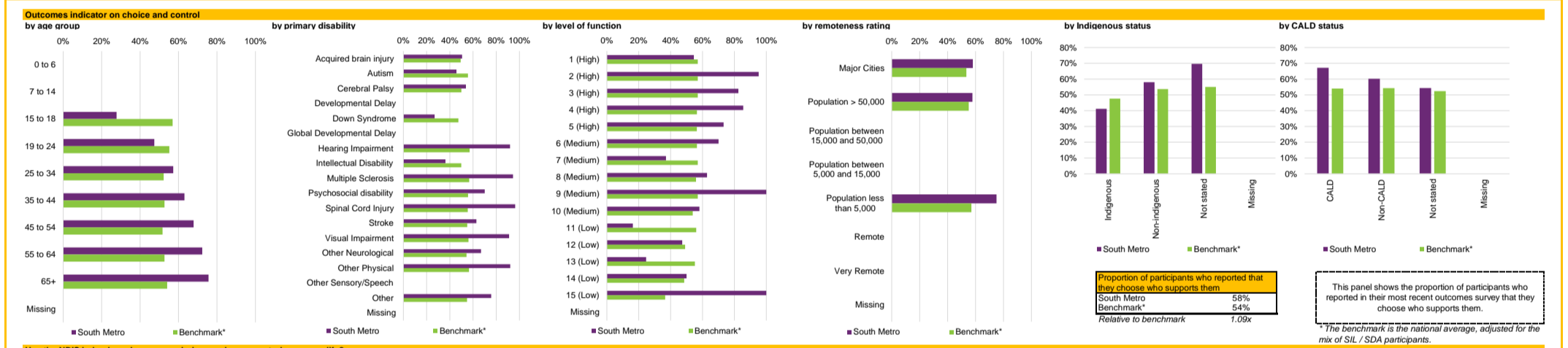


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,584	190	18.9	65%	13%	7%	4.5	2.6	58%	60%	79%
Daily Activities	3,000	232	12.9	51%	19%	18%	85.7	72.2	84%	58%	80%
Community	3,208	150	21.4	46%	16%	7%	35.9	23.2	65%	54%	79%
Transport	2,207	62	35.6	63%	0%	25%	3.5	3.2	91%	53%	81%
Core total	4,873	396	12.3	46%	18%	11%	129.7	101.2	78%	58%	78%
Capacity Building											
Daily Activities	5,777	284	20.3	59%	12%	17%	36.1	20.3	56%	57%	77%
Employment	457	25	18.3	93%	11%	33%	3.1	1.3	43%	45%	76%
Relationships	531	60	8.9	63%	19%	19%	2.7	1.1	43%	16%	72%
Social and Civic	703	67	10.5	51%	0%	12%	2.8	1.1	40%	45%	73%
