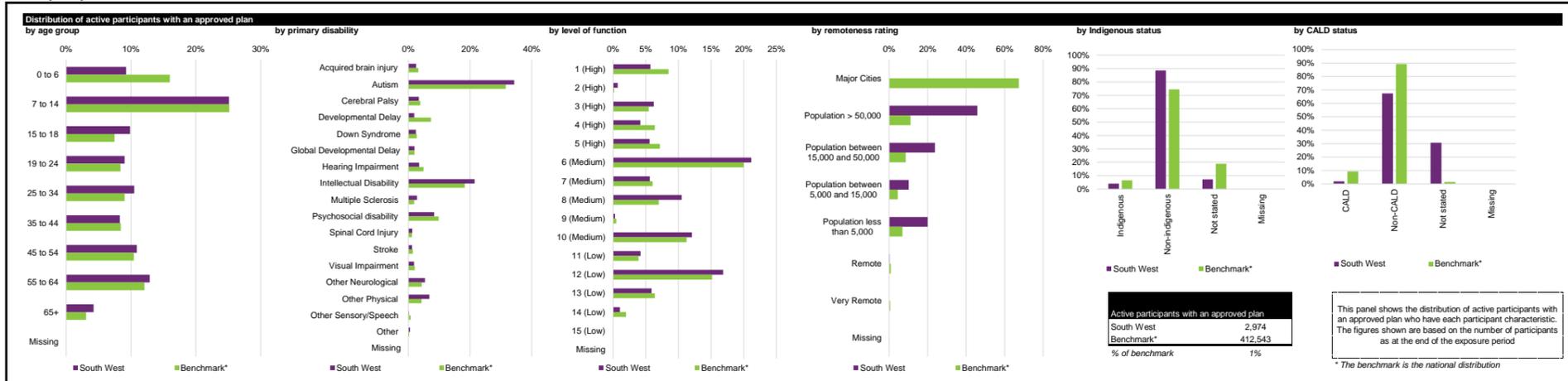
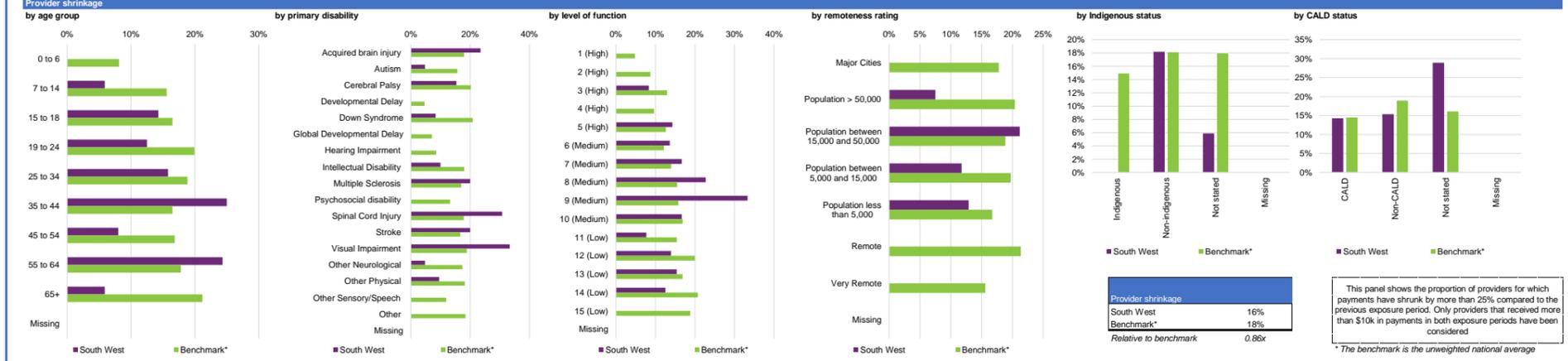
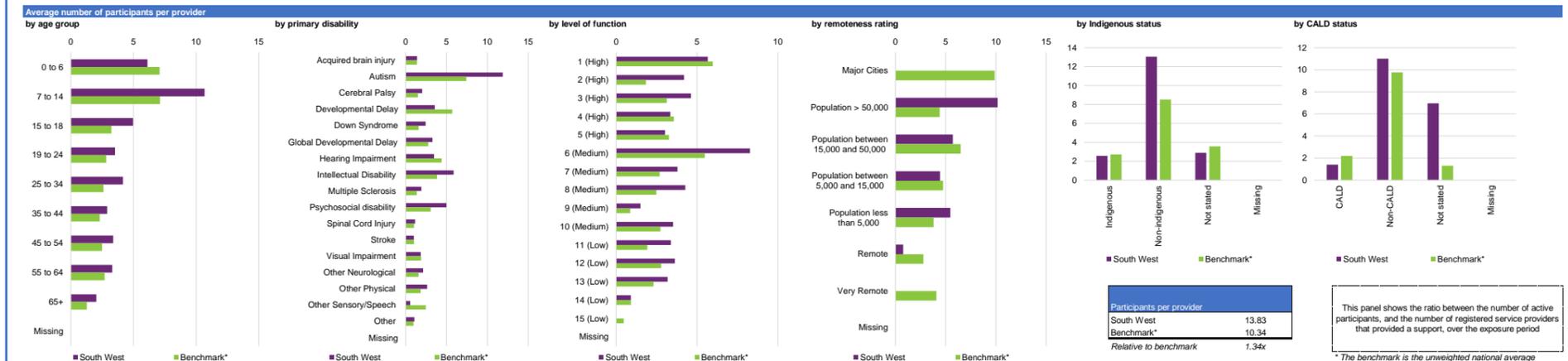
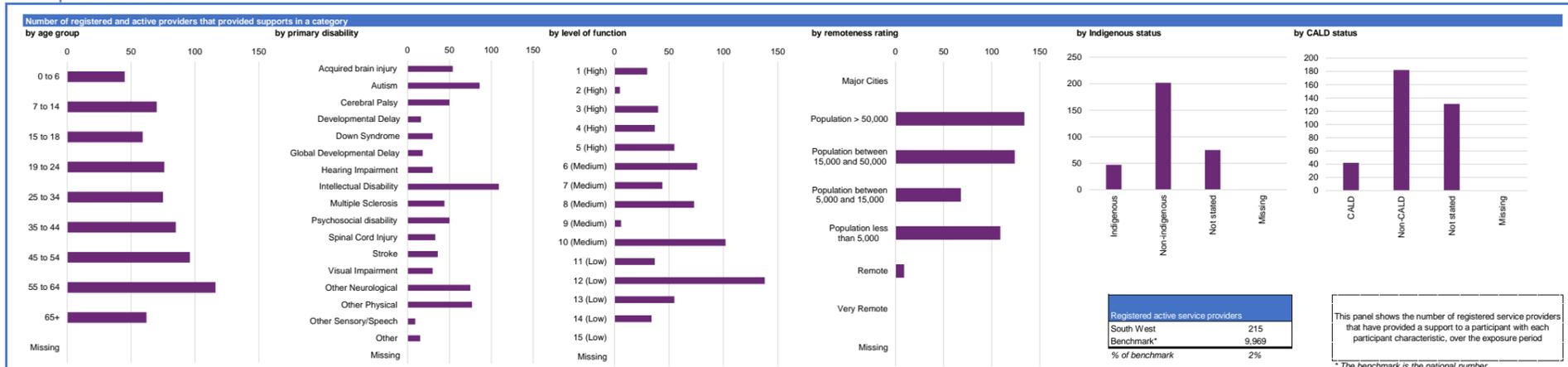


