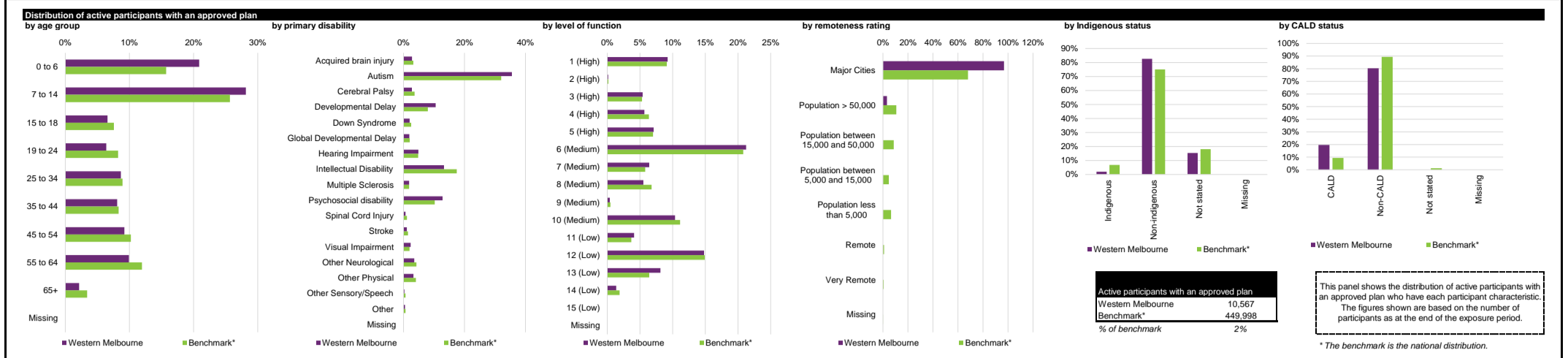
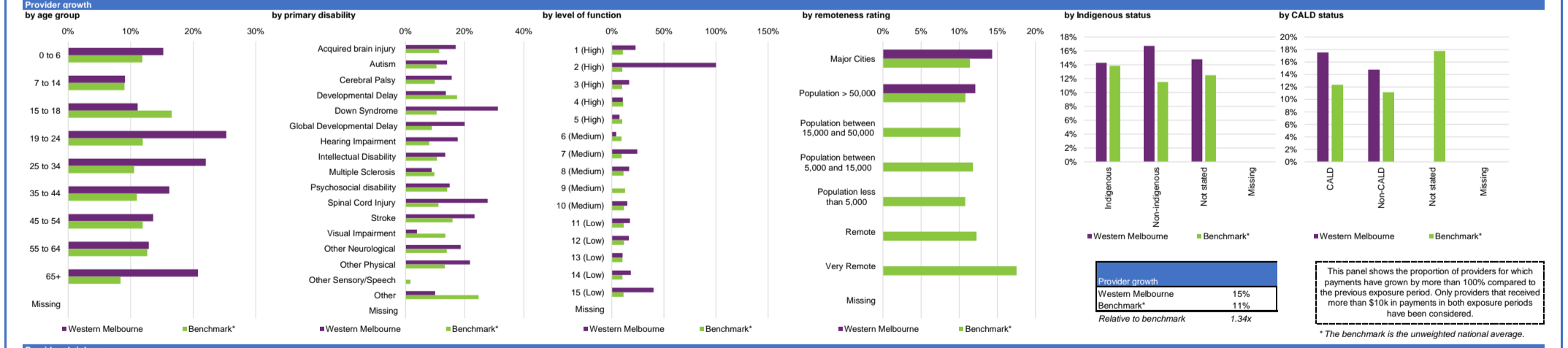
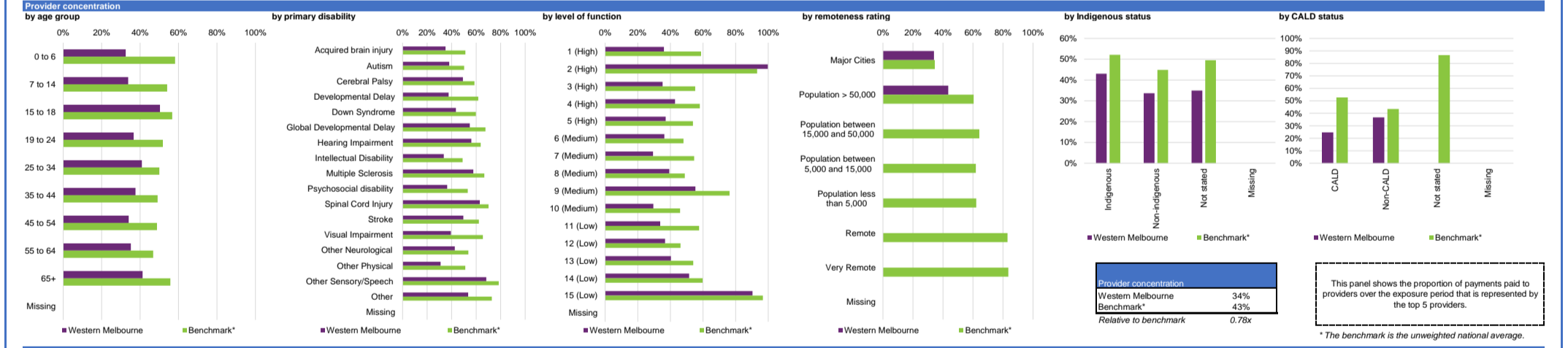
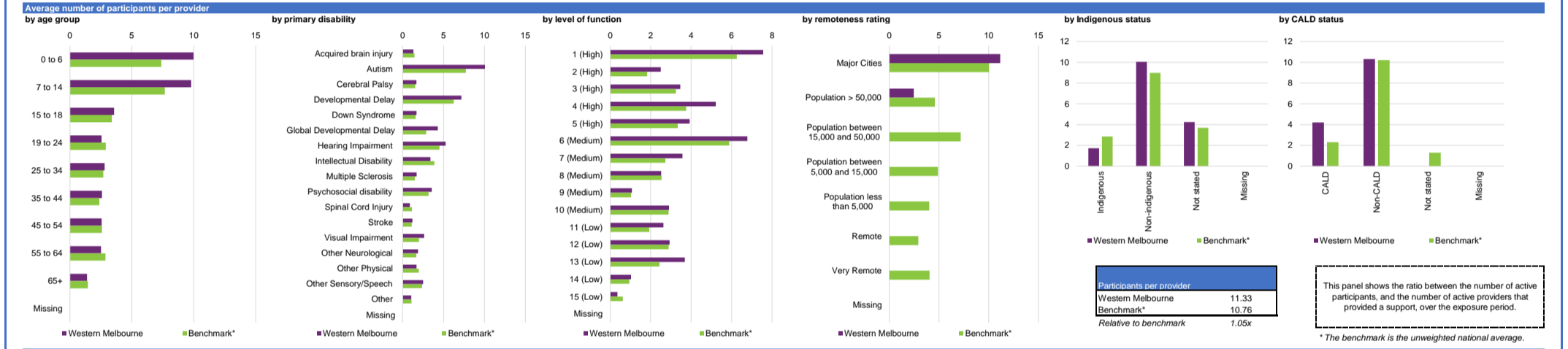


Participant profile

