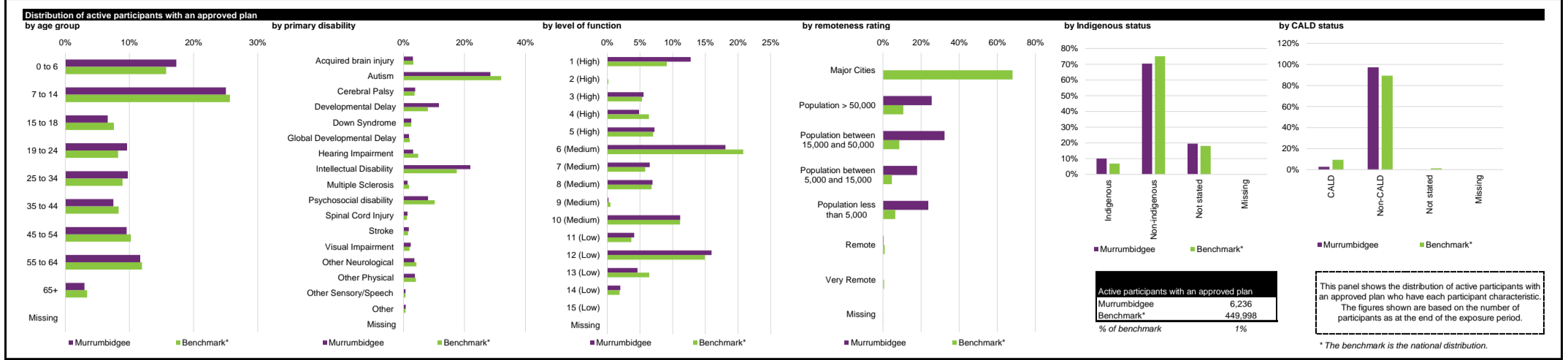
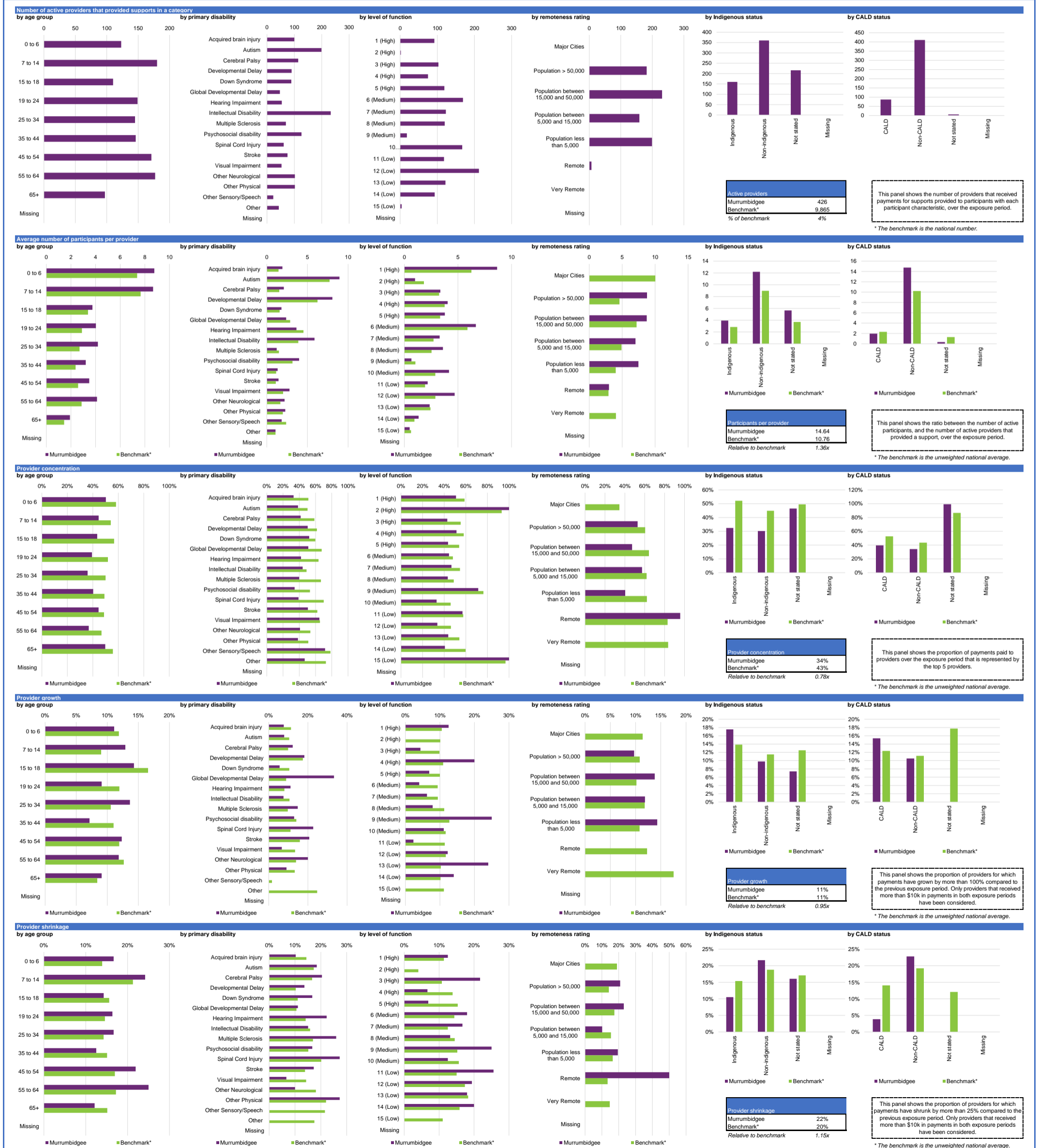