Participant profile



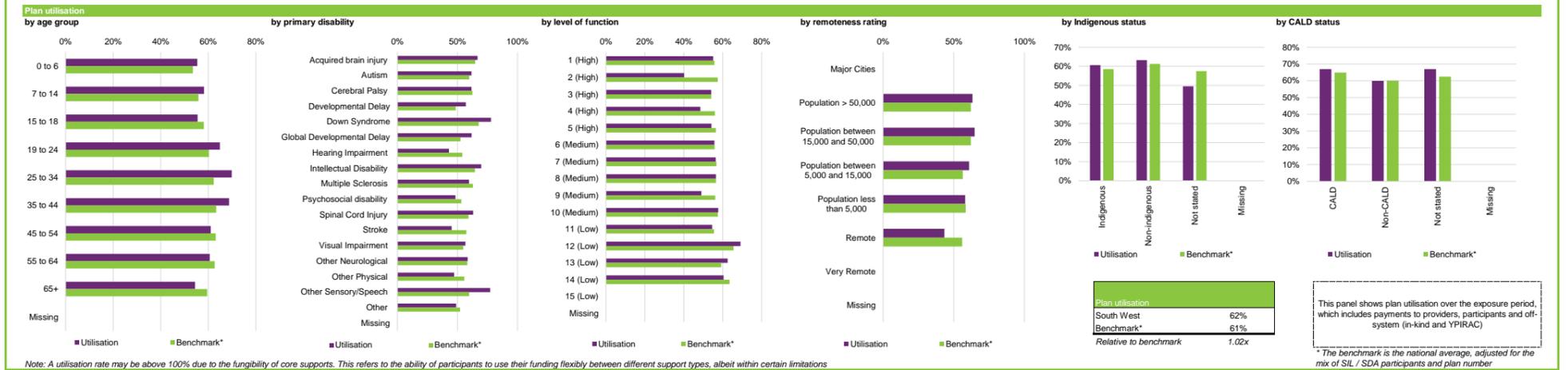
Service provider indicators



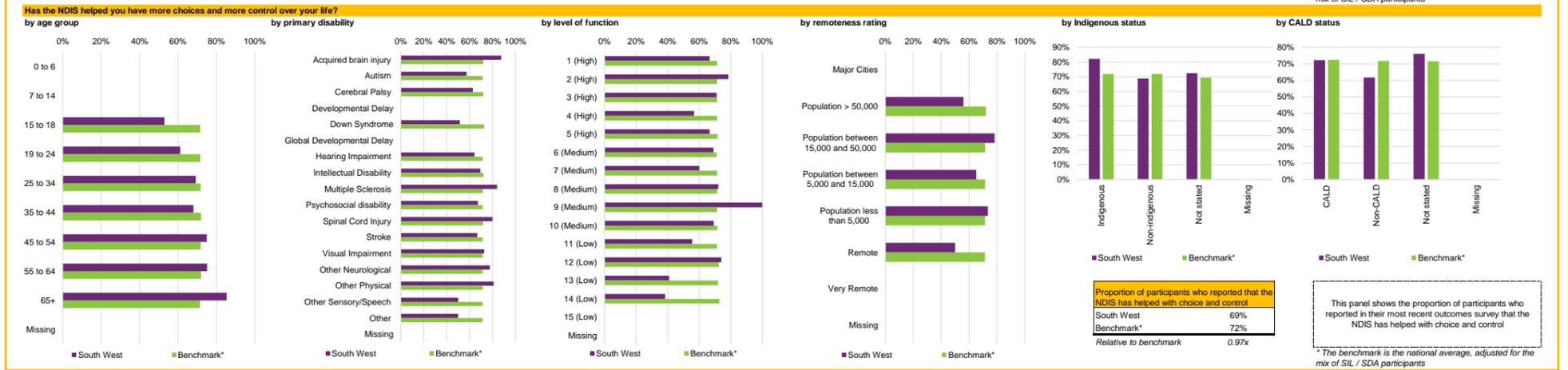
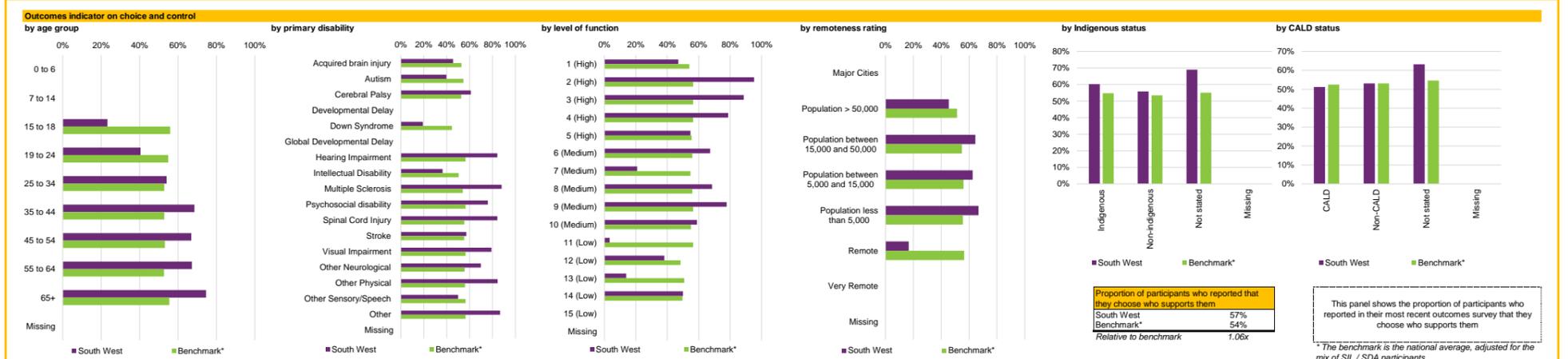
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: South West (phase in date: 1 September 2018) | Support Category: All | All Participants

