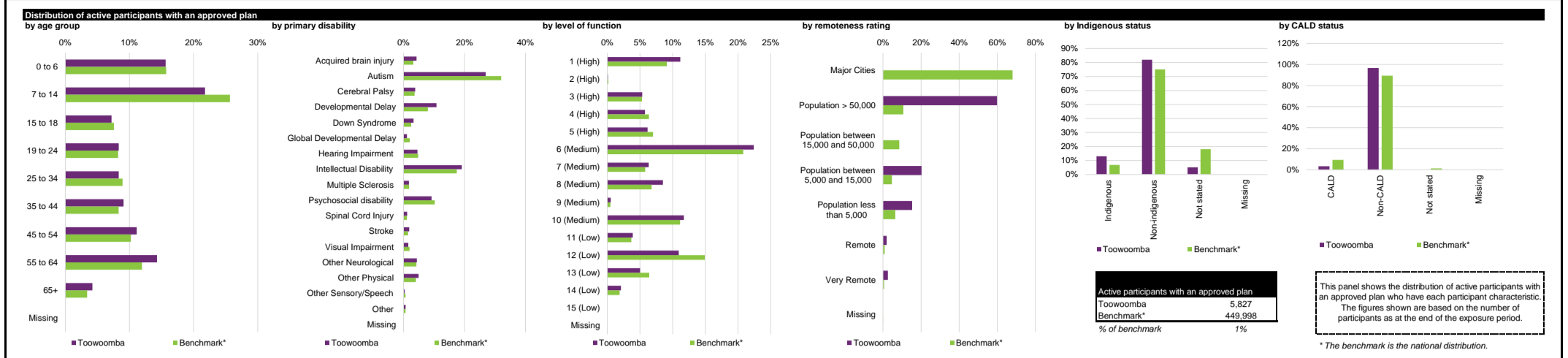
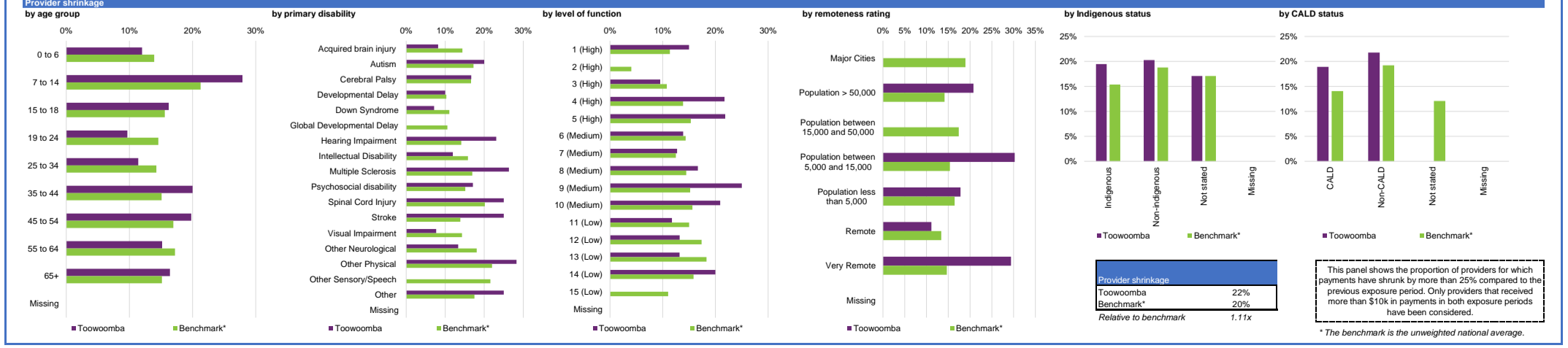
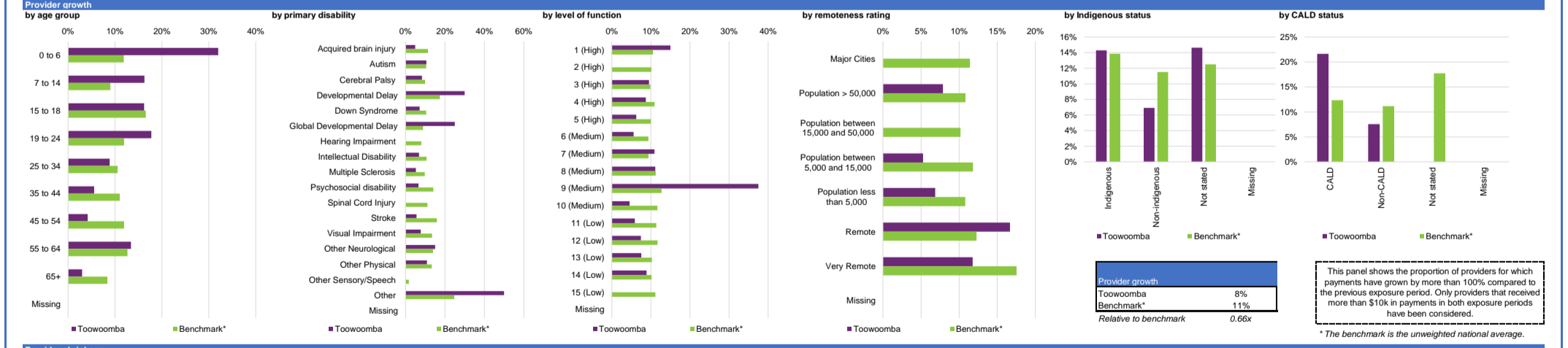
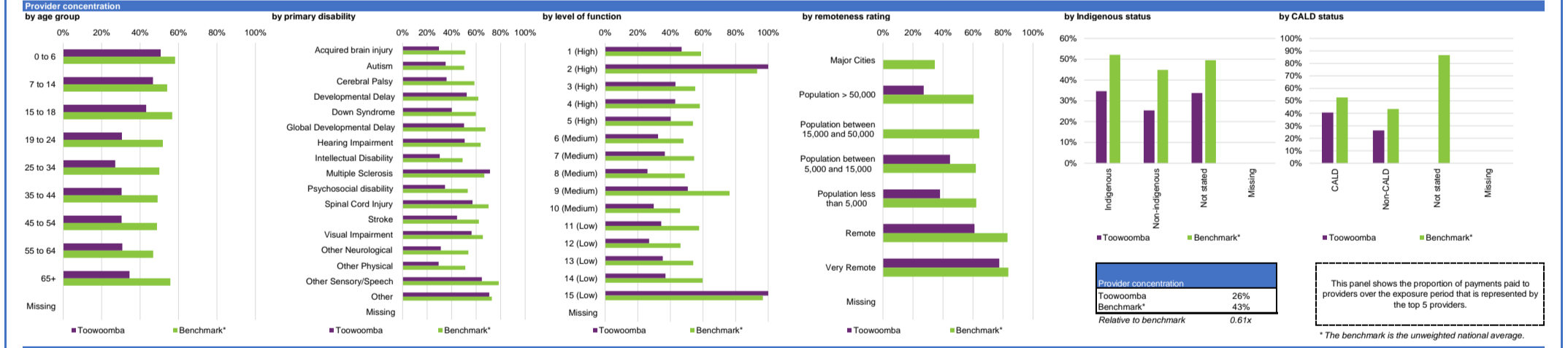
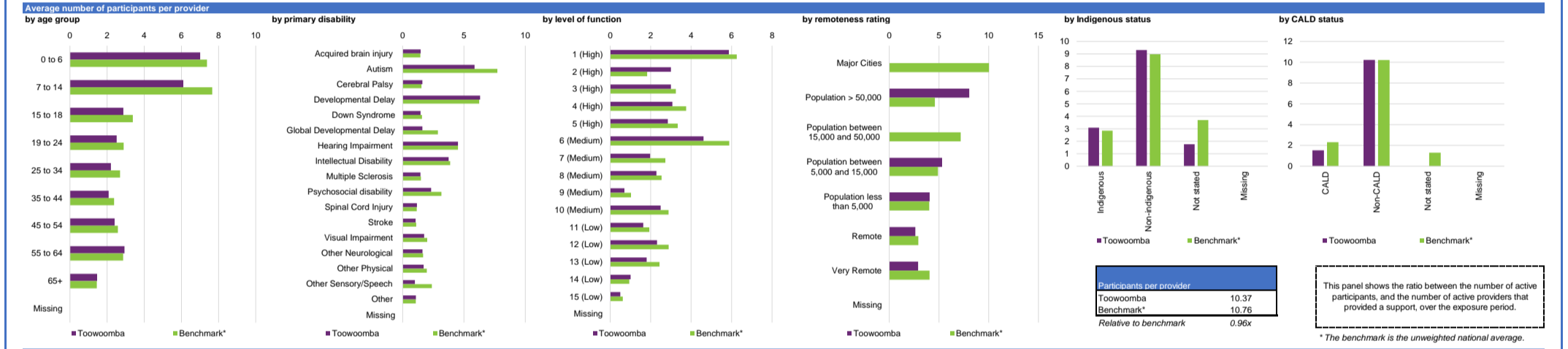


Participant profile

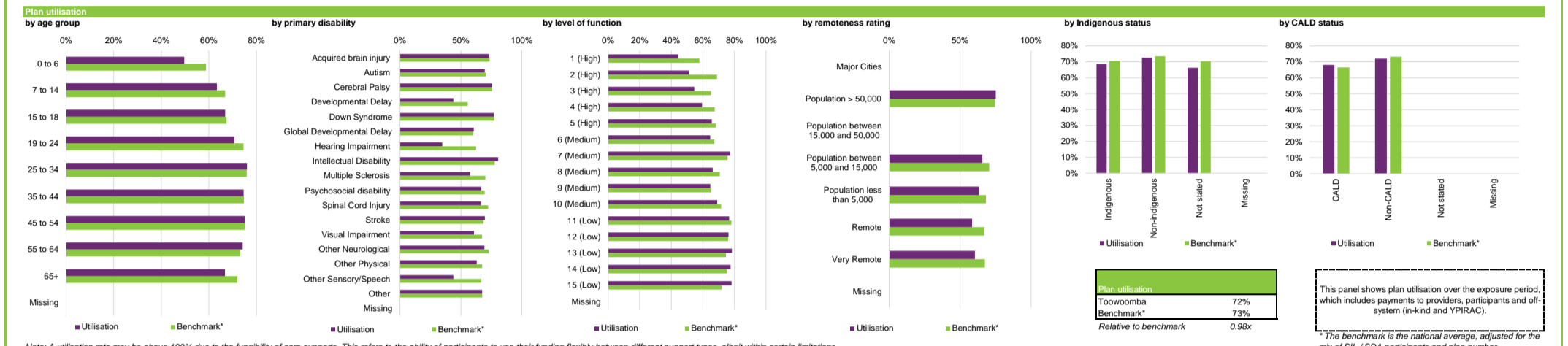
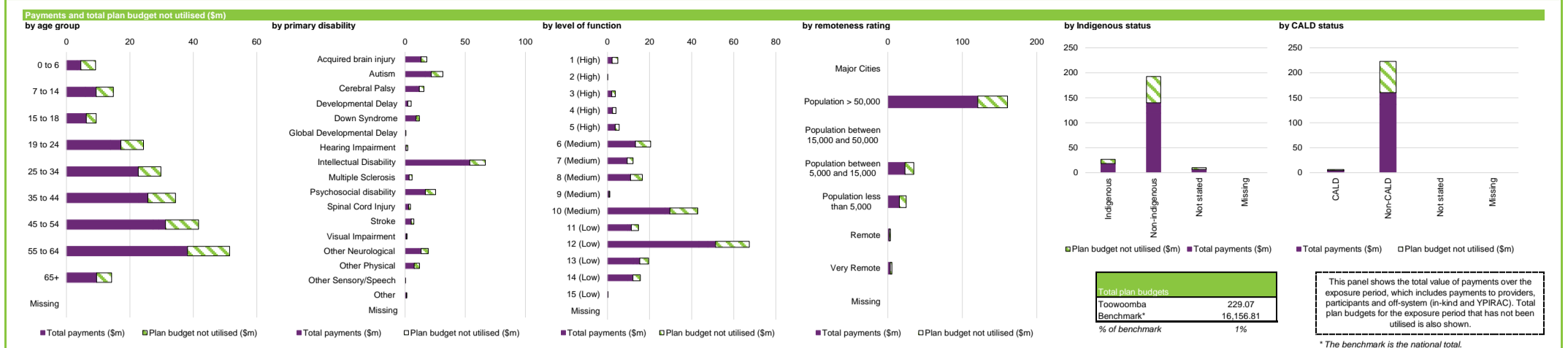
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Service provider indicators

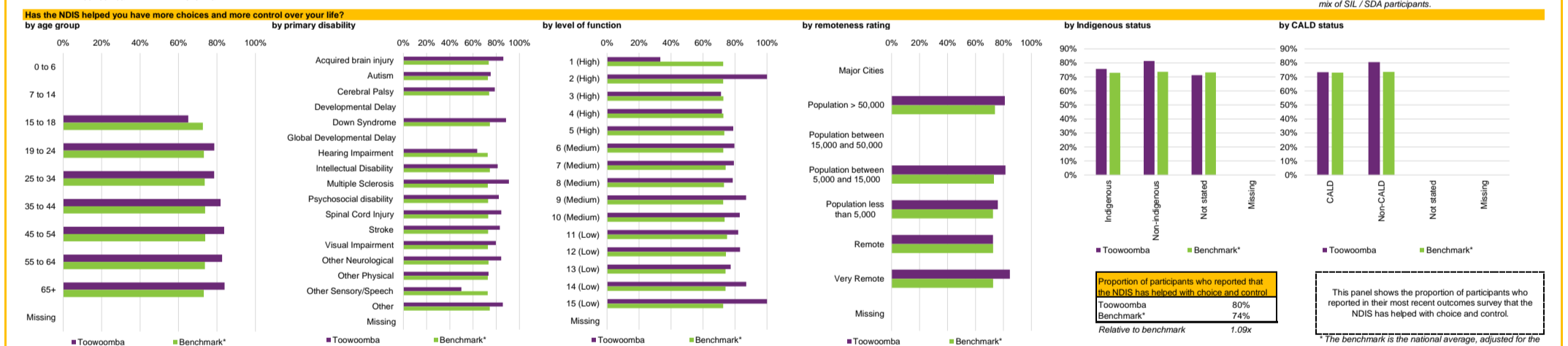
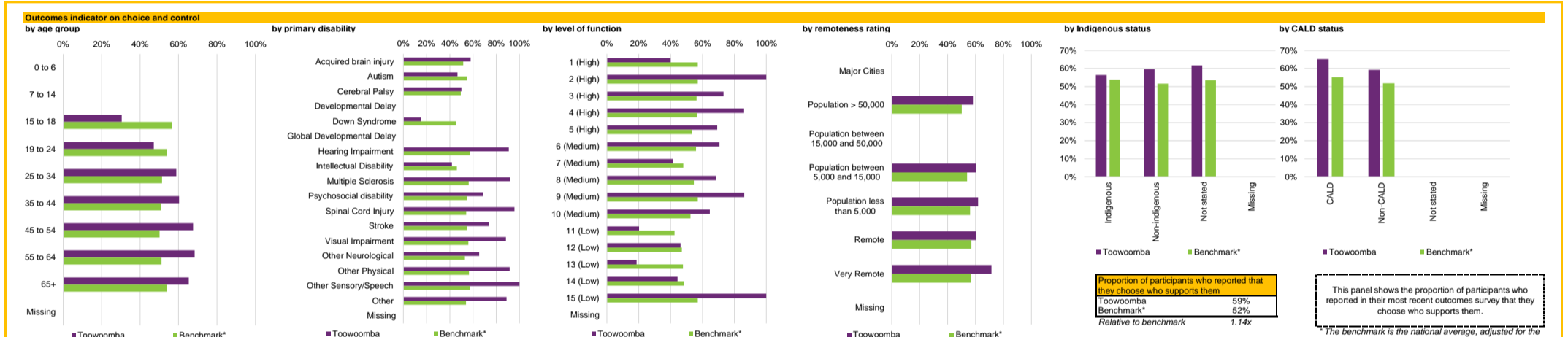


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	4,872	172	28.3	71%	5%	5%	5.7	3.1	55%	60%	81%
