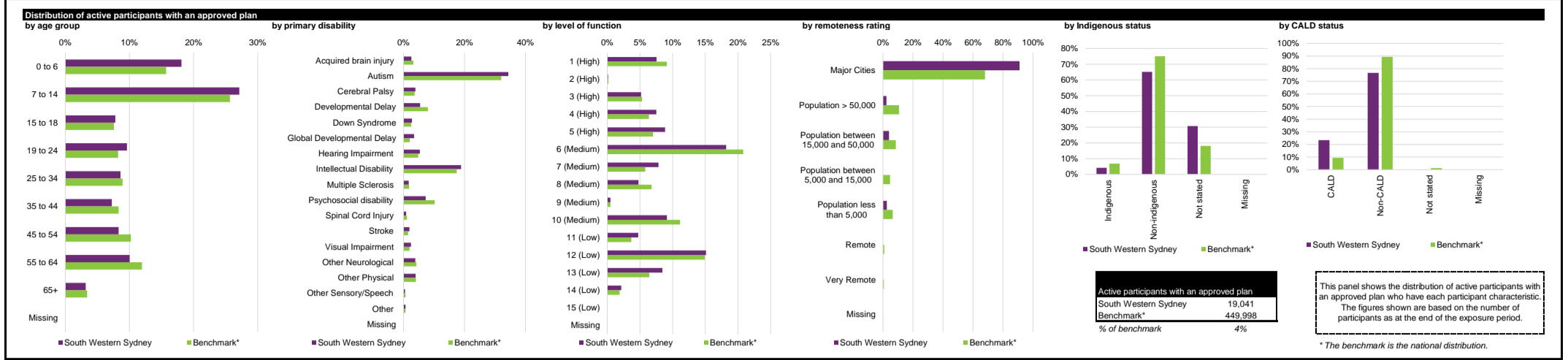
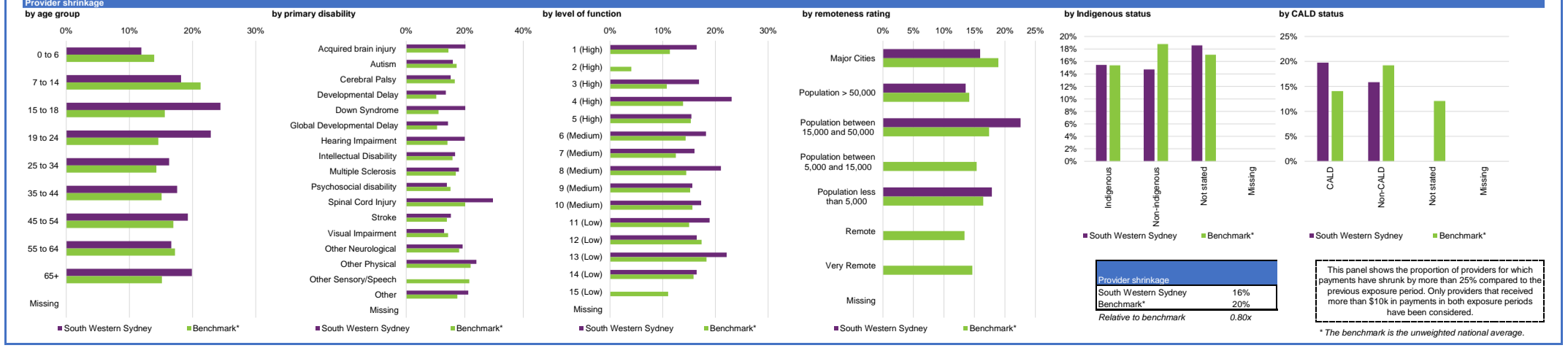
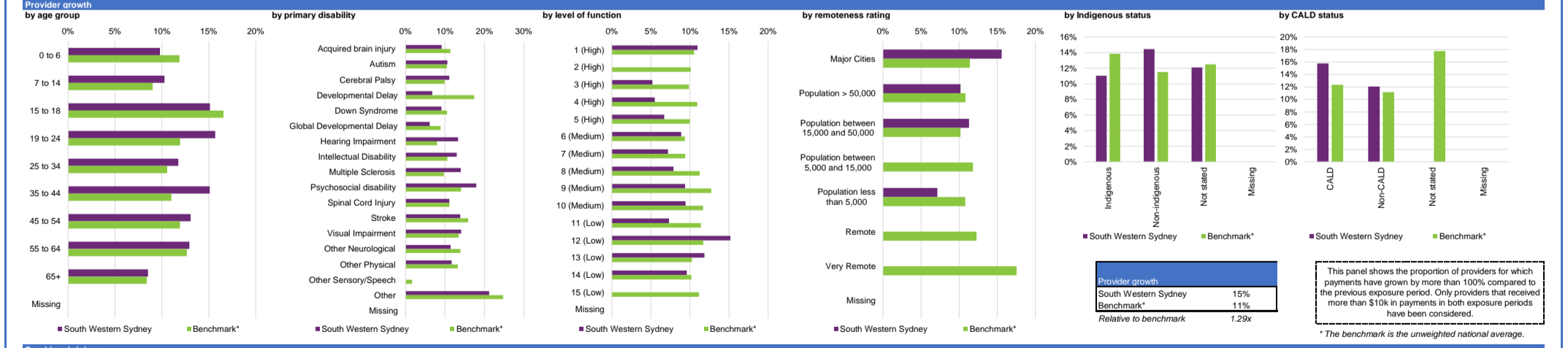
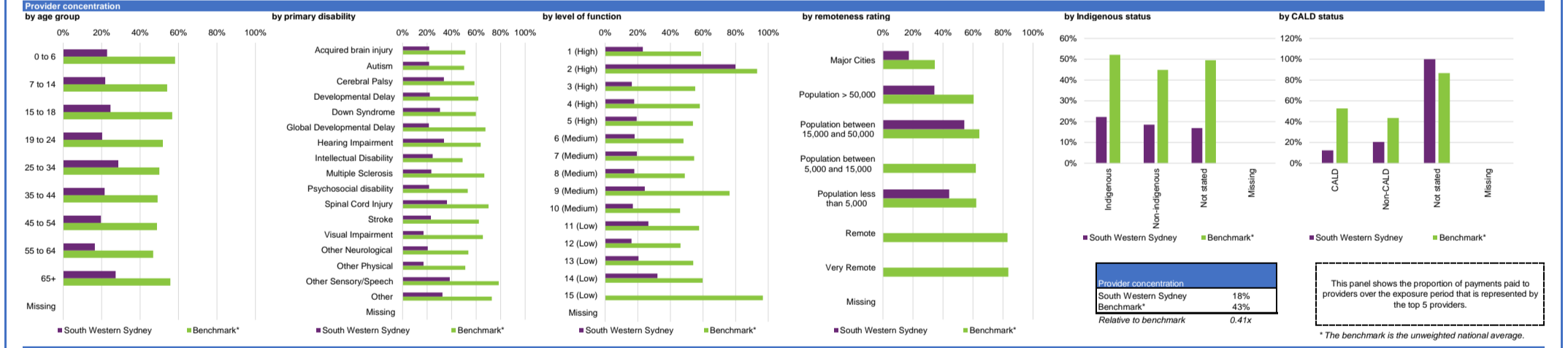
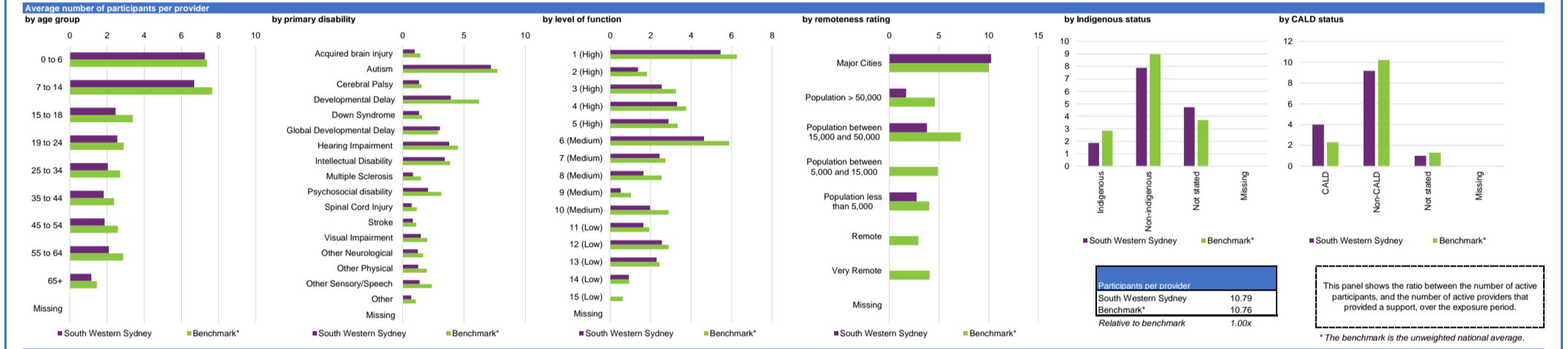
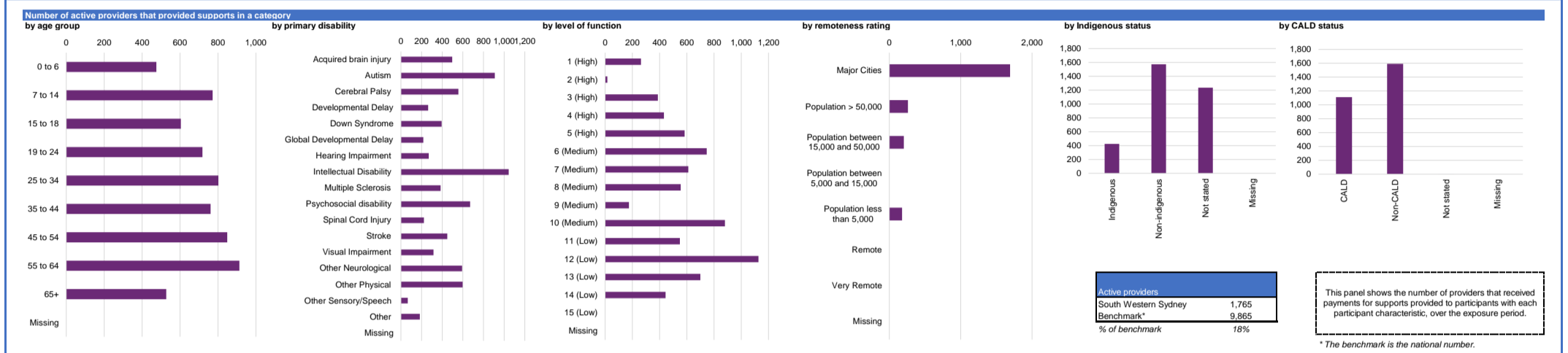