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,618	74	35.4	84%	50%	0%	1.73	0.79	46%	57%	70%
Daily Activities	2,615	67	39.0	93%	24%	12%	40.20	32.13	80%	57%	70%
Community	2,613	52	50.3	85%	21%	21%	15.20	6.34	42%	57%	70%
Transport	2,625	17	154.4	97%	0%	0%	1.68	1.44	86%	57%	70%
Core total	2,630	131	20.1	91%	21%	18%	58.80	40.70	69%	57%	70%
Capacity Building											
Daily Activities	2,784	92	30.3	85%	16%	12%	15.72	8.19	52%	55%	70%
Employment	256	11	23.3	100%	17%	0%	1.71	0.76	44%	39%	67%
Relationships	168	16	10.5	88%	0%	20%	0.57	0.15	26%	13%	56%
Social and Civic	301	19	15.8	99%	20%	40%	1.25	0.55	44%	51%	69%
Support Coordination	899	55	16.3	84%	50%	0%	1.30	0.61	47%	49%	68%
Capacity Building total	2,861	124	23.1	74%	12%	12%	21.09	10.71	51%	55%	70%
Capital											
Assistive Technology	893	68	13.1	72%	13%	27%	5.63	2.14	38%	63%	76%
Home Modifications	110	6	18.3	100%	0%	0%	0.32	0.05	17%	51%	63%
Capital total	916	71	12.9	70%	11%	28%	5.95	2.19	37%	62%	75%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,974	215	13.8	80%	16%	16%	85.86	53.61	62%	57%	69%

Indicator definitions

Active participants with approved plans: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers: Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider: Ratio between the number of active participants and the number of registered service providers

Provider concentration: Proportion of provider payments over the exposure period that were paid to the top 10 providers

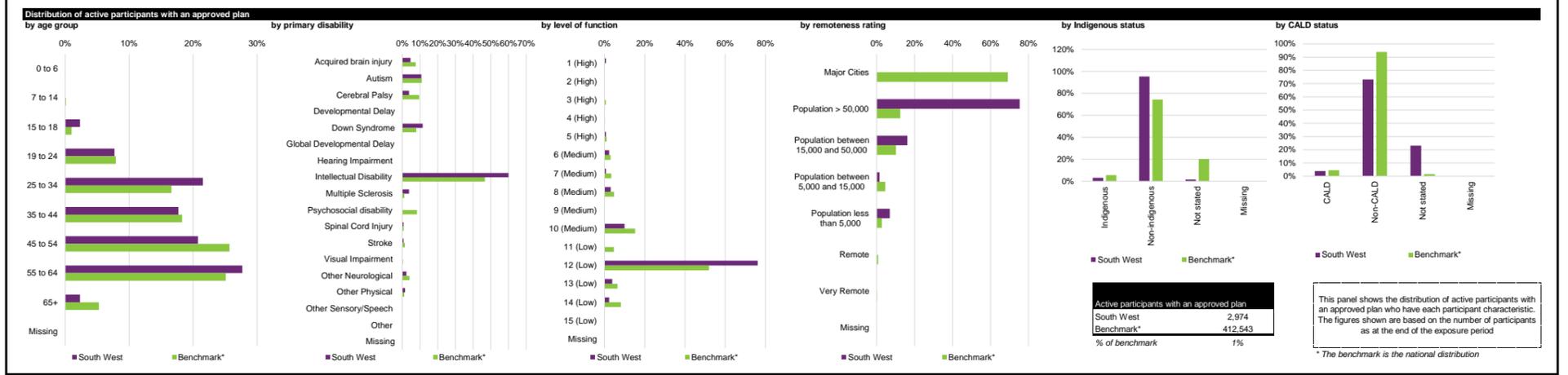
Provider growth: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