Participant profile

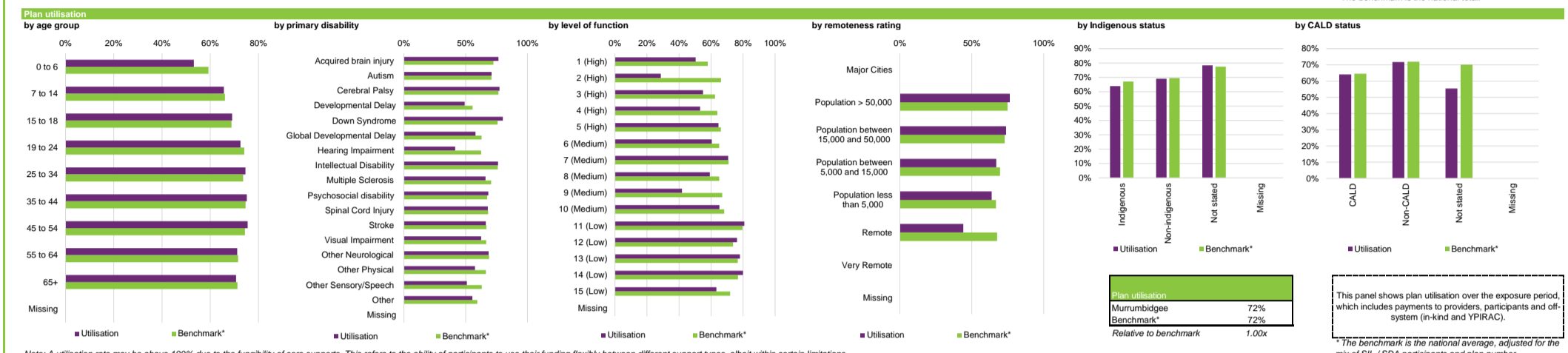
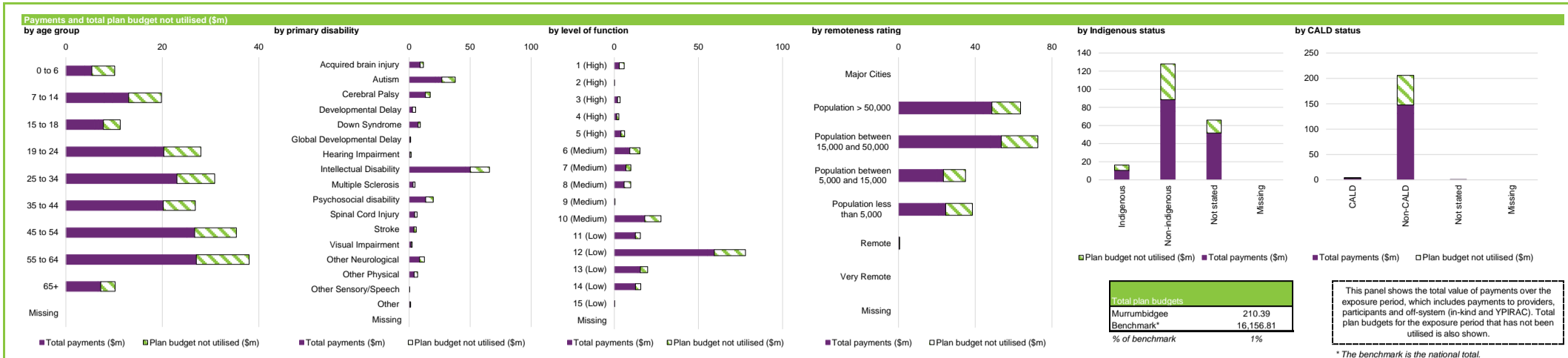
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

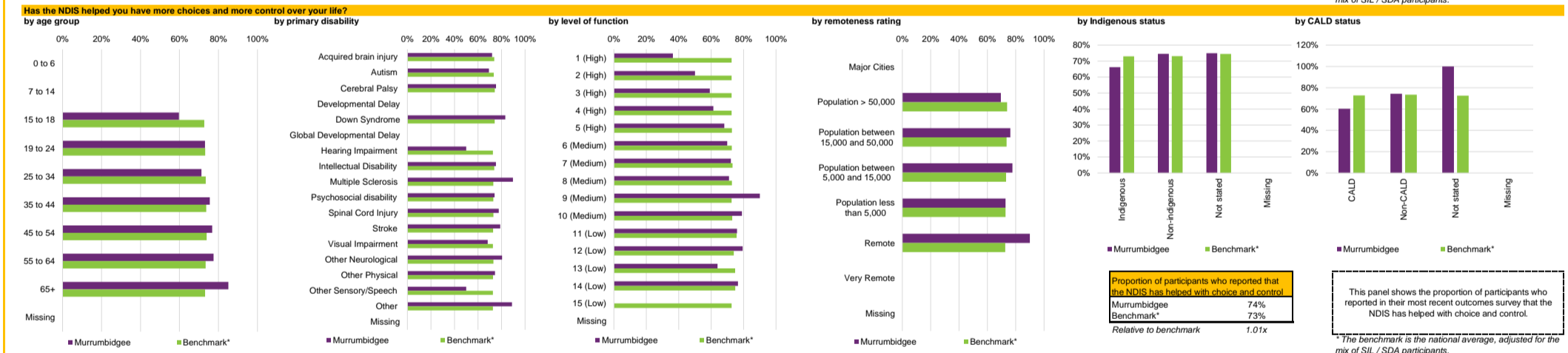
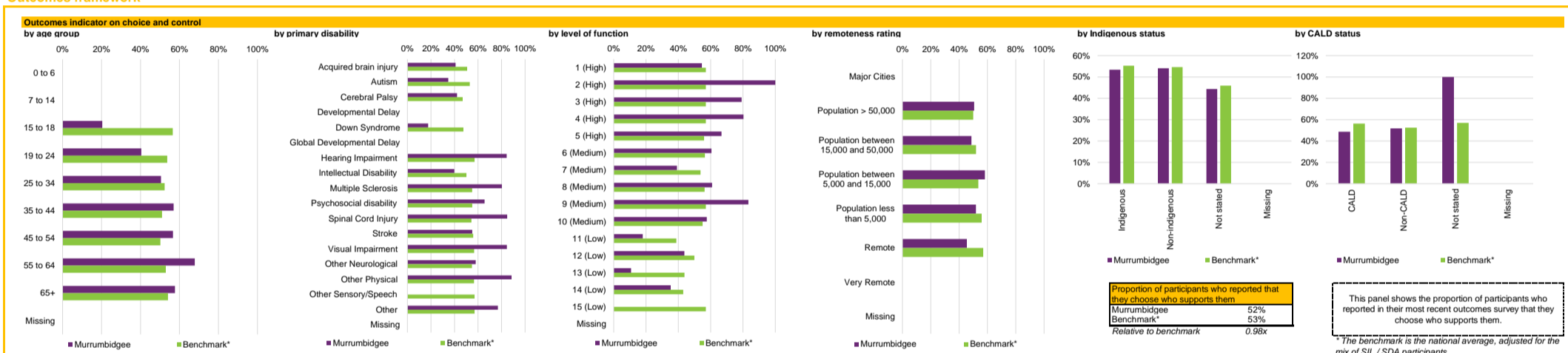


