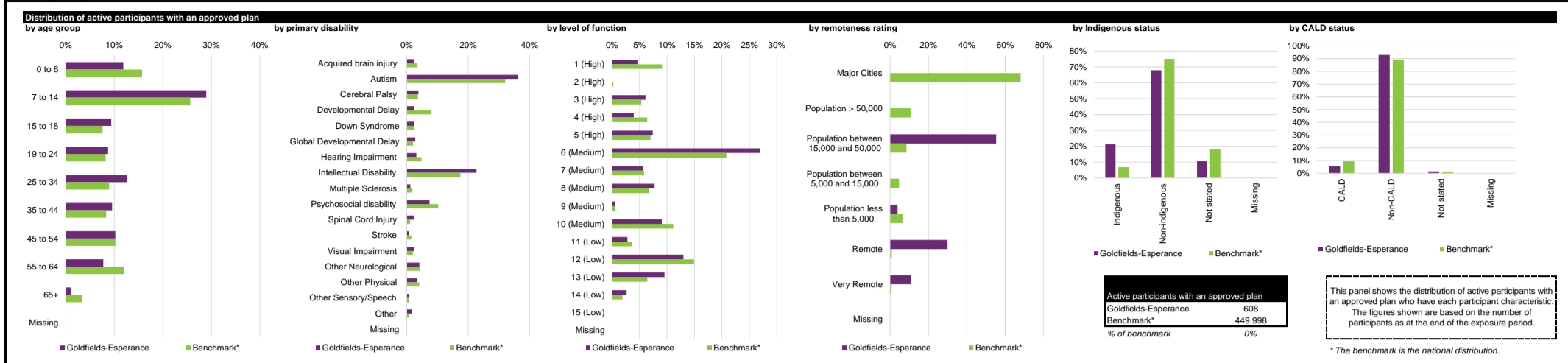
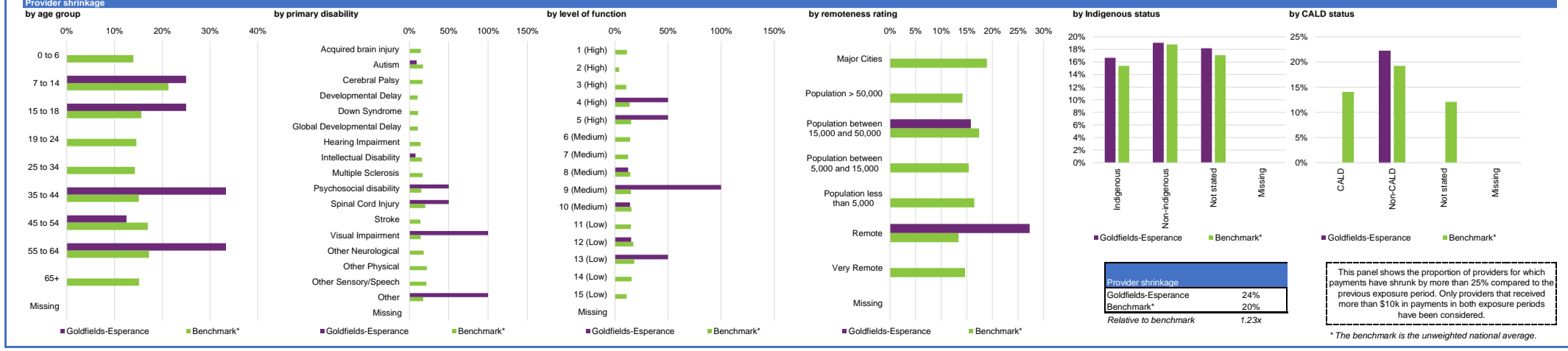
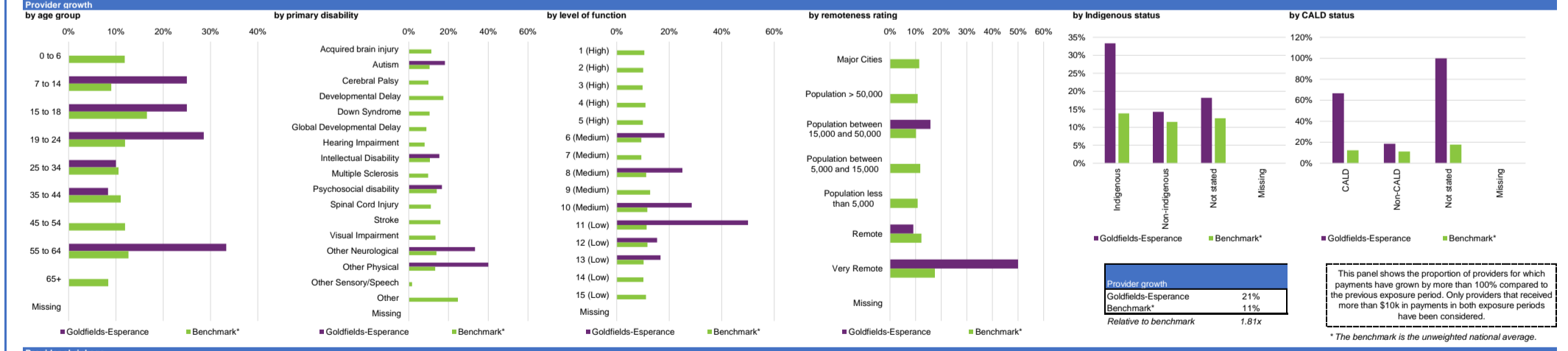
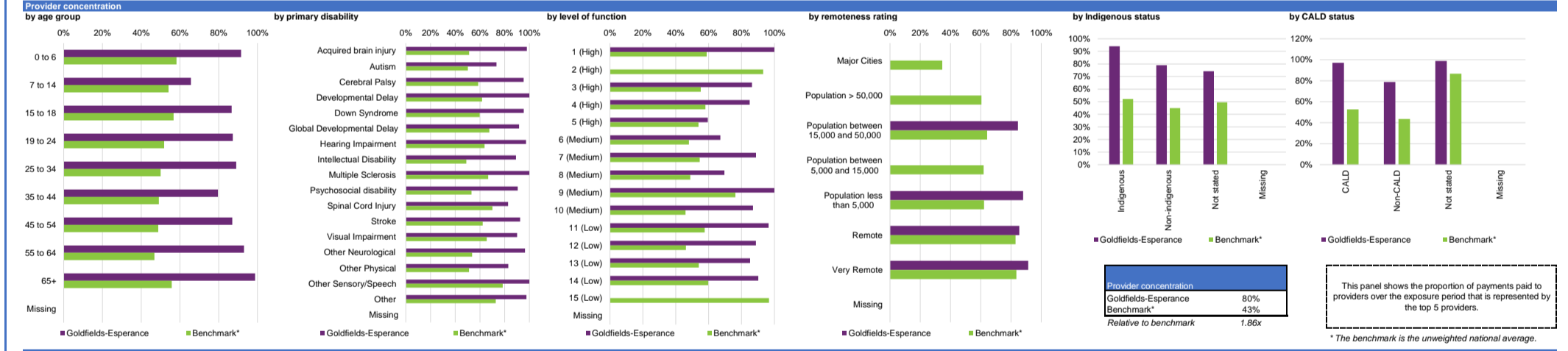
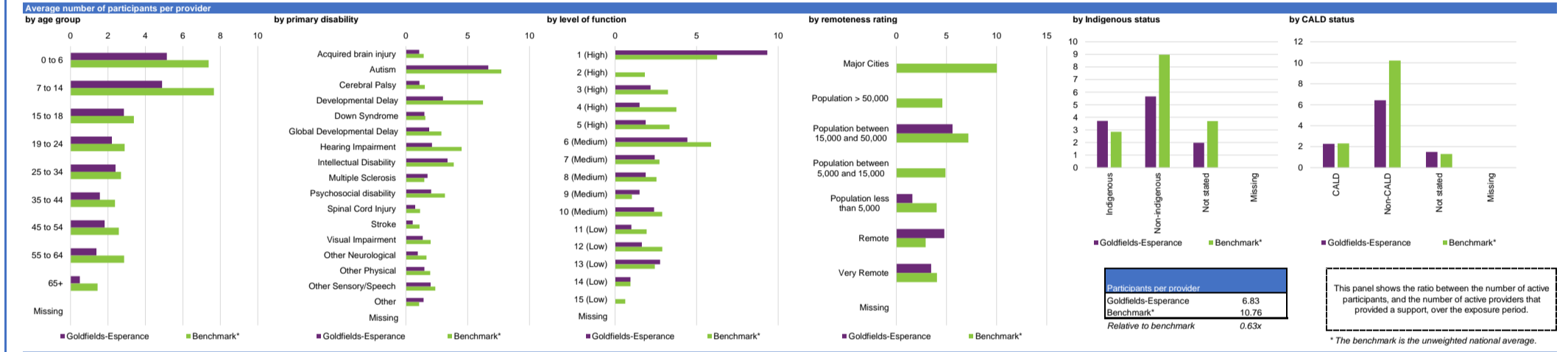


