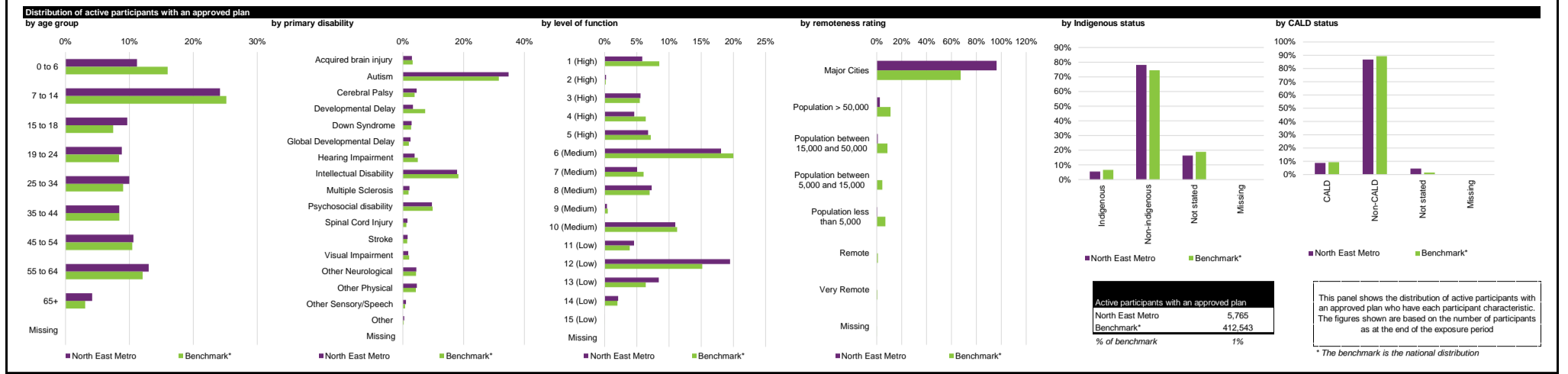
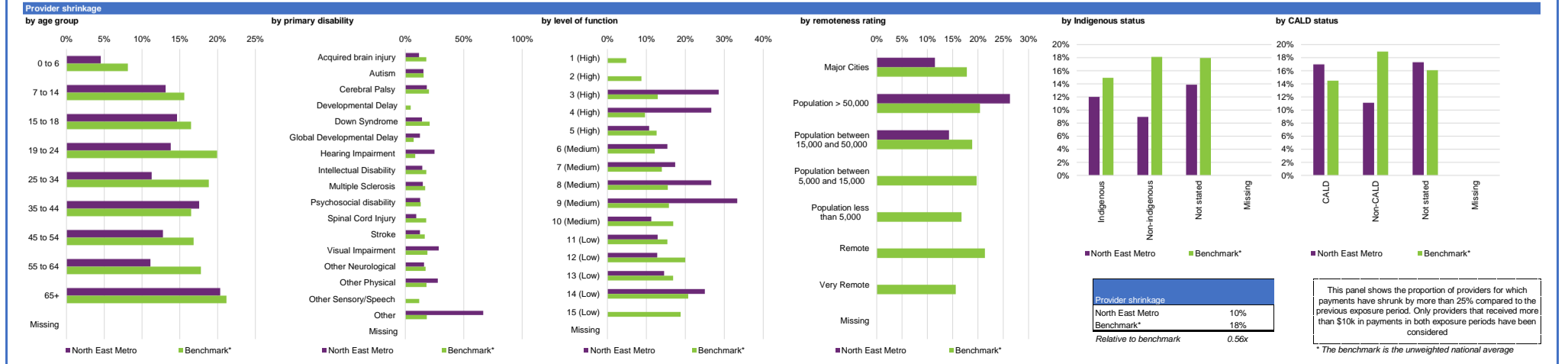
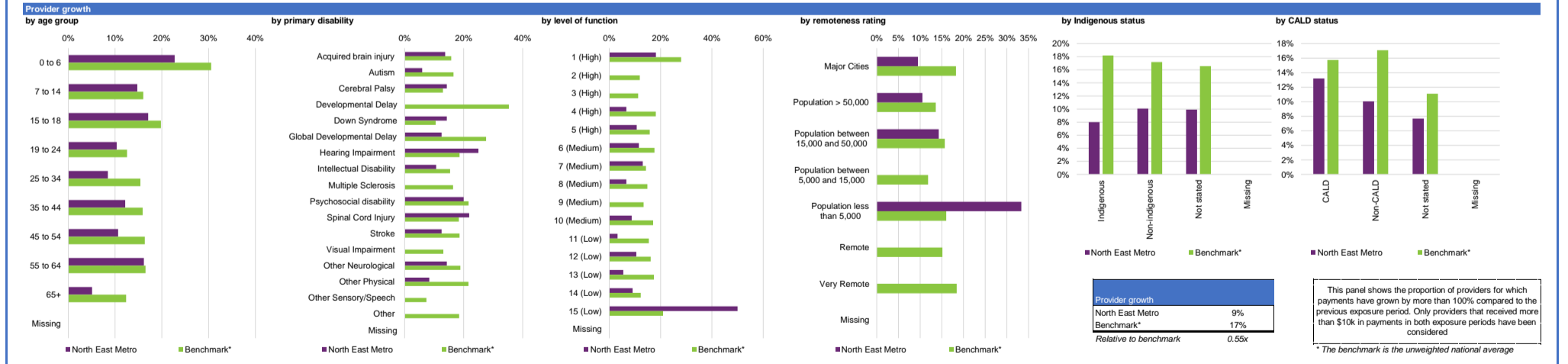
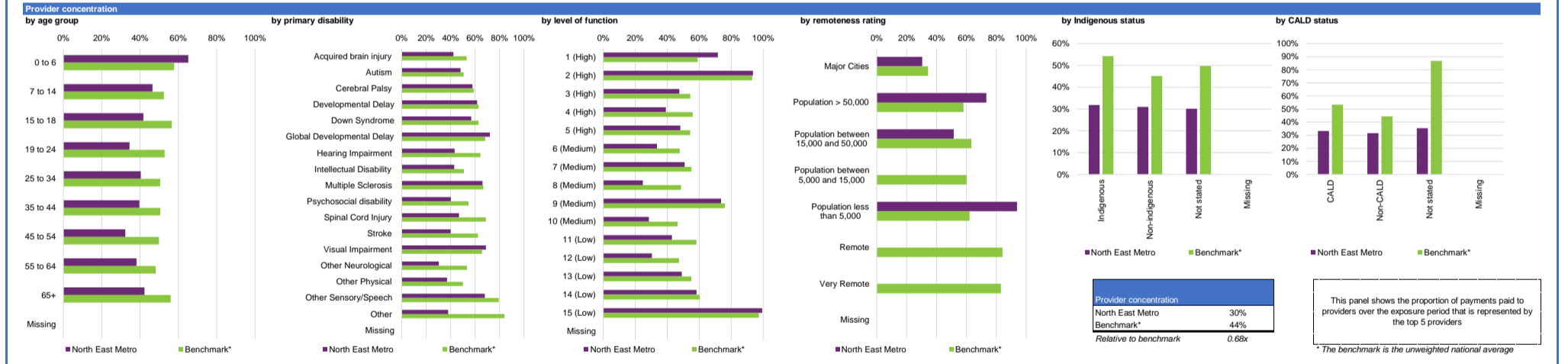
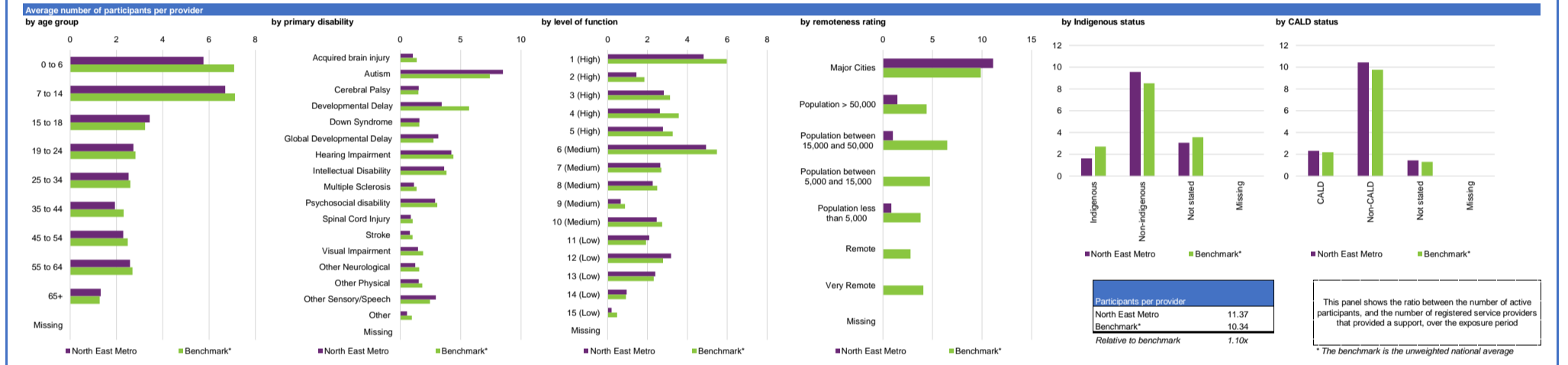
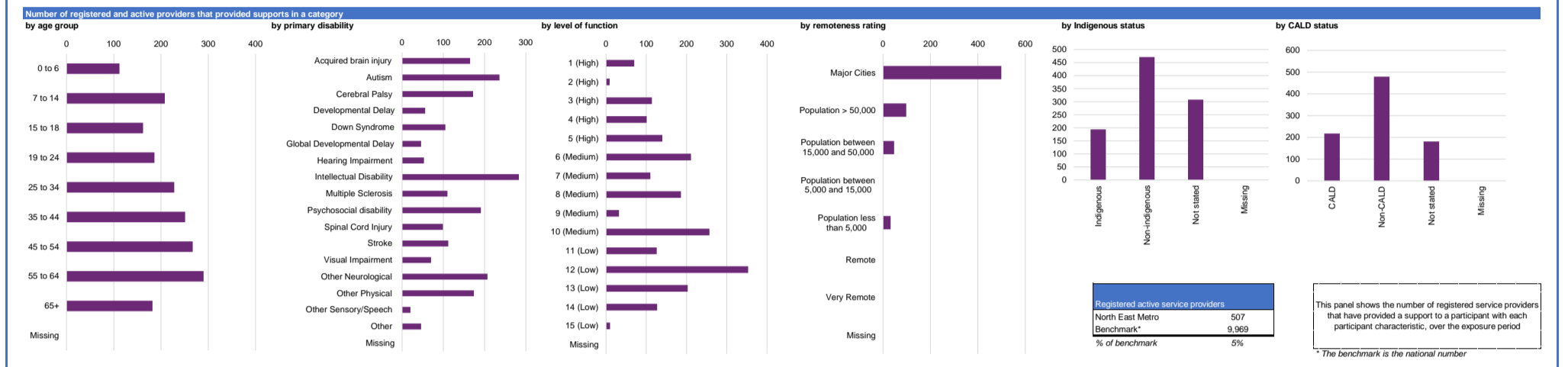


