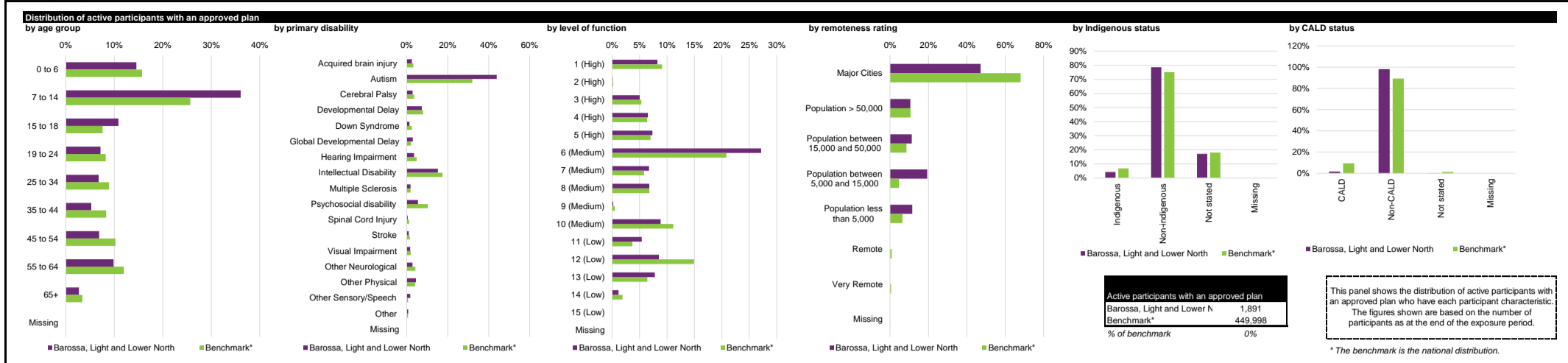
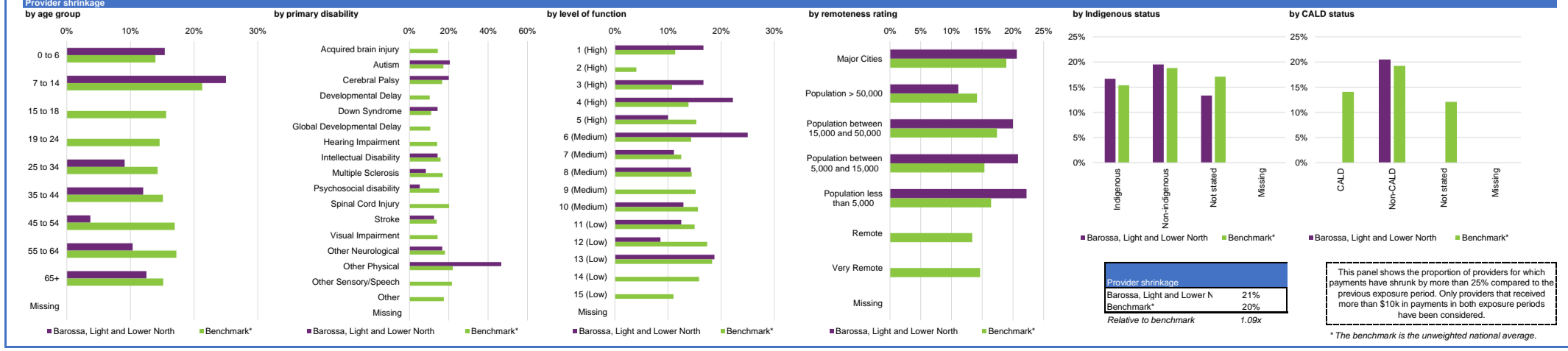
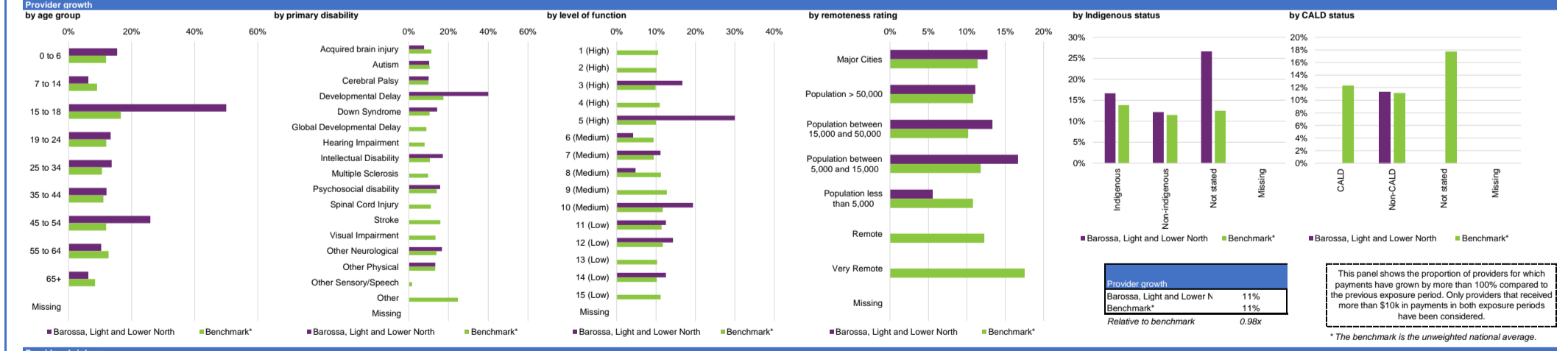
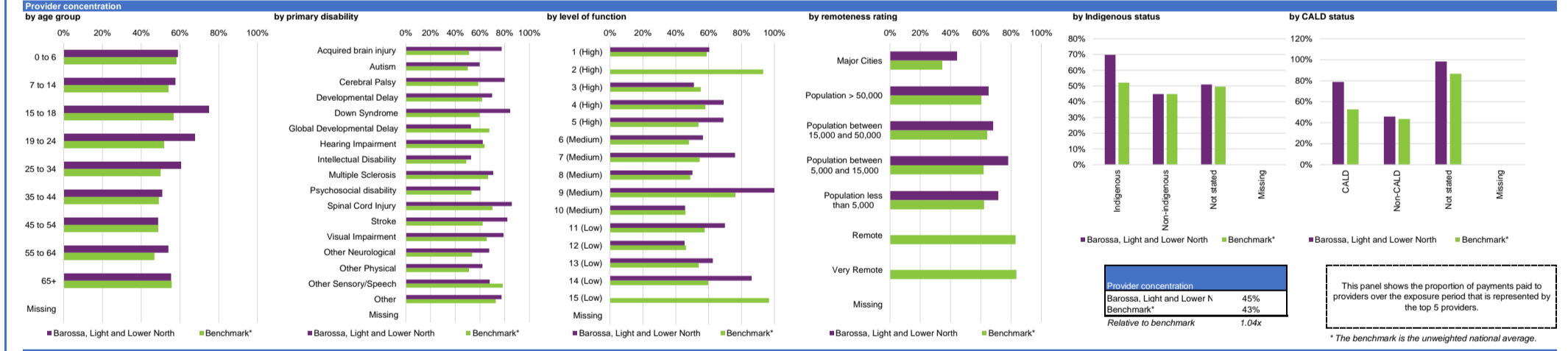
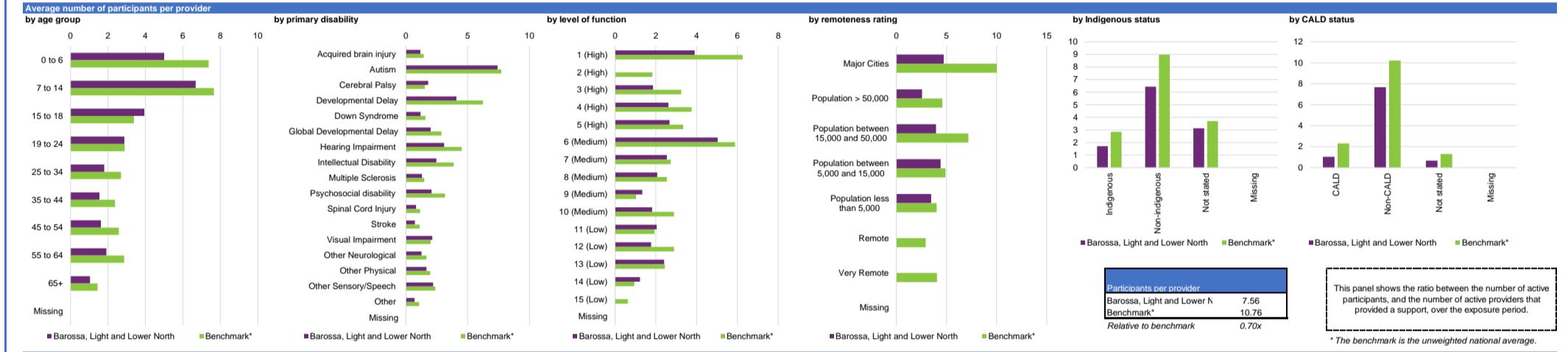


Participant profile

Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	1,330	75	17.7	61%	0%	50%	1.2	0.6	54%	62%	72%
Daily Activities	1,206	90	13.4	68%	20%	15%	22.7	18.3	81%	59%	71%
Community	1,350	68	19.9	67%	22%	22%	8.1	4.6	57%	59%	71%
Transport	566	12	47.2	99%	0%	0%	0.8	0.7	86%	56%	76%
Core total	1,716	145	11.8	63%	13%	19%	32.8	24.3	74%	60%	70%
Capacity Building											
