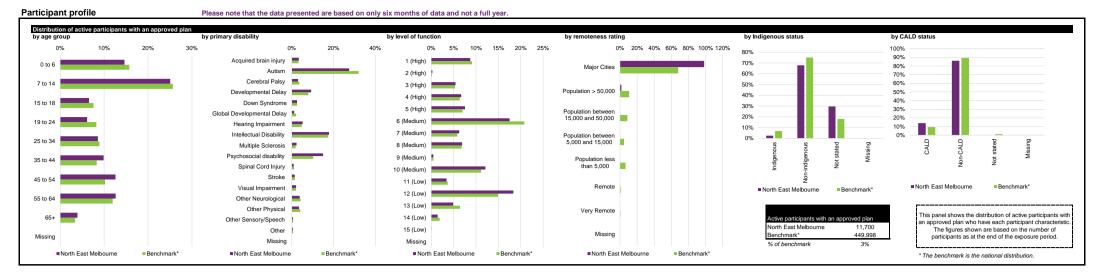
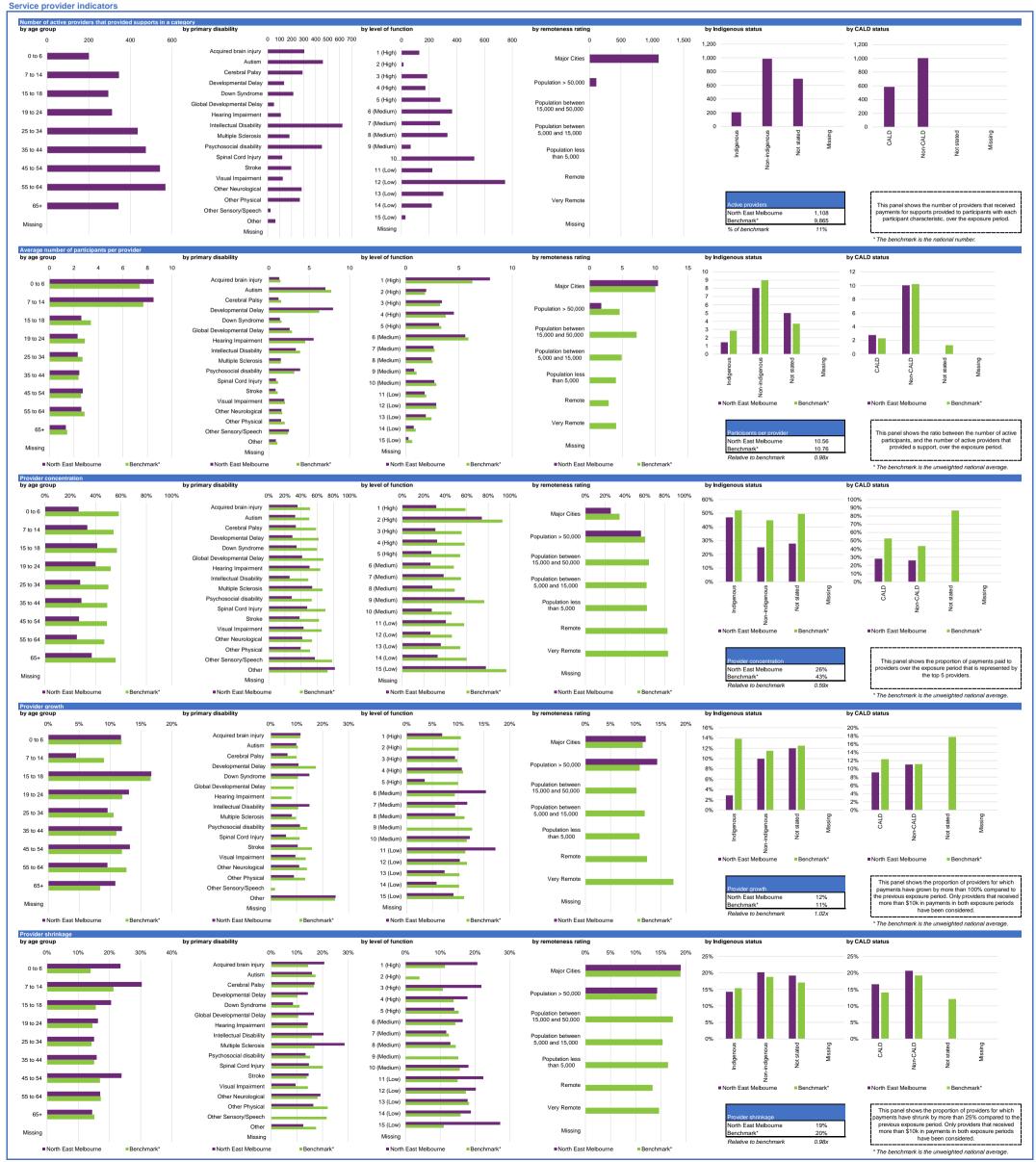
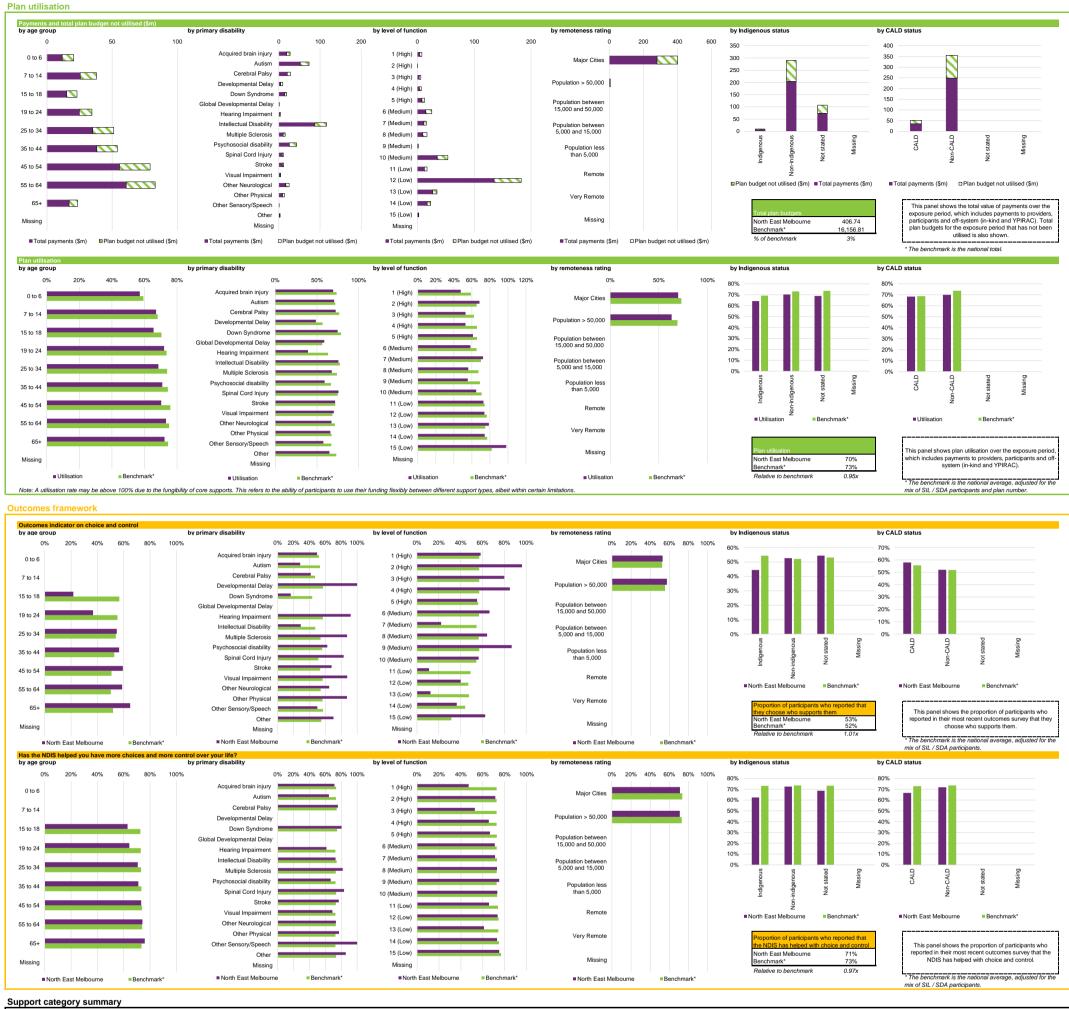
Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | All Participants





Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | All Participants

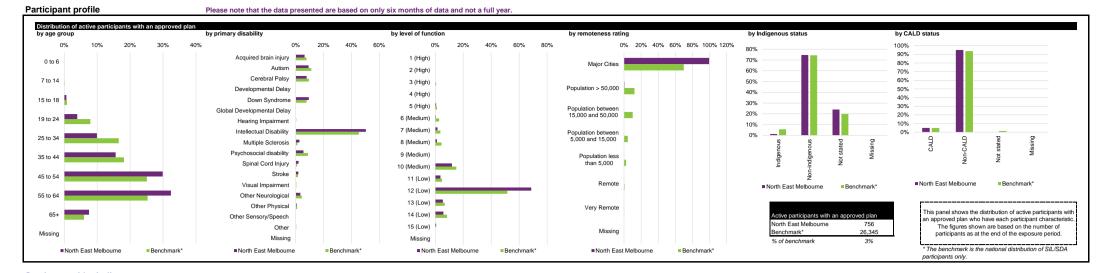


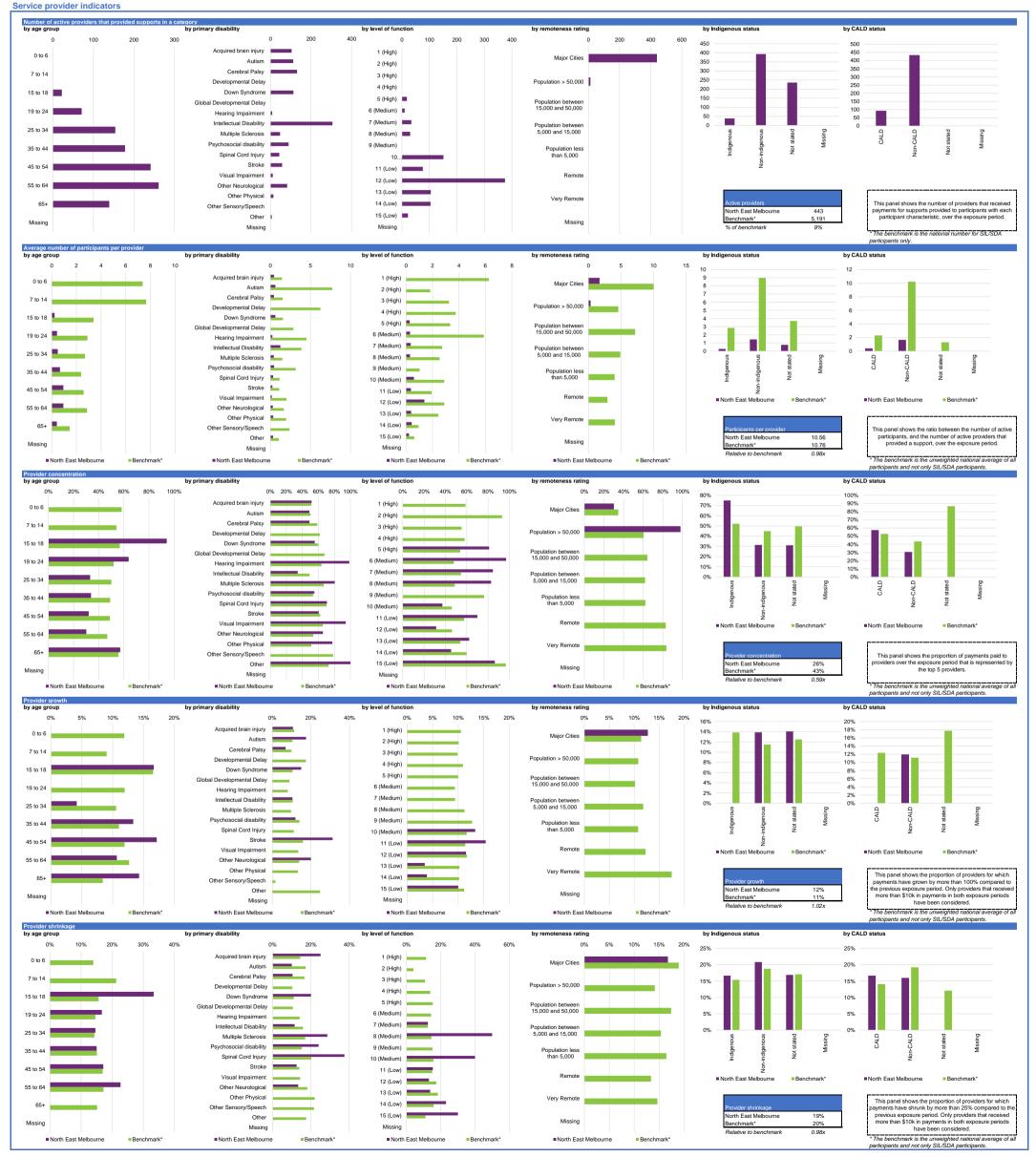
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration		Provider growth		Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped wit choice and control?
-													
Core									- 0.0				
Consumables	8,210	256	32.1 🔴	64%		0%	- 1	29%	8.6	5.1	59%	53%	74%
Daily Activities	6,129	460	13.3	45%	_	14%	_	15%	180.7	157.6	87%	50%	73%
Community	7,008	330	21.2	38%		18%		14%	85.8	43.6	51%	48%	73%
Transport	4,942	42	117.7 📕	77%		0%		0%	10.0	10.0	101% 🔍	48%	74%
Core total	10,188	687	14.8	41%		15%	1	14%	285.1	216.3	76%	52%	72%
Capacity Building							1						
Daily Activities	11,348	557	20.4	43%		5%		25%	70.5	36.8	52%	52%	72%
Employment	534	39	13.7	84%	•	7%		47% 🔴	3.9	+ 1.9	48%	45%	74%
Relationships	1,267	104	12.2	49%		13%	- 1	13%	7.1	3.8	54%	14% 🔴	68%
Social and Civic	1,682	120	14.0	46%		25%		17%	5.0	• 1.9	37%	57%	70%
Support Coordination	4,942	282	17.5	40%		1%	- 1	15%	14.4	10.1	70%	46%	71%
Capacity Building total	11,499	742	15.5	34%		7%		20%	104.6	57.5	55%	52%	71%
Capital													
Assistive Technology	2,216	173	12.8	50%		7%		51%	11.7	5.4	46%	61%	78%
Home Modifications	996	50	19.9	75%		11%	1	44%	5.4	4.6	85%	28%	80%
Capital total	2,678	198	13.5	46%		7%		49%	17.1	10.0	59%	51%	78%
Missing	0	0	0.0	0%		0%		0%	0.0	0.0	0%	0%	0%
All support categories	11.700	1.108	10.6	37%	_	12%		19%	406.7	283.9	70%	53%	71%

Note: A utilisation rate may be above a low anown.

