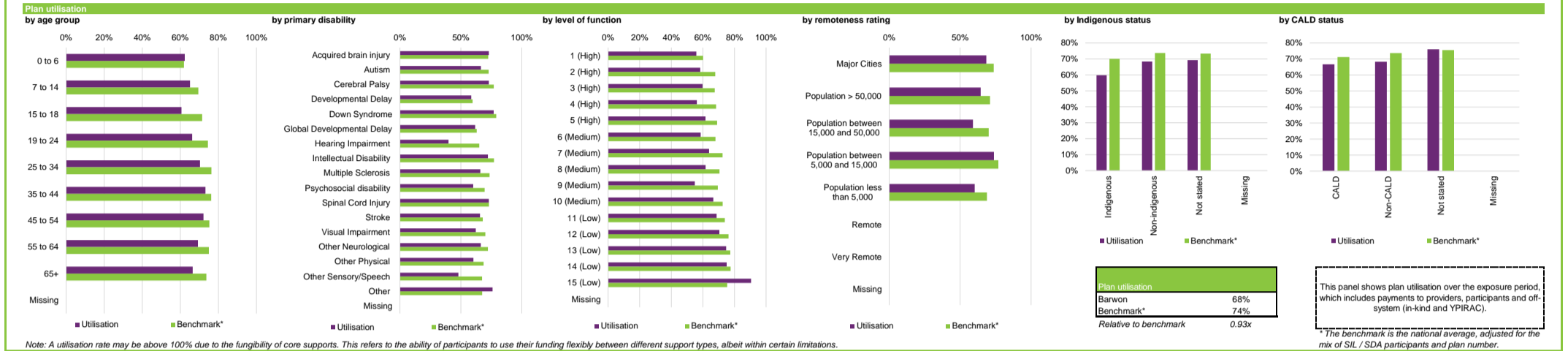
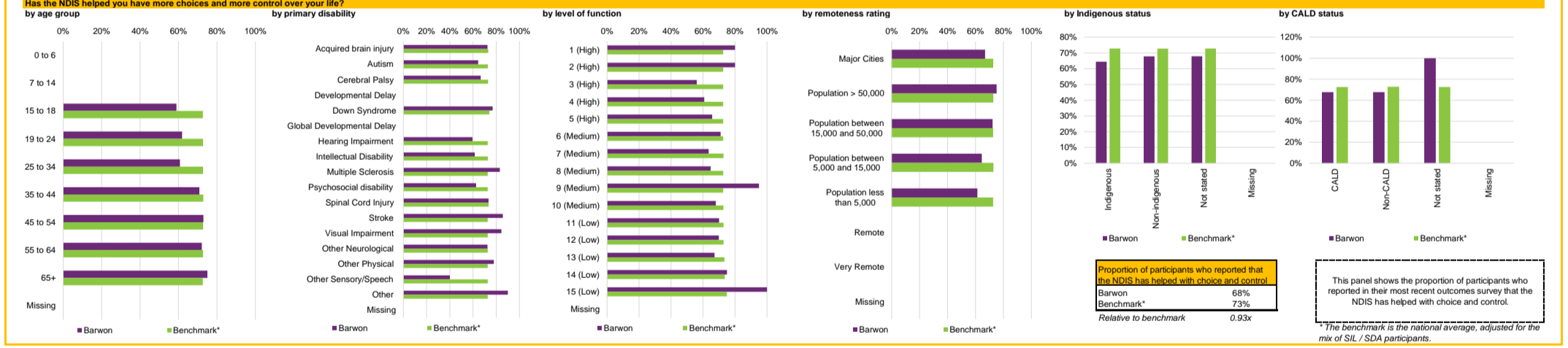
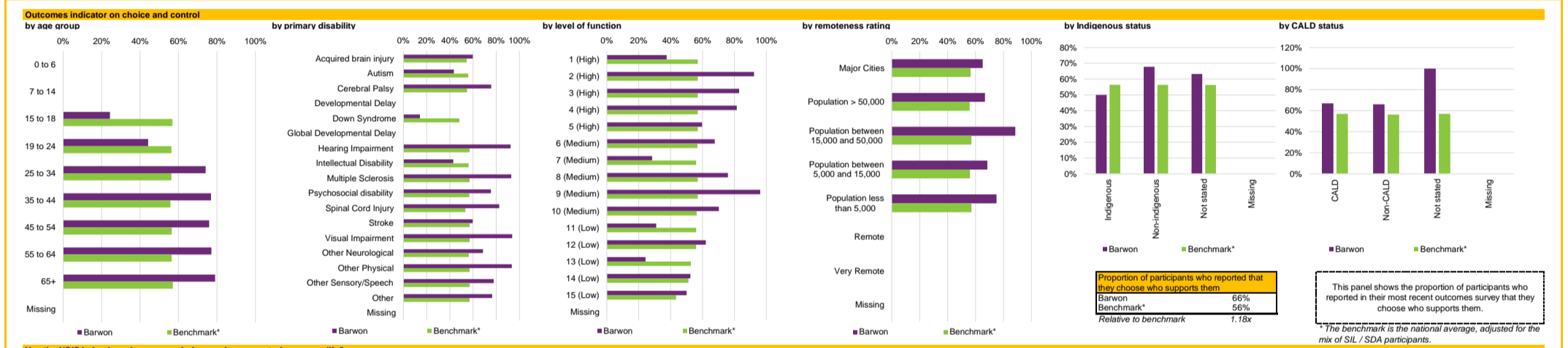


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	6,928	164	42.2	75%	4%	30%	6.3	3.8	61%	67%	69%
Daily Activities	5,296	236	22.4	69%	7%	19%	115.2	96.9	84%	67%	70%
Community	6,603	133	49.6	79%	18%	17%	68.2	38.3	56%	64%	69%
Transport	4,076	67	60.8	87%	36%	7%	8.2	7.0	86%	64%	71%
Core total	8,191	363	22.6	69%	11%	17%	197.8	146.0	74%	66%	68%
Capacity Building											
Daily Activities	8,576	303	28.3	69%	8%	32%	49.7	26.6	54%	66%	69%