Participant profile



Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,692	140	33.5	70%	27%	0%	4.59	2.18	47%	52%	76%
Daily Activities	4,711	182	25.9	57%	10%	8%	108.49	87.85	81%	52%	75%
Community	4,717	135	34.9	45%	8%	23%	36.83	22.10	60%	52%	75%
Transport	4,729	65	72.8	63%	0%	36%	3.92	3.30	84%	52%	75%
Core total	4,777	307	15.6	52%	8%	11%	153.83	115.42	75%	52%	75%
Capacity Building											
Daily Activities	5,552	234	23.7	62%	17%	9%	30.18	17.78	59%	51%	74%
Employment	595	27	22.0	97%	0%	11%	4.07	2.14	52%	35%	75%
Relationships	832	64	13.0	66%	10%	10%	3.15	1.33	42%	15%	74%
Social and Civic	816	67	12.2	52%	8%	38%	2.84	0.96	34%	45%	66%
Support Coordination	3,061	112	27.3	52%	2%	3%	5.17	3.13	61%	44%	74%
Capacity Building total	5,689	298	19.1	49%	16%	8%	46.38	26.02	56%	52%	74%
Capital											
Assistive Technology	2,057	130	15.8	58%	11%	17%	11.54	4.22	37%	58%	80%
Home Modifications	451	14	32.2	97%	25%	50%	2.22	0.34	15%	41%	86%
Capital total	2,175	139	15.6	54%	13%	15%	13.76	4.57	33%	56%	80%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,765	507	11.4	47%	9%	10%	214.01	146.05	68%	52%	74%

Note: Only the major support categories are shown.

Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.

