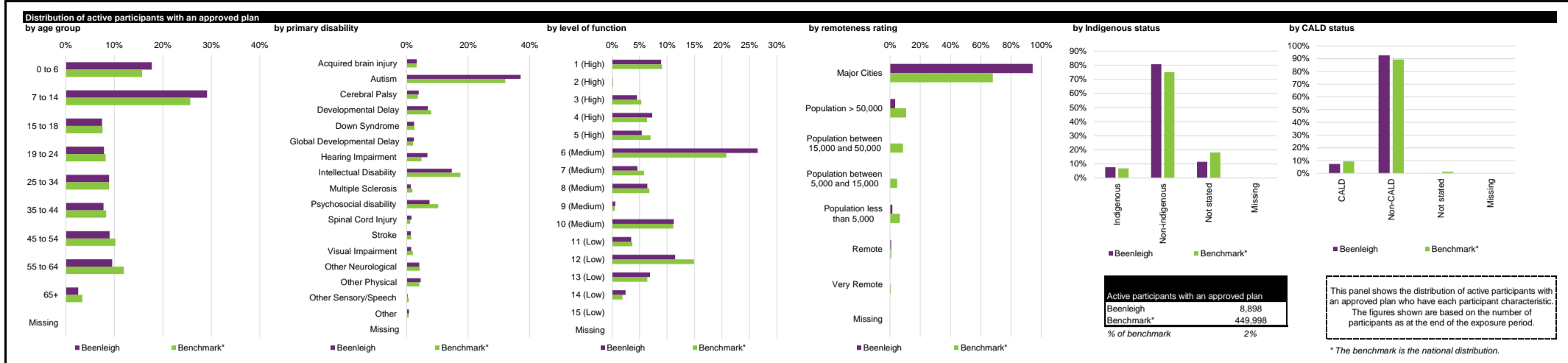
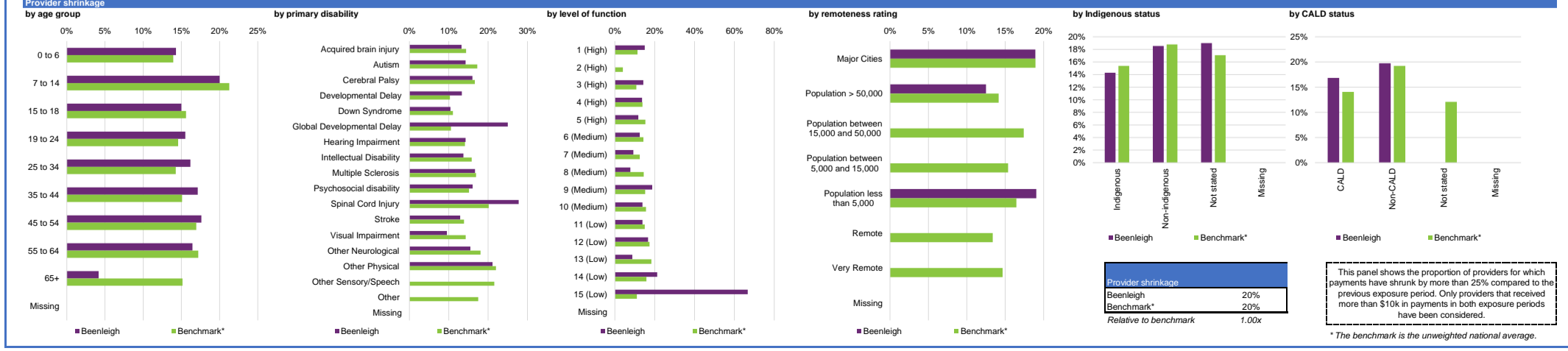
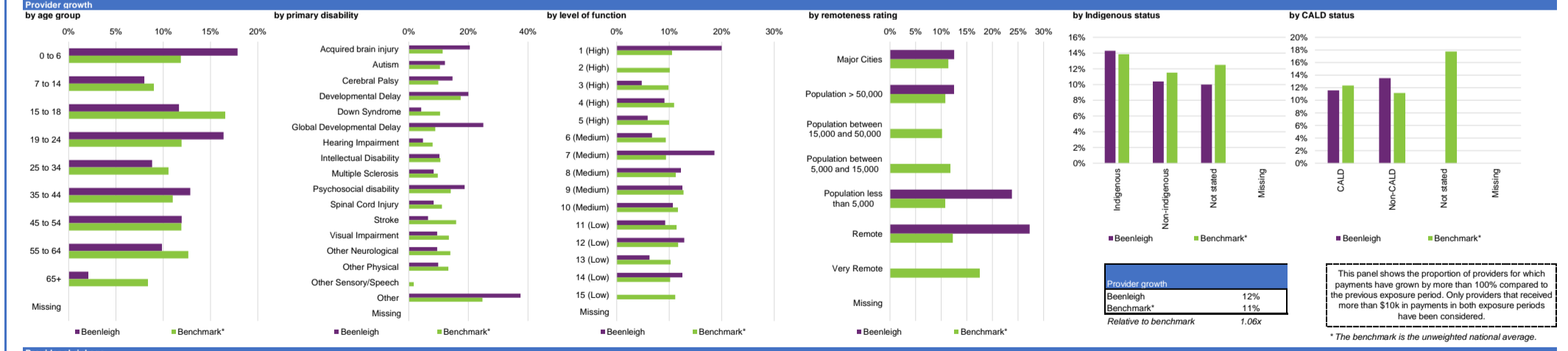
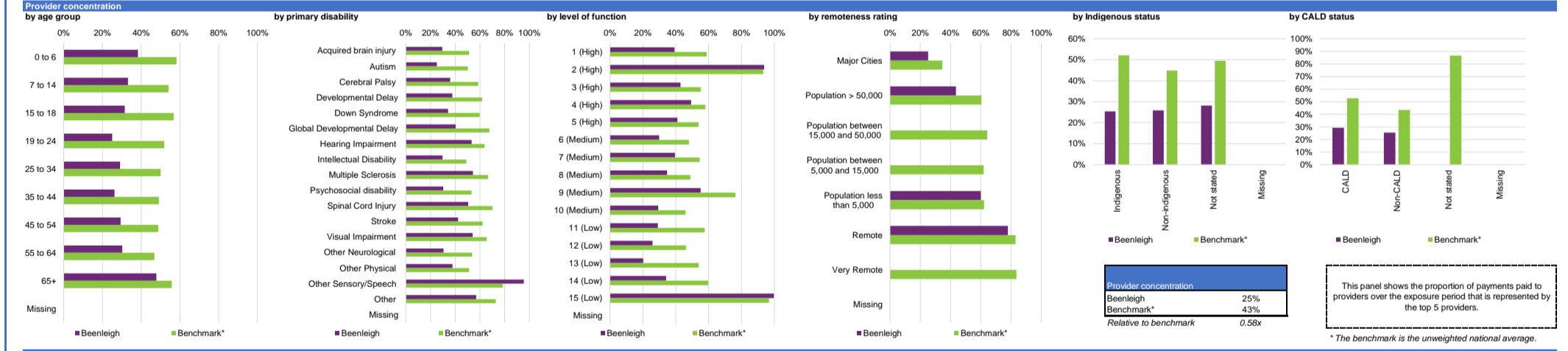
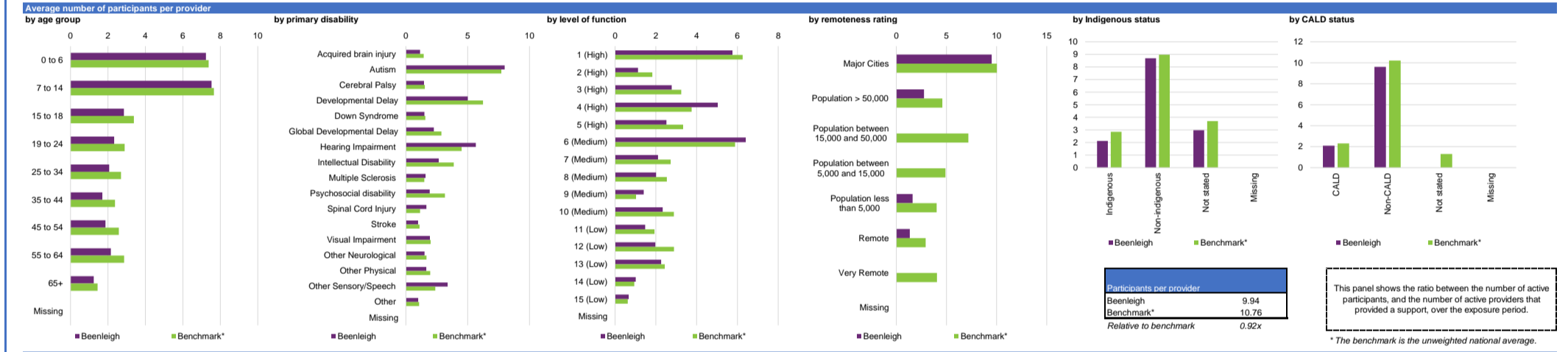
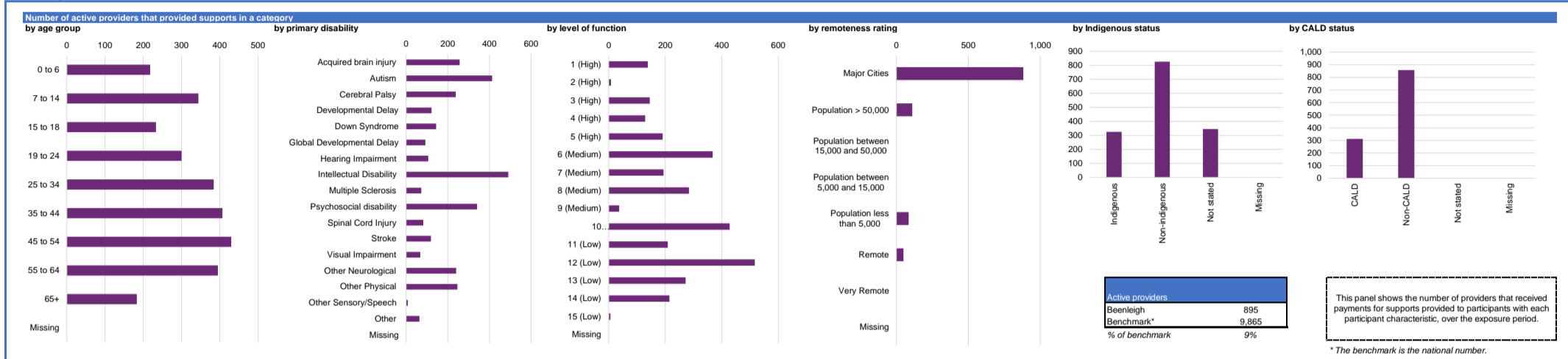