Employment	728	29	25.1	95%	0%	38%	4.6	2.5	54%	52%	65%
Relationships	746	51	14.6	79%	19%	25%	4.6	2.3	50%	28%	65%
Social and Civic	1,654	46	36.0	89%	0%	9%	4.9	1.6	33%	55%	65%
Support Coordination	4,978	136	36.6	72%	7%	20%	12.6	8.8	69%	62%	69%
Capacity Building total	8,777	401	21.9	68%	6%	30%	81.5	46.0	56%	66%	68%
Capital											
Assistive Technology	1,720	102	16.9	60%	19%	41%	10.1	5.0	49%	78%	75%
Home Modifications	571	36	15.9	68%	14%	29%	3.7	3.1	83%	65%	85%
Capital total	1,908	125	15.3	52%	16%	38%	13.8	8.0	58%	77%	75%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8,914	628	14.2	66%	7%	30%	293.0	200.1	68%	66%	68%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

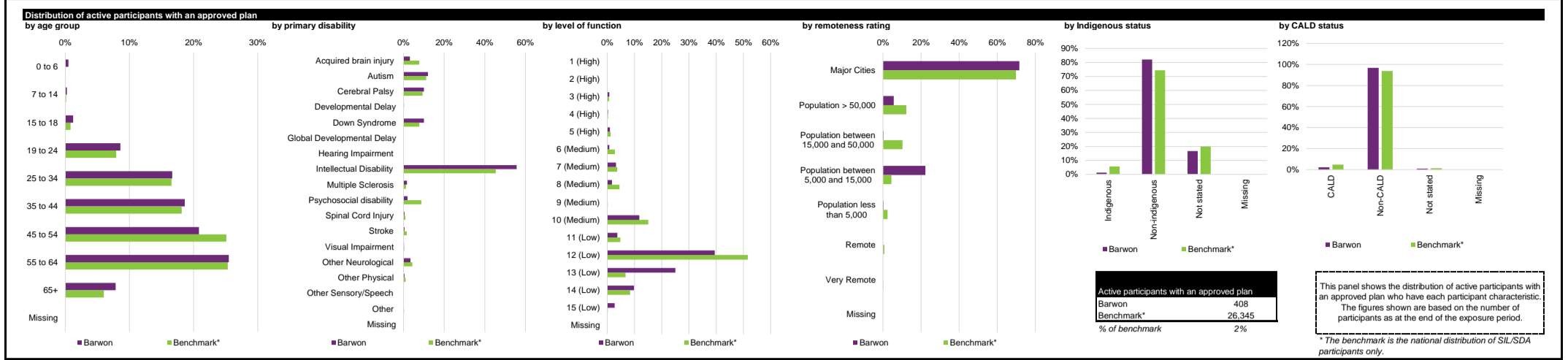
Indicator definitions	Description
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

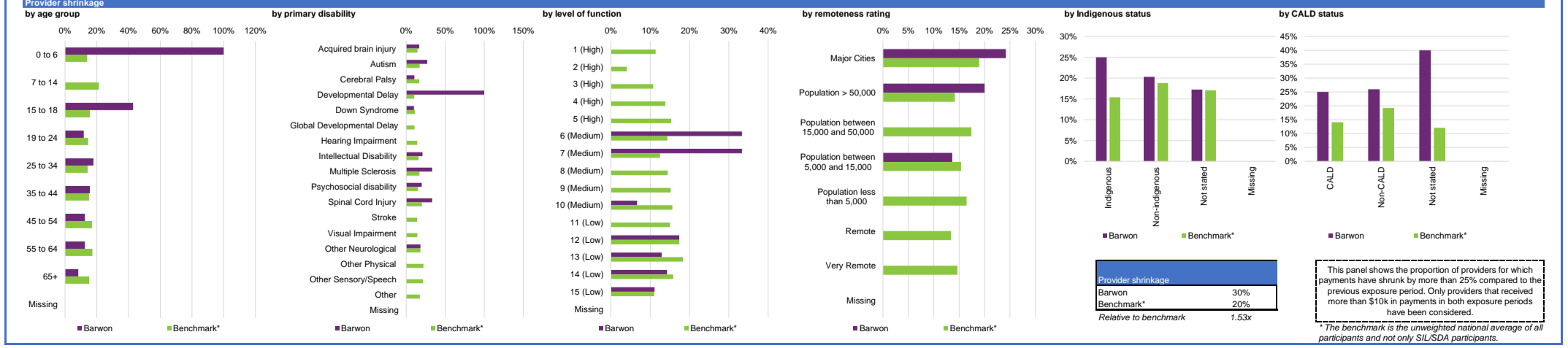
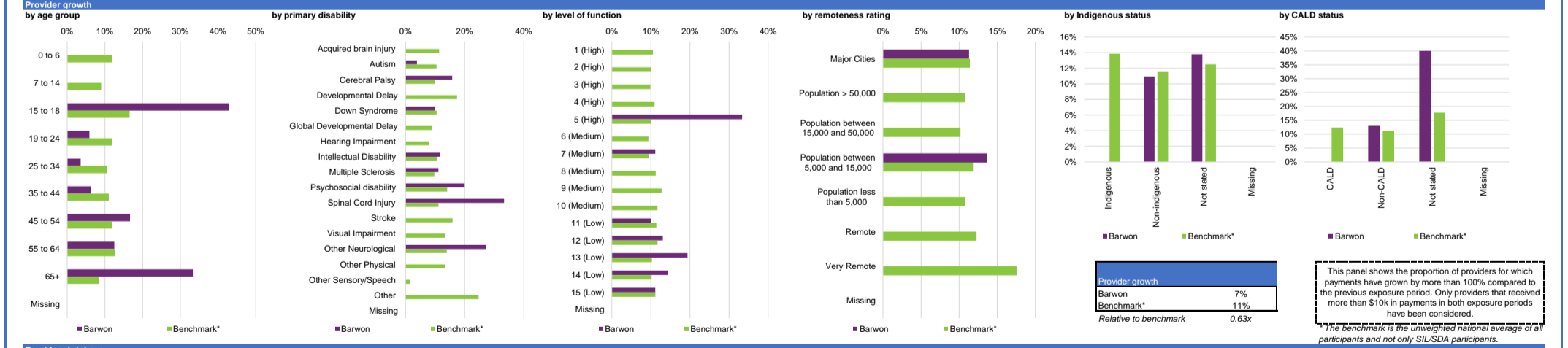
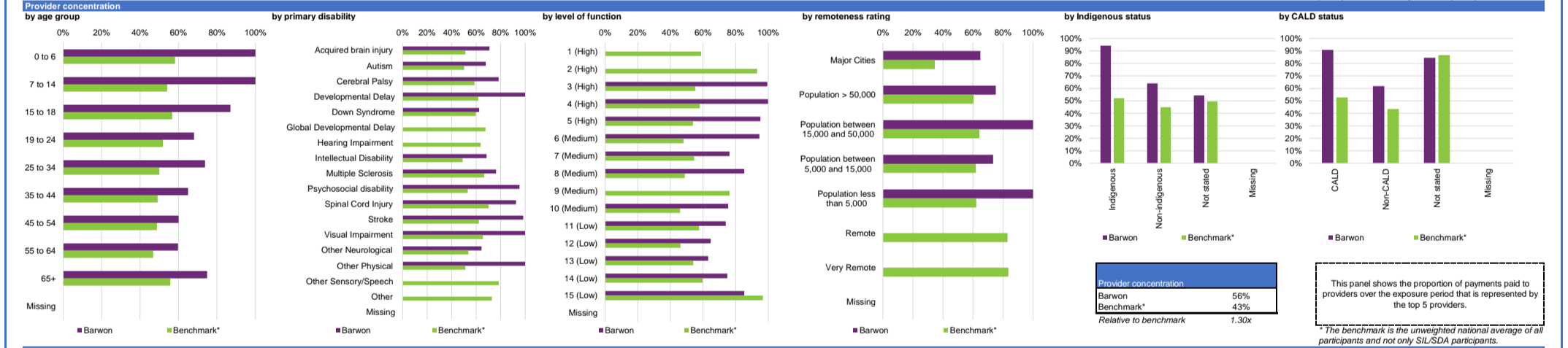
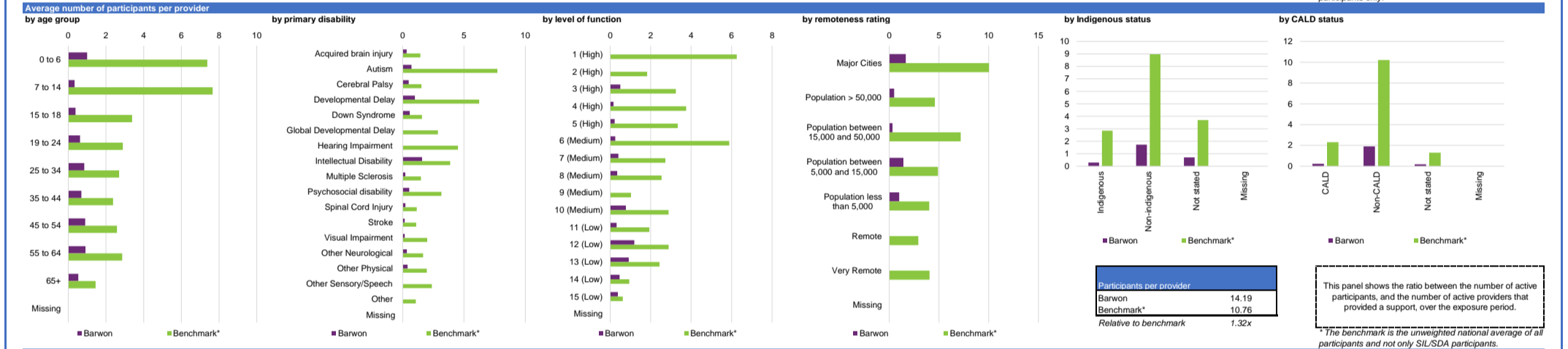
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

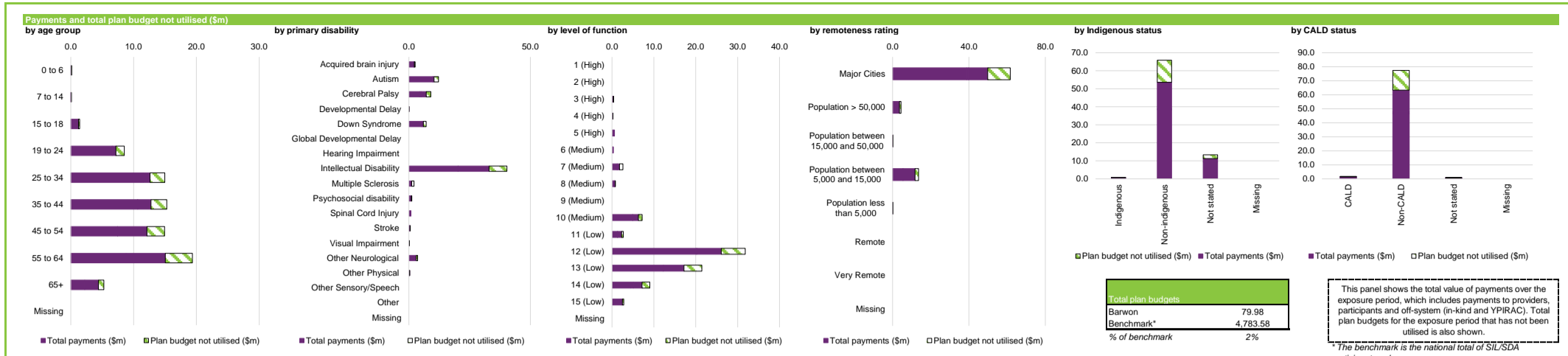
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