Indicator definitions

Active participants with approved plans - Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan

Registered active providers - Number of registered service providers that have provided a support to a participant within the district / support category, over the exposure period

Participants per provider - Ratio between the number of active participants and the number of registered service providers

Provider concentration - Proportion of provider payments over the exposure period that were paid to the top 10 providers

Provider growth - Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Provider shrinkage - Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered

Total plan budgets - Value of supports committed in participant plans for the exposure period

Payments - Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))

Utilisation - Ratio between payments and total plan budgets

Outcomes indicator on choice and control - Proportion of participants who reported in their most recent outcomes survey that they choose who supports them

Has the NDIS helped with choice and control? - Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

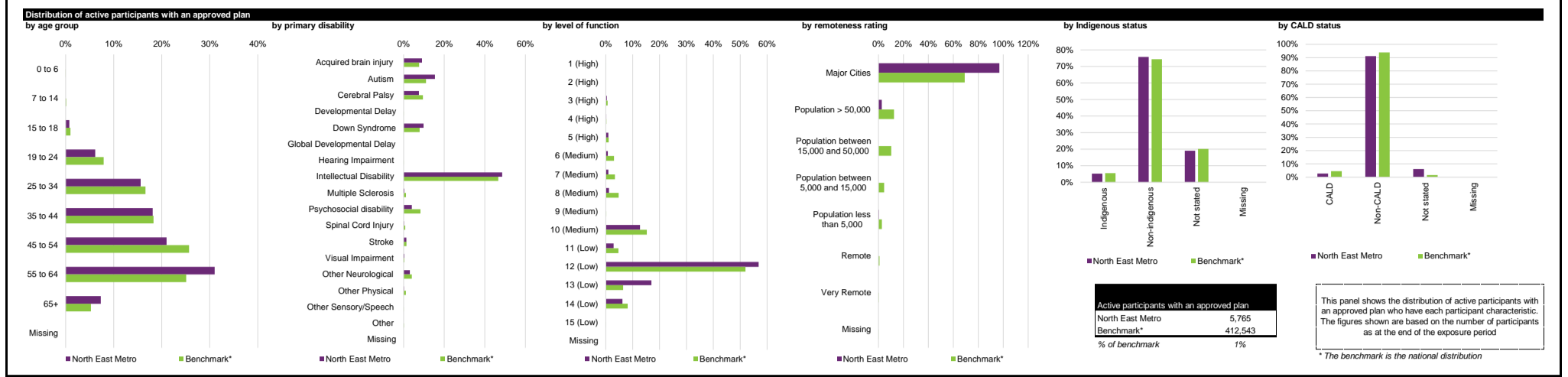
The green dots indicate the top 10% of districts / support categories when ranked by performance against benchmark for the given metric – in other words – performing relatively well under the metric under consideration

