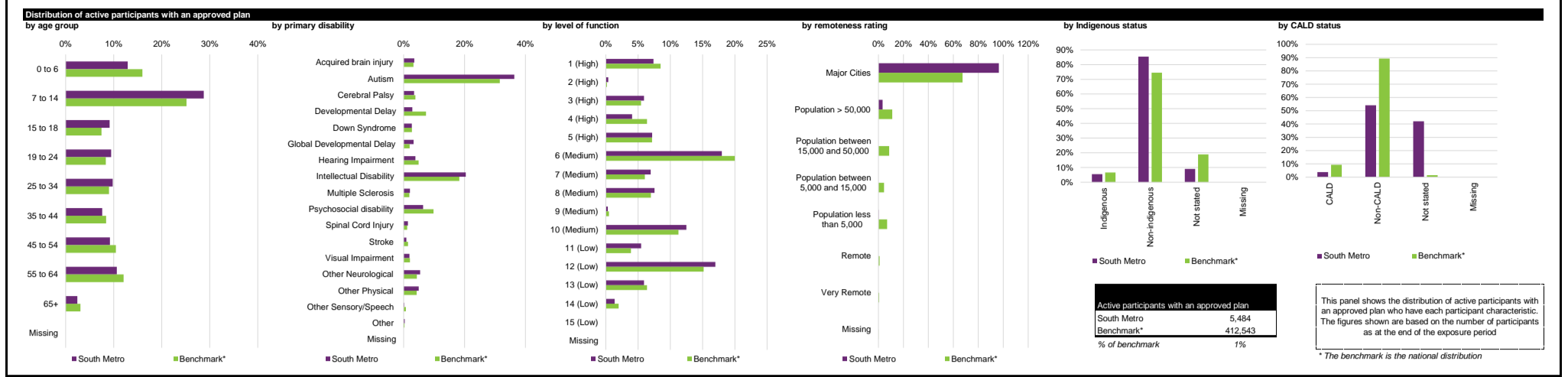
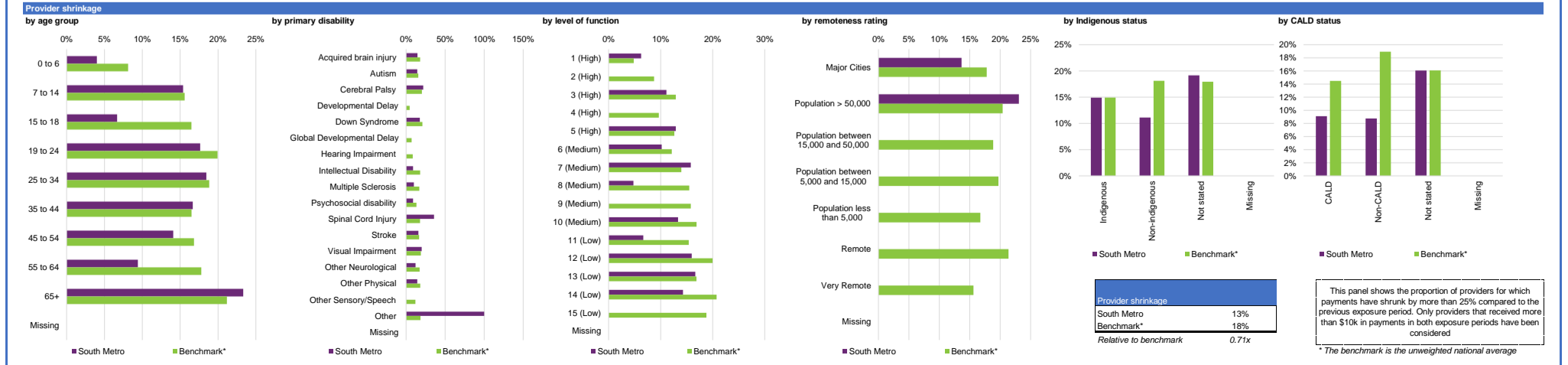
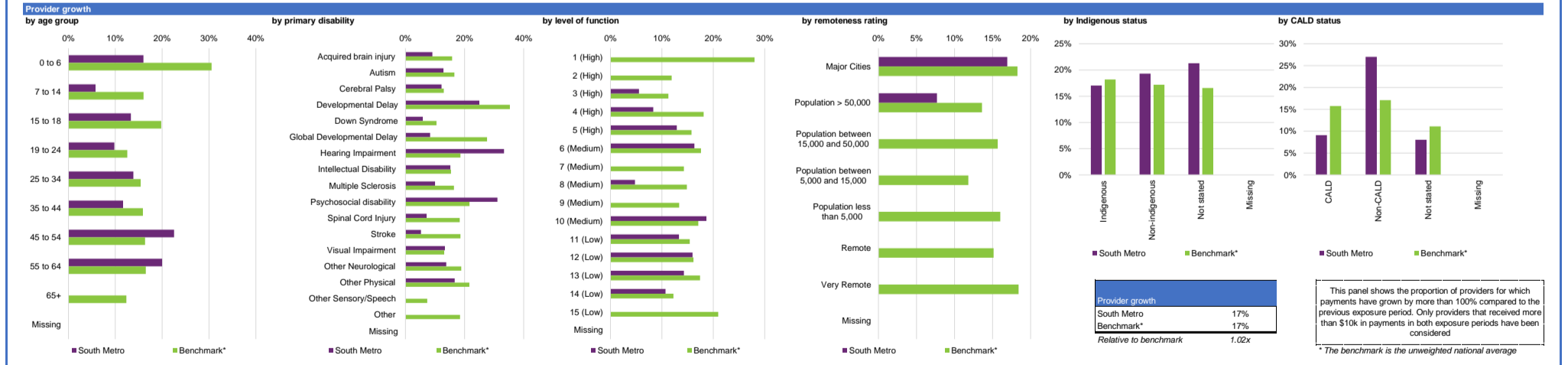