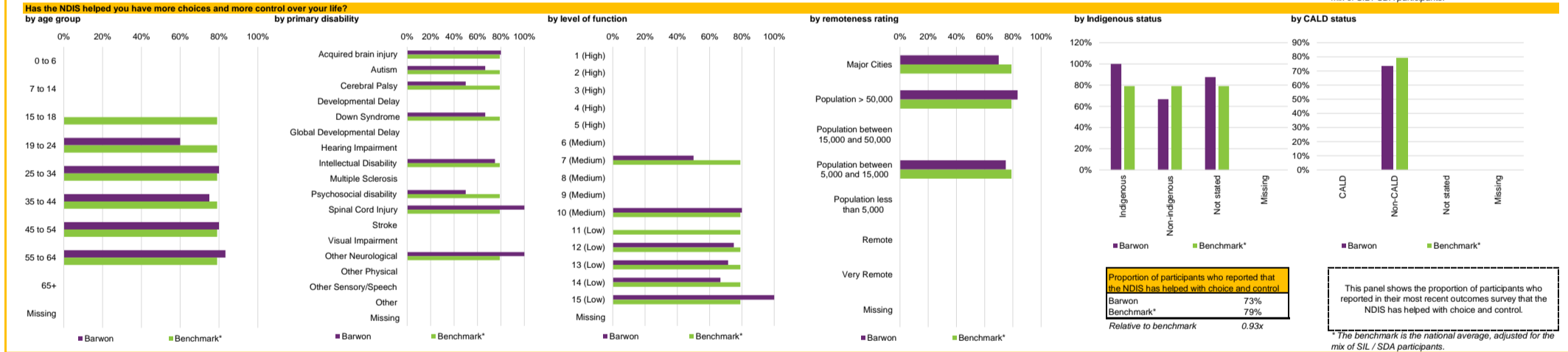
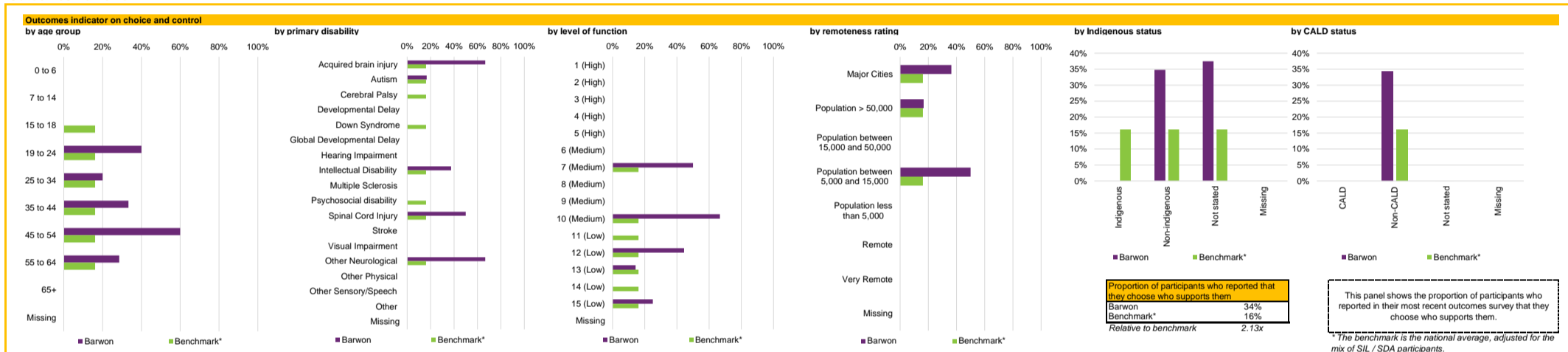


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	378	61	6.2	81%	0%	20%	0.9	0.5	60%	31%	75%
Daily Activities	407	72	5.7	79%	0%	25%	50.6	47.5	94%	32%	73%
Community	404	51	7.9	90%	14%	24%	17.4	10.2	59%	32%	73%
Transport	401	33	12.2	94%	60%	0%	0.9	0.6	69%	30%	76%
Core total	407	130	3.1	78%	12%	20%	69.8	58.9	84%	32%	73%
Capacity Building											
Daily Activities	407	83	4.9	68%	0%	25%	2.7	1.4	51%	32%	73%
Employment	22	7	3.1	100%	0%	50%	0.2	0.1	58%	63%	75%
