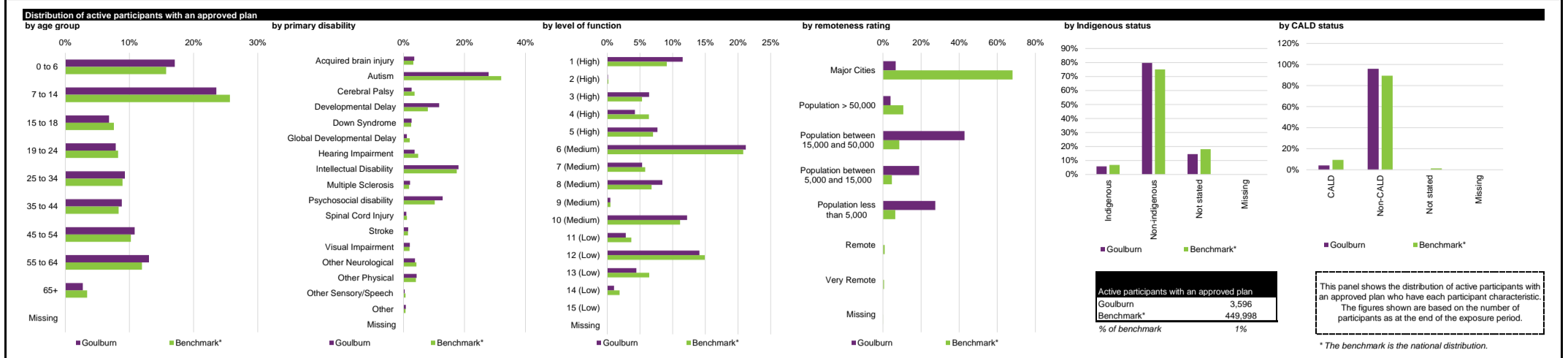
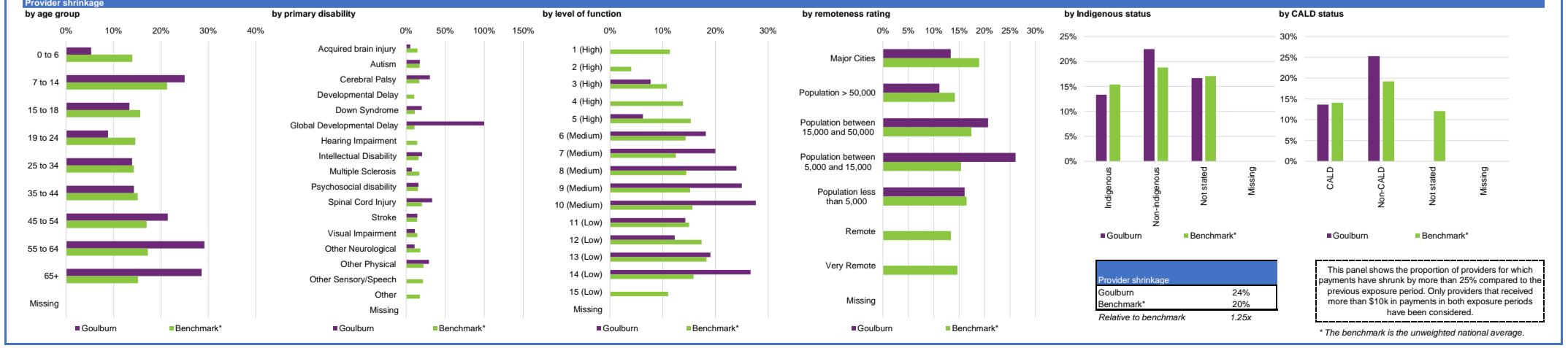
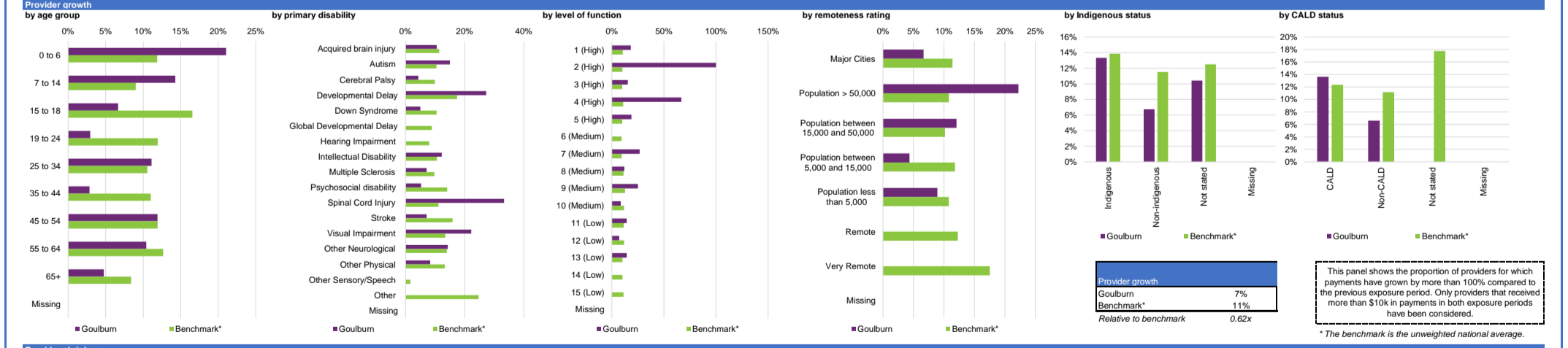
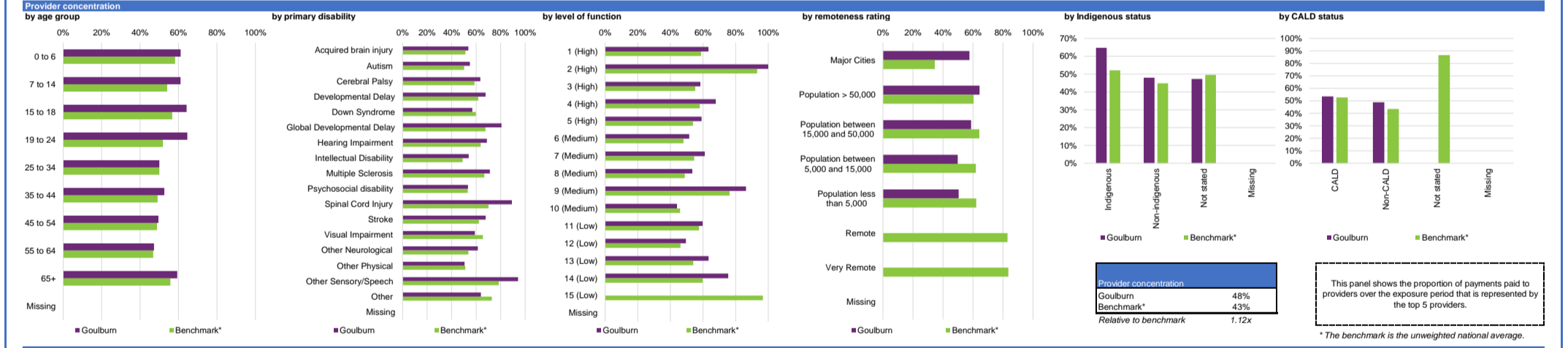
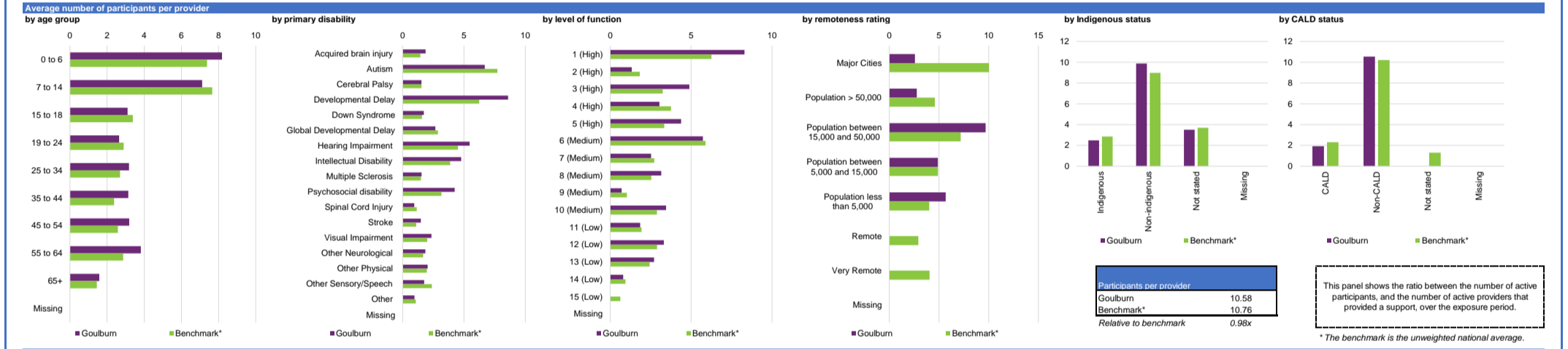