Participant profile

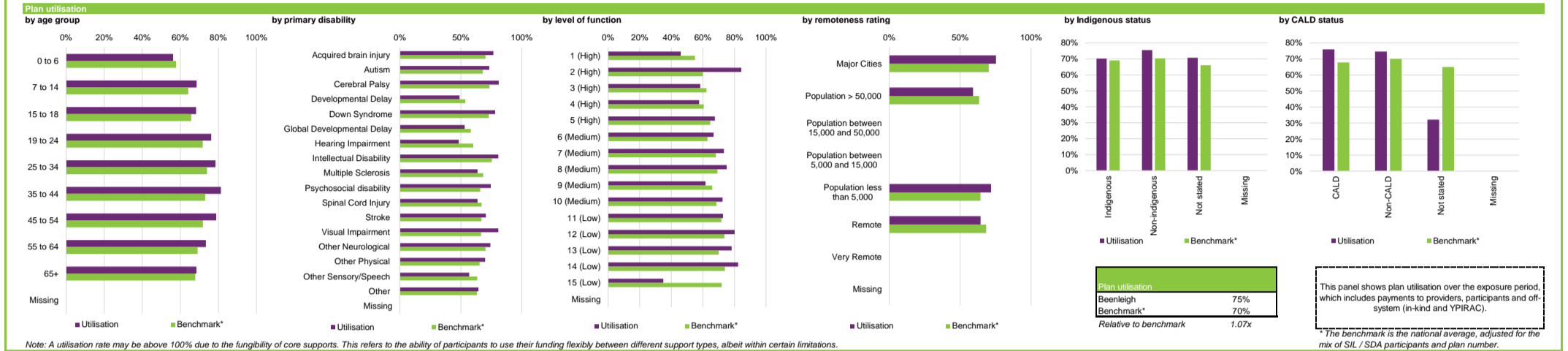
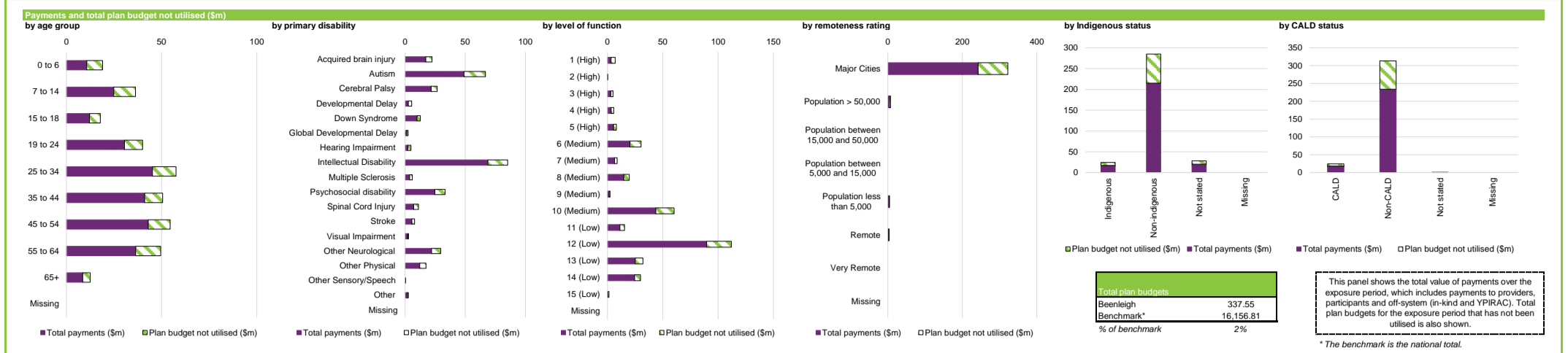
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