Relationships	221	26	8.5	92%	22%	22%	1.8	1.1	60%	8%	69%
Social and Civic	40	9	4.4	100%	0%	0%	0.1	0.1	54%	0%	100%
Support Coordination	406	42	9.7	83%	0%	18%	1.7	1.3	72%	32%	73%
Capacity Building total	407	122	3.3	72%	3%	25%	6.8	4.1	60%	32%	73%
Capital											
Assistive Technology	186	30	6.2	80%	44%	33%	1.3	0.6	46%	33%	79%
Home Modifications	333	16	20.8	94%	20%	20%	2.1	1.9	93%	29%	68%
Capital total	346	44	7.9	72%	28%	22%	3.4	2.5	75%	29%	68%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	408	209	2.0	75%	11%	27%	80.0	65.5	82%	34%	73%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

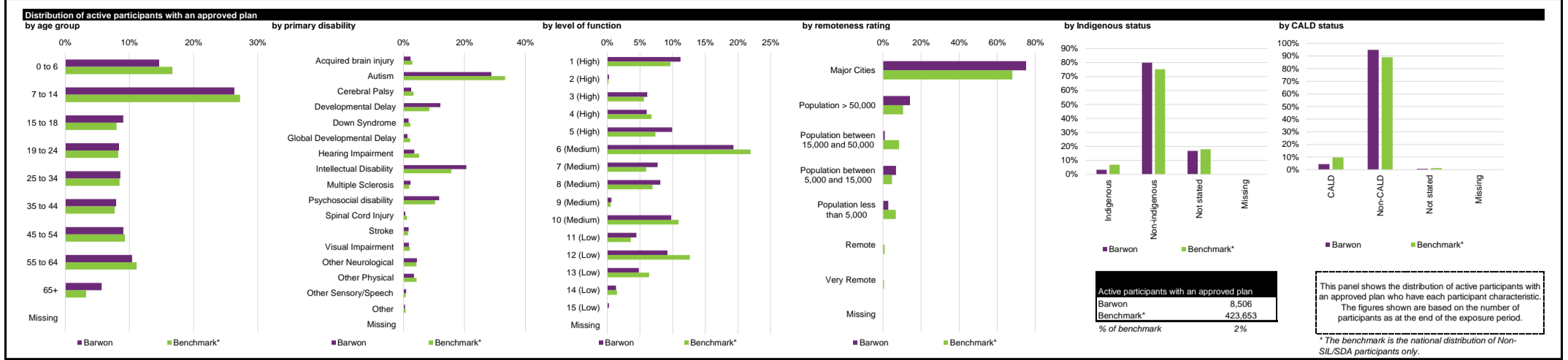
Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

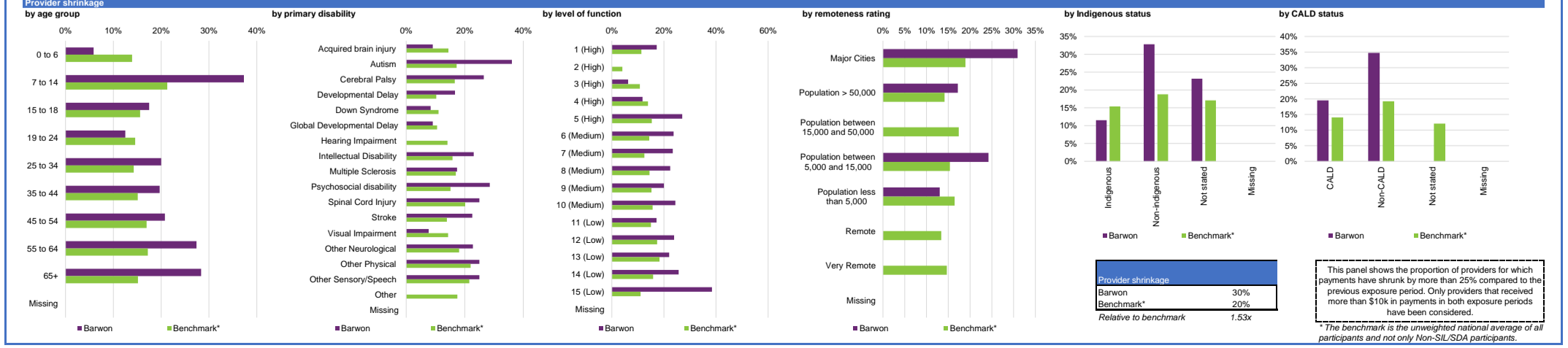
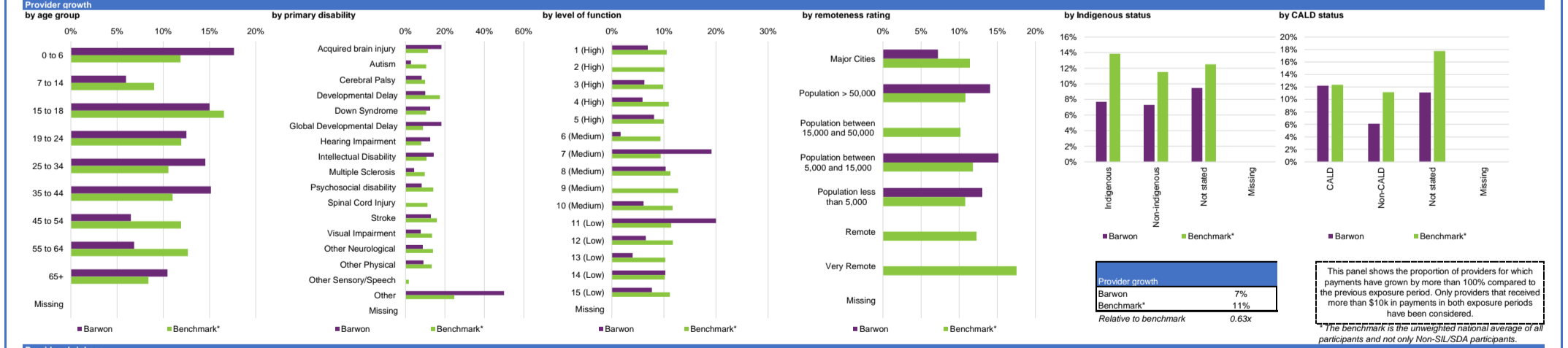
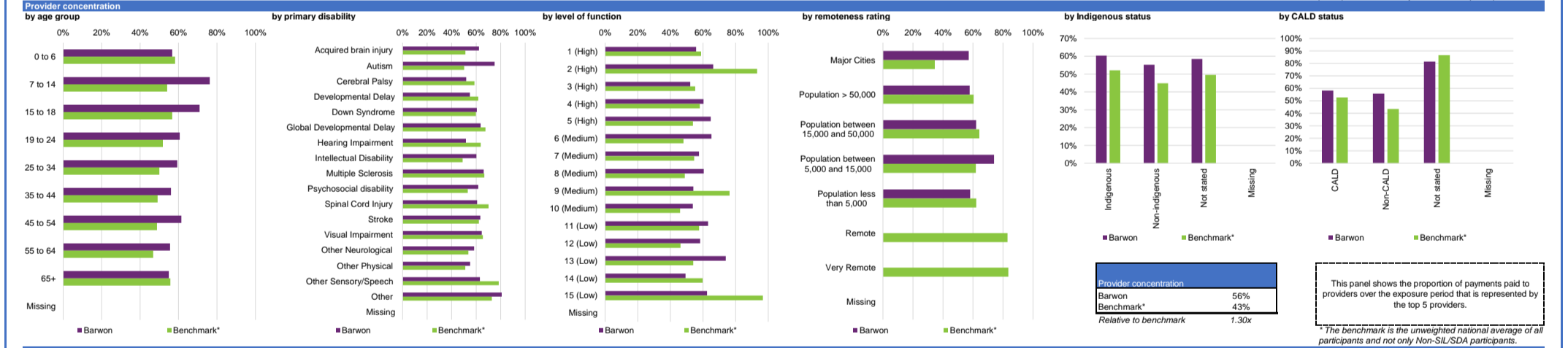
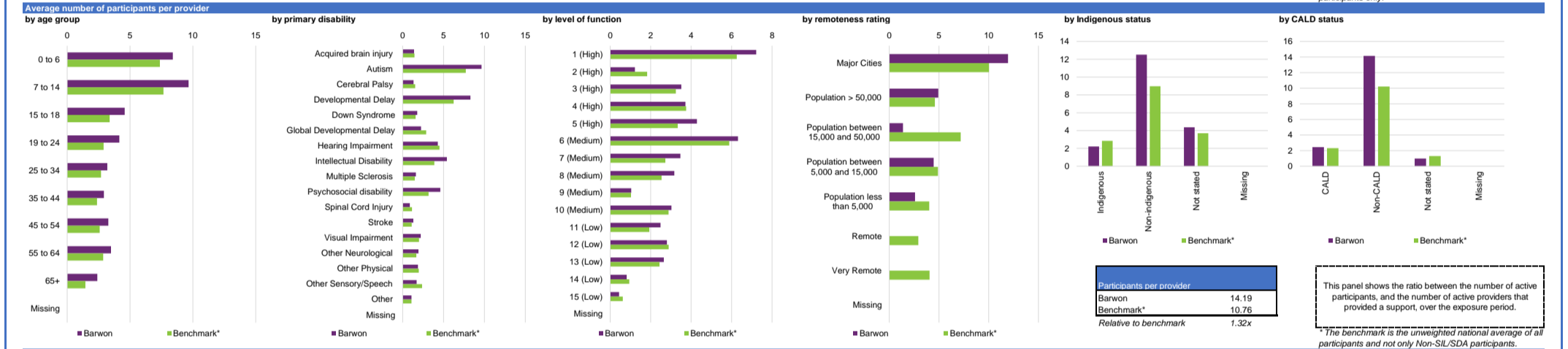
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

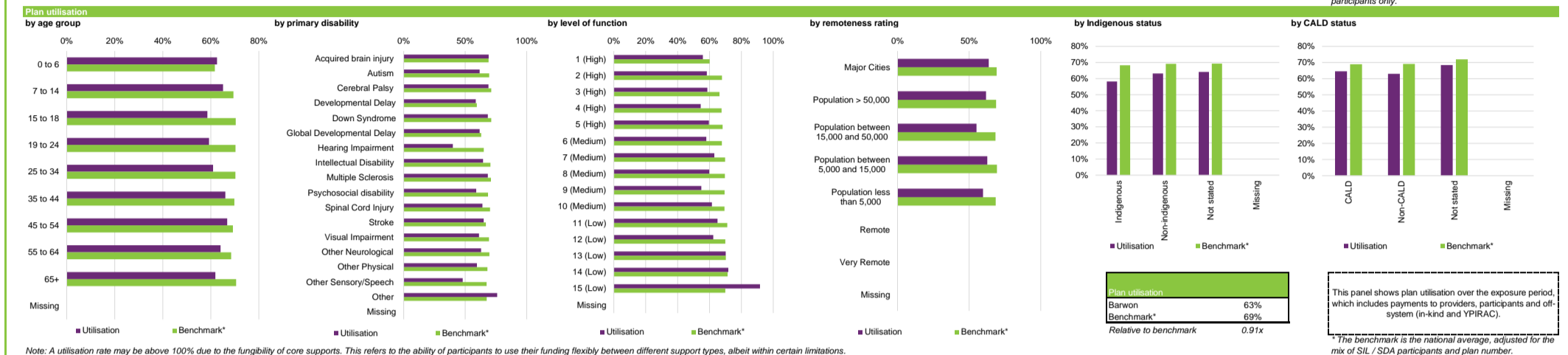
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

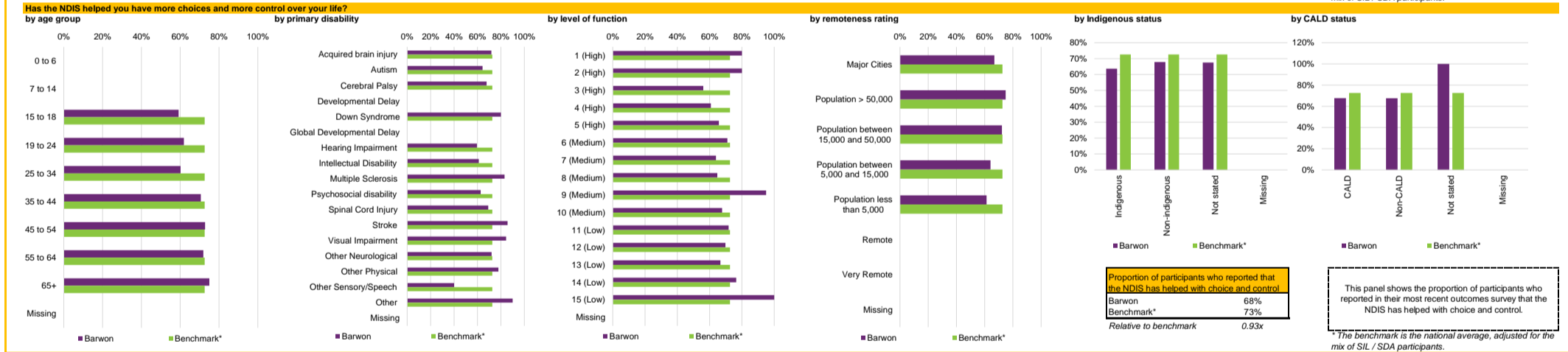
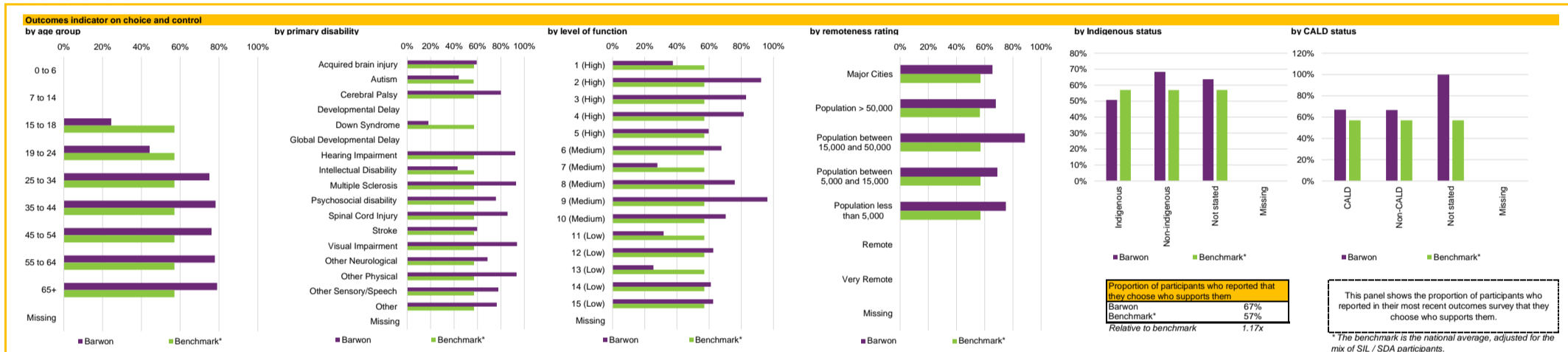