Participant profile

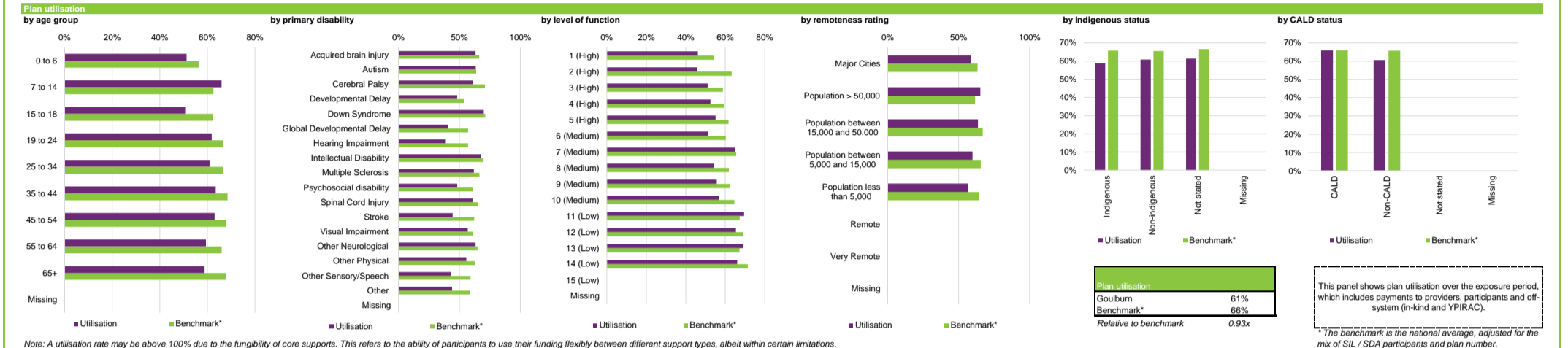
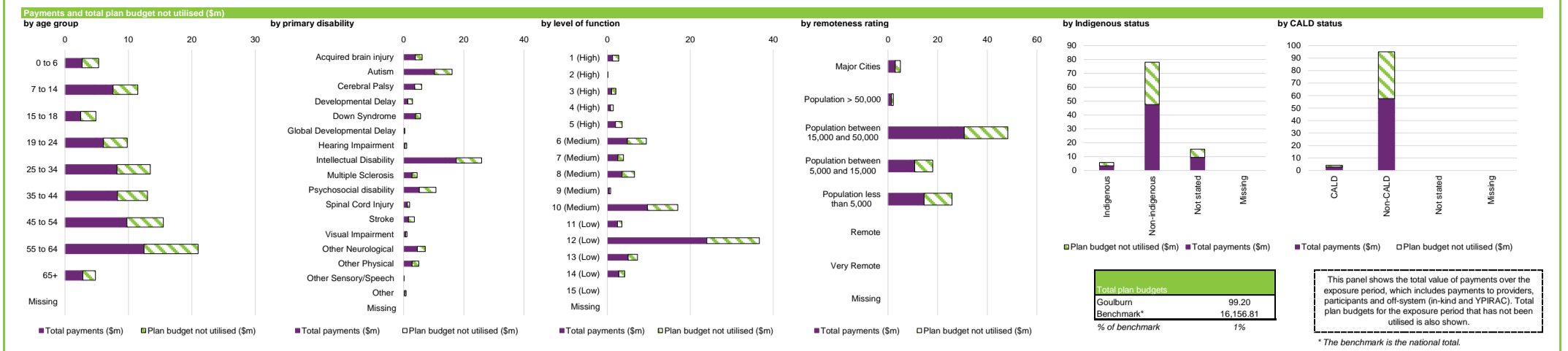
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Service provider indicators