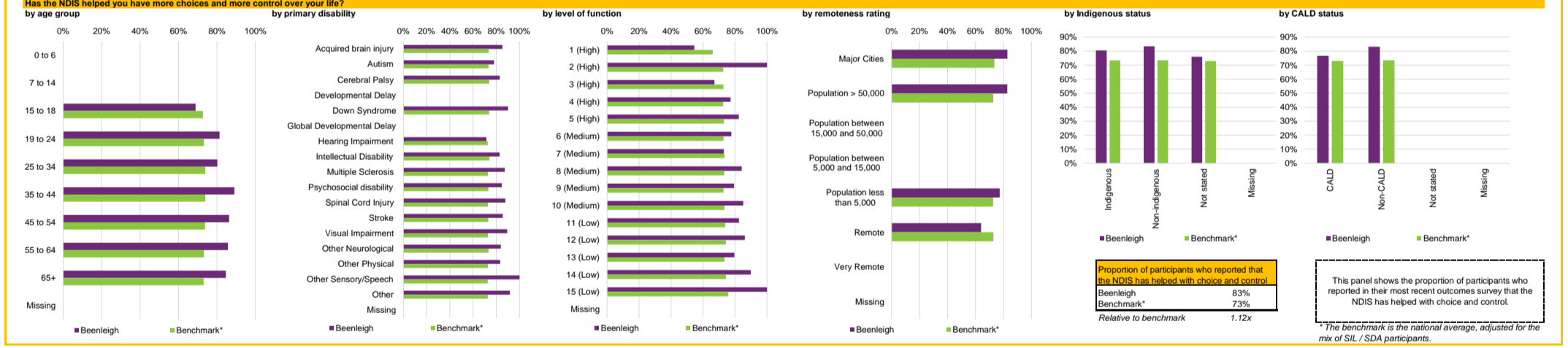
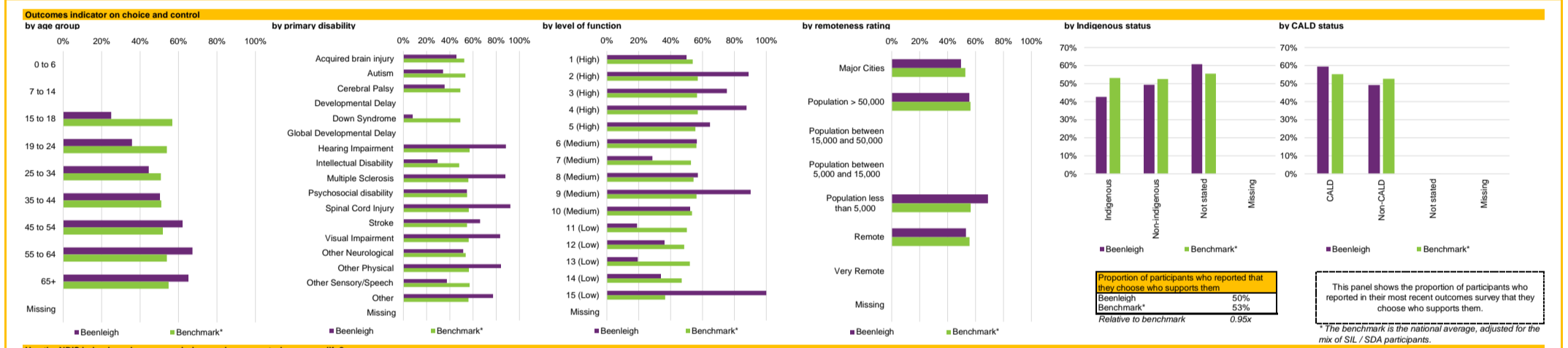


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	8,312	242	34.3	54%	2%	11%	9.8	5.9	61%	50%	83%
Daily Activities	4,878	380	12.8	42%	16%	16%	175.3	141.2	81%	48%	84%
Community	4,974	267	18.6	44%	13%	11%	60.3	47.1	78%	47%	83%
Transport	3,486	99	35.2	52%	13%	0%	5.8	5.6	96%	44%	85%
<b>Core total</b>	<b>8,746</b>	<b>515</b>	<b>17.0</b>	<b>40%</b>	<b>15%</b>	<b>11%</b>	<b>251.2</b>	<b>199.7</b>	<b>80%</b>	<b>50%</b>	<b>83%</b>
<b>Capacity Building</b>											
Daily Activities	8,871	425	20.9	49%	9%	19%	52.6	30.7	58%	50%	83%
Employment	244	35	7.0	80%	8%	31%	1.9	1.1	58%	32%	84%
Relationships	590	88	6.7	55%	24%	31%	4.1	2.0	49%	13%	79%
Social and Civic	841	45	18.7	66%	0%	0%	1.3	0.4	30%	39%	78%
Support Coordination	3,448	286	12.1	30%	7%	14%	7.9	5.7	72%	43%	82%
<b>Capacity Building total</b>	<b>8,883</b>	<b>612</b>	<b>14.5</b>	<b>39%</b>	<b>9%</b>	<b>16%</b>	<b>71.8</b>	<b>43.5</b>	<b>61%</b>	<b>50%</b>	<b>83%</b>
<b>Capital</b>											
Assistive Technology	2,010	176	11.4	46%	9%	48%	11.9	6.8	57%	60%	86%
Home Modifications	392	46	8.5	77%	12%	35%	2.7	2.3	85%	55%	86%
<b>Capital total</b>	<b>2,101</b>	<b>200</b>	<b>10.5</b>	<b>43%</b>	<b>13%</b>	<b>45%</b>	<b>14.6</b>	<b>9.1</b>	<b>62%</b>	<b>58%</b>	<b>86%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>8,898</b>	<b>895</b>	<b>9.9</b>	<b>37%</b>	<b>12%</b>	<b>20%</b>	<b>337.5</b>	<b>252.3</b>	<b>75%</b>	<b>50%</b>	<b>83%</b>

Note: Only the major support categories are shown.  
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