Participant profile

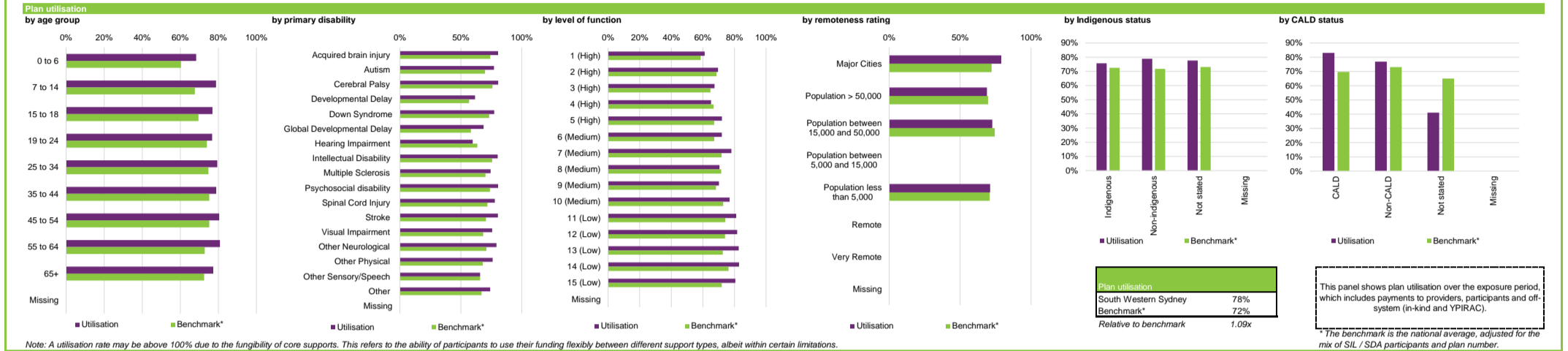
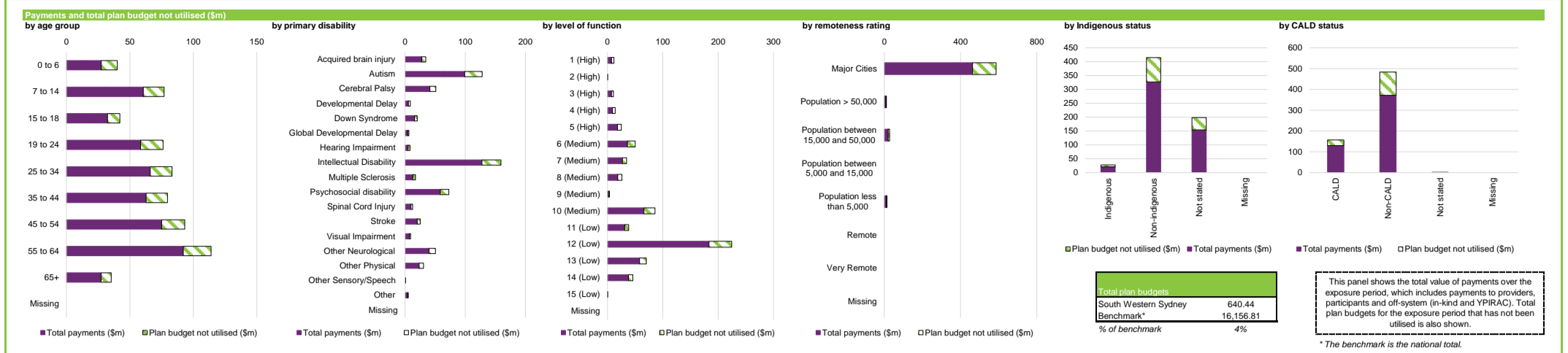
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