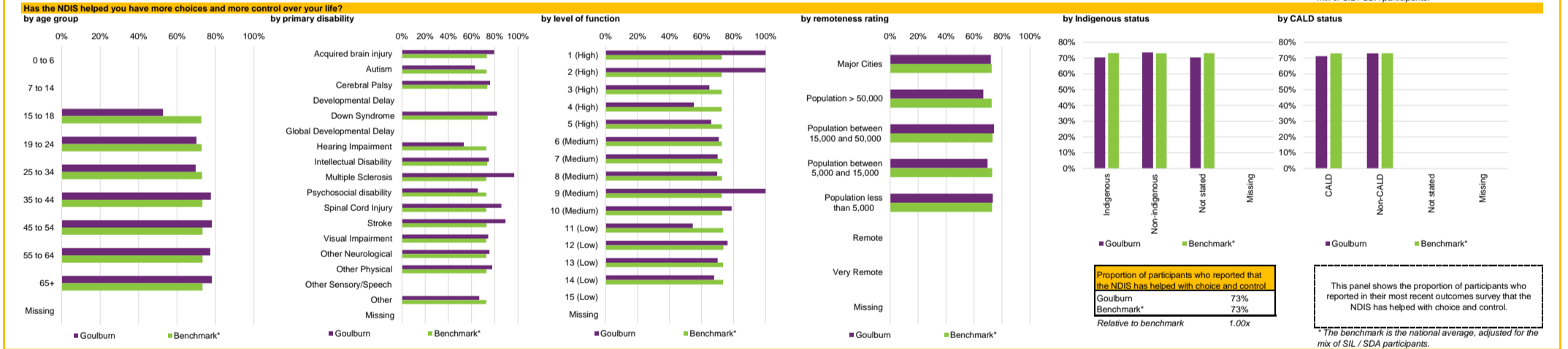
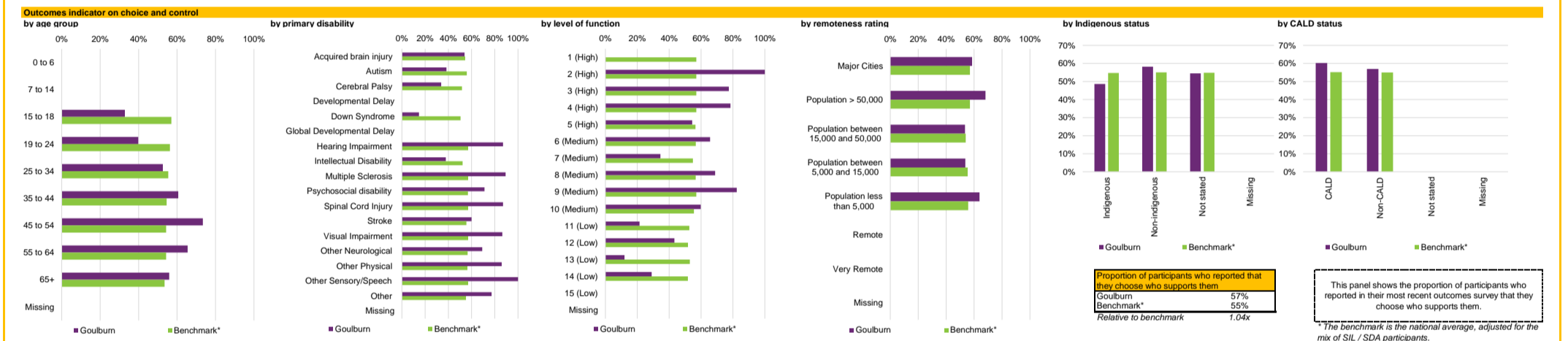


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,840	86	33.0	73%	0%	6%	2.4	1.3	55%	56%	75%
Daily Activities	2,143	101	21.2	73%	5%	14%	39.9	31.1	78%	55%	75%
Community	2,335	94	24.8	70%	11%	14%	23.0	9.1	39%	54%	74%
Transport	1,467	22	66.7	88%	0%	0%	2.6	2.4	93%	51%	76%
Core total	3,254	163	20.0	68%	4%	18%	67.9	43.9	65%	57%	73%
Capacity Building											
Daily Activities	3,550	135	26.3	75%	6%	19%	17.3	8.2	47%	57%	73%
Employment	165	15	11.0	97%	50%	0%	1.1	0.5	44%	51%	70%
Relationships	235	36	6.5	77%	33%	17%	1.2	0.5	41%	26%	62%
Social and Civic	298	19	15.7	91%	0%	0%	0.7	0.2	24%	54%	67%
Support Coordination	1,519	130	11.7	60%	12%	12%	3.7	2.2	59%	52%	73%
Capacity Building total	3,573	252	14.2	62%	3%	14%	26.2	13.3	51%	57%	73%
Capital											
Assistive Technology	681	63	10.8	68%	9%	57%	4.0	2.3	58%	63%	84%
Home Modifications	232	20	11.6	95%	0%	33%	1.2	0.9	74%	42%	87%
Capital total	771	70	11.0	62%	7%	56%	5.1	3.2	62%	58%	85%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	3,596	340	10.6	64%	7%	24%	99.2	60.3	61%	57%	73%

Note: Only the major support categories are shown.