Consumables	3,977	16.0	249	44%	8%	11%	123.9	99.2	80%	59%	81%
Daily Activities	4,159	165	25.2	48%	8%	14%	45.8	32.9	72%	58%	81%
Transport	2,603	63	41.3	72%	14%	0%	3.7	3.1	84%	54%	83%
Core total	5,586	358	15.6	41%	10%	12%	179.1	138.4	77%	59%	80%
Capacity Building	5,795	278	20.8	54%	13%	26%	27.5	13.4	49%	59%	80%
Daily Activities	249	20	12.5	95%	0%	13%	2.0	1.2	60%	46%	80%
Employment	385	43	9.0	84%	8%	25%	2.5	1.2	49%	21%	78%
Relationships	406	33	12.3	80%	0%	50%	0.7	0.3	41%	52%	79%
Social and Civic	2,404	143	16.8	56%	14%	19%	5.4	3.6	67%	52%	81%
Support Coordination	5,811	380	15.3	47%	10%	22%	41.0	22.1	54%	59%	80%
Capital	1,423	103	13.8	66%	19%	44%	6.7	3.2	48%	68%	83%
Assistive Technology	434	22	19.7	77%	0%	50%	2.2	0.8	37%	49%	81%
Home Modifications	1,602	112	14.3	58%	9%	45%	8.9	4.1	46%	62%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,827	562	10.4	40%	8%	22%	229.1	164.6	72%	59%	80%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

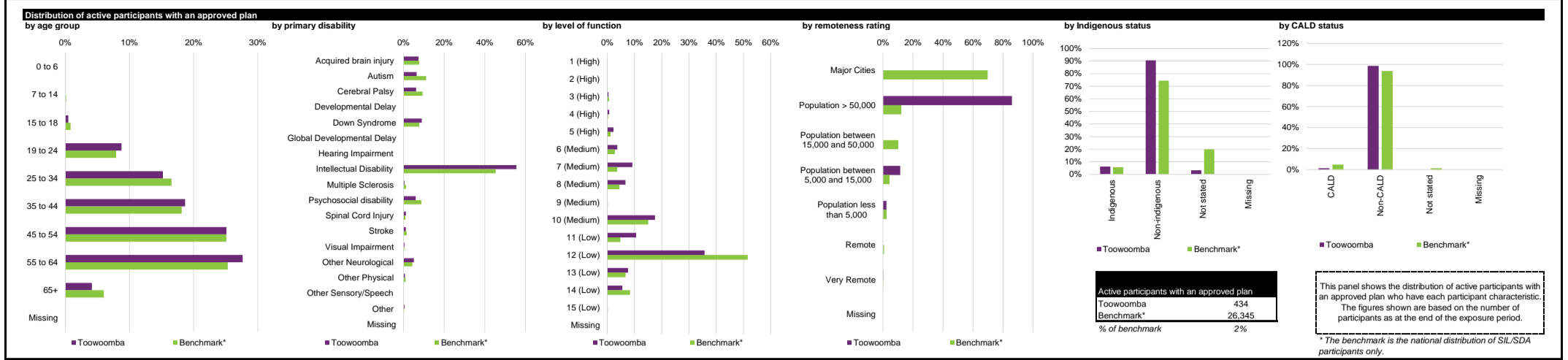
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of active providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

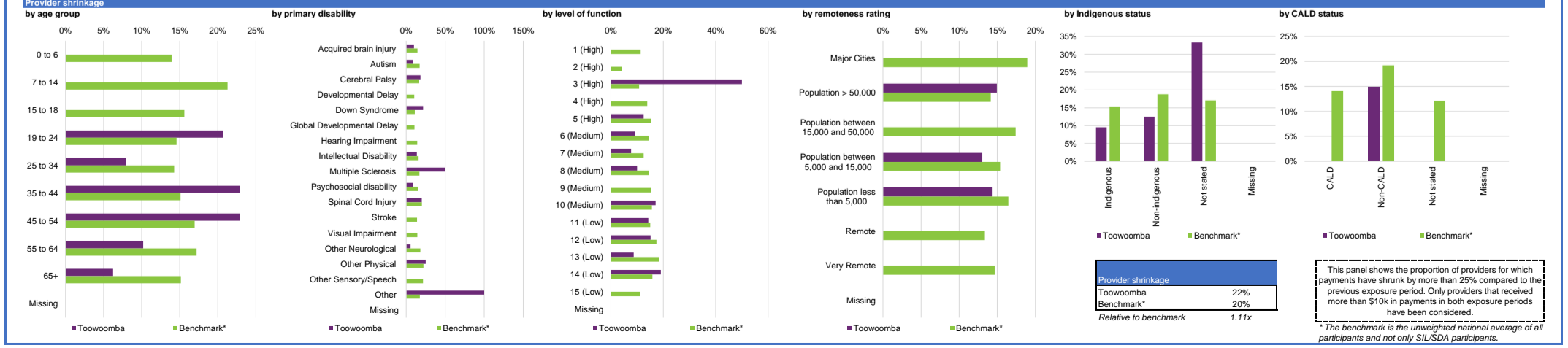
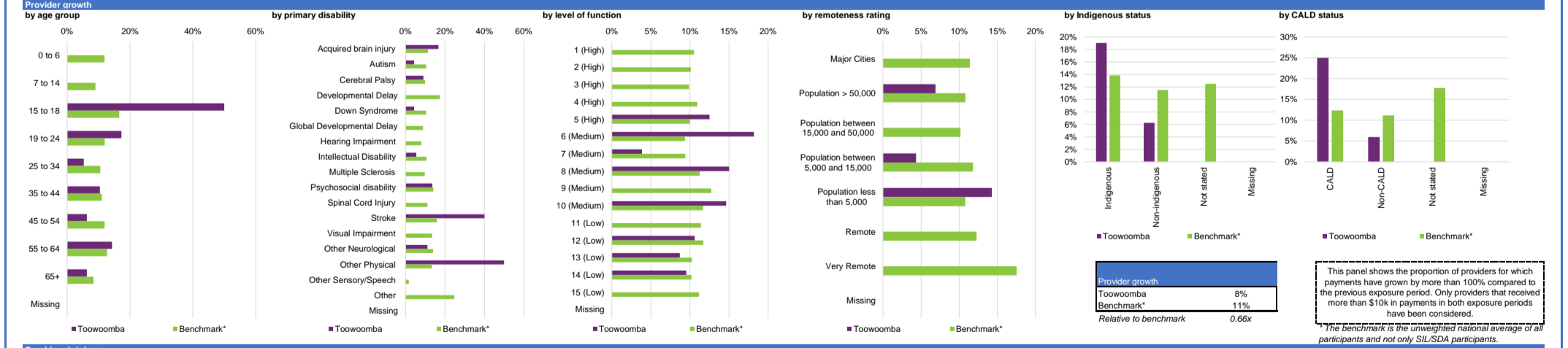
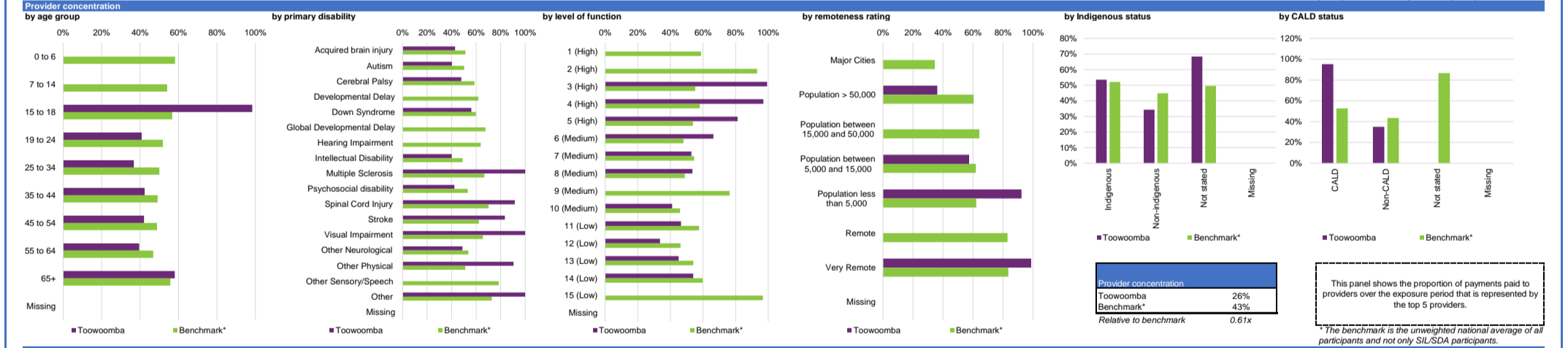