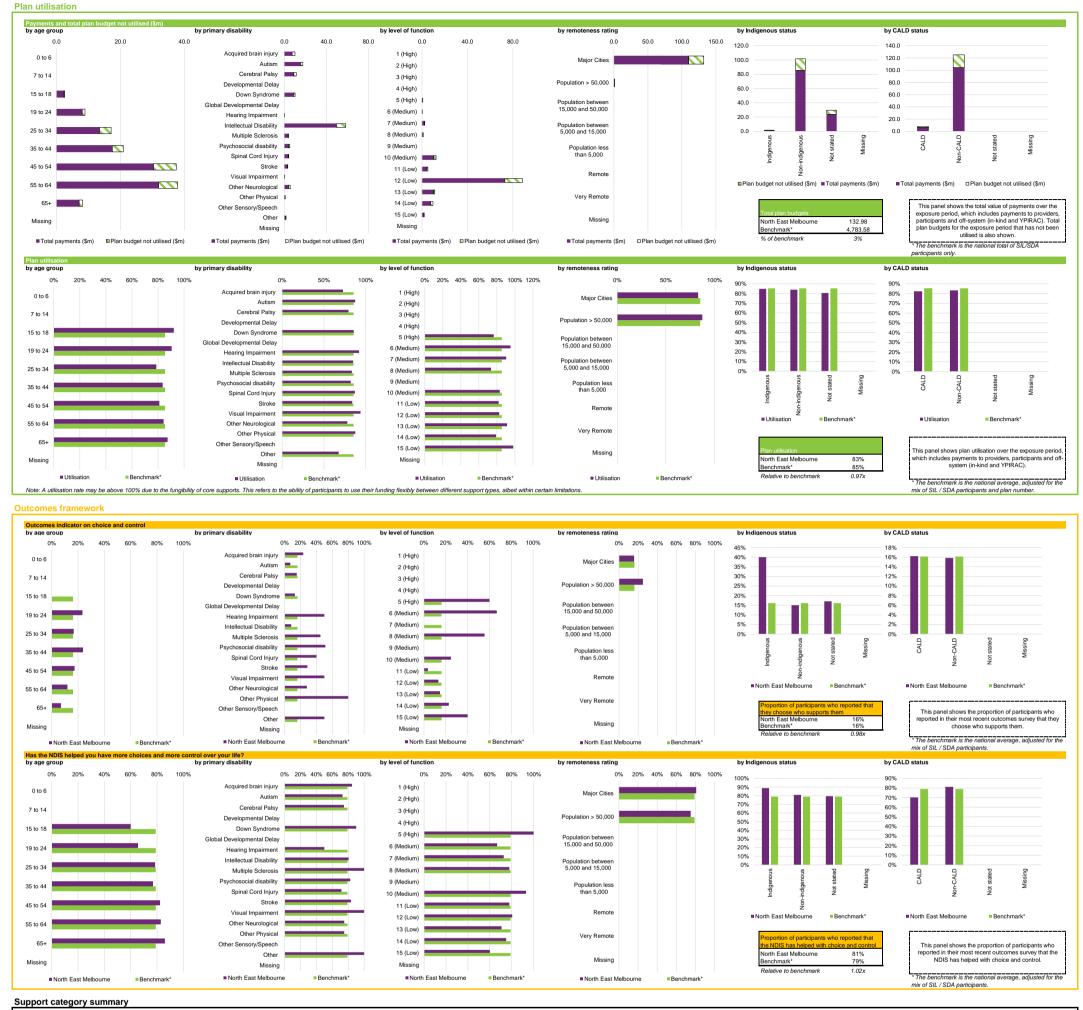
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 10% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	ed a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. ed a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | SIL/SDA Participants





Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | SIL/SDA Participants



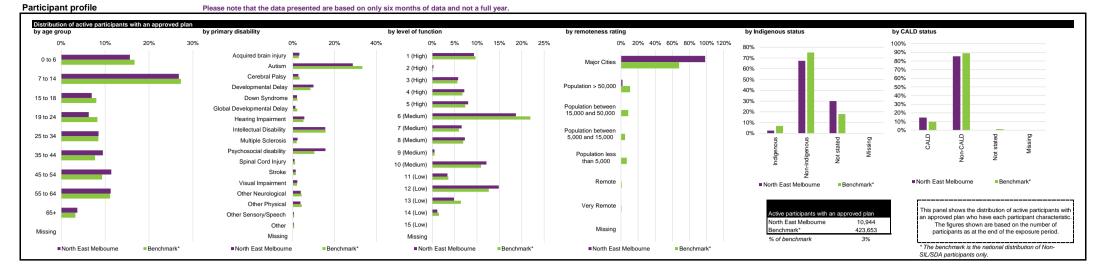
Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped wit choice and control?
