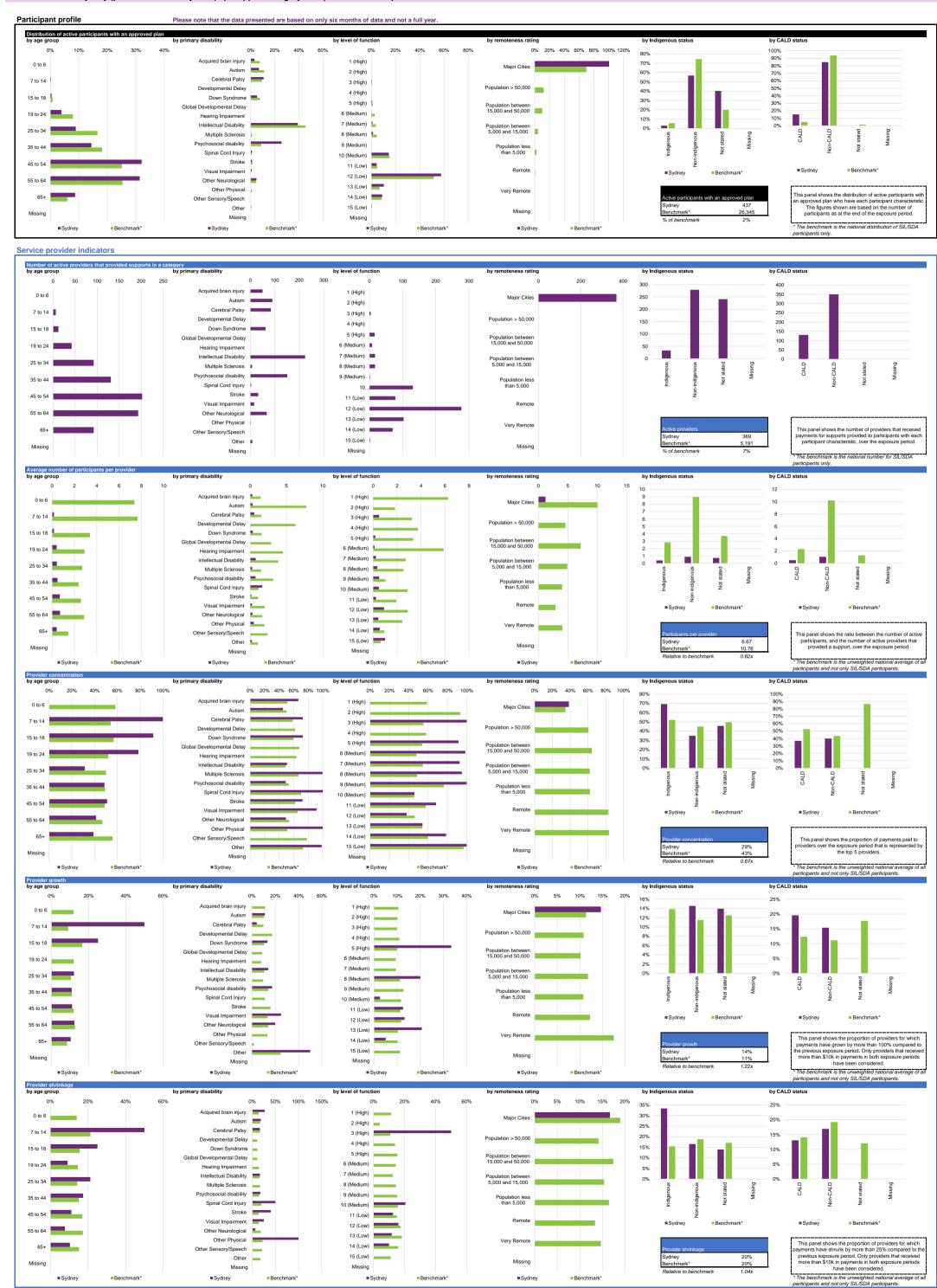


Support category summary Support category approved plans Active providers per provide choice and control choice and control? Daily Activities 4,570 132.6 110.7 83% 64% 5.035 62.5 39.9 209.7 Capacity Building 12.9 50% 5% 20% 28.4 65% 46% 76% Employment 432 53 90 69 8.2 73% 0% 45% 2.9 3.6 1.3 1.7 1.7 0.4 59% 34% 73% 13% 0% 13% 20% 993 777 11.0 11.3 64% 57% 9% 40% 48% 34% 18% 40% 75% 71% Social and Civic 63.8 1,692 12% 63% 78% Home Modifications 46% Capital total 1,881 