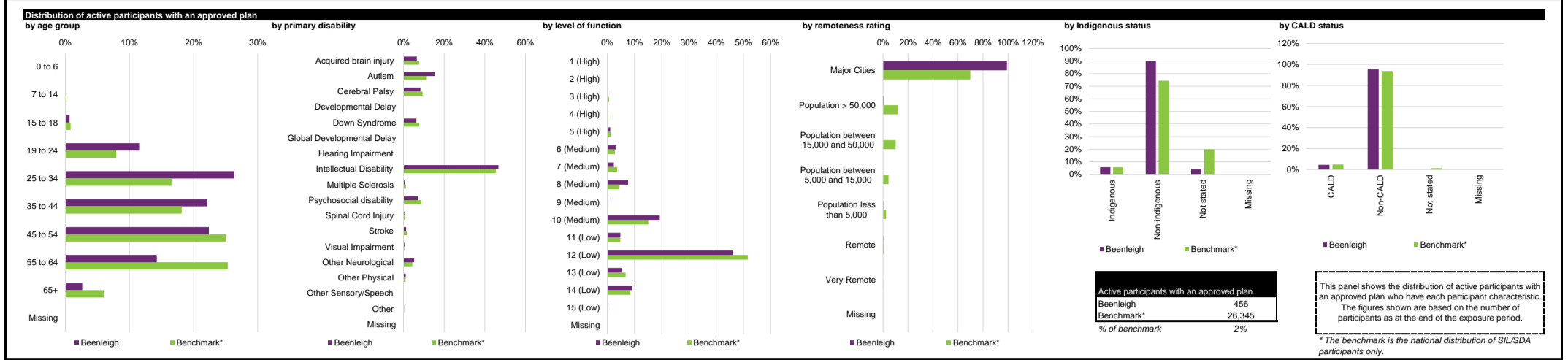
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

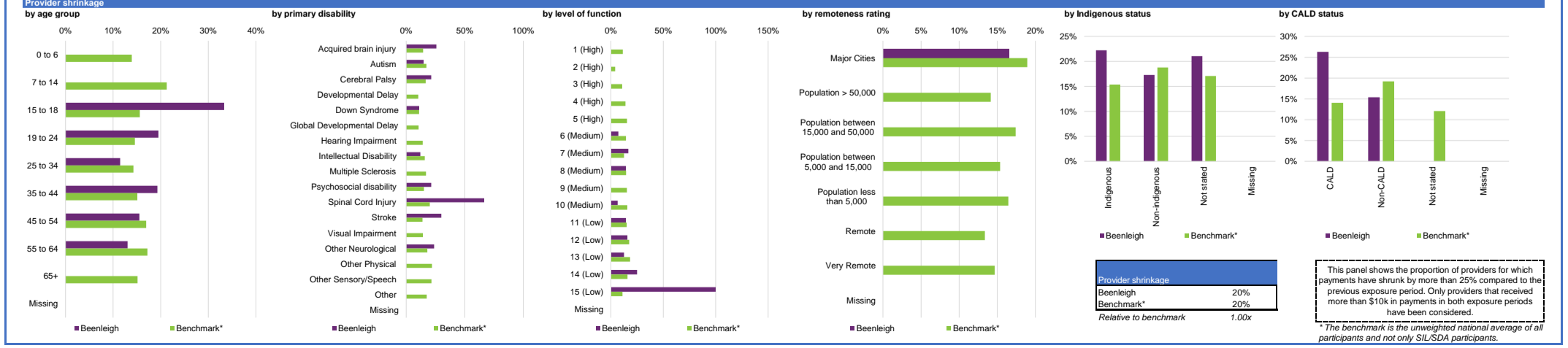
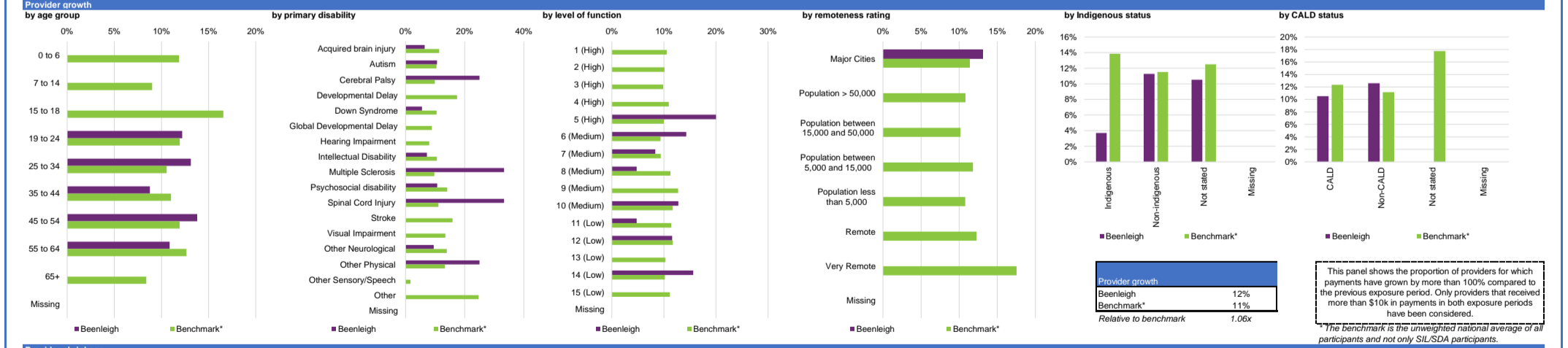
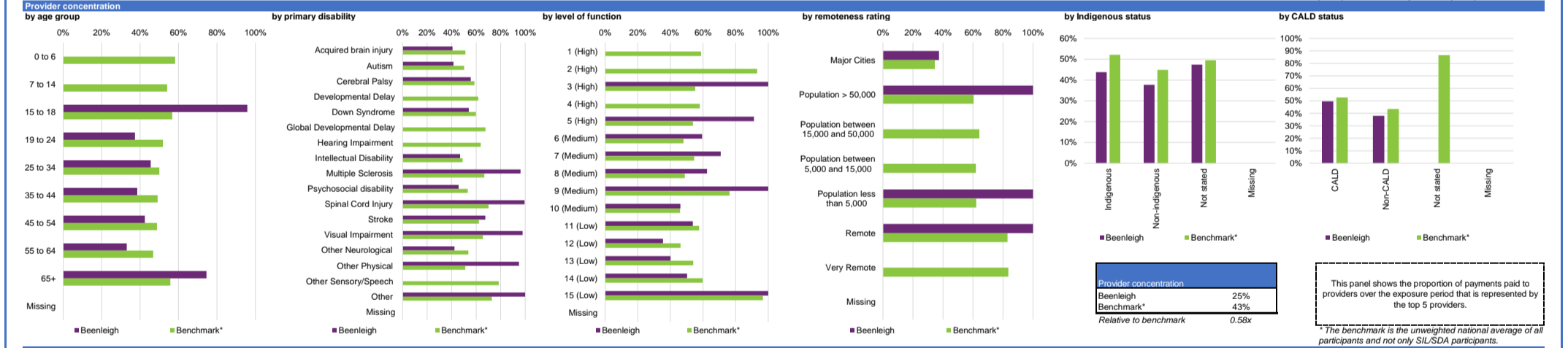
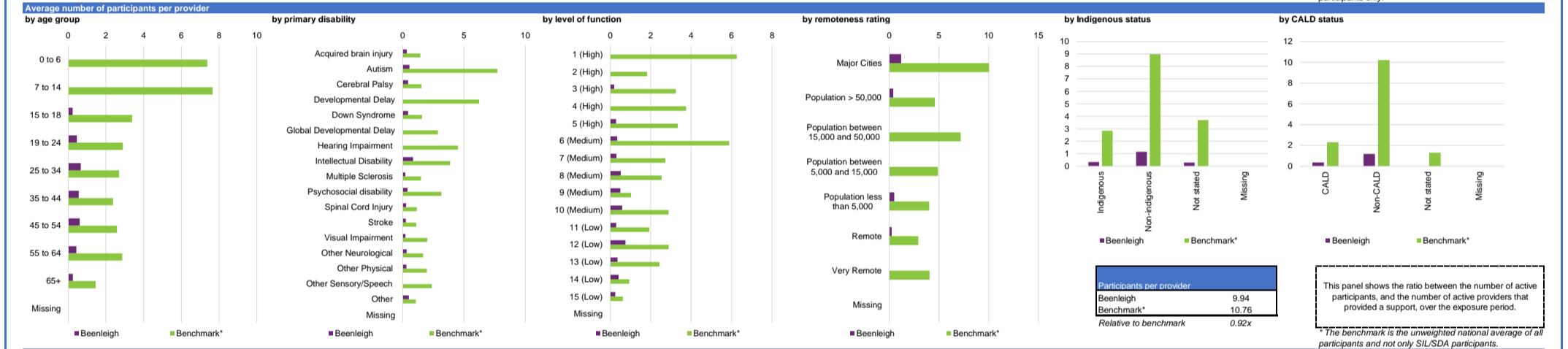
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