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	6,550	147	44.6	78%	5%	40%	5.5	3.3	61%	68%	69%
Daily Activities	4,889	217	22.5	71%	15%	21%	64.5	49.4	77%	68%	70%
Community	6,199	127	48.8	78%	19%	15%	50.8	28.0	55%	64%	69%
Transport	3,675	64	57.4	86%	23%	8%	7.2	6.4	88%	64%	71%
Core total	7,784	330	23.6	70%	13%	21%	128.0	87.2	68%	67%	68%
Capacity Building											
Daily Activities	8,169	299	27.3	70%	9%	31%	47.0	25.3	54%	66%	68%
Employment	706	29	24.3	95%	0%	31%	4.4	2.4	54%	52%	64%
Relationships	525	46	11.4	74%	31%	15%	2.8	1.2	44%	31%	65%
Social and Civic	1,614	45	35.9	89%	0%	18%	4.8	1.5	32%	56%	64%
Support Coordination	4,572	131	34.9	73%	7%	17%	10.9	7.5	69%	62%	69%
Capacity Building total	8,370	391	21.4	69%	8%	29%	74.6	41.9	56%	66%	68%
Capital											
Assistive Technology	1,534	96	16.0	61%	21%	48%	8.8	4.4	50%	79%	75%
Home Modifications	238	23	10.3	82%	8%	42%	1.6	1.1	69%	73%	90%
Capital total	1,562	107	14.6	55%	15%	46%	10.4	5.5	53%	79%	76%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	8,506	589	14.4	67%	8%	31%	213.1	134.6	63%	67%	68%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.