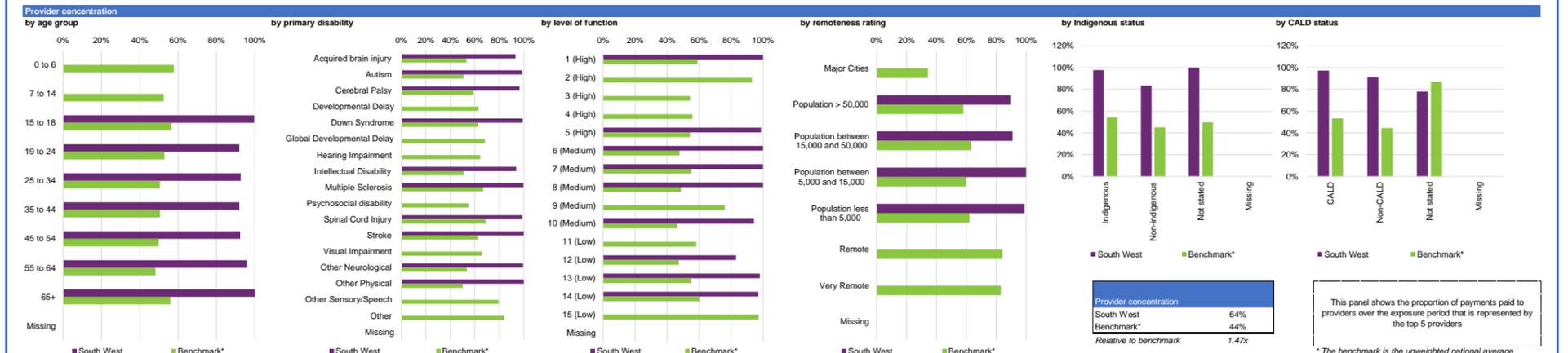
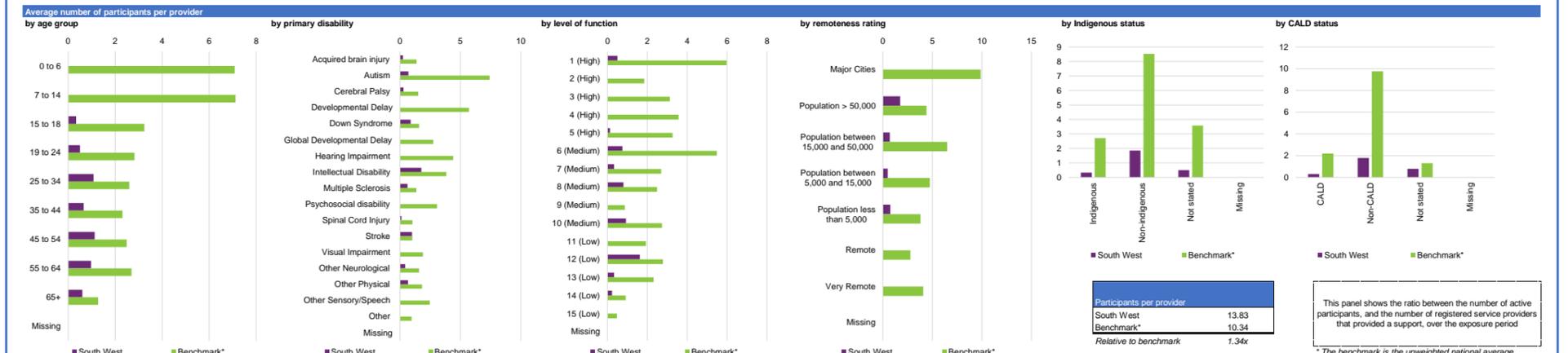
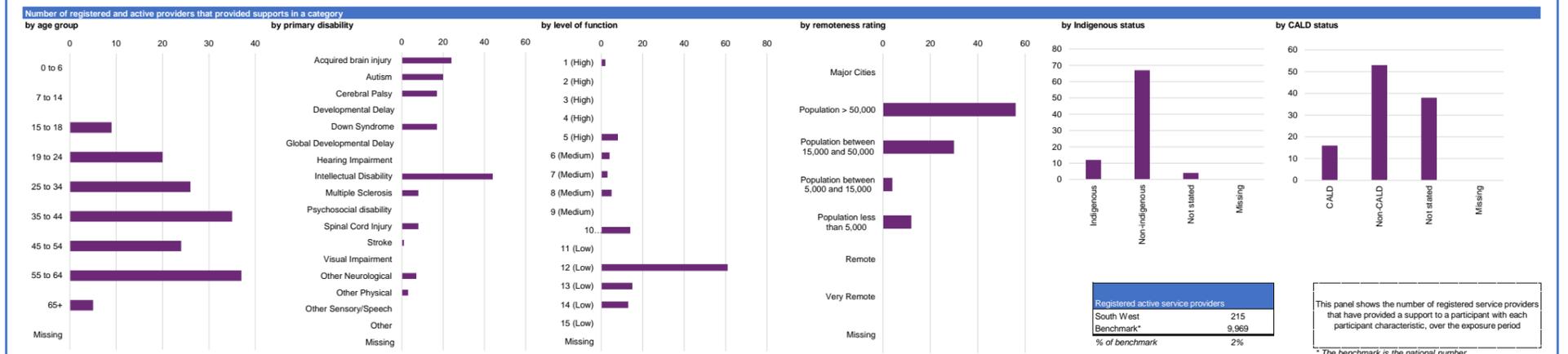
Total plan budgets: Value of supports committed in participant plans for the exposure period

Payments: Value of all

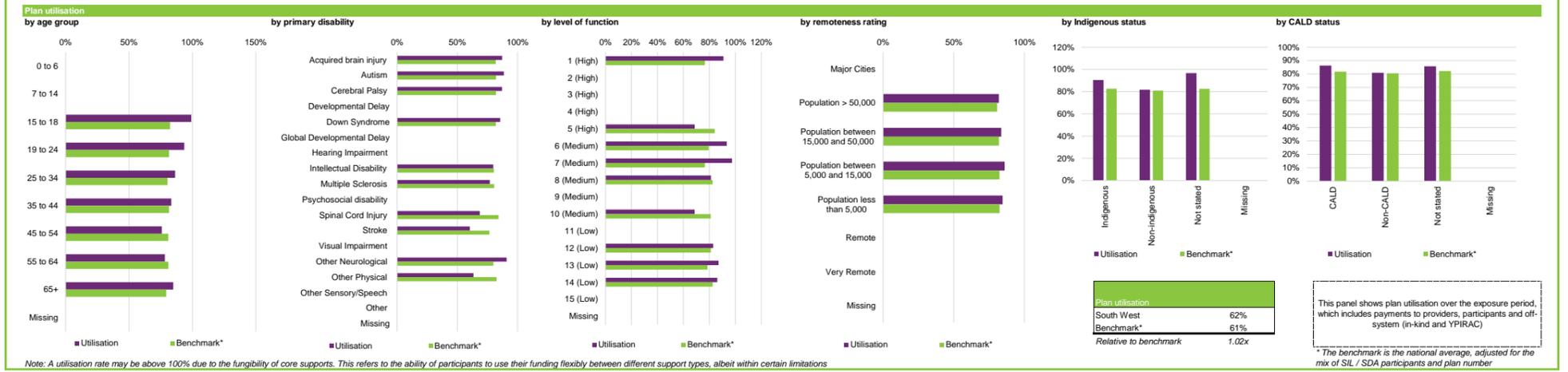
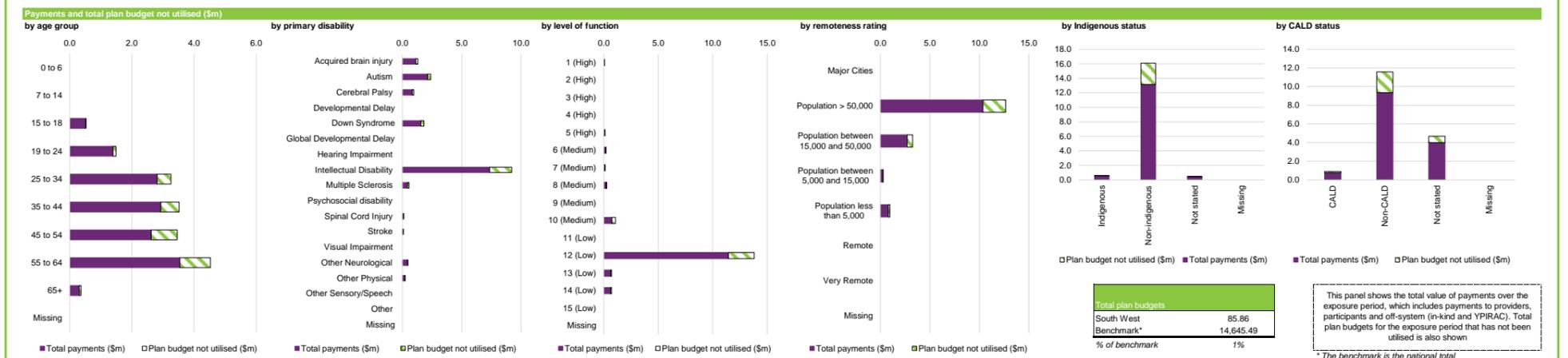
Participant profile