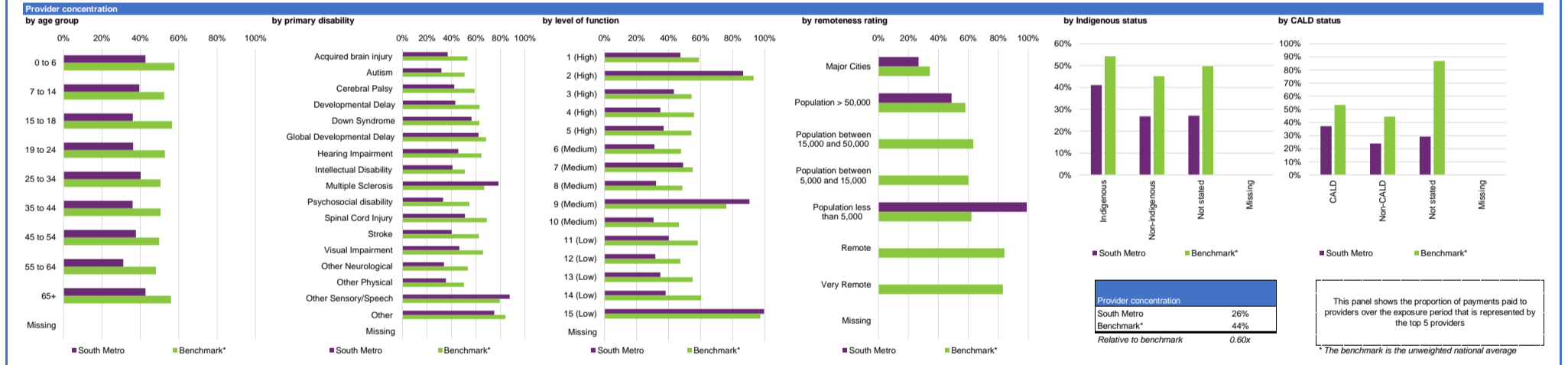
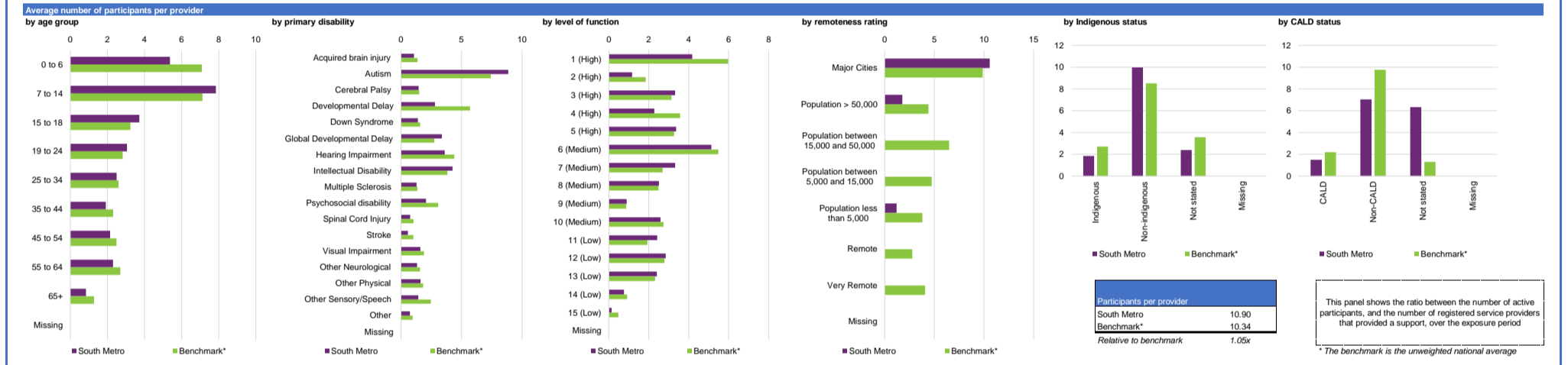
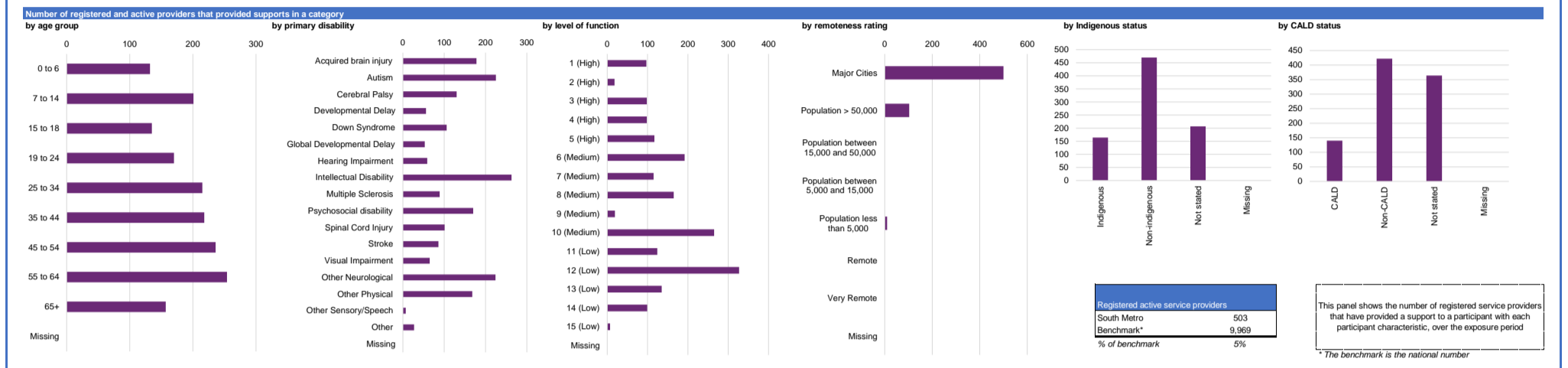