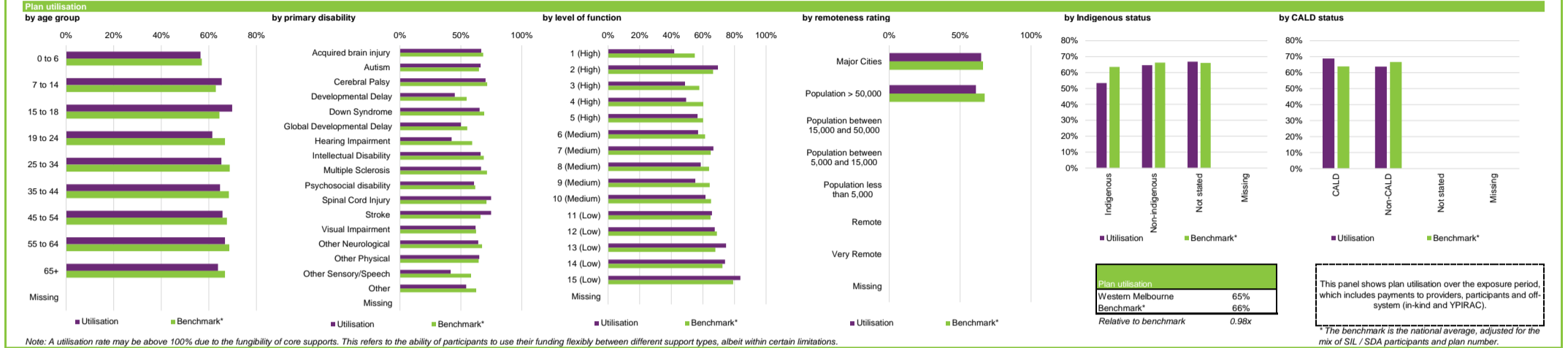
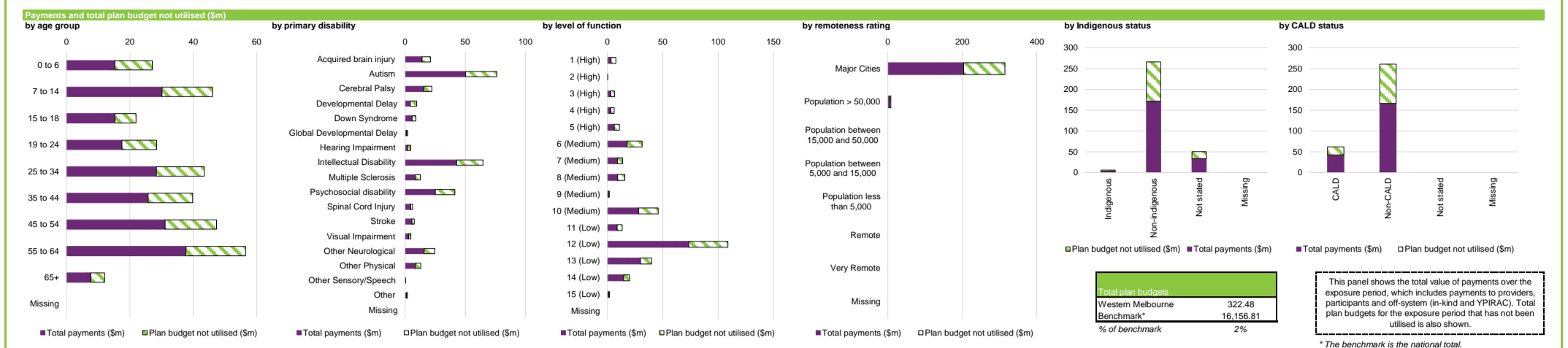
Please note that the data presented are based on only six months of data and not a full year.