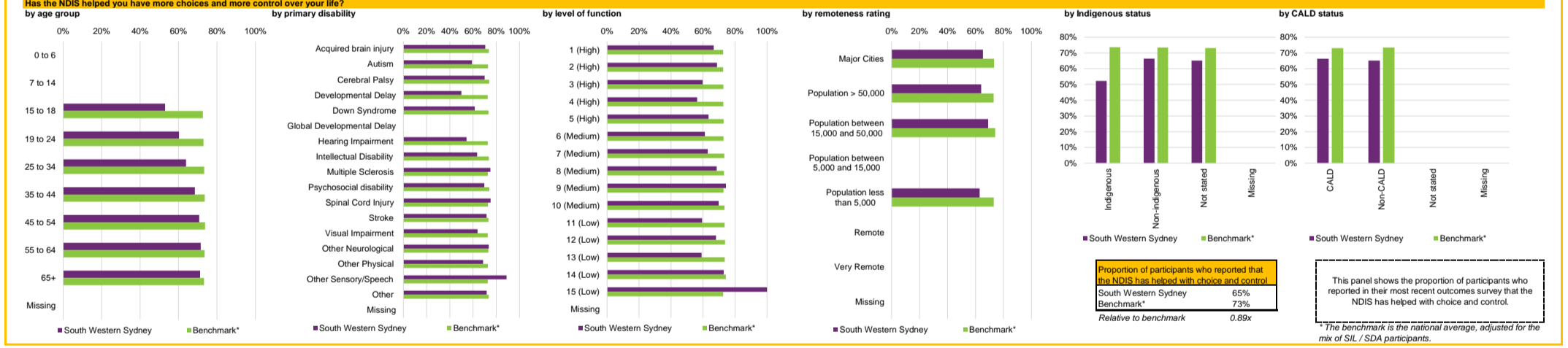
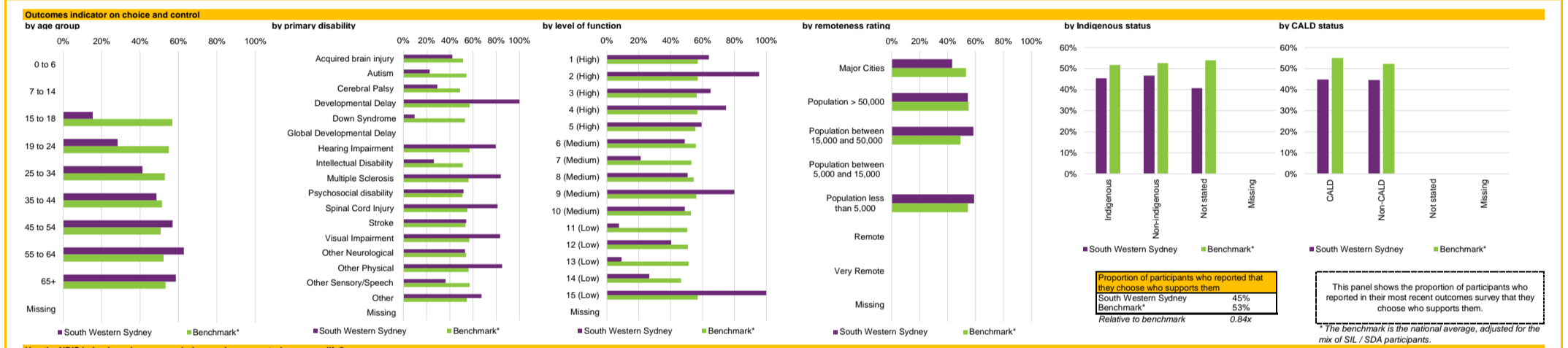


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	11,481	435	26.4	51%	6%	17%	13.6	8.6	63%	47%	67%
Daily Activities	9,069	842	10.8	32%	19%	14%	293.3	264.0	90%	43%	68%
Community	10,187	598	17.0	36%	18%	12%	133.1	95.9	72%	41%	67%
Transport	7,714	40	192.9	86%	0%	0%	23.2	25.6	111%	41%	68%
<b>Core total</b>	<b>14,647</b>	<b>1,158</b>	<b>12.6</b>	<b>30%</b>	<b>19%</b>	<b>13%</b>	<b>463.1</b>	<b>394.1</b>	<b>85%</b>	<b>44%</b>	<b>66%</b>
<b>Capacity Building</b>											
Daily Activities	18,446	954	19.3	25%	11%	18%	107.7	65.8	61%	44%	66%
Employment	1,332	88	15.1	74%	3%	19%	9.2	5.0	54%	36%	63%
Relationships	1,830	119	15.4	62%	5%	13%	9.1	4.8	52%	15%	67%
Social and Civic	2,569	209	12.3	28%	3%	16%	5.5	2.1	39%	35%	63%
Support Coordination	6,475	422	15.3	31%	5%	12%	12.8	9.5	74%	41%	67%
<b>Capacity Building total</b>	<b>18,716</b>	<b>1,177</b>	<b>15.9</b>	<b>23%</b>	<b>10%</b>	<b>17%</b>	<b>151.3</b>	<b>92.5</b>	<b>61%</b>	<b>44%</b>	<b>66%</b>
<b>Capital</b>											
Assistive Technology	3,917	280	14.0	64%	12%	38%	20.0	11.4	57%	57%	70%
Home Modifications	996	87	11.4	59%	14%	20%	6.1	3.9	65%	41%	72%
<b>Capital total</b>	<b>4,229</b>	<b>324</b>	<b>13.1</b>	<b>50%</b>	<b>16%</b>	<b>33%</b>	<b>26.0</b>	<b>15.4</b>	<b>59%</b>	<b>54%</b>	<b>70%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>19,041</b>	<b>1,765</b>	<b>10.8</b>	<b>27%</b>	<b>15%</b>	<b>16%</b>	<b>640.4</b>	<b>501.9</b>	<b>78%</b>	<b>45%</b>	<b>65%</b>

Note: Only the major support categories are shown.  
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

**Indicator definitions**

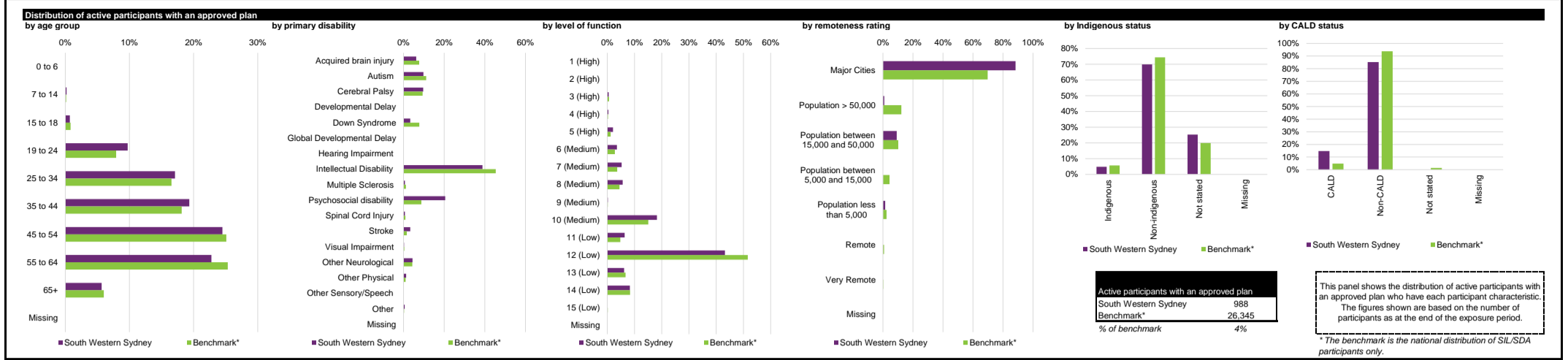
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of active providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration  
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