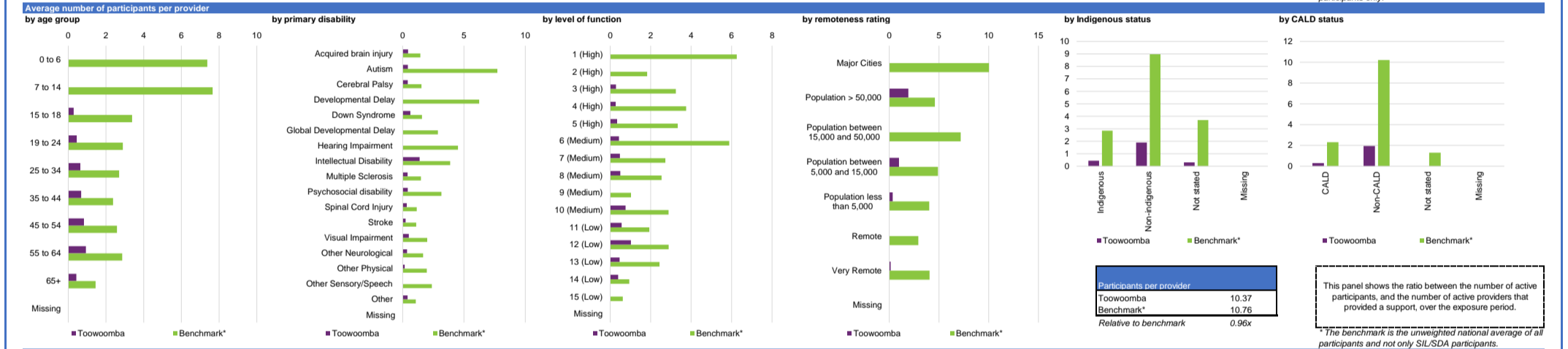
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

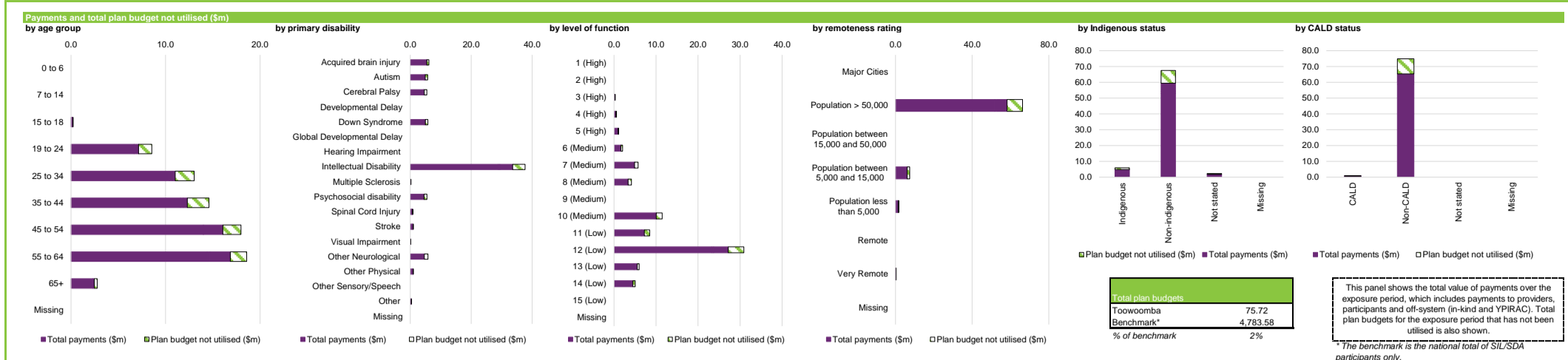
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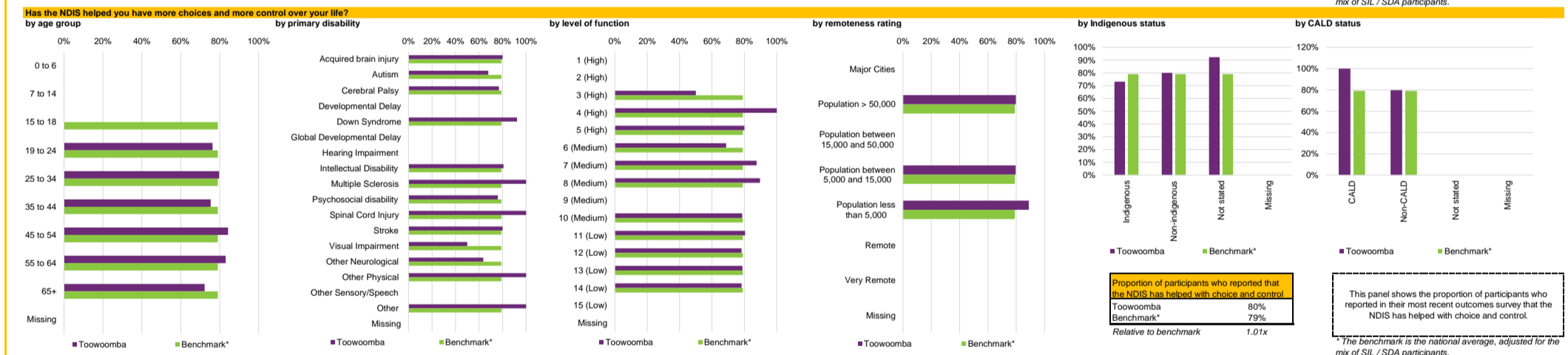
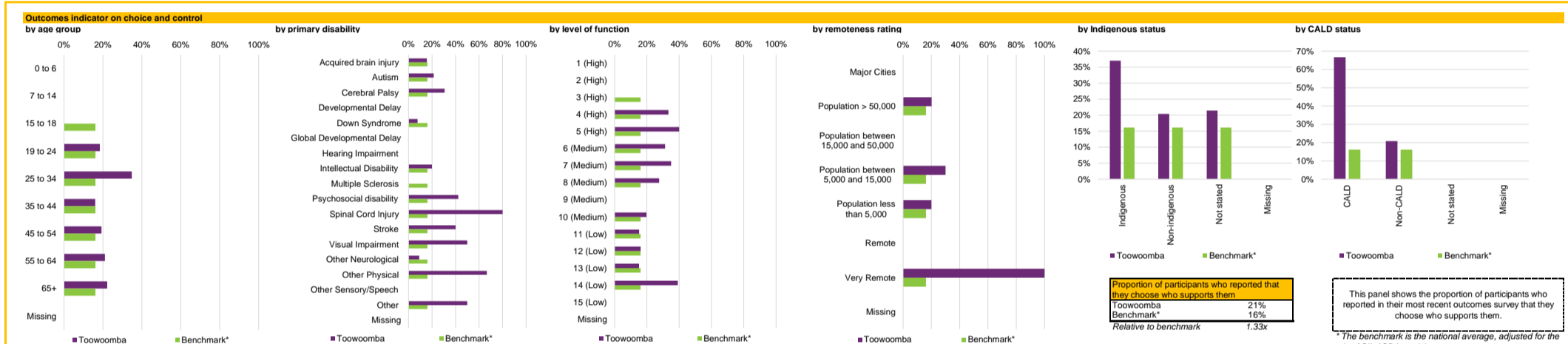
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	354	45	7.9	85%	17%	0%	0.8	0.5	68%	20%	81%
Daily Activities	434	103	4.2	53%	8%	15%	56.2	53.2	95%	21%	80%
Community	431	75	5.7	55%	9%	16%	11.8	8.4	71%	21%	80%
Transport	425	32	13.3	87%	20%	0%	0.6	0.4	73%	21%	80%
Core total	434	140	3.1	53%	8%	10%	69.3	62.6	80%	21%	80%