Support Coordination	2,117	143	14.8	39%	15%	8%	4.1	2.5	62%	51%	76%
Capacity Building total	5,865	380	15.4	48%	10%	19%	49.9	27.3	55%	57%	77%
Capital											
Assistive Technology	1,712	136	12.6	56%	14%	49%	8.9	4.0	45%	65%	80%
Home Modifications	202	20	10.1	83%	0%	0%	0.9	0.4	45%	53%	84%
Capital total	1,748	146	12.0	50%	13%	41%	9.8	4.4	45%	64%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,984	625	9.6	38%	15%	19%	190.0	133.6	70%	58%	77%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

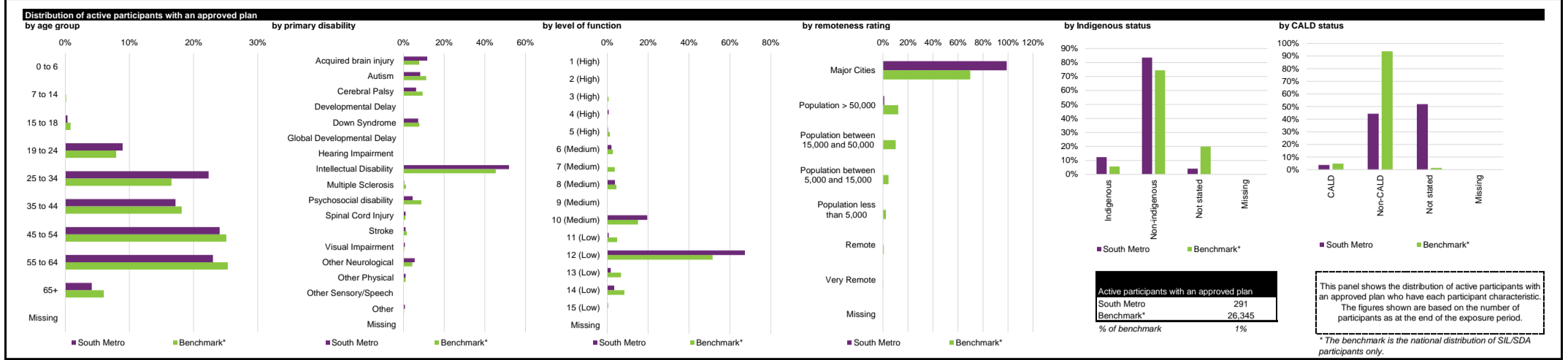
- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers:** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of active providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

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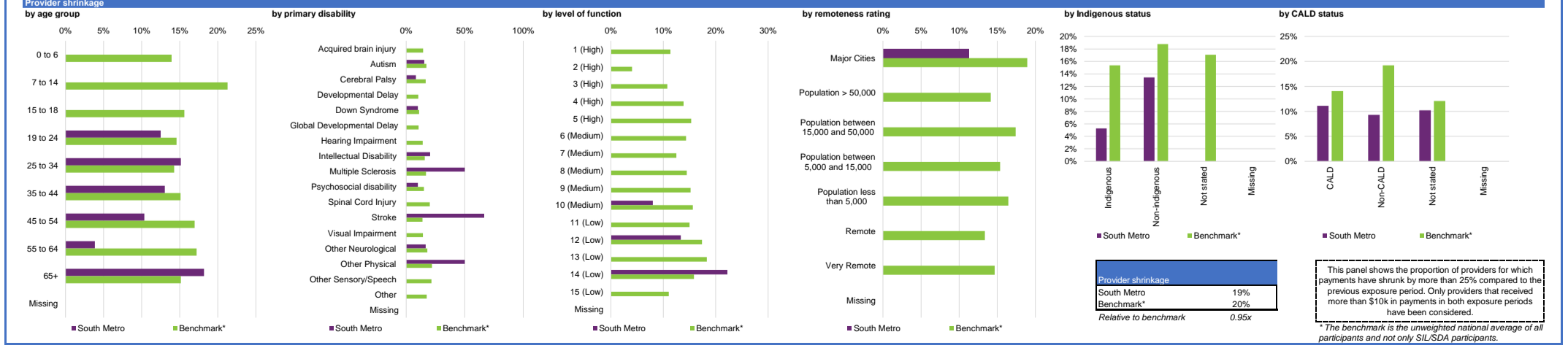
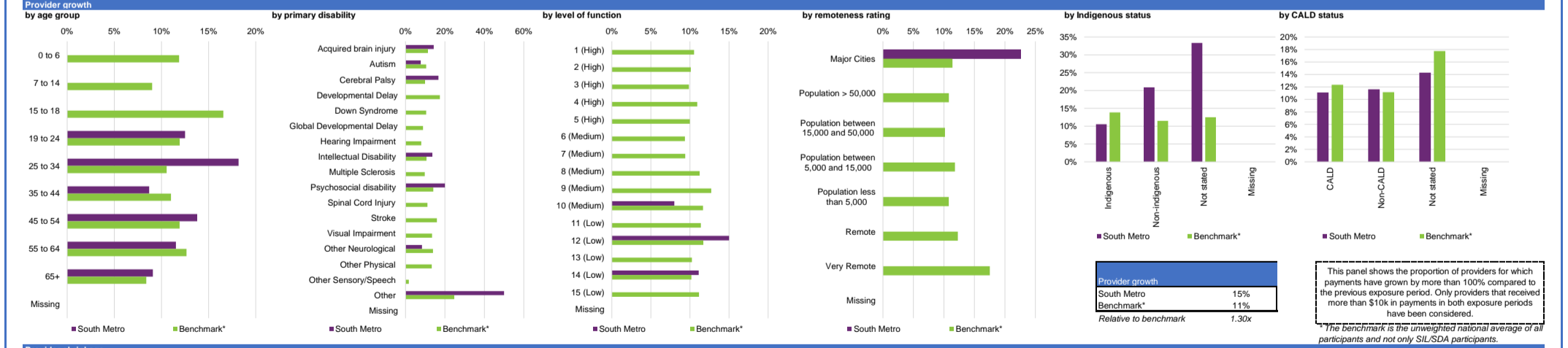
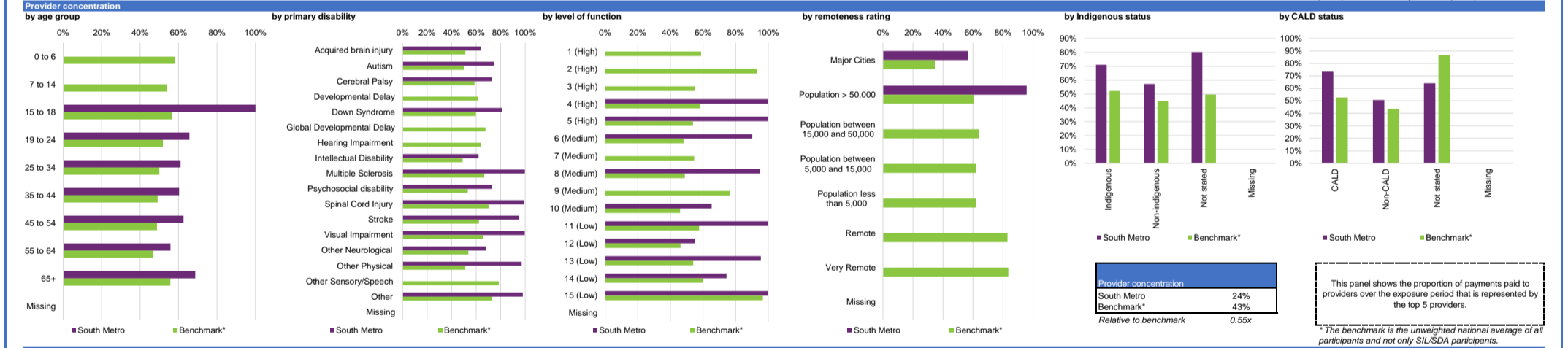
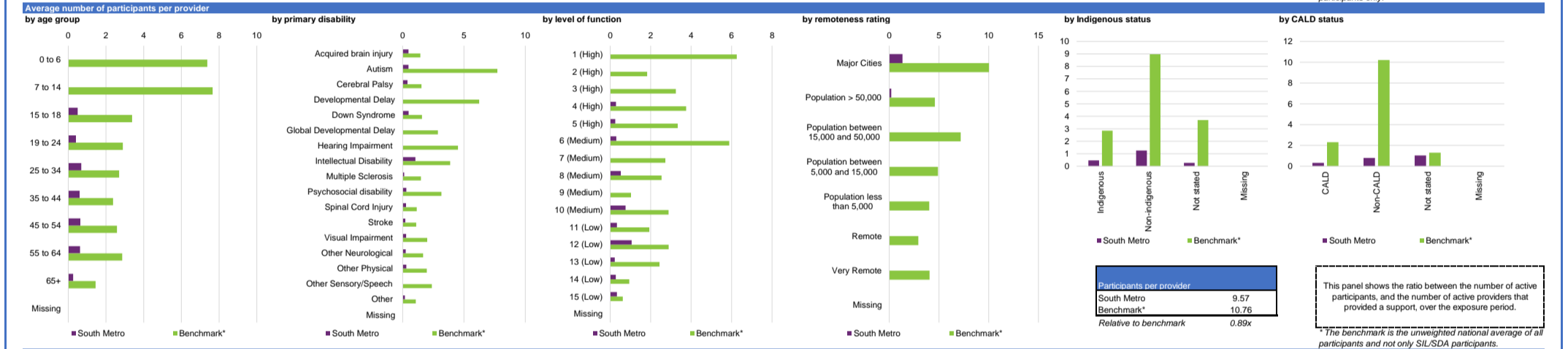
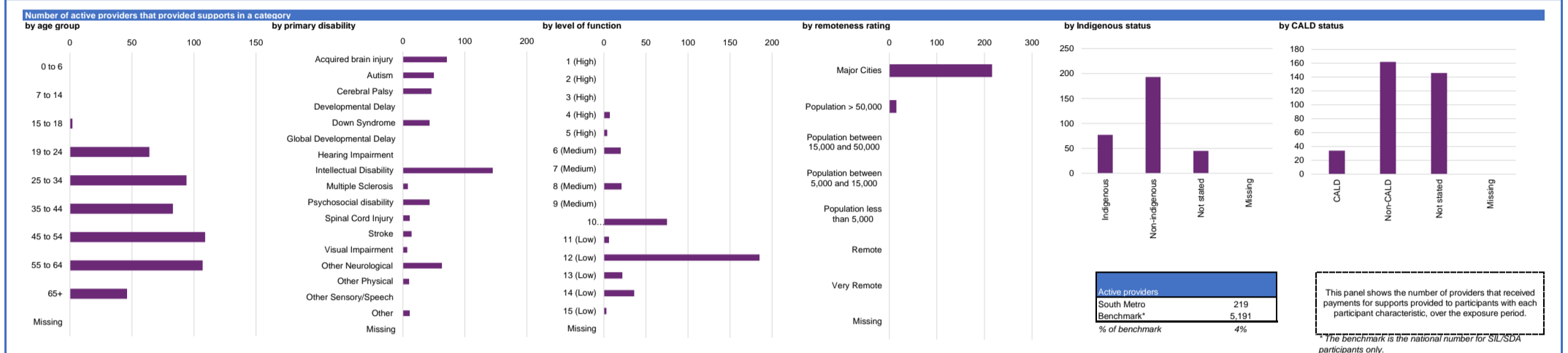
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
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Participant profile

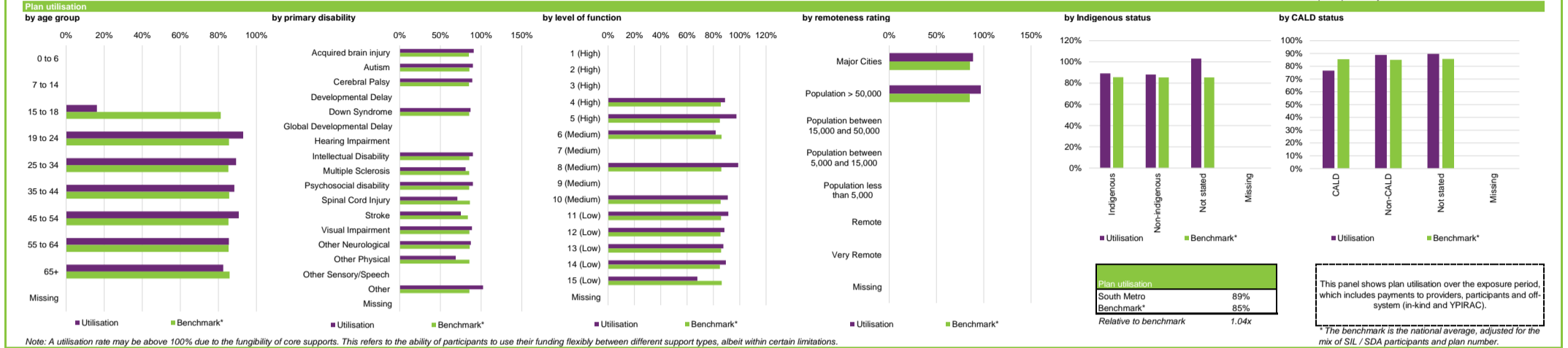
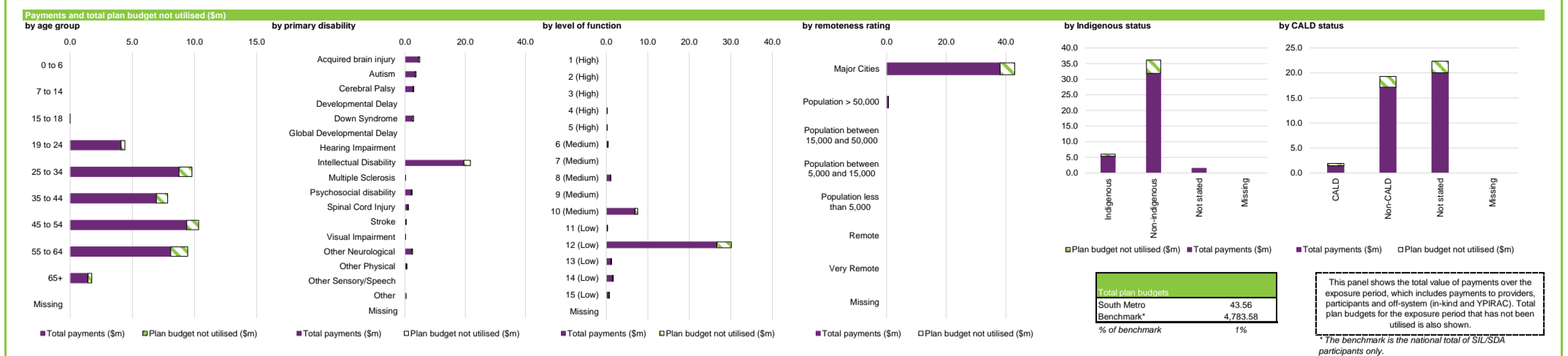
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Service provider indicators