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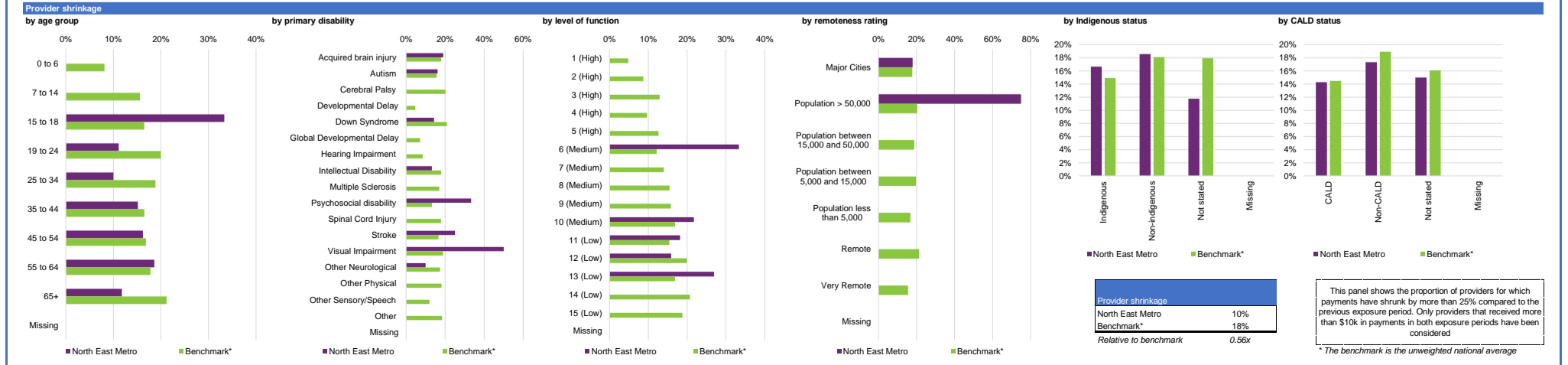
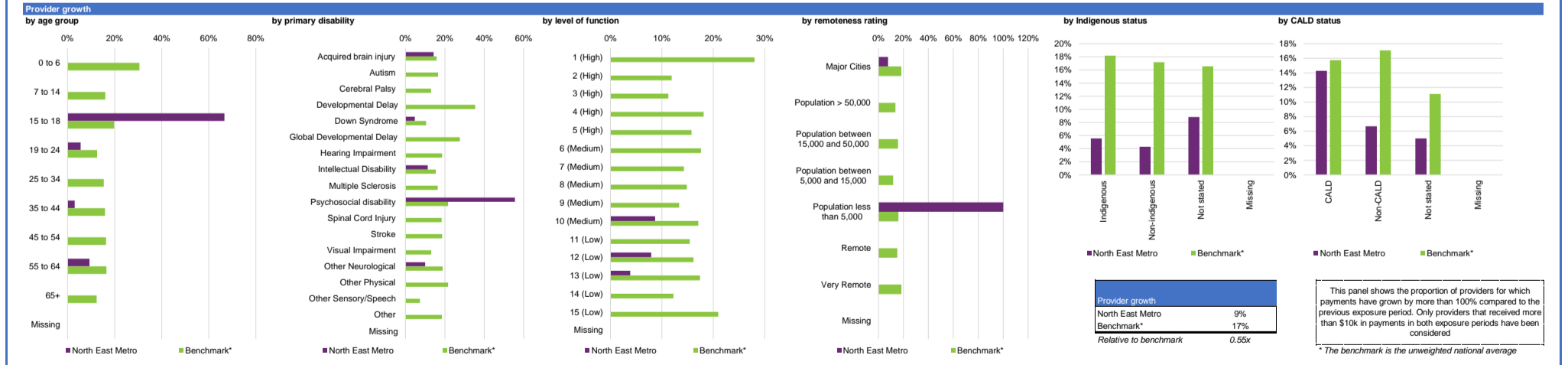
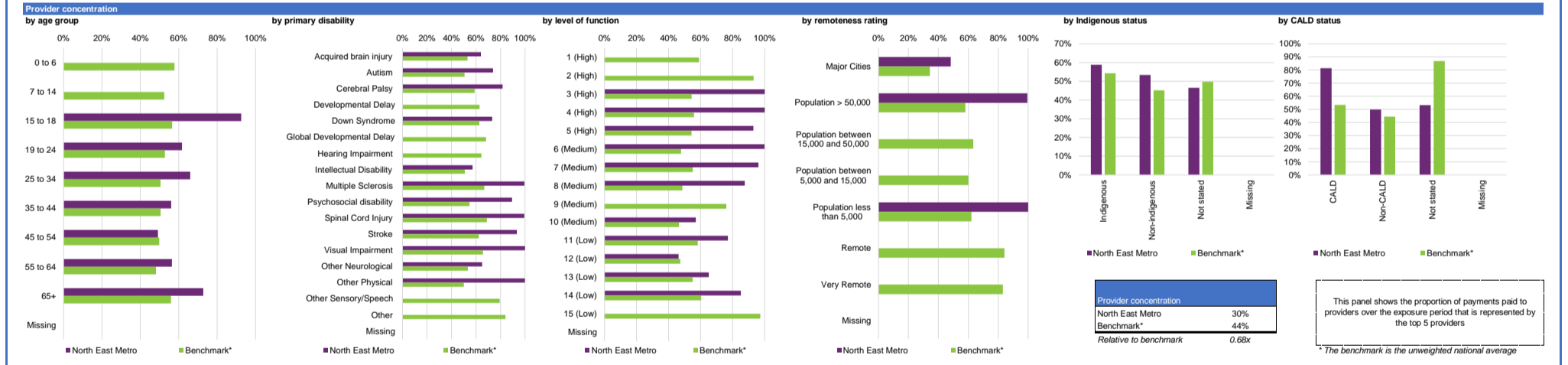
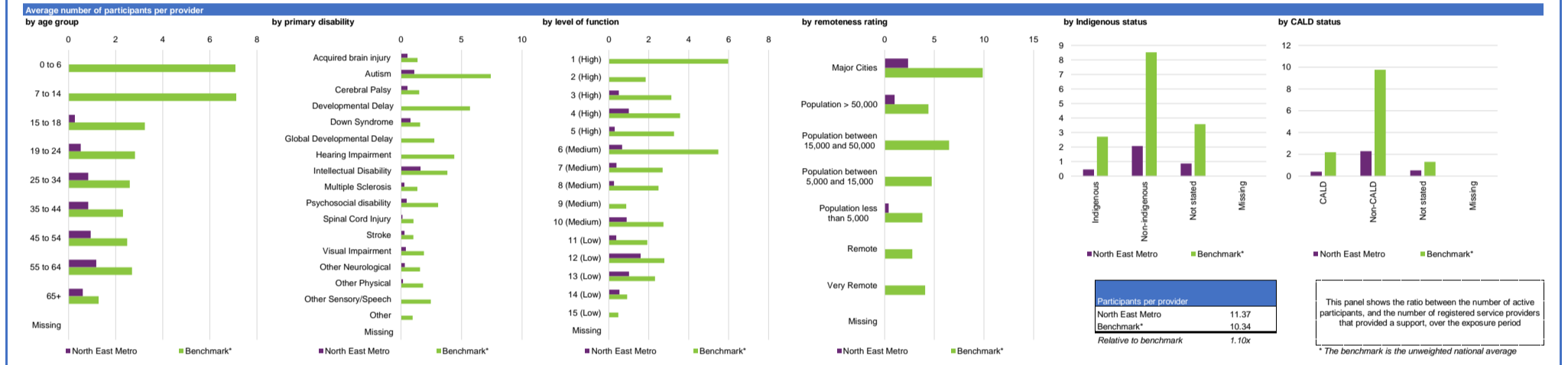
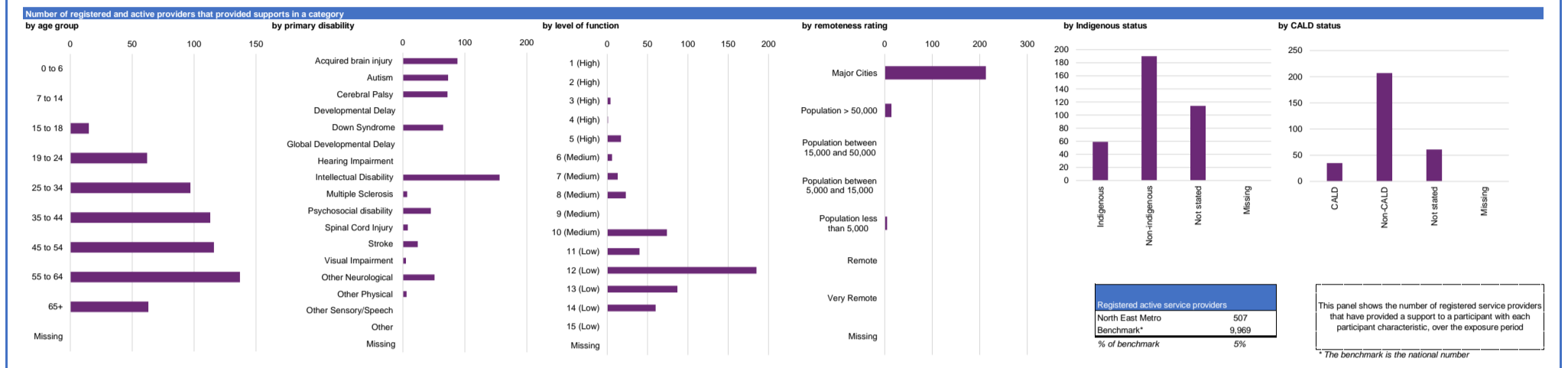
Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.

For other metrics, a 'good' performance is considered a lower score under the metric. For example, a low provider concentration is considered a sign of a competitive market.