Participant profile

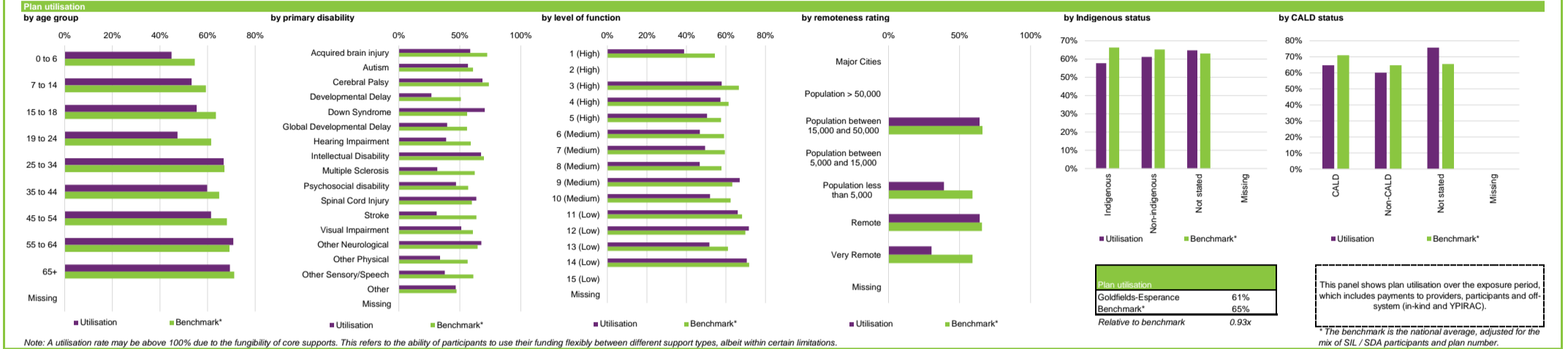
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