Participant profile



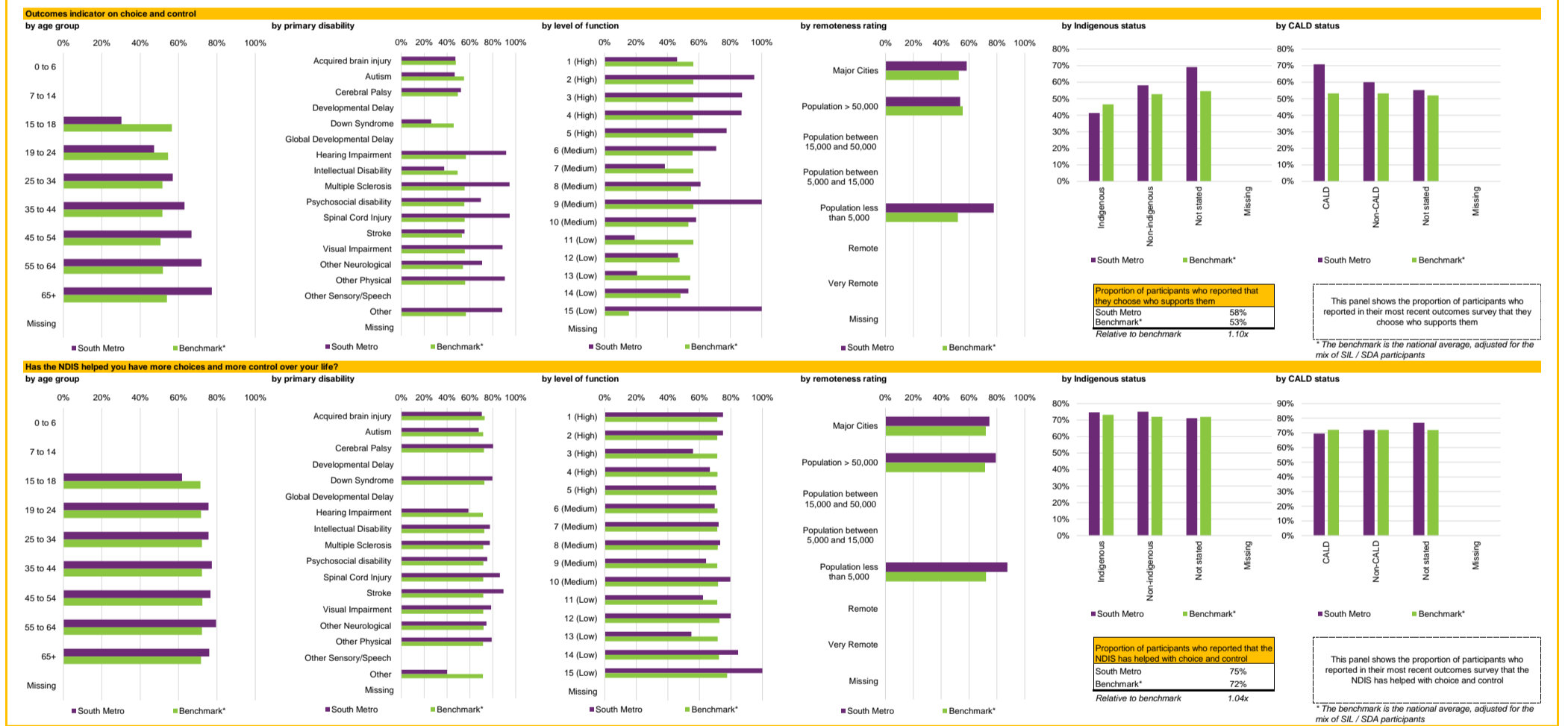
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,429	152	29.1	64%	10%	0%	4.06	2.03	50%	58%	76%
Daily Activities	4,430	175	25.3	56%	20%	17%	76.78	61.35	80%	58%	76%
Community	4,428	123	36.0	46%	15%	22%	29.91	16.63	56%	58%	76%
Transport	4,456	60	74.3	73%	0%	25%	3.13	2.85	91%	58%	76%
Core total	4,469	307	14.6	50%	15%	16%	113.88	82.86	73%	58%	76%
Capacity Building											
Daily Activities	5,261	221	23.8	66%	23%	14%	31.51	18.55	59%	57%	75%
Employment	503	20	25.2	98%	13%	13%	3.27	1.56	48%	42%	79%
Relationships	406	42	9.7	71%	38%	25%	1.82	0.69	38%	19%	69%
Social and Civic	628	53	11.8	67%	7%	60%	2.45	0.83	34%	47%	73%
Support Coordination	1,799	110	16.4	40%	29%	4%	3.12	1.79	57%	50%	73%
Capacity Building total	5,368	295	18.2	53%	22%	13%	42.90	23.94	56%	57%	75%
Capital											
Assistive Technology	1,754	124	14.1	56%	25%	11%	10.04	4.13	41%	64%	79%
Home Modifications	220	16	13.8	97%	0%	33%	1.00	0.22	22%	55%	80%
Capital total	1,779	134	13.3	53%	23%	10%	11.04	4.35	39%	63%	79%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,484	503	10.9	41%	17%	13%	168.43	111.76	66%	58%	75%

Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

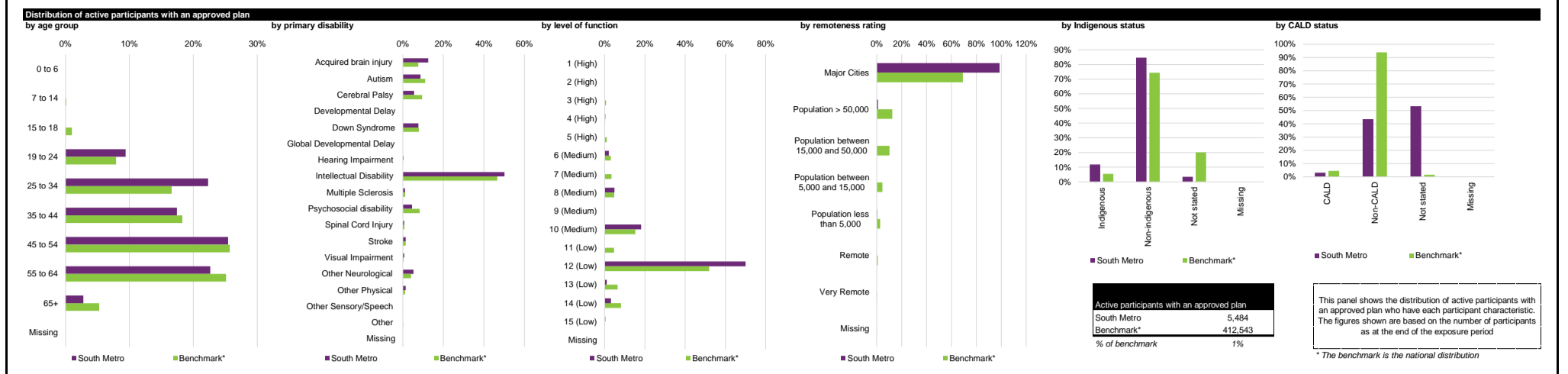
Indicator definitions

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- Provider concentration:** Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth:** Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
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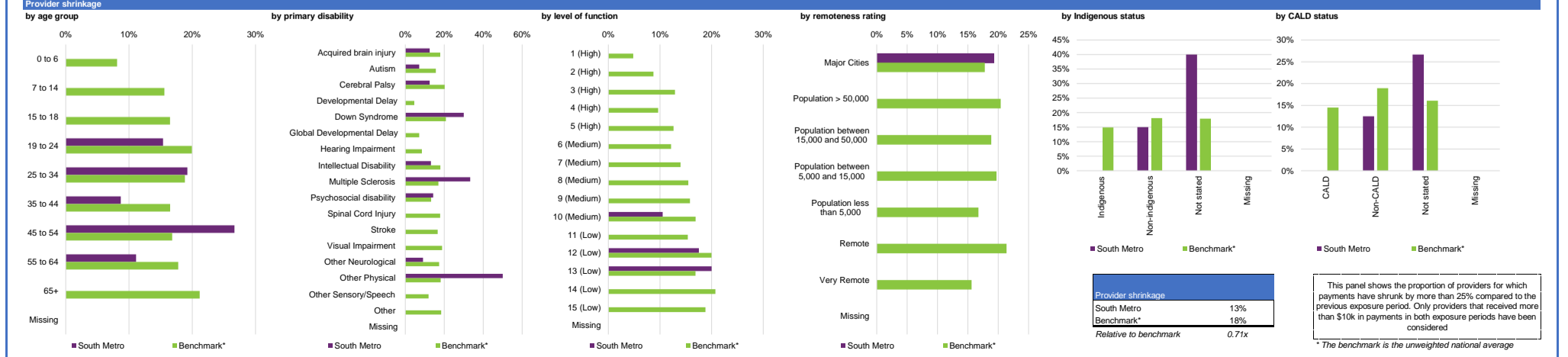
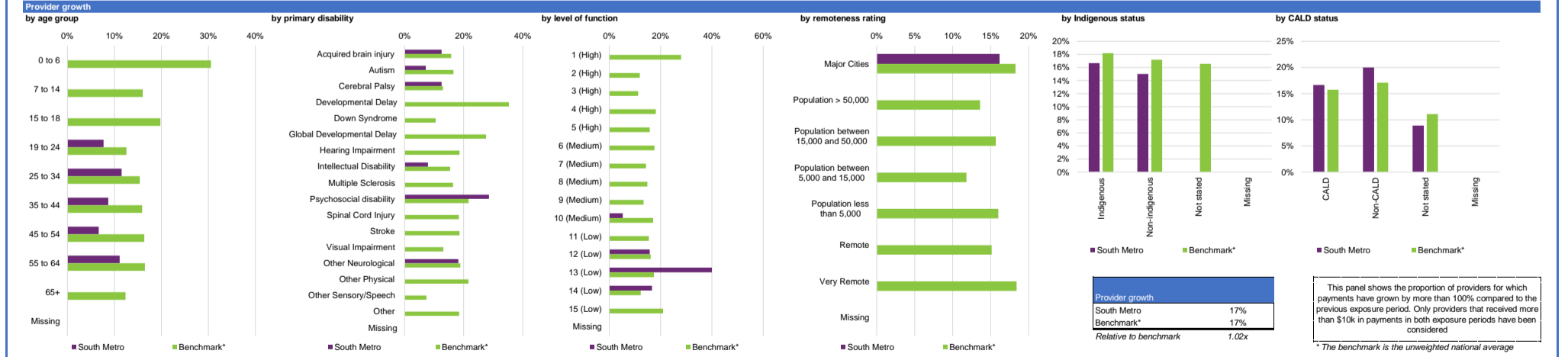
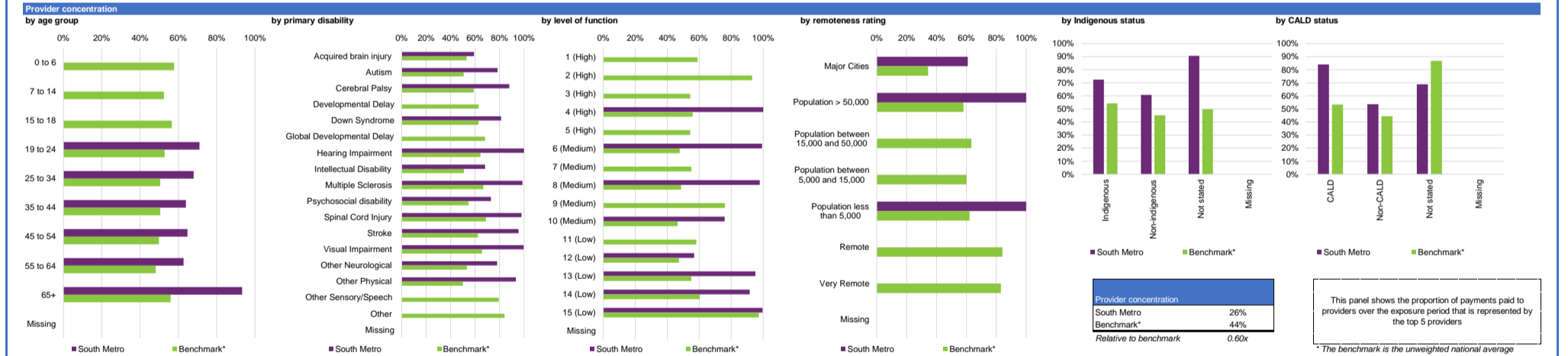
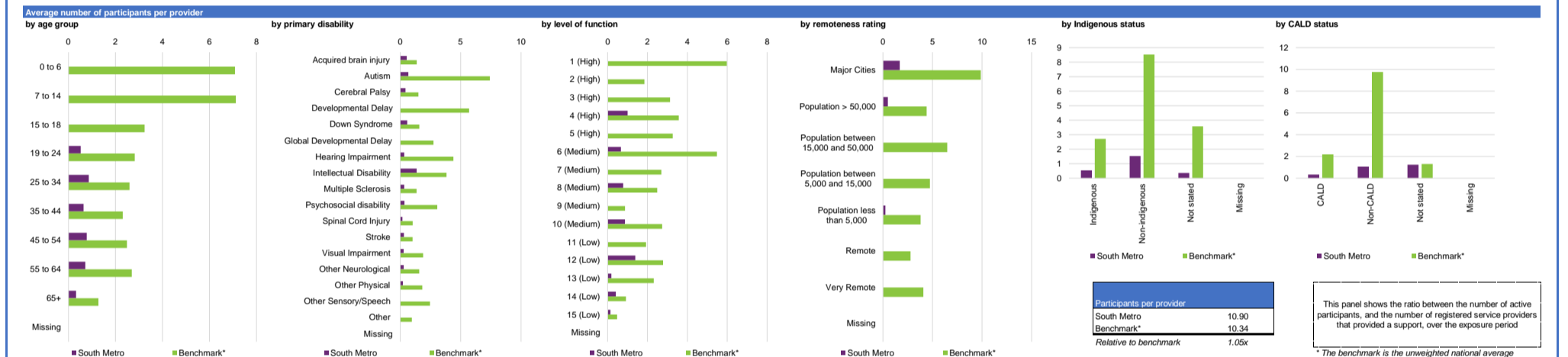
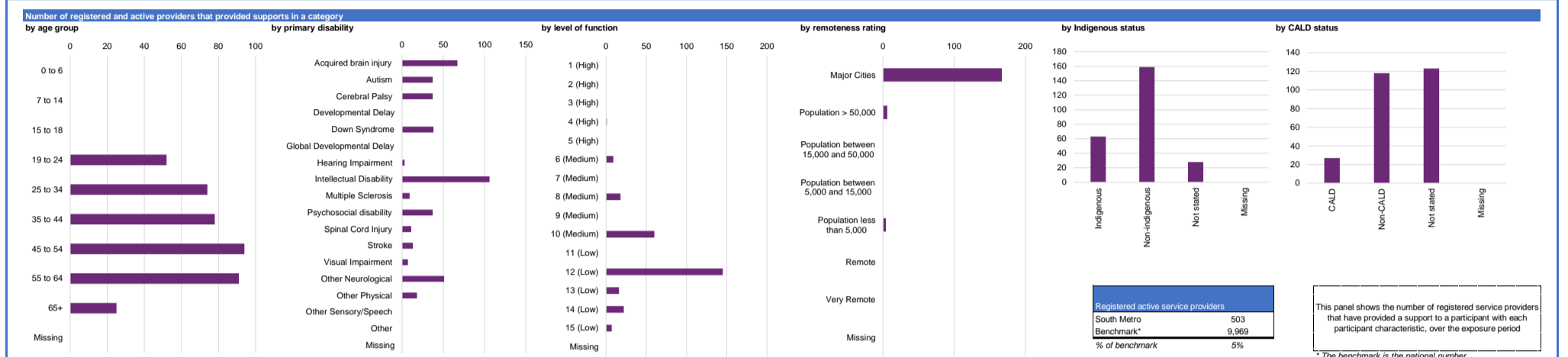
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration
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Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
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Participant profile