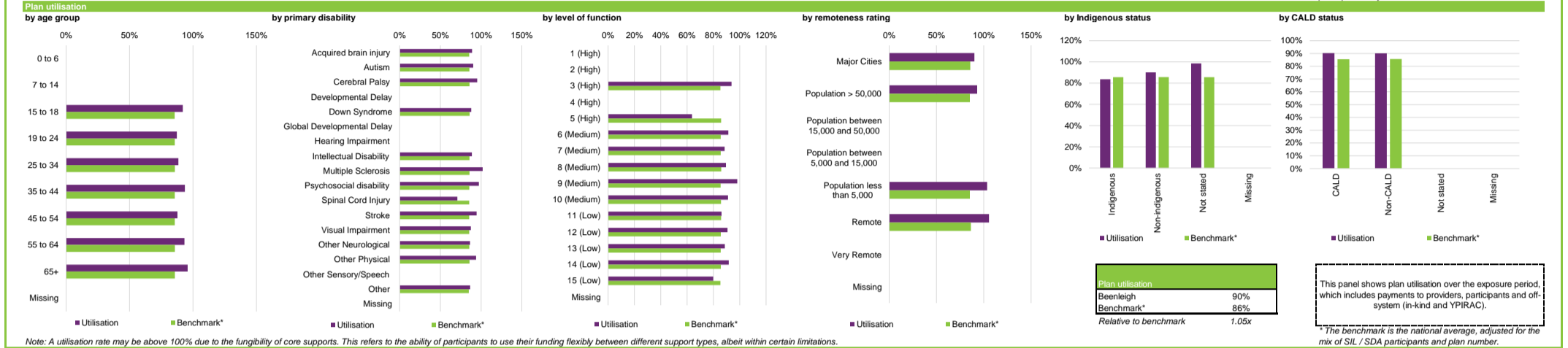
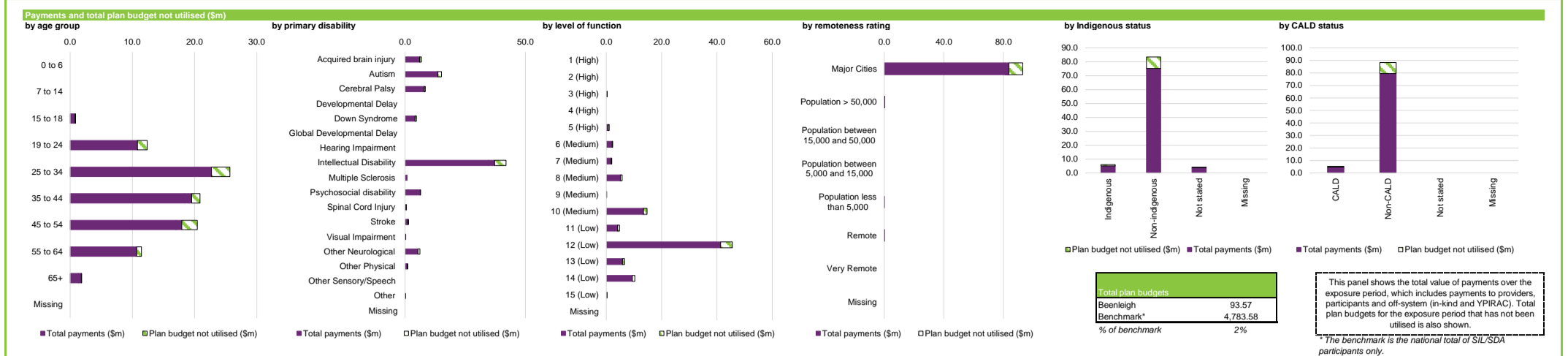
Please note that the data presented are based on only six months of data and not a full year.