Capacity Building											
Daily Activities	433	100	4.3	38%	5%	19%	1.8	0.8	47%	22%	80%
Employment	33	4	8.3	100%	0%	50%	0.3	0.3	93%	24%	81%
Relationships	148	18	8.2	96%	13%	25%	1.2	0.7	57%	20%	75%
Social and Civic	13	0	0.0	0%	0%	0%	0.0	0.0	7%	23%	54%
Support Coordination	427	68	6.3	61%	0%	21%	1.2	0.9	74%	21%	80%
Capacity Building total	434	150	2.9	49%	7%	27%	4.6	2.8	60%	21%	80%
Capital											
Assistive Technology	137	23	6.0	96%	0%	50%	0.7	0.3	49%	24%	80%
Home Modifications	208	7	29.7	100%	0%	0%	1.0	0.3	31%	18%	81%
Capital total	276	30	9.2	90%	0%	17%	1.7	0.7	38%	20%	81%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	434	220	2.0	51%	6%	16%	75.7	66.0	87%	21%	80%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

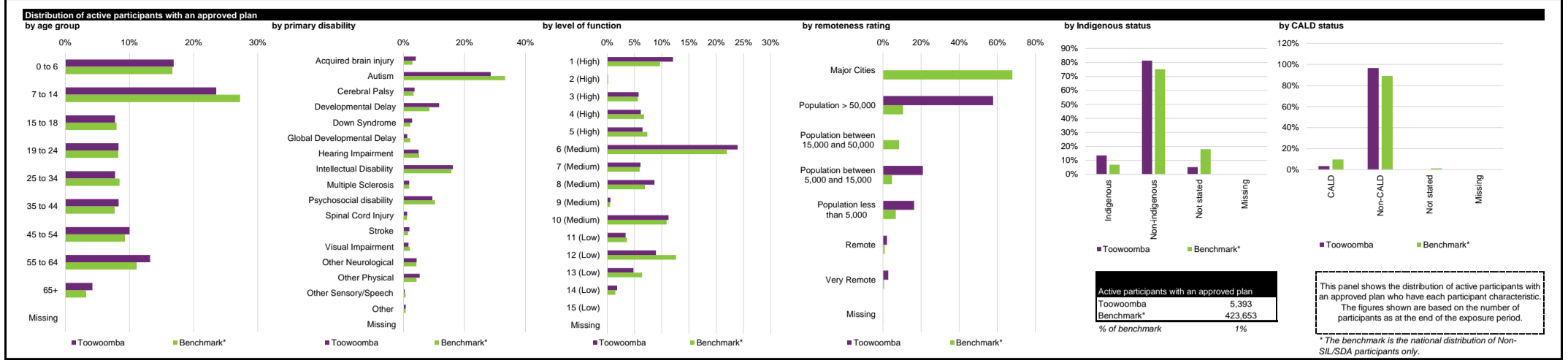
Indicator definitions	Description
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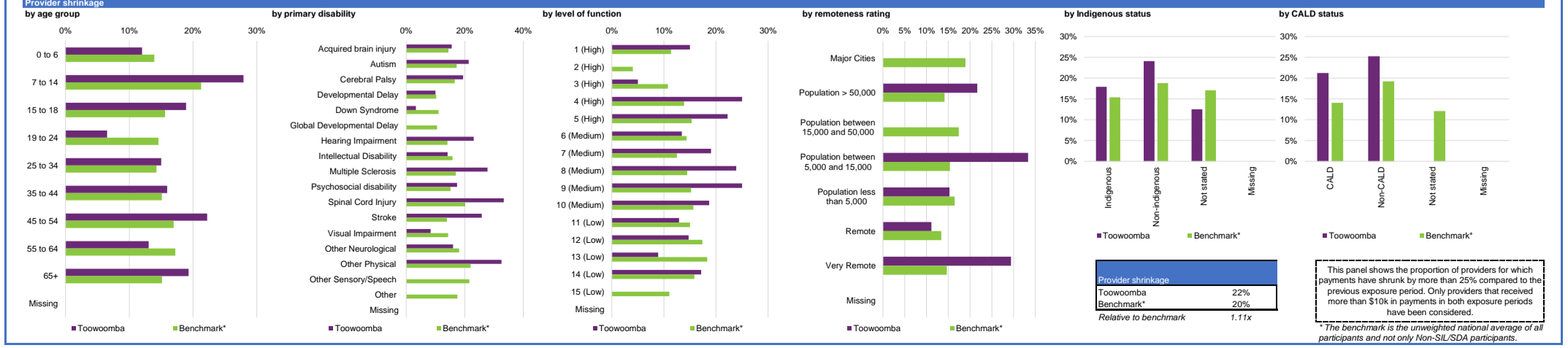
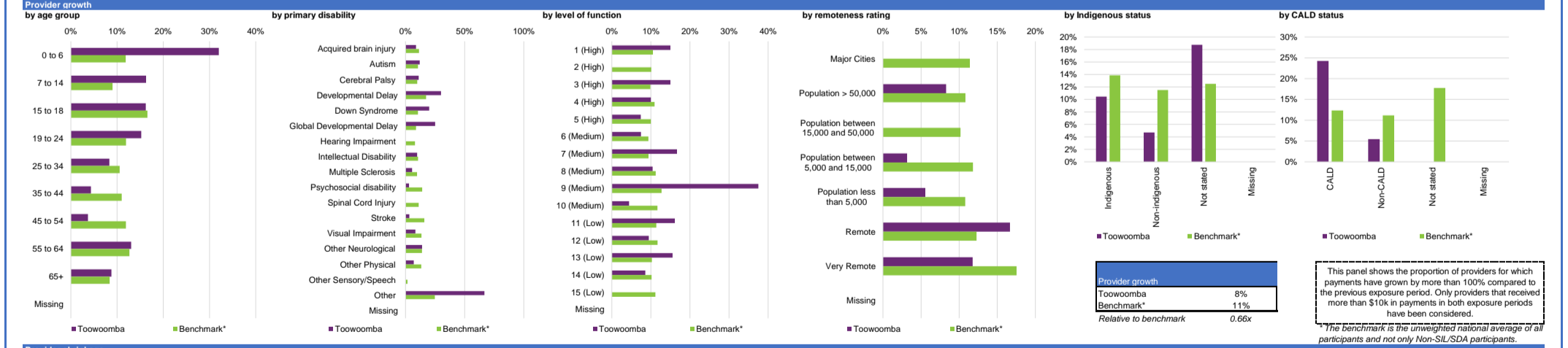
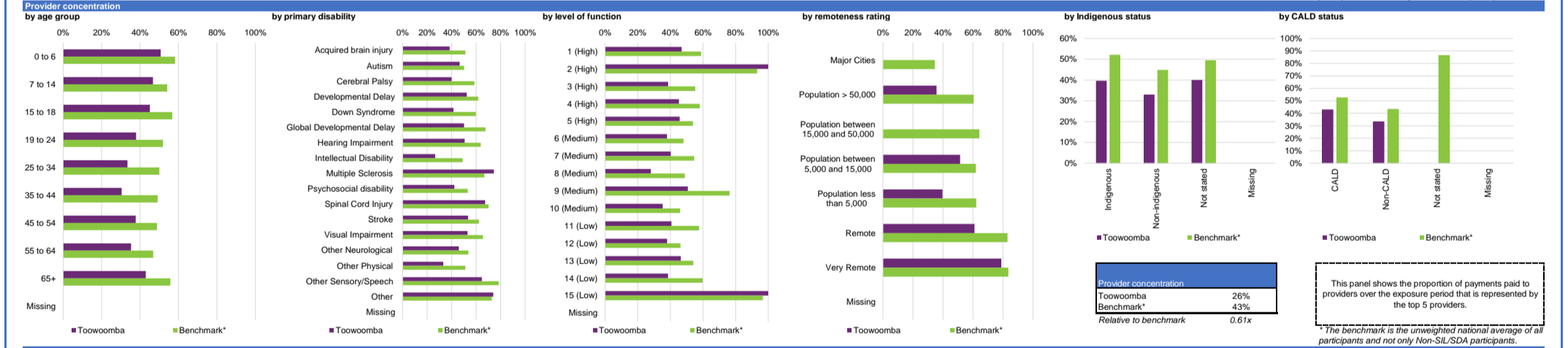
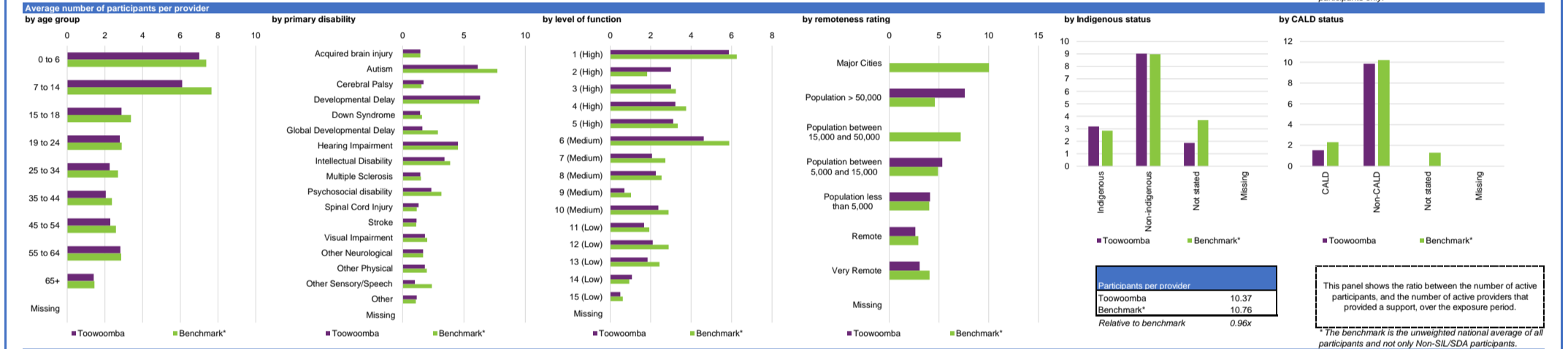
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Participant profile

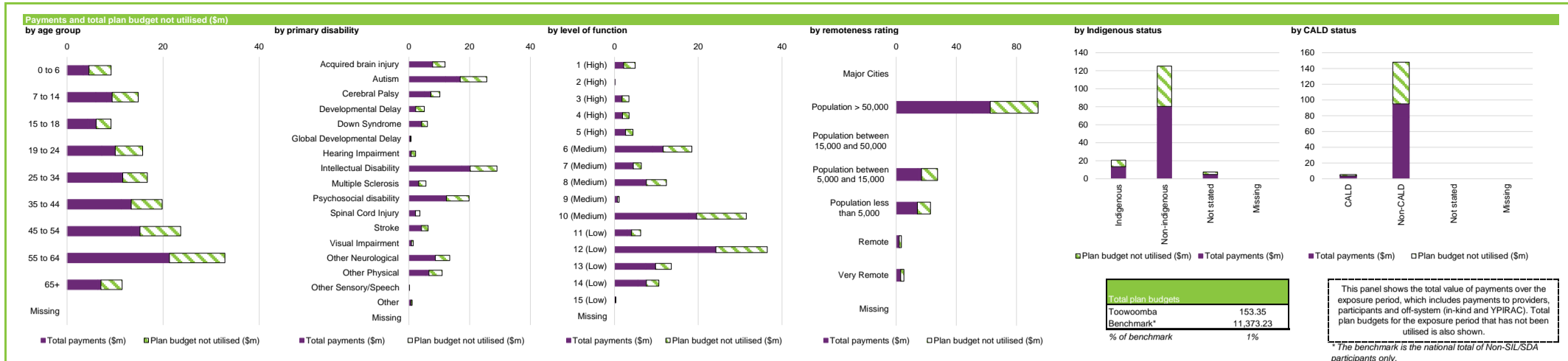