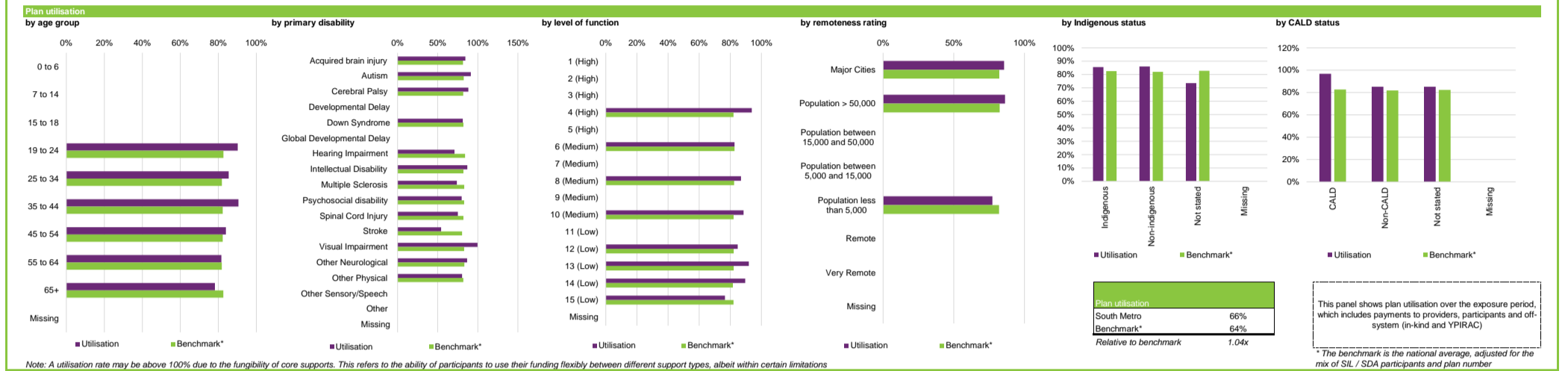
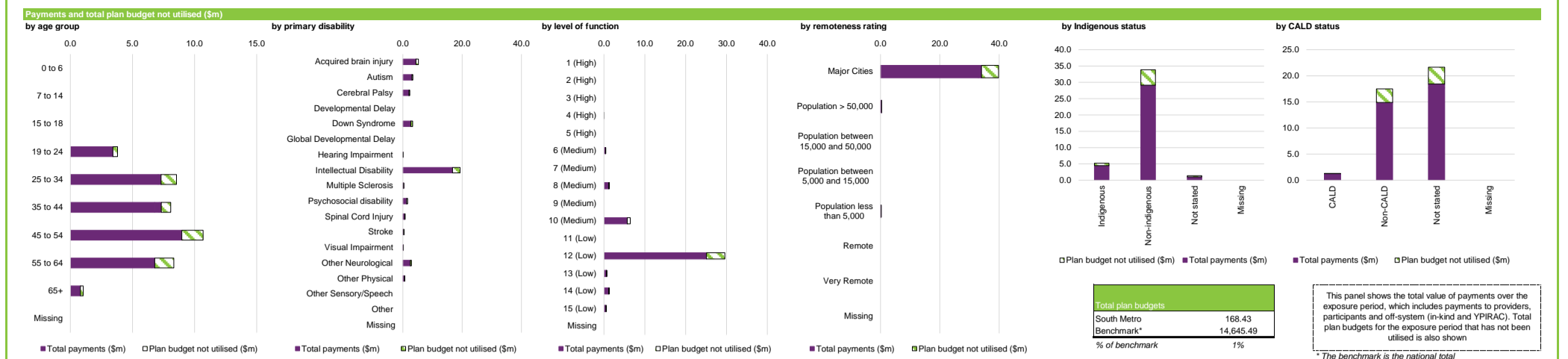
Service provider indicators



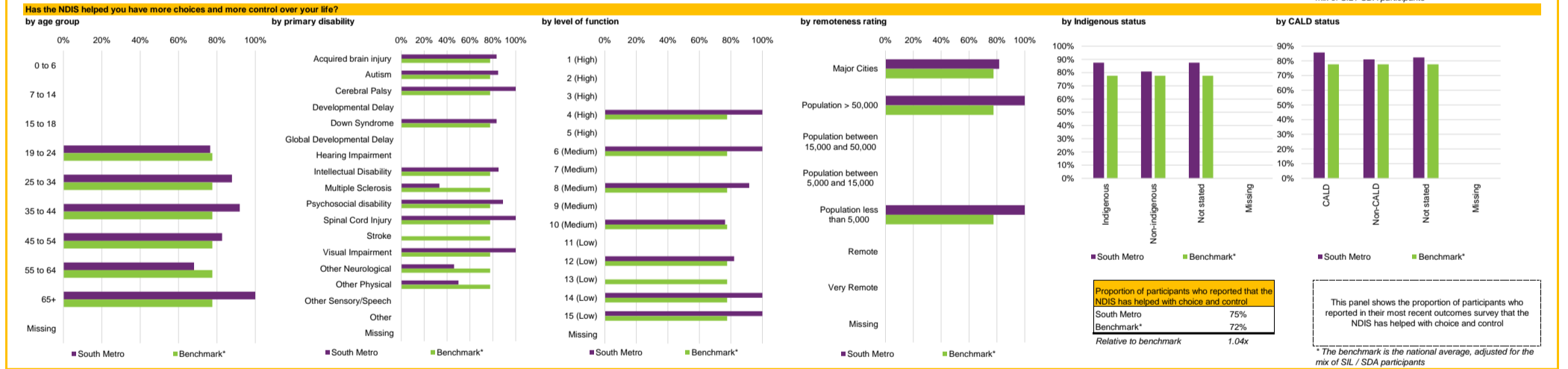
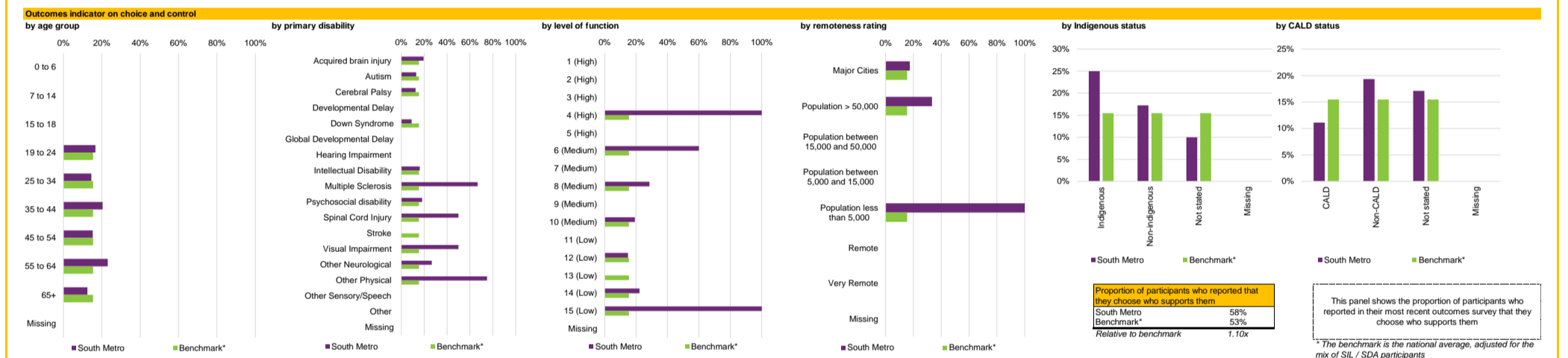
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: South Metro (phase in date: 1 July 2018) | Support Category: All | Participants in Supported Independent Living (SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	287	47	6.1	89%	0%	0%	0.48	0.23	48%	18%	82%
Daily Activities	287	58	4.9	78%	22%	11%	30.40	28.91	95%	18%	82%
Community	287	53	5.4	78%	9%	22%	5.11	3.26	64%	18%	82%
Transport	287	31	9.3	90%	0%	3%	0.33	0.22	67%	18%	82%
Core total	287	107	2.7	76%	17%	21%	36.31	32.62	90%	18%	82%
Capacity Building											
Daily Activities	278	58	4.8	78%	18%	0%	1.53	0.99	65%	17%	81%
Employment	40	5	8.0	100%	0%	33%	0.31	0.16	52%	11%	90%
Relationships	97	18	5.4	93%	50%	0%	0.42	0.25	58%	18%	81%
Social and Civic	4	2	2.0	100%	0%	0%	0.01	0.00	46%	25%	33%
Support Coordination	267	43	6.2	65%	33%	0%	0.55	0.31	57%	17%	82%
Capacity Building total	286	93	3.1	63%	25%	5%	2.86	1.73	61%	18%	82%
Capital											
Assistive Technology	176	36	4.9	83%	25%	50%	0.83	0.20	24%	18%	79%
Home Modifications	72	4	18.0	100%	0%	0%	0.40	0.01	3%	19%	76%
Capital total	196	39	5.0	81%	25%	50%	1.23	0.21	17%	18%	80%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	287	168	1.7	73%	18%	19%	40.46	34.62	86%	18%	82%

*Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

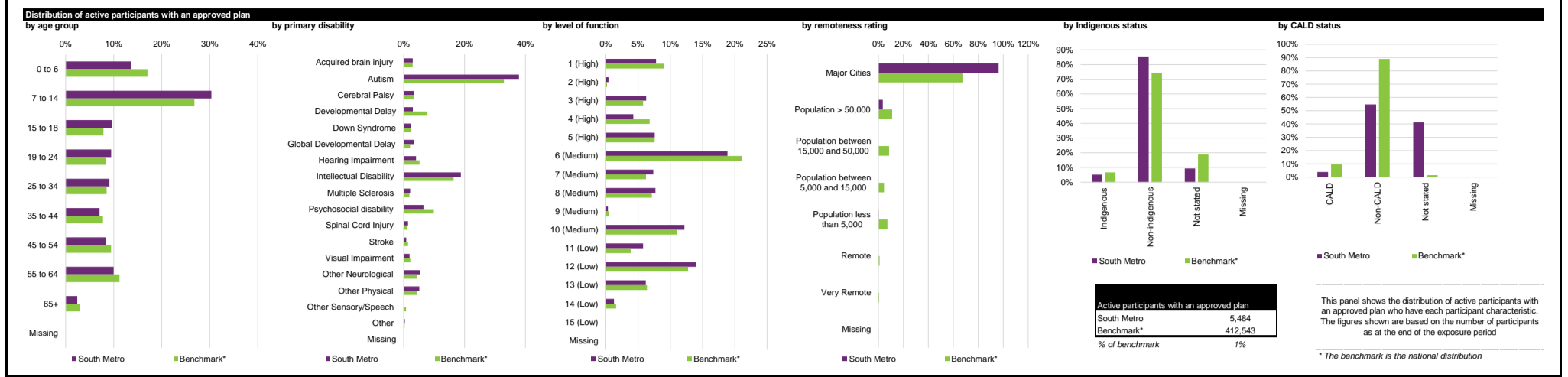
Indicator definitions

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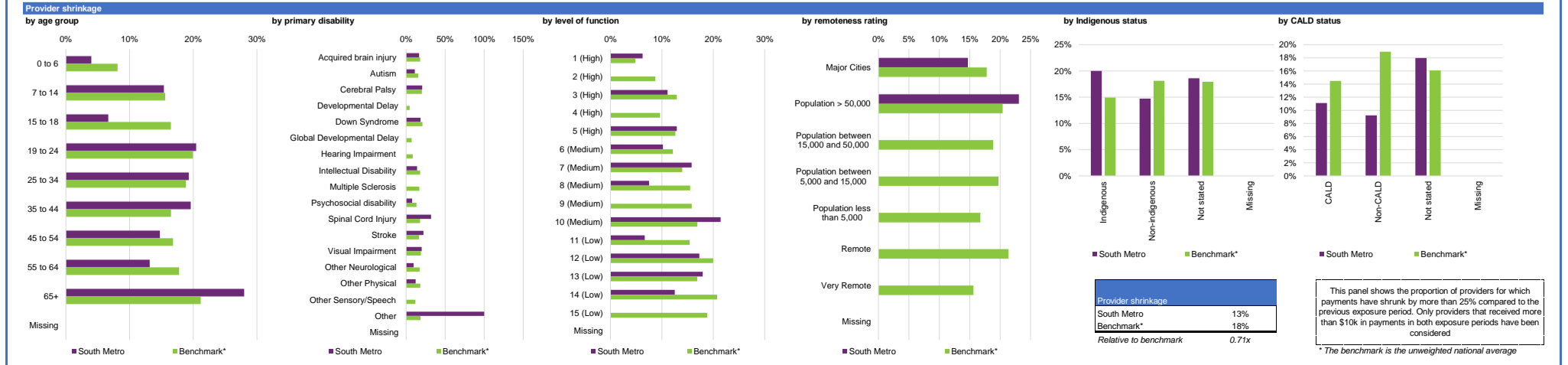
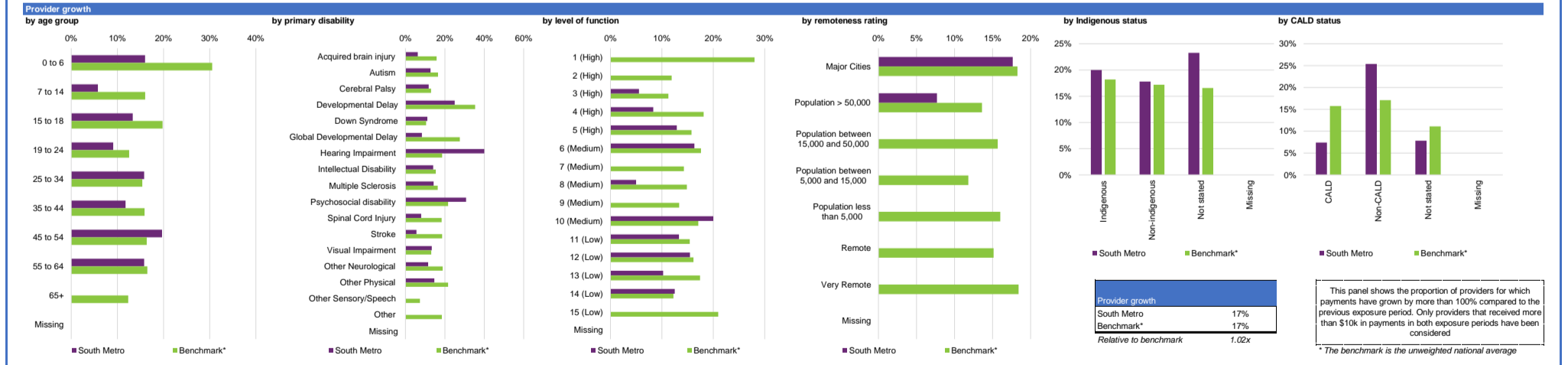
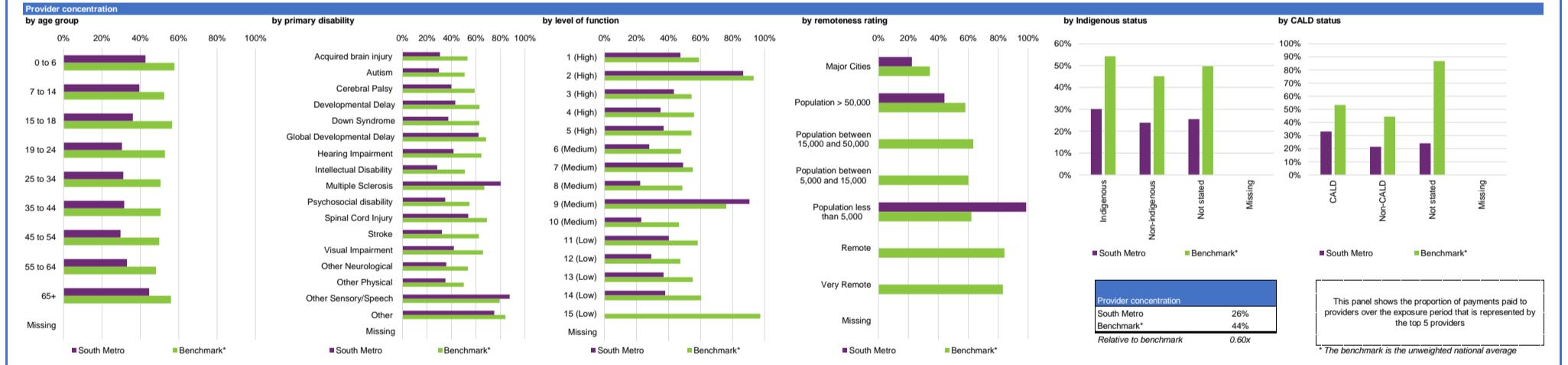
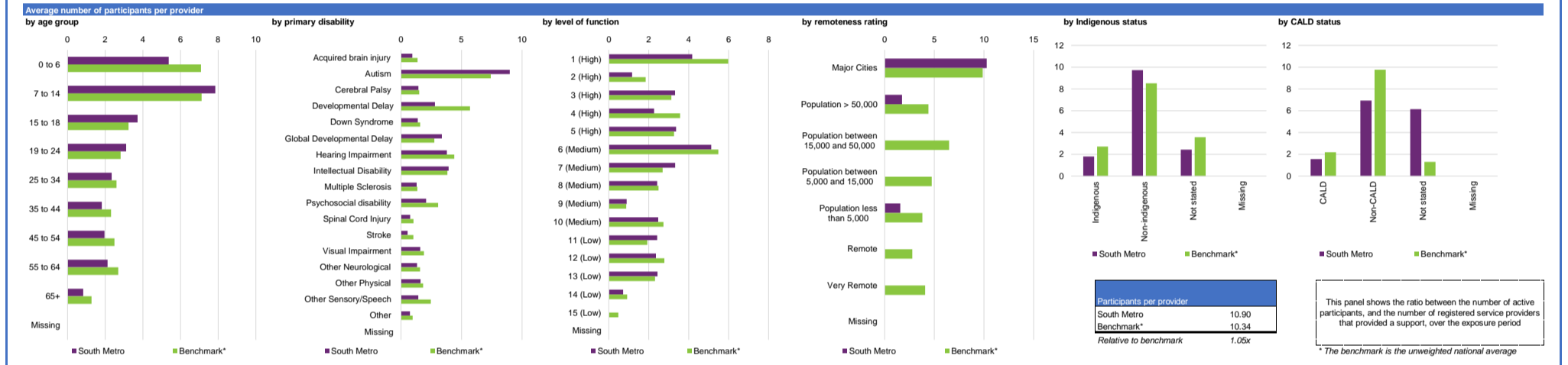