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,589	121	37.9	63%	0%	12%	4.6	2.3	50%	52%	76%
Daily Activities	3,752	154	24.4	61%	15%	12%	102.8	84.1	82%	51%	76%
Community	3,922	131	29.9	62%	9%	17%	41.3	28.3	68%	49%	77%
Transport	2,739	28	97.8	88%	0%	0%	4.6	4.4	96%	49%	75%
Core total	5,328	231	23.1	67%	13%	12%	153.3	119.0	78%	52%	75%
Capacity Building											
Daily Activities	6,136	196	31.3	66%	6%	15%	30.0	14.5	48%	52%	74%
Employment	478	45	10.6	85%	0%	44%	3.2	2.0	62%	47%	75%
Relationships	679	59	11.5	78%	1%	26%	2.9	1.5	52%	18%	74%
Social and Civic	622	33	18.8	77%	0%	0%	1.2	0.3	26%	49%	72%
Support Coordination	2,787	143	19.5	45%	2%	0%	5.7	4.3	75%	47%	75%
Capacity Building total	6,215	306	20.3	64%	4%	20%	46.9	25.9	55%	52%	74%
Capital											
Assistive Technology	1,428	101	14.1	60%	14%	42%	7.9	3.9	50%	60%	78%
Home Modifications	541	37	14.6	67%	7%	20%	2.3	1.7	73%	43%	76%
Capital total	1,612	118	13.7	48%	16%	44%	10.2	5.6	55%	55%	78%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	6,236	426	14.6	54%	11%	22%	210.4	150.6	72%	52%	74%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

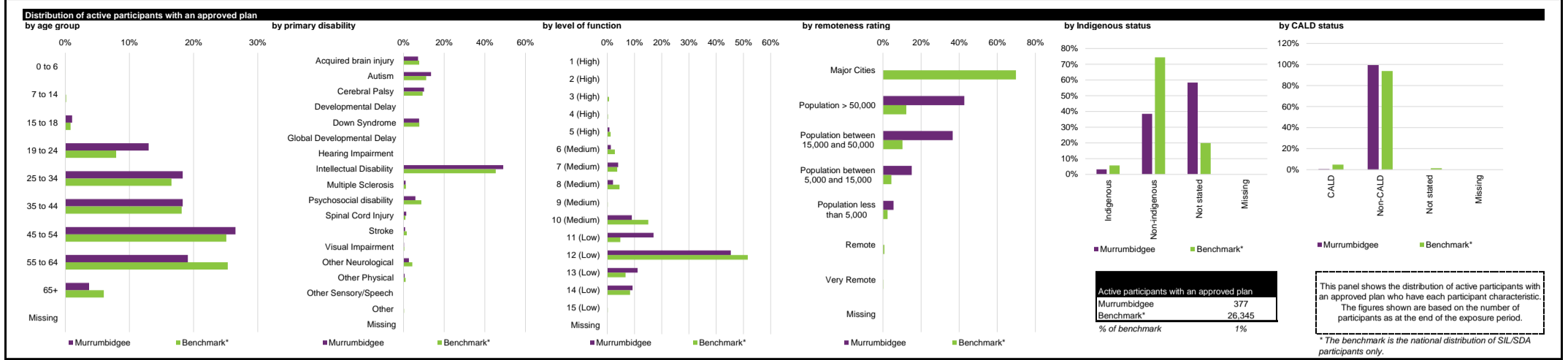
Indicator definitions	Description
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