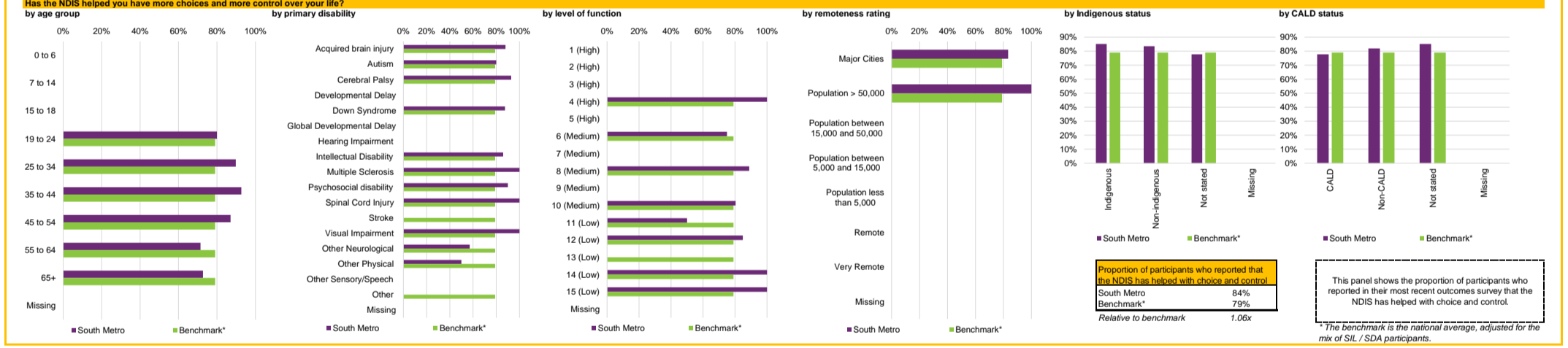
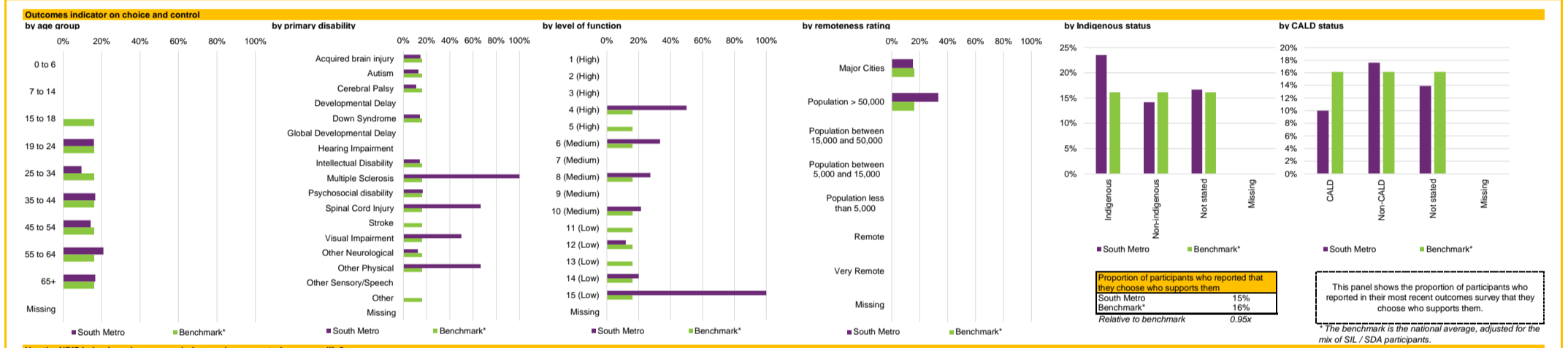


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	237	58	4.1	87%	0%	0%	0.5	0.3	61%	13%	83%
Daily Activities	288	73	3.9	77%	14%	14%	32.0	31.4	98%	15%	84%
Community	285	60	4.8	67%	16%	13%	6.3	4.4	71%	15%	84%
Transport	279	35	8.0	79%	0%	50%	0.3	0.2	64%	14%	83%
Core total	291	134	2.2	74%	20%	9%	39.2	36.3	83%	15%	84%
Capacity Building											
Daily Activities	288	66	4.4	76%	0%	19%	1.7	1.1	64%	15%	83%
Employment	20	5	4.0	100%	0%	67%	0.2	0.1	64%	5%	88%
Relationships	132	24	5.5	89%	0%	0%	0.6	0.3	50%	12%	83%