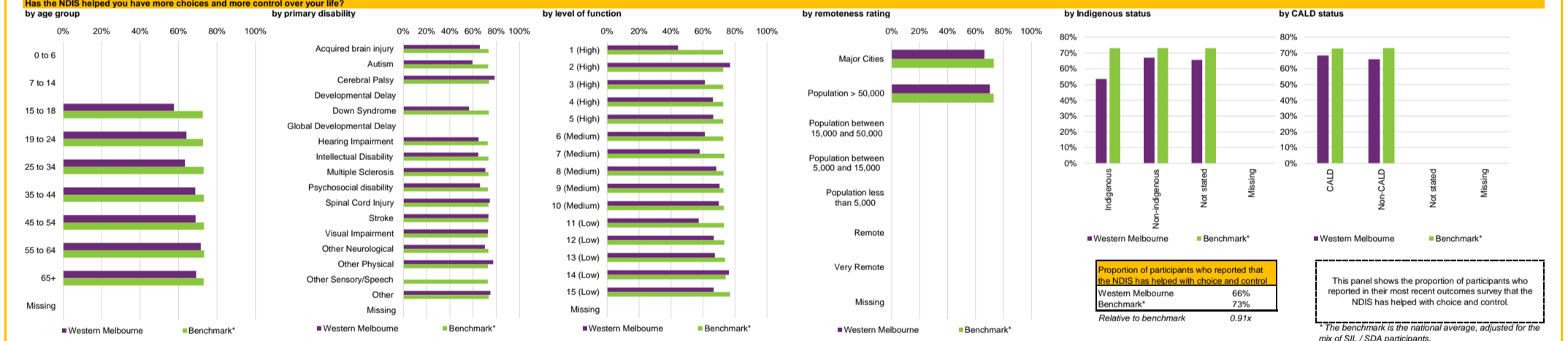
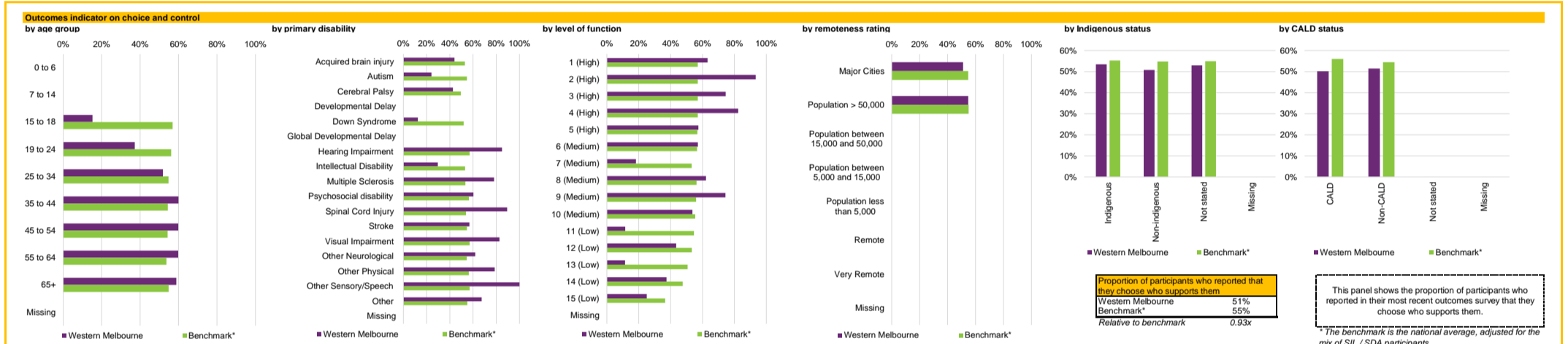
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	10,236	523	19.6	51%	24%	18%	207.1	147.6	71%	51%	67%
Capacity Building	10,494	651	16.1	43%	8%	16%	101.1	53.8	53%	51%	67%
Capital	2,023	178	11.4	41%	15%	39%	14.2	7.3	51%	57%	73%
All support categories	10,567	933	11.3	47%	15%	22%	322.5	208.8	65%	51%	66%

Indicator definitions

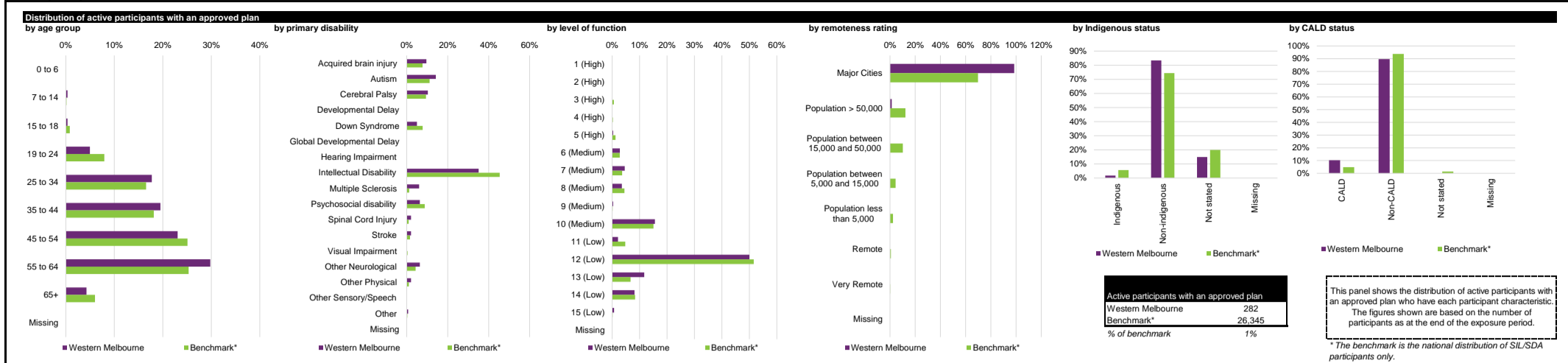
- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers:** Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of active providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

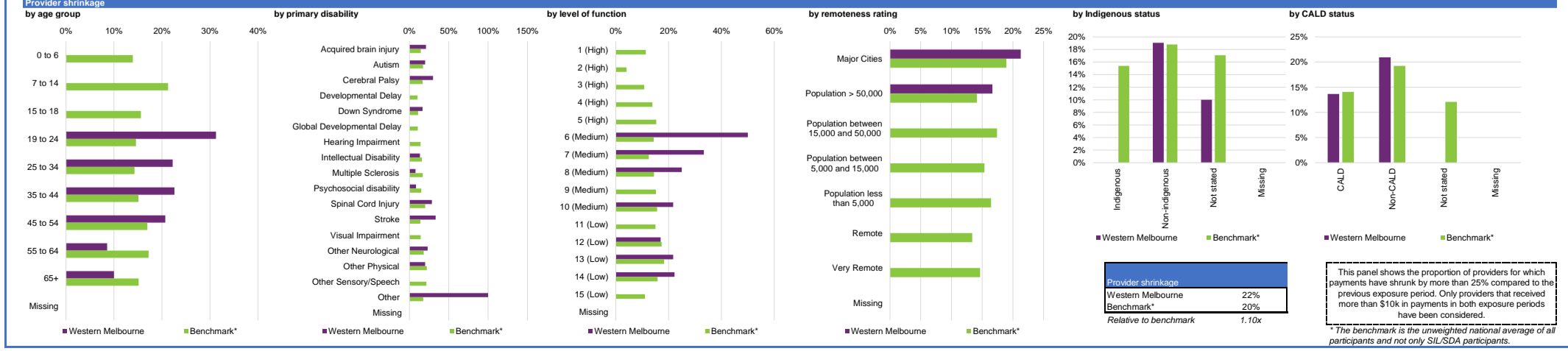
