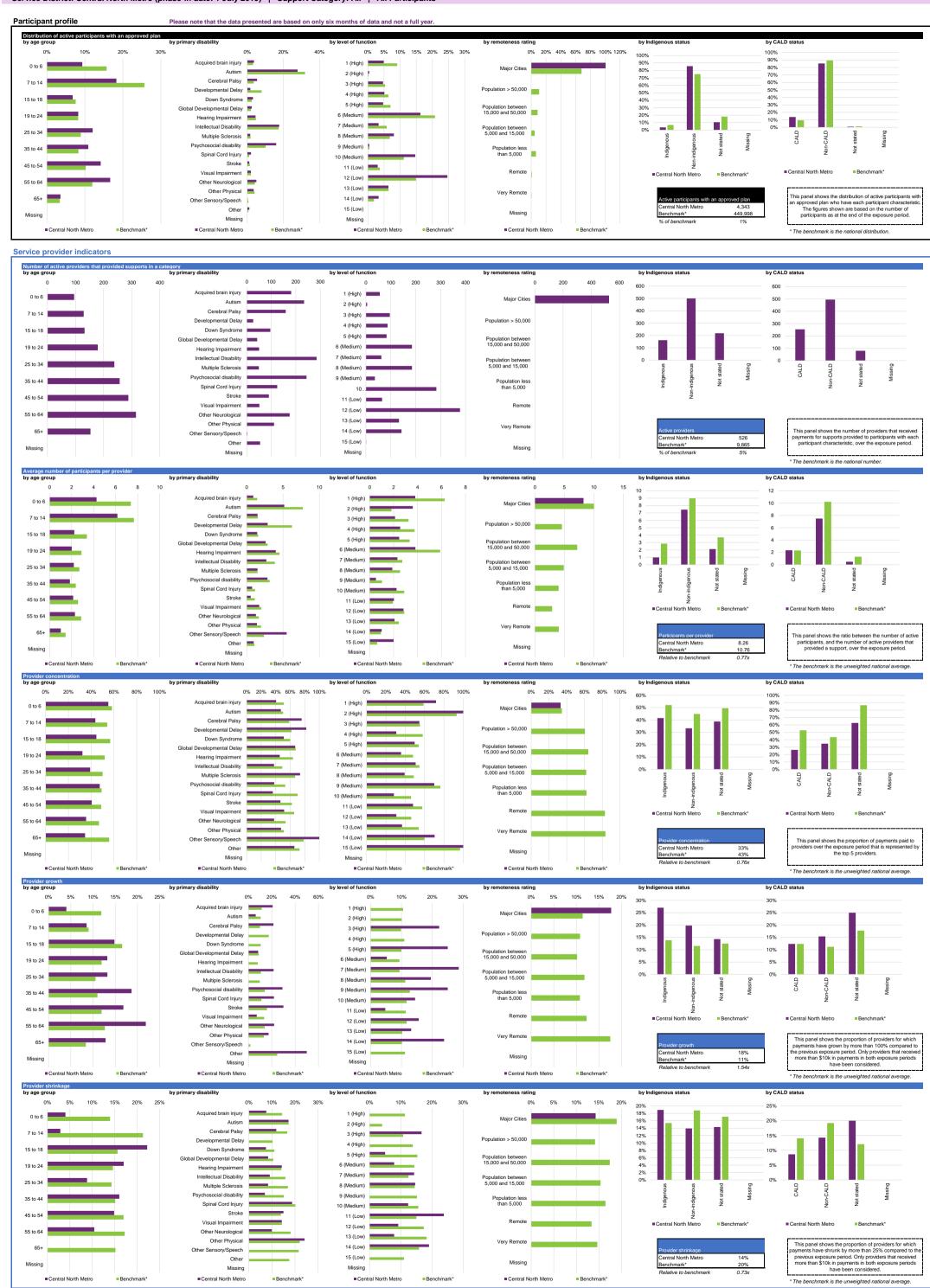
Service District: Central North Metro (phase-in date: 1 July 2019) | Support Category: All | All Participants