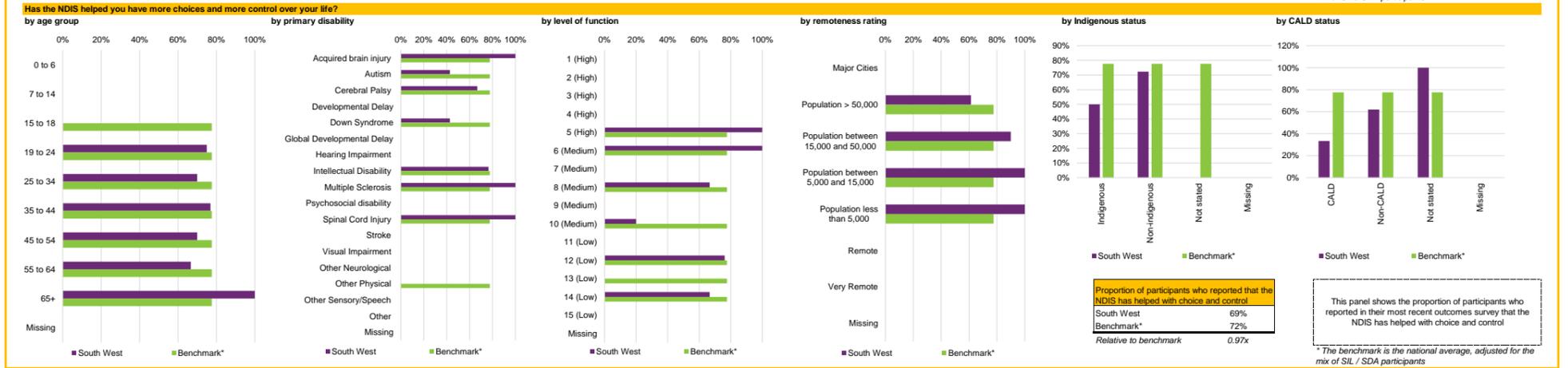
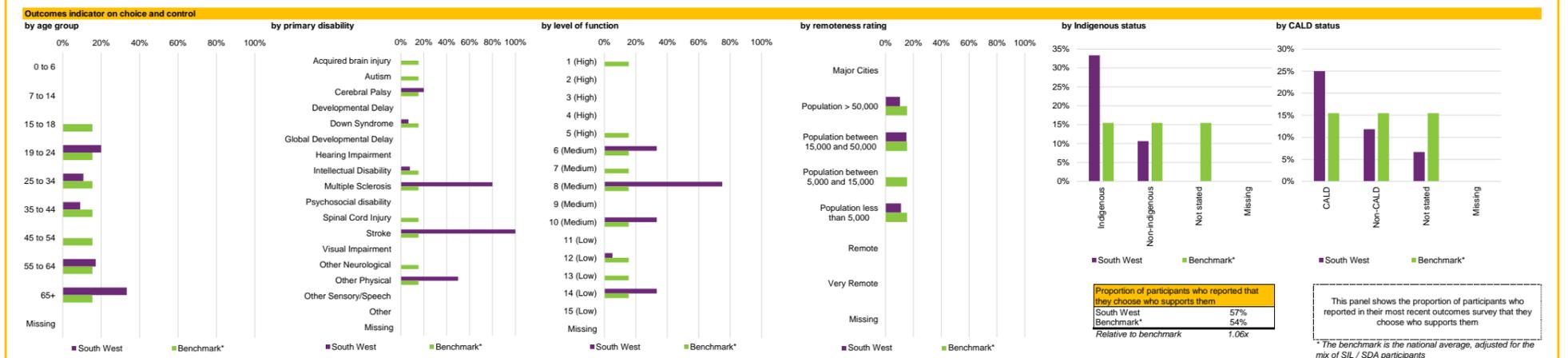
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core	130	33	3.9	98%	7%	14%	15.68	13.52	86%	11%	69%
Consumables	130	13	10.0	98%	0%	0%	0.11	0.05	40%	11%	69%
Daily Activities	130	19	6.8	99%	8%	17%	12.99	11.91	92%	11%	69%
Community	130	17	7.6	99%	44%	22%	2.42	1.49	62%	11%	69%
Transport	130	5	26.0	100%	0%	0%	0.16	0.07	45%	11%	69%
Capacity Building	129	43	3.0	79%	33%	0%	1.05	0.51	49%	11%	68%
Daily Activities	122	23	5.3	91%	40%	0%	0.55	0.28	51%	10%	69%
Employment	25	5	5.0	100%	0%	0%	0.19	0.13	69%	17%	67%
Relationships	40	5	8.0	100%	0%	0%	0.13	0.02	14%	3%	71%
Social and Civic	4	1	4.0	100%	0%	0%	0.03	0.01	32%	25%	67%
Support Coordination	98	21	4.7	86%	0%	0%	0.14	0.06	45%	12%	69%
Capital	78	18	4.3	95%	0%	0%	0.41	0.10	25%	9%	63%
Assistive Technology	65	17	3.8	96%	0%	0%	0.30	0.10	33%	11%	73%
Home Modifications	32	1	32.0	100%	0%	0%	0.11	0.00	2%	10%	31%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	130	70	1.9	95%	10%	10%	17.14	14.13	82%	11%	69%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