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Indicator definitions

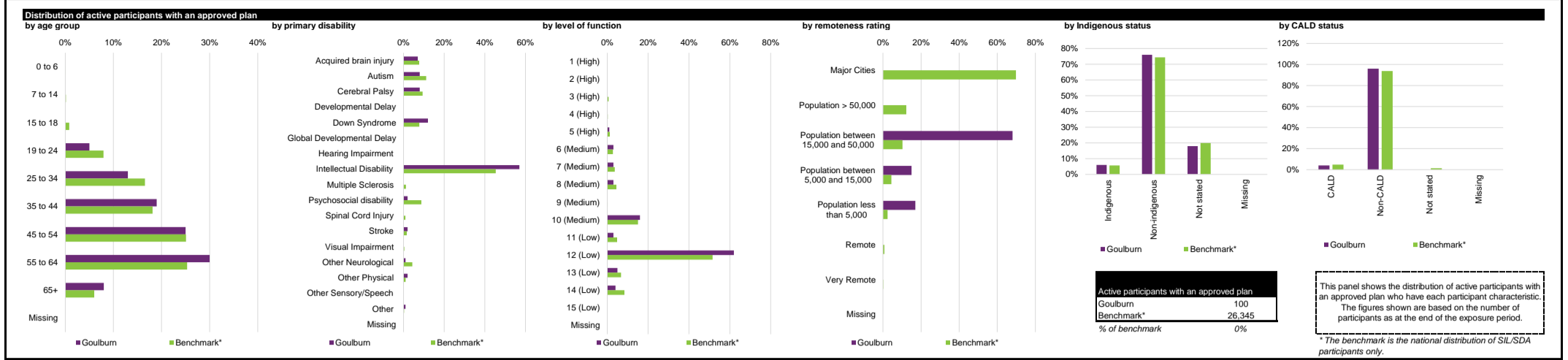
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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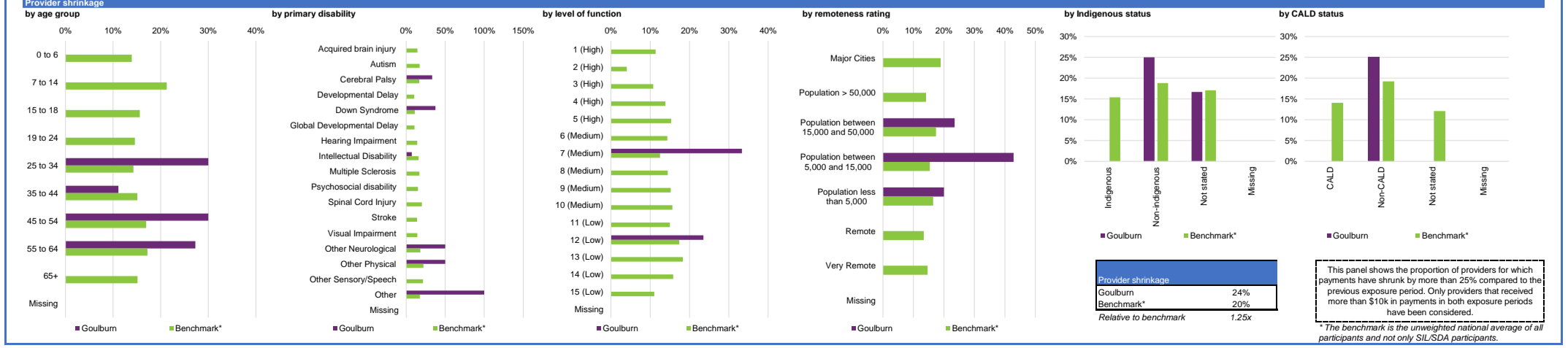
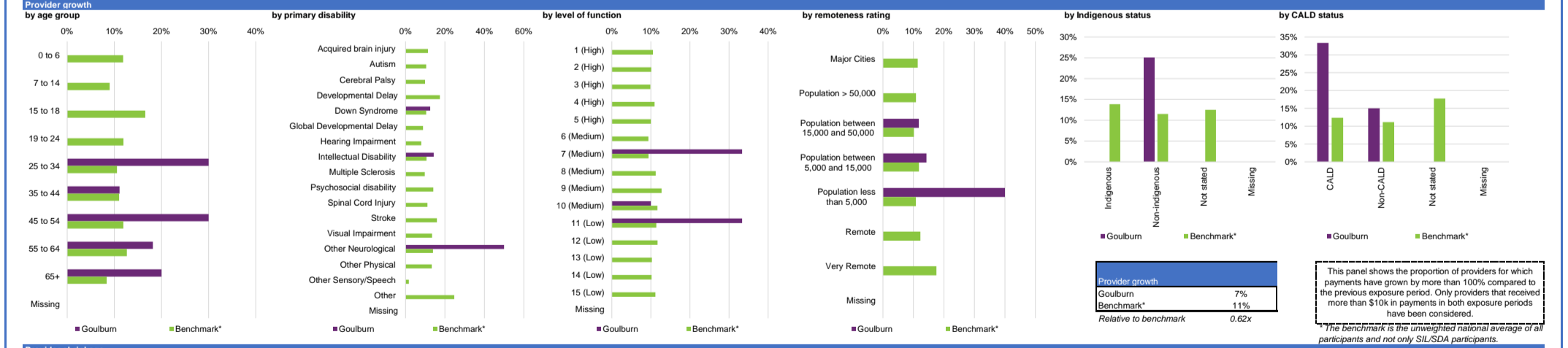
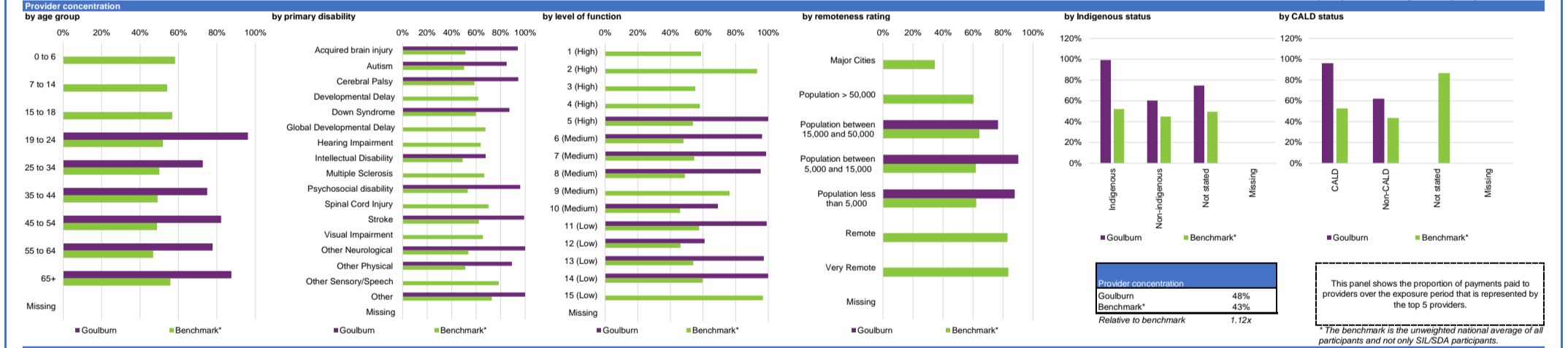
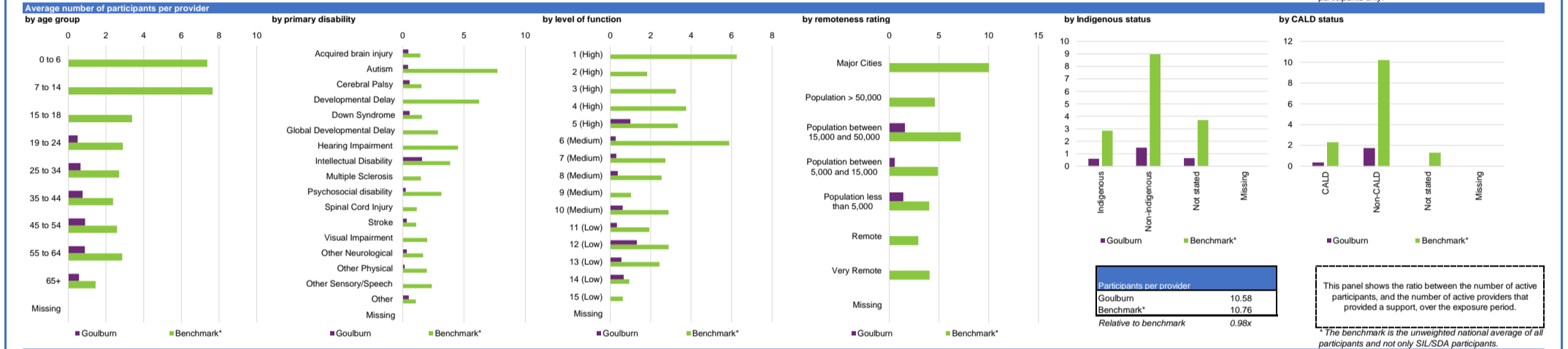
Note: For some metrics – ‘good’ performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a ‘good’ performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