189 10.0 5.4 54% 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 7,741 6.7 39% 283.4 209.5 74% Note: Only the major support categories are shown. Note: A utilisation rate may be above 100% due to the fu

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration. The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration.
	pered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.



Benchmark





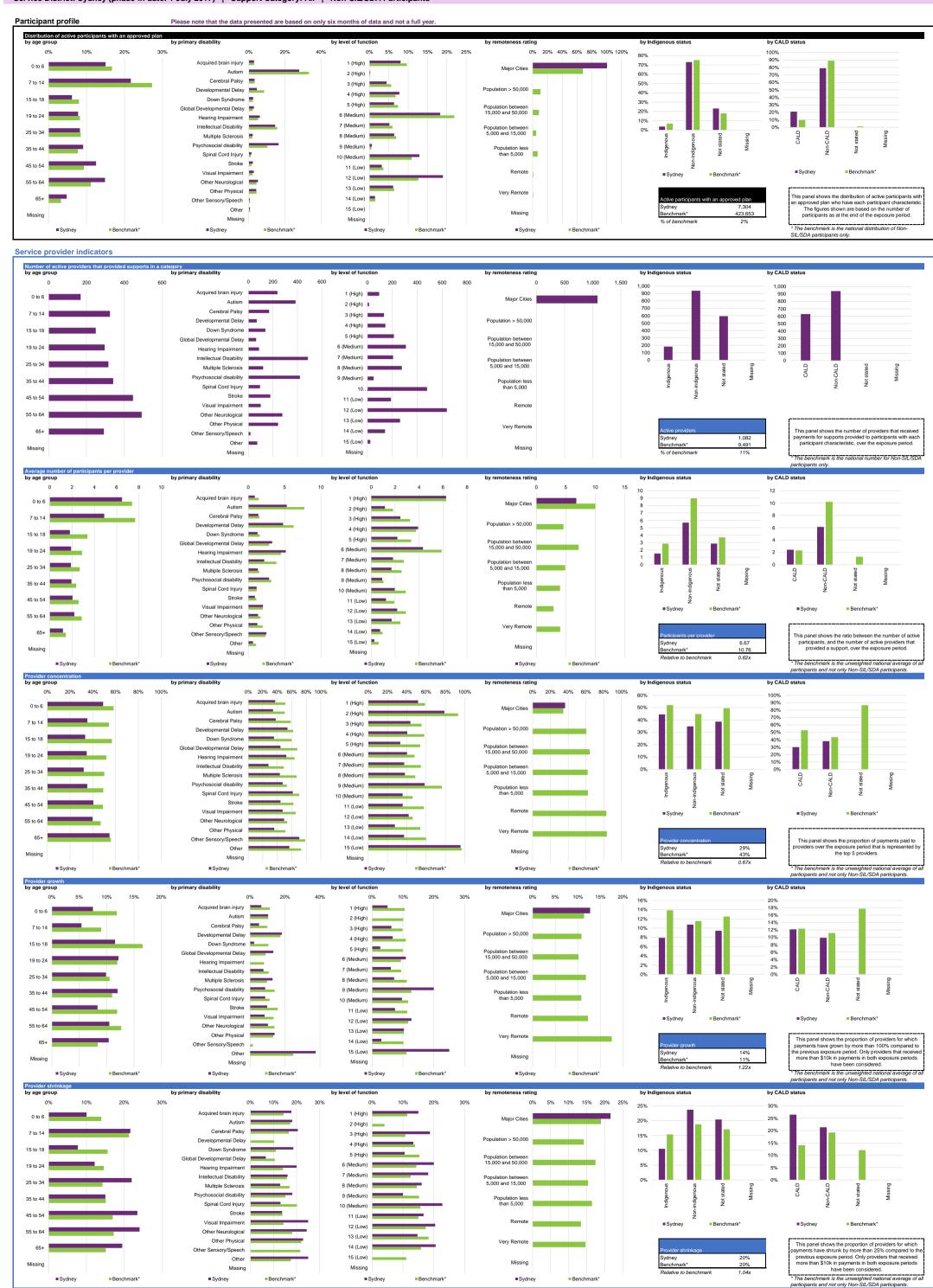
* The benchmark is the national average, adjusted for the