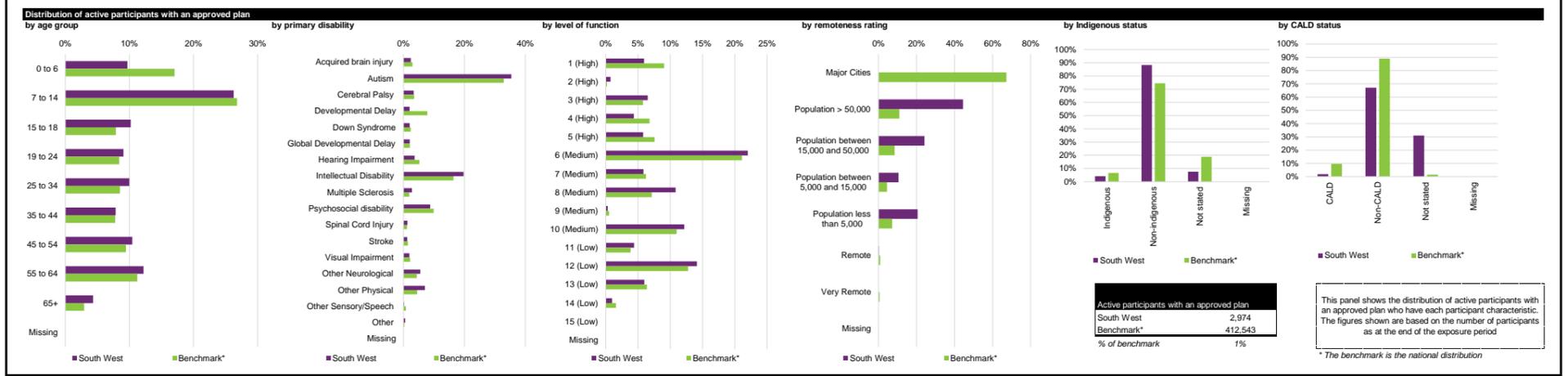
Indicator definitions

- Active participants with approved plans:** Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
- Registered active providers:** Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period
- Participants per provider:** Ratio between the number of active participants and the number of registered service providers
- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage:** Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets:** Value of supports committed in participant plans for the exposure period
- Payments:** Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation:** Ratio between payments and total plan budgets
- Outcomes indicator on choice and control:** Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?:** Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