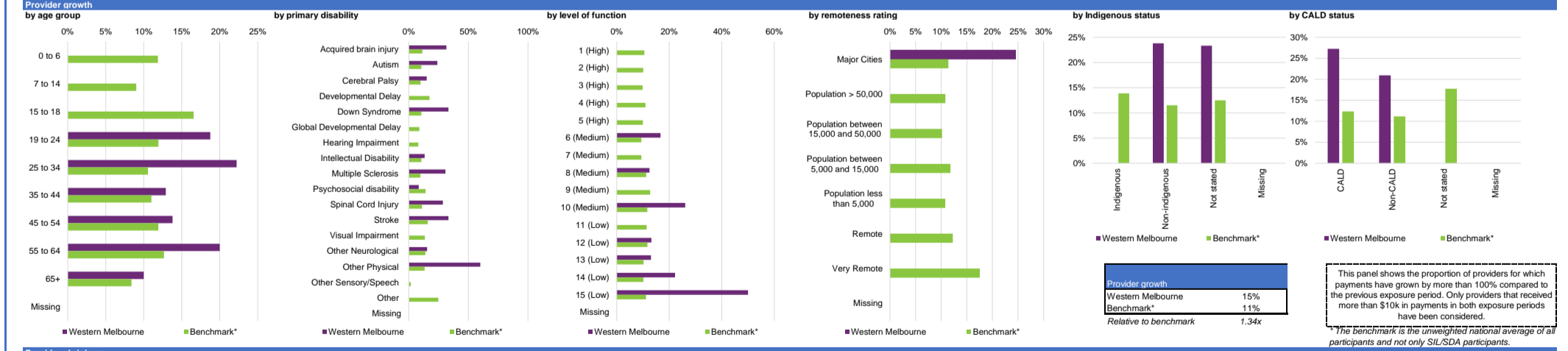
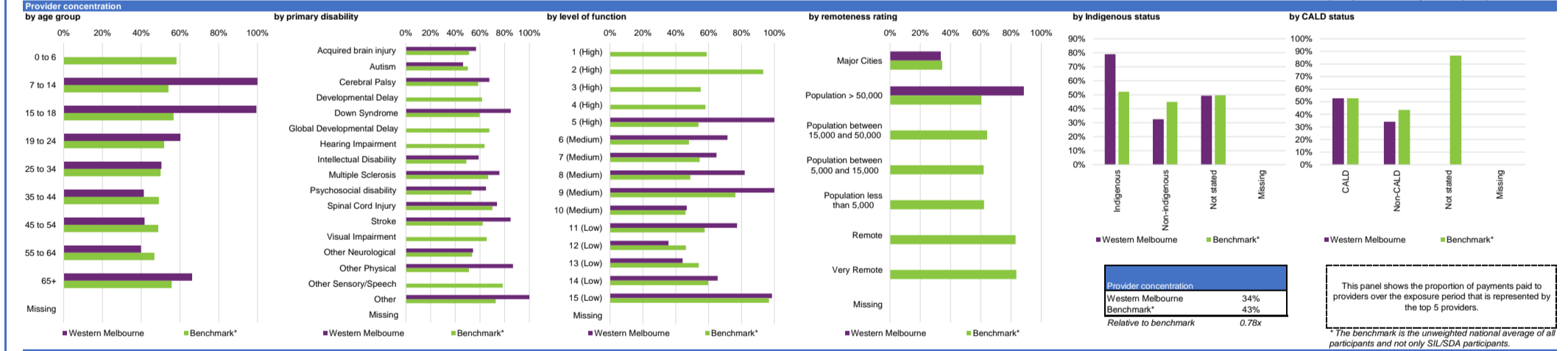
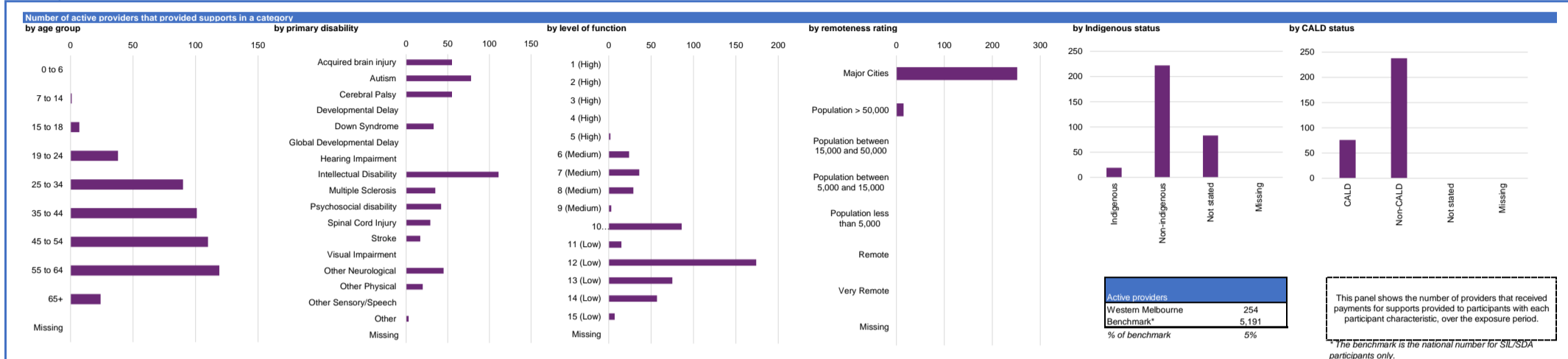
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a good performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

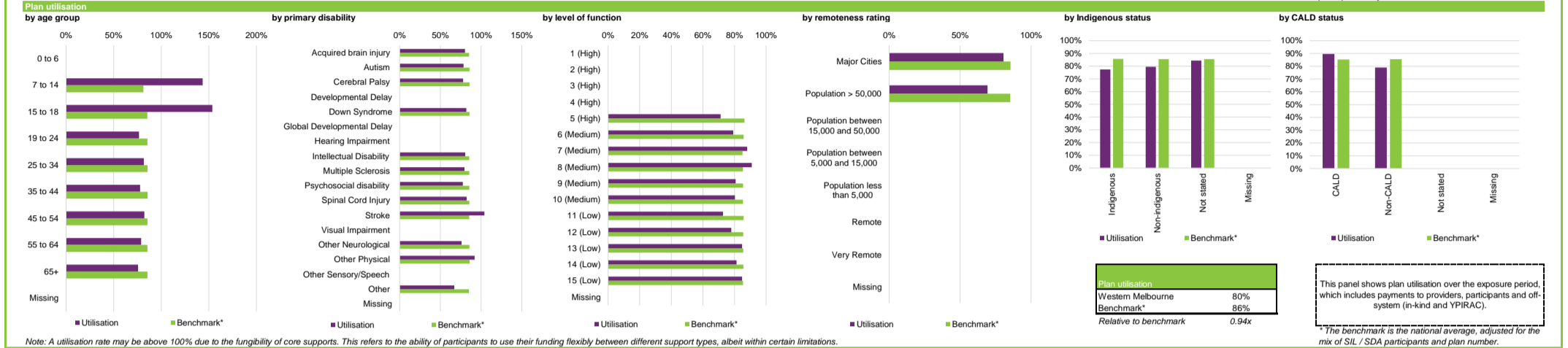
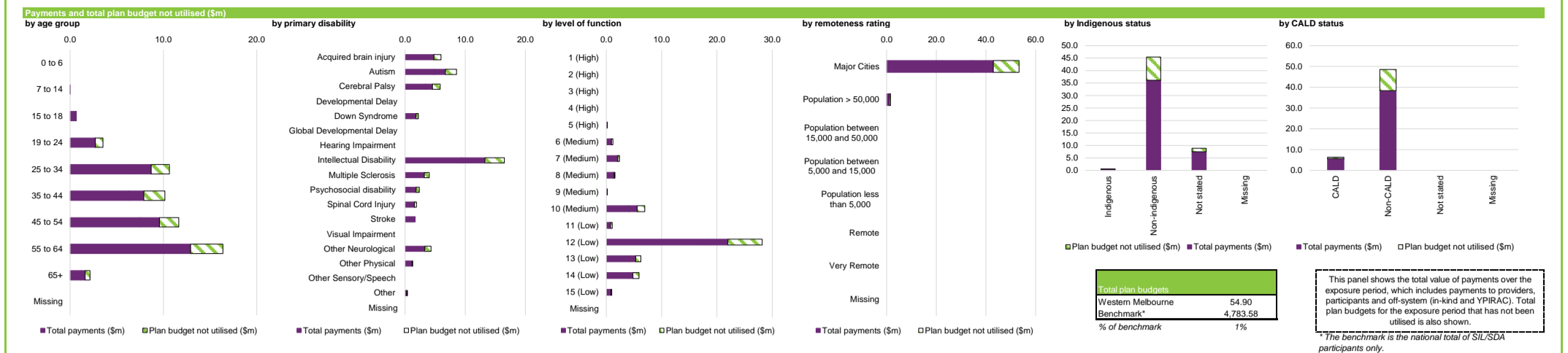
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

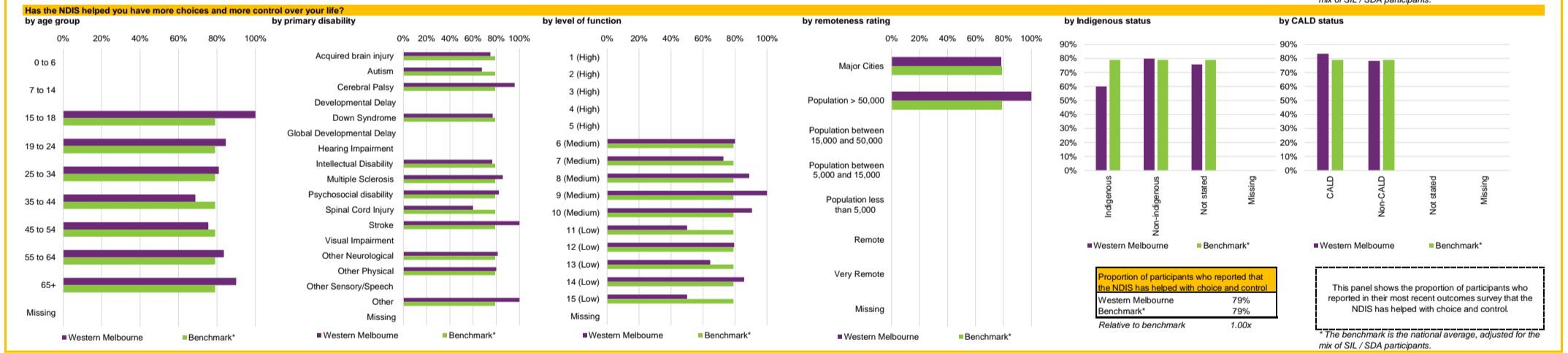
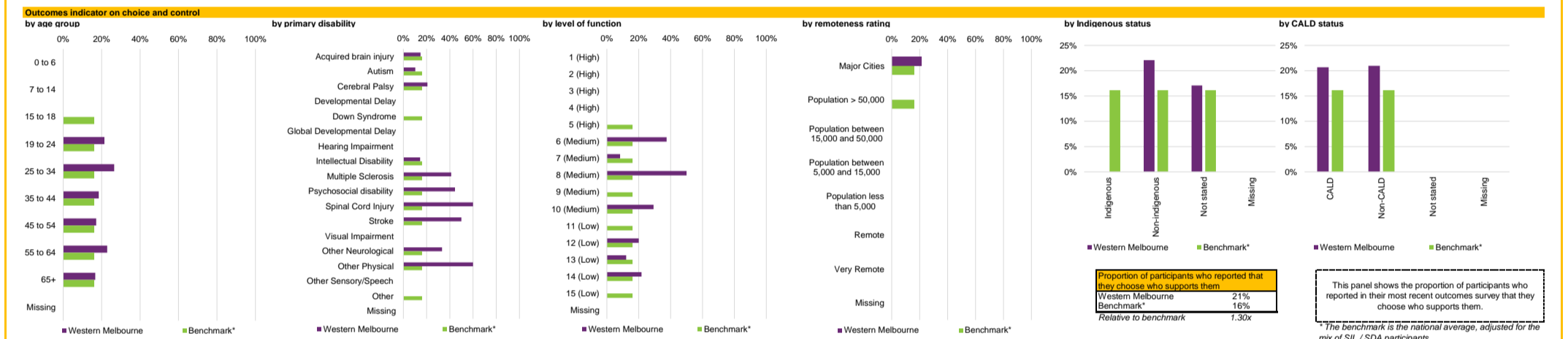


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	282	145	1.9	53%	32%	16%	46.5	38.8	83%	21%	78%
Consumables	274	56	4.9	81%	0%	33%	0.8	0.4	47%	21%	78%
Daily Activities	282	92	3.1	54%	33%	36%	35.0	33.1	95%	21%	79%