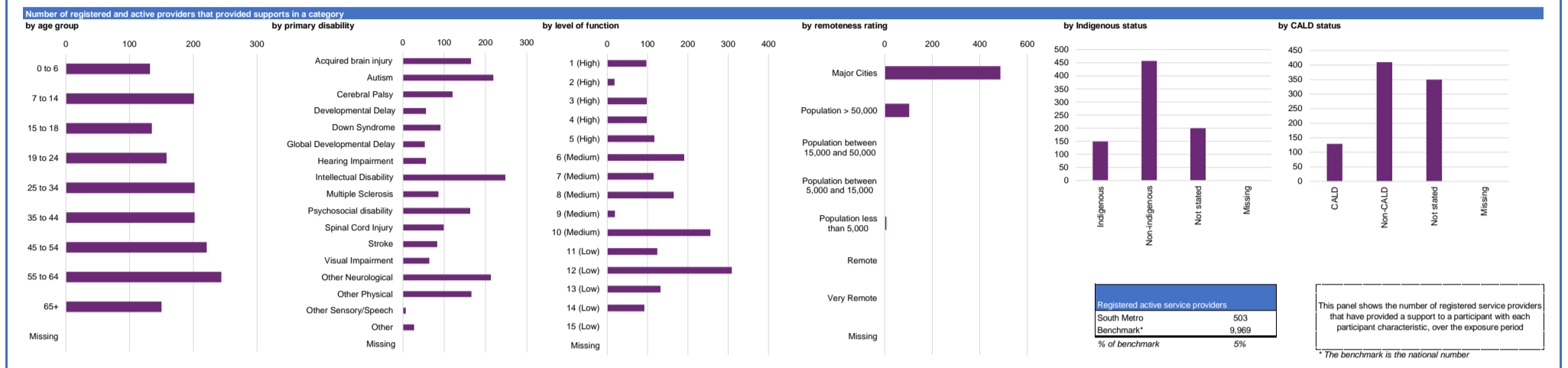
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Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need. For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

Participant profile



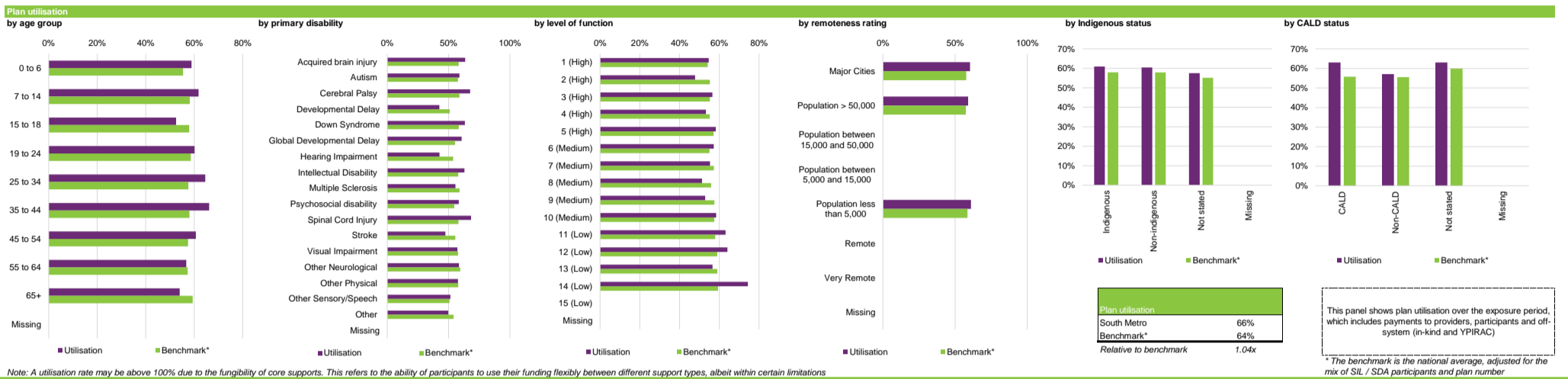
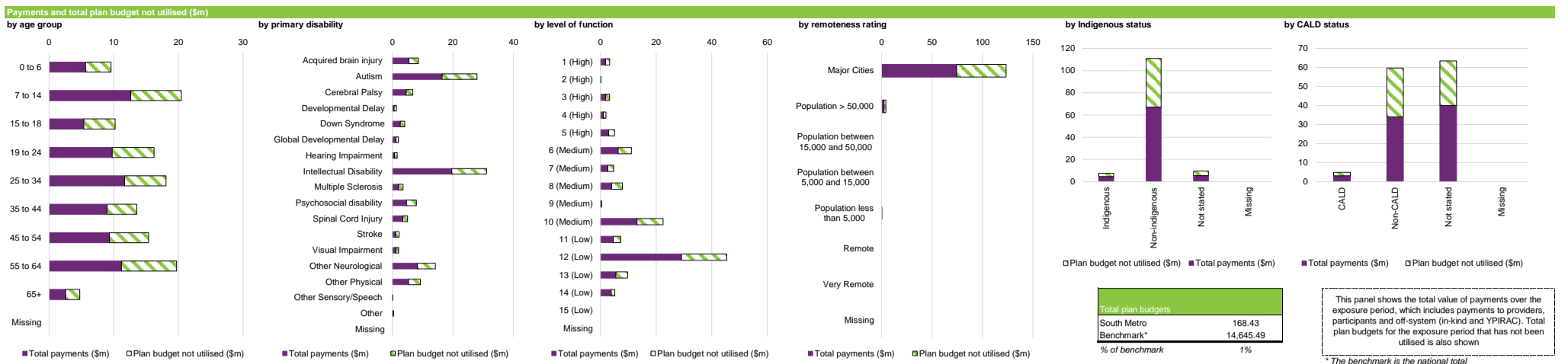
Service provider indicators