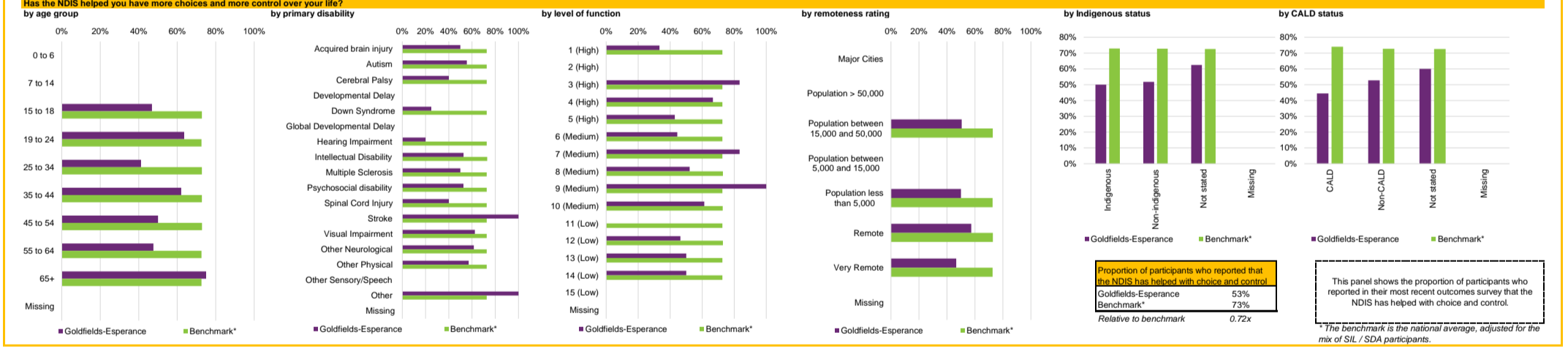
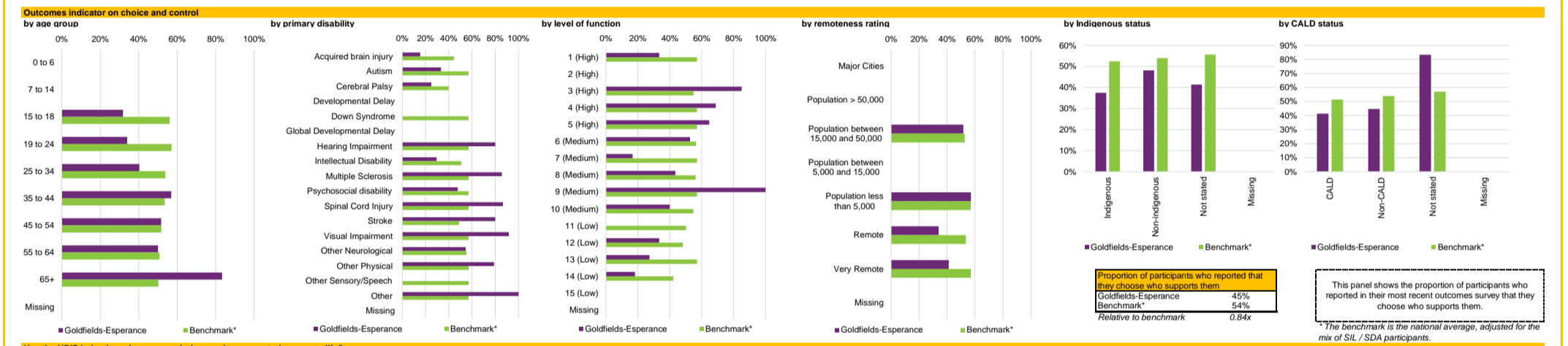


**Plan utilisation**



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Outcomes framework**



**Support category summary**

| Support category              | Active participants with approved plans | Active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has the NDIS helped with choice and control? |
|-------------------------------|---|------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| <b>Core</b>                   | 516                                     | 52               | 9.9                       | 96%                    | 13%             | 20%                | 16.3                     | 11.7           | 71%         | 45%                                      | 53%  |
| <b>Capacity Building</b>      | 601                                     | 59               | 10.2                      | 80%                    | 17%             | 28%                | 6.5                      | 2.6            | 40%         | 45%                                      | 53%  |
| <b>Capital</b>                | 168                                     | 24               | 7.0                       | 88%                    | 0%              | 33%                | 1.3                      | 0.4            | 29%         | 53%                                      | 52%  |
| <b>All support categories</b> | 608                                     | 89               | 6.8                       | 91%                    | 21%             | 24%                | 24.1                     | 14.6           | 61%         | 45%                                      | 53%  |

Note: Only the major support categories are shown.  
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

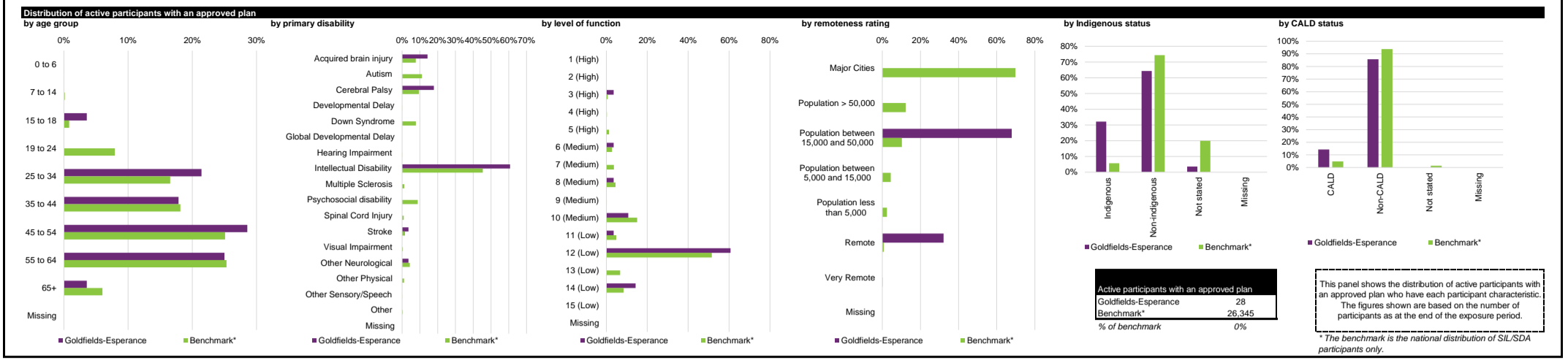
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- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