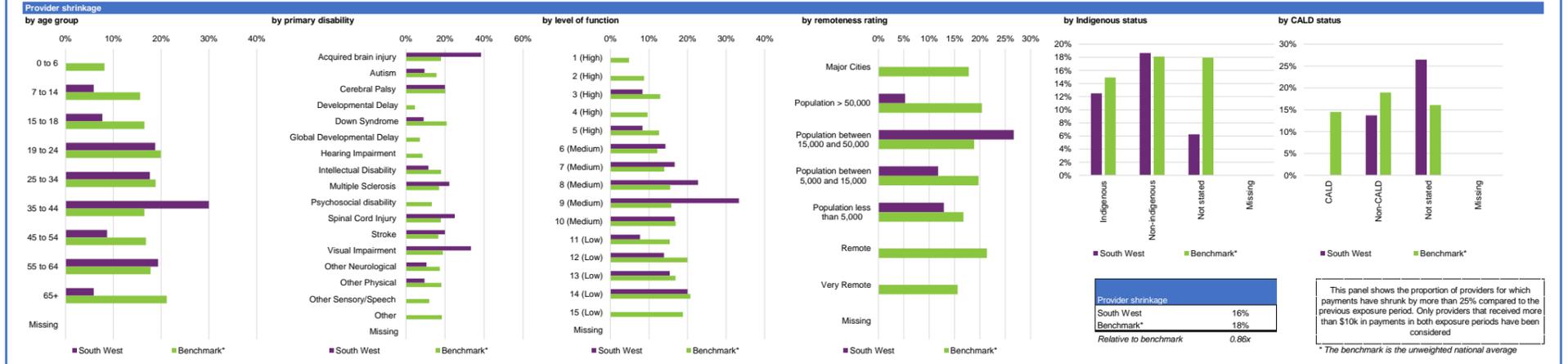
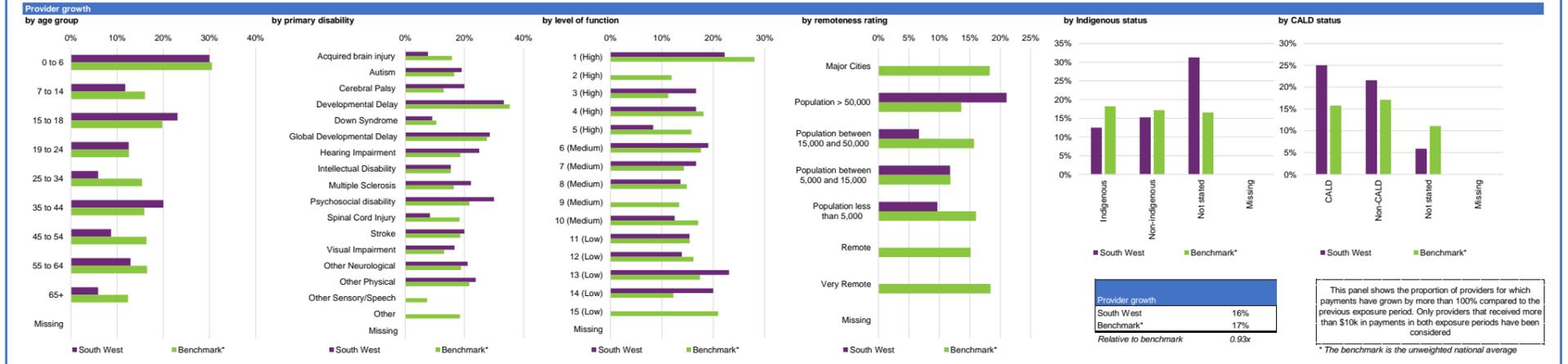
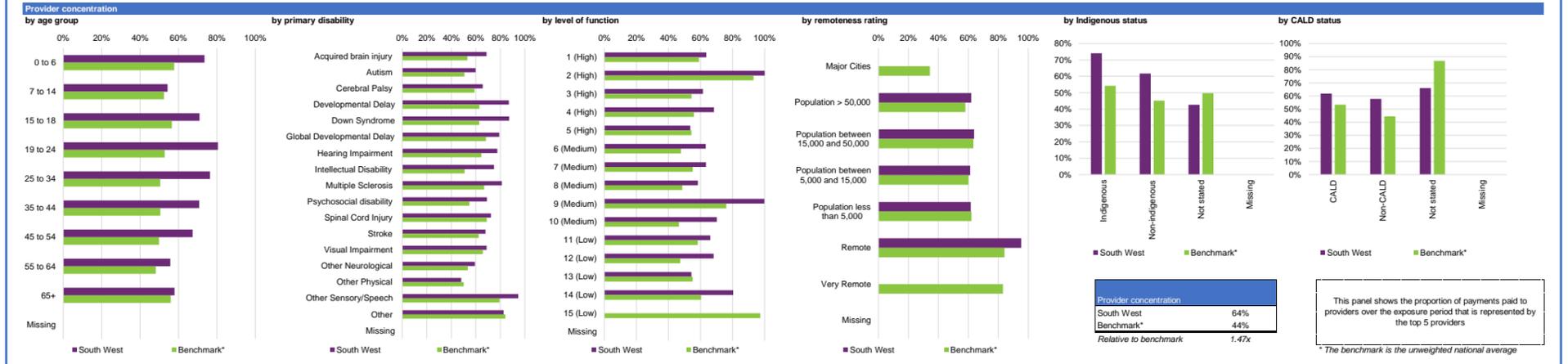
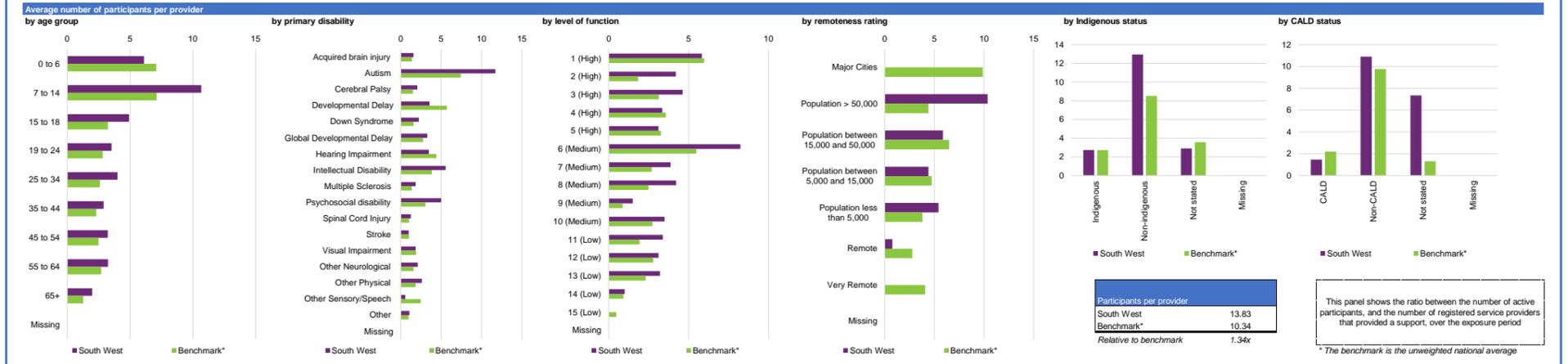
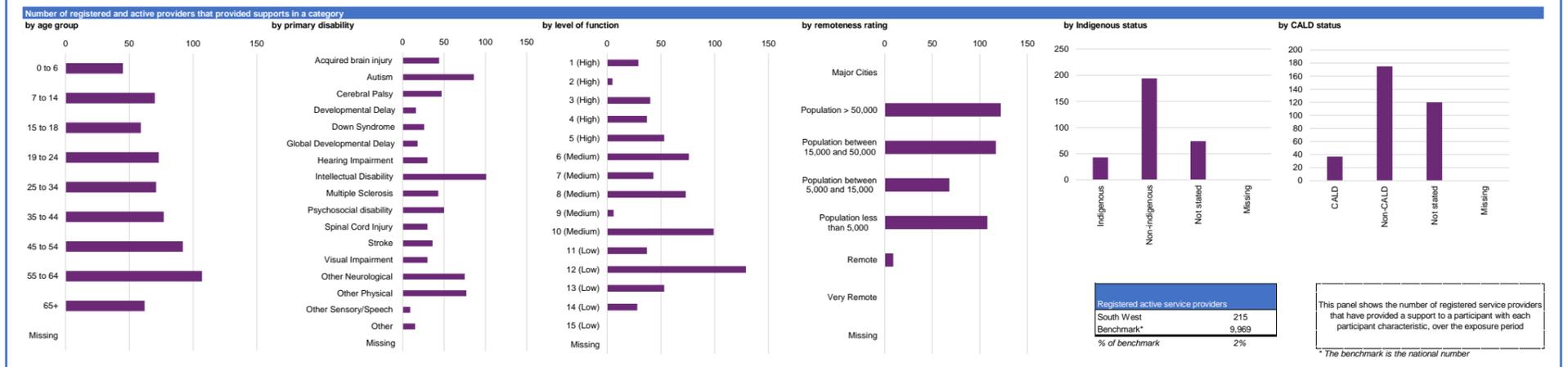
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
 The red dots indicate the bottom 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively poorly under the metric under consideration

Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

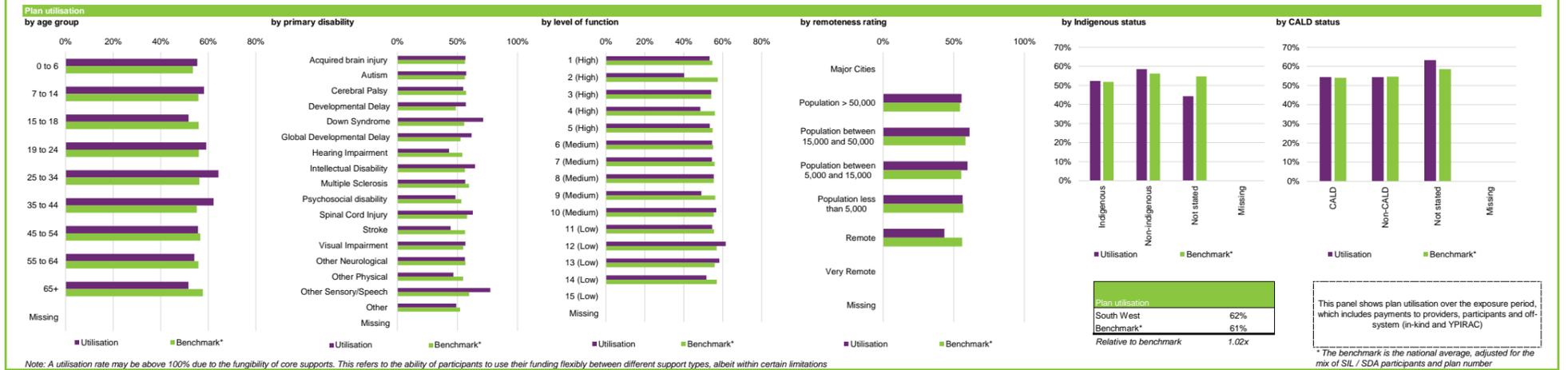
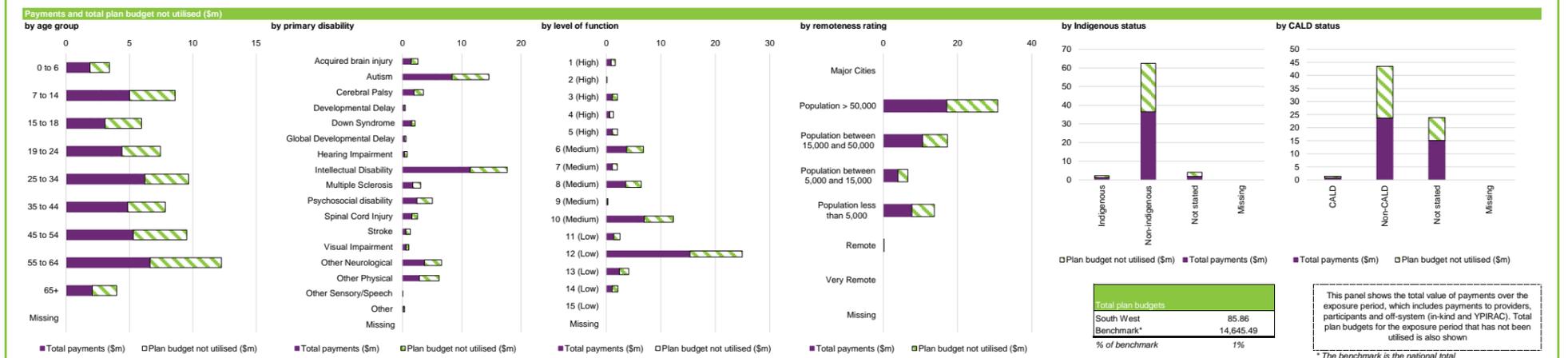
Participant profile



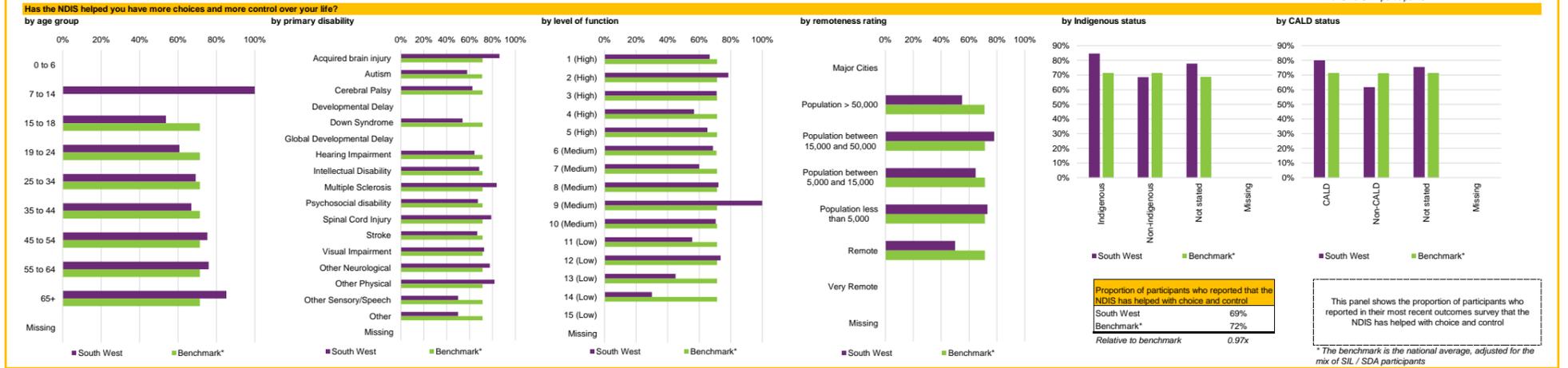
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	2,488	71	35.0	83%	25%	0%	1.62	0.75	46%	60%	70%
Daily Activities	2,485	60	41.4	23%	23%	0%	27.21	20.22	74%	60%	70%
Community	2,483	48	51.7	81%	16%	21%	12.78	4.85	38%	60%	70%
Transport	2,495	16	155.9	97%	0%	0%	1.51	1.37	90%	60%	70%
Core total	2,500	123	20.3	88%	20%	13%	43.12	27.18	63%	60%	70%
Capacity Building											
Daily Activities	2,662	90	29.6	85%	17%	13%	15.18	7.91	52%	59%	70%
Employment	231	11	21.0	100%	17%	0%	1.53	0.63	41%	41%	67%
Relationships	128	15	8.5	90%	0%	50%	0.44	0.13	30%	19%	50%
Social and Civic	297	19	15.6	99%	20%	40%	1.22	0.55	45%	51%	69%
Support Coordination	801	50	16.0	86%	17%	0%	1.16	0.55	48%	54%	67%
Capacity Building total	2,732	120	22.8	74%	13%	13%	20.05	10.20	51%	59%	70%
Capital											
Assistive Technology	828	66	12.5	71%	15%	31%	5.33	2.04	38%	69%	76%
Home Modifications	78	5	15.6	100%	0%	0%	0.21	0.05	25%	69%	75%
Capital total	838	68	12.3	69%	14%	36%	5.54	2.09	38%	69%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	2,844	207	13.7	75%	15%	16%	68.72	39.48	57%	60%	69%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions	Description
Active participants with approved plans	Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
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Payments	Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
Utilisation	Ratio between payments and total plan budgets
Outcomes	