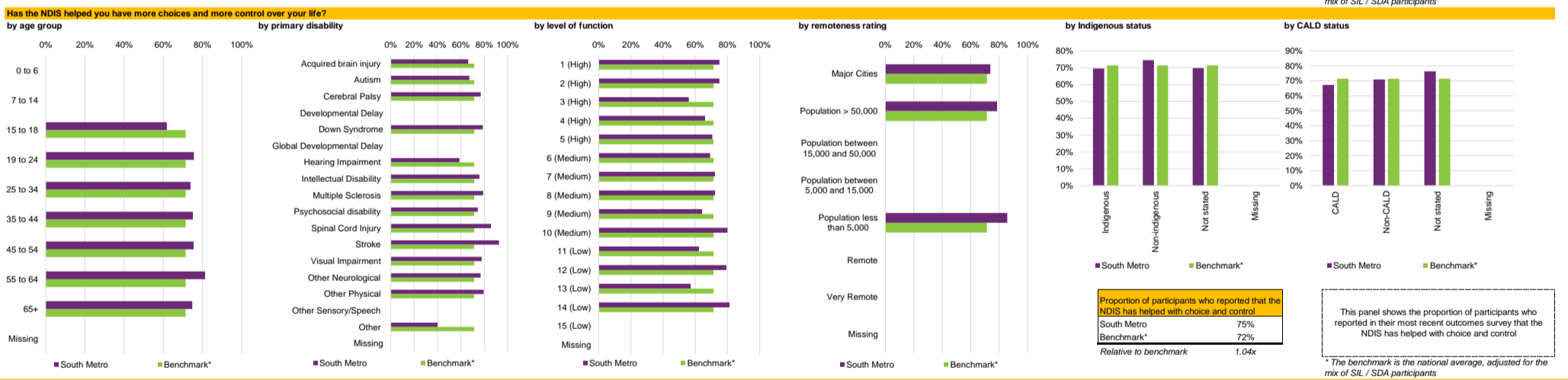
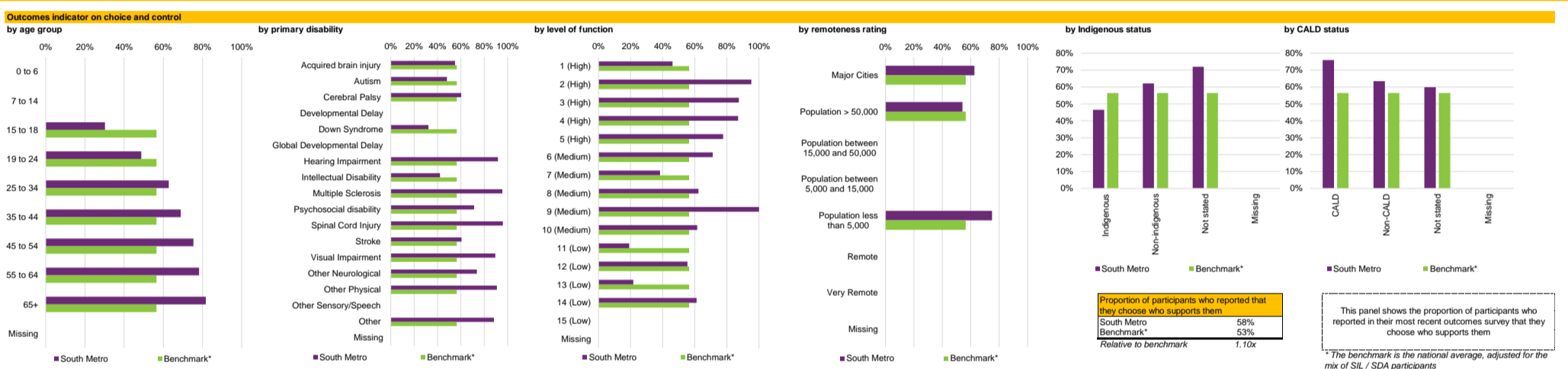
Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

District: South Metro (phase in date: 1 July 2018) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,142	144	28.8	62%	14%	0%	3.58	1.80	50%	62%	75%
Daily Activities	4,143	167	24.8	26%	19%	2%	46.38	32.44	70%	62%	75%
Community	4,141	118	35.1	46%	16%	26%	24.80	13.37	54%	62%	75%
Transport	4,169	53	78.7	60%	0%	0%	2.80	2.63	94%	62%	75%
Core total	4,182	293	14.3	43%	15%	19%	77.56	50.24	65%	62%	75%
Capacity Building											
Daily Activities	4,983	215	23.2	67%	22%	13%	29.98	17.56	59%	62%	75%
Employment	463	20	23.2	98%	13%	13%	2.96	1.40	47%	45%	77%
Relationships	309	37	8.4	67%	50%	0%	1.40	0.44	32%	20%	62%
Social and Civic	624	52	12.0	67%	7%	60%	2.44	0.82	34%	47%	74%
Support Coordination	1,532	109	14.1	40%	26%	0%	2.57	1.48	57%	57%	71%
Capacity Building total	5,082	293	17.3	54%	22%	13%	40.04	22.20	55%	62%	75%
Capital											
Assistive Technology	1,578	120	13.2	55%	24%	9%	9.21	3.93	43%	71%	79%
Home Modifications	148	13	11.4	98%	0%	33%	0.60	0.21	35%	75%	82%
Capital total	1,583	127	12.5	52%	22%	8%	9.81	4.13	42%	71%	79%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,197	490	10.6	35%	18%	15%	127.97	77.14	60%	62%	74%

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