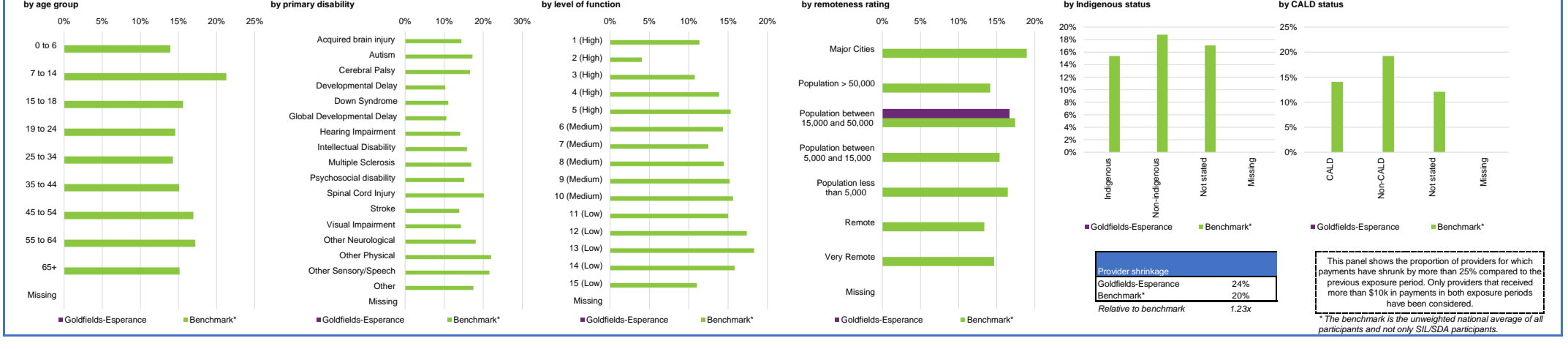
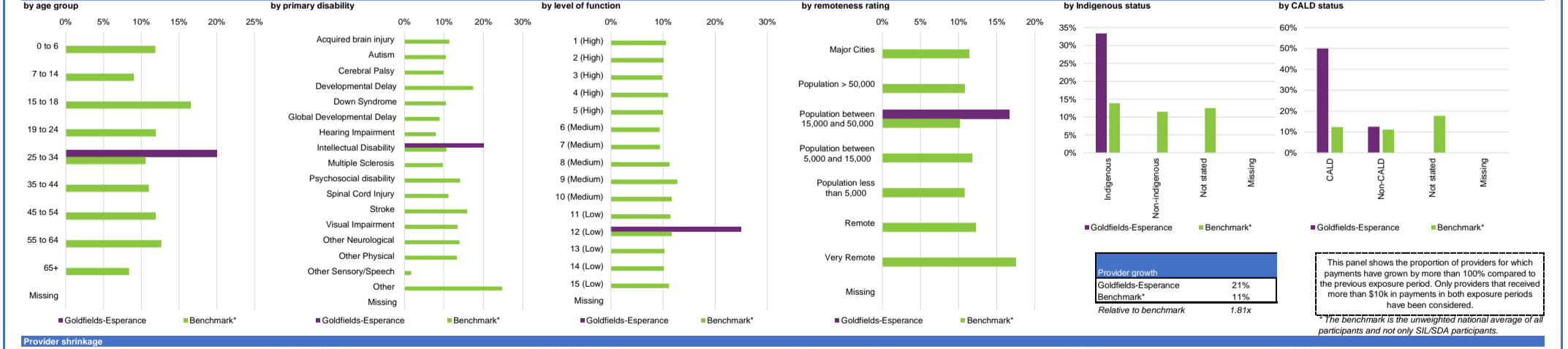
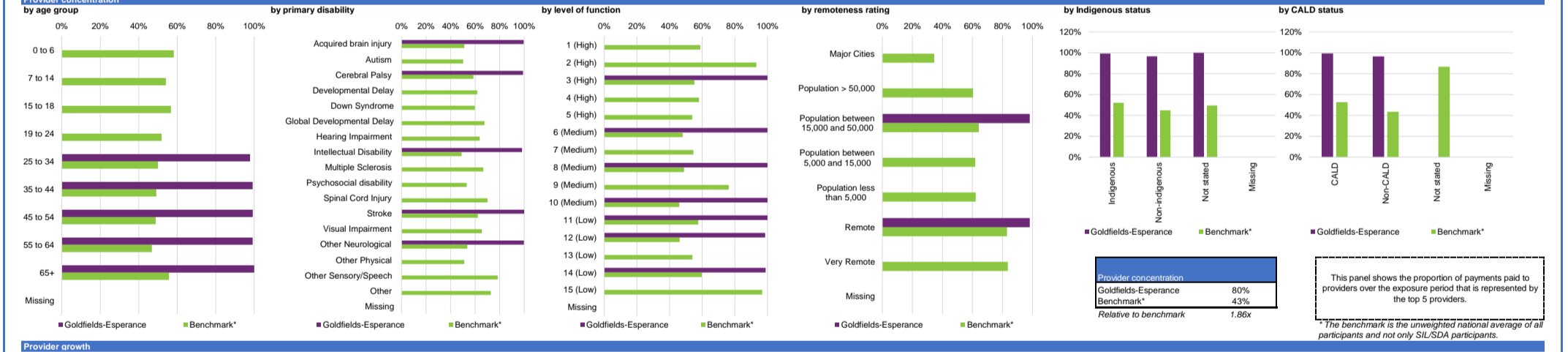
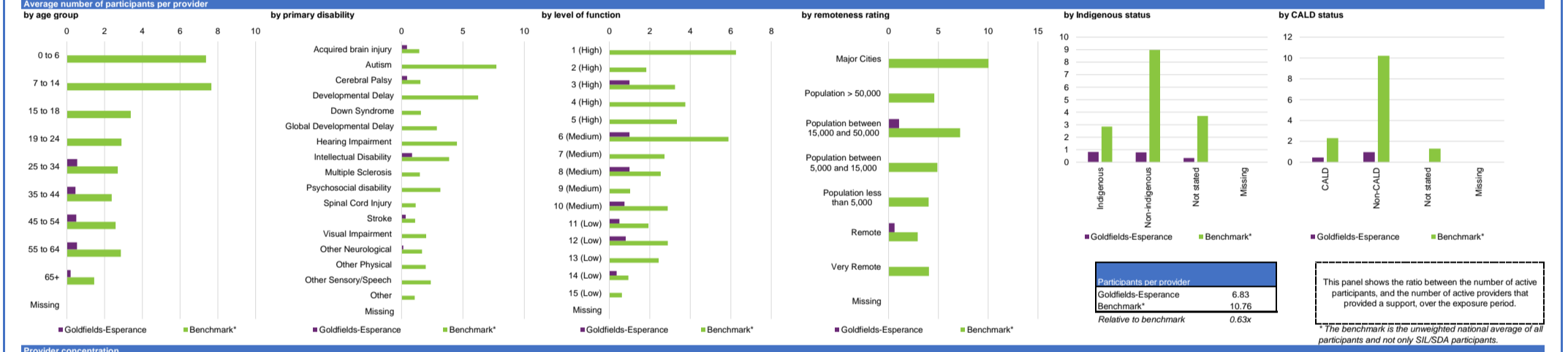
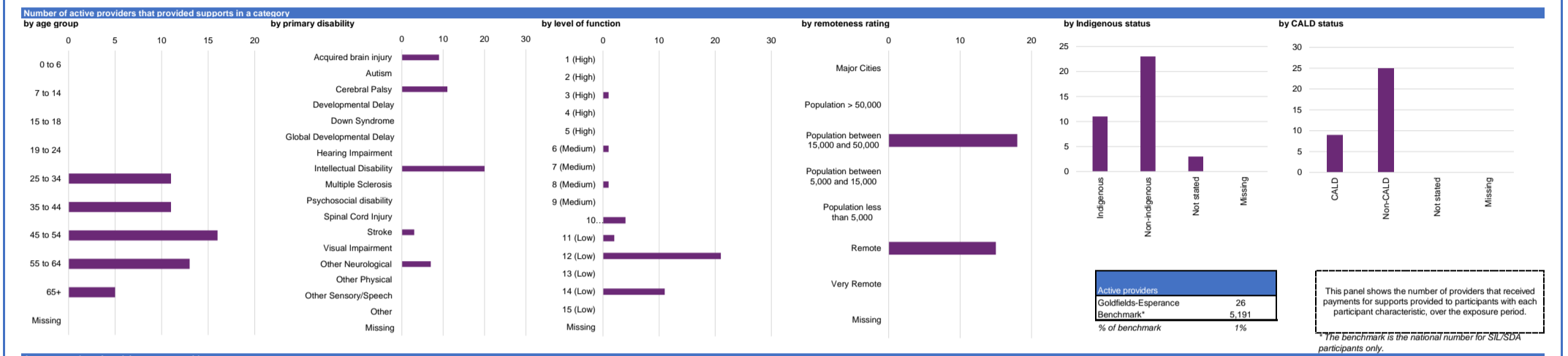
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