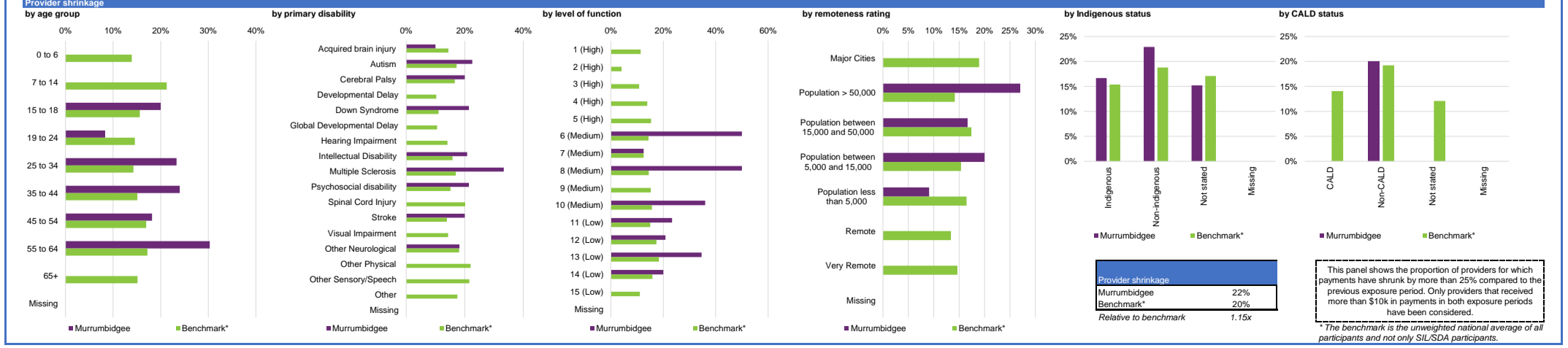
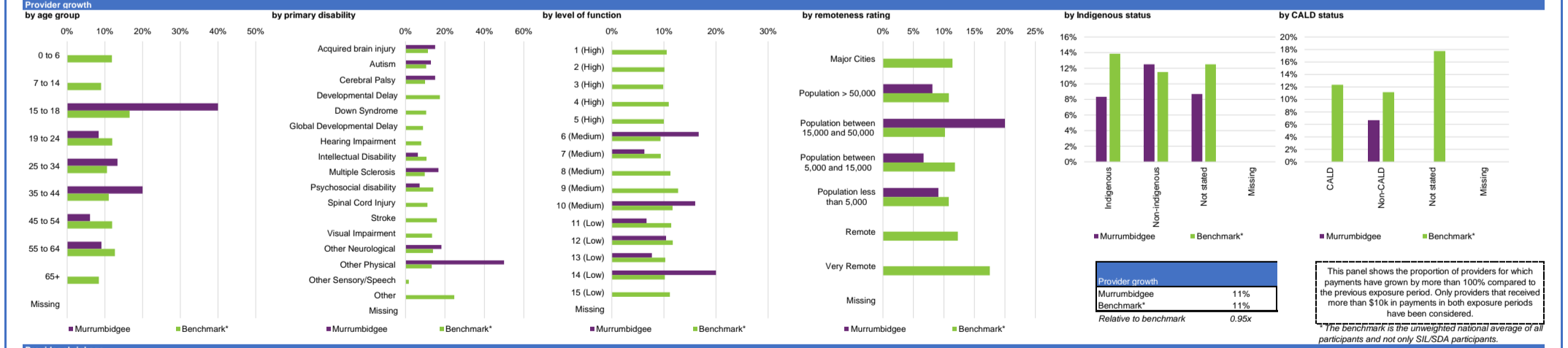
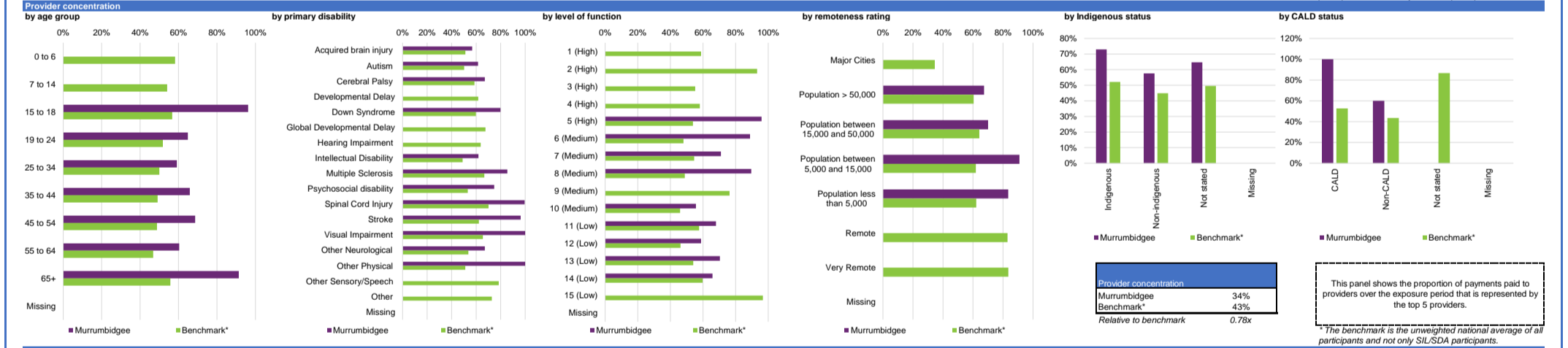
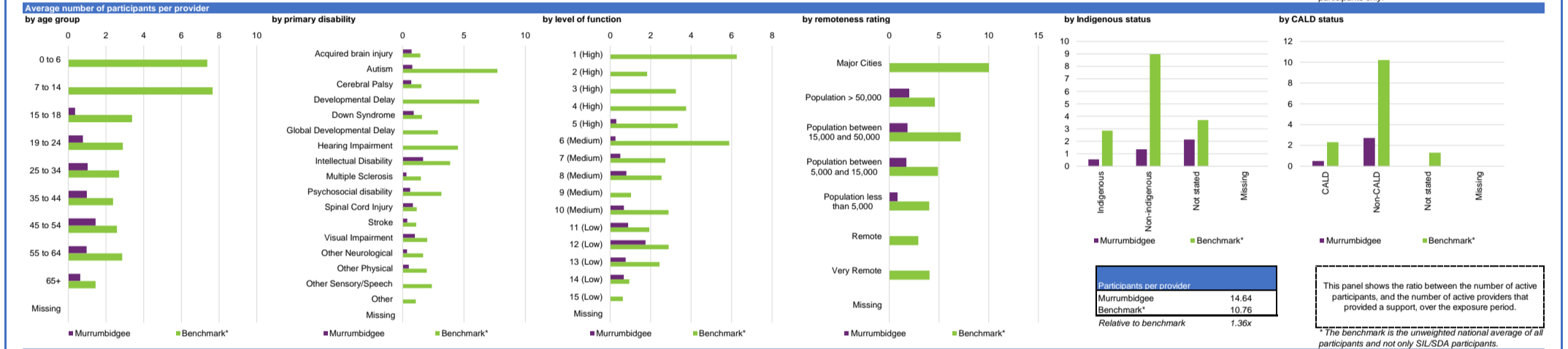
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