Daily Activities	1,871	115	16.3	62%	8%	23%	9.7	5.2	54%	60%	71%
Employment	74	15	4.9	94%	0%	25%	0.6	0.3	53%	47%	76%
Relationships	117	31	3.8	69%	33%	0%	0.7	0.3	40%	14%	61%
Social and Civic	66	8	8.3	100%	0%	0%	0.2	0.0	25%	54%	58%
Support Coordination	572	73	7.8	56%	9%	0%	1.1	0.7	62%	54%	68%
Capacity Building total	1,882	160	11.8	60%	4%	17%	13.2	7.3	56%	59%	71%
Capital											
Assistive Technology	319	52	6.1	67%	18%	45%	1.9	0.9	49%	75%	71%
Home Modifications	56	10	5.6	100%	0%	100%	0.3	0.2	59%	52%	73%
Capital total	336	55	6.1	64%	18%	45%	2.2	1.1	51%	72%	71%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	1,891	250	7.6	59%	11%	21%	48.2	32.8	68%	60%	70%

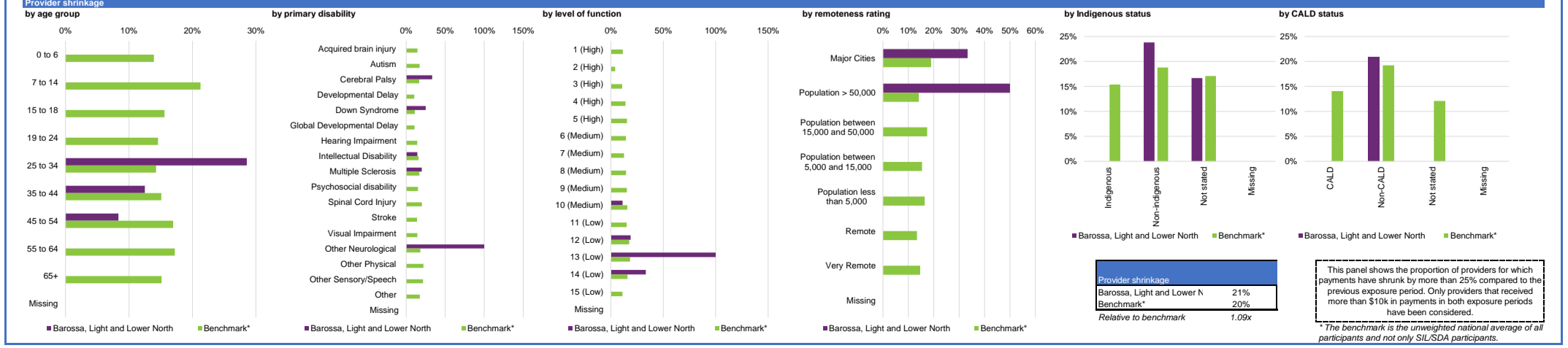
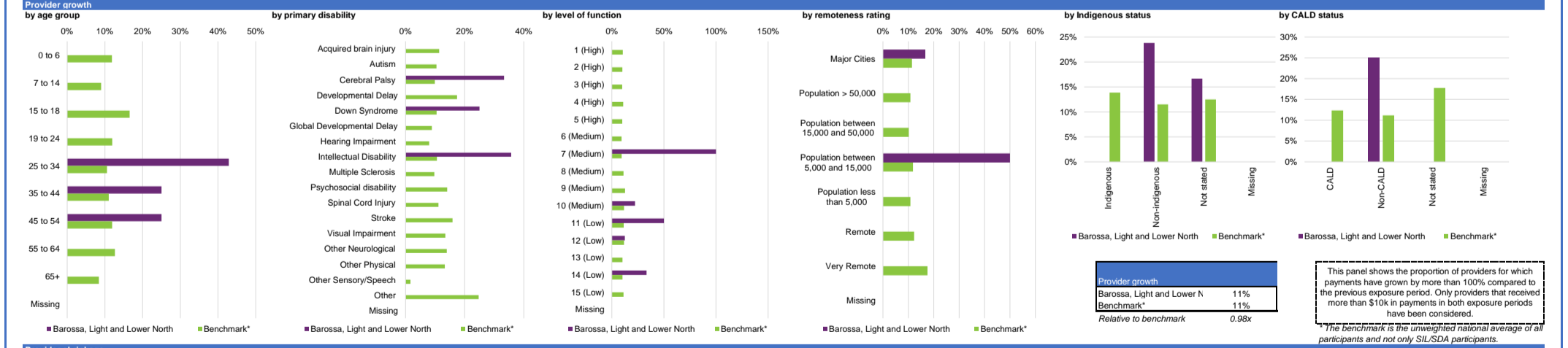
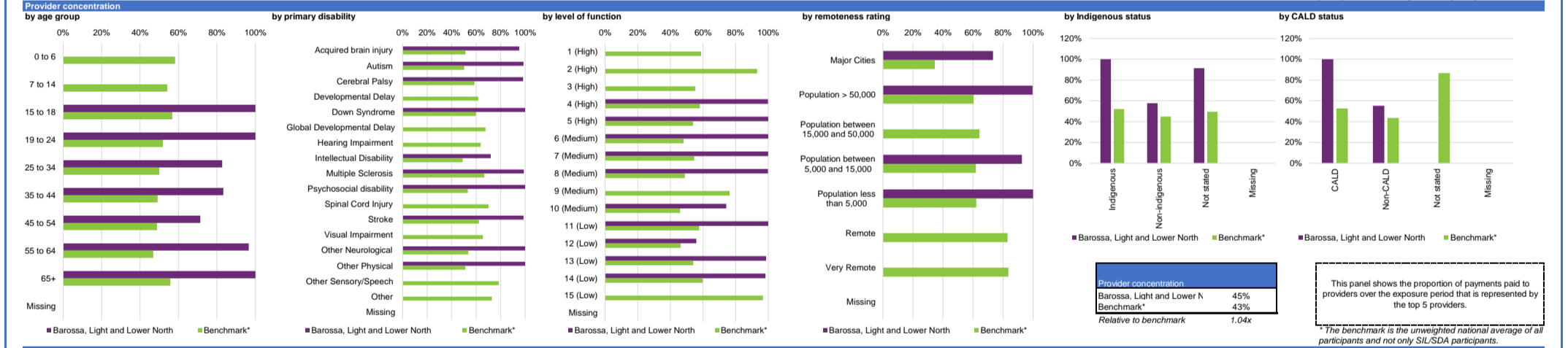
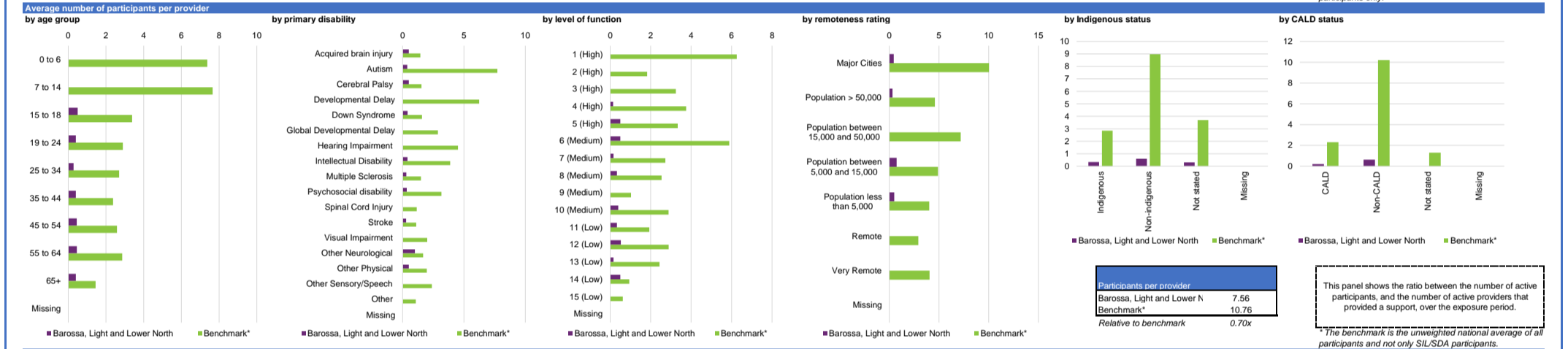
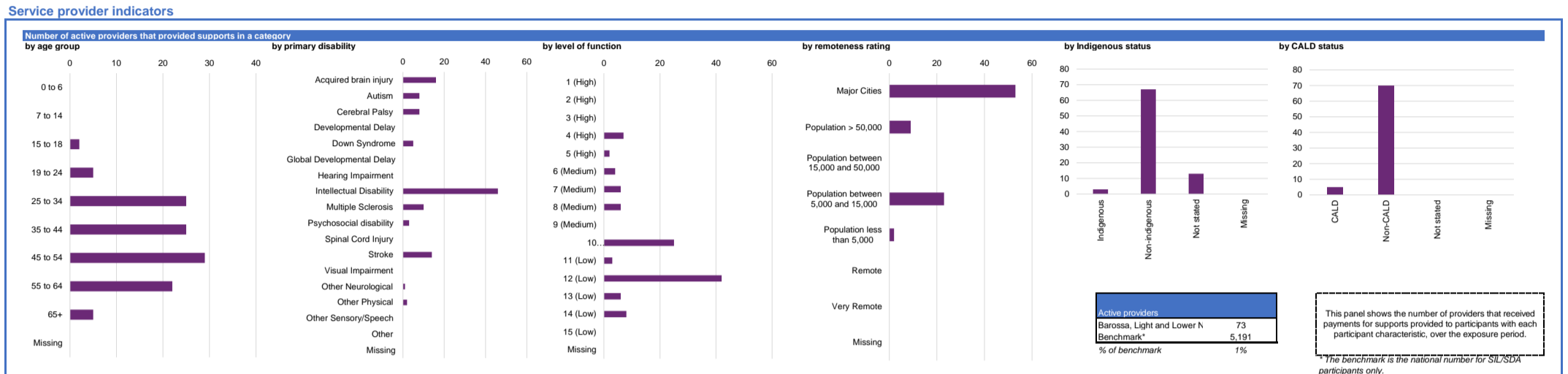
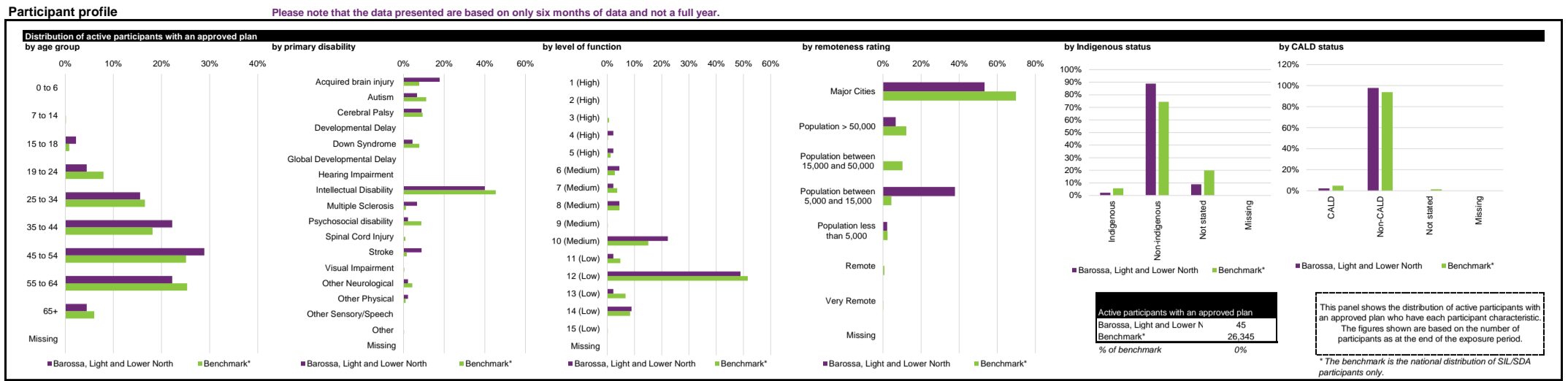
Note: Only the major support categories are shown. A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

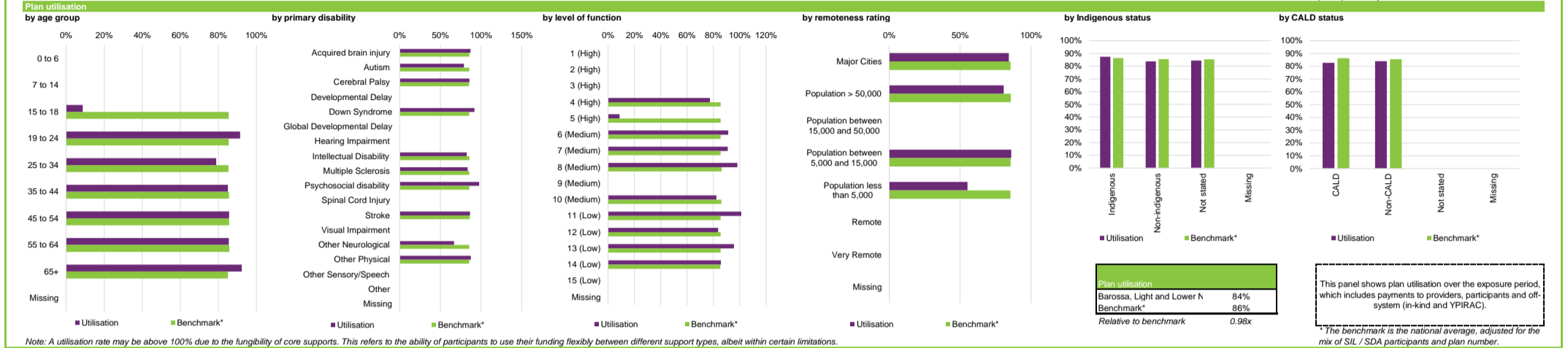
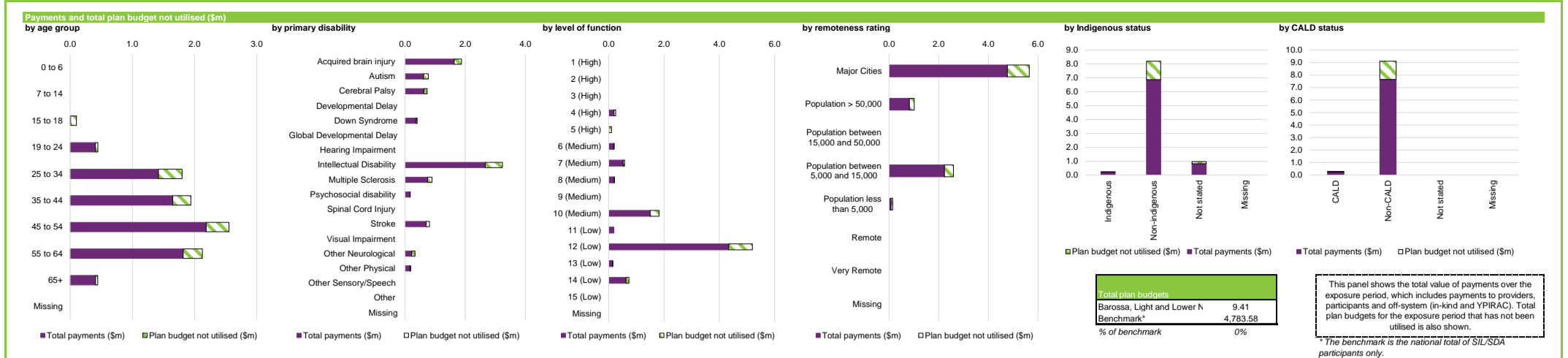
- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers:** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of active providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.