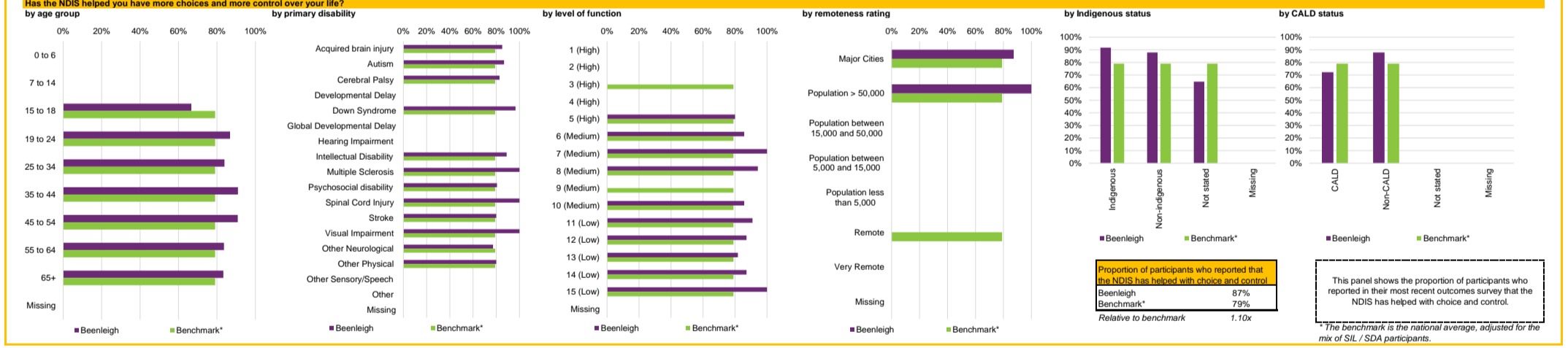
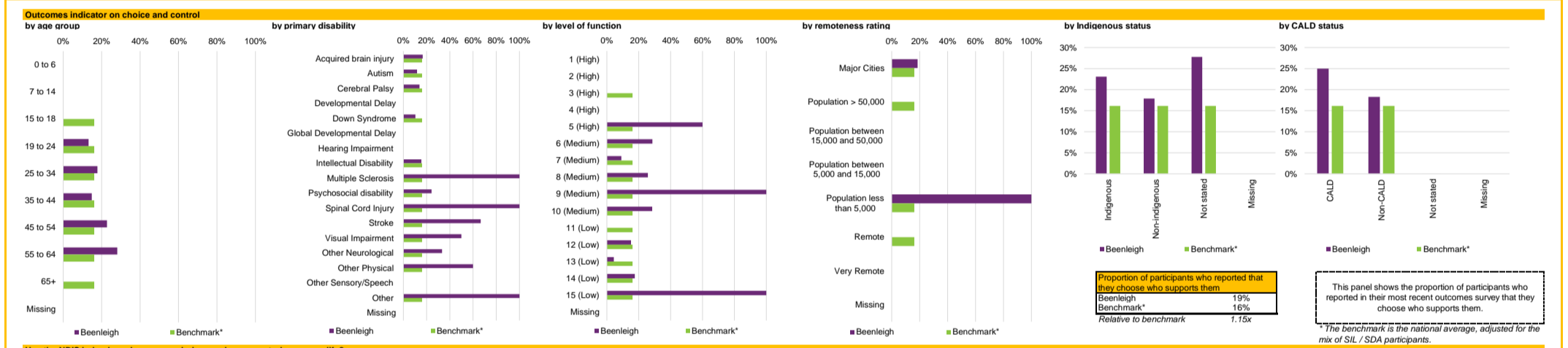
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>	456	215	2.1	52%	14%	14%	85.3	78.6	92%	19%	87%
Consumables	408	84	4.9	64%	0%	11%	0.9	0.5	60%	18%	86%
Daily Activities	456	147	3.1	54%	12%	14%	70.0	66.8	95%	19%	87%
Community	442	111	4.0	53%	7%	12%	13.8	10.9	79%	18%	87%
Transport	443	56	7.9	63%	0%	0%	0.6	0.4	66%	18%	87%
<b>Capacity Building</b>	456	257	1.8	33%	8%	18%	6.2	4.1	67%	19%	87%
Daily Activities	456	174	2.6	39%	6%	10%	2.5	1.7	68%	19%	87%
Employment	9	7	1.3	100%	0%	100%	0.1	0.1	83%	33%	100%
Relationships	220	56	3.9	64%	1%	22%	1.9	1.0	51%	10%	86%
Social and Civic	3	1	3.0	100%	0%	0%	0.0	0.0	68%	33%	67%
Support Coordination	452	107	4.2	50%	0%	19%	1.4	1.2	85%	18%	87%
<b>Capital</b>	207	57	3.6	85%	18%	27%	2.1	1.6	75%	20%	86%
Assistive Technology	147	48	3.1	80%	0%	50%	1.0	0.6	60%	22%	86%
Home Modifications	125	9	13.9	100%	40%	0%	1.1	1.0	90%	20%	83%
<b>Missing</b>	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>456</b>	<b>376</b>	<b>1.2</b>	<b>49%</b>	<b>13%</b>	<b>16%</b>	<b>93.6</b>	<b>84.3</b>	<b>90%</b>	<b>19%</b>	<b>87%</b>

**Indicator definitions**

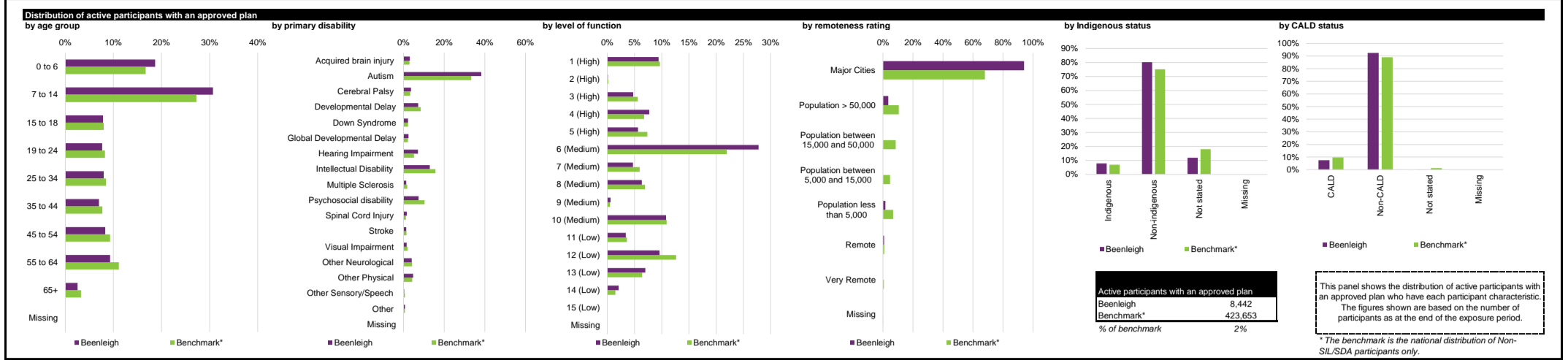
- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers:** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of active providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
 The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