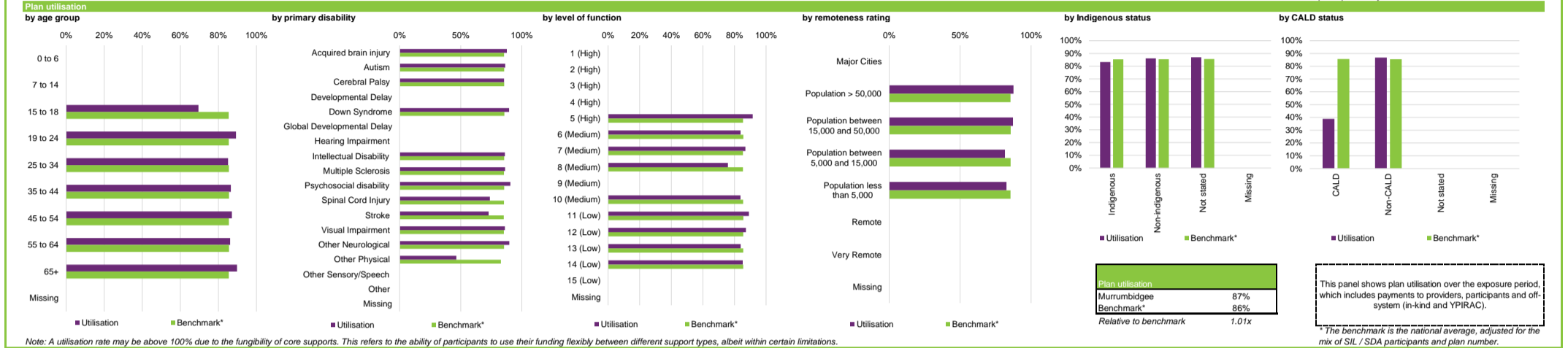
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

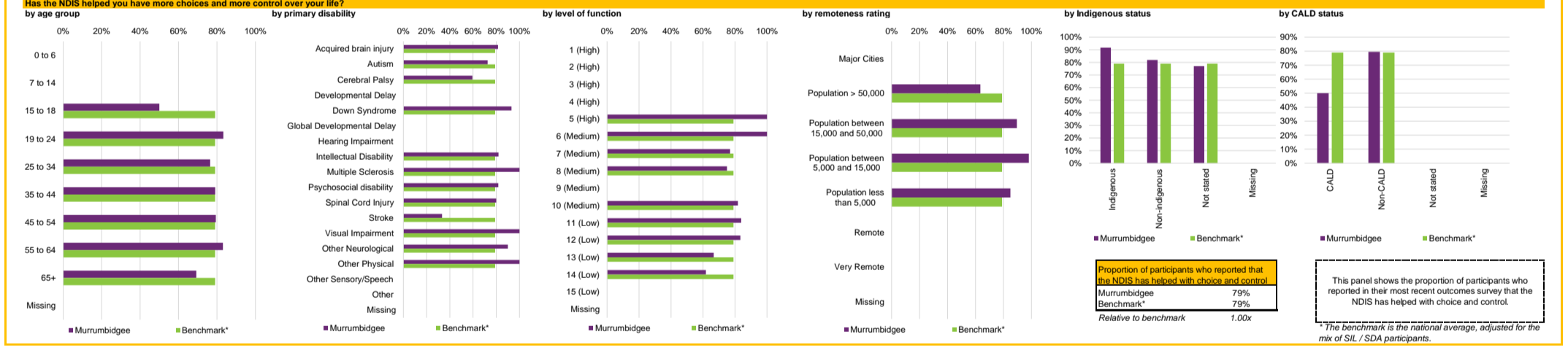
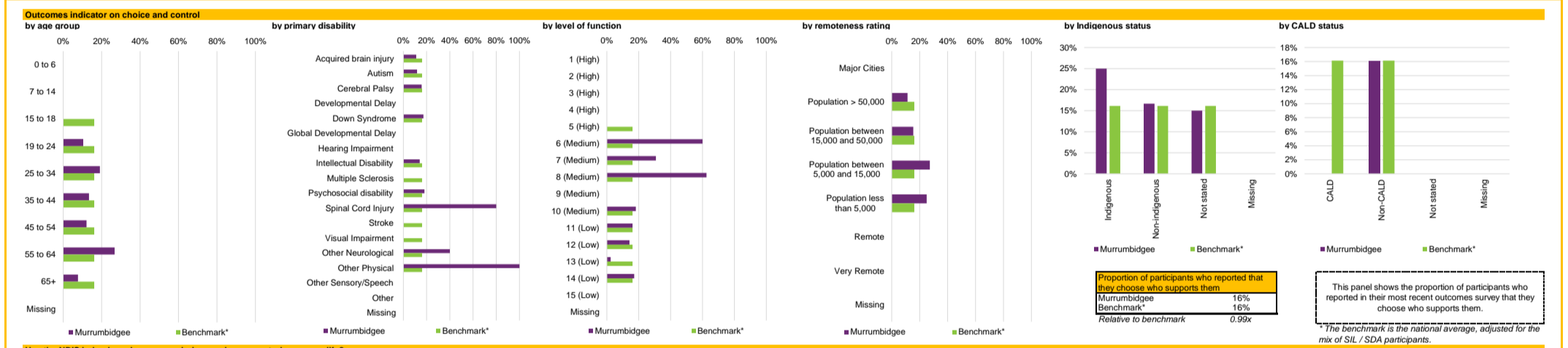