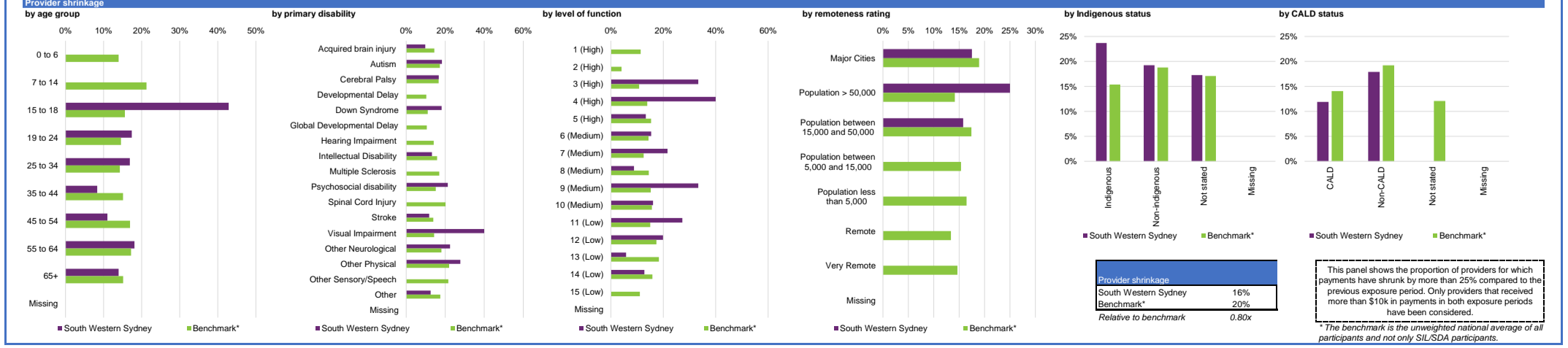
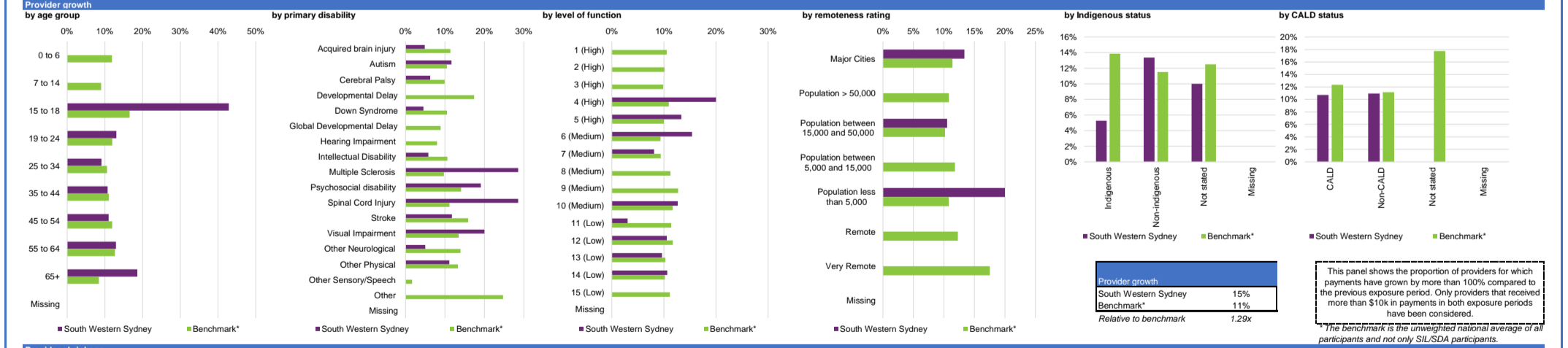
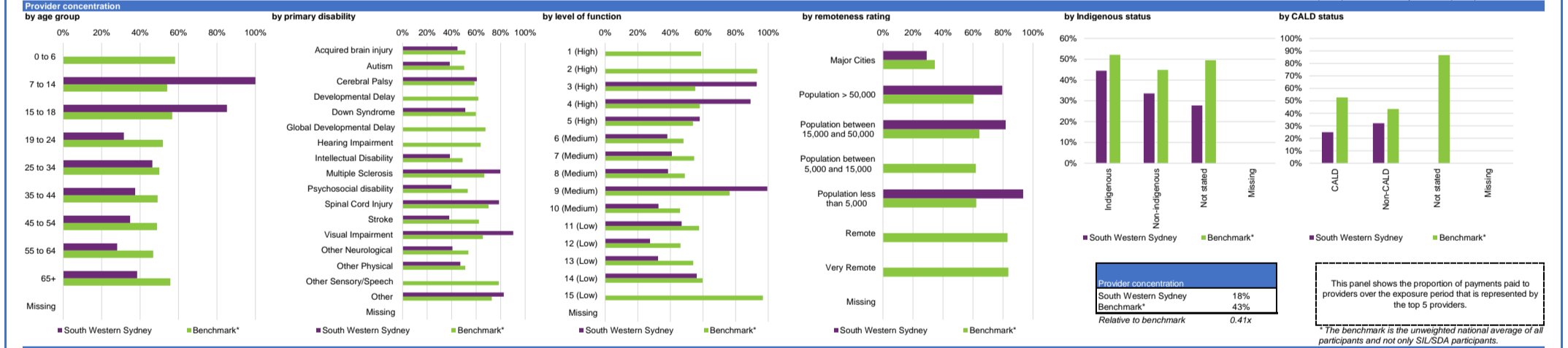
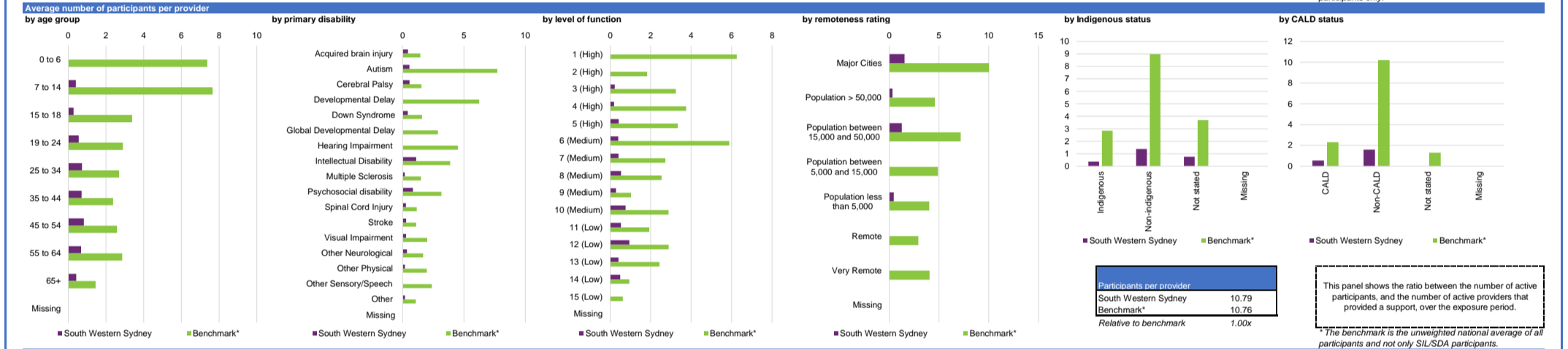
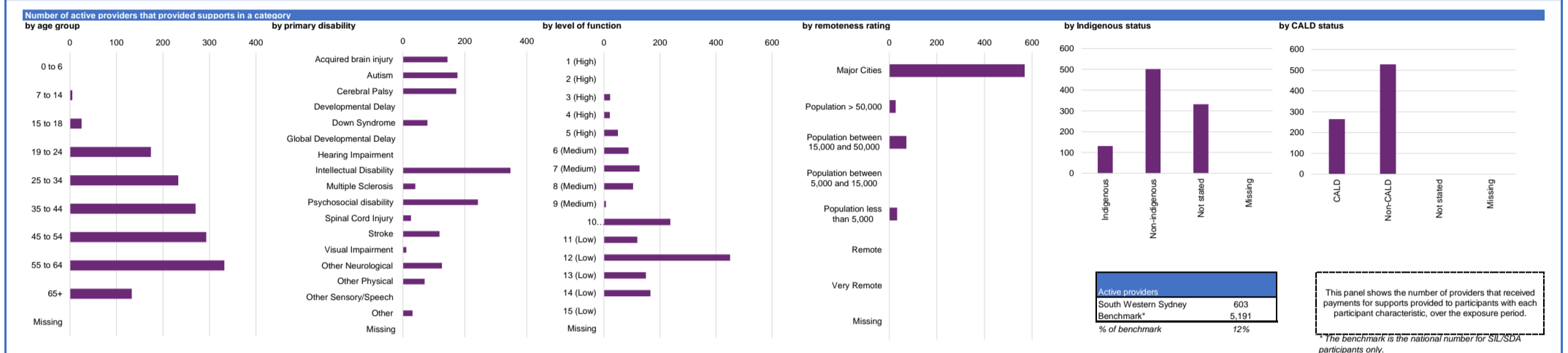
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.  
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

