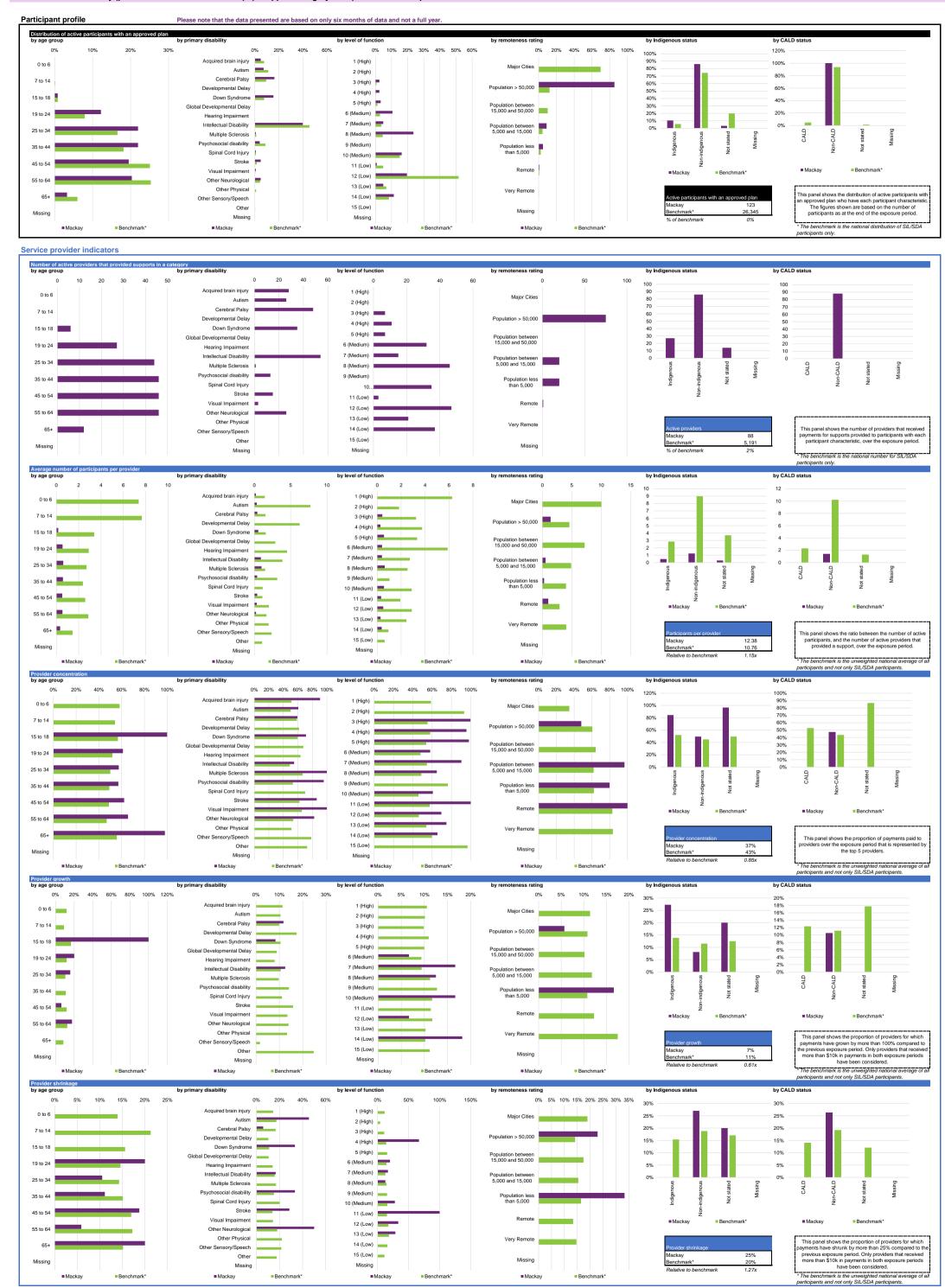


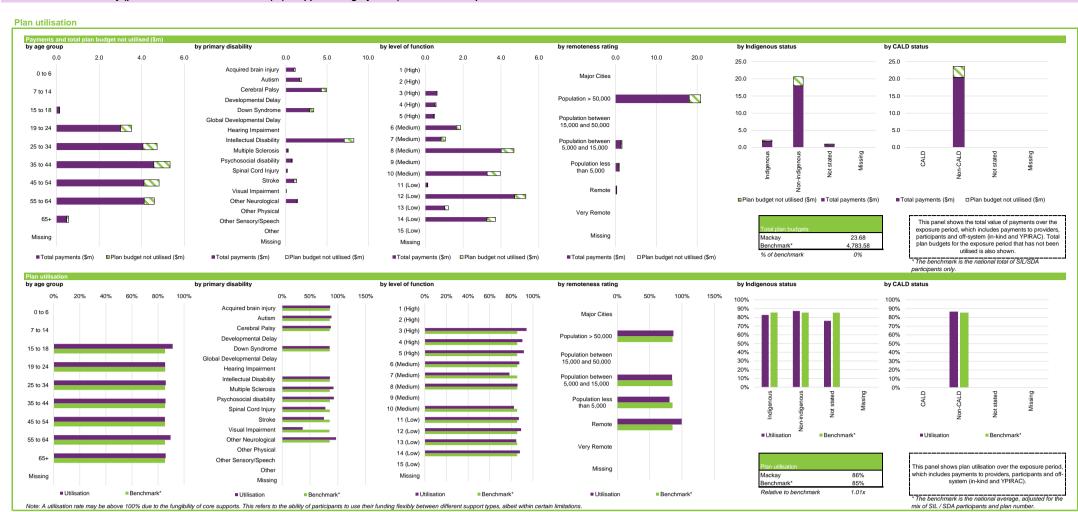




support category		articipants with roved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped v
ore												
Consumables		2.265	78	29.0	76%	8%	15%	2.4	1.2	51%	61%	80%
Daily Activities		1,440	93	15.5	60%	7%	19%	47.7	38.9	82%	57%	81%
Community		1.524	71	21.5	62%	12%	12%	19.4	13.1	68%	55%	80%
Transport		999	32	31.2	78%	0%	0%	1.4	1.3	89%	51%	80%
Core total		2,572	145	17.7	59%	9%	12%	70.9	54.5	77%	59%	79%
apacity Building												
Daily Activities		2.952	119	24.8	71%	18%	24%	16.1	8.2	51%	58%	79%
Employment	1	80	10	8.0	100%	0%	0%	0.8	0.4	52%	42%	68%
Relationships		130	15	8.7	98%	25%		0.8	0.5	62%	17%	83%
Social and Civic		159	16	9.9	94%	0%	0%	+ 0.4	+ 0.1	30%	45%	70%
Support Coordination		990	58	17.1	81%	0%	20%	2.1	1.4	66%	50%	78%
Capacity Building total		2,962	156	19.0	63%	15%	21%	21.6	11.7	54%	58%	79%
apital												
Assistive Technology		728	61	11.9	76%	12%	29%	3.9	1.9	48%	69%	82%
Home Modifications		92	10	9.2	100%	25%	0%	0.6	0.3	50%	54%	85%
Capital total		756	63	12.0	72%	20%	25%	4.5	2.2	49%	68%	82%
Missing		0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories		2.995	242	12.4	57%	7%	25%	97.0	68.4	70%	59%	78%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of providers payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all perments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration.