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	344	44	7.8	76%	0%	43%	0.7	0.3	46%	15%	78%
Daily Activities	376	48	7.8	83%	17%	21%	47.9	44.9	94%	16%	80%
Community	375	53	7.1	69%	3%	25%	9.9	7.0	70%	16%	80%
Transport	372	12	31.0	100%	0%	0%	0.5	0.5	84%	16%	80%
Core total	377	86	4.4	78%	11%	18%	59.0	52.6	89%	16%	78%
Capacity Building											
Daily Activities	370	57	6.5	73%	0%	8%	1.6	0.9	54%	16%	80%
Employment	40	14	2.9	98%	0%	50%	0.3	0.2	82%	15%	87%
Relationships	222	31	7.2	89%	0%	20%	1.1	0.7	61%	9%	78%
Social and Civic	18	2	9.0	100%	0%	0%	0.0	0.0	5%	29%	88%
Support Coordination	374	48	7.8	64%	0%	29%	1.0	0.7	74%	16%	79%
Capacity Building total	377	98	3.8	54%	0%	21%	4.3	2.8	63%	16%	79%
Capital											
Assistive Technology	153	26	5.9	93%	0%	50%	0.7	0.2	32%	17%	78%
Home Modifications	258	13	19.8	97%	0%	25%	1.2	0.9	75%	15%	76%
Capital total	290	39	7.4	86%	0%	40%	1.9	1.1	59%	15%	78%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	377	138	2.7	76%	7%	18%	65.3	56.5	87%	16%	79%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

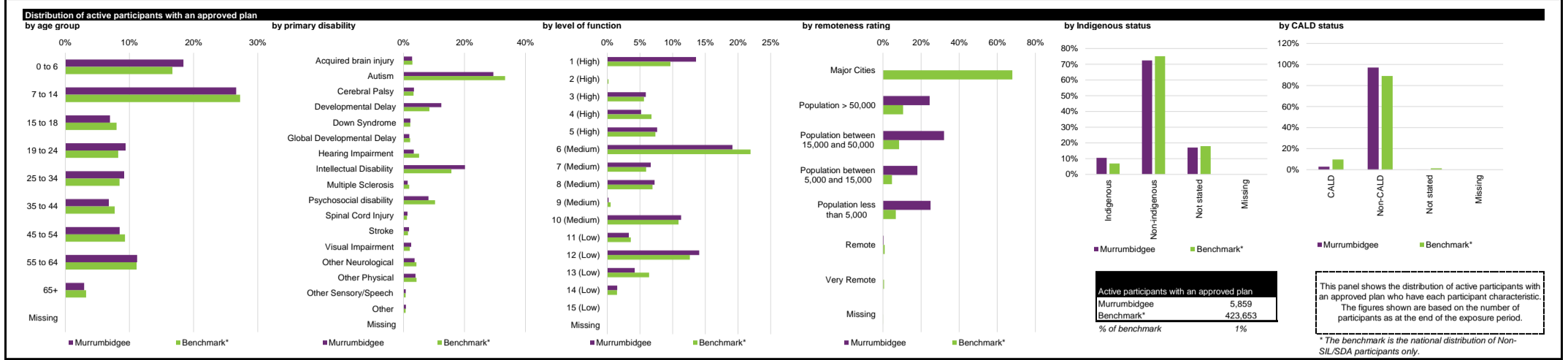
- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
- Active providers**: Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
- Participants per provider**: Ratio between the number of active participants and the number of active providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