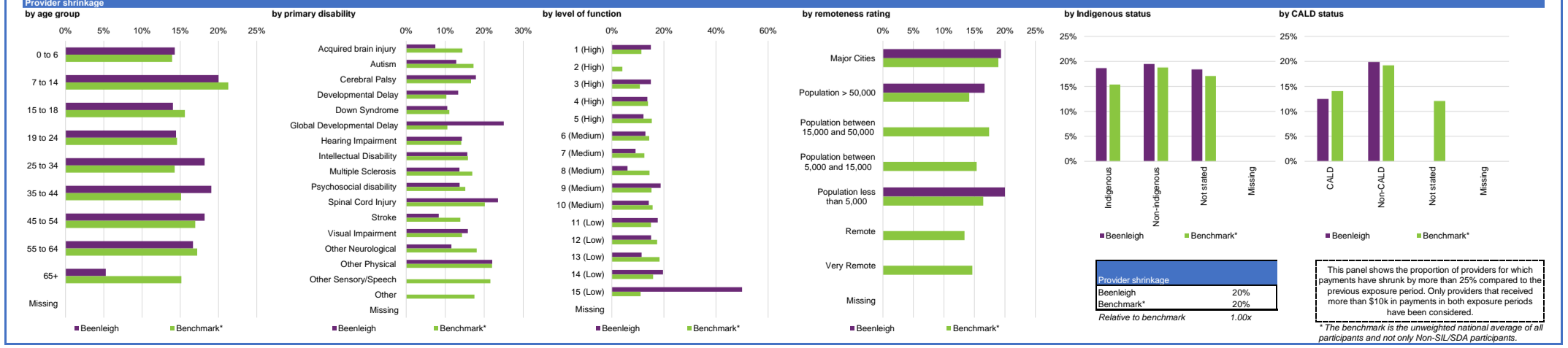
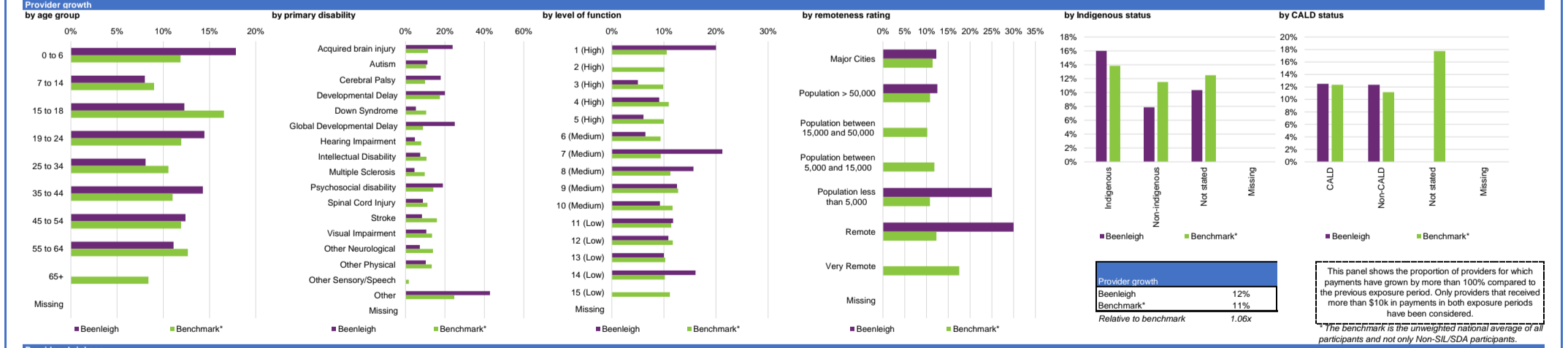
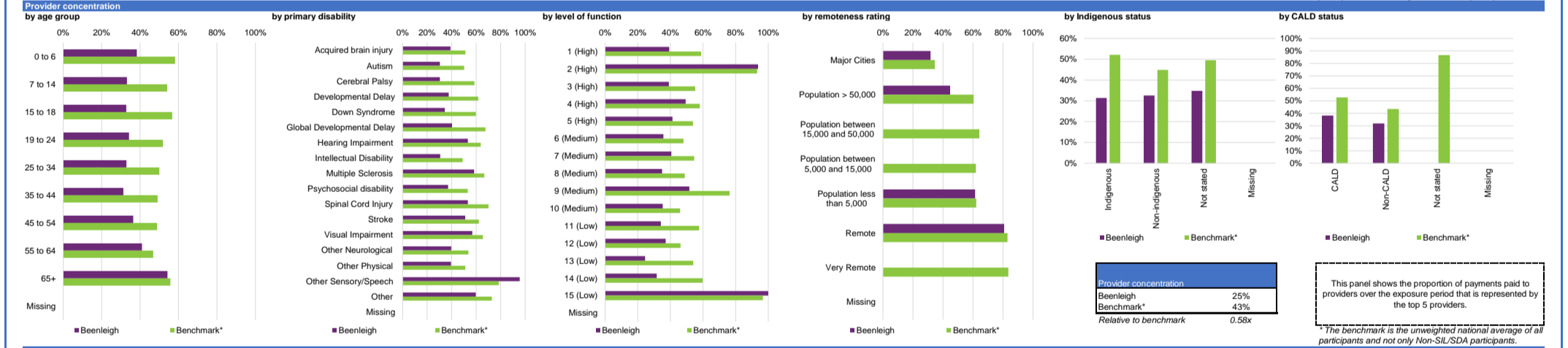
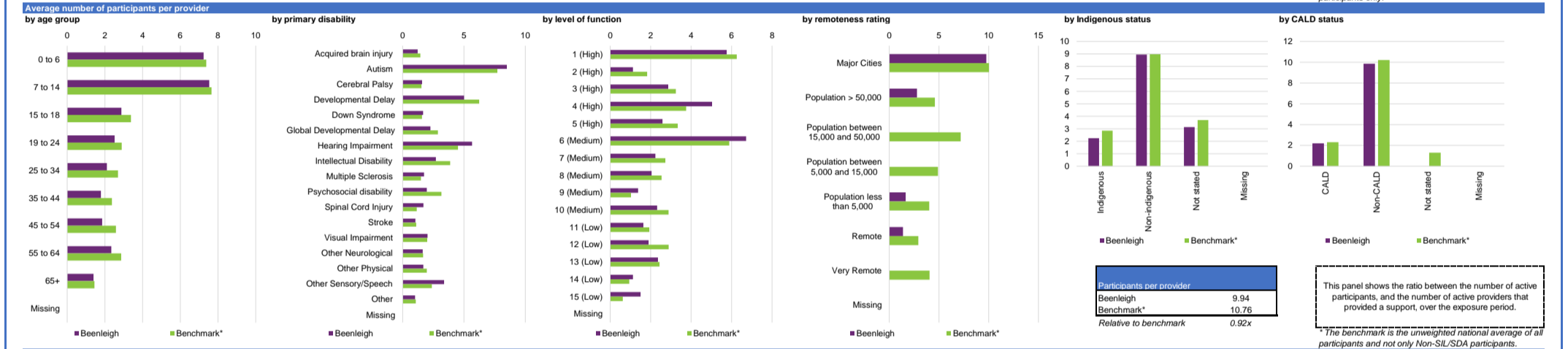
*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.*