**Participant profile**

Please note that the data presented are based on only six months of data and not a full year.



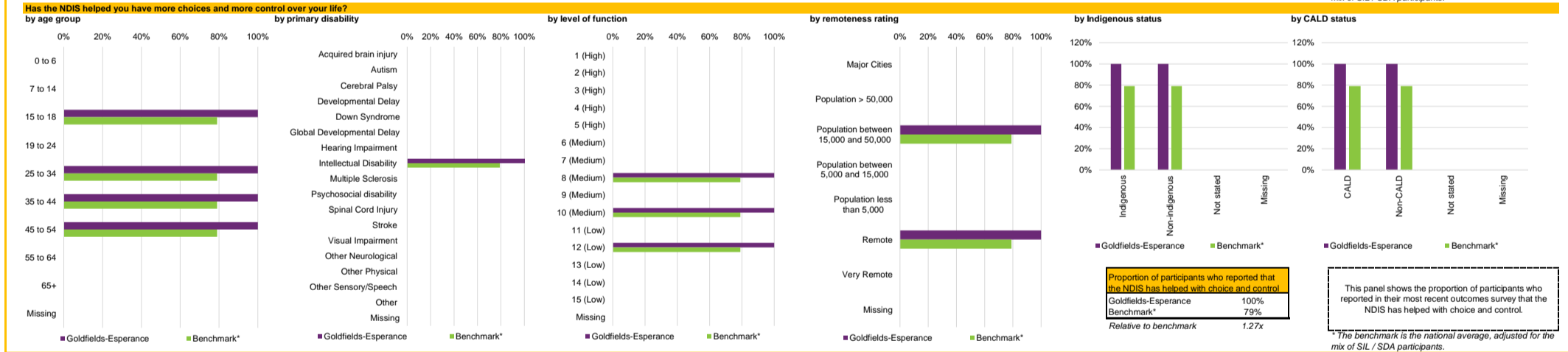
**Service provider indicators**



Plan utilisation



Outcomes framework



Support category summary

| Support category               | Active participants with approved plans | Active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has the NDIS helped with choice and control? |
|--------------------------------|---|------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| <b>Core</b>                    | 24                                      | 10               | 2.4                       | 100%                   | 0%              | 0%                 | 0.1                      | 0.0            | 49%         | 4%                                       | 100%   |
| Consumables                    | 24                                      | 10               | 2.4                       | 100%                   | 0%              | 0%                 | 0.1                      | 0.0            | 49%         | 4%                                       | 100%   |
| Daily Activities               | 27                                      | 7                | 3.9                       | 100%                   | 20%             | 0%                 | 4.2                      | 4.5            | 107%        | 4%                                       | 100%   |
| Community                      | 27                                      | 7                | 3.9                       | 100%                   | 17%             | 0%                 | 0.9                      | 0.3            | 37%         | 4%                                       | 100%   |
| Transport                      | 27                                      | 0                | 0.0                       | 0%                     | 0%              | 0%                 | 0.0                      | 0.0            | 34%         | 4%                                       | 100%   |
| <b>Core total</b>              | <b>28</b>                               | <b>16</b>        | <b>1.8</b>                | <b>100%</b>            | <b>14%</b>      | <b>0%</b>          | <b>5.1</b>               | <b>4.8</b>     | <b>94%</b>  | <b>4%</b>                                | <b>100%</b>                                  |
| <b>Capacity Building</b>       | 28                                      | 5                | 5.6                       | 100%                   | 0%              | 0%                 | 0.2                      | 0.0            | 23%         | 4%                                       | 100%   |
| Daily Activities               | 28                                      | 5                | 5.6                       | 100%                   | 0%              | 0%                 | 0.2                      | 0.0            | 23%         | 4%                                       | 100%   |
| Employment                     | 2                                       | 0                | 0.0                       | 0%                     | 0%              | 0%                 | 0.0                      | 0.0            | 0%          | 0%                                       | 100%   |
| Relationships                  | 6                                       | 3                | 2.0                       | 100%                   | 0%              | 0%                 | 0.1                      | 0.0            | 21%         | 0%                                       | 100%   |
| Social and Civic               | 1                                       | 0                | 0.0                       | 0%                     | 0%              | 0%                 | 0.0                      | 0.0            | 0%          | 0%                                       | 100%   |
| Support Coordination           | 28                                      | 9                | 3.1                       | 100%                   | 0%              | 100%               | 0.1                      | 0.0            | 45%         | 4%                                       | 100%   |
| <b>Capacity Building total</b> | <b>28</b>                               | <b>12</b>        | <b>2.3</b>                | <b>98%</b>             | <b>0%</b>       | <b>50%</b>         | <b>0.4</b>               | <b>0.1</b>     | <b>29%</b>  | <b>4%</b>                                | <b>100%</b>                                  |
| <b>Capital</b>                 | 17                                      | 4                | 4.3                       | 100%                   | 0%              | 0%                 | 0.1                      | 0.0            | 17%         | 0%                                       | 100%   |
| Assistive Technology           | 17                                      | 4                | 4.3                       | 100%                   | 0%              | 0%                 | 0.1                      | 0.0            | 17%         | 0%                                       | 100%   |
| Home Modifications             | 14                                      | 0                | 0.0                       | 0%                     | 0%              | 0%                 | 0.1                      | 0.0            | 0%          | 0%                                       | 100%   |
| <b>Capital total</b>           | <b>21</b>                               | <b>4</b>         | <b>5.3</b>                | <b>100%</b>            | <b>0%</b>       | <b>0%</b>          | <b>0.2</b>               | <b>0.0</b>     | <b>9%</b>   | <b>0%</b>                                | <b>100%</b>                                  |
| Missing                        | 0                                       | 0                | 0.0                       | 0%                     | 0%              | 0%                 | 0.0                      | 0.0            | 0%          | 0%                                       | 0%   |
| <b>All support categories</b>  | <b>28</b>                               | <b>26</b>        | <b>1.1</b>                | <b>99%</b>             | <b>13%</b>      | <b>13%</b>         | <b>5.7</b>               | <b>5.0</b>     | <b>87%</b>  | <b>4%</b>                                | <b>100%</b>                                  |

**Note:** Only the major support categories are shown. \*The benchmark is the national average, adjusted for the mix of SIL / SDA participants.