Note: For some metrics – ‘good’ performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a good performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

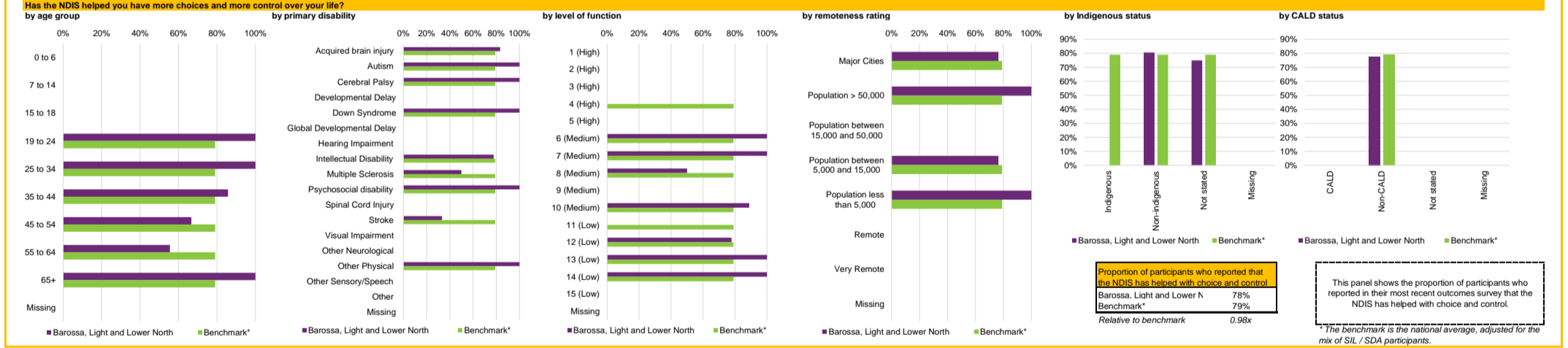
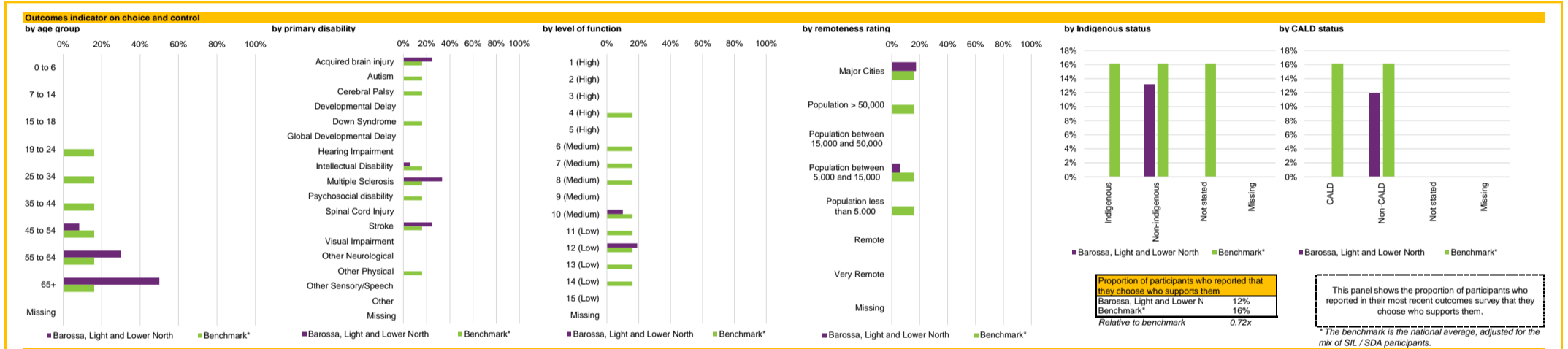


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	45	39	1.2	81%	27%	14%	8.4	7.4	88%	12%	78%
Consumables	41	17	2.4	94%	0%	100%	0.1	0.0	53%	13%	78%
Daily Activities	45	26	1.7	84%	18%	18%	7.4	6.9	93%	12%	78%
Community	40	20	2.0	89%	30%	20%	0.9	0.5	54%	10%	78%
Transport	44	6	7.3	100%	0%	0%	0.1	0.0	56%	12%	80%