**Participant profile**

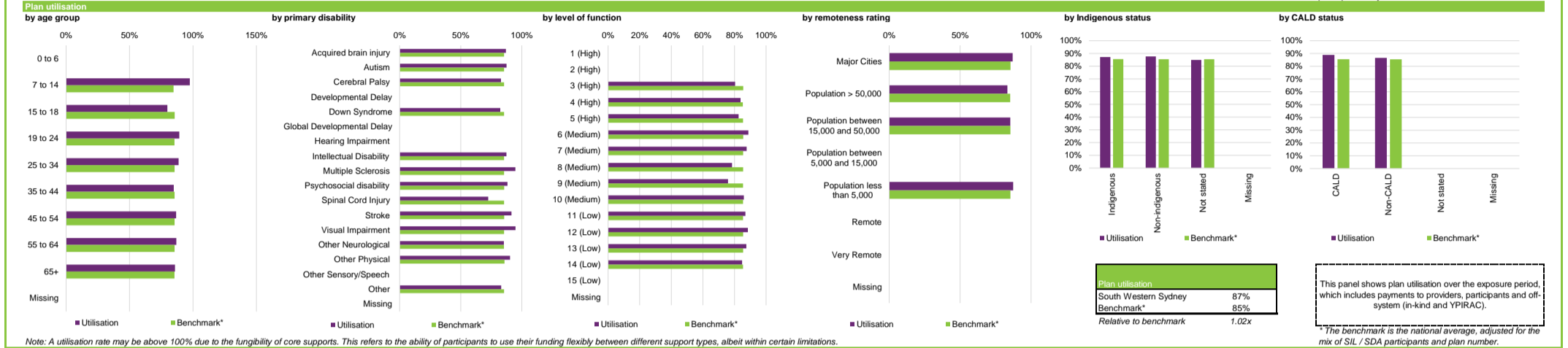
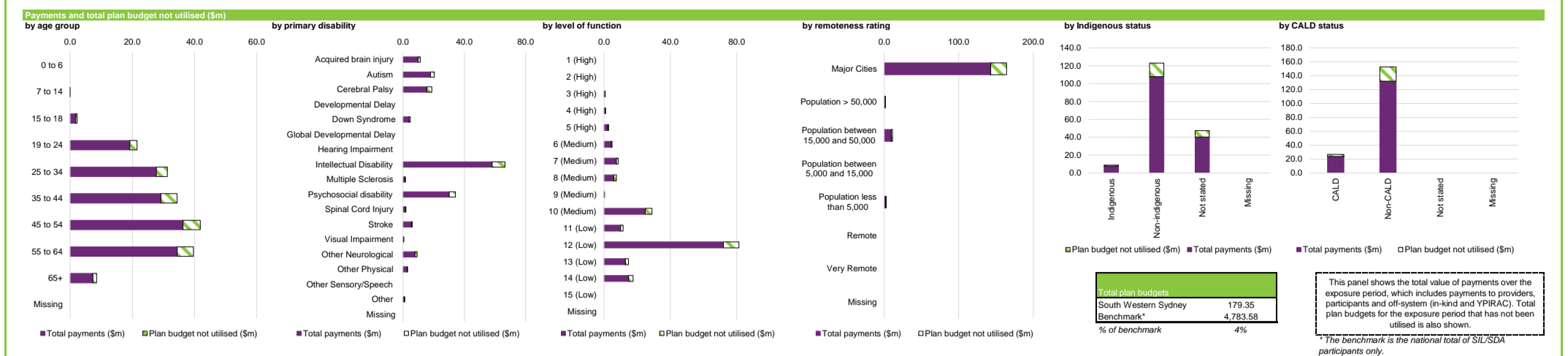
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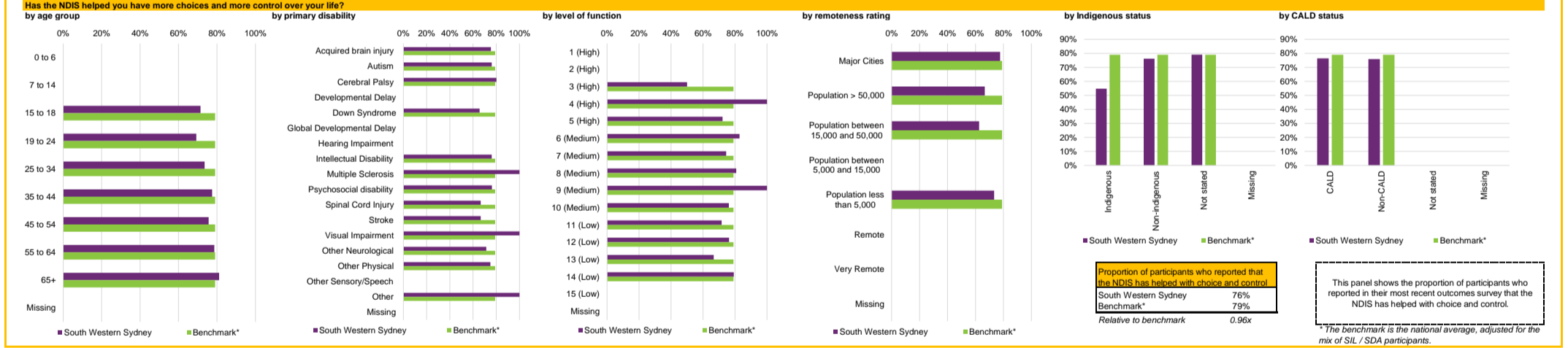
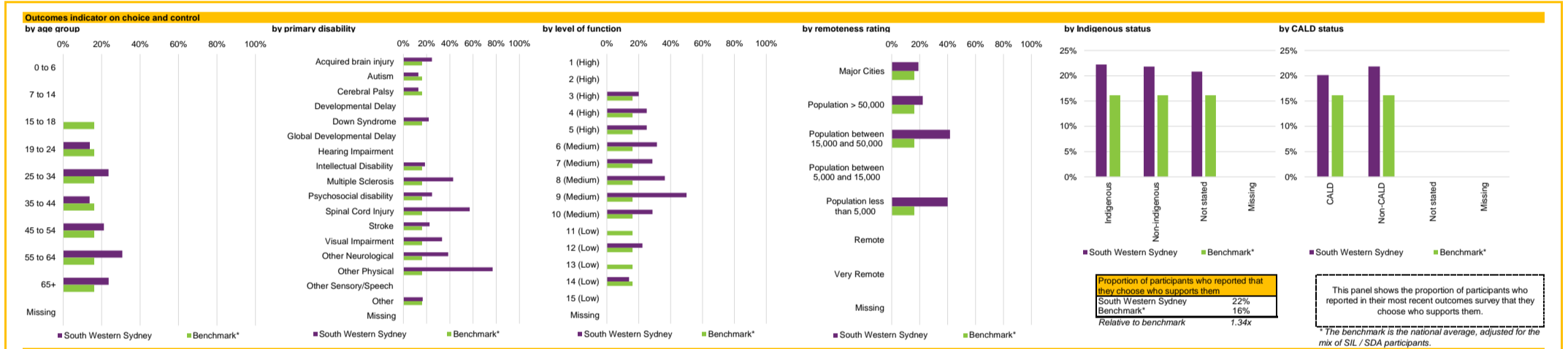
**Service provider indicators**