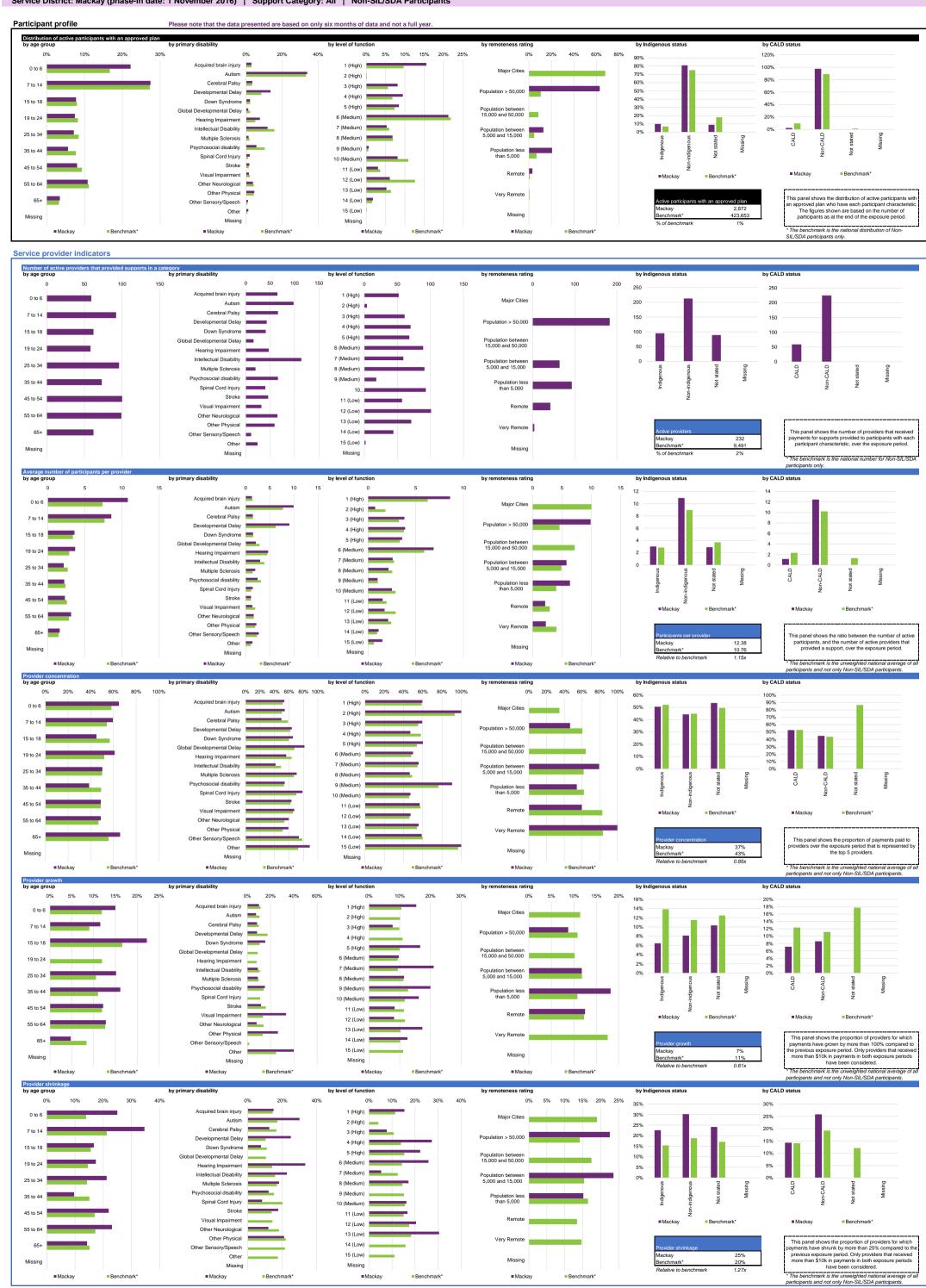




Support category summary Support category approved plans per provide shrinkage choice and control choice and control? Daily Activities 123 2.9 3.5 17.2 16.0 4.3 21.8 Capacity Building 29 80% 29% 69% 84% Employment 100% 0% 100% 0.1 0.2 0.0 66% 33% 100% 33% 0% 0% 25% 67% 0% 13% 33 1 5.5 1.0 100% 100% 0.0 69% 165% 9% 0% 88% 100% Social and Civic 37% 93% Home Modifications 100% 49% Capital total 0.2 41% 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 23.7 20.5 86% Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fu

Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
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Service District: Mackay (phase-in date: 1 November 2016) | Support Category: All | Non-SIL/SDA Participants







Support category summary Support category approved plans per provide choice and control choice and control? Daily Activities Community 1,317 30.6 15.1 49.1 Capacity Building 2,829 119 23.8 71% 17% 28% 50% 62% 78% Employment 77 97 158 100% 0% 0.4 0.3 0.1 50% 42% 67% 25% 0% 0% 25% 0% 21% 21% 14 15 6.9 10.5 98% 96% 0.6 0.4 59% 29% 21% 46% 80% 70% Social and Civic 20.2 25% 49% 81% Home Modifications 100% 50% Capital total 692 12.1 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 2,872 12.4 73.3 47.9

Indicator definitions	
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	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.