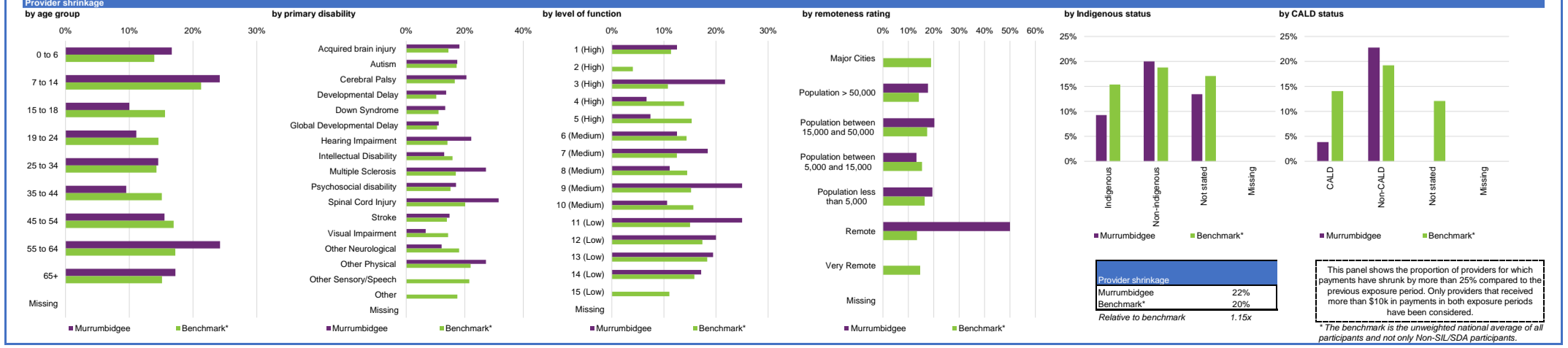
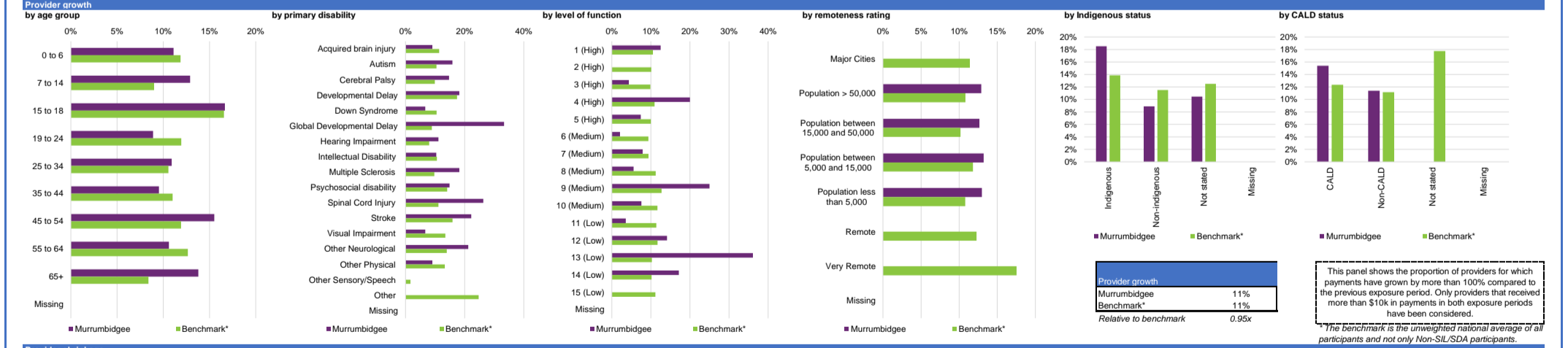
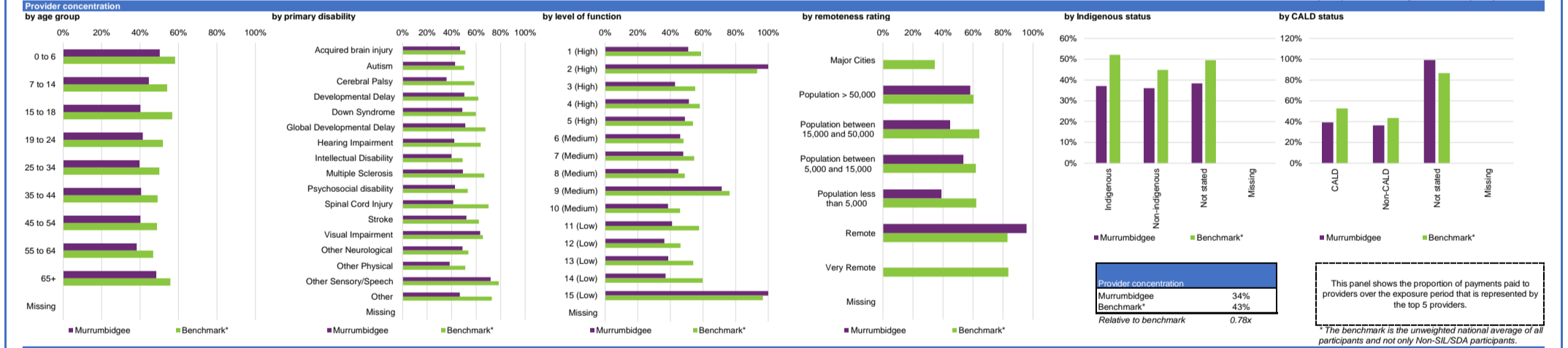
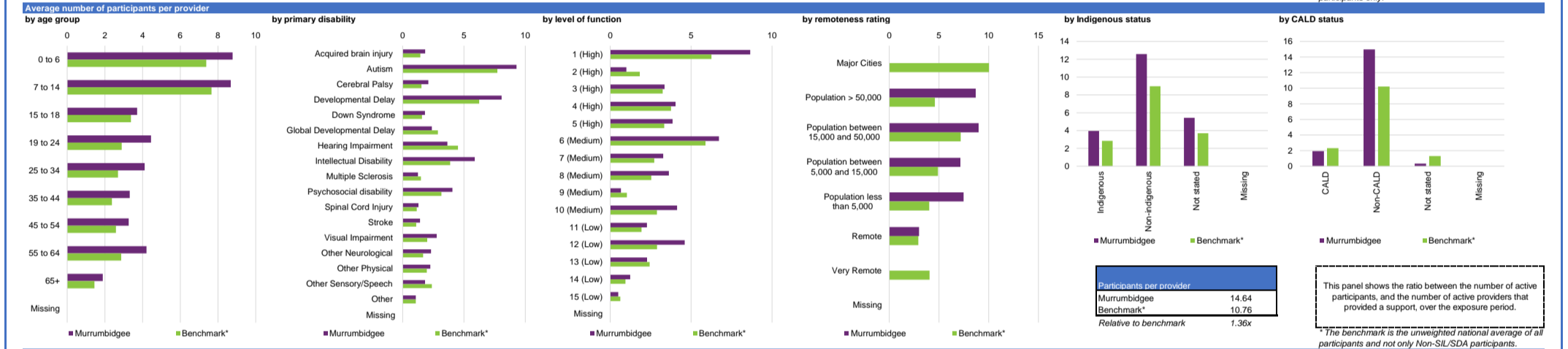
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile

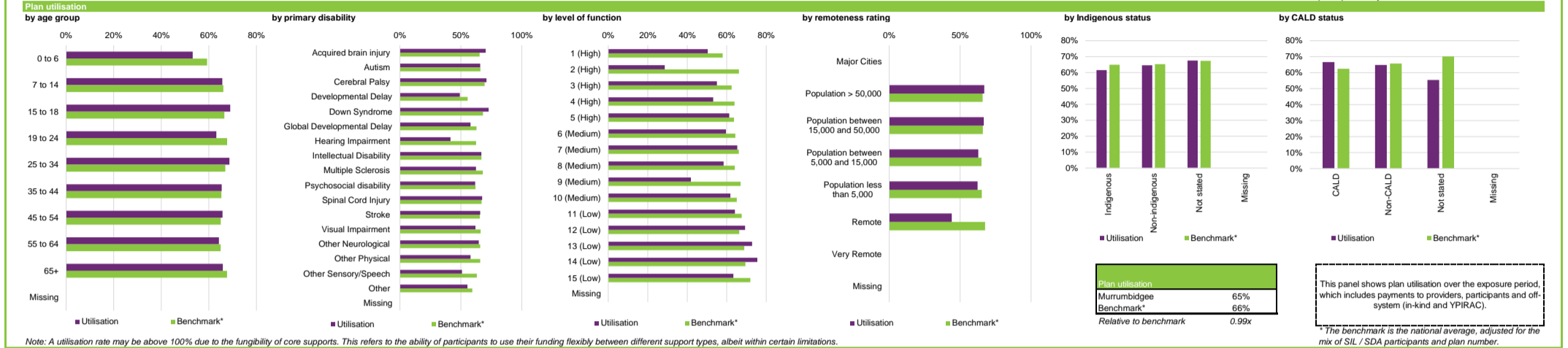
Please note that the data presented are based on only six months of data and not a full year.