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	780	121	6.4	72%	0%	33%	1.5	0.7	49%	20%	75%
Daily Activities	980	207	4.7	46%	16%	14%	134.8	126.5	94%	22%	76%
Community	962	196	4.9	48%	15%	19%	24.2	17.0	70%	22%	76%
Transport	962	5	192.4	100%	0%	0%	1.4	1.2	84%	21%	76%
<b>Core total</b>	<b>988</b>	<b>368</b>	<b>2.7</b>	<b>45%</b>	<b>18%</b>	<b>11%</b>	<b>161.9</b>	<b>145.4</b>	<b>90%</b>	<b>22%</b>	<b>76%</b>
<b>Capacity Building</b>											
Daily Activities	970	260	3.7	34%	9%	18%	4.7	2.7	58%	21%	76%
Employment	79	16	4.9	95%	0%	60%	0.7	0.4	55%	29%	73%
Relationships	600	61	9.8	69%	0%	19%	3.6	2.1	59%	15%	75%
Social and Civic	36	22	1.6	89%	0%	0%	0.2	0.1	45%	29%	88%
Support Coordination	977	131	7.5	46%	3%	27%	2.5	1.9	79%	21%	76%
<b>Capacity Building total</b>	<b>986</b>	<b>369</b>	<b>2.7</b>	<b>34%</b>	<b>4%</b>	<b>21%</b>	<b>12.1</b>	<b>7.6</b>	<b>63%</b>	<b>22%</b>	<b>76%</b>
<b>Capital</b>											
Assistive Technology	377	66	5.7	77%	9%	64%	2.0	0.9	44%	21%	76%
Home Modifications	471	28	16.8	79%	10%	25%	3.3	1.9	58%	19%	76%
<b>Capital total</b>	<b>594</b>	<b>93</b>	<b>6.4</b>	<b>63%</b>	<b>10%</b>	<b>39%</b>	<b>5.4</b>	<b>2.8</b>	<b>53%</b>	<b>20%</b>	<b>77%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>988</b>	<b>603</b>	<b>1.6</b>	<b>43%</b>	<b>13%</b>	<b>17%</b>	<b>179.3</b>	<b>155.9</b>	<b>87%</b>	<b>22%</b>	<b>76%</b>