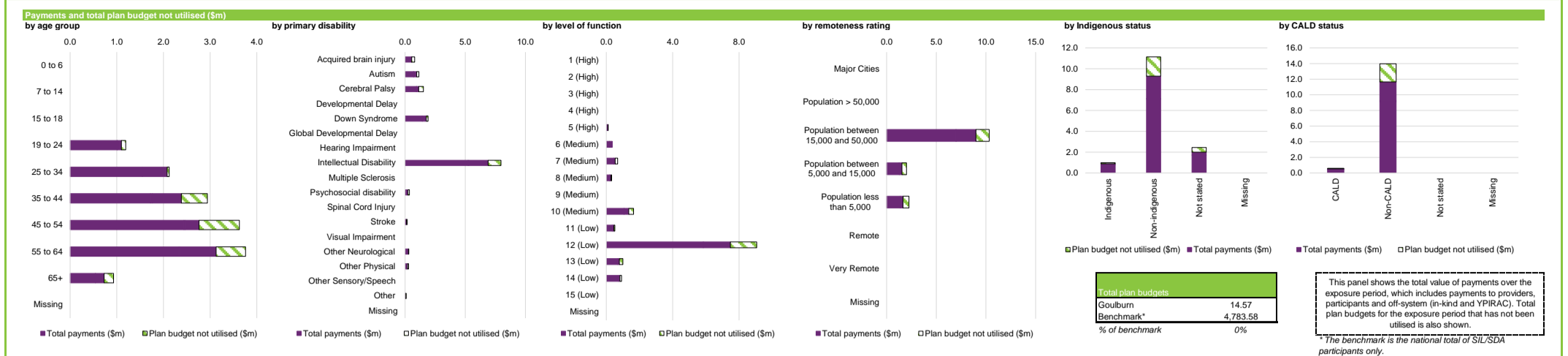
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Service provider indicators

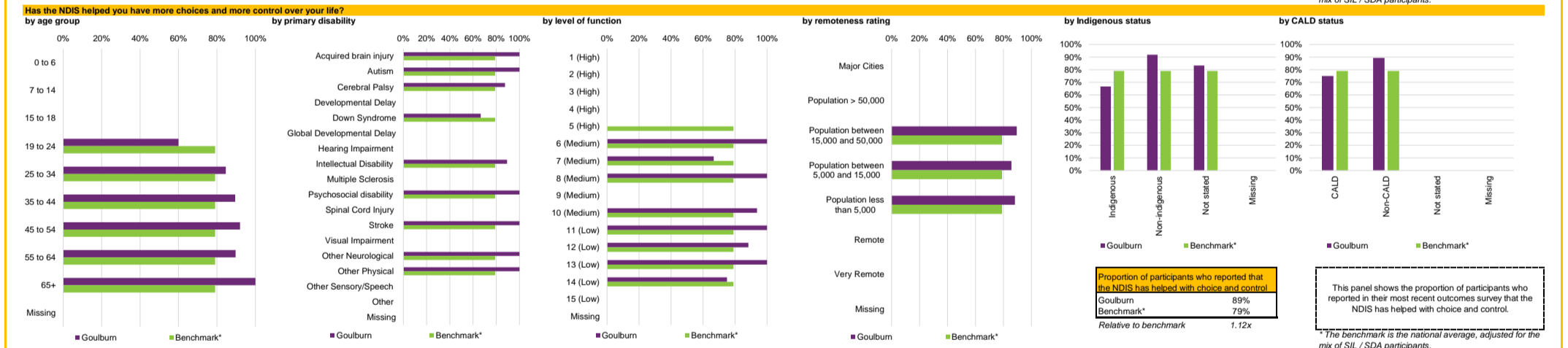
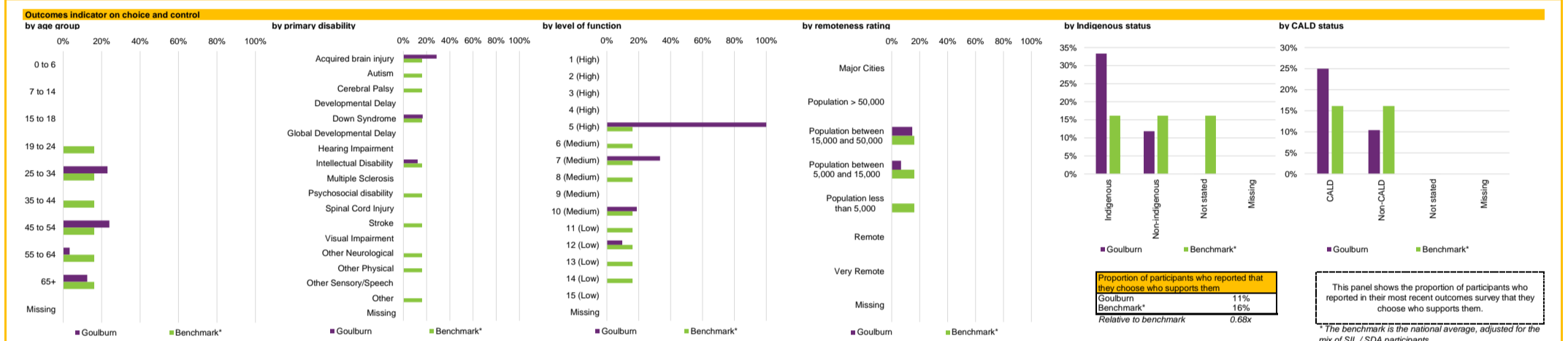