Service provider indicators

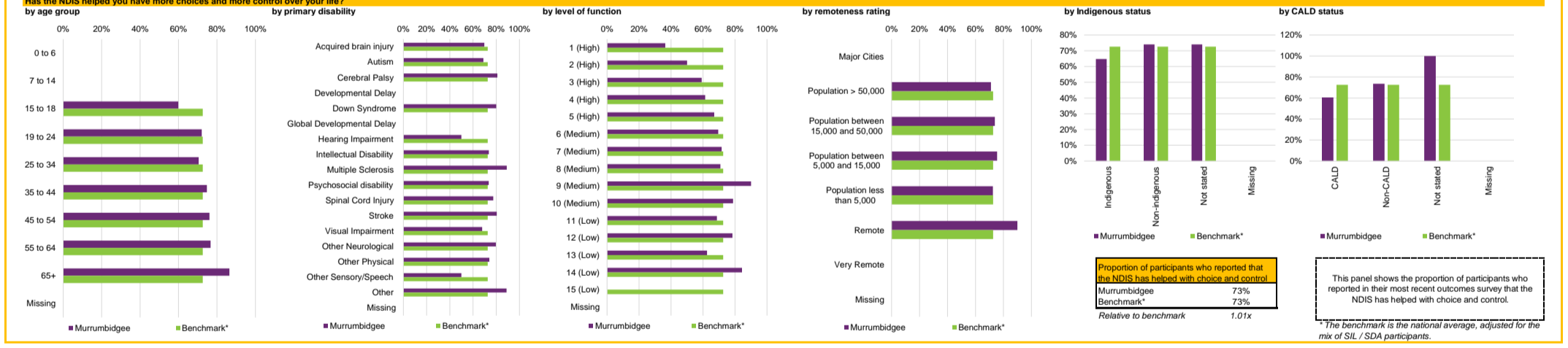
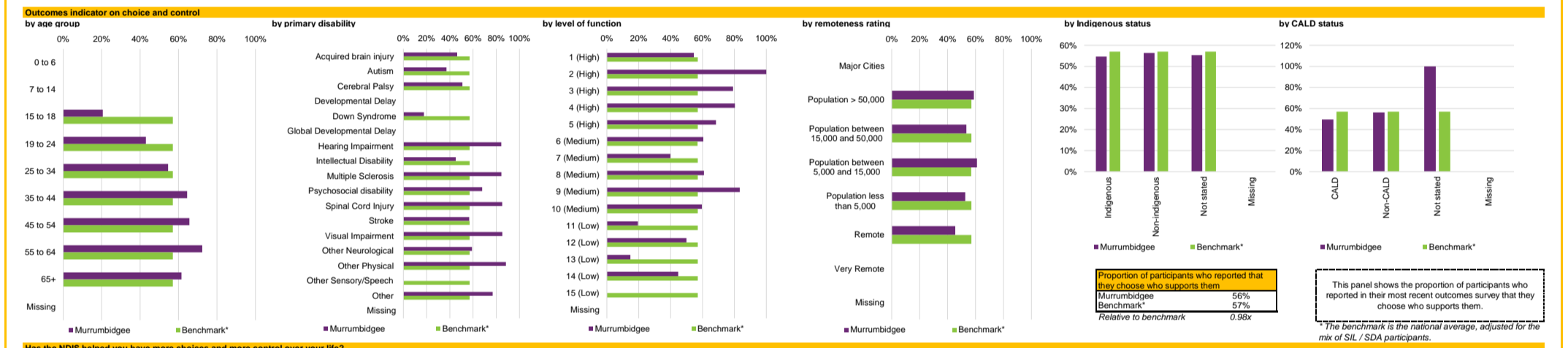


Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Outcomes framework



Support category summary

Support category	Active participants with approved plans	Active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,245	112	37.9	64%	0%	13%	3.9	2.0	51%	57%	75%
Daily Activities	3,376	141	23.9	62%	20%	13%	54.9	39.2	71%	55%	75%
Community	3,547	123	28.8	63%	12%	14%	31.4	21.3	68%	54%	75%
Transport	2,367	24	98.6	86%	0%	0%	4.0	3.9	97%	54%	77%
Core total	4,951	208	23.8	69%	14%	14%	94.2	66.4	70%	56%	74%
Capacity Building											
Daily Activities	5,766	189	30.5	66%	6%	14%	28.4	13.6	48%	56%	74%
Employment	438	42	10.4	86%	0%	47%	2.9	1.7	60%	50%	74%
Relationships	457	50	9.1	71%	7%	36%	1.8	0.8	46%	26%	70%
Social and Civic	604	32	18.9	77%	17%	0%	1.2	0.3	27%	50%	71%
Support Coordination	2,413	139	17.4	44%	7%	11%	4.7	3.6	75%	54%	74%
Capacity Building total	5,838	291	20.1	55%	6%	19%	42.5	23.2	54%	56%	73%
Capital											
Assistive Technology	1,275	96	13.3	60%	14%	42%	7.2	3.7	52%	67%	78%
Home Modifications	283	26	10.9	82%	25%	25%	1.1	0.8	71%	73%	76%
Capital total	1,322	104	12.7	54%	20%	45%	8.3	4.5	54%	67%	79%
Missing	0	0	0.0	0%	0%	0%	0.0	0.0	0%	0%	0%
All support categories	5,859	397	14.8	56%	11%	22%	145.0	94.1	65%	56%	73%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Definition
Active participants with approved plans	Number of active participants who have an approved plan and reside in the service district / have supports relating to the support category in their plan
Active providers	Number of providers that received payments for supports provided to participants within the service district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of active providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People in Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

The green dots indicate the top 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
The red dots indicate the bottom 10% of service districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.