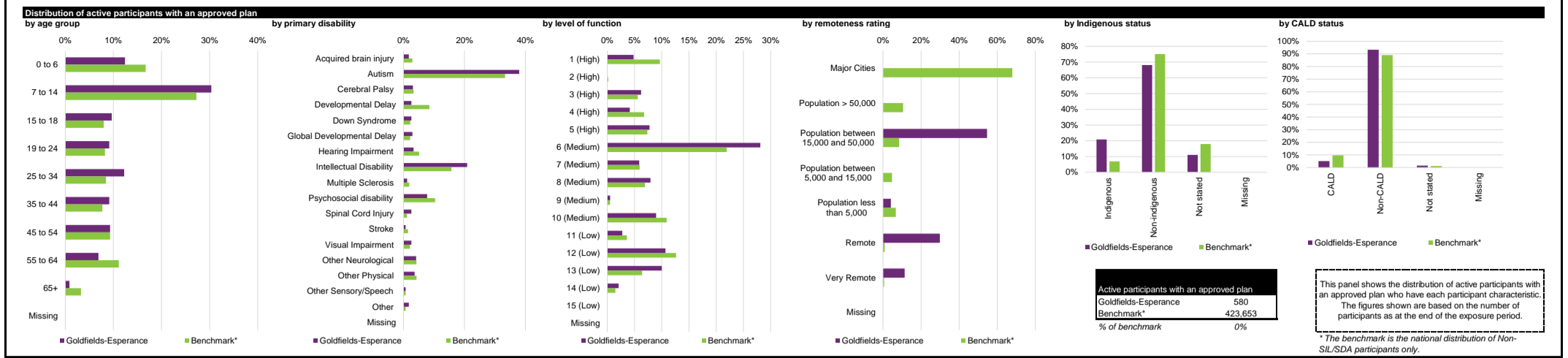
**Indicator definitions**

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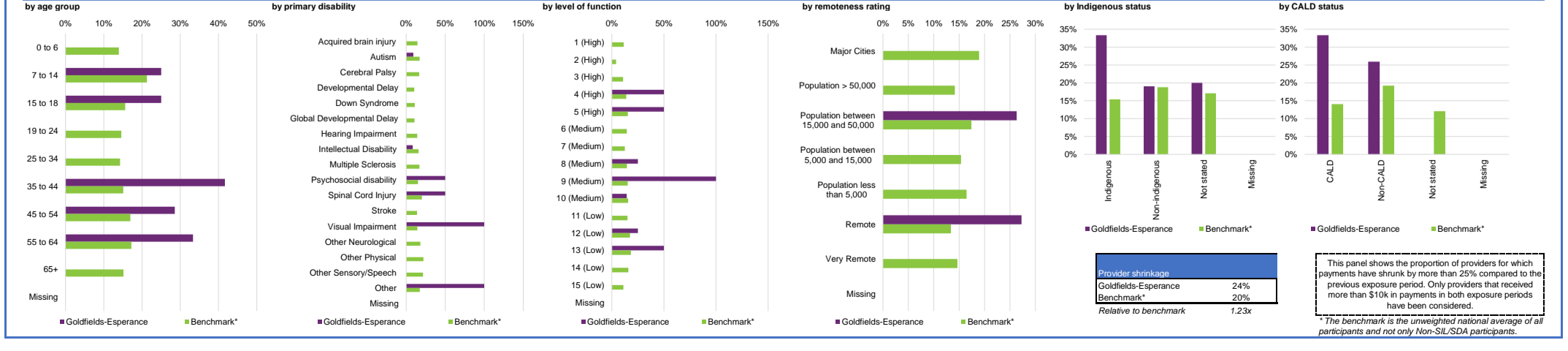
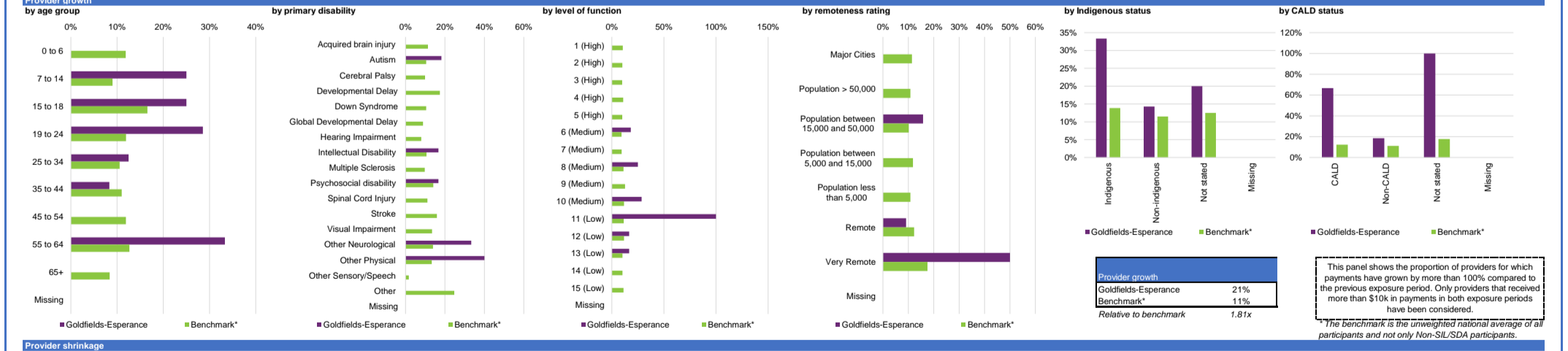