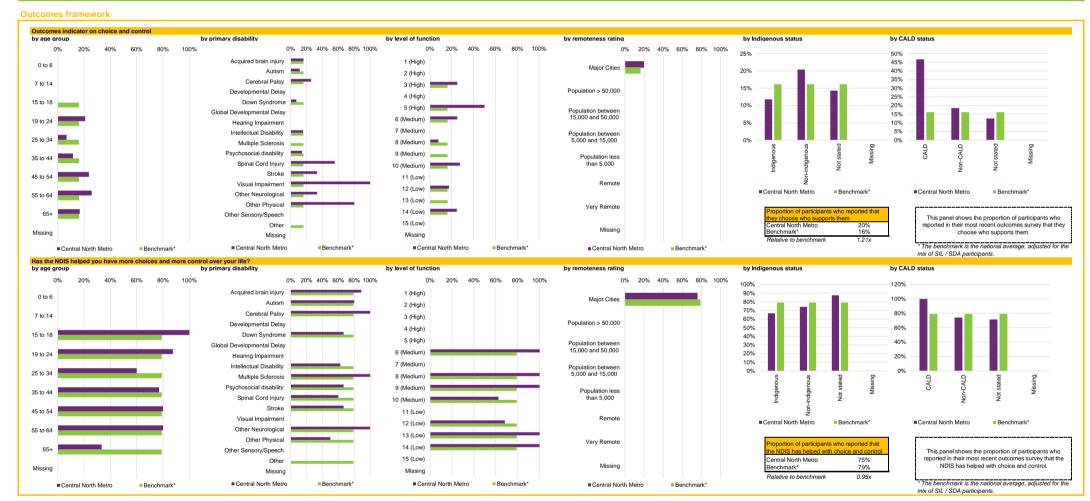


Support category summary Support category approved plans Active providers per provide choice and control choice and control? Daily Activities 2,716 222 38.5 22.9 143.2 Capacity Building 4,249 247 17.2 59% 12% 14% 15.5 57% 45% 72% 51% 41% 35% Employment 451 34 65 60 13.3 84% 0% 14% 3.3 34% 72% 33% 9% 14% 11% 1.3 620 631 9.5 10.5 58% 63% 13% 27% 3.3 2.5 15% 36% 64% 65% Social and Civic 43.4 24% 1,402 63% 52% 77% Home Modifications 10% Capital total 1,502 112 13.4 40% 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 4,343 197.0 136.7 Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the ful

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to providers, payments, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

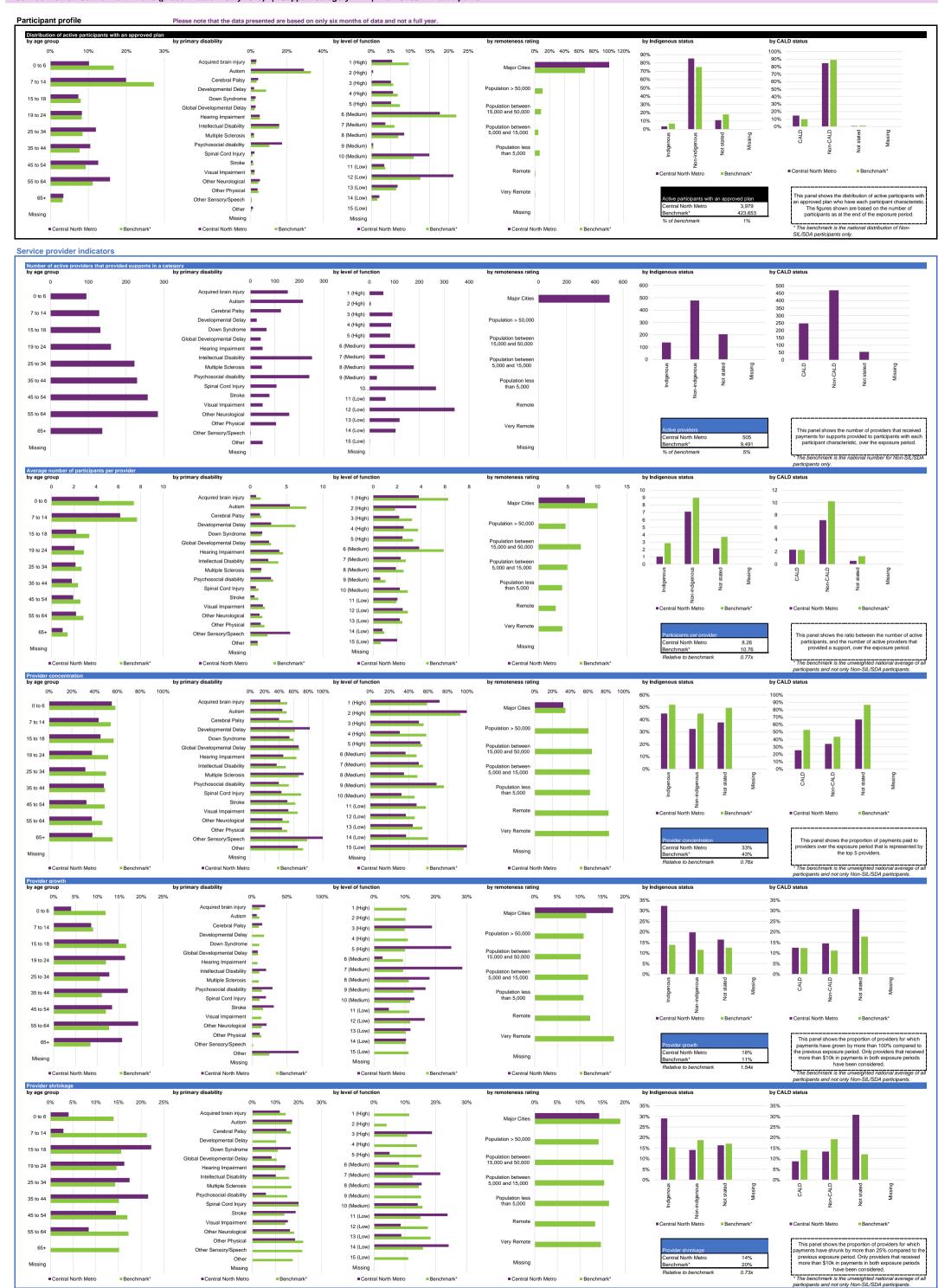






Support category summary Support category approved plans per provide shrinkage choice and control choice and control? Daily Activities 363 42.3 39.2 93% 64% 9.1 52.7 Capacity Building 38% 15% 52% 20% 75% Employment 92 11.5 100% 0% 0.5 0.5 0.0 73% 16% 67% 67% 0% 0% 19% 175 5 26 3 6.7 1.7 86% 100% 0% 0% 1.1 0.0 40% 32% 13% 20% 77% 75% Social and Civic 0.8 **6.0** 38% 83% Home Modifications 264 66.0 100% Capital total 312 0.6 21% 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 61.6 49.4 80% Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fu

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	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.







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