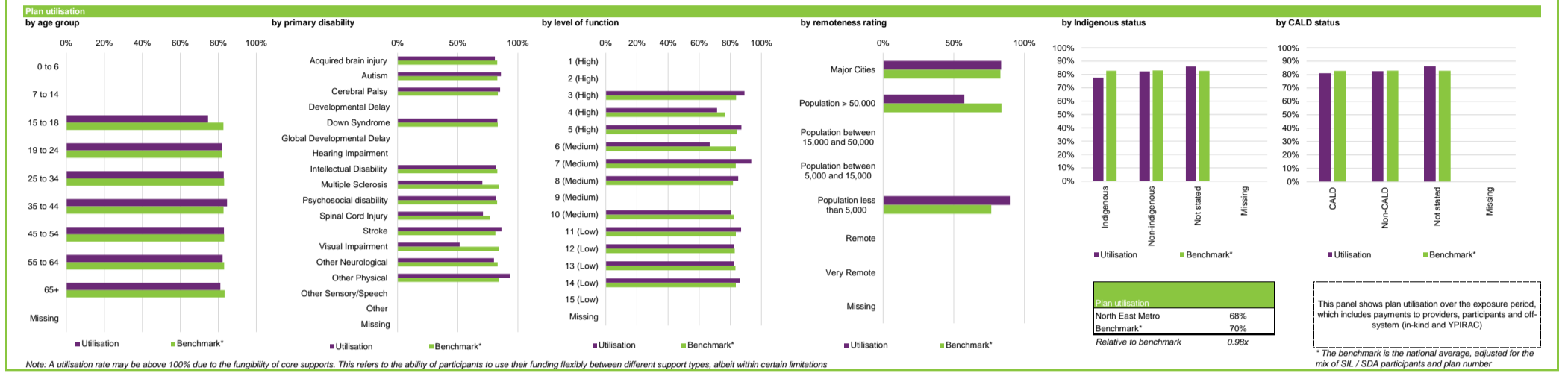
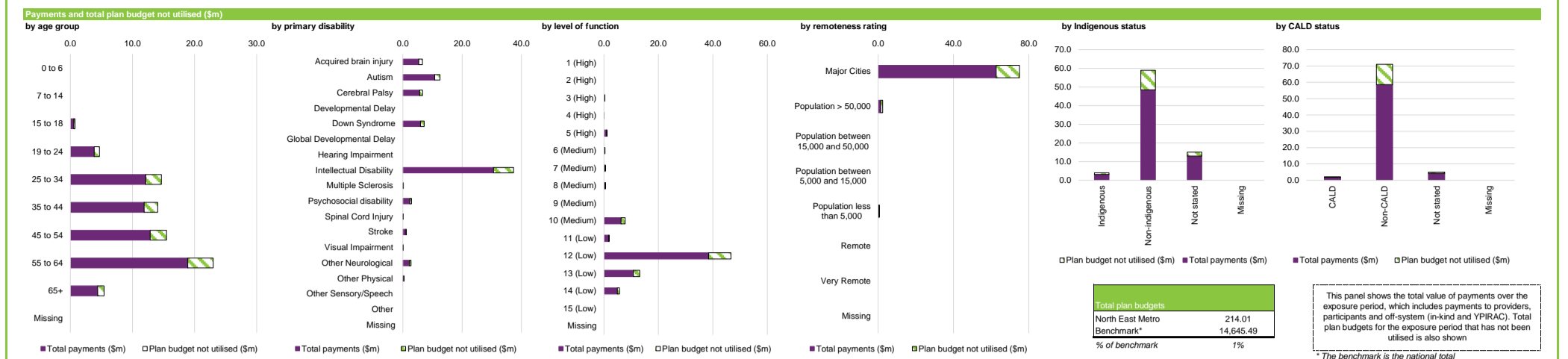
Participant profile



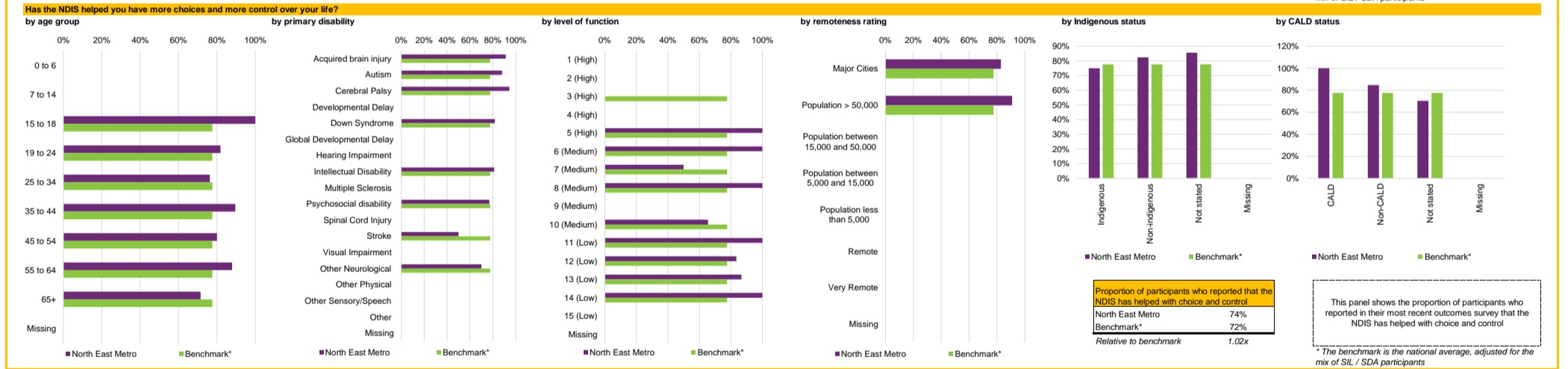
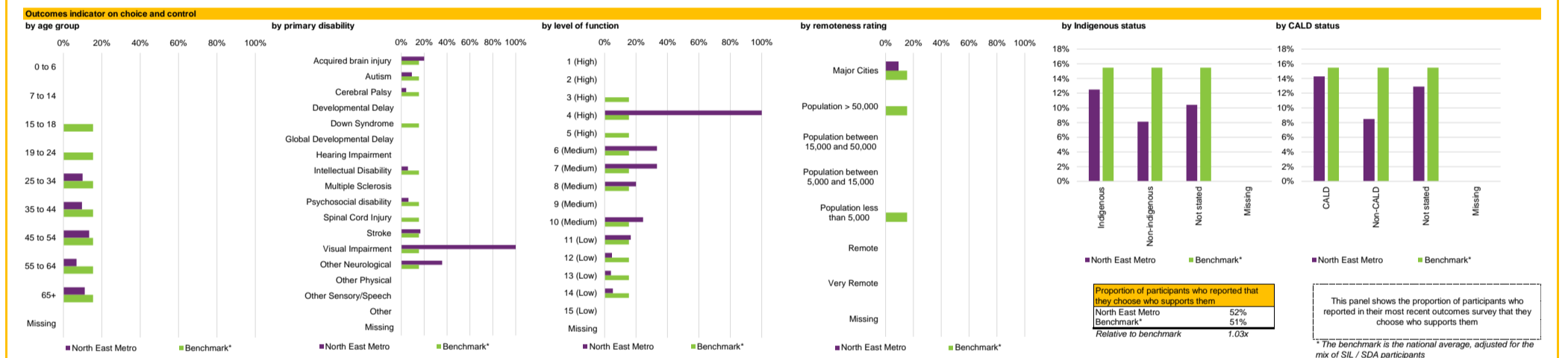
Service provider indicators