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	93	11	8.5	99%	0%	0%	0.1	0.0	32%	10%	88%
Consumables	93	11	8.5	99%	0%	0%	0.1	0.0	32%	10%	88%
Daily Activities	100	22	4.5	94%	42%	0%	9.3	9.9	106%	11%	89%
Community	100	17	5.9	94%	0%	13%	3.3	1.2	36%	11%	89%
Transport	100	6	16.7	100%	0%	0%	0.1	0.1	62%	11%	89%
Core total	100	28	3.6	91%	31%	6%	12.8	11.2	87%	11%	88%
Capacity Building	98	20	4.9	93%	0%	60%	0.5	0.2	44%	10%	89%
Daily Activities	98	20	4.9	93%	0%	60%	0.5	0.2	44%	10%	89%
Employment	2	2	1.0	100%	0%	0%	0.0	0.0	48%	0%	100%
Relationships	41	13	3.2	98%	0%	0%	0.3	0.1	39%	5%	80%
Social and Civic	1	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	100%
Support Coordination	100	23	4.3	78%	0%	67%	0.3	0.2	57%	11%	89%
Capacity Building total	100	45	2.2	74%	0%	50%	1.2	0.6	49%	11%	89%
Capital	35	9	3.9	100%	0%	100%	0.2	0.0	21%	11%	91%
Assistive Technology	35	9	3.9	100%	0%	100%	0.2	0.0	21%	11%	91%
Home Modifications	92	5	18.4	100%	0%	0%	0.3	0.3	100%	11%	88%
Capital total	94	13	7.2	97%	0%	33%	0.5	0.4	72%	12%	88%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	100	58	1.7	87%	14%	19%	14.6	12.2	84%	11%	89%

Note: Only the major support categories are shown.
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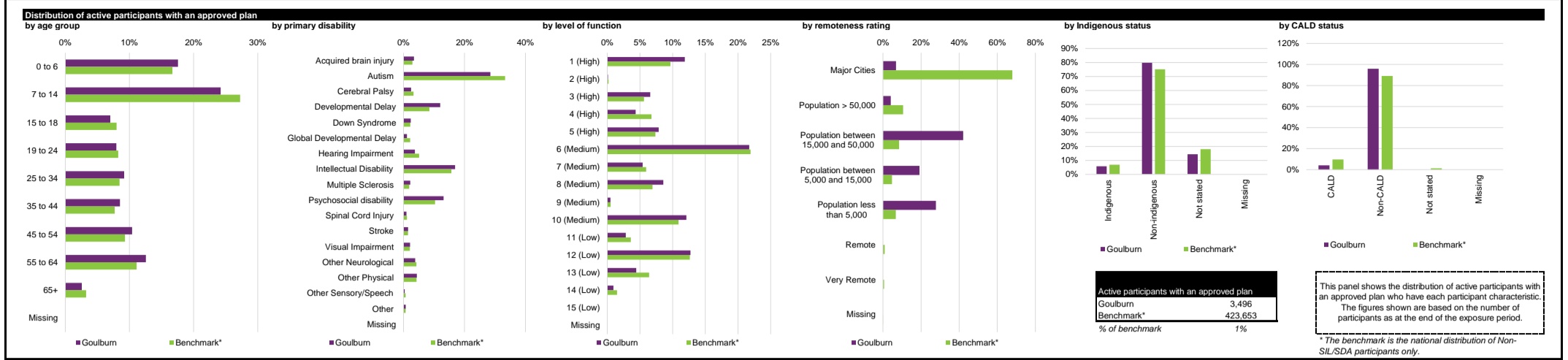
Indicator definitions	Description
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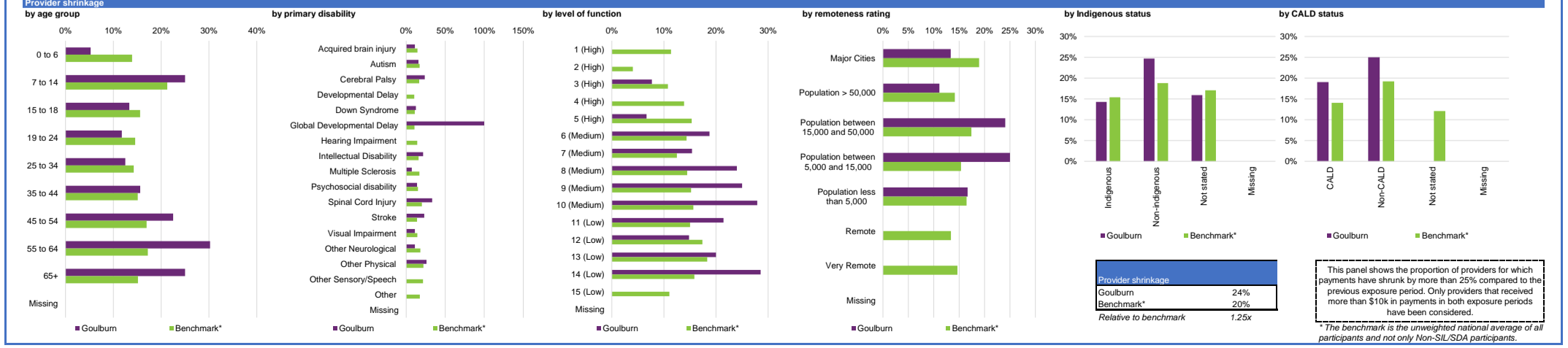
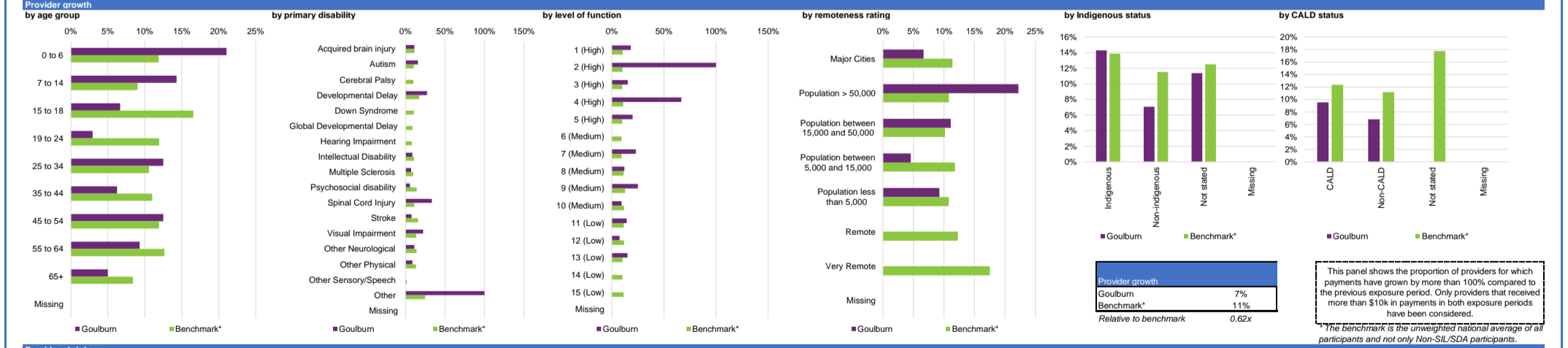
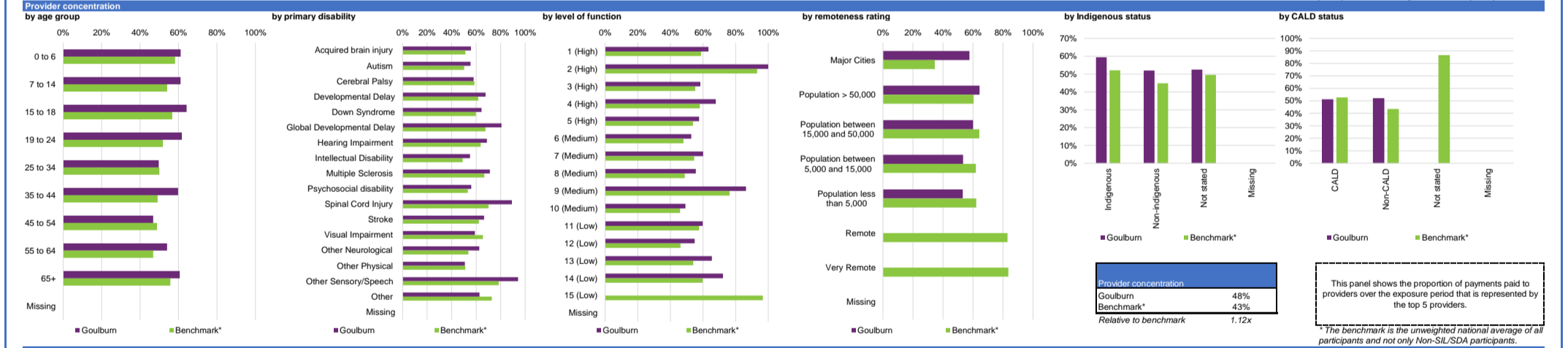
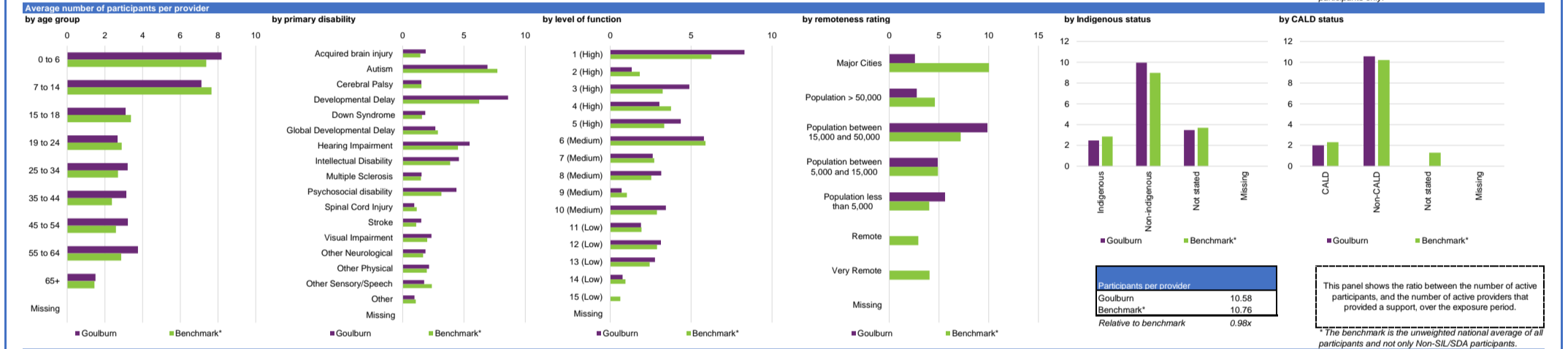
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Participant profile