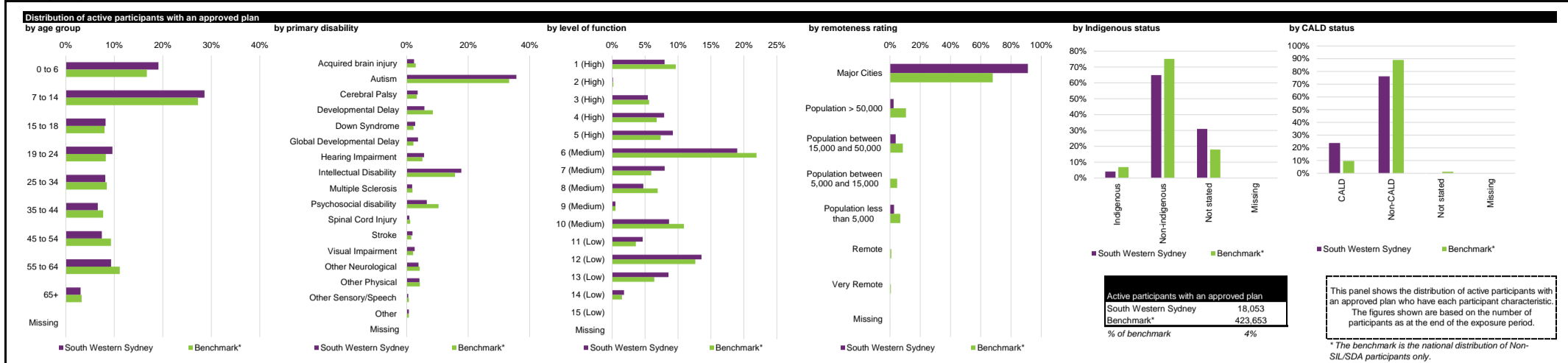
Note: Only the major support categories are shown.  
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Description
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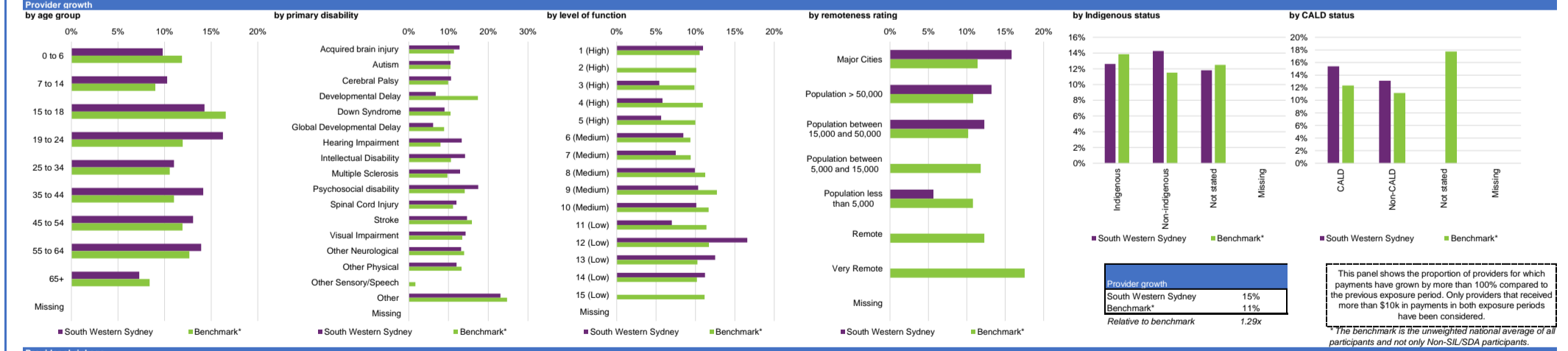
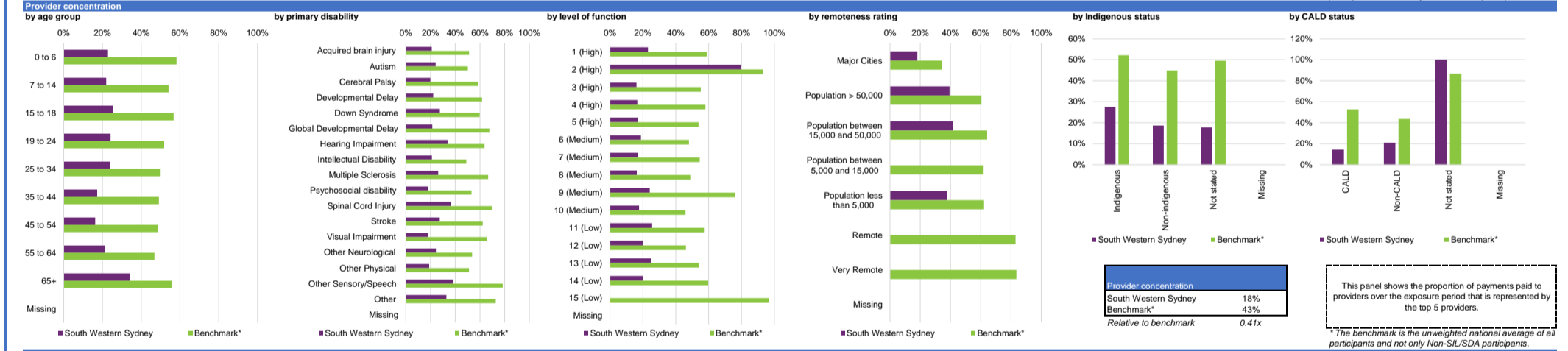
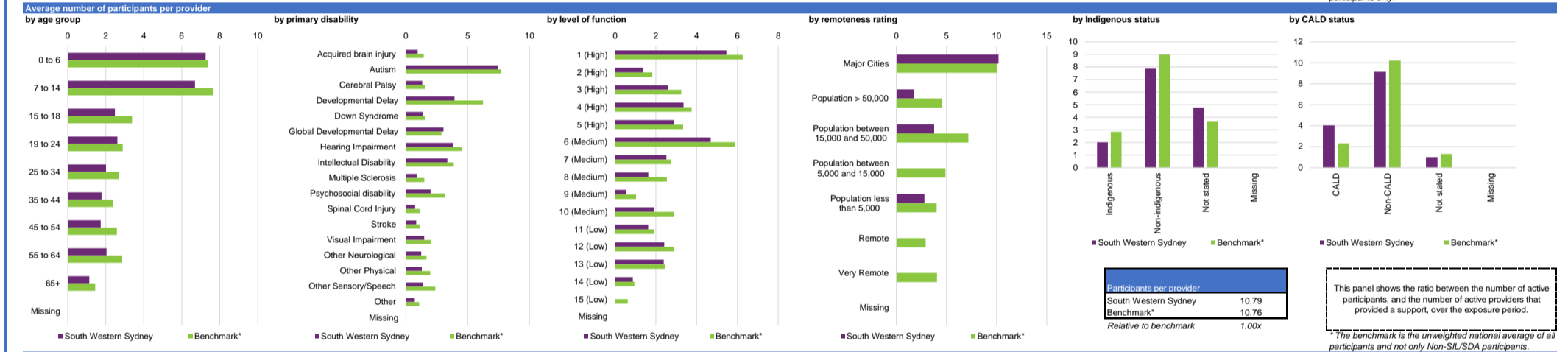
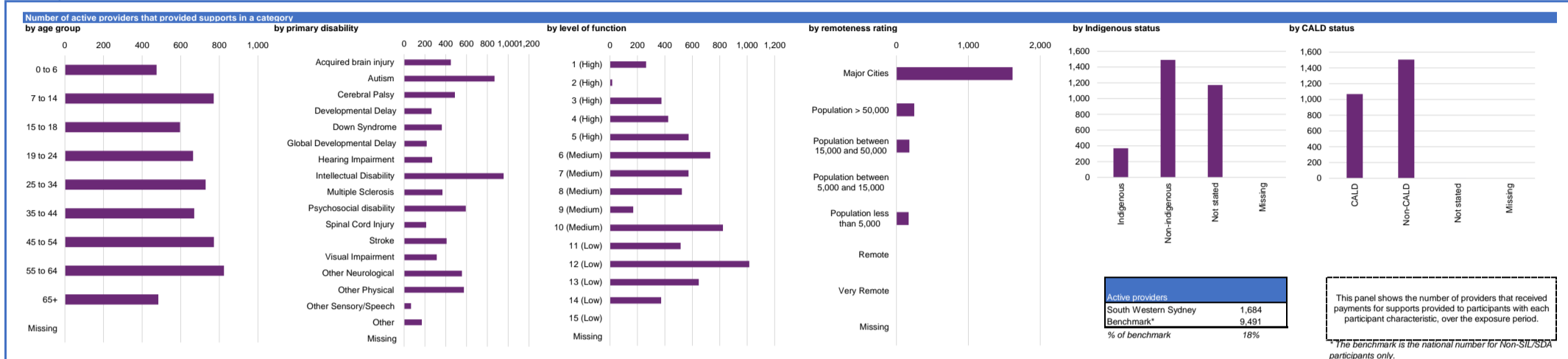
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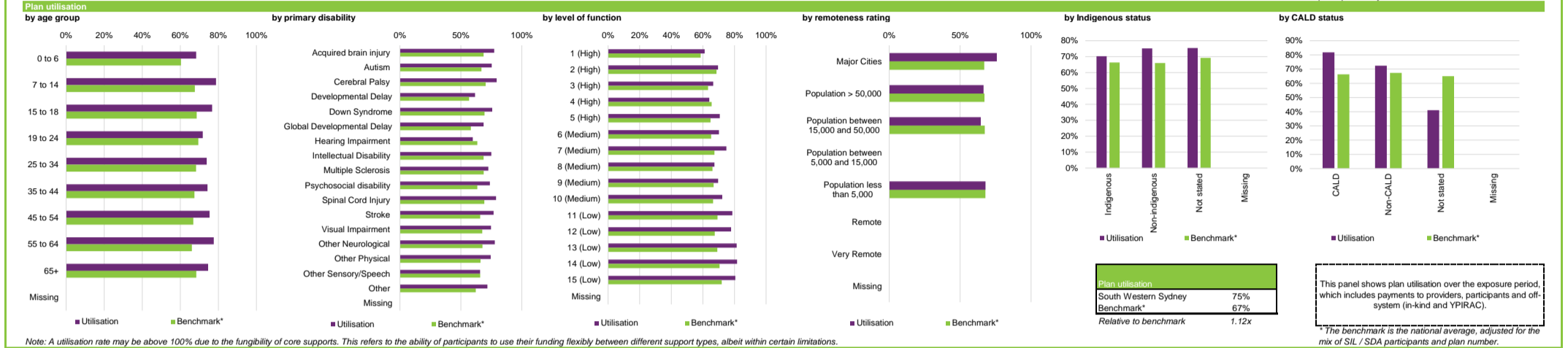
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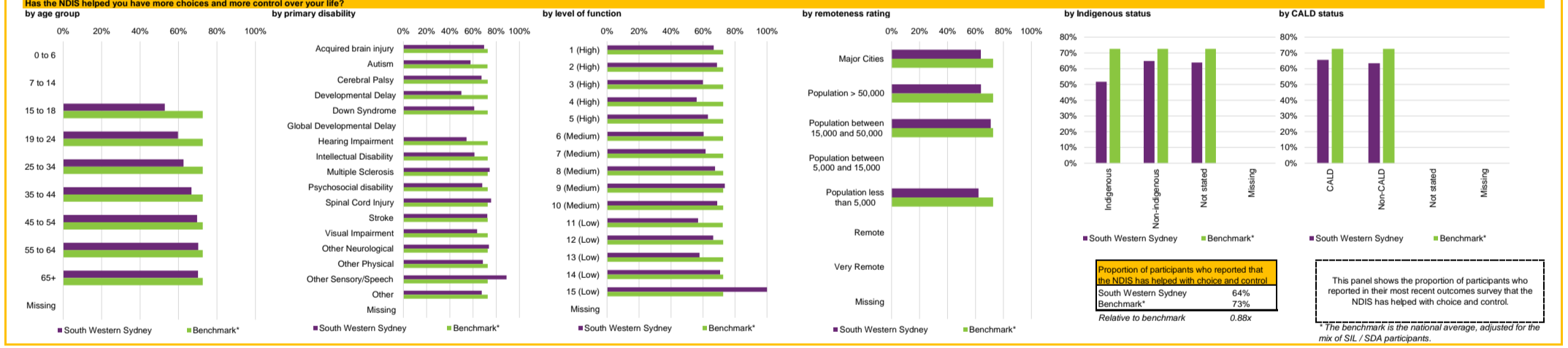
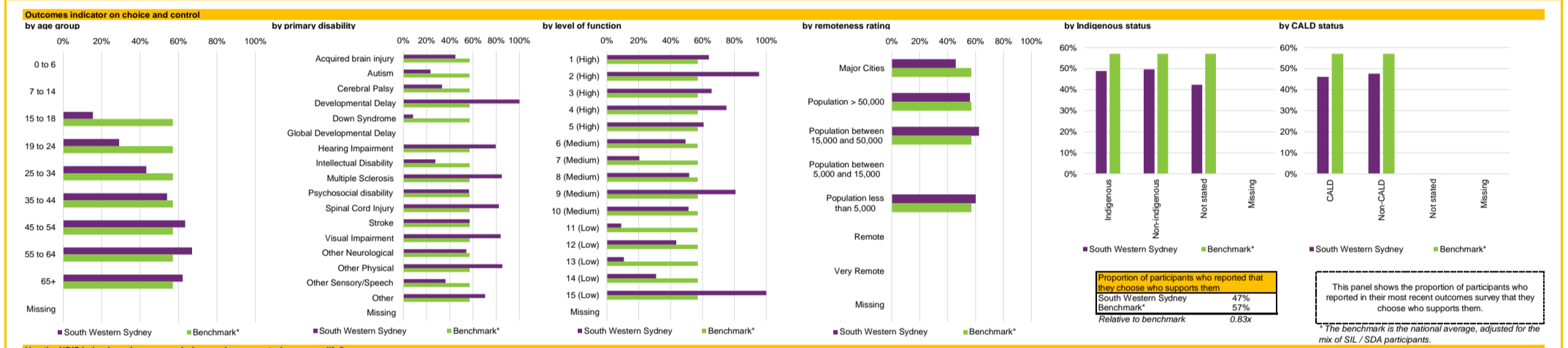
**Service provider indicators**