Plan utilisation



Outcomes framework



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	518	56	9.3	89%	0%	0%	0.67	0.31	47%	9%	83%
Daily Activities	518	60	8.6	79%	3%	6%	58.02	53.94	93%	9%	83%
Community	519	69	7.5	69%	5%	24%	11.01	6.31	57%	9%	83%
Transport	519	43	12.1	72%	0%	67%	0.70	0.33	48%	9%	83%
Core total	519	139	3.7	77%	2%	16%	70.41	60.90	86%	9%	83%
Capacity Building											
Daily Activities	515	79	6.5	76%	14%	0%	2.32	1.60	69%	9%	83%
Employment	87	9	9.7	100%	0%	33%	0.83	0.51	62%	6%	89%
Relationships	262	33	7.9	85%	50%	0%	0.95	0.48	51%	3%	84%
Social and Civic	10	2	5.0	100%	0%	100%	0.08	0.03	35%	11%	100%
Support Coordination	505	51	9.9	59%	0%	25%	0.99	0.55	55%	9%	84%
Capacity Building total	519	122	4.3	60%	13%	19%	5.21	3.20	61%	9%	83%
Capital											
Assistive Technology	270	50	5.4	82%	25%	0%	1.20	0.47	39%	8%	89%
Home Modifications	239	0	0.0	0%	0%	0%	1.20	0.00	0%	9%	93%
Capital total	378	50	7.6	82%	25%	0%	2.40	0.47	19%	9%	90%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	519	215	2.4	75%	9%	18%	78.03	64.56	83%	9%	83%

*Note: Only the major support categories are shown.
Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations.*

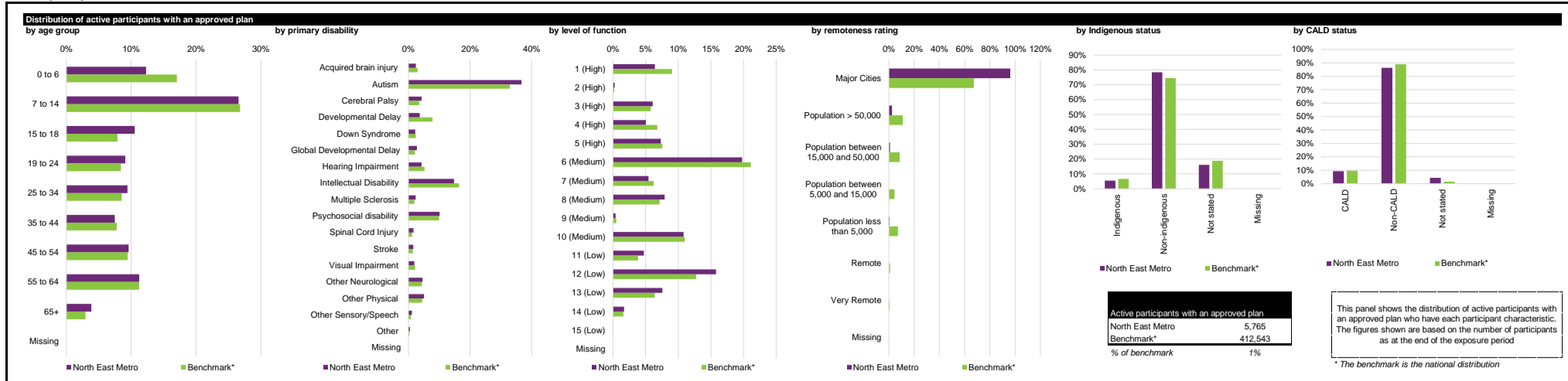
Indicator definitions

- Active participants with approved plans**: Number of active participants who have an approved plan and reside in the district / have supports relating to the support category in their plan
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- Participants per provider**: Ratio between the number of active participants and the number of registered service providers
- Provider concentration**: Proportion of provider payments over the exposure period that were paid to the top 10 providers
- Provider growth**: Proportion of providers for which payments have grown by more than 100% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Provider shrinkage**: Proportion of providers for which payments have shrunk by more than 25% compared to the previous exposure period. Only providers that received more than \$10k in payments in both exposure periods have been considered
- Total plan budgets**: Value of supports committed in participant plans for the exposure period
- Payments**: Value of all payments over the exposure period, including payments to providers, payments to participants, and off-system payments (in-kind and Younger People In Residential Aged Care (YPIRAC))
- Utilisation**: Ratio between payments and total plan budgets
- Outcomes indicator on choice and control**: Proportion of participants who reported in their most recent outcomes survey that they choose who supports them
- Has the NDIS helped with choice and control?**: Proportion of participants who reported in their most recent outcomes survey that the NDIS has helped with choice and control