Social and Civic	3	3	1.0	100%	0%	0%	0.0	0.0	60%	33%	50%
Support Coordination	278	58	4.8	59%	13%	0%	0.6	0.4	65%	14%	84%
Capacity Building total	291	120	2.4	59%	13%	20%	3.1	1.9	61%	15%	84%
Capital											
Assistive Technology	157	37	4.2	80%	20%	40%	0.8	0.2	31%	14%	81%
Home Modifications	70	8	8.8	100%	0%	0%	0.5	0.2	32%	16%	83%
Capital total	185	45	4.1	70%	20%	40%	1.3	0.4	31%	15%	82%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	291	219	1.3	71%	23%	11%	43.6	38.7	89%	15%	84%

Note: Only the major support categories are shown.

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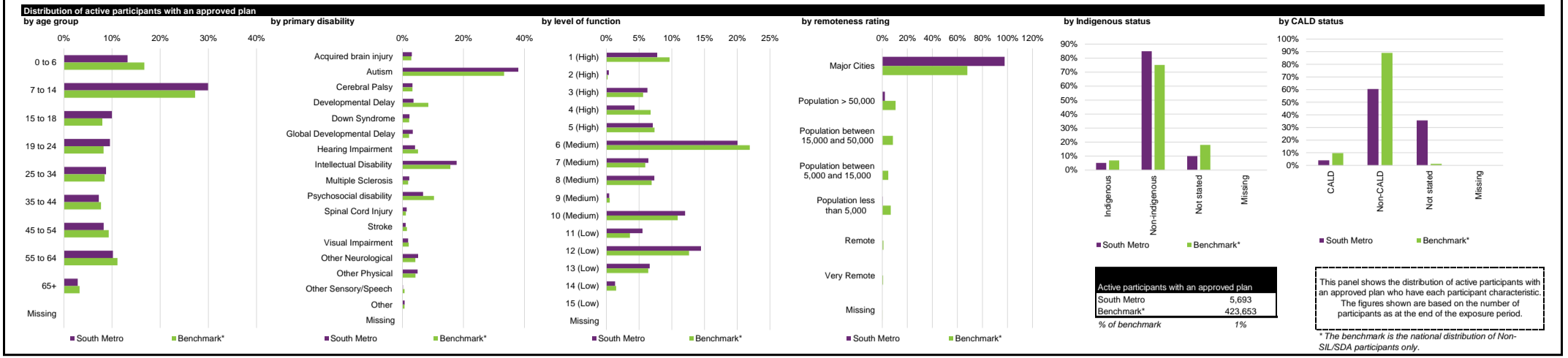
Indicator definitions	Description