Community	272	73	3.7	70%	21%	11%	10.3	5.0	49%	20%	79%
Transport	278	18	15.4	86%	0%	0%	0.5	0.3	65%	20%	79%
Capacity Building	282	161	1.8	46%	13%	20%	4.9	3.1	63%	21%	79%
Daily Activities	282	86	3.3	69%	6%	38%	2.5	1.4	57%	21%	79%
Employment	18	7	2.6	100%	0%	0%	0.1	0.0	36%	35%	87%
Relationships	108	36	3.0	61%	13%	13%	0.7	0.4	61%	10%	74%
Social and Civic	30	7	4.3	100%	0%	0%	0.1	0.0	15%	23%	67%
Support Coordination	282	78	3.6	57%	10%	20%	1.3	1.0	80%	21%	79%
Capital	270	56	4.8	71%	29%	43%	3.5	2.2	63%	20%	79%
Assistive Technology	148	43	3.4	68%	22%	56%	1.5	0.7	47%	23%	78%
Home Modifications	266	15	17.7	96%	20%	20%	2.0	1.5	74%	19%	79%
All support categories	282	254	1.1	50%	24%	21%	54.9	44.1	80%	21%	79%

Note: Only the major support categories are shown.
 Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Description
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
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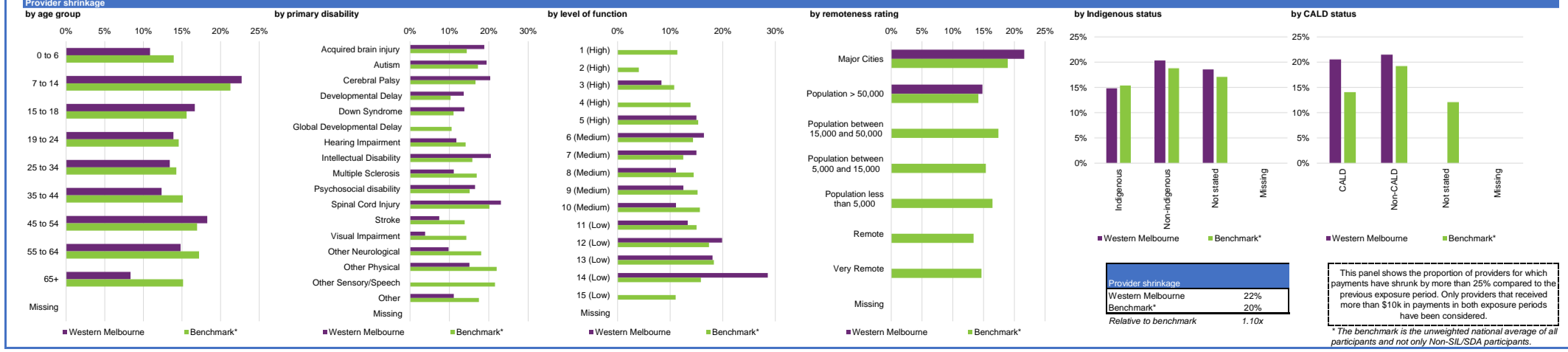
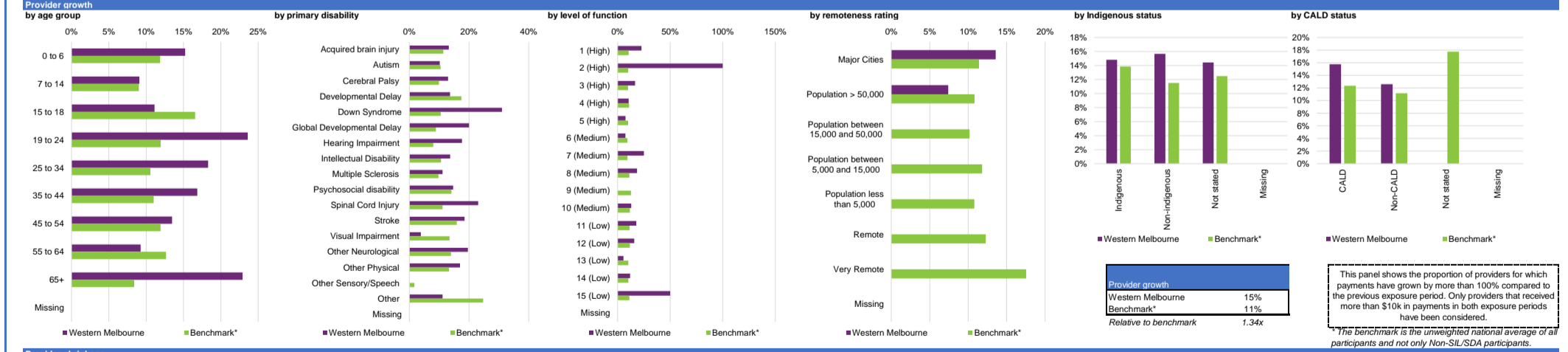
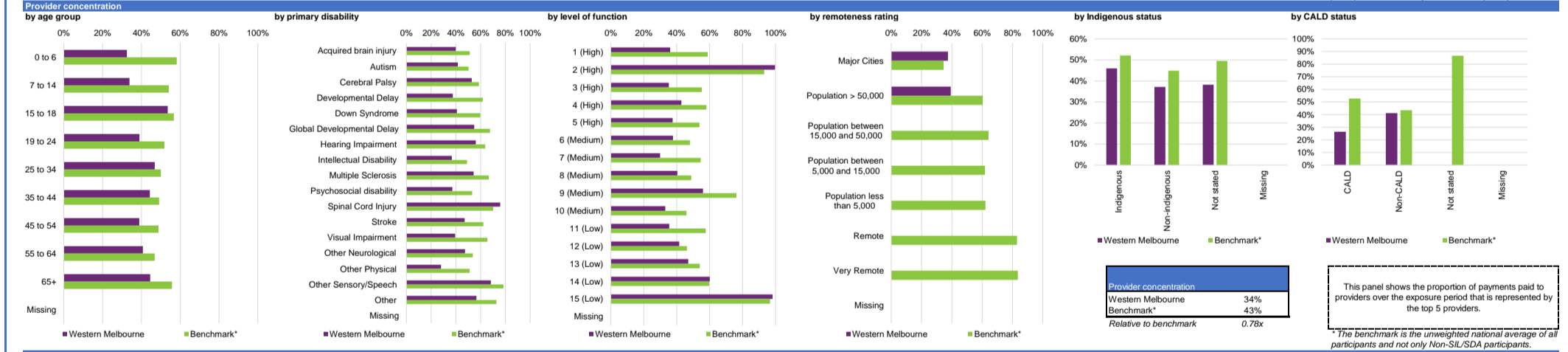
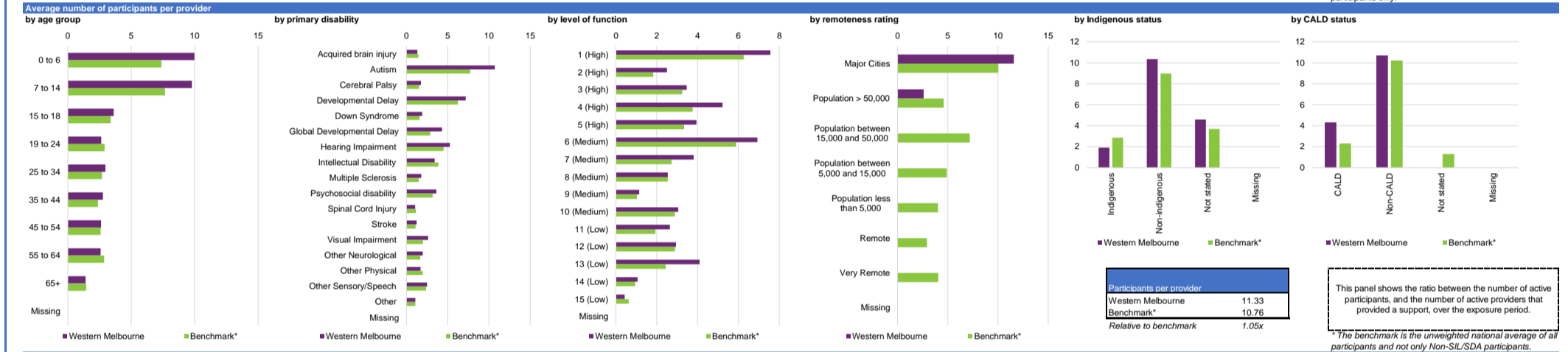
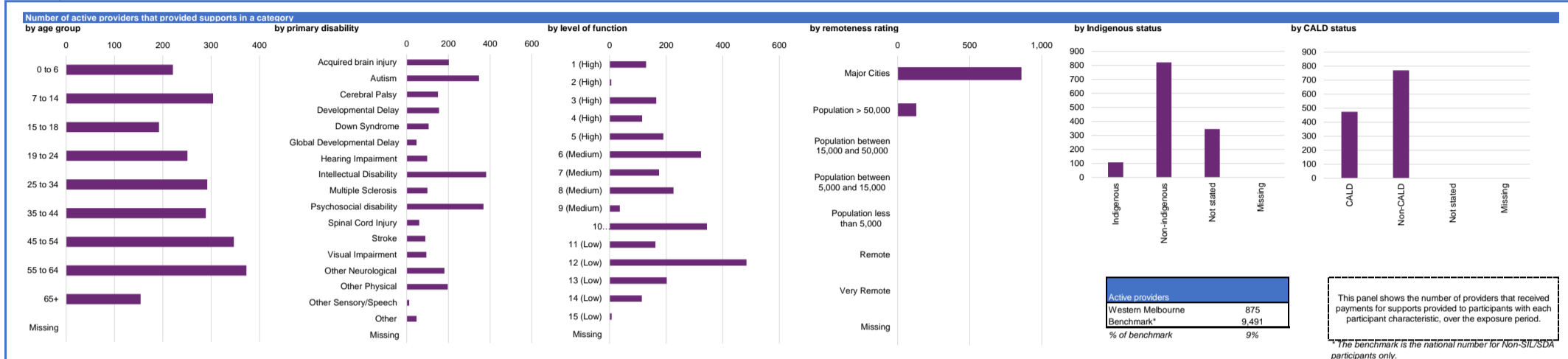
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Participant profile

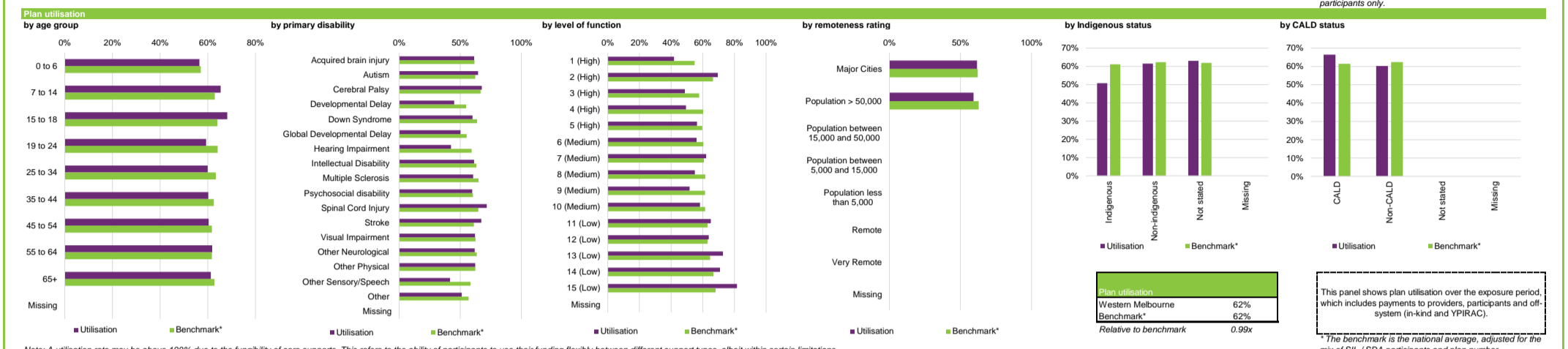
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Service provider indicators