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
<b>Core</b>											
Consumables	10,701	416	25.7	49%	6%	13%	12.1	7.8	65%	50%	66%
Daily Activities	8,089	801	10.1	34%	19%	16%	158.5	137.5	87%	47%	66%
Community	9,225	562	16.4	34%	18%	12%	108.9	78.9	72%	44%	66%
Transport	6,752	37	182.5	88%	0%	0%	21.8	24.5	112%	44%	67%
<b>Core total</b>	<b>13,659</b>	<b>1,088</b>	<b>12.6</b>	<b>30%</b>	<b>19%</b>	<b>14%</b>	<b>301.3</b>	<b>248.7</b>	<b>83%</b>	<b>47%</b>	<b>65%</b>
<b>Capacity Building</b>											
Daily Activities	17,476	936	18.7	25%	11%	18%	103.1	63.0	61%	47%	64%
Employment	1,253	87	14.4	73%	0%	17%	8.5	4.6	54%	36%	62%
Relationships	1,230	104	11.8	63%	4%	4%	5.6	2.7	48%	16%	59%
Social and Civic	2,533	203	12.5	29%	0%	17%	5.3	2.0	39%	35%	62%
Support Coordination	5,498	412	13.3	29%	7%	10%	10.4	7.6	73%	46%	65%
<b>Capacity Building total</b>	<b>17,730</b>	<b>1,149</b>	<b>15.4</b>	<b>23%</b>	<b>10%</b>	<b>18%</b>	<b>139.2</b>	<b>84.8</b>	<b>61%</b>	<b>47%</b>	<b>65%</b>
<b>Capital</b>											
Assistive Technology	3,540	266	13.3	64%	12%	31%	17.9	10.5	59%	62%	69%
Home Modifications	525	63	8.3	69%	13%	25%	2.7	2.0	73%	63%	68%
<b>Capital total</b>	<b>3,635</b>	<b>290</b>	<b>12.5</b>	<b>55%</b>	<b>16%</b>	<b>31%</b>	<b>20.7</b>	<b>12.5</b>	<b>61%</b>	<b>62%</b>	<b>69%</b>
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
<b>All support categories</b>	<b>18,053</b>	<b>1,684</b>	<b>10.7</b>	<b>26%</b>	<b>15%</b>	<b>16%</b>	<b>461.1</b>	<b>346.0</b>	<b>75%</b>	<b>47%</b>	<b>64%</b>

*Note: Only the major support categories are shown. A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

**Indicator definitions**

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