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Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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Total plan budgets	Value of supports committed in participant plans for the exposure period
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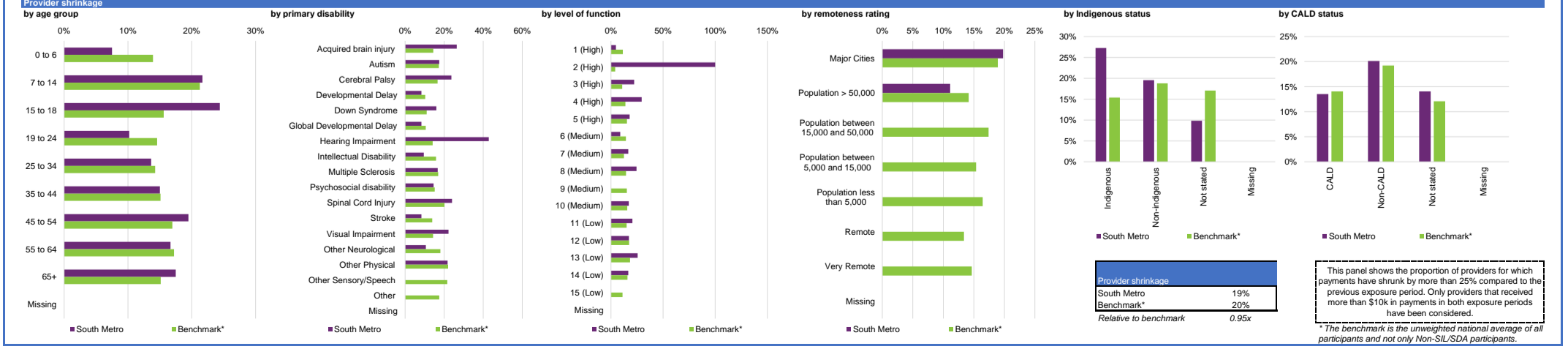
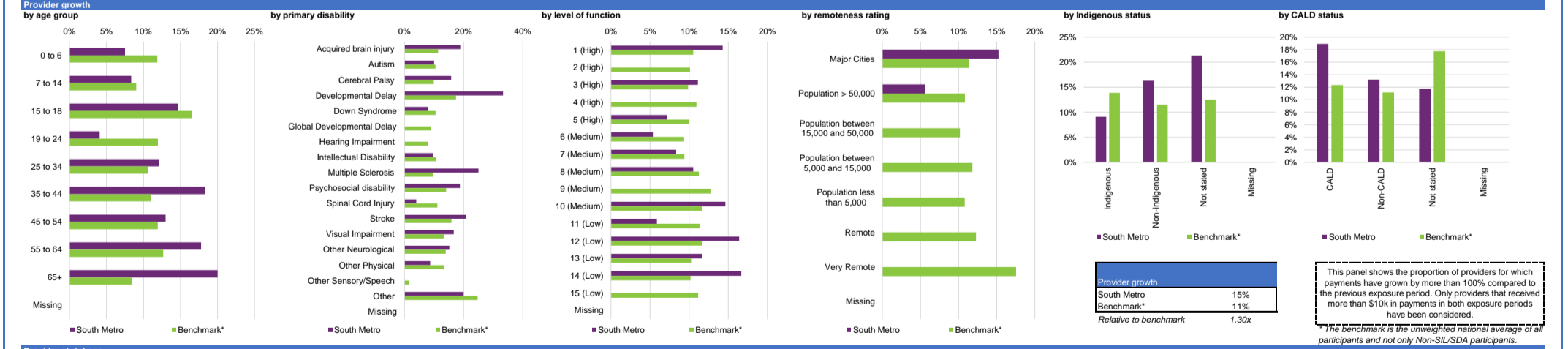
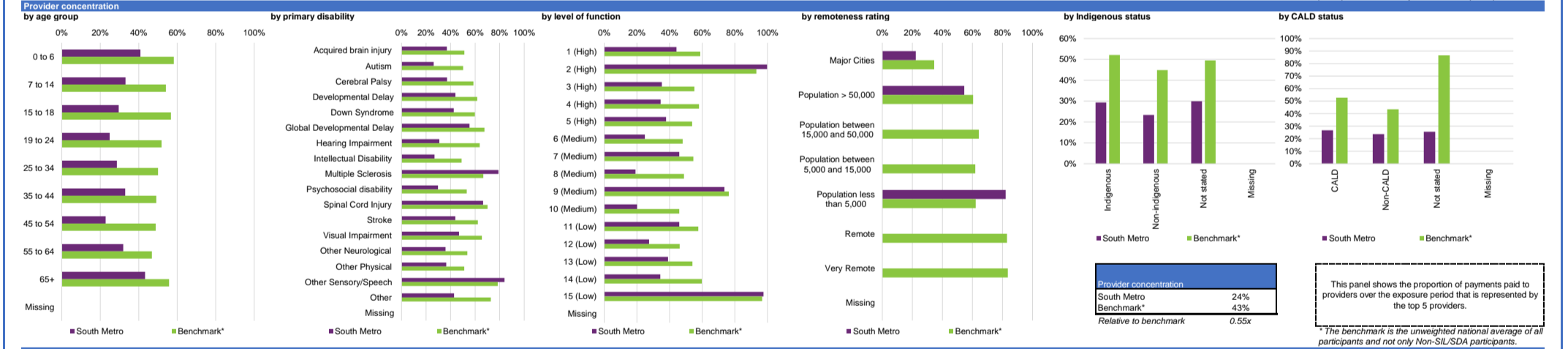
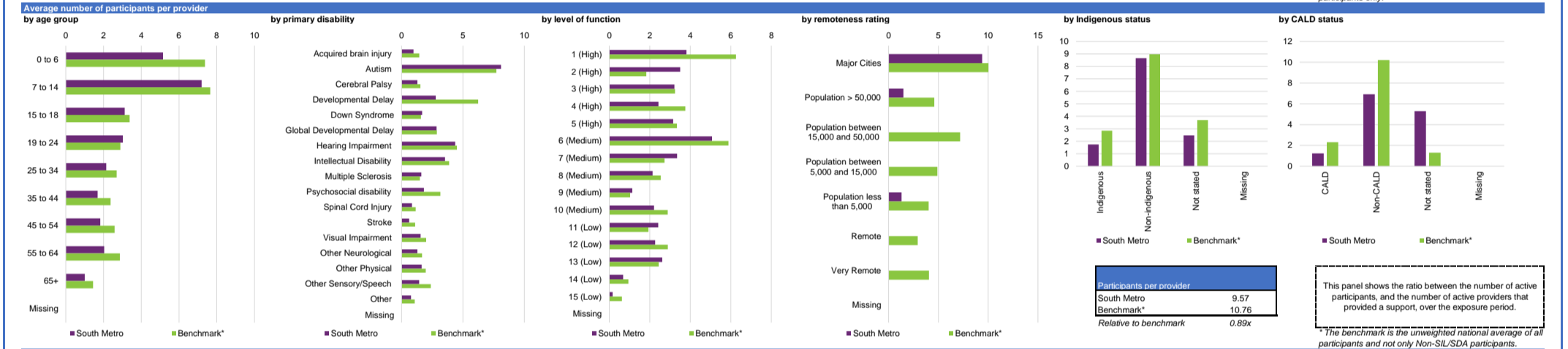
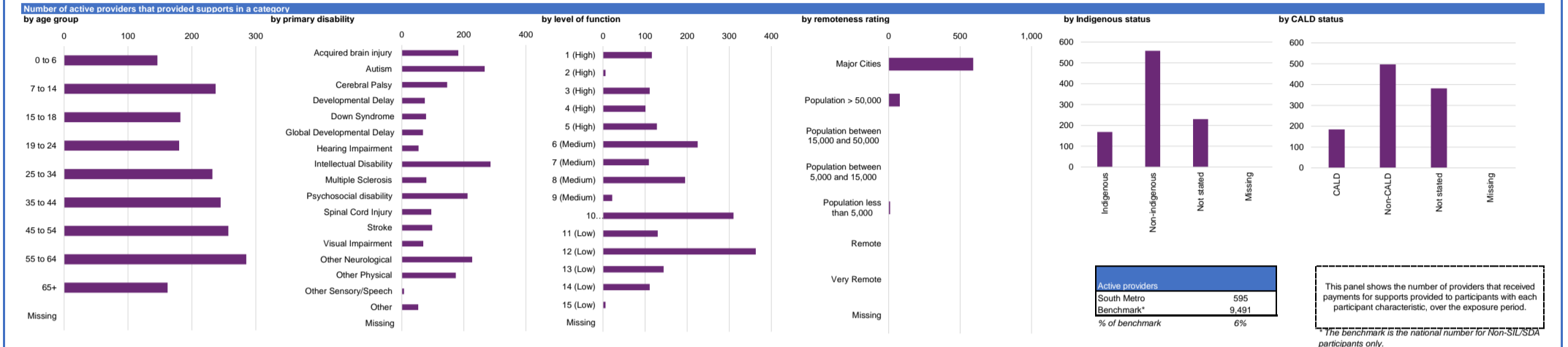
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Participant profile

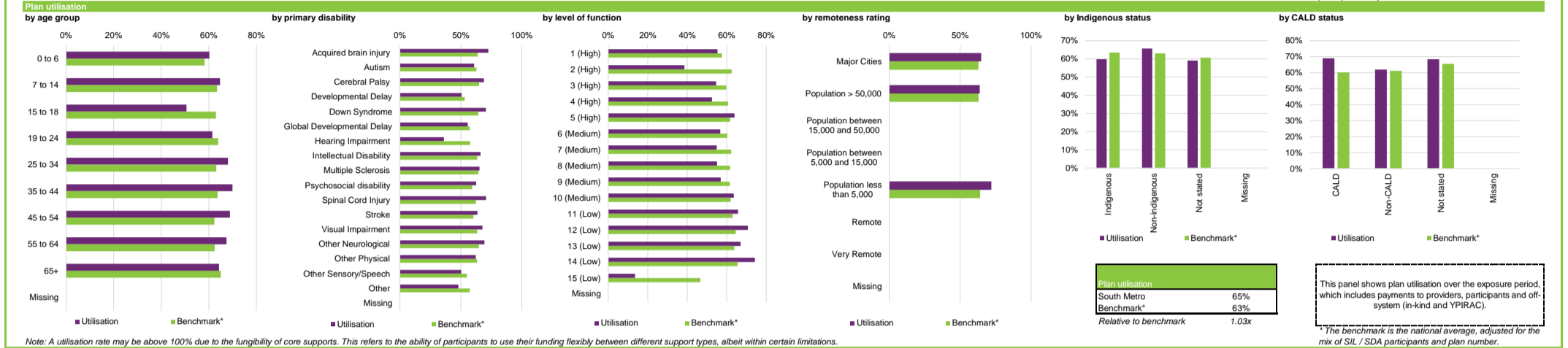