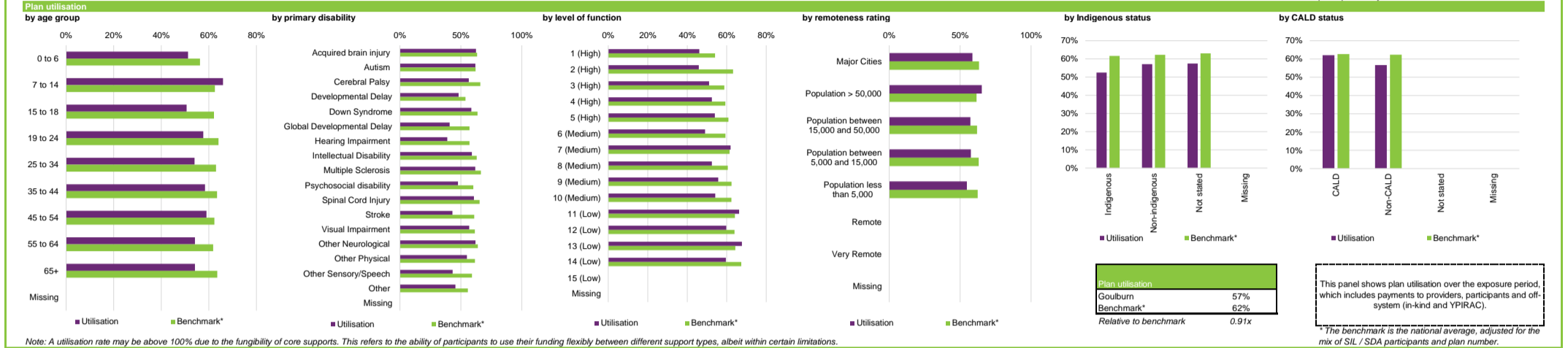
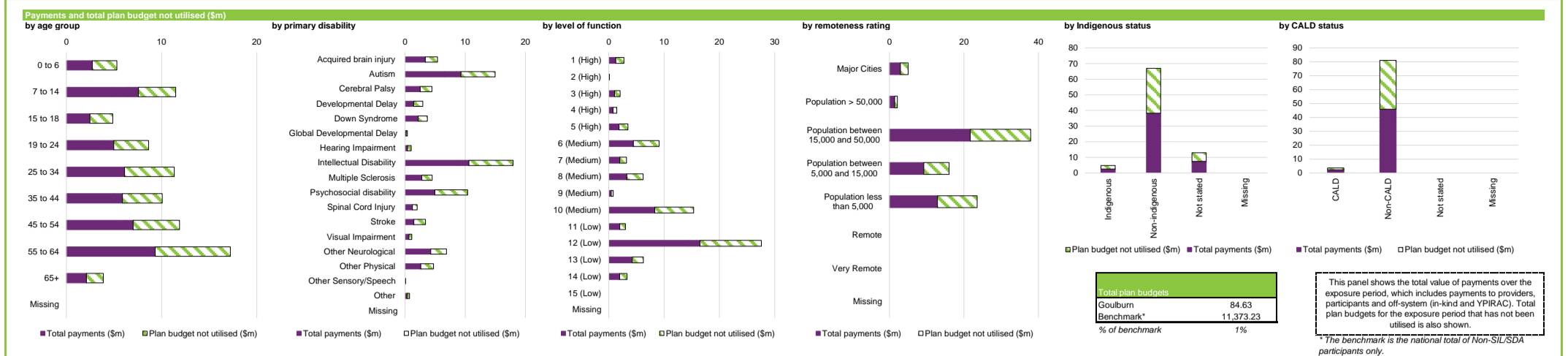
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Service provider indicators