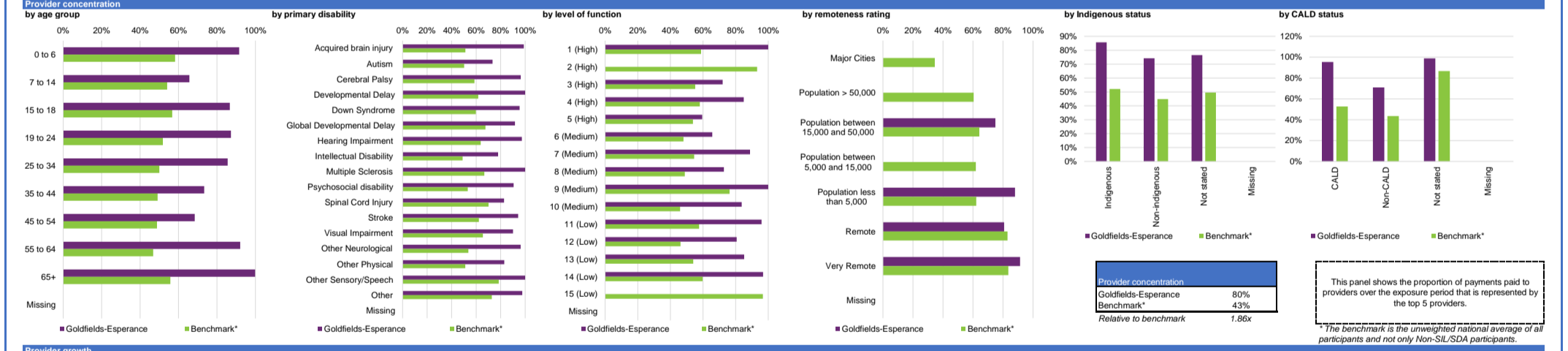
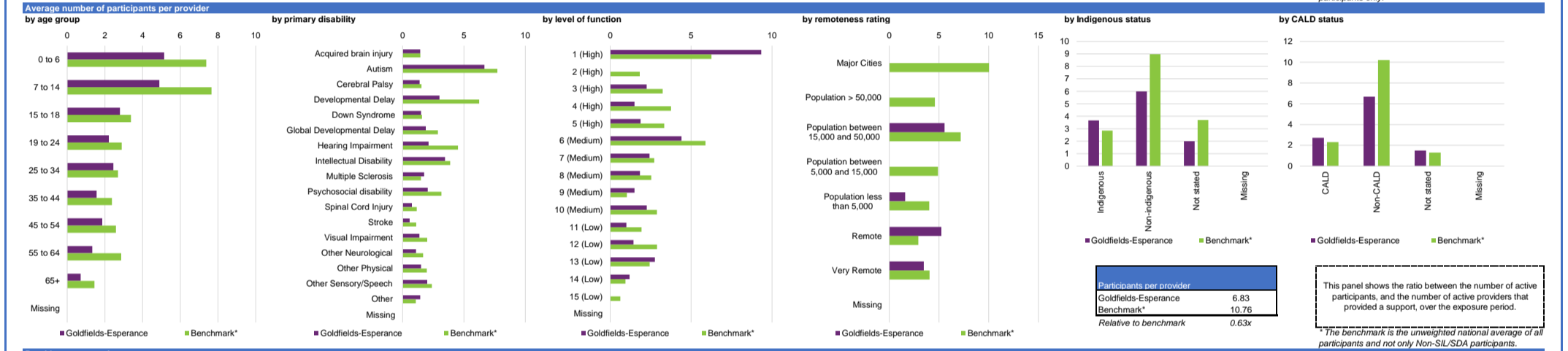
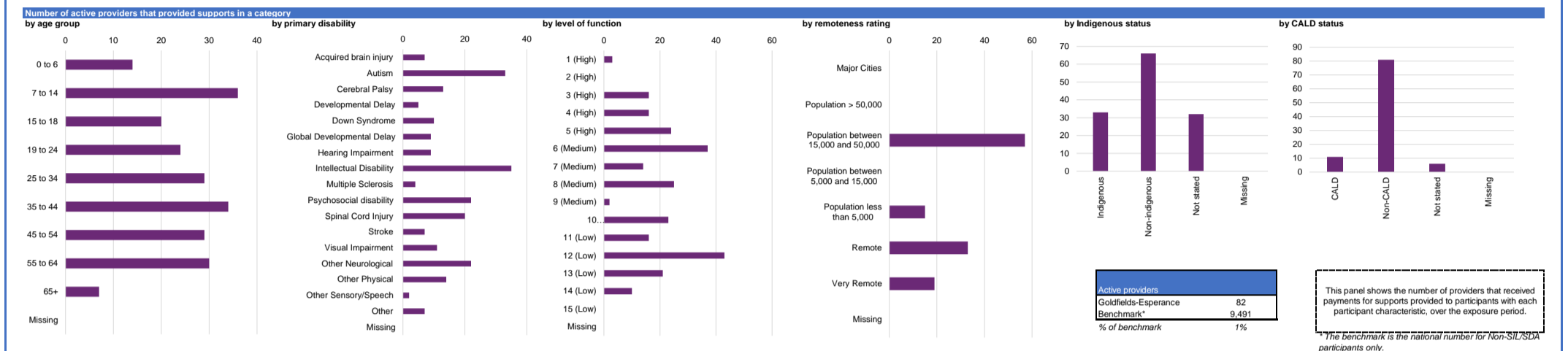
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Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