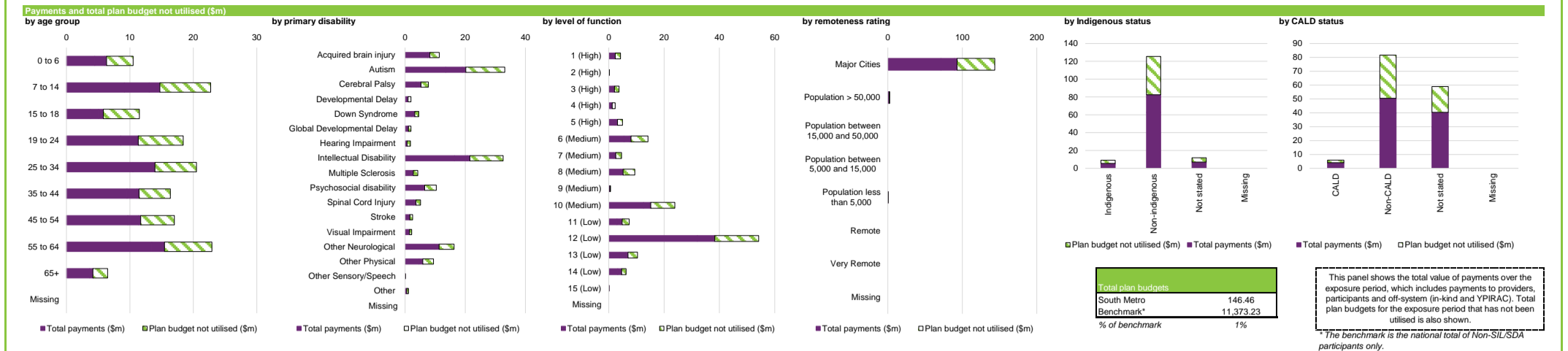
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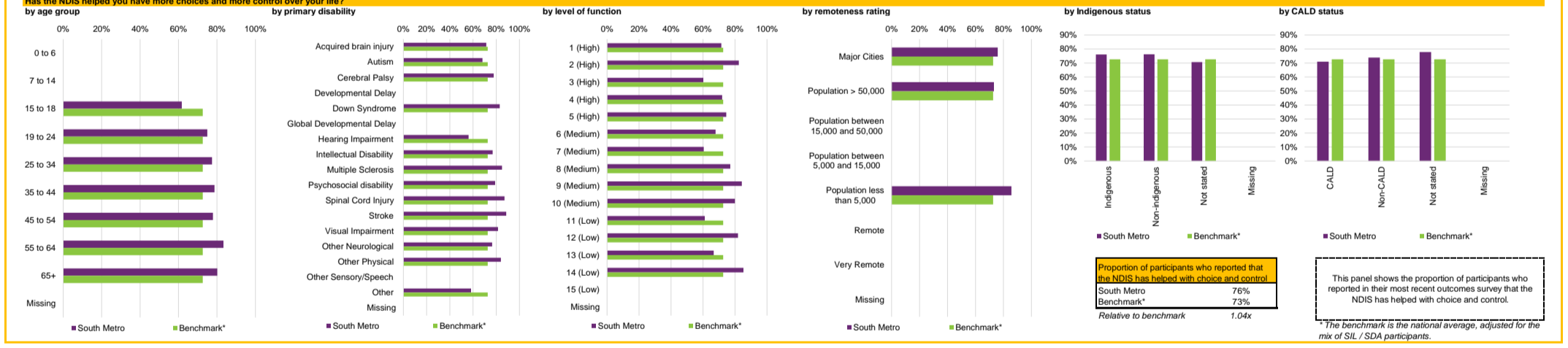
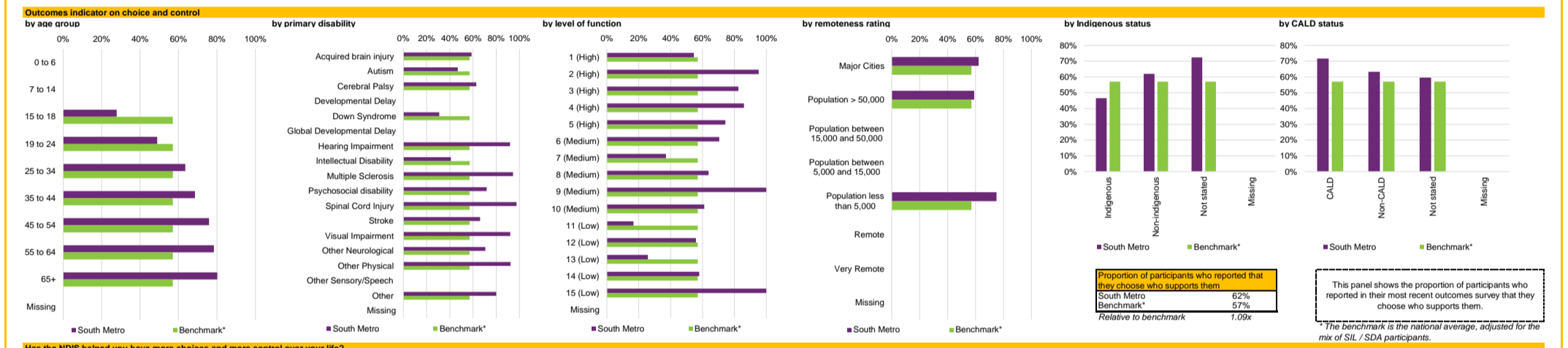
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	3,347	177	18.9	62%	9%	0%	4.0	2.3	57%	66%	78%
Daily Activities	2,712	222	12.2	48%	20%	18%	53.7	40.8	76%	63%	79%
Community	2,923	139	21.0	44%	17%	9%	29.6	18.8	63%	59%	80%
Transport	1,928	53	36.4	58%	0%	0%	3.2	3.0	94%	58%	79%
Core total	4,582	375	12.2	41%	19%	14%	90.5	64.8	72%	62%	77%
Capacity Building											
Daily Activities	5,489	277	19.8	60%	12%	14%	34.4	19.2	56%	62%	77%
Employment	437	25	17.5	93%	11%	33%	2.9	1.2	42%	47%	75%
Relationships	399	54	7.4	60%	36%	9%	2.0	0.8	41%	19%	64%
Social and Civic	700	66	10.6	52%	0%	12%	2.8	1.1	39%	45%	73%
Support Coordination	1,839	141	13.0	41%	22%	8%	3.5	2.2	62%	58%	74%
Capacity Building total	5,574	372	15.0	49%	12%	19%	46.7	25.4	54%	62%	76%
Capital											
Assistive Technology	1,555	129	12.1	56%	14%	54%	8.1	3.7	46%	73%	80%
Home Modifications	132	12	11.0	98%	0%	0%	0.4	0.2	60%	77%	84%
Capital total	1,563	131	11.9	52%	13%	46%	8.5	4.0	47%	73%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,693	595	9.6	35%	16%	21%	146.5	94.9	65%	62%	76%

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