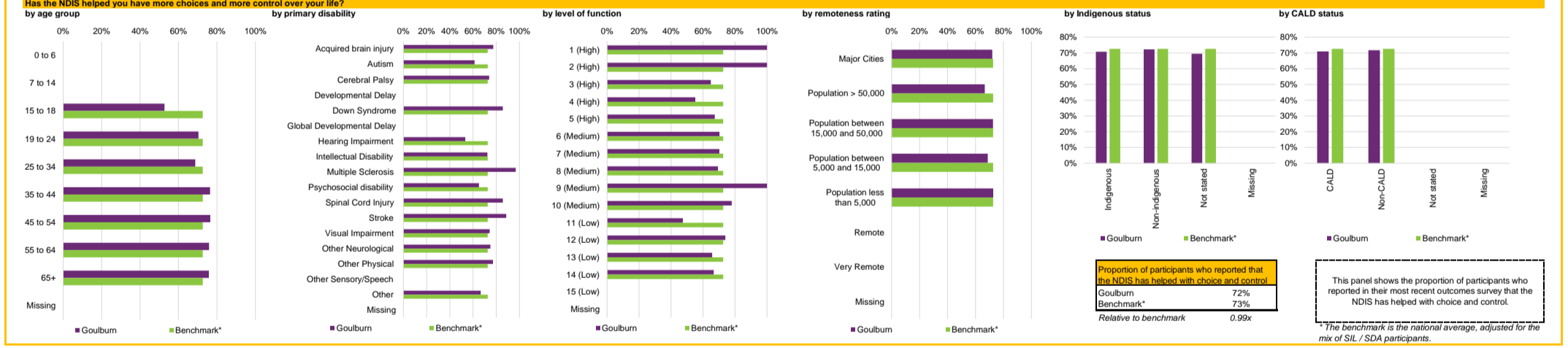
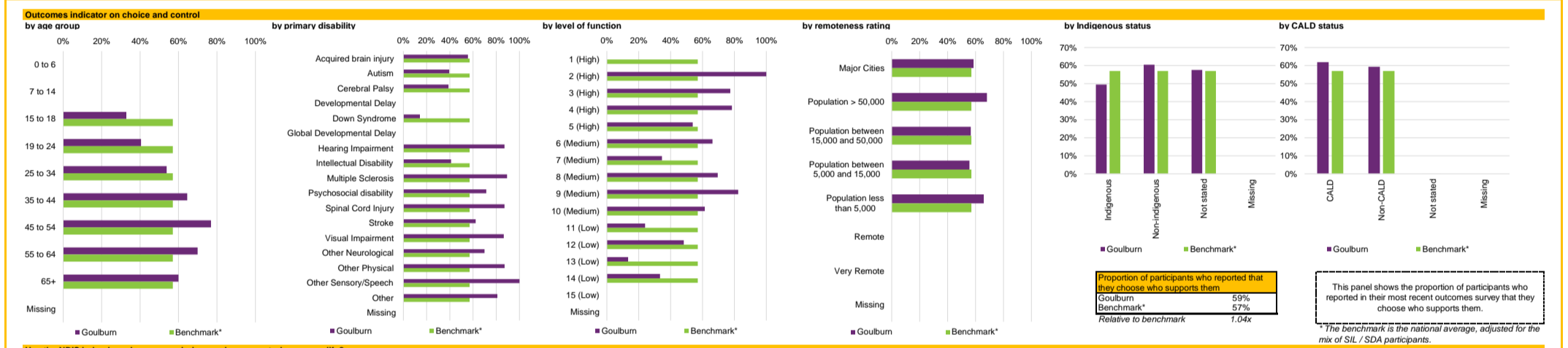


Plan utilisation



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Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,747	86	31.9	74%	0%	7%	2.2	1.3	57%	58%	74%
Daily Activities	2,043	97	21.1	79%	5%	15%	30.6	21.2	69%	58%	74%
Community	2,235	93	24.0	69%	8%	8%	19.8	7.9	40%	56%	73%
Transport	1,367	22	62.1	89%	0%	0%	2.4	2.3	95%	54%	75%
Core total	3,154	160	19.7	73%	2%	19%	55.0	32.7	59%	59%	72%
Capacity Building											
Daily Activities	3,452	133	26.0	75%	9%	17%	16.8	8.0	47%	59%	72%
Employment	163	14	11.6	98%	50%	0%	1.1	0.5	44%	52%	70%
Relationships	194	31	6.3	77%	25%	25%	0.9	0.4	42%	34%	53%
Social and Civic	297	19	15.6	91%	0%	0%	0.7	0.2	24%	54%	67%
Support Coordination	1,419	127	11.2	60%	12%	12%	3.3	2.0	59%	56%	72%
Capacity Building total	3,473	243	14.3	62%	4%	12%	25.0	12.7	51%	59%	72%
Capital											
Assistive Technology	646	63	10.3	68%	9%	57%	3.8	2.3	60%	67%	83%
Home Modifications	140	15	9.3	99%	0%	50%	0.8	0.5	63%	65%	87%
Capital total	677	66	10.3	65%	8%	60%	4.6	2.8	60%	66%	84%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	3,496	329	10.6	67%	7%	26%	84.6	48.1	57%	59%	72%

Note: Only the major support categories are shown.
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Indicator definitions

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