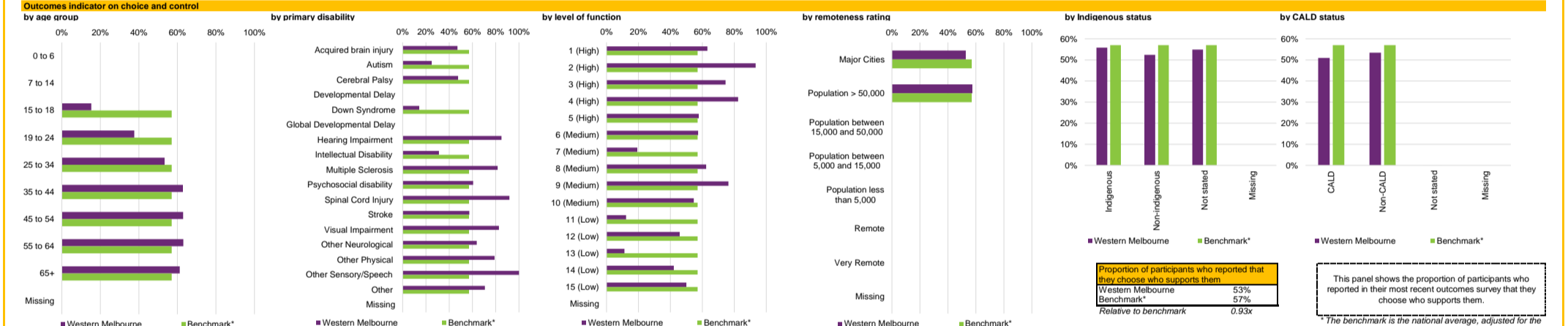


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	9,347	200	46.7	64%	6%	29%	7.9	4.6	58%	53%	66%
Consumables	9,347	200	46.7	64%	6%	29%	7.9	4.6	58%	53%	66%
Daily Activities	5,762	356	16.2	61%	23%	19%	87.5	67.6	77%	52%	67%
Community	6,945	265	26.2	53%	27%	15%	56.8	28.2	50%	51%	66%
Transport	3,911	49	79.8	76%	0%	0%	8.5	8.5	100%	52%	67%
Core total	9,354	478	20.8	57%	21%	18%	160.6	108.9	68%	53%	66%
Capacity Building	10,173	396	25.7	53%	11%	16%	68.0	35.1	52%	53%	66%
Daily Activities	10,173	396	25.7	53%	11%	16%	68.0	35.1	52%	53%	66%
Employment	532	44	12.1	67%	11%	11%	2.7	1.2	43%	48%	69%
Relationships	693	85	8.2	52%	17%	9%	3.6	1.6	43%	19%	57%
Social and Civic	2,580	106	24.3	55%	7%	33%	6.1	1.6	26%	49%	64%
Support Coordination	4,409	313	14.1	30%	3%	13%	10.9	7.3	68%	50%	65%
Capacity Building total	10,212	628	16.3	44%	9%	16%	96.2	50.7	53%	53%	66%
Capital	1,753	156	11.2	44%	12%	44%	10.7	5.1	48%	64%	72%
Assistive Technology	1,712	145	11.8	46%	8%	49%	9.4	4.4	47%	65%	71%
Home Modifications	263	28	9.4	86%	17%	0%	1.3	0.7	50%	63%	77%
Capital total	1,753	156	11.2	44%	12%	44%	10.7	5.1	48%	64%	72%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	10,285	875	11.8	51%	14%	22%	267.6	164.7	62%	53%	66%

Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Definition
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