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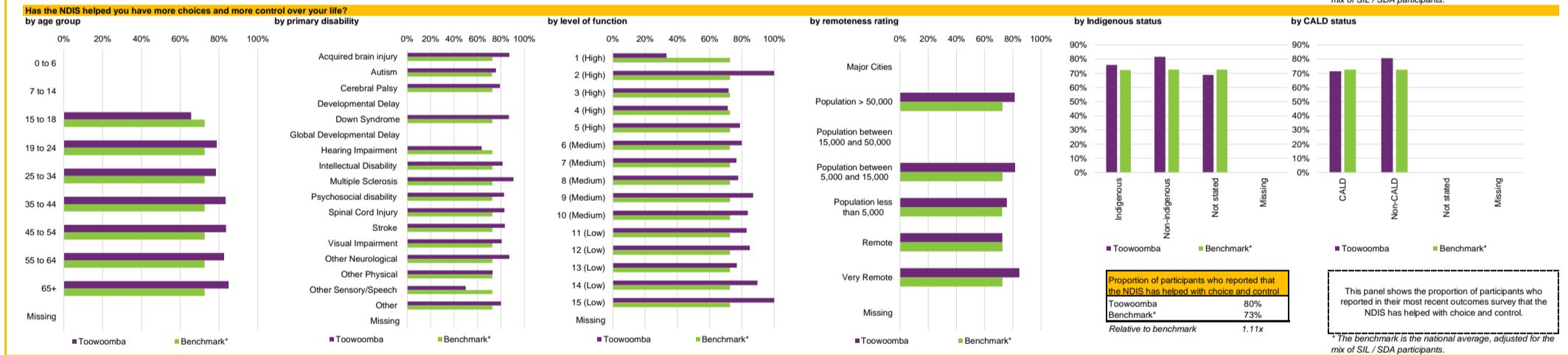
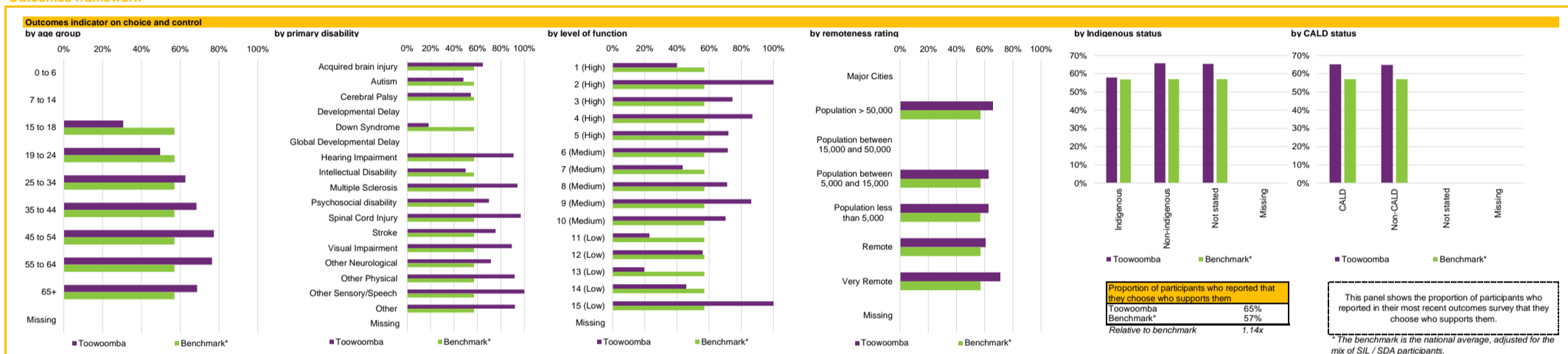
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,518	167	27.1	69%	0%	5%	4.9	2.6	53%	66%	81%
Daily Activities	3,543	231	15.3	55%	6%	15%	67.8	46.0	68%	65%	81%
Community	3,728	158	23.6	52%	12%	15%	34.0	24.5	72%	63%	81%
Transport	2,178	57	38.2	70%	33%	0%	3.1	2.7	87%	60%	84%
Core total	5,152	339	15.2	60%	8%	15%	109.8	75.8	69%	65%	80%
Capacity Building											
Daily Activities	5,362	270	19.9	57%	13%	25%	25.8	12.6	49%	65%	80%
Employment	216	20	10.8	94%	0%	14%	1.7	0.9	54%	49%	80%
Relationships	237	37	6.4	76%	0%	0%	1.3	0.5	42%	22%	80%
Social and Civic	393	33	11.9	80%	0%	50%	0.7	0.3	42%	54%	80%
Support Coordination	1,977	132	15.0	54%	15%	15%	4.2	2.8	65%	60%	81%
Capacity Building total	5,377	368	14.6	60%	11%	20%	36.4	19.3	53%	65%	80%
Capital											
Assistive Technology	1,286	101	12.7	64%	19%	62%	6.0	2.9	48%	73%	83%
Home Modifications	226	15	15.1	98%	0%	75%	1.2	0.5	42%	80%	82%
Capital total	1,326	103	12.9	61%	11%	64%	7.2	3.4	47%	73%	83%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,393	539	10.0	48%	7%	25%	153.4	98.5	64%	65%	80%

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