Capacity Building	45	52	0.9	65%	0%	25%	0.6	0.4	60%	12%	78%
Daily Activities	45	25	1.8	84%	0%	25%	0.3	0.2	59%	12%	78%
Employment	2	1	2.0	100%	0%	100%	0.0	0.0	36%	0%	0%
Relationships	20	13	1.5	95%	0%	100%	0.2	0.1	49%	11%	78%
Social and Civic	1	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	100%
Support Coordination	45	31	1.5	80%	0%	0%	0.1	0.1	74%	12%	78%
Capital	31	13	2.4	99%	0%	100%	0.3	0.1	21%	10%	74%
Assistive Technology	22	10	2.2	100%	0%	100%	0.2	0.0	25%	14%	73%
Home Modifications	23	3	7.7	100%	0%	0%	0.2	0.0	16%	10%	76%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	45	73	0.6	78%	25%	21%	9.4	7.9	84%	12%	78%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

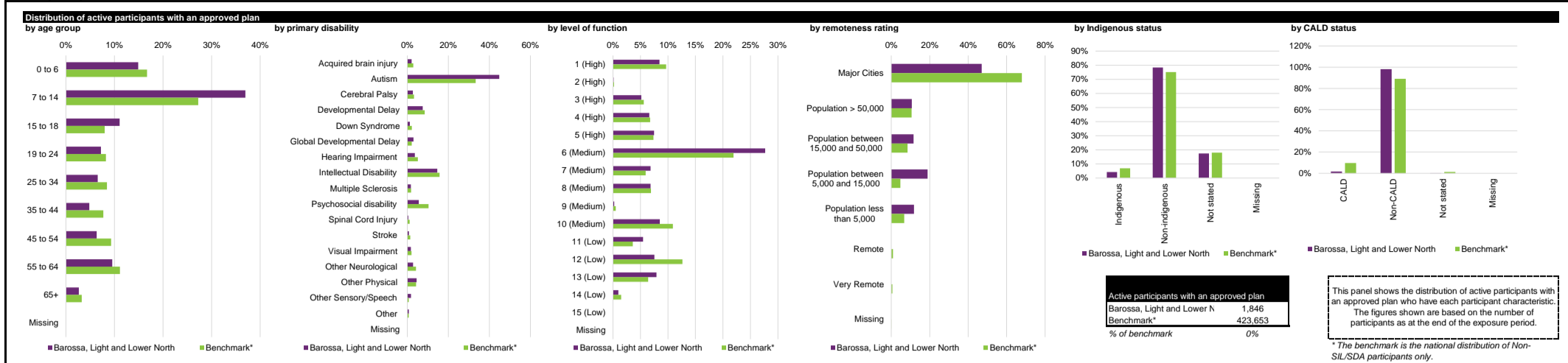
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
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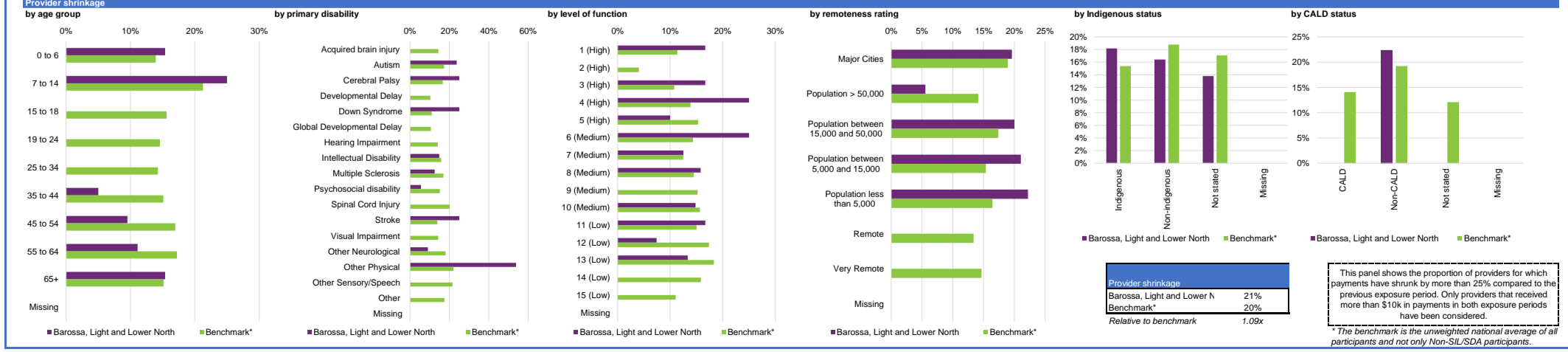
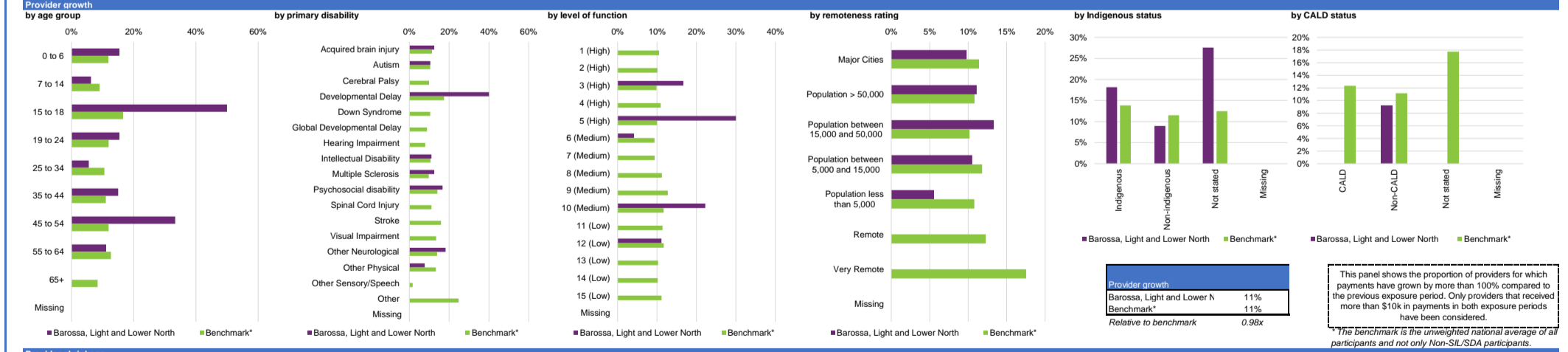
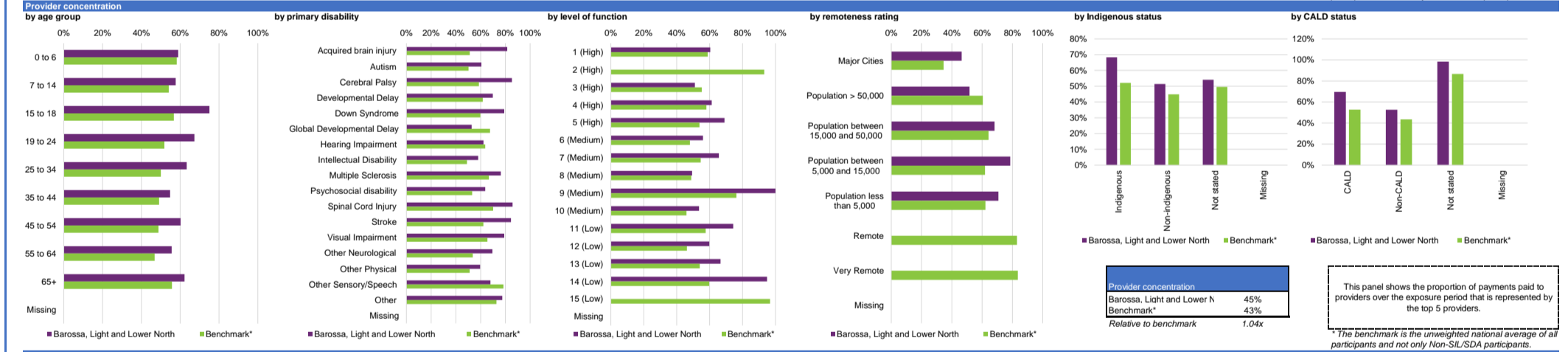
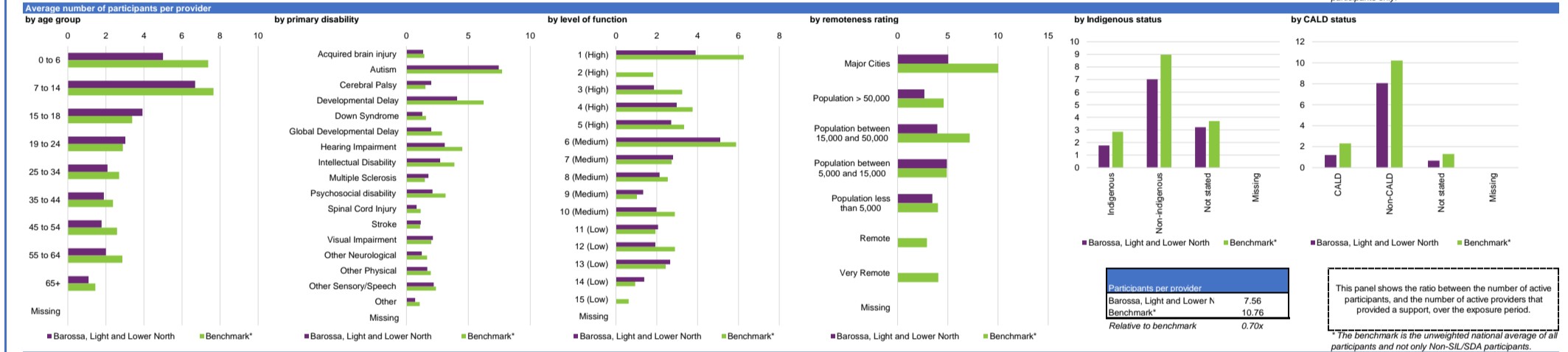
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
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Participant profile

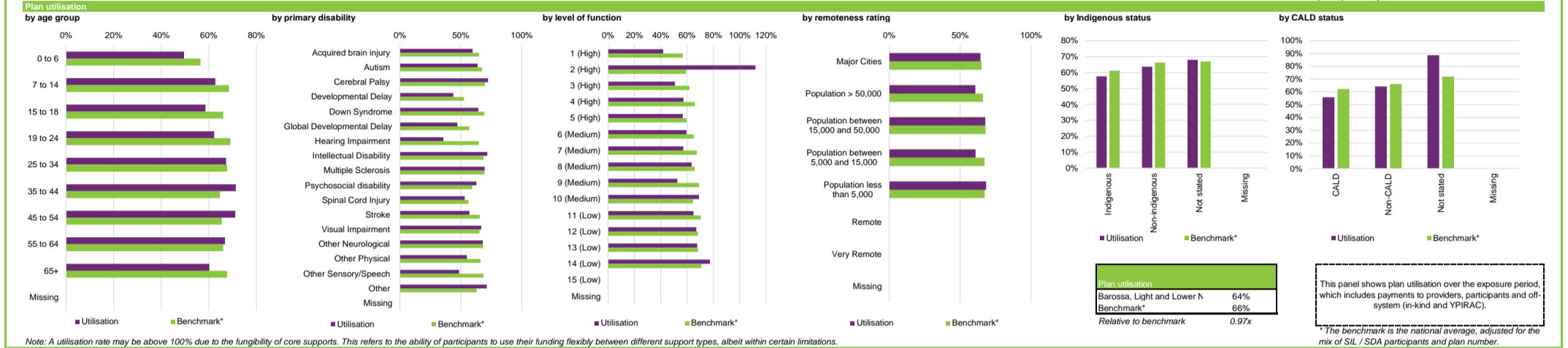
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Service provider indicators