mix of SIL / SDA participants and plan number

upport category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped choice and control
ore											
Consumables	344	73	4.7	84%	17%	17%	0.8	0.6	72%	10%	78%
Daily Activities	436	147	3.0	61%	17%	11%	50.6	46.6	92%	11%	78%
Community	428	137	3.1	42%	12%	27%	9.8	6.1	62%	11%	79%
Transport	432	0	0.0	0%	0%	0%	0.6	0.5	81%	11%	79%
Core total	437	246	1.8	55%	18%	17%	61.9	53.7	87%	12%	79%
pacity Building											
Daily Activities	429	138	3.1	76%	13%	8%	3.7	2.8	76%	12%	78%
Employment	42	14	3.0	98%	0%	60%	+ 0.3	+ 0.2	68%	12%	86%
Relationships	249	44	5.7	79%	8%	17%	□ 1.1	0.6	59%	9%	79%
Social and Civic	16	5	3.2	100%	0%	0%	÷ 0.1	0.0	8%	20%	71%
Support Coordination	437	91	4.8	47%	0%	26%	□ 1.1	0.8	74%	12%	79%
Capacity Building total	437	228	1.9	55%	5%	21%	6.5	4.7	71%	12%	79%
pital											
Assistive Technology	148	27	5.5	92%	33%	33%	0.7	0.3	51%	10%	75%
Home Modifications	256	18	14.2	92%	0%	38%	1.4	0.6	43%	9%	79%
Capital total	289	45	6.4	76%	14%	36%	2.1	1.0	46%	10%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	437	369	1,2	51%	15%	17%	70.5	59.4	84%	12%	79%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

Service District: Sydney (phase-in date: 1 July 2017) | Support Category: All | Non-SIL/SDA Participants







Support category approved plans Active providers per provide shrinkage choice and control choice and control? Daily Activities 4,134 456 82.0 78% 4.607 52.7 33.8 147.9 Capacity Building 7,131 12.7 49% 5% 24% 25.6 64% 50% 76% 57% 43% 35% Employment 53 76 66 73% 44% 2.6 2.5 1.2 1.5 1.1 0.4 37% 71% 6% 0% 11% **20%** Relationships Social and Civic 744 761 9.8 11.5 57% 57% 17% 40% 22% 40% 73% 71% 57.3 1,544 13% 57% Home Modifications 52% 61% Capital total 1,592 164 0 0 0.0 0% 0% 0% 0.0 0.0 0% 0% 0% All support categories 7,304 212.9 150.2 71%

Indicator definitions	
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers Participants per provider Provider concentration Provider growth Provider shrinkage	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period Ratio between the number of active participants and the number of active providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of provider payments over the exposure period that were paid to the top 10 providers Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets Payments Utilisation	Value of supports committed in participant plans for the exposure period Value of all payments over the exposure period, including payments to providers, payments to practicipants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC)) Ratio between payments and total plan budgets
Outcomes indicator on choice and control Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control
•	The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
	red a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.