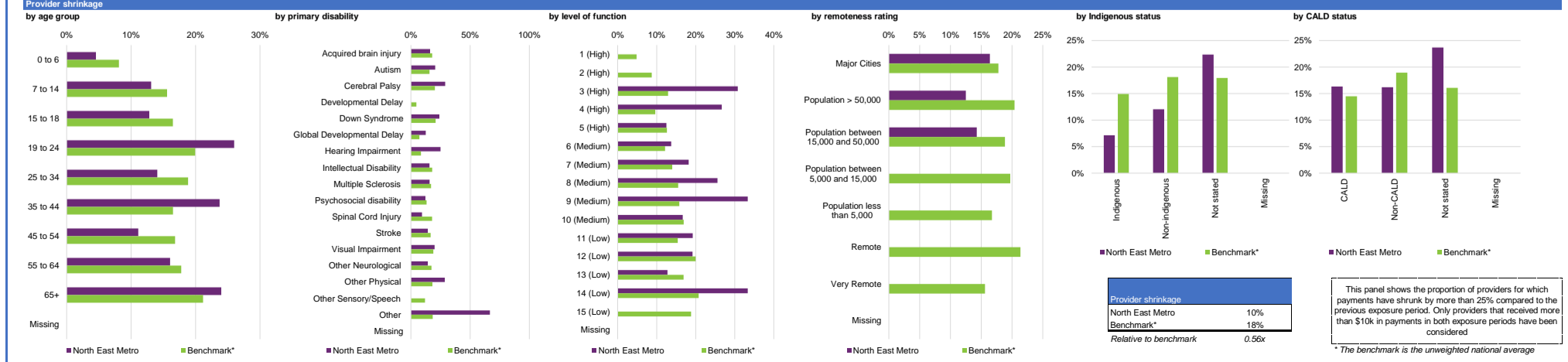
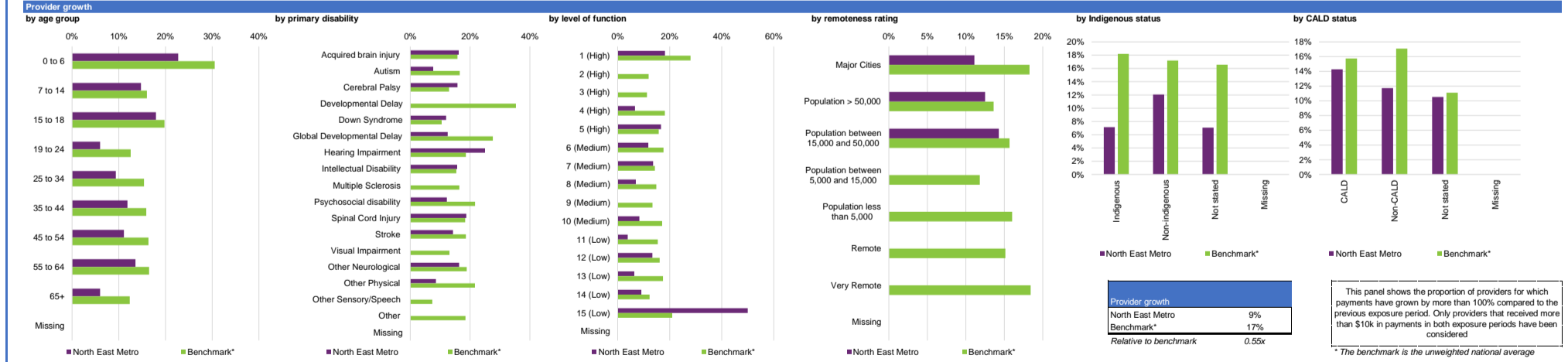
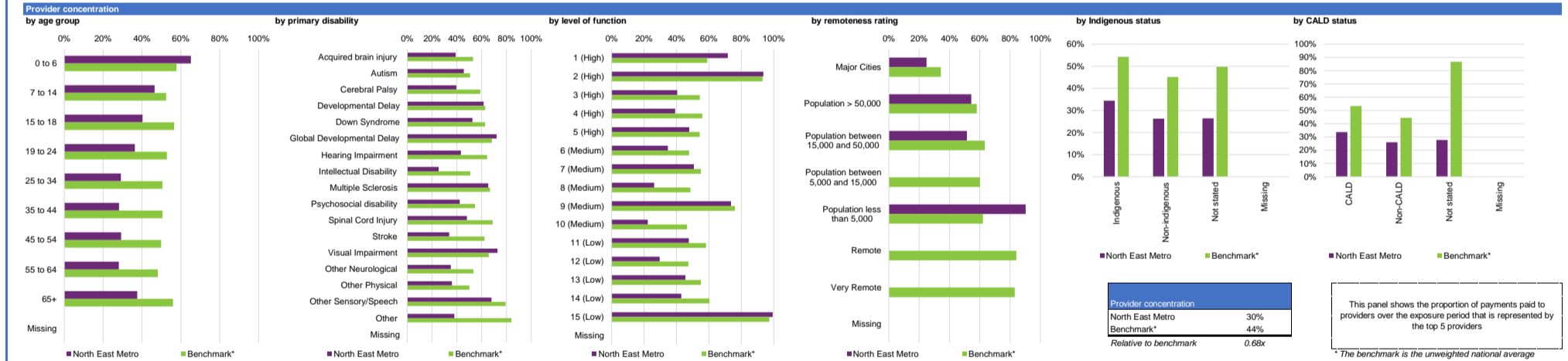
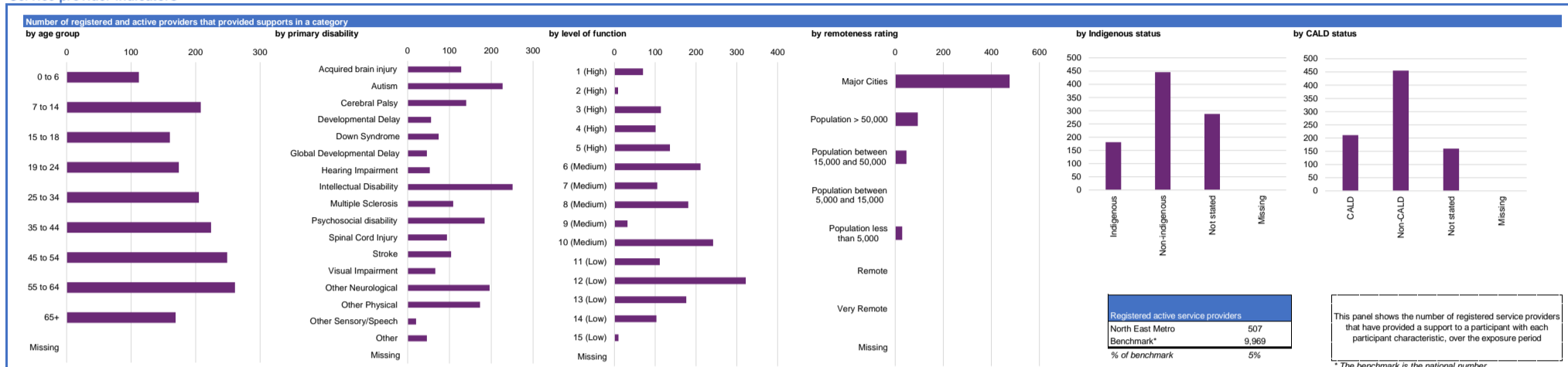
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*Note: For some metrics – 'good' performance is considered a higher score under the metric. For example, high utilisation rates are considered a sign of a functioning market where participants have access to the supports they need.
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Participant profile