						1					
Core											
Consumables	656	107	6.1	70%	0%	25%	+ 1.2	1 0.7	58%	15%	81%
Daily Activities	751	141	5.3	54%	13%	23%	89.4	86.9	97% 🔵	16%	81%
Community	736	146	5.0	46%	25%	14%	23.6	9.9	42%	15%	81%
Transport	741	12	61.8 🔴	98%	0%	0%	+ 1.3	F 1.1	87%	15%	81%
Core total	756	281	2.7	49%	20%	16%	115.5	98.6	85%	16%	81%
Capacity Building											
Daily Activities	745	170	4.4	68%	6%	6%	5.8	3.6	61%	16%	80%
Employment	47	10	4.7	100% 🔴	0%	40% 🔴	- 0.4	0.2	45%	30%	91%
Relationships	361	62	5.8	55%	5%	5%	2.3	1.5	64%	7% 🔴	75%
Social and Civic	35	3	11.7	100% 🔴	0%	0%	+ 0.1	0.0	8% 🔴	29%	84%
Support Coordination	754	99	7.6	61%	0%	9%	2.7	2.1	79%	16%	81%
Capacity Building total	756	276	2.7	46%	4%	12%	11.6	7.6	65%	16%	81%
apital											
Assistive Technology	297	51	5.8	74%	7%	47%	1.8	• 0.7	42%	19%	81%
Home Modifications	707	15	47.1 🔴	95%	10%	30%	4.1	3.9	95%	14%	80%
Capital total	717	65	11.0	75%	8%	40%	5.8	4.6	79%	14%	80%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	756	443	1.7	46%	12%	17%	133.0	110.8	83%	16%	81%