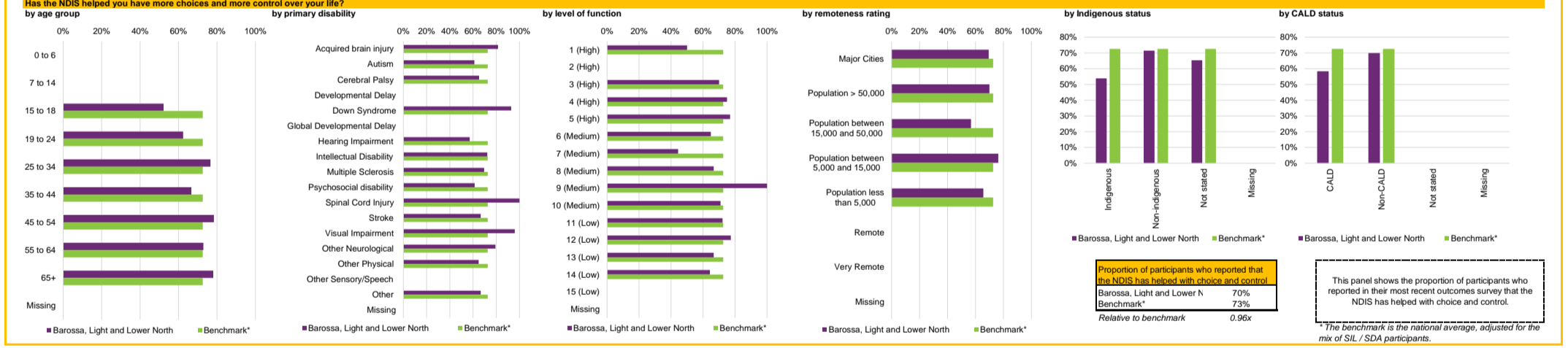
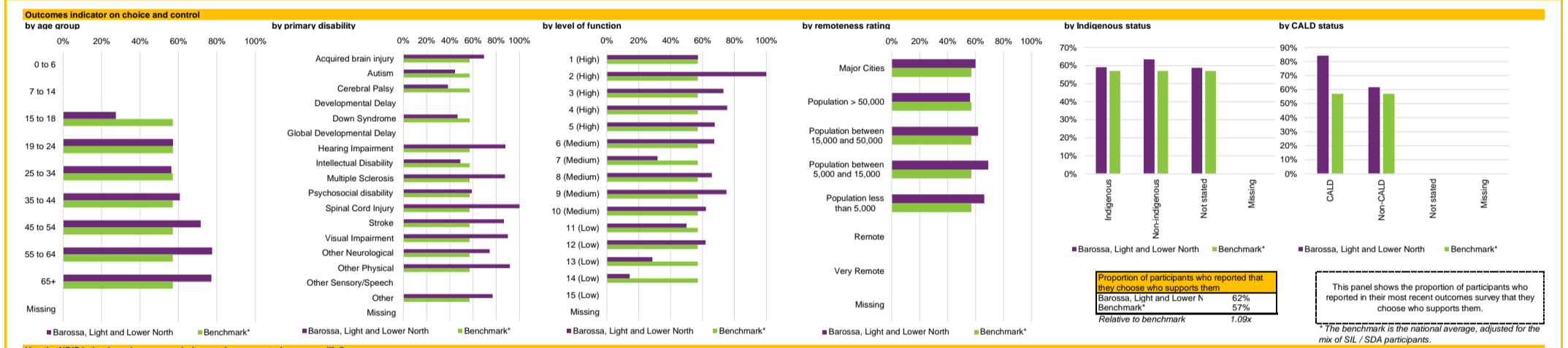


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	1,289	71	18.2	61%	0%	33%	1.1	0.6	54%	65%	72%
Consumables	1,161	78	14.9	78%	18%	14%	15.3	11.5	75%	62%	71%
Community	1,310	64	20.5	68%	17%	13%	7.2	4.1	57%	61%	71%
Transport	522	8	65.3	100%	0%	0%	0.8	0.7	88%	60%	76%
Core total	1,673	132	12.7	71%	17%	17%	24.4	16.9	69%	62%	70%
Capacity Building	1,826	110	16.6	62%	8%	24%	9.5	5.1	53%	62%	71%
Daily Activities	72	15	4.8	94%	0%	25%	0.6	0.3	54%	48%	78%
Relationships	97	4	24	77%	50%	17%	0.6	0.2	38%	17%	45%
Social and Civic	65	8	8.1	100%	0%	0%	0.2	0.0	26%	56%	57%
Support Coordination	527	66	8.0	58%	0%	0%	0.9	0.6	61%	59%	67%
Capacity Building total	1,837	149	12.3	60%	4%	20%	12.5	6.9	55%	62%	70%
Capital	297	50	5.9	68%	10%	40%	1.7	0.9	51%	81%	71%
Assistive Technology	33	7	4.7	100%	0%	100%	0.2	0.2	101%	83%	71%
Home Modifications	305	51	6.0	66%	10%	40%	1.9	1.0	56%	81%	71%
Capital total	305	51	6.0	66%	10%	40%	1.9	1.0	56%	81%	71%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	1,846	230	8.0	65%	9%	23%	38.8	24.9	64%	62%	70%

Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

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