| Support category               | Active participants with approved plans | Active providers | Participants per provider | Provider concentration | Provider growth | Provider shrinkage | Total plan budgets (\$m) | Payments (\$m) | Utilisation | Outcomes indicator on choice and control | Has the NDIS helped with choice and control? |
|--------------------------------|---|------------------|---------------------------|------------------------|-----------------|--------------------|--------------------------|----------------|-------------|--|--|
| <b>Core</b>                    |   |                  |                           |                        |                 |                    |                          |                |             |  |  |
| Consumables                    | 361                                     | 31               | 11.6                      | 86%                    | 0%              | 0%                 | 0.4                      | 0.2            | 42%         | 50%                                      | 51%  |
| Daily Activities               | 276                                     | 30               | 9.2                       | 95%                    | 0%              | 0%                 | 6.4                      | 4.8            | 75%         | 45%                                      | 53%  |
| Community                      | 322                                     | 26               | 12.4                      | 94%                    | 10%             | 10%                | 4.0                      | 1.6            | 39%         | 43%                                      | 51%  |
| Transport                      | 204                                     | 4                | 51.0                      | 100%                   | 0%              | 0%                 | 0.3                      | 0.3            | 81%         | 41%                                      | 56%  |
| <b>Core total</b>              | <b>488</b>                              | <b>47</b>        | <b>10.4</b>               | <b>93%</b>             | <b>7%</b>       | <b>27%</b>         | <b>11.2</b>              | <b>6.8</b>     | <b>61%</b>  | <b>48%</b>                               | <b>52%</b>                                   |
| <b>Capacity Building</b>       |   |                  |                           |                        |                 |                    |                          |                |             |  |  |
| Daily Activities               | 549                                     | 33               | 16.6                      | 85%                    | 30%             | 20%                | 3.8                      | 1.6            | 43%         | 48%                                      | 53%  |
| Employment                     | 49                                      | 6                | 8.2                       | 100%                   | 0%              | 100%               | 0.4                      | 0.1            | 15%         | 29%                                      | 65%  |
| Relationships                  | 58                                      | 10               | 5.8                       | 100%                   | 0%              | 0%                 | 0.4                      | 0.1            | 24%         | 8%                                       | 53%  |
| Social and Civic               | 45                                      | 6                | 7.5                       | 100%                   | 0%              | 0%                 | 0.2                      | 0.0            | 17%         | 26%                                      | 58%  |
| Support Coordination           | 503                                     | 37               | 13.6                      | 83%                    | 0%              | 14%                | 1.0                      | 0.4            | 37%         | 47%                                      | 52%  |
| <b>Capacity Building total</b> | <b>573</b>                              | <b>58</b>        | <b>9.9</b>                | <b>81%</b>             | <b>18%</b>      | <b>24%</b>         | <b>6.1</b>               | <b>2.5</b>     | <b>40%</b>  | <b>48%</b>                               | <b>52%</b>                                   |
| <b>Capital</b>                 |   |                  |                           |                        |                 |                    |                          |                |             |  |  |
| Assistive Technology           | 143                                     | 22               | 6.5                       | 91%                    | 0%              | 33%                | 1.0                      | 0.3            | 32%         | 64%                                      | 52%  |
| Home Modifications             | 21                                      | 4                | 5.3                       | 100%                   | 0%              | 0%                 | 0.1                      | 0.0            | 37%         | 60%                                      | 40%  |
| <b>Capital total</b>           | <b>147</b>                              | <b>22</b>        | <b>6.7</b>                | <b>90%</b>             | <b>0%</b>       | <b>33%</b>         | <b>1.1</b>               | <b>0.4</b>     | <b>33%</b>  | <b>64%</b>                               | <b>52%</b>                                   |
| <b>Missing</b>                 | <b>0</b>                                | <b>0</b>         | <b>0.0</b>                | <b>0%</b>              | <b>0%</b>       | <b>0%</b>          | <b>0.0</b>               | <b>0.0</b>     | <b>0%</b>   | <b>0%</b>                                | <b>0%</b>                                    |
| <b>All support categories</b>  | <b>580</b>                              | <b>82</b>        | <b>7.1</b>                | <b>87%</b>             | <b>21%</b>      | <b>25%</b>         | <b>18.4</b>              | <b>9.6</b>     | <b>53%</b>  | <b>49%</b>                               | <b>51%</b>                                   |

**Indicator definitions**

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The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

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