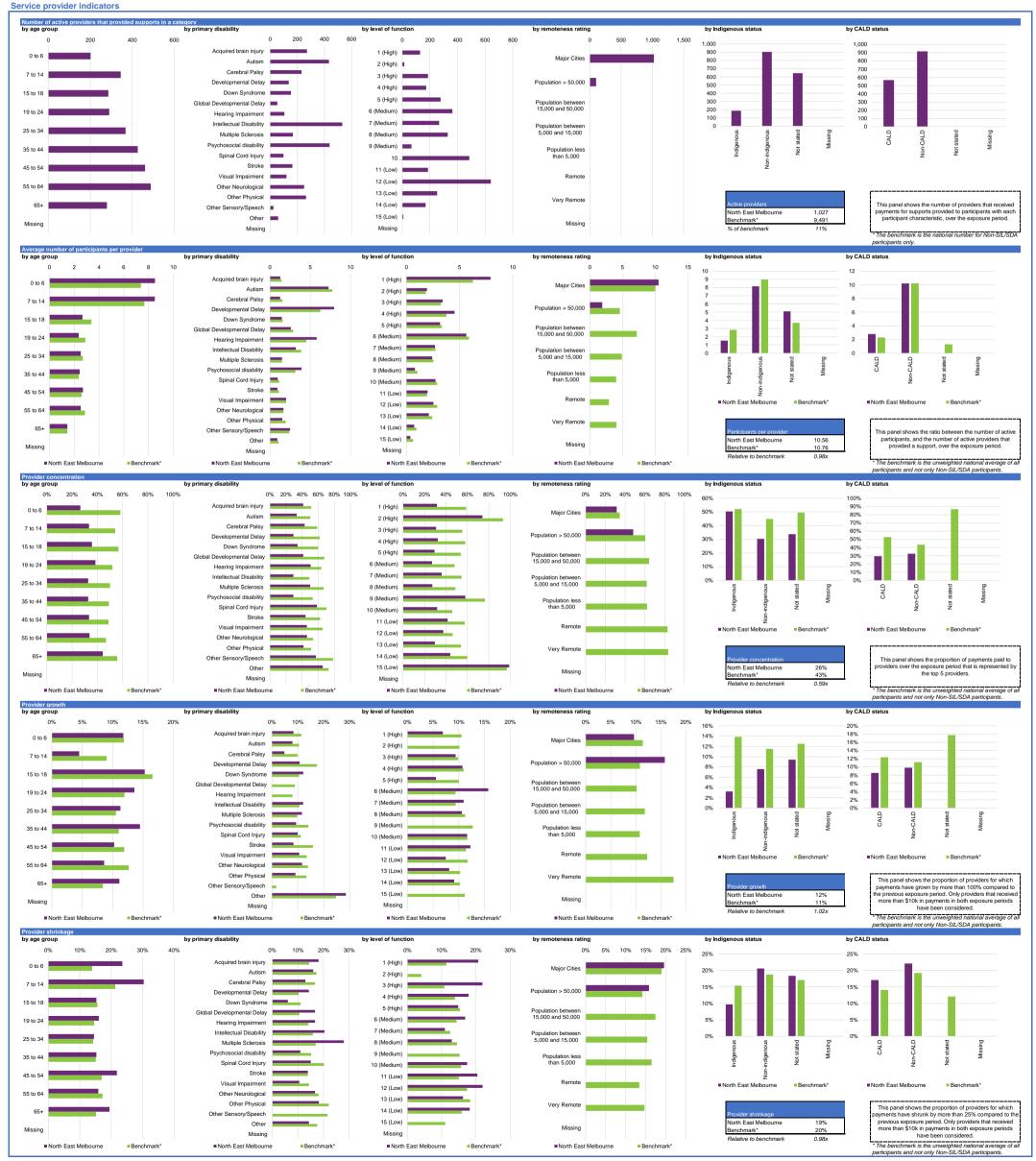
Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

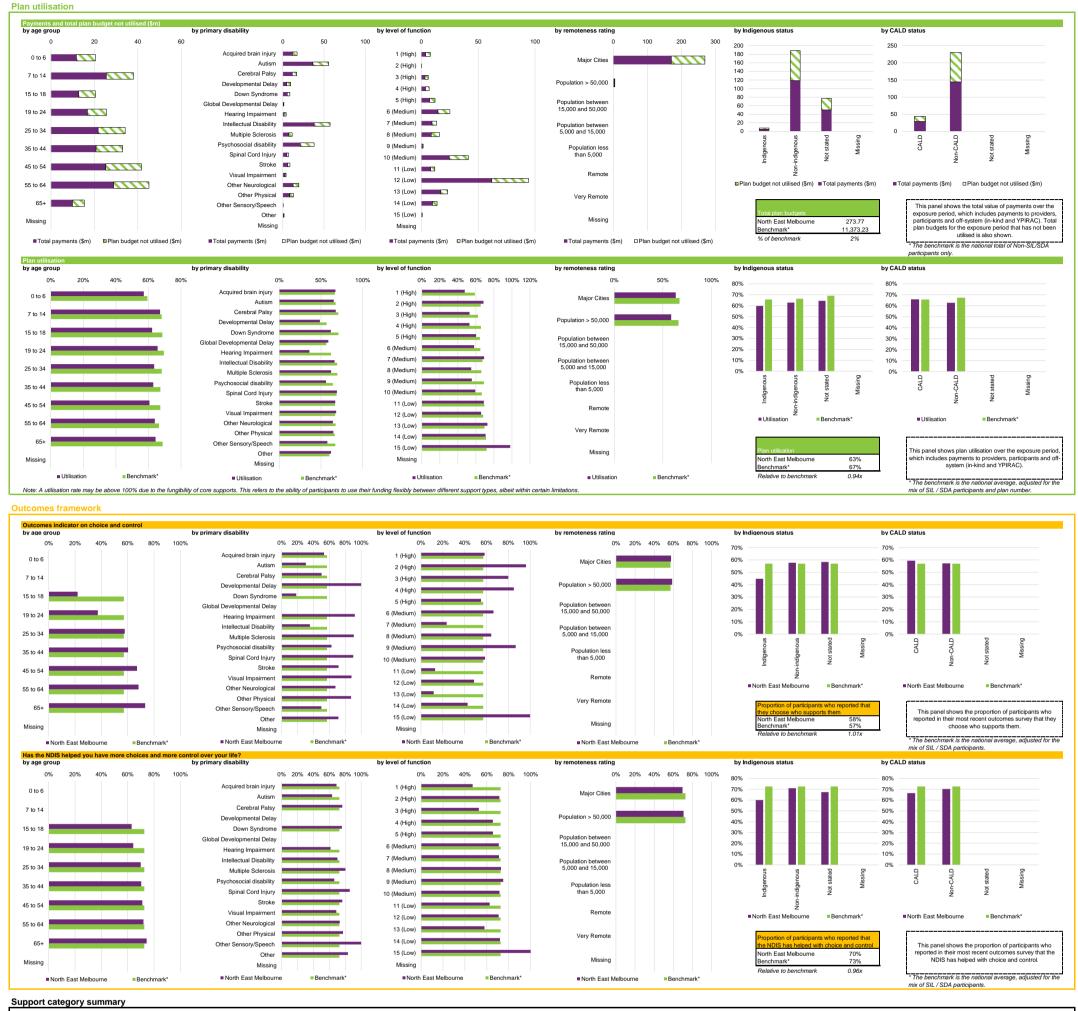
Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per povider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider gayments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have flagworn by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period. Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dols indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. lered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | Non-SIL/SDA Participants





Service District: North East Melbourne (phase-in date: 1 July 2016) | Support Category: All | Non-SIL/SDA Participants



Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	7,554	221	34.2 🔴	65%	0%	32%	7.4	4.4	60%	59%	72%
Daily Activities	5,378	420	12.8	54%	14%	16%	91.3	70.7	77%	56%	72%
Community	6,272	305	20.6	39%	20%	14%	62.2	33.7	54%	53%	71%
Transport	4,201	39	107.7 🔴	79%	0%	0%	8.7	8.9	103%	54%	72%
Core total	9,432	610	15.5	47%	14%	14%	169.5	117.7	69%	57%	71%
Capacity Building					1						
Daily Activities	10,603	527	20.1	42%	6%	22%	64.7	33.2	51%	57%	70%
Employment	487	38	12.8	83% 🔴	7%	50%	3.5	1.7	49%	46%	72%
Relationships	906	96	9.4	53%	14%	10%	4.8	2.4	50%	19% 🥌	63%
Social and Civic	1,647	118	14.0	46%	25%	17%	4.9	1.9	38%	58%	69%
Support Coordination	4,188	273	15.3	38% 🔵	2%	12%	11.7	8.0	68%	52%	69%
Capacity Building total	10,743	703	15.3	34%	7%	21%	93.0	50.0	54%	57%	70%
Capital											
Assistive Technology	1,919	164	11.7	47%	9%	47%	10.0	4.7	47%	69%	77%
Home Modifications	289	36	8.0	76%	13%	63%	1.3	0.7	56%	69%	78%
Capital total	1,961	177	11.1	43%	7%	48%	11.3	5.4	48%	69%	76%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	10.944	1.027	10.7	41%	10%	20%	273.8	173.1	63%	58%	70%

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitatic

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	ed a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. ed a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.