

District / Support Category Summary Dashboard



as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020))

All non-SIL Participants

Support category summary (National)

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Average plan budget (\$)	Total payments (\$m)	Average payments (\$)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core													
Consumables	336,210	1,927	174.5	33%	21%	11%	286.64	853	171.88	511	60%	56%	72%
Daily Activities	336,467	4,522	74.4	30%	17%	21%	3,746.38	11,134	2,465.55	7,328	66%	56%	72%
Community	336,424	2,726	123.4	20%	10%	29%	2,230.84	6,631	1,145.98	3,406	51%	56%	72%
Transport	336,890	894	376.8	29%	1%	39%	298.70	887	298.63	886	100%	56%	72%
Core total	339,056	5,677	59.7	26%	13%	23%	6,562.56	19,355	4,082.04	12,039	62%	56%	72%
Capacity Building													
Choice and Control	174,931	984	177.8	40%	12%	4%	123.90	708	117.33	671	95%	55%	72%
Daily Activities	376,102	5,882	63.9	26%	12%	18%	2,067.81	5,498	1,146.55	3,049	55%	56%	72%
Employment	26,827	699	38.4	26%	7%	19%	181.19	6,754	97.47	3,633	54%	45%	72%
Health and Wellbeing	22,977	938	24.5	31%	7%	15%	37.13	1,616	15.45	672	42%	61%	78%
Home Living	2,280	123	18.5	47%	0%	0%	2.23	979	0.35	155	16%	60%	64%
Lifelong Learning	115	16	7.2	95%	0%	0%	0.22	1,912	0.06	491	26%	32%	69%
Relationships	27,490	920	29.9	24%	22%	10%	117.28	4,266	51.01	1,855	43%	23%	65%
Social and Civic	51,375	1,361	37.7	23%	9%	28%	136.02	2,648	39.84	776	29%	49%	68%
Support Coordination	142,623	2,162	66.0	12%	17%	7%	316.45	2,219	218.51	1,532	69%	52%	70%
Capacity Building total	382,597	6,900	55.4	21%	12%	15%	2,982.23	7,795	1,686.57	4,408	57%	56%	72%
Capital													
Assistive Technology	90,130	1,763	51.1	26%	24%	20%	510.73	5,667	292.22	3,242	57%	68%	76%
Home Modifications	14,493	652	22.2	21%	32%	22%	71.11	4,906	53.57	3,696	75%	70%	78%
Capital total	92,306	1,973	46.8	23%	26%	22%	581.84	6,303	345.8	3,746	59%	67%	76%
Missing	707	0	0	0%	0%	0%	1.65	2,336	1.65	2,336	100%	69%	31%
All support categories	387,135	9,635	40.2	24%	13%	20%	10,128.28	26,162	6,116.05	15,798	60%	56%	71%

Note: Core – Transport shows utilisation above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Indicator definitions

Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
Registered active providers	Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
Participants per provider	Ratio between the number of active participants and the number of registered service providers
Provider concentration	Proportion of provider payments over the exposure period that were paid to the top 10 providers
Provider growth	Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Provider shrinkage	Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered.
Total plan budgets	Value of supports committed in participant plans for the exposure period
Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes indicator on choice and control	Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
Has the NDIS helped with choice and control?	Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

- The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 - The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration
- Note: For some metrics 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.