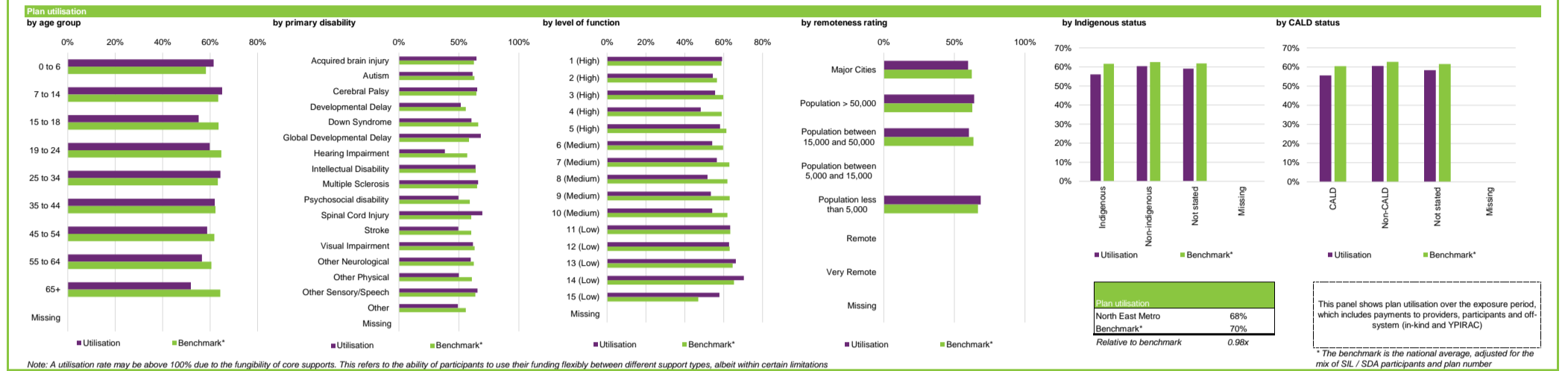
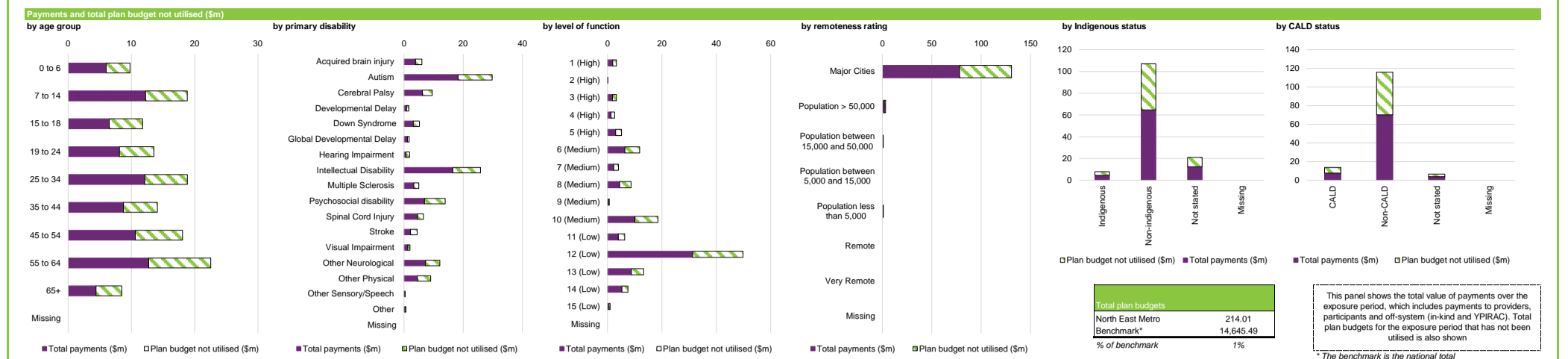
Service provider indicators



Participant Category Detailed Dashboard as at 31 December 2020 (exposure period: 1 April 2020 to 30 September 2020)

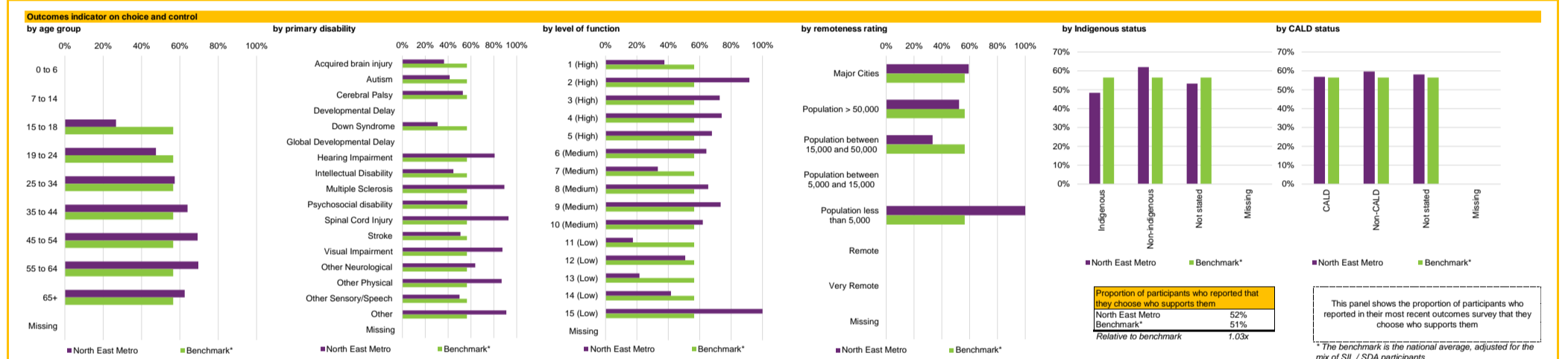
District: North East Metro (phase in date: 1 July 2014) | Support Category: All | Participants not in Supported Independent Living (Non-SIL)

Plan utilisation



Note: A utilisation rate may be above 100% due to the fungibility of core supports. This refers to the ability of participants to use their funding flexibly between different support types, albeit within certain limitations

Outcomes framework



Has the NDIS helped you have more choices and more control over your life?



Support category summary

Support category	Active participants with approved plans	Registered active providers	Participants per provider	Provider concentration	Provider growth	Provider shrinkage	Total plan budgets (\$m)	Payments (\$m)	Utilisation	Outcomes indicator on choice and control	Has the NDIS helped with choice and control?
Core											
Consumables	4,174	126	33.1	69%	50%	13%	3.92	1.86	48%	60%	74%
Daily Activities	4,193	171	24.5	56%	13%	13%	50.47	33.91	67%	60%	74%
Community	4,198	130	32.3	45%	11%	24%	25.81	15.80	61%	60%	74%
Transport	4,210	57	73.9	68%	0%	33%	3.22	2.96	92%	60%	73%
Core total	4,258	285	14.9	48%	11%	17%	83.42	54.53	65%	60%	73%
Capacity Building											
Daily Activities	5,037	228	22.1	64%	18%	13%	27.87	16.19	58%	59%	72%
Employment	508	27	18.8	96%	0%	11%	3.24	1.62	50%	42%	71%
Relationships	570	55	10.4	67%	8%	15%	2.20	0.85	38%	30%	62%
Social and Civic	806	67	12.0	51%	8%	33%	2.76	0.93	34%	46%	65%
Support Coordination	2,556	110	23.2	54%	21%	6%	4.18	2.59	62%	53%	71%
Capacity Building total	5,170	289	17.9	51%	17%	12%	41.16	22.82	55%	59%	72%
Capital											
Assistive Technology	1,787	121	14.8	56%	12%	21%	10.34	3.76	36%	70%	77%
Home Modifications	212	14	15.1	97%	25%	50%	1.02	0.34	34%	77%	79%
Capital total	1,797	130	13.8	53%	14%	19%	11.36	4.10	36%	70%	77%
Missing	0	0	0.0	0%	0%	0%	0.00	0.00	0%	0%	0%
All support categories	5,246	483	10.9	41%	12%	15%	135.98	81.49	60%	59%	72%

Note: Only the major support categories are shown.

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Indicator definitions

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