Participant profile

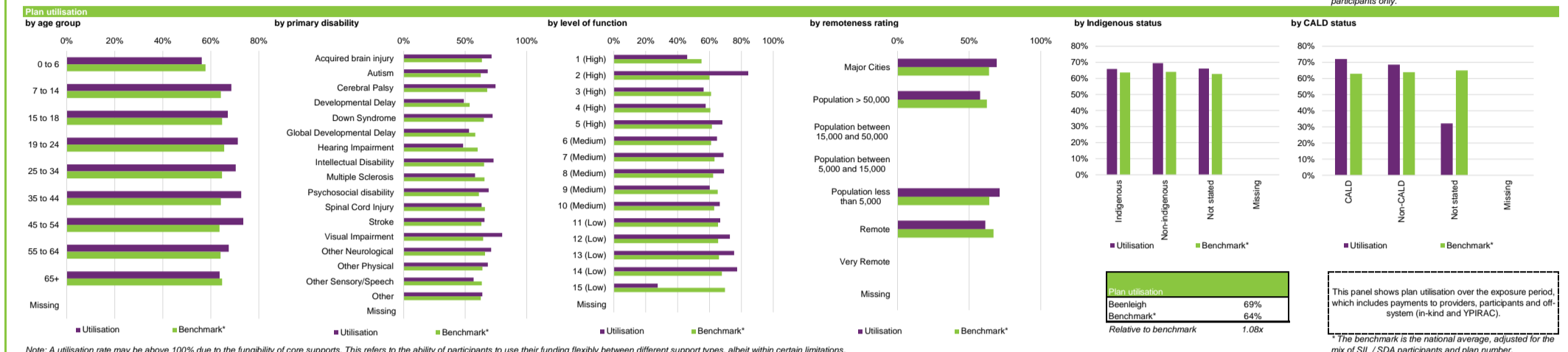
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

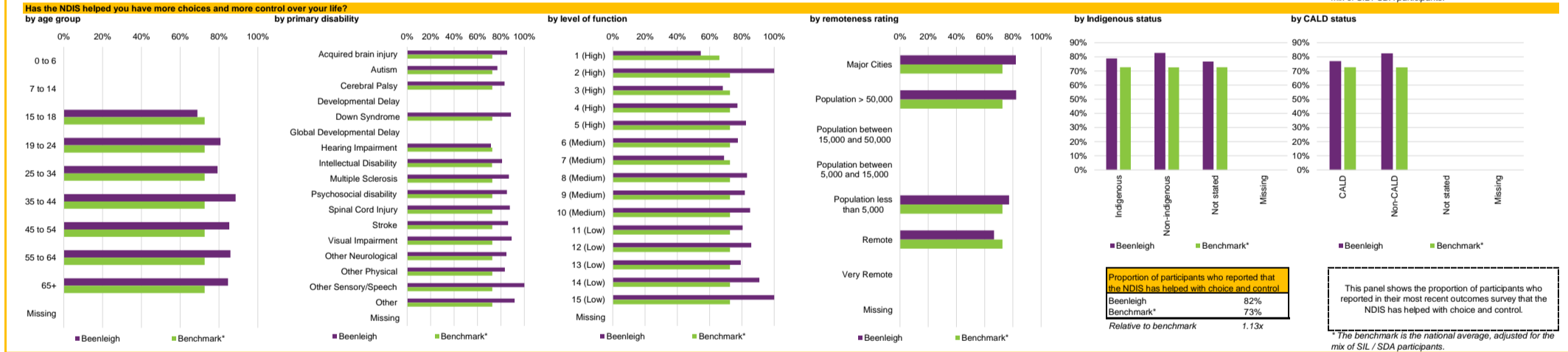
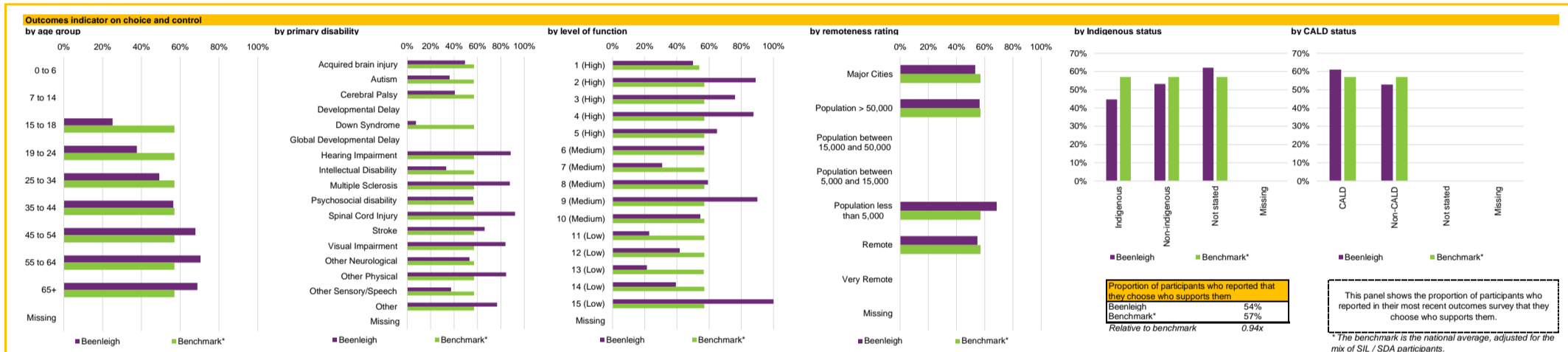


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	7,904	225	35.1	55%	2%	12%	8.9	5.4	61%	54%	83%
Daily Activities	4,422	338	13.1	50%	14%	15%	105.3	74.4	71%	52%	84%
Community	4,532	243	18.7	50%	14%	10%	46.4	36.2	78%	51%	83%
Transport	3,043	84	36.2	55%	33%	0%	5.2	5.1	99%	47%	84%
<b>Core total</b>	<b>8,290</b>	<b>463</b>	<b>17.9</b>	<b>48%</b>	<b>15%</b>	<b>13%</b>	<b>165.8</b>	<b>121.1</b>	<b>73%</b>	<b>54%</b>	<b>82%</b>
<b>Capacity Building</b>											
Daily Activities	8,415	392	21.5	50%	10%	18%	50.1	29.1	58%	54%	82%
Employment	235	34	6.9	79%	8%	23%	1.8	1.0	57%	32%	83%
Relationships	370	71	5.2	59%	28%	28%	2.2	1.1	48%	17%	69%
Social and Civic	838	44	19.0	67%	0%	0%	1.3	0.4	30%	39%	78%
Support Coordination	2,996	271	11.1	28%	4%	12%	6.5	4.5	70%	48%	80%
<b>Capacity Building total</b>	<b>8,427</b>	<b>568</b>	<b>14.8</b>	<b>42%</b>	<b>9%</b>	<b>15%</b>	<b>65.6</b>	<b>39.3</b>	<b>60%</b>	<b>54%</b>	<b>82%</b>
<b>Capital</b>											
Assistive Technology	1,863	165	11.3	45%	9%	44%	10.9	6.2	57%	64%	86%
Home Modifications	267	37	7.2	75%	0%	55%	1.6	1.3	83%	73%	89%
<b>Capital total</b>	<b>1,894</b>	<b>180</b>	<b>10.5</b>	<b>40%</b>	<b>12%</b>	<b>46%</b>	<b>12.5</b>	<b>7.5</b>	<b>60%</b>	<b>64%</b>	<b>86%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>8,442</b>	<b>826</b>	<b>10.2</b>	<b>44%</b>	<b>12%</b>	<b>20%</b>	<b>244.0</b>	<b>168.0</b>	<b>69%</b>	<b>54%</b>	<b>82%</b>

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of active providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.